

12/20/19

INS. CASE OWNER:

Yvonne

CC 4, ASA 190010055, K963

LKK
IDAC

ASSIGNMENT

Surveyor:

Kenneth

DOI:

14/6/19

Date / Time:

2/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

EM 21 L

Name of Insured:

TAN SOW LAM

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A.:

26/5/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: TENG TUCK LHEAN 40Y

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

59MO 2P30 / 120155

Policy No.:

GA740931

Make / Model:

BMW

Place of Accident:

745 AMK AVE 3

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SJE 769IP



INSRS:
WSP:
Tel:
Liability:
RMKS:

LOGE
BRADDELL



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
19/6 - Liability unclear send TP. Rep. insurance from TP - only able to provide without details.	Non-Reporting ltr (1st):	
19/6 - Witness not answer, as no answer, did overcall.	Non-Reporting ltr (2nd):	
19/6 - DID return call. Aware of TP claim & NCD issue. Agree to settle. Send LOR.	Non-Reporting ltr (Final):	
26/6 - Instruction to settle @ 100% approved. Liability clear send TP. (pending final est. ltr & finalised).	Notification ltr (if non-pickup):	
9/10 - TO opt supp ltr from KSC & then final LOR amt of \$240.00 in 3 repair days.	Call OI:	CPL
10/10 - Rec LOR to TP (pending 100)	After call ltr to OI:	14/6/19
21/10 - TO seek mandat.	Documentation Check List: Handler, Typist	
25/10 - pending mandate approval. (approved).	Notification ltr (if non-pickup)	☒
26/10 - offer \$1141.34 (pending acceptance).	After call ltr to OI:	☒
16/12 - settle @ \$1141.34, DV send (pending DV in)	Authorisation To Act:	☒
- DV in, file pass (b) to case.	Release Voucher:	☒
	Final Repair Bill:	☒
	Car Rental Invoice:	☒
	Towing Invoice:	☒
	LTA / GIA:	☒
	Medical Bill:	☒
	PIR:	☒
	Mandate/Reject Instruction:	☒
	LOD:	☒
	Payment Breakdown Form:	☒
	Post-Repair Photos:	☒
	Others:	☒

PRELIMINARY ADVICE	Date/Time:	Sent By:
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FINALIZATION	Date/Time:	Confirm with:	Confirm by: Kenneth
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Repair Cost:	\$5 840.00	(2 days) Reduction: \$258.56 = 69	Email ☐ Call ☐
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FINAL SETTLEMENT	Date/Time: 16/11/19	Confirm with: QURA	Email ☐ Call ☐
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Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	2922
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Repair Cost:	\$5 899.34		
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Loss of Rental (LOR):	\$5	(3 days)	
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Loss of Use (LOU):	\$5 240.00	(5 00 x 3 days)	
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Loss of Income (LOI):	\$5	(5 x 3 days)	
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LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LO ☐ [Tick only one]			
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GIA/LTA Search	\$5 - 2.00		
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Medical:	\$5 -		
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Disbursement:	\$5 -	(e.g. Tow/ Independent)	
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Legal Cost:	\$5 -		
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Total:	\$5 1141.34	Global Sum \$5:	
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FINAL PAYMENT	Date/Time:	Confirm with:	Email ☐ Call ☐
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Payee 1:	\$5 1141.34	Name 1:	Comfort Design Engineering Pte Ltd
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Payee 2: (Strike if N.A.)	\$5	Name 2:	
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Payee 3: (Strike if N.A.)	\$5	Name 3:	
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✓ GIA

