

ASS. REC. BY:

REF:

CS/CTI19010064/ES d30r

Special Instruction:

Surveyor: ShenASSIGNMENT (Office)

From (Person):

Quine Cheong

of

CTI

Date/Time:

6/6/19 @ 5:27pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLM 6255G

Insured:

SH 8088J

at Workshop m/s

Cham's Customers

Tel:

62717054

of

Blk 1010 Blk Menh Lane 3 #01-105

Policy No:

PNPV 2019-00002871

Claim No:

SNM19D202474C02

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

31/5/19

CA / REV / REP. / REV 24 HRS

11/6/19 @ 2pm

H.O.D. Endorsement:

Date/Time:

11:01am @ 7/6/19

Person Contacted:

Shen

Vehicle: IN / OUT

Date/Time

Action/Instruction

EstimateSLM 6255G-NBA/NC/7023857/Y20A: 6/12/17SH 8088 F-X

25/10/15

@ 17:09 pm checked with Esther, vehicle has not  
get in for repair.

ASS. REC. BY:

Steve

REF: CTI

## ASSIGNMENT

From:

Date:

11/6/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SLM 6255G

at Workshop m/s

Cham's Customcraft

of

Blk 1010 Blk Merch Lane 3 #01-105

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

2pm (owner meeting)

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS <sup>up</sup>

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLM 6255G

Yr Regn:

4/4/17

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mazda 6

c.c

2488

Colour:

Gray

A/C:

Insured / Std / NI / NA

Sp. Reading

40721

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JM 6GL 103/H 0194869

Gen. Cond: Good / Fair / Poor / Burnt

Steering: ~~in order~~ / Jammed / Leaked / Burnt orBrake: ~~in order~~ / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/45R19

R:

"

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

7

mm

Rear

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

3/5/19

D.O.I.

11/6/19

Survey held at

Cham's

Des. of Damages: Frt / Rear / ~~O/S~~ / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MR - 100K

RECEIVED 29 OCT 2019

Date/Time, File Pass to?

29/10/19

1)

Typist

Date/Time, File Return to?

2)



Preli. Report



Final Report

Days Of Repair:

6

Resurvey No. of Trip:

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Insp (\$)



Week end (\$)

Survey Fee:

220

Transportation:

S + RS SI

Photos

Others

TOTAL

220

Report Format:

Print

Lump Sum / L.B. (\$)

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Jun 2019		06 Jun 2019 17:27 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
------	-----------	---------------	-----------	--------------------------

#### CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:				
Main Claimant:	CHEN YIYING, JEREMY, ID: S83270298			
Vehicle Reg. No.:	SLM6255G	Date of Loss:	31/05/2019 07:00 - :59	
Claim Type:	TP / SNM19D202474C02	Policy/Cover Note No.:	DMPCSN3012131900	
Vehicle Reg. No. (Insured):	SJH8088J	Policy No. (Claimant):	PNPV2019-00002871	
		Excess:	S\$1,000.00	
Repairer:	Charn's Customcraft (HQ) Block 1010 Bukit Merah Lane 3, #01-105, 159724 Bukit Merah - Tel: 62717054			
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]			
Claimant's Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 17/06/2019]			

#### ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

#### ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	7029B
<b>Vehicle Details</b>	
Vehicle No.:	SLM6255G
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Jun 2019
Vehicle Make:	MAZDA
Vehicle Model:	MAZDA6 4-DOOR SEDAN 2.5L SP.6EAT SR LED
Primary Colour:	Grey
Manufacturing Year:	2016
Engine No.:	PY20844830
Chassis No.:	JM6GL1031H0104869
Maximum Power Output:	141.0 kW (189 bhp)
Open Market Value:	\$26,055.00
Original Registration Date:	04 Apr 2017
First Registration Date:	04 Apr 2017
Transfer Count:	0
Actual ARF Paid:	\$28,477.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	03 Apr 2027
PARF Rebate Amount:	\$21,357.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	03 Apr 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$54,000.00
COE Rebate Amount:	\$42,185.00
<b>Total Rebate Amount:</b>	<b>\$63,542.00</b>

The information contained herein is correct as at 11 Jun 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	03/06/2019 11:56
Date Of Accident	31/05/2019 07:50
Exact Location Of Accident	ALONG PICKERING ST
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLM6255G
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CHEN YIYING, JEREMY
NRIC No	S8327029B
Email Address	JEREMYTAN83@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97277445
Alternative Phone No	OFFICE-NOPHONE

