INS. CASE OWNER: CC 4 /EGI1900 1046, EHB3/2 | LKK: IDAC:

ASSIGNMENT

Surveyor: STEVE DOI: 7/6/19 Date / Time: 6/6/19.

Registered in Merimen:

Pre-assign / CCU / FTE

Insured Vehicle No. : YP 827B. Claim No. :

Name of Insured : SBI GREEN LANDSCAPE PTE Policy No. : DMCG1900177

Insured Tel No. : HP: Make / Model : MITSUBISHI

Excess Sec II :S$ D.O.A : 1/6/19. Place of Accident : LRONLIEE RD TO BRADDELL RD

Is driver the owner? (YES / NO) Nature of Accident :

If **NO**, Driver Name / Age : PANDIAN GUNASEEKARAN OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : (V/L: YES / NO) Insured Liability : % **Final ? Yes / No**

EZM →

INSRS: WSP: Tel : WEAMLS Liability : RMKS:

INSRS: WSP: Tel : Liability : RMKS:

INSRS: WSP: Tel : Liability : RMKS:

INSRS: WSP: Tel : Liability : RMKS:

Date/ Time	
	EZM-A YP 827M-A
	- ERGO LANDMARK DOL
11/06/19 @ 3:54PM	- CALL OI CO. SPOKE TO OI PIC MR. BALA. INFORMED ABOUT TP CLAIM, AGREED TO SETTLE AT FAULT AND WAITING NCD WAIVE.
25/09/19	- SPOKE TO CHRISTINE (TP), CONFIRMED CLAIMS CONVERTED TO OD CLAIM.
	- EMAIL TO ERGO TO SUBMIT WP REPORT.
	- TO CLOSE

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	
After call ltr to OI:	11/06/19 - VIC

Documentation Check List:	Handler	Typist
Notification ltr (if non-pickup)		
After call ltr to OI:		
Authorisation To Act:		
Release Voucher:		
Final Repair Bill:		
Car Rental Invoice:		
Towing Invoice:		
LTA / GIA :		
Medical Bill:		
PIR:		
Mandate/Reject Instruction:		
LOD:		
Payment Breakdown Form:		
Post-Repair Photos:		
Others:		

PRELIMINARY ADVICE Date/Time: 10/06/19 Sent By: TB

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: S$ (days) Reduction: % Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: Confirm with Email ☐ Call ☐

Final Liability:	%	(Agreed / Assessed) BOLA S/N No. : NIL	If NO or B 28. Ass. Lia :
Repair Cost:	S$ —		
Loss of Rental (LOR):	S$ —	(days)	NO SETTLEMENT TP CONVERTED TO OD WP REPORT
Loss of Use (LOU):	S$ —	(S x days)	26/09/19
Loss of Income (LOI):	S$ —	(S x days)	
LOR only ☐ LOU only ☐	LOR + LOU ☐	LOR + LOI ☐ [Tick only one]	
GIA/LTA Search	S$ —		
Medical:	S$ —		1) Claim status: Normal/Reject/Private Settle
Disbursement:	S$ —	(e.g. Tow/ Independent)	2) Report Format: WP REPORT
Legal Cost	S$ —		3) Survey fee: $350.00
Total:	**S$**	**Global Sum S$:**	

FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐

Payee 1:	S$ —	Name 1:	—
Payee 2: (Strike if N.A.)	S$ —	Name 2:	—
Payee 3: (Strike if N.A.)	S$ —	Name 3:	—

(08/11/03)

ASS. REC. BY: Steve | REF EGI

ASSIGNMENT

From: | Date: 7/6/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: E21M

at Workshop m/s Weames

of 45 Ieng Kee Road

Insured:

Policy No.

Claims No.