PT 769, P

Date: 14/6/19

The U/C / Chassis-frame / Body Structure affected due to collision

Lump Sum/High 12

Spark Car Care

ComfortDelGro Engineering Pte Ltd

205 Braddell Road S (579701)

Tel: 63837168 / 63837466 Fax: 62815767

Spare Parts

Vehicle No : SJE7691P Case Owner : PATRICK

Make & Model : HONDA CROSSROAD Year Manufacture : 2008 /EXP. 2023

Chassis No : RT11007731 Engine No : L13A4054292

Sales Order : _____ Supplier : _____

Order By : _____ Type of Claim : TP

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Disposition By Surveyor
1	FRONT BUMPER	1	\$ 1,308.60				<u>7X NN</u>
2	FRONT NUMBER PLATE W/CASING	1			<u>Ref</u> \$ 35.00		<u>✓</u>
3	RADIATOR GRILLE <u>CM Per</u>	1	\$ 190.00				<u>✓</u>
4	RADIATOR GRILLE GARNISH <u>CM</u>	1	\$ 165.00				<u>✓</u>
5	0	1					
6	0	1					
7	0	1					
8	0	1					
9	0	1					
10	0	1					
11	0	1					
12	0	1					
13	0	1					
14	0	1					
15	0	1					
16	0	1					
17	0	1					
18	0	1					
19	0	1					
20	0	1					
21	0	1					
22	0	1					
23	0	1					
24	0	2					
25	0	1					
26	0	1					
27	0	1					
28	0	1					
29	0	1					
30	0	1					

LKK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after work commencing
- To display damaged part(s) during resurvey
- Repair price is subject to confirmation
- Third party survey is not a requirement of LKK Auto Consultants
- No legal modification(s) is allowed
- Supplementary work(s) must be resurveyed and is subject to final approval from LKK Auto Consultants

Authorised by Repairer:

Signature:

Date:

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Tel: 63837168 / 63837466 Fax: 62815767

Case Owner : PATRICK
Year of Manufacture : 2008 /EXP. 2023

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

Kg

Spark Car Care
ComfortDelgro Engineering Pte Ltd
 205 Braddell Road S (579701)
 Tel: 63837168 / 63837466 Fax:62815767

Finalization Form

Bil : AXA **Vehicle Number** : SJE7691P
Attn to : LKK - KENNETH **Type Of Claim** : TP

A. Spare parts \$ 355.00
B. Supplementary \$ -
C. Nett Price \$ -
D. Supp Nett Price \$ -
E. S/Nett \$ 35.00

F. Total Parts \$ 425.50
G. Total Labour \$ 415.00 ✓
H. Total Repair \$ 840.50
I. Excess _____
P/P Total 840.50

Total Spare Parts Price	\$	355.00
Cost plus / List Down	10%	35.50
Total		390.50

Total Nett Price	\$	-
Nett Price Less	\$	-
Total		-

Lump Sum Less \$ -

 Lump Sum Rounding _____
Total Finalized \$ 840.50

N.B. If we DO NOT receive your reply within 2 weeks, we shall treat the above finalized amount as confirmed & correct.

Remarks : Please confirm and revert by Fax or Email

Date In : _____ Total Repair Day _____
 Date Survey : _____ LOU/ Day _____
 Date Out : _____ Total LOU _____
 Sat/Sun/Ph. : _____ Rental/Day _____
 Authorized Repair Day _____ Total Rental _____
 Submitted By / Date : _____ Confirmed By / Date : _____
 _____ _____

Spark Car Care
ComfortDelGro Engineering Pte Ltd
 205 Braddell Road S (579701)
 Tel: 63837168 / 63837466 Fax:62815767

Spare Parts

Vehicle No : SJE7691P Case Owner : PATRICK

Make & Model : HONDA CROSSROAD Year Manufacture : 2008 /EXP. 2023

Chassis No : RT11007731 Engine No : L13A4054292

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3	RADIATOR GRILLE	1	\$ 190.00				
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16	0	1					
17	0	1					
18	0	1					
19	0	1					
20	0	1					
21	0	1					
22	0	1					
23	0	1					
24	0	2					
25	0	1					
26	0	1					
27	0	1					
28	0	1					
29	0	1					
30	0	1					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Tel: 63837168 / 63837466 Fax: 62815767

: 2008 /EXP. 2023

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.



