

INSURANCE

INS. CASE OWNER:

CC 4/EGI1900 10041, Ad 63-9

LKK:
IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

6/6/19

Date / Time:

6/6/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SUB 56755

Name of Insured:

UN KAW MONG

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

4/6/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Comp 19001062

Policy No.:

Comp 19010424

Make / Model:

TOYOTA

Place of Accident:

SEM BAWANG RO

If NO. Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

Sub 7482



INSRS:
WSP:
Tel:
Liability:
RMKS:

UNT



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

Sub 7482 - X

Sub 56755 - X

INFORMED @ ABOUT TP CLAIM AND AWARE NED (SUBS)

12/7/19 - FILE PASS TO LSP TO CLOSE

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OE:

After call hr to OE:

12/6/19 JSC-OU

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Suley: Chong

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

24

If NO or B 28, Ass. Lia:

Repair Cost:

(w/625)

SS

6741.00

Loss of Rental (LOR):

SS

480.00

(4 days) x \$120

Loss of Use (LOU):

SS

-

(5 x days)

Loss of Income (LOI):

SS

-

(5 x days)

LOR only

☒

LOU only

☐

LOR + LOU

☐

LOR + LOU

☐

[Tick only one]

GIA/LTA Search

SS

7.45

Medical:

SS

-

1) Claim status: Normal/Reject/Private Settle

Disbursement:

SS

-

(e.g. Tow/ Independent)

2) Report Format:

IF

Legal Cost

SS

-

3) Survey fee:

\$400

Total:

SS

7228.45

Global Sum SS: 7200.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

7200.00

Name 1:

New Hock Tech Motor Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

UN 12/7/19

Assign

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 6 days Res.: Yes or No
 Lum Sum: 20 % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SG5758L - Yr Regn: 2006, June
 Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: Toyota Wish cc 1794
 Colour: Silver A/C: Insured / Std / Nil / NA
 Sp. Reading: 228088 T/Radio: Insured / Std / Nil / NA

Eng/No: _____
 C/No: ZNE100313988

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Normal / Jammed / Leaked / Burnt or

Brake: Normal / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65 R15

R: 195/65 R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Hankook

Front	Rear
R/Bal. <u>06</u> mm	R/Bal. <u>06</u> mm
L/Bal. <u>06</u> mm	L/Bal. <u>06</u> mm
D.O.A. _____	D.O.I. <u>06/06/19</u>

Survey held at NHT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP Ergo

COE Expiry : 31/05/26

L/S - \$6300 (Red \$ 14333.60 / 69%)

MV : 43K

PV : 3221C

Nett: 10.8K

Date/Time, File Pass to?

Date/Time, File Return to?

1)	2)
3)	4)
5)	6)
Final Report:	
Final Report:	

Part Prices Check:

IN OUT

Survey Fee:

Date:

Basic & Add.
 S + RS, SI
 Photos
 Others
 TOTAL



CHEW MOTOR PTE. LTD.

1 Kaki Bukit Avenue 6, Blk A #01-11 Autobay@Kaki Bukit Singapore 417883

Tel: 6509 5545

Fax: 6509 5567

Website: www.chewmotor.com

Registration No.: 201718369R

GST Reg No.: 201718369R

06/06/2019

Blk 1 Kaki Bukit Ave 6

01-43

Singapore 417883

TP Engo
Jiale.