Sum Insured: | Excess:

(Client's Record)

Make of Veh: call patricia before going. 97704368

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
X	

Bal. or Market Value:

IDAC Accident Rport: | Consistent? : Yes or No

GIA / PR Seen: | Consistent? : Yes or No

Est. Repairs: 8 days | Res.: Yes or No

Lum Sum: % | 3 Val.: Yes or No

CA / REV / REP. / 24 HRS lup

Vehicle: IN / OUT

Date: | Person Contacted:

Veh No: E21M | Yr Regn: 9/6/16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Land Rover Sport | c.c 3993

Colour White | A/C: Insured / Std / NI / NA

Sp.Reading 34219 | T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: SALWA2KE8GA590182

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi : Nil / S/Rim / STD A/Rim or

Tyre Size: F: ~~275/45~~ 255/55R20

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Firelli

Front		Rear	
R/Bal.	7 mm	R/Bal.	7 mm
L/Bal.	7 mm	L/Bal.	7 mm
D.O.A.	1/6/19	D.O.I.	7/6/19

Survey held at Weames

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	MV - 255K
	P/P $27,650.90
	CHECK TOWING: $1,144.00

Date/Time, File Pass to?

1)

Date/Time, File Return to?

2)

☐ : Preli. Report

☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp ($)

☐ : Interview ($)

☐ : Tech. Invs ($)

☐ : Weekend ($)

Report Format :

Lump Sum / I.B.I: ($)

Survey Fee:

Transportation: ___S + RS, ___SI

Photos

Others

TOTAL

LVK Auto Consultants Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EGI19010046/Ehb3

Date: 10/06/2019

The Motor Claims Department
M/s ERGO INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. **E21M**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 07.06.2019 at the premises of M/s Wearnes Automotive Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S$	33,080.60
Revised Estimate Amount	: S$	27,650.90
"Check" Items Amount	: S$	1,144.00
Market Value	: S$	-
LTA Reimbursement Value	: S$	-
Nett Value	: S$	-

Description of Damage:
The vehicle sustained damages at the Rear Portion

Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: 8 days

Yours faithfully,

STEVE CHEN
Licensed Appraiser

- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

WEARNES

SERVICE ESTIMATE

84713 - C00001 SL: SERVICE SALES - PC

Mr Lam Yong Wei (Lin Yonghui)
29A Mackerrow Road

Singapore 358593

GST Reg.No:M28920628X
Inv.No. . : B&P 0 Page 2
Inv.date. : 06/06/2019
WIP No. . : 18172
Veh.In/Out:
*Tel.No. . : Mobile: 98771831
Reg.No. . : E21M
Reg.date. : 09/06/2016
Mileage . : 0
Chassis No: SALWA2KE8GA590182

Closed by .... : Paul Ong Qing Yong
Svc Consultant :
Remarks ..... : Mr Lam Yong Wei (Lin

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
	ADHESIVE AND SEALER / N/C	2.0 EA	136.10			272.20	S
	LLR045014/BADGE 'RAN / N/C	1.0 EA	197.10			197.10	S
	BADGE 'ROVER' REAR R / N/C	1.0 EA	184.10			184.10	S
	BADGE OVAL REAR RR3 / N/C	1.0 EA	91.70			91.70	S
	LLR048876/NAME PLATE X NAV	1.0 EA	193.90			193.90	S
	NAME PLATE - PLASTIC ?	1.0 EA	179.40			179.40	S
	BUMPER COVER REAR RR / DR	1.0 EA	1919.80			1,919.80	S
	BRACKET - BUMPER MOU ?	1.0 EA	213.10			213.10	S
	BUMPER INSERT REAR R X NAV	1.0 EA	391.80			391.80	S
	BUMPER INSERT REAR L ?	1.0 EA	391.80			391.80	S
	BRACKET - BUMPER MOU ?	1.0 EA	162.20			162.20	S
	BRACKET - BUMPER MOU ?	1.0 EA	197.50			197.50	S
	PANEL - BODY SIDE - / OD	1.0 EA	3016.70			3,016.70	S
	LH FINISHER - PILLAR - OR	1.0 EA	246.60			246.60	S
	QTR GLASS LH RR83 / N/C	1.0 EA	873.00			873.00	S
	ADHESIVE SEALER FL2 / N/C	1.0 EA	549.10			549.10	S
	BODY PANEL SEALANT X / N/C	1.0 EA	883.20			883.20	S