Contact@DefGro Engineering

205 Braddell Road S(579701)

ACCIDENT REPAIR ESTIMATES

Our Ref:

Type of Claim : TPVehicle No. : SJE7691PMake & Model : HONDA CROSSROAD 1.8LYear of Manufacture : 2008 /EXP. 2023Chassis No. : RT11007731Ins Company : AIG VS AXA

Engine No. : _____

Excess : _____

Policy No. : _____

Date of Accident : 28/05/2019

Time of Accident : _____

Suggested Days of Repair : _____

In-house Vehicle Assessor**Repair Estimates**Case Owner : PATRICK

Signature : _____

Parts (a) Cost / List Price Items \$ 1,663.60Plus/Less 15% \$ 249.54Total of Cost / List \$ 1,414.06(b) Nett Price Items \$ -

Less _____

Total of Nett Item _____

(c) Special Nett Items \$ 35.00Total Parts Cost (Appendix A) \$ 1,449.06Labour (Appendix B) \$ 1,250.00Total Repair Cost \$ 2,699.06

Contact No
63837890 – Rohani **63837466 – Patrick**
braddell_cr@sparkcarcare.com braddell_cr@sparkcarcare.com

63837730 – Brenda Ng
braddell_cr@sparkcarcare.com

63837362 – Andrew **63837656 – Ngo**
braddell_operation@sparkcarcare.com braddell_operation@sparkcarcare.com

63838115 – William Wang
braddell_operation@sparkcarcare.com

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Ken Ng
 Company : CIC
 Survey conducted on : 14/6/19 at _____

Remarks By Surveyor(a) The repair of this vehicle is ~~not~~ authorized / is not authorized until further notice.(b) Recommended Days of Repair : 02 day(s)(c) Resurvey : Required / Not Required

(d) Excess \$ _____

(e) Signature of surveyor : DeDate: 14/6/19

To whom it may concern,

On 28 May 2019 at about 2100hrs, I witnessed an accident while I was sitting below block 345 Ang Mo Kio Ave 3.

I observed a black Honda (SJE 7691P) parked at the corner lot for drop-off/pick-up below the block. About 10 minutes later, I saw a black BMW (EM 21L) drove in and started reversing. The driver of the black Honda sounded his horn at least twice, but the black BMW continued reversing and finally knocked into the front of the black Honda behind it, impacting the front of the black Honda.

The black BMW then drove off while the driver of the black Honda started approaching it. The black BMW drove back to the scene of incident when the Honda driver caught up with him. They took pictures of each other's car and exchanged details.

I acknowledged witnessing the entire accident when the driver of the black Honda approached me, and I gave him my contact details in case he needed help.

Best Regards.


NATESAN SENTHIL KUMAR.
NRIC: S7268006E

Name: Senthil

Mobile: 94604885

<< Service Request Details

Claim

S9M01P3D

Reference

None 

Loss Date

May 28, 2019

Report Date

Jun 7, 2019 8:44:00 AM

Request Date

June 7, 2019

Due Date

June 7, 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work

More 

Vehicle Information

Incident Vehicle Registration #

SJE7691P

Make

TPVD HONDA

Model

CROSSROAD-1.8 (A)

Primary Contact/Insured

TAN SEOW LENG MONICA
3 DELTA AVENUE, #13-28, 160003, Singapore
92741170
TUCKCHEUN@GMAIL.COM

Claim Handler

ANG Yvonne
6568804461
yvonne.ang@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[View Message](#)

TYPE



SENT

6/7/19 2:19 PM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

Vehicle not in

BODY

Please be informed that vehicle is not in the work...





<SEEK INSTRUCTION>

Type

Question

Message

Dear Yvonne, TP do not have AVF however have witness to support their claim. Witness statement already uploaded in SC. Kindly let us have your instruction to proceed settlement base on 100%. Already cleared OI & OID. Agreed to settle at best.

