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Payee 3: (Strike if N.A.)	SS Name 2: SS Name 3:			
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Tropical Tech Automobile Services

Blk 5030, Ang Mo Kio Avenue 3, #01-201, Industrial Park 2, Singapore 569535 Tel: 6481 7773 / 6481 1403 Fax: 6484 4978 E-mail: tasc303@singnet.com.sg

M/s:

Lonpac Insurance Bhd

Estimate billl:

TT 37 / 19 / TP / WT

101 Thomson Road.

#18-01 United Square, S'pore 307591

Registration No:

SDP5255S

Attn:

Attention: Motor Claims Third Party Department

Make model:

BMW

Tel:

Tel: 62507388 Fax: 62532058

Mileage:

Date:

06 / 06 / 2019

TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : SGW4212A AND SDP5255S ALONG

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Tropical Tech Automobile Services

(Authorised Signature) William Tan

TO SERVICE CONCERN

LIOK Auto Constitute hence notify

the Representation Enterings

Tropical Tech Automobile Services

Blk 5030. Ang Mo Kio Avenue 3, #01-201. Industrial Park 2. Singapore 569535. Tel: 6481 7773 / 6481 1403 Fax: 6484 4978. E-mail: tasc303@singnet.com.sg

M/s:

Lonpac Insurance Bhd

Estimate billl:

TT 37 / 19 / TP / WT

101 Thomson Road,

#18-01 United Square, S'pore 307591

Registration No:

SDP5255S

Attn:

Attention: Motor Claims Third Party Department

Make model:

BMW

Tel: Fax: Tel: 62507388 Fax: 62532058

Mileage:

Date:

06 / 06 / 2019

TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : SGW4212A AND SDP5255S ALONG AMK AVENUE 3 (ESSO STATION) ON 02 JUNE 2019 AT ABOUT 1955 HRS.

ENUE 3 (ESSO STATION) ON 02 JUNE 2019 AT ABOUT 1955 HRS.		
Remove and transfer rear bumper necessary attachment spart part items.		
Remove and refit rear bumper, rear bumper parktronic sensor, rear bumper parktronic sensor seal ring, rear bumper strike moulding, rear bumper towing cover, rear bumper lip, rear bumper frame centre bracket (Top), rear bumper frame centre bracket (Bottom rear bumper side bracket, rear bumper reinforcement, rear bumper under dust covering (Centre), rear bumper under dust covering (RH).), \$	30e/ 1.500.00
Heat /weld / beating / pull / straighten / align rear chassis frame by Chassis Aligment jack.		601
Diagnostic on rear bumper parktronic sensor fault error by HHT	S	120,00
Tuff kote rear damaged portion.	s	an 150.00 X
Putty / primer application, spray painting on rear boot, rear bumper, rear bumper parktronic sensor, rear bumper towing cover, rear bumper lip, rear bumper reinforceme	nt. S	1,200.00
Balance amount brought from Page 1:	\$	3,894,30
Grand final amount :	S	6,864.30

Tropical Tech Automobile Services

(Authorised Signature)

William Tan

" > Back to OneMotoring

. Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	1003J
Vehicle No.:	SOP52555
Vehicle to be Exported:	No
Intended Deregistration Date:	07 Jun 2019
Vehicle Make:	B.M.W.
Vehicle Model:	3201 A
Primary Colour;	Grey
Manufacturing Year:	2009
Engine No.:	N43B20AAA9451472
Chassis No.:	WBAWK72010P291360
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$47,482.00
Original Registration Date:	05 Aug 2009
First Registration Date:	05 Aug 2009
Transfer Count:	2
Actual ARF Paid: Intended PARF Rebate Details	\$47,482.00
PARF Eligibility:	Ves
PARF Eligibility Expiry Date:	04 Aug 2019
PARF Rebate Amount: Intended COE Rebate Details	\$23,741.00
COE Expiry Date:	04 Aug 2019
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$16,801.00
COE Rebate Amount:	\$266.00
Total Rebate Amount:	\$24,007.00
the state of the s	

The information contained herein is correct as at 07 Jun 2019

Auto Consultants Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref:

To Be Advised

Date:

07.06.2019

Our ref:

CC4/LPC19010047/Kkb3

The Motor Claims Department M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SDP5255S

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 06.06.2019 at the premises of M/s Tropical Tech Automobile Services and have the following to report:-

Workshop Estimate Amount	: S\$	6,864.30
Revised Estimate Amount	: S\$	1,600.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	

Description of Damage:

The vehicle sustained damages at the

Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2-3 days

Yours faithfully,

KENNETH KONG

Licensed Appraiser



YOUR EXECUTIVE CAR INSURANCE SUMMARY

Please call +65-6322-2072 for FWD Emergency Assistance if Your Car breaks down or is involved in an accident. All accidents must be reported within 24 hours or the next working day of the incident regardless of whether it will lead to a claim.