### Vehicle Particulars

Manufacturer	MAZDA
Model	6-2.5 4-DOOR SEDAN 2.5L SP.6E (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2019-00002871
Cover Note Number	

### Driver

Name of Driver	CHEN YIYING, JEREMY
NRIC No	S8327029B
Date Of Birth	03/09/1983
Occupation	INDOOR
Date Of Driving Pass	01/08/2008
Driving Experience	10 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97277445
Fax Number	
Contact Number	OFFICE-NOPHONE
EMail Address	JEREMYTAN83@GMAIL.COM

Address	1 FERNVALE CLOSE #05-03
Postcode	797485
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : CALEDYNE CHANG GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJH8088J
Vehicle Make/Model/Colour	WHITE LEXUS
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LEE LEE SAN
NRIC/Passport Number	S7207961B
Contact Number	
Address	612 TELOK BLANGAH RD #13-09
Postcode	109026
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

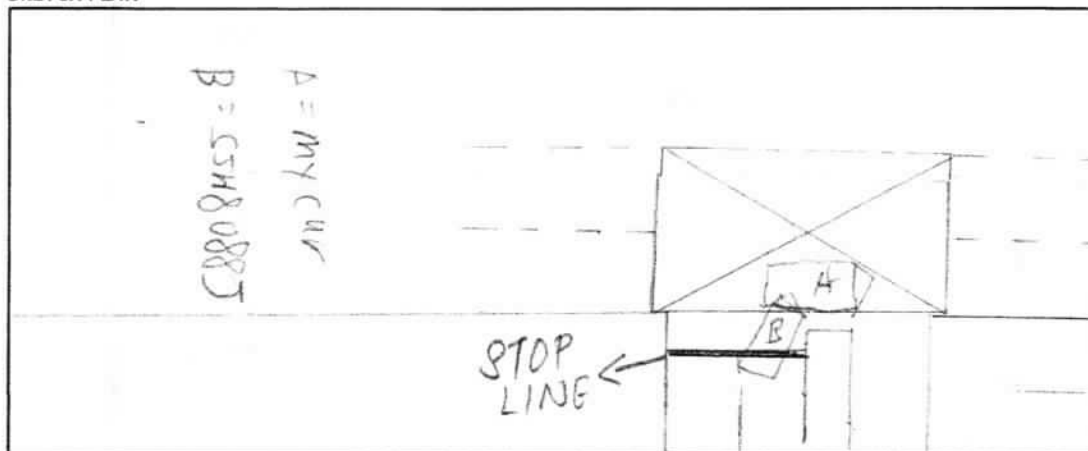
[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	7029B
<b>Vehicle Details</b>	
Vehicle No.:	SLM6255G
Vehicle to be Exported:	No
Intended Deregistration Date:	30 Jun 2019
Vehicle Make:	MAZDA
Vehicle Model:	MAZDA6 4-DOOR SEDAN 2.5L SP.6EAT SR LED
Primary Colour:	Grey
Manufacturing Year:	2016
Engine No.:	PY20844830
Chassis No.:	JM6GL1031H0104869
Maximum Power Output:	141.0 kW (189 bhp)
Open Market Value:	\$26,055.00
Original Registration Date:	04 Apr 2017
First Registration Date:	04 Apr 2017
Transfer Count:	0
Actual ARF Paid:	\$28,477.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	03 Apr 2027
PARF Rebate Amount:	\$21,357.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	03 Apr 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$54,000.00
COE Rebate Amount:	\$41,895.00
<b>Total Rebate Amount:</b>	<b>\$63,252.00</b>

The information contained herein is correct as at 03 Jun 2019

OK

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling along Pickering St (Church St) ~~coming~~ when vehicle 55H80885 coming out from a minor road (Chinn St) did not stop and hit onto my car. There is a "STOP" Line and the other car did not stop at all

OWN DAMAGE ( )    3RD PARTY CLAIM ( )    REPORTING ONLY ( )    OWN WORKSHOP ( )

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 31/5/19  
1:22 PM

Driver's Signature

(If driver is not the policyholder)  
Date & Time:

CHARN'S CUSTOMCRAFT

Reporting Centre Personnel's Signature

Name:  
NRIC/FIN No.:





**SKETCH PLAN**

**IMPORTANT NOTICE**

VEHICLE NO: SLM 6255G.  
ACCIDENT DATE: 31/5/19.