Accident date: 04/06/2019

Estimated repair cost for vehicle no: SGJ758L TOYOTA WISH 1.8 A '06

CHASSIS: ZNE100313988

S/N	QTY	ITEMS	U/PRICE	AMOUNT	
1	1	Rear Boot Lid <i>Dented</i>		\$1,315.20	1270
2	2	Rear Boot Lid Hinge <i>2 new</i>	\$141.40	\$282.80	X
3	2	Rear Boot Lid Shock Absorber <i>2 new</i>	\$371.85	\$743.70	+
4	1	Rear Boot Lid Emblem Logo <i>new</i>		\$51.10	✓
5	1	Rear Boot Lid Centre Chrome Moulding <i>2 new</i>		\$274.45	X
6	4	Rear Boot Lid Centre Chrome Moulding Clip <i>new</i>	\$6.50	\$39.00	X
7	1	Rear Boot Lid Number Plate <i>new</i>		\$50.00	✓
8	1	Rear Boot Lid Inner Lock <i>damaged</i>		\$374.45	✓
9	1	Rear Boot Lid Inner Rubber <i>cut</i>		\$381.90	✓
10	1	Rear Boot Lid Inner Trim Board <i>crushed</i>		\$781.45	481
11	1	Rear Boot Lid Windscreen Top Seal <i>new</i>		\$125.00	✓
12	2	Rear Boot Lid Windscreen Side Moulding <i>new</i>	\$65.00	\$130.00	✓
13	1	Rear Boot Lid Camera (Special Nett) <i>new</i>		\$550.00	+
14	2	Rear Tail Lamp <i>crushed</i>	\$387.40	\$774.80	✓
15	4	Rear Tail Lamp Clip <i>new</i>	\$8.00	\$32.00	20
16	1	Rear Bumper <i>behind</i>		\$625.20	545
17	8	Rear Bumper Clip <i>new</i>	\$6.50	\$52.00	30
18	2	Rear Bumper Bracket <i>new</i>	\$88.60	\$177.20	X
19	2	Rear Bumper Side Retainer <i>new</i>	\$132.10	\$264.20	112
20	2	Rear Bumper Side Reflector <i>new</i>	\$141.45	\$282.90	X
21	1	Rear Bumper Reverse Sensor (Special Nett) <i>damaged</i>		\$380.00	200/45
22	1	Rear L/H Fender <i>2 new</i>		\$972.45	X
23	2	Rear Fender Air Duct <i>new</i>	\$100.40	\$200.80	X
24	2	Rear Fender Inner Trim Board <i>LH crushed</i>	\$471.45	\$942.90	471.45
25	16	Rear Fender Inner Trim Board Clip <i>new</i>	\$6.50	\$104.00	30
26	1	Rear End Panel Outer <i>Dented</i>		\$519.80	✓
27	1	Rear End Panel Inner <i>Dented</i>		\$780.50	496
28	1	Rear End Panel Top Garnish <i>behind</i>		\$374.45	✓

Jia Le (LKK Auto)

From: Admin nht <admin@nhtmotor.com>
Sent: Wednesday, 10 July 2019 5:57 PM
To: Jia Le (LKK Auto)
Cc: Chloe; Admin A
Subject: Re: SGJ785L CLAIMING SLB5675S DOA 04.06.19

Without Prejudice

Hi Carlor

Thanks for your revise offer.

Out of goodwill, we accept your offer as \$7,200.

*** Please kindly highlight to ERGO, payment under "New Hock Teck Motor Pte Ltd" ***

Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Jul 10, 2019 at 5:51 PM Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLB 5675S & SGJ 758L ON 04/06/2019

We refer to the above matter.

We propose settlement at a global sum of **\$7,200.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht [<mailto:admin@nhtmotor.com>]
Sent: Wednesday, 10 July 2019 5:33 PM
To: Jia Le (LKK Auto)
Cc: Chloe; Admin A
Subject: Re: SGJ785L CLAIMING SLB5675S DOA 04.06.19

Without Prejudice

Hi Carlor

Thanks for your offer.

We would like to appeal loss of rental as \$150/day.

We are asking:-

Cost of Repair : \$ 6,741.00 (included 7% gst)

Loss of Rental : \$ 600.00 (\$150 x 4 days)

Lta Search : \$ 7.45

Total : \$ 7,348.45

Please kindly consider our appeal and revert for close case,thanks.