		Gross Total.	33,080.60
Labour Total	16,946.00	Net.....	33,080.60
Parts Total	16,134.60	GST @ 7.0%	2,315.64
Package Total	0.00	Total.....	35,396.25
		Paid.....	0.00
		Please Pay..	35,396.25

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1004A
Vehicle Details	
Vehicle No.:	E21M
Vehicle to be Exported:	No
Intended Deregistration Date:	07 Jun 2019
Vehicle Make:	LAND ROVER
Vehicle Model:	RANGE ROVER SPORT 3.0D TSS 7S SR
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	1013829306DTA
Chassis No.:	SALWA2KE8GA590182
Maximum Power Output:	225.0 kW (301 bhp)
Open Market Value:	$90,139.00
Original Registration Date:	09 Jun 2016
First Registration Date:	09 Jun 2016
Transfer Count:	0
Actual ARF Paid:	$134,251.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	08 Jun 2026
PARF Rebate Amount:	$100,688.00
Intended COE Rebate Details	
COE Expiry Date:	08 Jun 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	$49,156.00
COE Rebate Amount:	$34,422.00
Total Rebate Amount:	**$135,110.00**

The information contained herein is correct as at 07 Jun 2019

OK

FREE VALUATION
Let us tell you how much your car can sell for!
No obligations and it's FREE!
How much is my car worth?

Post an Advertisement
Sell it yourself! Advertise it at just
$58 until it's SOLD!

Post an Ad Advertiser Login Ways of Selling

Low Mileage, One Owner, Agent Serviced,
Reliable, Fuel Efficient, Low Cost Drive,
Direct Owner

Browse by Category

Sort by Date Posted | 20 results/page

4 vehicles

land rover sport

	Model	Price	Depreciation		Eng Cap	Mileage	Veh Type	
Search Selection	land rover sport	Any	Any	2016	Any	Any	Any	Availabl
	Land Rover Range Rover Sport 3.0A Supercharged	$278,000	$30,970 /yr	16-Mar-2016	2,995 cc	25,650 km	SUV	Availabl

Beautiful And Luxury Blue Range Rover With Black Leather Interior. Agent Unit! Come With Retractable Side Steps, Electrical Retractable Side Mirrors, Electric Park Brake System, Auto LED Headlights, M...

Motor-Way Credit Pte Ltd

Posted: 05-Jun-2019 Tags: 2016 Land Rover Range, 2016 land rover range, Land Rover Range, land rover range, Land Rover, Range, range, Used Land Rover

Land Rover Discovery Sport 2.0A Si4 HSE 7-Seater	$148,800	$15,280 /yr	08-Apr-2016	1,999 cc	-	SUV	Availab

Optional 7 Or 5 Seater. Beautiful Black Edition. Very Well Maintained. Superb Condition. Must View. Up To 100% Flexible Loan. We Provide Lowest Interest Rate. Flexible Loan And High Trade In Are Avail...

Classic Credit Pte Ltd

Posted: 02-Jun-2019 Tags: 2016 Land Rover Discovery, 2016 land rover discovery, Land Rover Discovery, land rover discovery, Land Rover, Discovery, discovery, Used Land Rover

Land Rover Range Rover Sport Diesel 3.0A 7-Seater	$268,000	$27,070 /yr	30-Nov-2016	2,993 cc	24,000 km	SUV	Availab

Fuel Type: Diesel (Euro 5 Engine and Above)

Owner Leaving. Extremelty Low Mileage 24,000km! 3 Years Warranty And 5 Years Free Servicing By Wearnes Agent! Is Exactly Like Almost New Condition. View To Believe!