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

**NOTE: DO NOT THAT YOU MAY HAVE A 14-DAYS TIMEFRAME FOR YOU TO SUBMIT AN OWN DAMAGE CLAIM UNDER YOUR OWN POLICY. PLEASE REFER TO YOUR POLICY FOR MORE INFORMATION.**

Policyholder's Signature

Date & Time: 31/5/19  
11:22 pm

Driver's Signature

(If driver is not the policyholder)  
Date & Time:

CHARN'S CUSTOMCRAFT

Reporting Centre Personnel's Signature

Name:  
NRIC/FIN No.:



## YOUR EXECUTIVE CAR INSURANCE SUMMARY

Please call +65-6322-2072 for FWD Emergency Assistance  
if Your Car breaks down or is involved in an accident.  
All accidents must be reported within 24 hours or the next working day of the incident  
regardless of whether it will lead to a claim.

**POLICY NUMBER** : PNPV2019-00002871

### About this policy

Premium paid : S\$778.84 Coverage start date : 04/04/2019  
(Inclusive of GST) Coverage end date : 03/04/2020  
Who is insured to drive: : You and any Authorised Driver  
Policy Type : EXECUTIVE

### About you (As the policyholder)

Your name : Chen Yiyang Jeremy  
Address : 1 Fernvale Close #05-03 Lush Acres Singapore 797485  
Email : jeremytan83@gmail.com  
NRIC/FIN : S8327029B Date of birth : 03/08/1983  
Marital status : Married Gender : Male  
Current no claims discount : 50% Mobile Number : 97277445  
Years of driving experience : Three or more Certificate of merit : Yes

### About your car

Car make and model : MAZDA 6 2.5  
Year of first registration : 2017  
Car plate number : SLM6255G  
Issued on: : 30/01/2019

**Abhishek Bhatia**  
Chief Executive Officer  
FWD Singapore Pte Ltd

Please refer to contract for specific terms, conditions  
and exclusions of this policy.

Please immediately inform us at +65-6820-8888  
or email us to [contact.sg@fwd.com](mailto:contact.sg@fwd.com) if any details in  
this Car Insurance Summary need to be changed.

# JOB REQUISITION FORM

Bot  
08/5

CODE: c0023 CS-WSHOP  
 CUSTOMER: Mr Chen Yiying, Jeremy  
 ADDRESS: No. 1 Fernvale Close  
 #05-03  
 Singapore 797485  
 TEL NO: Mobile: 97277445  
 MODEL: MAZDA6 2.5L PREMI/ MAZ6  
 CHASSIS NO: JM6GL1031H0104869  
 ENGINE NO: PY20844830  
 DESCRIPTION: 40,000KM SVC

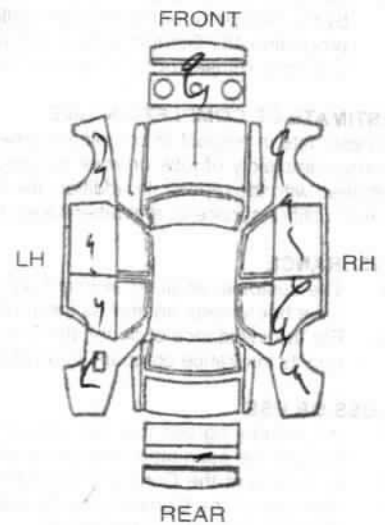
WIP NO: 53497  
 DATE IN: 08/06/2019  
 TIME IN: 7.00  
 CSO/OP: Chang Yee Qing  
 PAGE NO: 1  
 DEPT/POS: L / MU  
 REGN NO: SLM6255G  
 REGN DATE: 04/04/2017  
 MILEAGE: 20496  
 REQUISITE NO:  
 FUEL LEVEL: E 1 1/2 L F

## Work Instructions

MS0040  
 40,000KM SCHEDULE MAINTENANCE SERVICE  
 MAZDA OIL  
 ROT & BAL FRT TYRES  
 \*\*\*FREE SERVICE\*\*\*  
 ##CHK CAR STERRING ISSUE

Vehicle Pulls to LHS  
 Brake Pedal (Kruk Kruk) Noise  
 when Release.