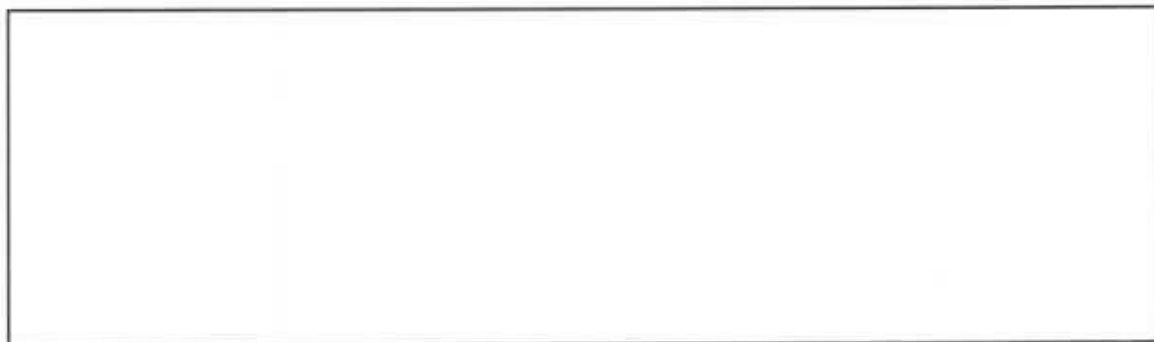
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Jul 10, 2019 at 5:13 PM Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLB 5675S & SGJ 758L ON 04/06/2019

We refer to the above matter.

We propose settlement at a global sum of S\$7,100.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Wednesday, 10 July 2019 9:06 AM
To: Chloe
Cc: Admin nht; Admin A; Jia Le (LKK Auto)
Subject: FW: SGJ785L CLAIMING SLB5675S DOA 04.06.19

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/EG19010041/Adb3	Jia Le

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chloe <chloe@nhtmotor.com>
Sent: Tuesday, 9 July 2019 12:38 PM
To: Admin A <admin-a@lkkauto.com>
Cc: Admin nht <admin@nhtmotor.com>
Subject: SGJ785L CLAIMING SLB5675S DOA 04.06.19

Without Prejudice

Dear Motor Claims Department,

Enclosed LOD and supporting documents for your reference.
Please kindly advise officer in charge and hope to receive offer soon.
Thank you.

****Please note that NEW HOCK TECK MOTOR PTE LTD is now GST-registered***

Regards,

Chloe

New Hock Teck Motor Pte. Ltd.

GST Reg No.: 201718370k

Tel: 67479241 Fax: 67417276

1 Kaki Bukit Ave 6 Blk C #01-43

Singapore 417883

29*	1	Rear Floor Panel <i>Repis</i>		\$980.30	X
30	2	Rear Floor Panel Top Cover <i>HE new</i>	\$282.10	\$564.20	X
31	1	Rear Floor Panel Inner Garnish <i>Not Nec</i>		\$291.40	X
32	1	Rear Floor Panel & End Panel Sealant <i>Not new</i>		\$450.00	X
33	1	Rear Exhaust <i>Best</i>		\$961.20	✓
34	2	Rear Exhaust Mounting <i>HE new</i>	\$67.60	\$135.20	X
35	1	Rear Centre Exhaust <i>Not Nec</i>		\$1,714.20	X
36	1	Rear Spare Tyre Bracket <i>new</i>		\$194.85	X

7122 15
5341-61 5 N: 200 Subtotal:- \$16,873.60

Labour charges

To remove & refit cushion		\$280.00 60
To remove & refit reverse sensor		\$100.00 50
To remove & refit camera		\$180.00 50
To remove & refit rear windscreen		\$120.00 ✓
Gum		\$50.00 ✓
To remove & refit rear & centre exhaust	2350	\$380.00 80
To check wiring		\$100.00 30
Tuff kote		\$150.00 60
Panel beating		\$1,200.00 1000
Spray painting		\$1,200.00 850

Subtotal:- \$3,760.00

Total:- \$20,633.60

Total 7891 61
4/s: 6.3 K
06 hrs
(6.3 K)

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

[Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 6165E

Vehicle Details

Vehicle No.: SGJ758L
Vehicle to be Exported: No
Intended Deregistration Date: 06 Jun 2019
Vehicle Make: TOYOTA
Vehicle Model: WISH 1.8 A
Primary Colour: Grey
Manufacturing Year: 2006
Engine No.: 1ZZ2575450
Chassis No.: ZNE100313988
Maximum Power Output: 97.0 kW (130 bhp)
Open Market Value: \$23,779.00
Original Registration Date: 29 Jun 2006
First Registration Date: 29 Jun 2006
Transfer Count: 2
Actual ARF Paid: \$26,157.00

Intended PARF Rebate Details

PARF Eligibility: Forfeited
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 31 May 2026
COE Category: B - Car (1601cc & above)
COE Period(Years): 10
PQP Paid: \$46,048.00
COE Rebate Amount: \$32,159.00
Total Rebate Amount: \$32,159.00

The information contained herein is correct as at 06 Jun 2019

OK

MANAGEMENT CAR DEALS. 7 – 9 JUNE 2019.