[Reply](#)

**DS**

Type

🔗 Question

Message

Please proceed DS and let us have your quantum for approval

[Reply](#)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 25/10/2019

Survey Details:

Date of loss	28-May-19
Date of appointment	7-Jun-19
Date of survey	14-Jun-19
Location of survey	COMFORTDELGRO ENGINEERING PTE LTD (BRADDELL)

Vehicle Details:

Claim Type:	Third party
Vehicle number	SJE 7691P
Make and Model	HONDA CROSSROAD 1.8L A
Date of registration	7/5/2008
Excess	
Market Value	\$36,000
Part Rebate	\$15,031
Nett Loss	\$20,969

Repair details:

Initial Estimate	\$ 2,699.06
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Proposed/Revised repair cost:

Parts	\$ 425.50
Check items (estimate)	\$ -
Labour	\$ 415.00
Total	\$ 840.50
Lump Sum(if applicable)	\$ -

Number of days for repair	2
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

02 RECOMMENDED REPAIR DAYS + 1 PRS = 3DAYS

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 899.34	W/GST
Loss of use	\$ 300.00	3days x \$100
Loss of rental	\$ -	
Loss of income	\$ -	
LTA search fees	\$ 2.00	
Others	\$ -	
Proposed Total	\$ 1,201.34	

 <MANDATE IA> - S9M01P3D {ACCIDENT INVOLVING
EM 21L(OI) & SJE 7691P(TP) ON 28/05/2019}

Type

 Question

Message

LIABILITY: 100% BOLA S22: INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$1,201.34 (CLAIMING LOU). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL

[Reply](#)



Re:<MANDATE IA> - S9M01P3D {ACCIDENT INVOLVING EM 21L(OI) & SJE 7691P(TP) ON 28/05/2019}

Type

🔗 Question

Message

Please proceed

Reply

PTE/SJE7691P/20190528/DS-CL
21/10/2019

M/s AXA Insurance Singapore Pte Ltd
C/o LKK Auto Consultants Pte Ltd
51 Ubi Avenue 1, #02-25
Singapore 408933
Attn: Motor Claims Department

WITHOUT PREJUDICE

Dear Sirs

ACCIDENT ON 28/05/2019 INVOLVING SJE7691P & EM21L
ALONG BLK 345 ANG MO KIO AVE 3

We are the authorised repair workshop for the owner of vehicle, SJE7691P, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, EM21L, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repairs	899.34
2. Car Rental	-
3. 3.0 days Loss of Use @ \$120	360.00
4. Surveyor Fee	-
5. LTA Fee	-
6. TP/GIA Fee	2.00
7. Medical	-
8. Others	-

(E&OE) 1,261.34

We enclose the following documents to support the claims: -

- | | |
|--|---|
| ☒ Repair/Excess Bill | ☒ Insurance Certificate |
| ☐ Surveyor Report | ☒ Power of Attorney |
| ☐ Coloured Photographs | ☐ Car Rental Bill |
| ☒ GIA/Police Report(s) | ☐ Medical Bill |
| ☒ GIA/TP Search | ☐ Witness Statement |
| ☐ Others: _____ | |

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully

Cecilia Lee

CDGE Claims Department

59 Loyang Drive S(508969)

DID: 6214 8354 FAX: 6214 1843

Email: cecilialee@sparkcarcare.com



ComfortDelGro Engineering

ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road Singapore 579701
Mainline +65 6383 8280
Facsimile +65 6280 3755