## Pre-Acceptance Inspection



CHECKED BY:

Rex Lau

SIGNATURE & NAME:

[Signature]

CUSTOMER'S SIGNATURE:

CSH didn't agree for the alignment

I hereby unconditionally authorise the repairs/replacements set out above together with the supply of parts and materials occasioned therefrom.  
 I agree to be bound by the Terms and Conditions of Repairs as set out overleaf and accept storage charges at the rate of S\$30/-per day or such other amount as Company may determine from time to time if my/our vehicle is not collected two(2) days after I/we have been notified of completion of repairs.  
 aptable modes of payment include CASH, NETS, VISA, MASTERCARD, AMERICAN EXPRESS. Kindly refrain from making cash payment to us.  
 Ily remove ALL valuable Items in your car before you leave the workshop premises.

orate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre,  
 12 Sungei Kadut Ave Singapore 729648  
 Tel: 6363 3003 Fax: 6369 3003 BRN:199103859N  
 room & Service Centre: 5 Ubi Close Singapore 408605  
 Sales Tel : 6395 8888 Service Tel : 6395 8899  
 Sales Fax : 6846 1700 Service Fax : 6744 9402  
 23 Leng Kee Road Singapore 159095  
 Sales Tel : 6603 6118 Service Tel : 6603 6128  
 Sales Fax : 6476 7073 Service Fax : 6476 7417  
 kars Aftersales Centre : 27A Tanjong Penjuru, Singapore 609042  
 Service Tel: 6331 0606 Service Fax: 6331 0620

Customer's Signature

TRANS EUROKARS  
 Eurokars Group

ZOOM-ZOOM



# CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
Spray-Painting, Mechanical Repair And Customizing of Cars  
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724  
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723  
TEL: 6271 7054, 6273 3304 FAX: 6273 6676 EMAIL: charns@singnet.com.sg  
Bus. Reg. No. 251513/00M GST Reg. No. M90367863L

*[Handwritten signature]*  
13/6/19

Steve (LKK) WL 11/6/19, 2-30pm  
LKK P/P 6 days  
Ry AL my

FWD/CHINA(SJH8088J)  
DOA: 31/05/2019@0750

CHINA TAIPING INSURANCE (S) PTE LTD

04/06/2019

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR VEHICLE NO:

SLM 6255 G - MAZDA6 4-DOOR SEDAN 2.5L SP.6EAT SR LED

CHASSIS NO: JM6GL1031H0104869 (04/2017)

1 pc	Rear bumper X R	\$ 1,226.60
1 pc	Rear fender RH / DD	\$ 1,470.00
1 pc	Rear windscreen moulding / nec	\$ 120.50
1 pc	Rear door RH / DD	\$ 1,312.00
1 pc	Rear rim / (UT (Rear LH)	\$ 1,497.00
		<u>\$ 5,626.10</u>
	LESS 20%	\$ 1,125.22
		<u>\$ 4,500.88</u>
1 pc	Sealant (S/NETT) / nec	\$ 35.00 ✓
	Alignment	\$ 70.00 ✓
	Remove and reinstall rear windscreen	\$ 120.00 100
	Remove and reinstall rear door glass & fittings RH	\$ 60.00 30
	Remove necessary parts: jacking, panel beating, repair and straighten rear bumper, rear fender RH, rear door RH and RH rocker panel.	\$ 900.00 800
	Putty and respray rear bumper, rear fender RH, rear door RH and RH rocker panel.	\$ 1,200.00 600
		<u>\$ 6,885.88</u>
	ADD 7% GST	\$ 482.01
		<u><u>\$ 7,367.89</u></u>

Note: The above is an estimate only. IF other parts required during the course of repair, we will inform you accordingly.

All parts are subject to availability.

CHARN'S CUSTOMCRAFT

*[Handwritten signature]*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Jun 2019		06 Jun 2019 17:27 <a href="#">Edit Adj Rpt</a>	<b>\$5,154.60</b> <a href="#">Edit Estimates</a>	<b>\$5,154.60</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS		[Created by Insurer]							
Insured:	-, Co. Reg. No.: -								
Main Claimant:	CHEN YIYING, JEREMY, ID: S8327029B								
Vehicle Reg. No.:	SLM6255G	Date of Loss: 31/05/2019 07:00 - :59 [25 Months and 27 Days From LTA Reg Date (Man Yr)]							
Claim Type:	TP / SNM19D202474C02	Policy/Cover Note No.: DMPCSN3012131900							
Vehicle Reg. No. (Insured):	SJH8088J	Policy No. (Claimant): PNPV2019-00002871							
		Excess: S\$1,000.00							
Repairer:	Charn's Customcraft (HQ) Block 1010 Bukit Merah Lane 3, #01-105, 159724 Bukit Merah - Tel: 62717054								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]								
Claimant's Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 17/06/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLM6255G (SNM19D202474C02)  
[SJH8088J]