[Find out more](#)

Performance Premium Selection Limited. 280 Kampong Arang Road, S438180.



► **SEARCH** Toyota Wish Price Range Depreciation > 10 year(s) Vehicle Type

► Used Car Comparison

— Comparing 4 Vehicles —

Toyota Wish 1.8A (COE till 05/2026)



Toyota Wish 1.8A (COE till 07/2026)



Toyota Wish 1.8A (COE till 11/2026)



Toyota Wish 1.8A (COE till 10/2026)

[Back to search result](#)

CAR DETAILS

Price	\$44,800	\$46,800	\$49,800	\$49,900
Instalment	N.A.	N.A.	N.A.	N.A.
Registration Date	06-Jun-2006	13-Nov-2006	21-Nov-2006	23-Nov-2006
Manufactured	2006	2006	2006	2006
Mileage	165,133 km	194,473 km	137,378 km	145,000 km
Transmission	Auto	Auto	Auto	Auto
Engine Cap	1,794 cc	1,794 cc	1,794 cc	1,794 cc
Road Tax	\$1,264 /yr	\$1,264 /yr	\$1,264 /yr	\$1,264 /yr
Power	97.0 kW (130 bhp)	97.0 kW (130 bhp)	97.0 kW (130 bhp)	97.0 kW (130 bhp)
Curb Weight	1,300 kg	1,300 kg	1,300 kg	1,300 kg
Features	1.8L 16 Valves VVT-i DOHC Engine, 130 BHP, 4 Speed Automatic With Steptronic, ABS, SRS Airbags, Digital Climate Aircon Controls, Knockdown Rear Seats.	1.8L 16 Valves VVT-i DOHC Engine, 130 BHP, 4 Speed Automatic With Steptronic, ABS, SRS Airbags, Digital Climate Aircon Controls, Knockdown Rear Seats.	1.8L 16 Valves VVT-i DOHC Engine, 4 Speed ECT Steptronic Auto, Dual Airbags, ABS, Auto Climate Control Aircon Plus Rear Aircon, Knockdown Rear Seats.	Powerful And Relia 16V Engine, Smooth ABS, SRS Airbag, 5 Digital Climate Con
Accessories	Leather Seats, Sports Rims, Pioneer Audio Player, Reverse Sensors, Auto Retractable Side Mirrors, Solar Film, Fog Lights.	Leather Seats, Sports Rims, SONY Audio Player, Reverse Sensors, Auto Retractable Side Mirrors, Solar Film, Fog Lights.	Leather Seats, Sports Rims, Pioneer DVD Player, Reverse Camera, Reverse Sensors, Recording Camera, Retractable Side Mirrors, Car Alarm, Solar Film.	Electrical Retractable Reverse Sensors, 1 Headunit.
Description	Cheapest/Safest Buy, Wish 1.8A With Low \$6K+ Depreciation And High Paper Value. Don't Miss! Low Mileage Clocked Of 13000km Annually. No Further Repairs Needed. 1 Owner. 100% Accident Free. Call Now!	Confirm Best Condition Wish 1.8A With High \$37,500 Paper Value! Low Mileage Clocked Of 15500km Annually. No Repairs Needed. 1 Owner. New Car Number. Road Tax Till Nov 19. 100% Accident Free. Call Now!	Depreciation At \$540 Monthly! 100% Safe Buy With Low Risk Involved. The Scrap Value Is Already \$43,000! Beautiful Condition Inside Out. Space, Reliability, Good Fuel Economy, Affordability, You Get All You Wanted On This MPV! Rare 1 Owner Unit With Low Mileage Done. In Additional, This Wish Comes With 3rd Row Aircon For The Comfort Of Your Family. Hurry, Call Us To View Now To Avoid Disappointment.	Selling 5k Above P Nego. Owner Relax Good For Both Sho Drive. Engine, Gear Undercarriage Are Condition, No Reps
COE	\$46,048	\$51,630	\$56,053	\$56,751
OMV	\$18,115	\$19,298	\$18,619	\$18,007
ARF	\$19,927	\$21,228	\$20,481	\$19,808
Depreciation	\$6,410 /yr	\$6,540 /yr	\$6,680 /yr	\$6,740 /yr
No. of Owners	1	1	1	3
Type of Vehicle	MPV	MPV	MPV	MPV
Category	COE Car, Premium Ad Car	COE Car, Premium Ad Car	COE Car, Premium Ad Car	COE Car, Direct Dr
Availability	Available	Available	Available	Available