Company Registration No: 19200049W

Car Care Centres

Braddell
205 Braddell Road
Singapore 579701
Tel 6383 3110

Loyang
59 Loyang Drive
Singapore 508969
Tel 6214 8300

Pandan
45 Pandan Road
Singapore 609288
Tel 6338 8778

Senoko
24 Senoko Loop
Singapore 758156
Tel 6757 8760

Sin Ming
383 Sin Ming Drive
Singapore 575717
Tel 6553 0400

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791
Tel 6369 7360

Ubi
320 Ubi Road 3
Singapore 408640
Tel 6848 5721

www.SPARKcarcare.com

A member of

COMFORTDELGRO



ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road
Singapore 579701
Mainline + 65 6383 6288
Facsimile + 65 6280 9755
www.cdgr.com.sg

Car Care Centres
205 Braddell Road Singapore 579701
501 Hwang Drive Singapore 508605
45 Pandan Road Singapore 609286
24 Serangoon Loop Singapore 758156
AR2 Sin Ming Drive Singapore 575717
7 Sungei Kadut Way Singapore 728701
320 Ubi Road 3 Singapore 408649
www.SPARKcare.com

Tel: 6383 6110
Tel: 6214 8300
Tel: 6338 8778
Tel: 6757 8766
Tel: 6553 0400
Tel: 6369 7369
Tel: 6848 5721



ComfortDelGro Engineering

COMPANY REG. NO: 199506048W
GST REG. NO. M28021817

TAX INVOICE

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01

SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SJE7691P

MAKE
HONDA

MODEL
CROSSROAD

DATE OF REG
07.05.2008

CHASSIS CODE
RT11007731

INVOICE NO. / DATE
91473435 18.10.2019

JOB NO.
305323347

~~OVERSEAS DRIVING~~

Description : TP CLAIM - AIG -AXA

S/No	Part No. Description	Qty	Unit Price		Net
01	20-501 LABOUR CHARGES	1 EAC	415.00	SGD	415.00
02	M COST PLUS 10%	1 EAC	35.50	SGD	35.50
03	1979 RADIATOR GRILLE	1 PC	190.00	SGD	190.00
04	1979 RADIATOR GRILLE GARNISH	1 PC	165.00	SGD	165.00
05	1979 FRONT NUMBER PLATE WITH CASING	1 PC	35.00	SGD	35.00

Items total		840.50
Add GST @	7.000 %	58.84
Invoice amount		899.34

Issued by : SIEWHWA 18.10.2019 09:06:30
Repair type : CESO/52/5T

- 1) WHEN TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) DEFERMENT OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE CORRECT AND BINDING.

Cheque should be crossed and made payable to "ComfortDelGro Engineering Pte Ltd"

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Blk C Ext 1 Level 2
Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ NO.
8010010	91473435	899.34	

ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road
Singapore 579701
Mobile: +65 6383 6290
Facsimile: +65 6280 9715
www.cdge.com.sg

Car Care Centres
285 Braddell Road Singapore 579701
59 Loyang Drive Singapore 508969
45 Pandan Road Singapore 608286
24 Serangoon Loop Singapore 758156
283 Sin Ming Drive Singapore 575717
7 Sungei Kadut Way Singapore 728791
320 Ubi Road 2 Singapore 408640
www.SPARKcarcare.com

Tel: 6383 8110
Tel: 6714 8300
Tel: 6338 8778
Tel: 6757 8760
Tel: 6553 0400
Tel: 6369 7309
Tel: 6648 5721



ComfortDelGro Engineering

COMPANY REG NO: 199506048W
GST REG. NO. M28821817

TAX INVOICE

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01

SINGAPORE SG 068811

VEHICLE NO
SJE7691P

MAKE
HONDA

MODEL
CROSSROAD

DATE OF REG
07.05.2008

CHASSIS CODE
RT11007731

INVOICE NO./DATE
91473435 18.10.2019

JOB NO.
305323347

ODOMETER READING

Payment Type/Term: /Credit 30 days

- 1) IN TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVER ARE TESTED OWNERS REG.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM EACH DELIVERY A NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
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ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office should be crossed and made payable to "ComfortDelGro Engineering Pte Ltd"
205 Braddell Road
Blk C Ext 1 Level 2
Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19010055/Kgb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:YVONNE