Posted: 22-May-2019 Tags: 2016 Land Rover Range, 2016 land rover range, Land Rover Range, land rover range, Land Rover, Range, range, Used Land Rover

Land Rover Discovery Sport 2.0A Si4 7-Seater	$149,200	$16,370 /yr	31-Oct-2016	1,999 cc	33,000 km	SUV	Availab

7 Seater, Black Pack Edition. Comes With Land Rover Side Step And 18 Inch Shadowline 9 Spoke Black Sparkle Alloy Wheels. Front And Back Camera Installed. Previously Purchased From Wearnes Pre-Owned. A...

Posted: 22-May-2019 Tags: 2016 Land Rover Discovery, 2016 land rover discovery, Land Rover Discovery, land rover discovery, Land Rover, Discovery, discovery, Used Land Rover

Save this search criteria, to get email alerts whenever a match is found.

	Model	Price	Depreciation		Eng Cap	Mileage	Veh Type	

For old advertisements, view **Expired ads**

20 results/pag

Nivitha (LKK Auto)

From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Sent: Thursday, 6 June 2019 4:37 PM
To: admin-d@lkkauto.com
Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: FW: PRS IRO E21M | OI : YP827B | DOA: 01/06/2019| ERGO REF: CDMCG19001039/SL/jc
Attachments: REPORT 02.pdf; 3217_001.pdf; YP827B OI.PDF

4:52pm @ 6/6/19
personal
Vehicle In

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs. (Note: Reports not to be released to any Third Party)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID. +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

www.ergo.com.sg

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From: Paul Ong Qing Yong [mailto:paul.ong@wearnes.com]
Sent: Thursday, June 06, 2019 4:29 PM
To: Jeannie Cheng
Cc: Phoebe Xie; Patricia Kueh Anak Slin
Subject: RE: TP Claim - E21M; TP Vehicle YP827B DOA 01/06/2019

Please assign LKK.

Paul Ong
Service Consultant
Bodyshop & Paint

Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
M (65) 8126 1237 D (65) 6378 9336
www.wearnesauto.com paul.ong@wearnes.com

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From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Sent: Thursday, June 6, 2019 3:55 PM
To: Paul Ong Qing Yong <paul.ong@wearnes.com>
Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: TP Claim - E21M; TP Vehicle YP827B DOA 01/06/2019

WITHOUT PREJUDICE

Hi Paul,

We maintain with 50% liability.

In compliance with **"State Courts Practice Directions Amendment No.1 of 2016"**, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy
- Your request for inspection does not have your client's GIA report, kindly forward a copy

Kindly let us have your reply on the selection of the surveyor.

Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard. #04-01 Suntec Tower Five
Singapore 038985
DID. +65 6829 9199 x 194

jeannie.cheng@ergo.com.sg

www.ergo.com.sg

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From: Paul Ong Qing Yong [mailto:paul.ong@wearnes.com]
Sent: Thursday, June 06, 2019 2:52 PM
To: Phoebe Xie; Jeannie Cheng
Subject: RE: TP Claim - E21M; TP Vehicle YP827B DOA 01/06/2019

Hi both,

Any updates regarding the below?

My client would like to request for a pre-repair survey to be carried out as well.

Thank you.

Paul Ong
Service Consultant
Bodyshop & Paint

WEARNES

Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
M (65) 8126 1237 **D** (65) 6378 9336
www.wearnesauto.com paul.ong@wearnes.com

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From: Paul Ong Qing Yong
Sent: Tuesday, June 4, 2019 2:32 PM
To: Phoebe Xie <phoebe.xie@ergo.com.sg>; Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Subject: RE: TP Claim - E21M; TP Vehicle YP827B DOA 01/06/2019

Hi Phoebe/Jeannie,

Please refer to below from my client:

1. Vehicle E21M attempt to move right to avoid your client's lorry (YP827B) which was behind my client's vehicle on the SAME left most lane

2. **Vehicle E21M moves right to middle lane and the middle lane was CLEAR. There is no liability on E21M as there were NO vehicle on the middle lane which he was entering to**. Your client YB827B was in the left most lane.

3. The collision photos show rear left damage on E21M and front right damage on your client's lorry. Based on the

impact location of both vehicles, it is obvious that impact was made when YP827B was on the LEFT lane. . (see attached drawing)

4. The collision did NOT occur when both vehicles are changing lanes. YP827B moved from the middle to the left lane much earlier before the actual collision.