Nivitha (LKK Auto)

From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Sent: Thursday, 6 June 2019 3:23 PM
To: admin-d@lkkauto.com
Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: FW: PRS IRO SGJ758L | OI : SLB56755 | DOA: 04/06/2019 | ERGO REF: CDMPG19001062/SL/jc
Attachments: SLB56755 OI.PDF

3:43 pm @ 6/6/19
vehicle in
person @ Suky?

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.
(Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID : +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

ERGO

www.ergo.com.sg

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From: Jeannie Cheng
Sent: Thursday, June 06, 2019 3:20 PM
To: 'Admin nht'
Cc: Chloe; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: PRS IRO SGJ758L | OI : SLB5675S | DOA: 04/06/2019| ERGO REF: CDMPG19001062/SL/jc

WITHOUT PREJUDICE

Dear Sukyi,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: Admin nht [<mailto:admin@nhtmotor.com>]
Sent: Thursday, June 06, 2019 2:27 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Chloe; Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: Re: PRS IRO SGJ758L | OI : SLB5675S | DOA: 04/06/2019| ERGO REF: CDMPG19001062/SL/jc

Without Prejudice

Hi Jeannie

Once we receive the completed GIA will email to you and we are midst of preparing the estimate, thanks.

Please arrange for :-

6	LKK	LKK Auto Consultants Pte Ltd
---	-----	------------------------------

Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Thu, Jun 6, 2019 at 2:12 PM ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

WITHOUT PREJUDICE

Dear Sukyi,

We acknowledged receipt of your email for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy
- Your request for inspection does not have your client's GIA report, kindly forward a copy

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,

Jeannie Cheng

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985

DiD: +65 6829 9199 x 194

jeannie_cheng@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Admin nht [mailto:admin@nhtmotor.com]
Sent: Thursday, June 06, 2019 11:29 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Chloe
Subject: SGJ758L CLAIMING AGAINST SLB5675S DOA:04.06.19

Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list,thanks.

***Please take note this claim is under "New Hock Teck Motor Pte Ltd" ***

Best Regard

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



X

Assignment

To: New Hock Teck Motor Pte Ltd (Workshop)


In consideration for your agreement to repair my motor vehicle registration no. S9J758L
and to defer demanding for payment of the cost of repair, I/we the undersigned do hereby
irrevocably assign absolutely to you all the proceeds of my/our claim(s) including damages, interest,
costs and expenses (including legal costs / disbursements payable on a party and party basis which
are to be paid to the parties so entitled including solicitors, vehicle appraisers and other experts /
consultants).


I/We further confirm that payment to you only or to any person authorised by you to receive
payment shall constitute a good and effectual discharge of the obligations by any party of the
aforesaid proceeds of my/our claim(s).

I/We authorise you expressly to give notice of this assignment to the party concerned.

I/We confirm that by this assignment, I/we shall not be entitled in law to receive any payment. If a
cheque is sent to me/us, I/we shall return same to the sender as I/we am/are precluded from
accepting any payment.

Dated this 06 day of 06 2019.

Signature : 
Name : CHUAH SAM TECK Andy
ID No. : S1446165E
Address : _____

Witness Signature : 
Witness Name : Chew Yue Yin
Witness ID : S8826618H
Witness Address : 1 Kaki Bukit Avenue 6 #01-43
Singapore 417883

NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPLT1907-0072/ SGJ758L
Your Ref : SLB5675S
Date : 08th July 2019

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

ERGO Insurance Pte. Ltd.
5 Temasek Boulevard,
#04-01 Suntec Tower Five,
Singapore 038985

WITHOUT PREJUDICE

Dear Sirs,

**RE: ACCIDENT INVOLVING SGJ758L & SLB5675S AT SEMBAWANG ROAD X SEMBAWANG AVE
ON 04.06.2019, 20:55HR**

We are instructed by **CHUA SOON TECK ANDY** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SGJ758L** was damaged by vehicle **SLB5675S** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs (7% GST)	\$ 6,741.00
2) Loss of Rental for 04 days	\$ 720.00
3) LTA Search Fees	\$ 7.45
	<u>\$ 7,468.45</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt

Please let us have your cheque for the sum **\$7,468.45** made payable to us, **NEW HOCK TECK MOTOR PTE LTD** in the next 14 days.

Yours faithfully,

NEW HOCK TECK MOTOR PTE LTD





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EG190110041/Ada3

13 JUNE 2019

LIM HAN MENG
BLK 431B YISHUN AVE 1
#13-597
SINGAPORE 762431

Dear Sir/Madam,

**ACCIDENT INVOLVING SLB 5675S & SGJ 758L ALONG/AT SEMBAWANG ROAD ON
04/06/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, ERGO Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SGJ 758L against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6749 5792
FAX: 6741 4108
Email: jjale@lkkauto.com

c.c. *ERGO Insurance Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

New Hock Teck Motor Pte Ltd

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

Accident on

04/06/2019, 2055

Involving Vehicles

SGJ758L, SLB5675S.

Along

Sembawang Rd x Sembawang Ave.

I/We, the registered owner/driver of vehicle registration no: SGJ758L
have involved in the above accident.

I/We hereby authorize **New Hock Teck Motor Pte Ltd** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature
(Company's stamp if applicable)

Name: _____

NRIC No.: _____

Date: _____



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K GST Reg No.: 201718370K

TAX INVOICE

ERGO Insurance Pte. Ltd.
5 Temasek Boulevard,
#04-01 Suntec Tower Five,
Singapore 038985

Client: CHUA SOON TECK ANDY

Invoice No : NPL1907-0072

Date : 8-Jul-19

Date of Accident : 4-Jun-19

Vehicle No. : SGJ758L

Model Type : Toyota Wish

Descriptions		Amount
Lump Sum Repair Cost		6,300.00
GST 7%		441.00
Total		6,741.00

SIN DOLLARS: SIX THOUSAND SEVEN HUNDRED AND FORTY-ONE ONLY





EZ-SWIFT CAR RENTAL & LEASING PTE LTD

1 Kaki Bukit Avenue 6 Blk A #01-11 Autobay@Kaki Bukit Singapore 417883
Tel: 6509 5545 HP: 8533 9983 (Josh) / 9234 5563 (Lester)

SGJT58L NPL

UEN: 201724540N

VEHICLE RENTAL AGREEMENT

Invoice: _____

HIRER'S PARTICULARS

Name: Chua Soon Teck Pudy-
NRIC/Passport No: S1446165E
Address: Blk 64 Commonwealth Drive
#02-279 W 140064
Driving Licence No: _____
Date of Birth: _____
Tel: _____ Mobile: 96863879

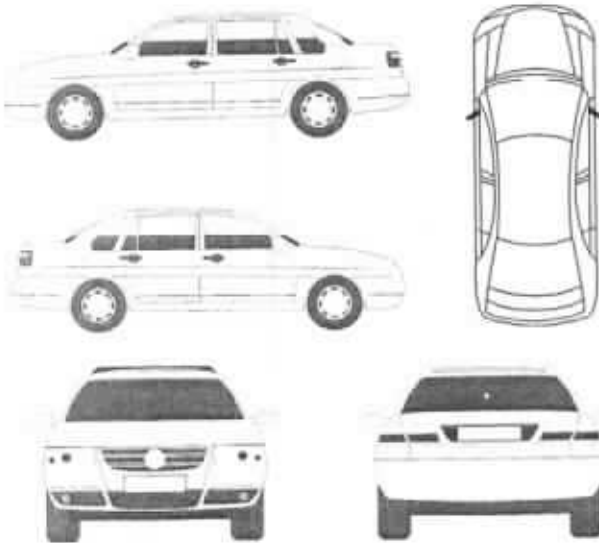
Vehicle No: SJP47E3J Honda Accord.
Non-Waiver Excess: \$ 3,500/-
Duration: _____
Date & Time OUT: 06/06/2019 @ 1015 am
Date & Time IN: 10/06/2019 @ 1220

Chargeable Rates				Amount
04	Days	@	\$ 180	720
	Weeks	@	\$	
	Months	@	\$	
Deposit:				SGD\$
Subtotal:				SGD\$

Total Charge(SGD\$):

720/=

Vehicle Checklist



Legend: D - Dents S - Scratches M - Missing C - Cracks

PETROL LEVEL (*Rates does not include Petrol)

OUT	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F
IN	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F

Mileage Out:

Mileage In:

Additional Remarks:

*claims

Payment Records:

Cash / Nets / Credit Cards

Reference: _____

Staff:

Hirer's Signature:

[Signature]

I have read and agree to the terms and condition on both sides of this rental agreement.

NOTE:

HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING, TRAFFIC VIOLATIONS.

AN ADMINISTRATIVE CHARGE WILL BE LEVIED UPON ANY TRAFFIC VIOLATIONS REDIRECTED.

VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT DRIVE OUT OF SINGAPORE.

[> Back to OneMotoring](#)

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 06 Jun 2019 / 10:05:37

Receipt Date/Time : 06 Jun 2019 / 10:05:37

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190606-000494

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SLB5675S

As at 04 Jun 2019/20:55:00

Insurance Co: ERGO INSURANCE PTE. LTD.

1 Insurance Enquiry - SLB5675S

Enquiry Fee

20190606100449443099

7.00	0.49	7.49
------	------	------

Sub-Total	7.00	0.49	7.49
-----------	------	------	------

Total Before Rounding	7.00	0.49	7.49
-----------------------	------	------	------

Rounding Difference			0.04
---------------------	--	--	------

Total Amount Payable			7.45
----------------------	--	--	------

Paid By

20190606100456786	Direct Debit: eNETS Debit (Internet Banking)	7.45
-------------------	---	------

Total		7.45
-------	--	------

Cash Change		0.00
-------------	--	------

Tendered Amount		7.45
-----------------	--	------

Excess Refundable Amount		0.00
--------------------------	--	------

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s ERGO INSURANCE PTE LTD

Date: 29/07/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SLB 5675S	(Insd Veh)	Your Ref. No. : CDMPG19001062/SL/jc
	SGJ 758L	(TP Veh)	Our Ref. No. : CC4/EGI19010041/Adb3q2
Date of Accident	4/6/2019		

Liability	100%	
Final Repair Cost	: \$ 6,741.00	
Loss of Use	: \$	days
Rental (If any)	: \$ 480.00	4 days
Others:	: \$ 7.45	
	: \$	
	7,228.45	
Final Settlement Sum	: \$ 7,200.00	GLOBAL SUM
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	NEW HOCK TECK MOTOR PTE.LTD.	: \$ 7,200.00
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ERGO INSURANCE PTE LTD		Ref : CC4/EG19010041/Adb3q2		
5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985		Date : 29-07-2019		
		Code : EGI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLB 5675S	Veh. Inspected	SGJ 758L	
Policy No.	DMPG19004249	Coverage (\$)	0.00	
Claim No.	CDMPG19001062/SL/jc	Excess (\$)	0.00	
Assign From	JEANNIE	Assign Date	06/06/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA WISH	c.c	1794	
Engine No.	HIDDEN	Year of Reg.	2006	
Chassis No.	ZNE100313988	Colour	SILVER	
Odometer	228088	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	HANKOOK	6 mm	
L/H Front Tyre	195/65 R15	HANKOOK	6 mm	
R/H Rear Tyre	195/65 R15	HANKOOK	6 mm	
L/H Rear Tyre	195/65 R15	HANKOOK	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	04/06/2019	Inspection Date	06/06/2019	
Survey held at	NEW HOCK TECK MOTOR PTE LTD 1 KAKI BUKIT AVENUE 6 #01-43 AUTOBAY @ KAKI BUKIT SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGJ 758L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BOOT LID	DENTED	1,315.20	1,270.00
2	REAR BOOT LID HINGE @\$141.40	NOT NECESSARY	282.80	-
2	REAR BOOT LID SHOCK ABSORBER @\$371.85	NOT NECESSARY	743.70	-
1	REAR BOOT LID EMBLEM LOGO	NECESSARY	51.10	51.10
1	REAR BOOT LID CENTRE CHROME MOULDING	NOT NECESSARY	274.45	-
4	REAR BOOT LID CENTRE CHROME MOULDING CLIP @\$6.50	NOT NECESSARY	39.00	-
1	REAR BOOT LID NUMBER PLATE	NOT NECESSARY	50.00	-
1	REAR BOOT LID INNER LOCK	DAMAGED	374.45	374.45
1	REAR BOOT LID INNER RUBBER	CUT	381.90	381.90
1	REAR BOOT LID INNER TRIM BOARD	CRACKED	781.45	485.00
1	REAR BOOT LID WINDSCREEN TOP SEAL	NECESSARY	125.00	125.00
2	REAR BOOT LID WINDSCREEN SIDE MOULDING @\$85.00	NECESSARY	130.00	130.00
2	REAR TAIL LAMP @\$387.40	CRACKED	774.80	774.80
4	REAR TAIL LAMP CLIP @\$8.00	NECESSARY	32.00	20.00
1	REAR BUMPER	DEFORMED	625.20	545.00
8	REAR BUMPER CLIP @\$6.50	NECESSARY	52.00	30.00
2	REAR BUMPER BRACKET @\$88.60	NOT NECESSARY	177.20	-
2	REAR BUMPER SIDE RETAINER @\$132.10	NECESSARY	264.20	112.00
2	REAR BUMPER SIDE REFLECTOR @\$141.45	NOT NECESSARY	282.90	-
1	REAR L/H FENDER	TO REPAIR SEE LABOUR	972.45	-
2	REAR FENDER AIR DUCT @\$100.40	NOT NECESSARY	200.80	-
2	REAR FENDER INNER TRIM BOARD @\$471.45	N/S CRACKED	942.90	471.45
16	REAR FENDER INNER TRIM BOARD CLIP @\$6.50	NECESSARY	104.00	30.00
1	REAR END PANEL OUTER	DENTED	519.80	519.80
1	REAR END PANEL INNER	DENTED	780.50	496.00
1	REAR END PANEL TOP GARNISH	DEFORMED	374.45	374.45
1	REAR FLOOR PANEL	TO REPAIR SEE LABOUR	980.30	-
2	REAR FLOOR PANEL TOP COVER @\$282.10	NOT NECESSARY	564.20	-
1	REAR FLOOR PANEL INNER GARNISH	NOT NECESSARY	291.40	-

Report Ref No. CC4/EGI19010041/Adb3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR FLOOR PANEL & END PANEL SEALANT	NOT NECESSARY	450.00	-
1	REAR EXHAUST	BENT	961.20	961.20
2	REAR EXHAUST MOUNTING @\$67.60	NOT NECESSARY	135.20	-
1	REAR CENTRE EXHAUST	NOT NECESSARY	1,714.20	-
1	REAR SPARE TYRE BRACKET	NOT NECESSARY	194.84	-
	LESS 25% DISCOUNT		-	-1,788.04
			15,943.59	5,364.11
	<u>SPECIAL NETT ITEMS</u>			
1	REAR BOOT LID CAMERA (SN)	NOT NECESSARY	550.00	-
1	REAR BUMPER REVERSE SENSOR (SN)	DAMAGED	380.00	200.00
			930.00	200.00
	<u>LABOUR</u>			
	TO REMOVE & REFIT CUSHION .		280.00	60.00
	TO REMOVE & REFIT REVERSE SENSOR .		100.00	50.00
	TO REMOVE & REFIT CAMERA.		180.00	50.00
	TO REMOVE & REFIT REAR WINDSCREEN.		120.00	120.00
	GUM.		50.00	50.00
	TO REMOVE & REFIT REAR & CENTRE EXHAUST .		380.00	80.00
	TO CHECK WIRING.		100.00	30.00
	TUFF KOTE.		150.00	60.00
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR L/H FENDER AND REAR FLOOR PANEL .		1,200.00	1,000.00
	SPRAY PAINTING.		1,200.00	850.00
			3,760.00	2,350.00
GRAND TOTAL			20,633.59	7,914.11
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				6,300.00

Report Ref No. CC4/EG19010041/Adb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M,MATAI

Licensed Appraiser

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