Date : 20-12-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	EM 21L	Veh. Inspected	SJE 7691P
Policy No.	GA340931	Coverage (\$)	0.00
Claim No.	S9M01P3D	Excess (\$)	0.00
Assign From		Assign Date	07/06/2019

2. Vehicle Particulars & Condition

Make & Model	HONDA CROSSROAD (A)	c.c	1799
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	RT11007731	Colour	METALLIC BLACK
Odometer	183155	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/65 R16	BRIDGESTONE	9 mm
L/H Front Tyre	215/65 R16	BRIDGESTONE	9 mm
R/H Rear Tyre	215/65 R16	BRIDGESTONE	9 mm
L/H Rear Tyre	215/65 R16	BRIDGESTONE	9 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	28/05/2019	Inspection Date	14/06/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 205 BRADDELL ROAD BLK C, 3RD FLOOR SINGAPORE 579701.		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJE 7691P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT NUMBER (CONSISTENT)	NOT NECESSARY	✓ 1,308.60	-
1	RADIATOR GRILLE (CONSISTENT) (WCP)	CRACKED	✓ 190.00	190.00
1	RADIATOR GRILLE GARNISH (CONSISTENT) (WCP)	CRACKED	✓ 165.00	165.00
	COST PLUS 10%		166.36	35.50
			1,829.96	390.50
SPECIAL NETT ITEMS				
1	FRONT NUMBER PLATE W/CASING (SN) (CONSISTENT)	DENTED	✓ 35.00	35.00
			✓ 35.00	35.00
LABOUR				
	TO PANEL BEAT ON FRONT AFFECTED AREAS REPLACE DAMAGE PARTS AND REALIGNMENT.		✓ 600.00	200.00
	TO PUTTY, RESPRAY ON FRONT BUMPER, PANEL AND AFFECTED AREAS.		✓ 600.00	200.00
	CHECK LIGHTING AND WIRING.		✓ 50.00	15.00
			1,250.00	415.00
GRAND TOTAL			3,114.96	840.50
RECOMMENDED COST OF REPAIRS				840.50

Report Ref No. CC4/ASM19010055/Kgb3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	59N01P3D
Reference	CC4/ASM19010055/Kgb3a2
Loss Date	28 May 2019
Report Date	7 Jun 2019 8:44:00 AM
Request Date	7 June 2019
Due Date	

Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SJE7691P
Make	TPVD HONDA
Model	CROSSROAD-1.8 (A)
Service Address	

...

Primary Contact/Insured
TAN SEOW LENG MONICA
3 DELTA AVENUE, #13-28, 160003, Singapore
92741170
TUCKCHEUNG@GMAIL.COM

Claim Handler
ANG Yvonne
6568804461
yvonne.ang@axa.com.sg

Additional Instructions

- 3
- Messages Invoices History Documents Assessment Metrics Notes

Document Type Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoice1.pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	20 December 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKXInspection (1).pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
 LKXAdjustment1.a.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
 GUA SEARCH.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
 PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKX AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKX AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKX AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
 TP FINAL EST LIST.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	25 October 2019
 MANDATE IA DO 25102019.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	25 October 2019
 LKX SURVEY PHOTO.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	25 October 2019
 LOO AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	25 October 2019
 PASF COE REBATE.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	25 October 2019
 TP witness statement.pdf	Reports & Statement	Witness Statement	LKX AUTO CONSULTANTS PTE LTD (TP)	20 June 2019
 TP-IA 7691.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	18 June 2019
 SJET7691P TP GUA REPORT PDF	Reports & Statement	GUA Report	DHAKAL Raghav	7 June 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 EM21L INSD GAI REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghu	7 June 2019
 TP P91 FROM WORKSHOP.jpg	Letters and Correspondence	Workshop	DHAKAL Raghu	7 June 2019