TP  
CHEN YIYING, JEREMY  
May 31 2019 7:00AM  
[-]  
Charn's Customcraft

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>		<b>View</b> <a href="#">View in Browser</a> <input type="button" value="v"/>
<b>Video</b>		
		1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>
No	Finalized On	Charn's Customcraft (HQ)
1	03/06/19 13:14	<b>Video - Accident</b> <small>[Linked Accident Report Documents]</small>
		<input checked="" type="checkbox"/> <b>Thumbnail</b> <input type="button" value="Print"/>
		<input checked="" type="checkbox"/> <b>Load MP4</b>
<b>Assessment Reports</b>		
		1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>
No	Finalized On	Charn's Customcraft (HQ)
1	03/06/19 13:17	<b>Accident Statement</b>
		<input checked="" type="checkbox"/> <b>Thumbnail</b> <input type="button" value="Print"/>
		<input checked="" type="checkbox"/> <b>Load HTM</b>
<b>Photos/Images</b>		
		3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>
No	Finalized On	Charn's Customcraft (HQ)
1	03/06/19 13:16	<b>Accident Photo</b> <small>[Linked Accident Report Documents]</small>
2	03/06/19 13:16	<b>Accident Photo</b> <small>[Linked Accident Report Documents]</small>
3	03/06/19 13:16	<b>Accident Photo</b> <small>[Linked Accident Report Documents]</small>
4	03/06/19 13:16	<b>Accident Photo</b> <small>[Linked Accident Report Documents]</small>
5	03/06/19 13:16	<b>Accident Photo</b> <small>[Linked Accident Report Documents]</small>
6	03/06/19 13:16	<b>Accident Photo</b> <small>[Linked Accident Report Documents]</small>
7	03/06/19 13:16	<b>Accident Photo</b> <small>[Linked Accident Report Documents]</small>
8	03/06/19 13:16	<b>Accident Photo</b> <small>[Linked Accident Report Documents]</small>
9	03/06/19 13:16	<b>Accident Photo</b> <small>[Linked Accident Report Documents]</small>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)
1	11/06/19 19:34	<b>General View</b>
2	11/06/19 19:34	<b>General View</b>
3	11/06/19 19:34	<b>General View</b>
4	11/06/19 19:34	<b>General View</b>
5	11/06/19 19:34	<b>General View</b>
6	11/06/19 19:34	<b>Odometer Reading</b>
7	11/06/19 19:34	<b>Chassis Number</b>
8	11/06/19 19:34	<b>General View</b>
9	11/06/19 19:34	<b>General View</b>
10	11/06/19 19:34	<b>General View</b>
11	11/06/19 19:34	<b>General View</b>
12	11/06/19 19:34	<b>General View</b>
13	11/06/19 19:34	<b>General View</b>
14	11/06/19 19:34	<b>General View</b>
15	11/06/19 19:34	<b>General View</b>
16	11/06/19 19:34	<b>General View</b>
17	11/06/19 19:34	<b>General View</b>
18	11/06/19 19:34	<b>General View</b>
19	11/06/19 19:34	<b>General View</b>
20	11/06/19 19:34	<b>General View</b>
21	11/06/19 19:34	<b>General View</b>
		<input checked="" type="checkbox"/> <b>Thumbnail</b> <input type="button" value="Print"/>
		<input checked="" type="checkbox"/> <b>Load JPG</b>
<b>Documentation</b>		
		1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Charn's Customcraft (HQ)	Thumbnail	Print
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	06/06/19 17:28	PRS - SLM6255G	Load PDF	
No	Finalized On	Charn's Customcraft (HQ)	Thumbnail	Print
1	03/06/19 13:16	Sketch Plan [Linked Accident Report Documents]	Load TIF	
2	03/06/19 13:16	Sketch Plan #2 [Linked Accident Report Documents]	Load TIF	