4. The impact photos shows that the collision happened when E21M is moving AWAY from the left lane to middle lane to avoid YP827B. YP827B was completely in the left most lane moving in a straight line.

5. Judging from the impact damage and the point of contact, the only explanation is YP827B was moving at a fast speed ALONG the left most lane.

6. My client vehemently rejects liability on his part.

My client will be escalating this matter if the Ergo Insurance Pte Ltd does not accept full liability for the actions of YP827B.

Paul Ong
Service Consultant
Bodyshop & Paint

WEARNES

Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
M (65) 8126 1237 D (65) 6378 9336
www.wearnesauto.com paul.ong@wearnes.com

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From: Phoebe Xie <phoebe.xie@ergo.com.sg>
Sent: Tuesday, June 4, 2019 10:19 AM
To: Paul Ong Qing Yong <paul.ong@wearnes.com>; Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Subject: RE: TP Claim - E21M; TP Vehicle YP827B DOA 01/06/2019

Dear Paul,

We have reviewed both partie's report and based on your client's video, we maintain our offer of 50%.
You may wish to advise your client to claim under his policy to expedite his claim.
Thank you.

Warmest Regards,
Phoebe Jay Xie
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID: +65 6829 9191
phoebe.xie@ergo.com.sg

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From: Paul Ong Qing Yong [mailto:paul.ong@wearnes.com]
Sent: Tuesday, 4 June, 2019 10:14 AM
To: Jeannie Cheng
Cc: Phoebe Xie
Subject: RE: TP Claim - E21M; TP Vehicle YP827B DOA 01/06/2019

Jeannie,

Unfortunately, my client dash car only has frontal view.

Paul Ong
Service Consultant
Bodyshop & Paint

WEARNES

Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
M (65) 8126 1237 **D** (65) 6378 9336
www.wearnesauto.com paul.ong@wearnes.com

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From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Sent: Tuesday, June 4, 2019 10:12 AM
To: Paul Ong Qing Yong <paul.ong@wearnes.com>
Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: TP Claim - E21M; TP Vehicle YP827B DOA 01/06/2019

Hi Paul,

Based on my insured's report, he was on the 2nd lane changing to the 3rd. The statements from both parties are conflicted.

If your client have a video showing the back of his vehicle, you may forward it to us.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

ERGO

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From: Paul Ong Qing Yong [mailto:paul.ong@wearnes.com]
Sent: Tuesday, June 04, 2019 9:52 AM
To: Jeannie Cheng
Cc: Phoebe Xie
Subject: RE: TP Claim - E21M; TP Vehicle YP827B DOA 01/06/2019

Hi Jeannie,

Unfortunately the video from my client had no sound,

As mentioned below, my client only veered right when he noted your insured coming from the rear at high speeds. It was not in his intention to change lanes.

Paul Ong
Service Consultant
Bodyshop & Paint

WEARNES

Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
M (65) 8126 1237 D (65) 6378 9336
www.wearnesauto.com paul.ong@wearnes.com

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From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Sent: Tuesday, June 4, 2019 9:49 AM
To: Paul Ong Qing Yong <paul.ong@wearnes.com>
Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: TP Claim - E21M; TP Vehicle YP827B DOA 01/06/2019

Dear Paul,

Based on the video, TP wanted to change from 3rd lane to the 2nd. My insured intended to change from 2nd lane to 3rd. Which resulted in the collision.
TP should also exercise caution when changing lanes.

Warmest Regards,

Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.. +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

ERGO

www.ergo.com.sg

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From: Paul Ong Qing Yong [mailto:paul.ong@wearnes.com]
Sent: Tuesday, June 04, 2019 9:36 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Phoebe Xie; Jeannie Cheng
Subject: RE: TP Claim - E21M; TP Vehicle YP827B DOA 01/06/2019

Hi Jeannie,

Attached video from my client,

Kindly review, as my client was in the leftmost lane when the impact occurred. He had only tried to veer right when he noted your insured was approaching at high speeds.

Paul Ong
Service Consultant
Bodyshop & Paint

WEARNES

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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, June 4, 2019 9:32 AM
To: Paul Ong Qing Yong <paul.ong@wearnes.com>
Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>; Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Subject: RE: TP Claim - E21M; TP Vehicle YP827B DOA 01/06/2019

Dear Paul,

We have reviewed both OI and TP accident report and regret to inform you that our offer of settlement at best is 50%.

Thank you.

Warmest Regards,
Jeannie Cheng

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard. #04-01 Suntec Tower Five
Singapore 038985
DID : +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

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From: Paul Ong Qing Yong [mailto:paul.ong@wearnes.com]
Sent: Tuesday, June 04, 2019 8:35 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: TP Claim - E21M; TP Vehicle YP827B DOA 01/06/2019

Attached TP Claim,

Please advise if we can do direct settlement.

Paul Ong
Service Consultant
Bodyshop & Paint

WEARNES

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LKK Auto Consultants Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EGI19001046/Ehb3

11 JUNE 2019

SAI GREEN LANDSCAPE PTE LTD
50 TAGORE LANE
#03-01T ENTREPRENEUR CENTRE
SINGAPORE 787494
ATTN: MR BALA

Dear Sir/Madam,

ACCIDENT INVOLVING YP 827B & E 21M ALONG/AT CROUCHER ROAD ON 01/06/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, ERGO Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from E 21M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability may not be in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. ERGO Insurance Pte Ltd
(Motor Claims Dept)

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Monday, 23 September, 2019 3:59 PM
To: Survey Report (ERGO Insurance Pte. Ltd.)
Cc: Admin A; Vic (LKKAuto); Ivy Yong; Phoebe Xie; ERGO Insurance Pte. Ltd. (Claims Department)
Subject: RE: PRS IRO E21M | OI : YP827B | DOA: 01/06/2019| ERGO REF: CDMCG19001039/SL/jc LKK REF CC4/EGI19010046/Ehb3

Dear Phoebe,

We refer to the subject matter.

Please be informed that TP had converted to OD claim.

As such, we will now close the matter and submit our WP report to your good office.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Vic (LKKAuto)
Sent: Wednesday, 12 June, 2019 1:12 PM
To: Survey Report (ERGO Insurance Pte. Ltd.); Shu Pei (LKKAuto); Jeannie Cheng
Cc: Admin A; Vic (LKKAuto)
Subject: RE: PRS IRO E21M | OI : YP827B | DOA: 01/06/2019| ERGO REF: CDMCG19001039/SL/jc LKK REF CC4/EGI19010046/Ehb3

Dear Phoebe,

We refer to your below email and the contents were noted.

Please be informed that we are currently pending for the COR finalization.

Thank you.

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933
TEL: 6256 3561 FAX: 6256 4315
Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

5 TEMASEK BOULEVARD
#04-05 SUNTEC TOWER FIVE
SINGAPORE 038985

Ref : CC4/EGI19010046/Ehb3q2

Date : 27-09-2019

Code : EGI

1.	Policy Particulars :- THIRD PARTY CLAIM			
	Insured Veh.	YP 827B	**Veh. Inspected**	E 21M
	Policy No.	DMCG19000227	**Coverage ($)**	0.00
	Claim No.	CDMCG19001039/SL/jc	**Excess ($)**	0.00
	Assign From	JEANNIE	**Assign Date**	06/06/2019

2.	Vehicle Particulars & Condition			
	Make & Model	LAND ROVER SPORT	**c.c**	2993
	Engine No.	HIDDEN	**Year of Reg.**	2016
	Chassis No.	SALWA2KE8GA590182	**Colour**	WHITE
	Odometer	24219	**Steering**	IN ORDER
	Brakes	IN ORDER	**Modification**	SPORTS RIM
	General	GOOD		

3.	Conditions of Tyres			
		Size	**Make**	**Balance**
	R/H Front Tyre	255/55 R20	FIRELLI	7 mm
	L/H Front Tyre	255/55 R20	FIRELLI	7 mm
	R/H Rear Tyre	255/55 R20	FIRELLI	7 mm
	L/H Rear Tyre	255/55 R20	FIRELLI	7 mm

4.	Description of Damages
	THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.

5.	General Information			
	Accident Date	01/06/2019	**Inspection Date**	07/06/2019
	Survey held at	WEARNES AUTOMOTIVE PTE LTD 45 LENG KEE ROAD SINGAPORE 159103.		

5a.	Remarks
	A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b.	Estimate Days of Repair	
	ESTIMATED NORMAL PERIOD FOR REPAIR:	**8 Working Days**

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. E 21M

Qty	Description of Parts	Condition	Estimate By Workshop ($))	Our Adjusted ($)
	REPLACEMENT OF PARTS			
1	TAILGATE -LESS HING (SN)	BROKEN	3,929.50	3,929.50
1	WINDSCREEN REAR RRS3 (SN)	NECESSARY	2,204.50	2,204.50
1	*D* PRIMER GLASS & P (SN)	NECESSARY	37.40	37.40
2	ADHESIVE AND SEALER (SN)	NECESSARY	272.20	272.20
1	LLR045014/BADGE ' RAN (SN)	NECESSARY	197.10	197.10
1	BADGE 'ROVER' REAR R (SN)	NECESSARY	184.10	184.10
1	BADGE OVAL REAR RR3 (SN)	NECESSARY	91.70	91.70
1	LLR048876/NAME PLATE (SN)	NOT NECESSARY	193.90	-
1	NAME PLATE-PLASTIC (SN)	* CHECK	179.40	-
1	BUMPER COVER REAR RR (SN)	BROKEN	1,919.80	1,919.80
1	BRACKET -BUMPER MOU (SN)	* CHECK	213.10	-
1	BUMPER INSERT REAR R (SN)	NOT NECESSARY	391.80	-
1	BUMPER INSERT REAR L (SN)	* CHECK	391.80	-
1	BRACKET -BUMPER MOU (SN)	* CHECK	162.20	-
1	BRACKET -BUMPER MOU (SN)	* CHECK	197.50	-
1	PANEL -BODY SIDE (SN)	DENTED	3,016.70	3,016.70
1	LH FINISHER -PILLAR (SN)	BROKEN	246.60	246.60
1	QTR GLASS LH RRS3 (SN)	NECESSARY	873.00	873.00
1	ADHESIVE SEALER FL2 (SN)	NECESSARY	549.10	549.10
1	BODY PANEL SEALANT X (SN)	NECESSARY	883.20	883.20
			16,134.60	14,404.90
	LABOUR			
	TO REPLACE REAR BUMPER ,REAR BOOTLID ,REAR LH FENDER ,ETC.		7,200.00	6,000.00
	TO PUTTY SPRAYPAINT ON REAR BUMPER,REAR LH FENDER,REAR BOOTLID ,ETC.		4,000.00	3,000.00
	TO REPLACE REAR WINDSCREEN.		1,200.00	1,200.00
	TO INSTALL REAR WINDSCREEN FIL.		280.00	280.00
	TO REPLACE REAR LH QTR GLASS.		600.00	300.00
	TO INSTALL REAR LH QTR GLASS F .		280.00	280.00
	TO REMOVE & REFIT BOOTLID PART.		500.00	500.00

Report Ref No. CC4/EGI19010046/Ehb3q2

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Qty	Description of Parts	Condition	Estimate By Workshop ($))	Our Adjusted ($)
	TO REMOVE & REFIT INTERIOR PAR.		2,400.00	1,200.00
	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES.		486.00	486.00
			16,946.00	13,246.00
	GRAND TOTAL		**33,080.60**	**27,650.90**

	RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S$1,144.00 NETT)			**27,650.90**

Report Ref No. CC4/EGI19010046/Ehb3q2

CHEN TSUE YEE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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