POLICY NUMBER

PNPV2018-00009986

About this policy

Premium paid

5\$1,035.23

Coverage start date

04/08/2018

(Inclusive of GST)

Coverage end date You and any Authorised Driver

Who is insured to drive: Plan Type

EXECUTIVE

About you (As the policyholder)

Your name

LEE YONG HUAT

Address

3 Chuan Hoe Avenue Nanyang Park Singapore 549816

Email

mervynkenwood@gmail.com

NRIC/FIN

571210031

Date of birth

17/06/1971

Marital status

C200544507644

Gender

Male

Current no claims discount

Married

Gender

1272

current no claims discount

50%

Mobile Number

86065525

Years of driving experience

Three or more

Certificate of merit

No

About your car

Car make and model

BMW 320I CONVERTIBLE

Year of first registration

2009

Car plate number

SDP5255S

Issued on:

30/01/2019

Abhishek Bhatla

Shrive

Chief Executive Officer FWD Singapore Pte Ltd Please refer to contract for specific terms, conditions and exclusions of this policy.

Please immediately inform us at +65-6520-8888 or email us to contect.sgshfwd.com if any details in this Car Insurance Summary seed to be changed.



YOUR EXECUTIVE CAR INSURANCE SUMMARY

Please call +65-6322-2072 for FWD Emergency Assistance if Your Car breaks down or is involved in an accident. All accidents must be reported within 24 hours or the next working day of the incident regardless of whether it will lead to a claim.

POLICY NUMBER

PNPV2018-00009986

About this policy

Premium paid

5\$1,035,23

Coverage start date Coverage end date

04/08/2018 04/08/2019

(Inclusive of GST)

Who is insured to drive:

You and any Authorised Driver

Plan Type

EXECUTIVE

About you (As the policyholder)

Your name

LEE YONG HUAT

Address

3 Chuan Hoe Avenue Nanyang Park Singapore 549816

Email

mervynkenwood@gmail.com

NIUC/FIN

57121003J

Three or more

Date of birth

17/06/1971

Marital status

Married

Gender

Male

Current no claims discount

Years of driving experience

Mobile Number

Certificate of merit

86065525 No

About your car

Car make and model

BMW 320I CONVERTIBLE

Year of first registration Car plate number

2009 SDP52555

Issued on:

30/01/2019

Shrine Abhishek Bhatla Chief Executive Officer

FWD Singapore Pte Ltd

Please refer to contract for specific terms, conditions and exclusions of this policy.

Please immediately inform us at +65-6020-0000 or email us to contact.cg@dwd.com if any details in this Car Insurance Summary need to be changed.

FWO Singapure Pie. Ltd. 6 Temusek Boulevard, # 18-01 Sunter Tower 6, Singapore 038986, T. (65) 6820 HBEB. Company Registration Nov. 200501732H | www.fwd.imm.sg Cupyright © 2016 FWO Singapore Pie. Ltd. AE Right; Reserved.





BMW 3 Series 320i (New 10-yr \$69.800 \$6,970 /yr 30-Dec-2009 1,995 cc 95,500 km Luxury Available COE)

Consignment Code: A080. Loan Packages Available To Choose From. High Trade In Value For Your Carl No Hidden Cost, For Further Information Or If You Have Any Questions Please Do Not Hesitate To Contact...

Posted 36-May-2019 Tags: 2009 6990 120, 2009 5ma 125, 8990 120, brew 220, 8990 120, coad 6990



BMW 3 Series 320i (New 10-yr \$59,800 \$5,980 /yr 28-Apr-2009 1.995 cc Available Luxury

Full Lban Available At \$1000 We Can Help To Convert To Z10 Usage If Needed. In House Loan Or Bank Loan Available! Balloon Scheme Available! Fast, Easy And Flexible Loan Approval! We Are sgCarMart Prem..