## Linked Accident Report Documents

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Charn's Customcraft (HQ)	Thumbnail	Print
1	03/06/19 13:14	Video - Accident	Load MP4	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Charn's Customcraft (HQ)	Thumbnail	Print
1	03/06/19 13:17	Accident Statement	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Charn's Customcraft (HQ)	Thumbnail	Print
1	03/06/19 13:16	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	03/06/19 13:16	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	03/06/19 13:16	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	03/06/19 13:16	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
5	03/06/19 13:16	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
6	03/06/19 13:16	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
7	03/06/19 13:16	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
8	03/06/19 13:16	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
9	03/06/19 13:16	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Charn's Customcraft (HQ)	Thumbnail	Print
1	03/06/19 13:16	Sketch Plan	Load TIF	
2	03/06/19 13:16	Sketch Plan #2	Load TIF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19010064/ESD3E2

Date: 12/11/2019

## REFERENCE

Handling Insurer: China Taiping Insurance  
(Singapore) Pte. Ltd.

Policy No: DMPCSN3012131900

Claimant  
Vehicle No : SLM6255GInsured Vehicle  
No : SJH8088J

Date of Loss: 31/05/2019

Nature of Claim: TP

Claim  
No: SNM19D202474C02

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SLM6255G**  
 Make & Model: MAZDA 6, 2.5 4-DOOR SEDAN 2.5L SP.6E (A) Engine No: PY20844830  
 Reg. Date: 04/04/2017 (Man. Year: 2016) Chassis No: JM6GL1031H0104869  
 Colour: Grey Odometer: 40721 km  
 Engine Capacity: 2488 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 225/45 R19 Rear Tyre Size: 225/45 R19  
 Front Left Side: Bridgestone 7 mm Rear Left Side: Bridgestone 7 mm  
 Front Right Side: Bridgestone 7 mm Rear Right Side: Bridgestone 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,535.88	3,554.60	981.28	21.63
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,350.00	1,600.00	750.00	31.91
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>6,885.88</b>	<b>5,154.60</b>	<b>1,731.28</b>	<b>25.14</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>482.01</b>	<b>360.82</b>	<b>121.19</b>	<b>25.14</b>
<b>Nett Amount (S\$)</b>	<b>7,367.89</b>	<b>5,515.42</b>	<b>1,852.47</b>	<b>25.14</b>

## INSPECTION

Date of Assignment: 06/06/2019

Date Inspected: 11/06/2019 Inspected At:

Charn's Customcraft (HQ)  
 Block 1010 Bukit Merah Lane 3, #01-105  
 Singapore 159724

Estimated Period of Repair: 6.0 days

Adjuster: CHEN TSUE YEE

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.





THE VEHICLE HAS NOT SEND IN FOR REPAIRS.

(REPAIR COST NOT CONCLUDE)

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 12 Nov 2019)
<b>Parts:</b>	143	MAZDA 6 2.5 4-DOOR SEDAN 2.5L SP.6E (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLM6255G)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	1,226.60 FL	*- FL
2	1		*REAR FENDER RH	Dented	1,470.00 FL	*1,470.00 FL
3	1		*REAR WINDSCREEN MOULDING	Necessary	120.50 FL	*120.50 FL
4	1		*REAR DOOR RH	Dented	1,312.00 FL	*1,312.00 FL
5	1		*REAR RIM (REAR LH)	Cut	1,497.00 FL	*1,497.00 FL
6	1		*SEALANT	Necessary	35.00 FS	*35.00 FS
					<b>Sub Total (S\$)</b>	<b>5,661.10</b>
					<b>- List Item Discount on L Items 20.00/20.00% (S\$)</b>	<b>1,125.22</b>
					<b>Total Parts (S\$)</b>	<b>4,535.88</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	REMOVE AND REINSTALL REAR WINDSCREEN	New	120.00	100.00
2	REMOVE AND REINSTALL REAR DOOR GLASS & FITTINGS RH	New	60.00	30.00
3	REMOVE NECESSARY PARTS: JACKING, PANEL BEATING, REPAIR AND STRAIGHTEN REAR BUMPER, REAR FENDER RH, REAR DOOR RH AND RH ROCKER PANEL	New	900.00	800.00
4	PUTTY AND RESPRAY REAR BUMPER, REAR FENDER RH, REAR DOOR RH AND RH ROCKER PANEL	New	1,200.00	600.00
5	ALIGNMENT	New	70.00	70.00
<b>Gross Labour Cost (S\$)</b>			<b>2,350.00</b>	<b>1,600.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >