

22/03/2019

ASS. REC. BY:

REF:

08/FCI 19010075/End302

Special Instruction:

Surveyor:

CWS

Eileen Lee

ASSIGNMENT (Office)

From (Person):

of

FCI

Date/Time:

5.36pm @ 6/6/19

Estimated Cost:

Bill to:

OD - TP / WST / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLL 8208K

Insured:

SHC 8208E

at Workshop m/s

Mova Automotive

Tel:

02723892 Ah Keong

of

Blk 1008 Bukit Merah Lane 3 #01-04

9651 0098

Policy No:

Claim No:

D19003674 MPST

Sum Insured:

Excess:

Make of Veh:

D.O.A.

2/6/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

(DS)

H.O.D. Endorsement:

Date/Time:

9.18am @ 7/6/19

Person Contacted:

Nithan

Vehicle IN/OUT

Date/Time

Action/Instruction

Estimate ✓

SLL 8208K

SHC 8208E - C03 / MI / 8022613 / K / vbs2

DA: 15/12/18

10/6/19

Email preli revised to FCI



**MOTOR SURVEY ASSIGNMENT**

Date	04-06-2019	Our Ref No. D19003674MFSH
Accident Date	02-06-2019	Claim Type. Third Party
Insured Vehicle	SHC8208E	Third Party Vehicle. SLL8208K
Survey Location	BLOCK 1008 BUKIT MERAH LANE 3 #01-04/06/08	
Contact Person.	NITHA	
Contact No.	62723892/ 0	Fax No. 62708314
Survey Type	DIRECT SETTLEMENT:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

**FOR DIRECT SETTLEMENT**

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

**THIRD PARTY SURVEY REQUEST**

Cc : Workshop	MOVA AUTOMOTIVE PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	EILEEN LEE	

**IMPORTANT NOTE**

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.  
This is a computer generated letter, no signature required.

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 10 June 2019 4:34 PM  
**To:** 'CWS Motor Claims'  
**Cc:** 'Eileen Lee'; SUR  
**Subject:** RE: SURVEY ASSESSMENT - D19003674MFSH/1, SLL 8208K  
**Attachments:** SLL 8208K PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SLL 8208K

Date of survey: 7/6/2019

Number of days : 9 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 7 June 2019 9:21 AM  
**To:** 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** 'Eileen Lee' <EileenLee@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: SURVEY ASSESSMENT - D19003674MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]  
**Sent:** Thursday, 6 June 2019 5:36 PM  
**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)  
**Cc:** CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Eileen Lee <EileenLee@msfirstcapital.com.sg>  
**Subject:** PRI: SURVEY ASSESSMENT - D19003674MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**



**AVG**

This email has been checked for viruses by AVG antivirus software.

[www.avg.com](http://www.avg.com)



Auto  
Consultants  
Pte Ltd

Company Registration No. 19960719E

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 625643

Your ref: D19003674MFSH

Our ref: CS/FCI19010075/Evd3

Date : 10/6/2019

The Motor Claims Department  
MS FIRST CAPITAL INSURANCE LTD

*Without Prejudice*

Dear Sir/Madam,

**INITIAL INSPECTION REPORT OF VEHICLE NO. SLL 8208K**

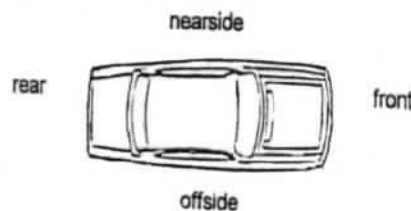
We thank you for your instruction on 6/6/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on 7/6/2019 at the premises of M/s MOVA AUTOMOTIVE PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$22,115.01
Revised Estimate Amount	: S\$14,536.56
"Check" Items Amount	: S\$5,361.54
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

**Description of Damage:**

The vehicle sustained damages at the front and rear portion



**Comments/Present Status:**

Damages Consistent

Yours faithfully,

**STEVE CHEN**  
Automotive Assessor

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Business

Owner ID: 1044X

**Vehicle Details**

Vehicle No.: SLL8208K

Vehicle to be Exported: No

Intended Deregistration Date: 07 Jun 2019

Vehicle Make: VOLKSWAGEN

Vehicle Model: CADDY MAXI 1.4 TSI AT SAJHK5

Primary Colour: Blue

Manufacturing Year: 2016

Engine No.: CZC639549

Chassis No.: WV2ZZZ2KZXH068816

Maximum Power Output: 92.0 kW (123 bhp)

Open Market Value: \$25,865.00

Original Registration Date: 23 Feb 2017

First Registration Date: 23 Feb 2017

Transfer Count: 0

Actual ARF Paid: \$23,211.00

**Intended PARF Rebate Details**

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 22 Feb 2027

PARF Rebate Amount: \$17,408.00

**Intended COE Rebate Details**

COE Expiry Date: 22 Feb 2027

COE Category: A - Car up to 1600cc &amp; 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$48,401.00

COE Rebate Amount: \$37,323.00

**Total Rebate Amount: \$54,731.00**

The information contained herein is correct as at 07 Jun 2019

OK



Japanese boyband member



Flowers - Lin Lu Zai Art Exhibition and Eternal Blossoming of the Red Flowers...

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Recommended by

## Volkswagen's Caddy debuts as a viable alternative to traditional seven-seater MPVs



The Volkswagen Caddy offers decent leg room in every row and the third row can be removed to accommodate extra-large items. PHOTO: VOLKSWAGEN SINGAPORE

🕒 PUBLISHED SEP 3, 2016, 5:00 AM SGT

Lynn Tan in Malacca

Mention that a vehicle is based on a concept car or sportscar and people invariably go, "Oh!" But when they are told that it is based on a commercial vehicle, their reaction is more likely to be "Oh?".

Those coming face to face with the Volkswagen Caddy seven-seater are likely to have the second reaction.

So, does throwing in extra seats and adding rear windows make the Caddy - long known as a compact delivery van - an MPV?

Believe it or not, it does. And at \$126,400, it is also the least expensive VW seven-seater.

Look beyond its boxy silhouette and you will begin to notice some car-like qualities. With xenon headlamps and daytime-running lights, it has some resemblance to the Touran MPV in front.

### SPECS / VOLKSWAGEN CADDY

**Price:** \$126,400 with COE

**Engine:** 1.395cc 16-valve turbocharged inline-4

**Transmission:** Seven-speed dual-clutch with manual override

**Power:** 125bhp at 5,000rpm

**Torque:** 220Nm at 1,500-3,500rpm

**0-100kmh:** 10.9 seconds (Caddy Maxi 11.3 seconds)

**Top speed:** 183kmh

**Fuel consumption:** 5.8 litres/100km

**Agent:** Volkswagen Group Singapore

Its 17-inch alloy wheels and roof rails give it a rugged and sporty demeanour. Chrome elements on its door panels and front grille up the premium feel.

ADVERTISING

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	03/06/2019 23:13
Date Of Accident	02/06/2019 01:00
Exact Location Of Accident	GEYLANG ROAD NEAR IN FRONT OF CITY PLAZA.
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLL8208K
Insured/Policyholder	
Name Of Registered Owner	MAKAN MATTERS
Co Reg No	53241044X
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-91282097
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	CADDY MAXI 1.4 TSI AT SAJHK5
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AVIVA LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	20000793
Cover Note Number	
Driver	
Name of Driver	SEE CHAI LEE
NRIC No	S1287782Z
Date Of Birth	13/11/1958
Occupation	INDOOR
Date Of Driving Pass	23/11/1977
Driving Experience	41 YEARS AND 6 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91282097
Fax Number	
Contact Number	
EMail Address	TANLIANGG@GMAIL.COM

Address	NIL
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	4
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I was on queue at the junction going to Turn Right". Upon the lights are in our favor, all the vehicles moved forward intending to Turn Right". Suddenly the vehicle ahead of me jammed brakes, I jammed my brakes too and at the same time I felt an impact from my rear vehicle. I later realized that my vehicle was being hit from the rear and my vehicle hit the vehicle ahead of me, Later I realized that I am involve in a chain accident. Involving 4 vehicles. Mine is the 3rd vehicle from the front vehicle. I exchange particulars. No injury involved.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHC8208E
Vehicle Make/Model/Colour	MERCEDES BENZ E220 BLUETEC WHITE
Details Of Properties	NA
Vehicle Category	TAXI
Name of Driver	LOW KIM KEE
NRIC/Passport Number	
Contact Number	97387889
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**DETAILS OF OTHER VEHICLE PROPERTY 2**

Vehicle Registration Number	SJM7557C
Vehicle Make/Model/Colour	TOYOTA WISH 2.0 AUTO GREY
Details Of Properties	NA
Vehicle Category	PRIVATE CAR
Name of Driver	SUFFIAN
NRIC/Passport Number	S9643143J
Contact Number	84102030
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**DETAILS OF OTHER VEHICLE PROPERTY 3**

Vehicle Registration Number	SJY5998M
Vehicle Make/Model/Colour	TOYOTA WISH 2.0 AUTO WHITE
Details Of Properties	NA
Vehicle Category	PRIVATE CAR
Name of Driver	ASPHARI
NRIC/Passport Number	S7728738H
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

# Sketch Plan

## IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**
  - (a) I understand, acknowledge, agree and consent that:
    - (i) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of
      - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
      - (ii) investigating the accident and/or my claims;
      - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
      - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
      - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
    - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
    - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

VERIFIED BY AJAX MARS  
REPORTING OFFICER

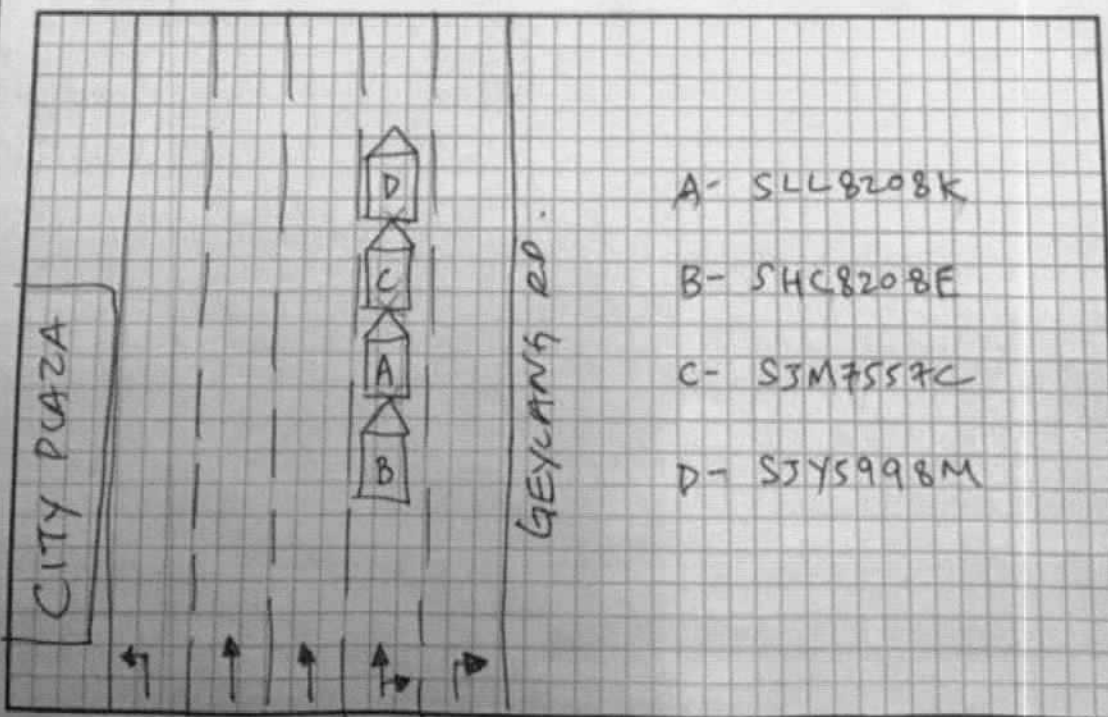
Mohammad Azaly Bin Abdullah

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre  
Personnel

## Sketch Plan



ACCIDENT STATEMENT (2000 characters)

I was on queue at the junction going to Turn Right". Upon the lights are in our favour, all the vehicles moved forward intending to Turn Right". Suddenly the vehicle ahead of me jammed brakes, I jammed my brakes too and at the same time I felt an impact from my rear vehicle. I later realised that my vehicle was being hit from the rear and my vehicle hit the vehicle ahead of me,

Later I realised that I am involve in a chain accident. Involving 4 vehicles. Mine is the 3rd vehicle from the front vehicle.

I exchange particulars.

No injury involved.

Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -  
MOHAMMAD AZALY BIN ABDULLAH



MARS Officer

Registered Owner or Driver's Signature

Job Complete Date/Time

Date/Time:

3 June 2019 at 3:19 PM

3 June 2019 at 3:12 PM

**Main Office:**  
 Mova Building  
 No. 22, Jalan Kilang,  
 Singapore 159419  
 Tel: (65) 6476 3333  
 Fax: (65) 6271 5891  
 www.mova.com.sg

**Workshop Dept:**  
 Block 1008,  
 Bukit Merah Lane 3,  
 #01-04/06/08/94  
 Singapore 159722

Tel: (65) 6272 3892  
 Fax: (65) 6270 8314

Co. Reg. 198904033G  
 GST Reg. M2-0088864-2

# Estimate

04/06/2019

**MS FIRST CAPITAL INSURANCE LIMITED**

**36 Robinson Road**

**#16-01 City House**

**Singapore 068877.**

Attention :- **XA026**

Veh # :- SLL8208K

Veh Model :- VOLKSWAGEN CADDY

Estimate# :- CK419246

Claim # :-

ACC. Date :- 02/06/19

Terms :- C.O.D Days

Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
<b>LIST ITEMS :</b>				
1.	BONNET	1 PC	2,514.35	2,514.35
2.	BONNET SPONGE CLIPS	20 PC	3.90	78.00
3.	BONNET HINGE L+R	2 PC	116.95	233.90
4.	BONNET LOCK TOP	1 PC	85.40	85.40
5.	BONNET LOCK LOWER	1 PC	140.85	140.85
6.	GRILLE	1 PC	436.75	436.75
7.	GRILLE LOGO	1 PC	119.15	119.15
8.	GRILLE LOGO BASE	1 PC	45.30	45.30
9.	HEADLAMP L+R	2 PC	2,097.50	4,195.00
10.	HEADLAMP TOP PANEL L+R	2 PC	68.15	136.30
11.	HEADLAMP LOWER BRACKET L+R	2 PC	22.30	44.60
12.	HEADLAMP FASTENER	4 PC	17.20	68.80
13.	SUPPORT PANEL	1 PC	1,227.75	1,227.75
14.	BRACE PANEL	1 PC	107.55	107.55
15.	FRONT BUMPER	1 PC	1,161.90	1,161.90
16.	FRONT BUMPER LOWER GRILLE	1 PC	271.65	271.65
17.	FRONT BUMPER CHROME	1 PC	235.30	235.30
18.	FRONT BUMPER TOW COVER	1 PC	39.65	39.65
19.	FRONT BUMPER FOG LIGHT L+R	2 PC	225.60	451.20
20.	FRONT BUMPER FOG LIGHT COVER L+R	2 PC	121.90	243.80
21.	FRONT BUMPER SPONGE	1 PC	170.00	170.00
22.	FRONT BUMPER REINFORCEMENT	1 PC	748.80	748.80
23.	FRONT BUMPER WASHER JET L+R	2 PC	146.25	292.50
24.	FRONT BUMPER WASHER JET BRACKET	2 PC	204.45	408.90
25.	FRONT BUMPER SIDE BRACKET L+R	2 PC	67.75	135.50
26.	FRONT BUMPER CLIPS	10 PC	3.90	39.00
27.	FRONT BUMPER WASHER TUBE	1 PC	141.20	141.20
28.	FRONT FENDER L+R	2 PC	683.95	1,367.90
29.	FRONT FENDER COWLING L+R	2 PC	109.30	218.60
30.	FRONT FENDER COWLING RIVET	16 PC	3.90	62.40
31.	FRONT FENDER SIGNAL LAMP LH	1 PC	38.45	38.45
32.	FRONT 1/4 GLASS Moulding LH	1 PC	473.50	473.50
33.	A/C CONDENSER	1 PC	631.35	631.35
34.	AIR COOLER	1 PC	554.65	554.65
35.	RADIATOR	1 PC	549.75	549.75
36.	RADIATOR BRACKET L+R	2 PC	45.10	90.20
37.	RADIATOR HOSE TOP	1 PC	76.65	76.65
38.	RADIATOR HOSE LOWER	1 PC	146.10	146.10
39.	AIR RESONATOR	1 PC	210.55	210.55
40.	AIR DUCT	1 PC	62.45	62.45
41.	AIR HOSE	1 PC	39.50	39.50
42.	REAR EMBLEM "CADDY"	1 PC	58.35	58.35
43.	REAR EMBLEM "TSI"	1 PC	68.75	68.75
44.	REAR BOOT LOWER CHROME	1 PC	362.35	362.35
45.	REAR BUMPER	1 PC	985.80	985.80
46.	REAR BUMPER SENSOR	2 PC	280.85	561.70
47.	REAR BUMPER REFLECTOR LH	1 PC	42.35	42.35
48.	REAR BUMPER SPONGE	1 PC	46.10	46.10
49.	REAR BUMPER REINFORCEMENT	1 PC	680.55	680.55
50.	REAR BUMPER LOWER BRACKET	1 PC	36.70	36.70
51.	REAR BUMPER LOWER GARNISH	1 PC	62.10	62.10

# Estimate

04/06/2019

**MS FIRST CAPITAL INSURANCE LIMITED**  
36 Robinson Road  
#16-01 City House  
Singapore 068877.

Attention :- **XA026**

Page # :- 1 135172  
Veh # :- SLL8208K  
Veh Model :- VOLKSWAGEN CADDY  
Estimate# :- CK419246  
Claim # :-  
ACC. Date :- 02/06/19  
Terms :- C.O.D Days  
Remarks :-

**Main Office:**  
Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel: (65) 6476 3333  
Fax: (65) 6271 5891  
www.mova.com.sg  
**Workshop Dept:**  
Block 1008,  
Bukit Merah Lane 3,  
#01-04/06/08/94  
Singapore 159722  
Tel: (65) 6272 3892  
Fax: (65) 6270 8314  
Co. Reg. 198904033G  
GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
52.	REAR BUMPER CLIPS / n/c	10 PC	3.90	39.00
	LIST TOTAL S\$			21,238.90
	10% DISCOUNT S\$			-2,123.89
				19,115.01
1.	<b>SPECIAL NET ITEMS :</b> FRONT NUMBER PLATE / BR	1 PC	60.00	60.00
	<b>SPECIAL NET TOTAL S\$</b>			60.00
	<b>LABOUR :</b> TO CUT AND WELD SUPPORT. TO REPAIR FRONT INNER PANEL, FRONT DOOR LH, REAR BOOT, REAR PANEL. TO STRAIGHTEN & REALIGN AFFECTED AREAS			1,400.00
	TO SPRAY AFFECTED AREAS			1,200.00
	TO REMOVE & REFIX REAR SENSOR & CHECK WIIRNG			40.00
	TO REMOVE & REFIX A/C CONSENSER, ELECTRIC FAN HOSE PIPE, VACUUM & REFILLING GAS			150.00
	TO CHECK WIRING & FOCUS HEAD LIGHT			150.00
	<b>LABOUR TOTAL S\$</b>			2,940.00

E. & O.E

NON-TAX AMOUNT S

AMOUNT S\$ 22,115.01  
GST @ 7 % 1,548.05

AMOUNT DUE S\$ 23,663.06

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Particulars of the survey must be on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

MOVA AUTOMOTIVE PTE LTD

22,115.01

22,115.01

Stew (LKR) L/L 7/6/19, 11.30 am  
L/S 9 dy  
Ry AC SM  
Page # :- 1

## Estimate

04/06/2019

**MS FIRST CAPITAL INSURANCE LIMITED**  
36 Robinson Road  
#16-01 City House  
Singapore 068877.

Attention :- XA026

Veh # :- SLL8208K  
Veh Model :- VOLKSWAGEN CADDY  
Estimate# :- CK419246  
Claim # :-  
ACC. Date :- 02/06/19  
Terms :- C.O.D Days  
Remarks :-

**Main Office:**  
Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel: (65) 6476 3333  
Fax: (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**  
Block 1008,  
Bukit Merah Lane 3,  
#01-04/06/08/94  
Singapore 159722

Tel: (65) 6272 3892  
Fax: (65) 6270 8314

Co. Reg. 198904033G  
GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
<b>LIST ITEMS :</b>				
1.	BONNET / <i>BT</i>	1	PC	2,514.35
2.	BONNET SPONGE CLIPS / <i>nc</i>	20	PC	3.90
3.	BONNET HINGE L+R X	2	PC	116.95
4.	BONNET LOCK TOP X / <i>BT</i>	1	PC	85.40
5.	BONNET LOCK LOWER / <i>BT</i>	1	PC	140.85
6.	GRILLE / <i>OR</i>	1	PC	436.75
7.	GRILLE LOGO / <i>OR</i>	1	PC	119.15
8.	GRILLE LOGO BASE / <i>OR</i>	1	PC	45.30
9.	HEADLAMP L+R / <i>OR</i>	2	PC	2,097.50
10.	HEADLAMP TOP PANEL L+R / <i>DD ? X</i>	2	PC	68.15
11.	HEADLAMP LOWER BRACKET L+R / <i>DD ? X</i>	2	PC	22.30
12.	HEADLAMP FASTENER / <i>nc</i>	4	PC	17.20
13.	SUPPORT PANEL / <i>OR</i>	1	PC	1,227.75
14.	BRACE PANEL / <i>BT</i>	1	PC	107.55
15.	FRONT BUMPER / <i>OR</i>	1	PC	1,161.90
16.	FRONT BUMPER LOWER GRILLE / <i>CRU</i>	1	PC	271.65
17.	FRONT BUMPER CHROME / <i>OR</i>	1	PC	235.30
18.	FRONT BUMPER TOW COVER / <i>CRU ? X</i>	1	PC	39.65
19.	FRONT BUMPER FOG LIGHT L+R / <i>OR</i>	2	PC	225.60
20.	FRONT BUMPER FOG LIGHT COVER L+R / <i>OR</i>	2	PC	121.90
21.	FRONT BUMPER SPONGE / <i>OR</i>	1	PC	170.00
22.	FRONT BUMPER REINFORCEMENT / <i>BT</i>	1	PC	748.80
23.	FRONT BUMPER WASHER JET L+R / <i>OR</i>	2	PC	146.25
24.	FRONT BUMPER WASHER JET BRACKET / <i>OR</i>	2	PC	204.45
25.	FRONT BUMPER SIDE BRACKET L+R / <i>OR</i>	2	PC	67.75
26.	FRONT BUMPER CLIPS / <i>nc</i>	10	PC	3.90
27.	FRONT BUMPER WASHER TUBE / <i>CUT</i>	1	PC	141.20
28.	FRONT FENDER L+R / <i>DD</i>	2	PC	683.95
29.	FRONT FENDER COWLING L+R / <i>X</i>	2	PC	109.30
30.	FRONT FENDER COWLING RIVET / <i>X</i>	16	PC	3.90
31.	FRONT FENDER SIGNAL LAMP LH / <i>X</i>	1	PC	38.45
32.	FRONT 1/4 GLASS Moulding LH / <i>CRU</i>	1	PC	473.50
33.	A/C CONDENSER / <i>OR</i>	1	PC	631.35
34.	AIR COOLER / <i>OR</i>	1	PC	554.65
35.	RADIATOR / <i>OR</i>	1	PC	549.75
36.	RADIATOR BRACKET / <i>OR</i>	2	PC	45.10
37.	RADIATOR HOSE TOP / <i>X</i>	1	PC	76.65
38.	RADIATOR HOSE LOWER / <i>OR</i>	1	PC	146.10
39.	AIR RESONATOR / <i>OR</i>	1	PC	210.55
40.	AIR DUCT / <i>X</i>	1	PC	62.45
41.	AIR HOSE / <i>X</i>	1	PC	39.50
42.	REAR EMBLEM "CADDY" / <i>nc</i>	1	PC	58.35
43.	REAR EMBLEM "TSI" / <i>nc</i>	1	PC	68.75
44.	REAR BOOT LOWER CHROME / <i>OR</i>	1	PC	362.35
45.	REAR BUMPER / <i>CRU</i>	1	PC	985.80
46.	REAR BUMPER SENSOR / <i>OR</i>	2	PC	280.85
47.	REAR BUMPER REFLECTOR LH / <i>X</i>	1	PC	42.35
48.	REAR BUMPER SPONGE / <i>DD</i>	1	PC	46.10
49.	REAR BUMPER REINFORCEMENT / <i>X</i>	1	PC	680.55
50.	REAR BUMPER LOWER BRACKET / <i>X</i>	1	PC	36.70
51.	REAR BUMPER LOWER GARNISH / <i>X</i>	1	PC	62.10

Supplementary  
1pc washer tank \$144.35

# Estimate

04/06/2019

**MS FIRST CAPITAL INSURANCE LIMITED**  
 36 Robinson Road  
 #16-01 City House  
 Singapore 068877.

Attention :- XA026

Page # :- 1 135172  
 Veh # :- SLL8208K  
 Veh Model :- VOLKSWAGEN CADDY  
 Estimate# :- CK419246  
 Claim # :-  
 ACC. Date :- 02/06/19  
 Terms :- C.O.D Days  
 Remarks :-

**Main Office:**  
 Mova Building  
 No. 22, Jalan Kilang,  
 Singapore 159419  
 Tel: (65) 6476 3333  
 Fax: (65) 6271 5891  
 www.mova.com.sg

**Workshop Dept:**  
 Block 1008,  
 Bukit Merah Lane 3,  
 #01-04/06/08/94  
 Singapore 159722

Tel: (65) 6272 3892  
 Fax: (65) 6270 8314  
 Co. Reg. 196904033G  
 GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
52.	REAR BUMPER CLIPS / n <sup>ts</sup>	10 PC	3.90	39.00
	LIST TOTAL S\$			21,238.90
	10% DISCOUNT S\$			-2,123.89
				19,115.01
1.	SPECIAL NET ITEMS : FRONT NUMBER PLATE / BR	1 PC	60.00	60.00
	SPECIAL NET TOTAL S\$			60.00
	LABOUR :			
	TO CUT AND WELD SUPPORT. TO REPAIR FRONT INNER PANEL, FRONT DOOR LH, REAR BOOT, REAR PANEL. TO STRAIGHTEN & REALIGN AFFECTED AREAS			
	TO SPRAY AFFECTED AREAS			
	TO REMOVE & REFIX REAR SENSOR & CHECK WIIRNG			
	TO REMOVE & REFIX A/C CONDENSER, ELECTRIC FAN HOSE PIPE, VACUUM & REFILLING GAS			
	TO CHECK WIRING & FOCUS HEAD LIGHT			
	LABOUR TOTAL S\$			

Supplementing 19301.20  
 144.35

\$ 19445.55

-10% 1944.55

\$ 17501.55

35.00 - SN Off

2210.00 - LB

\$ 19746.55

LS \$ 15800

9 days

900 1,400.00  
 1100 1,200.00  
 30 40.00  
 2 150.00  
 30 150.00  
 \$ 2210 2,940.00

E. &amp; O.E

NON-TAX AMOUNT S

AMOUNT S\$ 22,115.01

GST @ 7 % 1,548.05

AMOUNT DUE S\$ 23,663.06

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD

## Steve Chen (LKK Auto)

---

**From:** Keong <keong@movs.com.sg>  
**Sent:** Saturday, July 20, 2019 11:19 AM  
**To:** Steve Chen (LKK Auto); Veron Chen (LKKAuto)  
**Cc:** 'Enny'; 'Suann'; 'JIAYU'  
**Subject:** RE: SLL8208K Ready For Finalise

Dear Steve  
Confirmed

Best Regards,  
Goh Chai Hock (Keong)  
Claims Estimator  
Mova Automotive Pte Ltd  
HP : 96510098  
Tel: 6272 3892 Fax: 6270 8314



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**From:** Steve Chen (LKK Auto) [<mailto:SteveChen@lkkauto.com>]  
**Sent:** Friday, 19 July 2019 5:58 PM  
**To:** Keong; Veron Chen (LKKAuto)  
**Subject:** SLL8208K Ready For Finalise

Hi Ah Keong,

We have come out with the finalize \$15,550.00 (L/S, before GST). 9 days.

Thanks

Best Regards,  
Steve Chen | Assistant Automotive Assessor  
LKK Auto Consultants  
Phone: 6256 3561 | Email: [SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Keong [<mailto:keong@movs.com.sg>]  
**Sent:** Friday, July 19, 2019 9:37 AM  
**To:** Steve Chen (LKK Auto); Veron Chen (LKKAuto)  
**Subject:** SLL8208K Ready For Finalise




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI19010075/Evd3e2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 08-08-2019	
			Code : FCI2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SHC 8208E	Veh. Inspected	SLL 8208K	
Policy No.		Coverage (\$)	0.00	
Claim No.	D19003674MFSH	Excess (\$)	0.00	
Assign From	EILEEN LEE	Assign Date	06/06/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	VOLKSWAGEN CADDY	c.c	1395	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	WV2ZZZ2KZHX068816	Colour	BLUE	
Odometer	75118	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	205/50Z R17	DUNLOP	7 mm	
L/H Front Tyre	205/50Z R17	DUNLOP	7 mm	
R/H Rear Tyre	205/50Z R17	DUNLOP	7 mm	
L/H Rear Tyre	205/50Z R17	DUNLOP	7 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	02/06/2019	Inspection Date	07/06/2019	
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722			
<b>5a. Remarks</b>				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:			<b>9 Working Days</b>	



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLL 8208K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	BONNET	DENTED	2,514.35	2,514.35
20	BONNET SPONGE CLIPS @\$3.90	NECESSARY	78.00	20.00
2	BONNET HINGE L+R @\$116.95	NOT NECESSARY	233.90	-
1	BONNET LOCK TOP	BENT	85.40	85.40
1	BONNET LOCK LOWER	BENT	140.85	140.85
1	GRILLE	BROKEN	436.75	436.75
1	GRILLE LOGO	BROKEN	119.15	119.15
1	GRILLE LOGO BASE	BROKEN	45.30	45.30
2	HEADLAMP L+R @\$2097.50	BROKEN	4,195.00	4,195.00
2	HEADLAMP TOP PANEL L+R @\$68.15	DENTED	136.30	136.30
2	HEADLAMP LOWER BRACKET L+R @\$22.30	NOT NECESSARY	44.60	-
4	HEADLAMP FASTENER @\$17.20	NECESSARY	68.80	20.00
1	SUPPORT PANEL	BROKEN	1,227.75	1,227.75
1	BRACE PANEL	BENT	107.55	107.55
1	FRONT BUMPER	BROKEN	1,161.90	1,161.90
1	FRONT BUMPER LOWER GRILLE	CRUSHED	271.65	271.65
1	FRONT BUMPER CHROME	BROKEN	235.30	235.30
1	FRONT BUMPER TOW COVER	CRUSHED	39.65	39.65
2	FRONT BUMPER FOG LIGHT L+R @\$225.60	NOT NECESSARY	451.20	-
2	FRONT BUMPER FOG LIGHT COVER L+R @\$121.90	BROKEN	243.80	243.80
1	FRONT BUMPER SPONGE	BROKEN	170.00	170.00
1	FRONT BUMPER REINFORCEMENT	BENT	748.80	571.00
2	FRONT BUMPER WASHER JET L+R @\$146.25	NOT NECESSARY	292.50	-
2	FRONT BUMPER WASHER JET BRACKET @\$204.45	BROKEN	408.90	408.90
2	FRONT BUMPER SIDE BRACKET L+R @\$67.75	BROKEN	135.50	135.50
10	FRONT BUMPER CLIPS @\$3.90	NECESSARY	39.00	30.00
1	FRONT BUMPER WASHER TUBE	CUT	141.20	141.20
2	FRONT FENDER L+R @\$683.95	DENTED	1,367.90	1,367.90
2	FRONT FENDER COWLING L+R @\$109.30	NOT NECESSARY	218.60	-
16	FRONT FENDER COWLING RIVET @\$3.90	NOT NECESSARY	62.40	-
1	FRONT FENDER SIGNAL LAMP LH	NOT NECESSARY	38.45	-

Report Ref No. CS/FCI19010075/Evd3e2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FRONT 1/4 GLASS MOULDING LH	CRUSHED	473.50	473.50
1	A/C CONDENSER	DENTED	631.35	631.35
1	AIR COOLER	DENTED	554.65	554.65
1	RADIATOR	DENTED	549.75	549.75
2	RADIATOR BRACKET L+R @\$45.10	O/S BROKEN	90.20	45.10
1	RADIATOR HOSE TOP	NOT NECESSARY	76.65	-
1	RADIATOR HOSE LOWER	NOT NECESSARY	146.10	-
1	AIR RESONATOR	BROKEN	210.55	210.55
1	AIR DUCT	NOT NECESSARY	62.45	-
1	AIR HOSE	NOT NECESSARY	39.50	-
1	REAR EMBLEM "CADDY"	NECESSARY	58.35	58.35
1	REAR EMBLEM "TSI"	NECESSARY	68.75	68.75
1	REAR BOOT LOWER CHROME	NECESSARY	362.35	362.35
1	REAR BUMPER	CRUSHED	985.80	985.80
2	REAR BUMPER SENSOR @\$280.85	BROKEN	561.70	561.70
1	REAR BUMPER REFLECTOR LH	NOT NECESSARY	42.35	-
1	REAR BUMPER SPONGE	NOT NECESSARY	46.10	-
1	REAR BUMPER REINFORCEMENT	DENTED	680.55	680.55
1	REAR BUMPER LOWER BRACKET	NOT NECESSARY	36.70	-
1	REAR BUMPER LOWER GARNISH	NOT NECESSARY	62.10	-
10	REAR BUMPER CLIPS @\$3.90	NECESSARY	39.00	30.00
1	WASHER TANK	CRUSHED	144.35	144.35
	LESS 10% DISCOUNT		-2,138.33	-1,918.20
			19,244.92	17,263.75
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	FRONT NUMBER PLATE (SN)	BROKEN	60.00	35.00
			60.00	35.00
	<b><u>LABOUR</u></b>			
	TO CUT AND WELD SUPPORT. TO REPAIR FRONT INNER PANEL, FRONT DOOR LH, REAR BOOT, REAR PANEL. TO STRAIGHTEN & REALIGN AFFECTED AREAS.		1,400.00	900.00
	TO SPRAY AFFECTED AREAS.		1,200.00	1,100.00
	TO REMOVE & REFIX REAR SENSOR & CHECK WIRING.		40.00	30.00

Report Ref No. CS/FCI19010075/Evd3e2



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Page No.:3 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE & REFIX A/C CONDENSER, ELECTRIC FAN HOSE PIPE, VACUUM & REFILLING GAS.		150.00	100.00
	TO CHECK WIRING & FOCUS HEAD LIGHT.		150.00	30.00
			2,940.00	2,160.00
GRAND TOTAL			22,244.92	19,458.75
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				15,550.00

Report Ref No. CS/FC119010075/Evd3e2

CHEN TSUE YEE

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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