86 Motor Trading

Printed: 23-May-2019 Tags: 2009 BHW 320, 2009 trmw 320, BMW 320, briw 320, BHW 320, User BMW



BMW 3 Series 320i \$25,000 18-Sep-2009 1,995 cc 130,000 km Luxury Available

Well Maintained By Owner, Regular Servicing, Original Condition, Paintwork Like Brand New, Good For Short Term Usage Or COE Renewal, Buyer Will Have A New Number As I Am Keeping Old Number For My New ...

Passed: 22-May-2019 Tags: 2009 SHW 325, 3009 Smw 325; SHW 325; brew 325; BHW 325, brew 320; BHW. 100, Oled SHW



Save on petrol with UOB One card!

Enjoy huge petrol savings of up to 24%, attractive cashback on your monthly spend, and 1-year annual fee waiver. Apply now and start enjoying

Find out more!



BMW 3 Series 320i Convertible \$75,800 \$7,570 /yr 30-Sep-2009 1.995 cc \$10,998 km Sports Available (New 10-yr COE)

View To Appreciate Very Well Maintain By Careful Owner, Just Services, Accident Free, No Repair Needed, High Trade In And Loan Available.

Fosted: 21-May-2019 Tags: 2009 BMW 320s 2009 name 320s, 8MW 320s, brow 320s, 6Mm; 330s, Listed BMW



BMW 3 Series 320i (New 10-yr \$60,600 \$5,080 AVE 30-Mar-2009 1.995 cc Available Luxury COET

Selling Cheap! Hurry! View Now. Loan Available, Up To 100% Flexible Loan, We Provide Lowest Interest Rate. Flexible Loan And High Trade In Are Available, Package With Unrivaled Warranty Complete With ...

Classic Credit Pte Ltd.

Posted: 16-May-2019 Tags: 2009 6MW 320; 2009 limbs 320; 6MW 320; 6mw 320; 6MW 120; User 6MW



BMW 3 Series 320i XL 20-Nov-2009 N.A. 1,995 pc 129.000 km Luxury Available

Very Well Maintained, PML Unit. Genuine Low Mileage Done, Very Well Kept Interior Condition. Audio Speakers Upgraded With Tweeters, Amplifier And Infinity Subwoofer, New Wipers, Shock Absorbers, Radia...

360 VR Cars

Pasted: 20-Apr-2019 Tags: 2009 64NV 325L 7010 lane 325L 8HW 325L bree 320L 5MV, 325L Llocd 8MW



BMW 3 Series 320i (New 10-yr 565,800 \$6,570 /yr 15-May-2009 1.995 cc 72,000 km Luxury Available COE)

Well Maintained By Owner, Excellent Condition, Accident Free, Low Mileage, Good For Renewal Of CDE.

Posted: 17-Apr-2019 Tags: 2009 BMW 325, 2005 Immv 320, BMW 320, bmw 326, BMW, 330, Used BMW



BMW 3 Series 320i Convertible \$70,800 \$7,070 /vr 11-Aug-2009 1.995 cc Sports. Available (New 10-yr CDE)

Renew 10 Yrs COE At \$66,800. Well Maintained By Owner, Sporty Red Interior With Mineral White Exterior, Regularly Serviced And Polished, Price

Pointed: 15-Apr-2019 Tags: 2009 BHW 320, 2009 Sryw 320, BHW 320, briw 330, BHOX, 330, Used MHW



BMW 3 Series 320i (COE till \$44,500 \$9,300 /yr 20-Mar-2009 1,995 cc 97,333 km Luxury Available 03/2024)

Mileage

Unit Comes With New 5 Year COE! Maintained In Good Condition! Regular Servicing Done At The Best Maintenance Wor Kishop, All Wear And Tear Are Fixed, High Trade In. In House And Bank Loan Available, Lo...

Posted: 08-Acr-2019 Trigs: 2009 BMW 320: 2008 timw 320; BMW 320; bmis 320; BMW, 320; Linid BMM

Save this search criteria, to you cross alerts whenever a match is found.

Compare Model Depreciation

Eng Cap https://www.sgcarmarl.com/used_cars/listing.php?MOD=bmw+320i&PRC=0&DEP=D&RGD=2009&VEH=0&AVL=2 SECTION SECTION

(THE REAL PROPERTY CO.

CONTRACTOR .

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Nivitha (LKK Auto)

From:

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent:

Thursday, 6 June 2019 1:30 PM assignments@lkkauto.com

To: Cc:

MT_Claim_SG; Tropical Success

Subject:

FW: 3rd party claim SDP5255S/SGW4212A DOA: 02/06/2019 [External Confidential]

2.43pm@ 6/6/19 Vehicle In personal calvin SURO Kennedh

Lonpac External - Confidential

Our Ref

: 19/19/19/VP05/021889

Dear Nivitha,

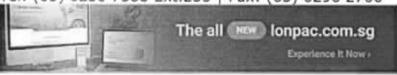
Please proceed as arranged.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Tropical Success [mailto:tsac303@singnet.com.sq]

Sent: Thursday, 6 June, 2019 1:19 PM

To: GERALD POH WEE BIN

Subject: RE: 3rd party claim SDP5255S/SGW4212A DOA: 02/06/2019 [External General]

Please assign to Kenneth Kong

Regards Calvin Tropical Success Auto Care Blk 5032 Ang Mo Kio Ind Pk2

#01-303 S(569535) Tel: 64817773

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, June 6, 2019 12:53 PM

To: Tropical Success <tsac303@singnet.com.sg> Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: 3rd party claim SDP5255S/SGW4212A DOA: 02/06/2019 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref

: 19/19//19/VP05/021889

Dear Calvin,

As spoken, append below are our list of Single Joint experts:-

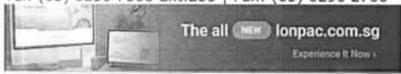
1	Paul Thanapal	
2	Choo Beng Hai	
3	Saharan Bin Sharif	
4	Aw Po Huat (Andrew)	
5	Ng Chun Wei (Adam)	
6	Nicholas Tey	
7	Jackson Quek	
8	Steve Chen	
9	Kenneth Kong	
10	Adrian Ling	

Please revert.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Tropical Success [mailto:tsac303@singnet.com.sq]

Sent: Thursday, 6 June, 2019 12:47 PM

To: MT_Claim_SG

Subject: 3rd party claim SDP5255S/SGW4212A DOA: 02/06/2019

Dear claims

Please arrange 3rd party survey SDP5255S. Car is in workshop now

Regards Calvin Tropical Success Auto Care Blk 5032 Ang Mo Kio Ind Pk2 #δ1-303 S(569535) Tel:'64817773

From: MERVYN LEE <mervynkenwood@gmail.com>

Sent: Thursday, June 6, 2019 11:52 AM

To: Nat 1113E binghet com.sg Subject: 5255 - FWD.pdf

Shu Pei (LKKAuto)

From:

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent:

Monday, 10 June 2019 9:18 AM

To:

Shu Pei (LKKAuto)

Cc:

MT_Claim_SG; Khanchna (LKK Auto)

Subject:

RE: 3rd party claim SDP5255S/SGW4212A DOA: 02/06/2019 [External Confidential]

Attachments:

10062019091320.pdf

Lonpac External - Confidential

Our Ref

: 19/19/19/VP05/021889

Dear Shu Pei,

Attached copy of insured's report for your attention.

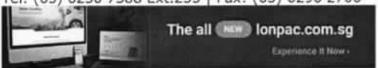
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Friday, 7 June, 2019 4:57 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Khanchna (LKK Auto)

Subject: RE: 3rd party claim SDP5255S/SGW4212A DOA: 02/06/2019 [External Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SDP 5255S at M/s Tropical Tech Automobile Services on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@likkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 6 June 2019 1:53 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT Claim SG' <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: 3rd party claim SDP5255S/SGW4212A DOA: 02/06/2019 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Thursday, 6 June 2019 1:30 PM To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Tropical Success <tsac303@singnet.com.sg>
Subject: FW: 3rd party claim SDP5255S/SGW4212A DOA: 02/06/2019 [External Confidential]

Lonpac External - Confidential Our Ref : 19/19/19/VP05/021889

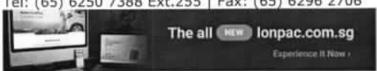
Dear Nivitha,

Please proceed as arranged.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Tropical Success [mailto:tsac303@singnet.com.sg]

Sent: Thursday, 6 June, 2019 1:19 PM

To: GERALD POH WEE BIN

Subject: RE: 3rd party claim SDP5255S/SGW4212A DOA: 02/06/2019 [External General]

Please assign to Kenneth Kong

Regards
Calvin
Tropical Success Auto Care
Blk 5032 Ang Mo Kio Ind Pk2
#01-303 S(569535)
Tel: 64817773

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, June 6, 2019 12:53 PM

To: Tropical Success < tsac303@singnet.com.sg>
Cc: MT_Claim_SG < mt_claim@lonpac.com>

Subject: RE: 3rd party claim SDP5255S/SGW4212A DOA: 02/06/2019 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref

: 19/19//19/VP05/021889

Dear Calvin,

As spoken, append below are our list of Single Joint experts:-

1	Paul Thanapal	
2	Choo Beng Hai	
3	Saharan Bin Sharif	_
4	Aw Po Huat (Andrew)	
5	Ng Chun Wei (Adam)	

6	Nicholas Tey
7	Jackson Quek
8	Steve Chen
9	Kenneth Kong
10	Adrian Ling

Please revert.

Best Regards Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555



Lonpac External - General data is for internal / external use.

From: Tropical Success [mailto:tsac303@singnet.com.sq]

Sent: Thursday, 6 June, 2019 12:47 PM

To: MT_Claim_SG

Subject: 3rd party daim SDP5255S/SGW4212A DOA: 02/06/2019

Dear claims

Please arrange 3rd party survey SDP5255S. Car is in workshop now

Regards Calvin Tropical Success Auto Care Blk 5032 Ang Mo Kio Ind Pk2 #01-303 5(569535) Tel: 64817773

From: MERVYN LEE <mervynkenwood@gmail.com>

Sent: Thursday, June 6, 2019 11:52 AM

To: tsac303@singnet.com.sg Subject: 5255 - FWD.pdf This email has been checked for viruses by AVG antivirus software, www.avg.com

chanchna

Tropical Tech Automobile Services

BLK 5030 ANG MO KIO AVENUE 3 #01-201 INDUSTRIAL PARK 2 SINGAPORE 569535 TEL 6481 7773 / 6481 1493 FAX 6484 4978

E-mail: tsac303 i7singnet.com.sg

M/s:

LKK Auto Consultants Pte Ltd

51, Ubi Avenue 1, #01-25, Paya Ubi Industrial Park,

Singapore 408933

Attn:

Surveyor: Mr Kenneth (Lonpac Insurance)

Tel: 62563561 Fax: 62564315

Mileage:

Tropical Tech Automobile Services Bik 5030 Ang Mo Kio Avenue 3 #01 201 Industrial Park 2 Singapore 569535 Tel: 6481 7773 / 6481 1403 Fax: 6484 4978

E-mail tsac303@singnet.com.sg

Claim No: TT 37 / 19 / TP / WT

SATISFACTION VOUCHER

SAI210035 hereby agree	to accept the sum of Singapore Dollars
(\$ 1,840-00), from Longac Ins	urance Bhd in full and final settlement of all my / our claims HICLE BEARING REGISTRATION NO: SGW4212A AND
that I / We have no further claim or claims of whatsoever na	Lonpac Insurance Bhd. 1 / We the undersigned hereby declare ture present or future against either owner / driver of vehicle no.: issation, demands, damages, or costs incurred in connection with
It is further understood and agreed that this settlement is ma Company and / or their Insured / driver of the said motor veh	de without admission of liability on the part of the said Insurance iicle SGW4212A.
* 1 / We request all correspondence to be forwarded to "TRO	OPICAL TECH AUTOMOBILE SERVICES".
* 1 / We authorise you to issue the above amount to "TROP	ICAL TECH AUTOMOBILE SERVICES".
Witnessed by Repairers	Signature of Claimant
Name: William Ton Boon Long	Name: Lee Yorg Huot
TAddress Tech Automobile Services #01-303 Industrial Park 2 Singpore 569535	Address and Mutomobile Services Bix 5032 And Mo Kin Ave 3 #01-303 Industrial Pare 2
Tel: 6461 7773 / 6481 1403 Fax: 6484 4978	\$Ingpore 589535 Tel: 6481 7773 I 6481 1403 Fax: E481 LST*
Email: teac303@strignat.com.eg	Emili teació3@singnet.com.sg
Date: 06 06 2019	Date: 06 06 2019
TEL: 0481 7773 50	
(Company chop it applicable)	(Company chop if applicable)

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation-
- 5. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

understand, admowledge, agree and consent that:

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims:
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopos/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Co

nel's Signature

NRIC/FIN No.:

Sketch Plan Pg. 2

Date of accident: 2/6 My Vehicle A: 500	12019 Time: 7 TT pm Location 5 2555 Vehicle B: 5GW 42	on: AMIC AVIS 3 (ESSO PATION
e	1 Traffic	Junction .
10		
DESCRIBE CIRCUMSTANCES	OF THE ACCIDENT	
light Jun Esso station SGW 4212 Claim hir	vas stopping of tion of Amt of n) A car hit A. The owner insurance.	of the traffic over 3 Contride me from Schind, agreed to let me
My workshop :	a copy of my effle accident report to: PUTO PINAMO COM.59 YNCONO & B SMALL LOW at your insurer have 14 days timeframe for ske with your own insurer for more informatic with your own insurer for more informatic.	r you to submit own damage claim under
Poscyholder's Signature Date & Time	Oriver's Signature (If driver a not the pullcyholder) Date & Time:	Reporting Common Signature Manne: NMIC/FIN No.:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wiful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archoing and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available. identical.

ACCIDENT STATEME	
	N.

Date Of Report

03/06/2019 13:31

Date Of Accident

02/06/2019 19:55

Exact Location Of Accident

AMK AVE 3 (ESSO STATION)

Country/State of Loss

SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number

SDP5255S

Insured/Policyholder

Name Of Registered Owner

LEE YONG HUAT

NRIC No.

S7121003J

Email Address

MERVYNKENWOOD@GMAIL.COM

Mobile Phone No.

(LOCAL) +65-86065525

Alternative Phone No

OTHERS-86065525

Vehicle Particulars

Manufacturer

BMW

Model

3201-2.0 (A)

Exact Purpose for which vehicle was being used at

time of accident

PRIVATE USE

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No. Please state action to be taken

THIRD PARTY

Vehicle Category

PRIVATE CAR

Insurance Company

Name of Insurance Company

FWD SINGAPORE PTE, LTD.

Type Of Coverage

COMPREHENSIVE

Fleet Policy

NO:

Policy Number

PNPV2018-00009986

Cover Note Number

04/08/2018 - 04/08/2019

Driver

NRIC No

Name of Driver

LEE YONG HUAT

Date: Of Birth

S7121003J

Occupation

17/06/1971 INDOOR

Date Of Driving Pass

21/10/1993

Driving Experience

25 YEARS AND 7 MONTHS

Gender

MALE

Mobile Number

(LOCAL) +65-86065525

Fax Number

Contact Number

OTHERS-86065525

EMail Address

MERVYNKENWOOD@GMAIL.COM

Address

3 CHUAN HOE AVENUE

Postcode

549816

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle:

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO 2

Number of vehicles (including own vehicle)

involved in the accident Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

NO:

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police?

NO

If Yes Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO THE SKETCH PLAN BY DRIVER

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO.

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SGW4212A

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)



YOUR EXECUTIVE CAR INSURANCE SUMMARY

Please call +65-6322-2672 for FWD Emergency Assistance if Your Car breaks down or is involved in an accident.

All accidents must be reported within 24 hours or the next working day of the incident regardless of whether it will lead to a claim.

POLICY NUMBER

PNPV2018-00009986

About this policy

Premium paid

\$\$1,035.23

Coverage start date

04/08/2018

(Inclusive of GST)

Coverage end date

04/08/2019

Who is insured to drive:

You and any Authorised Driver

Plan Type

EXECUTIVE

About you (As the policyholder)

Your name

LEE YONG HUAT

Address

3 Chuan Hoe Avenue Nanyang Park Singapore 549816

Email

mervynkenwood@gmail.com

NHIC/FIN

\$7121003J

Date of birth

17/06/1971

Marital status

Married

Gender

Male

Current no claims discount

50%

Mobile Number

86065525

Years of driving experience

Three or more

Certificate of merit

No

About your car

Car make and model

BMW 320I CONVERTIBLE

Year of first registration

2009

Car plate number

SDP52555

Issued an:

30/01/2019

Abhishek Bhatia
Chief Executive Officer

FWD Singapore Pte Ltd

Please refer to contract for specific terms, conditions and exclusions of this policy.

Please immediately inform us at +65-6820 8988 or email us to contest applied, com if any details in this Car Insurance Summary need to be changed.

FWO Singapore Pte. Ltd. 6 Tempsek Boulevard, # 38-01 Sunter Tower 4, Singapore 030966, T. (65) 6830 BBRB. Company Registration No. 200301737H | www.fwd.com.sg Copyright © 3016 FWO Singapore Pte. Ltd. AE Rights Reserved.

Khanchna (LKK Auto)

From:

Khanchna (LKK Auto)

Sent:

Friday, 22 November 2019 2:56 PM

To:

MT_Claim_SG

Cc: Subject:

Mandate Request - Accident involving SDP 5255S (TP) & SGW 4212A (LONPAC) on

Admin A

Attachments:

LKK Adjustment Report.pdf; LKK Inspection Report.pdf; LKK Reinspection Photos.pdf;

LKK Survey Photos.pdf; DS SUPPORTING DOCS.pdf

Tracking:

Recipient

Delivery

MT Claim SG

Admin A

Meikwan@lkkauto.com olivialau@lkkauto.com

Delivered: 22/11/2019 2:56 PM

Delivered: 22/11/2019 2:56 PM

Lonpac Ref: 19/19/19/VP05/021889

LKK Ref: CC4/LPC19010047/Kkb3q2

Dear Sir/Madam.

We refer to the above matter.

We have highlighted to your good office on 06/06/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head to rear collision. We opine that BOLA 27 is applicable and liability is down against Insured.

Summary to offer to third party repairer "TROPICAL SUCCESS PTE LTD" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 6,864.30	\$ 1,600,00
2. Loss of Use (3 days x \$ 80)	\$ 240.00	\$ 240.00 (3 days x \$80)
Total	\$7,104.30	\$ 1,840.00

^{**03} days recommendation for repair

The above is for your approval.

Thank you.

Best Regards,

Khanchna | Case Handler

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com|</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Khanchna (LKK Auto)

From:

Khanchna (LKK Auto)

Sent:

Tuesday, 3 December 2019 2:02 PM

To:

'TASC303@SINGNET.COM.SG'

Cc:

Admin A

Subject:

OFFER + DV - Accident between SDP 5255S (TP) & SGW 4212A (OI-LONPAC) on

02/06/2019

Attachments:

LONPAC DV.pdf

Without Prejudice

Dear Sir/Madam,

We refer to the above matter.

We confirm settlement as follows: -

TO	TAL \$ 1,840.00	
2. Loss of Use (3 days x \$80)	\$ 240.00	
1. Cost of Repair	\$ 1,600.00	

We attach herewith a copy of the DV for your further action.

Please return the hardcopy of DV and Original LOD to us (LKK) for our further action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** email: Khanchna@lkkauto.com Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

				047/Kkb3q2	
	BEACH ROAD 04/07 THE CONC	OURSESINGAPORE 199555	Date: 16-12-2019 Code: LPC2		
1.		Policy Particulars	:- THIRD PARTY CLAI	M	
	Insured Veh.	SGW 4212A	Veh. Inspected	SDP 5255S	
	Policy No.	Z19VP05021717	Coverage (\$)	0.00	
	Claim No.	19/19/19/VP05/021889	Excess (\$)	0.00	
	Assign From	GERALD	Assign Date	06/06/2019	
2.		Vehicle Parti	culars & Condition		
	Make & Model	BMW 320I (A)	c.c	1995	
	Engine No.	HIDDEN	Year of Reg.	2009	
	Chassis No.	WBAWK72010P231360	Colour	METALLIC GREY	
	Odometer	200794	Steering	IN ORDER	
	Brakes	IN ORDER	Modification	SPORTS RIM	
	General	GOOD			
3.		Condit	ions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre	235/35 R19	YOKOHAMA	7 mm	
	L/H Front Tyre	235/35 R19	YOKOHAMA	7 mm	
	R/H Rear Tyre	225/40 R18	BRIDGESTONE	8 mm	
	L/H Rear Tyre	225/40 R18	BRIDGESTONE	8 mm	
4.		Descripti	on of Damages		
	THE VEHICLE SU	STAINED DAMAGES AT THE RE	AR PORTION.		
	DAMAGES SEE DETAILS.				
5.	General Information				
	Accident Date	02/06/2019	Inspection Date	06/06/2019	
	Survey held at	Survey held at TROPICAL TECH AUTOMOBILE SERVICES			
		BLK 5032, ANG MO KIO AVENUE 3 #01-303 IND. PARK 2 SINGAPORE 569535			
5a.		R	emarks	TO THE PERSON	
	A)THE INSPECTION B)IN ACCORDANG	ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, V	THOUT PREJUDICE" BAS VE HAVE NOT AUTHORIS	IS. ED REPAIRS.	
5b.		Estimate	Days of Repair	THE RESERVE	



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDP 5255S

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	CRACKED	1,823.00	1,823.00
2	REAR BUMPER PARKTRONIC SENSOR (CENTRE) @\$324.00	SERVICEABLE	648.00	;
4	REAR BUMPER PARKTRONIC SENSOR SEAL RING @\$15.00	NECESSARY	60.00	60.0
-21	REAR BUMPER STRIKE MOULDING	CRACKED	110.00	110.0
1	REAR BUMPER TOWING COVER	DENTED	93.00	93.0
- 1	REAR BUMPER LIP	CRACKED	438.00	438.0
-1	REAR BUMPER FRAME CENTRE BRACKET (TOP)	TO REPAIR SEE LABOUR	61.00	
1	REAR BUMPER FRAME CENTRE BRACKET (BOTTOM)	TO REPAIR SEE LABOUR	122.00	
2	REAR BUMPER SIDE BRACKET @\$78.00	TO REPAIR SEE LABOUR	156.00	
1	REAR BUMPER REINFORCEMENT	TO REPAIR SEE LABOUR	632.00	
-1	REAR BUMPER UNDER DUST COVERING (CENTRE)	SERVICEABLE	86.00	
1	REAR BUMPER UNDER DUST COVERING (RH)	SERVICEABLE	98.00	
	LESS 10% DISCOUNT		-432.70	-252.4
	The first of the f		3,894,30	2,271.6
	LABOUR		BET M. MANTENDA	2426-2422
	REMOVE AND TRANSFER REAR BUMPER NECESSARY ATTACHMENT SPART PART ITEMS.INCLUSIVE OF THE REPAIR OF REAR BUMPER FRAME CENTRE BRACKET (TOP), REAR BUMPER FRAME CENTRE BRACKET (BOTTOM), REAR BUMPER SIDE BRACKET AND REAR BUMPER REINFORCEMENT.)		1,500.00	300.0
	REMOVE AND REFIT REAR BUMPER, REAR BUMPER PARKTRONIC SENSOR, REAR BUMPER PARKTRONIC SENSOR SEAL RING, REAR BUMPER STRIKE MOULDING, REAR BUMPER TOWING COVER, REAR BUMPER LIP, REAR BUMPER FRAME CENTRE BRACKET (TOP), REAR BUMPER FRAME CENTRE BRACKET (BOTTOM), REAR BUMPER SIDE BRACKET, REAR BUMPER REINFORCEMENT, REAR BUMPER UNDER DUST COVERING (CENTRE), REAR BUMPER UNDER DUST COVERING (RH).)			

Report Ref No. CC4/LPC19010047/Kkb3q2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

1,600.00

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	HEAT /WELD/BEATING/PULL/STRAIGHTEN/ALIGN REAR CHASSIS FRAME BY CHASSIS ALIGNMENT JACK.}			
	DIAGNOSTIC ON REAR BUMPER PARKTRONIC SENSOR FAULT ERROR BY HHT.		120.00	60.00
	TUFF KOTE REAR DAMAGED PORTION.	NOT NECESSARY	150.00	
	PUTTY/PRIMER APPLICATION ,SPRAY PAINTING ON REAR BOOT ,REAR BUMPER ,REAR BUMPER PARKTRONIC SENSOR ,REAR BUMPER TOWING COVER, REAR BUMPER LIP,REAR BUMPER REINFORCEMENT.		1,200.00	500.00
			2,970.00	860.00
	GRAND TOTAL		6,864.30	3,131.60

Report Ref No. CC4/LPC19010047/Kkb3q2

RECOMMENDED COST OF LUMP SUM REPAIRS

(TO ITS PRE-ACCIDENT CONDITION)

KSC

KONG SENG CHEONG

Licensed Appraiser