

INS. CASE OWNER:

CC³/AIG190010026, E 607.92

LKK:
IDAC:

Surveyor:

STEW

DOI:

ASSIGNMENT

4/6/19

Date / Time:

7/6/19

Registered in Merimen:

9/6/19

Pre-assign / CCU / FTE



Insured Vehicle No. : SGM 16245

Name of Insured : TAN LAY CHIEW

Insured Tel No. : HP: 2/6/19

Excess Sec II : \$5 D.O.A. : 2/6/19

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SMK 7760P



INSRS:
WSP: volkswagen
Tel :
Liability:
RMKS:



INSRS:
WSP:
Tel :
Liability:
RMKS:



INSRS:
WSP:
Tel :
Liability:
RMKS:



INSRS:
WSP:
Tel :
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
	Non-Reporting hr (1st):	
	Non-Reporting hr (2nd):	
	Non-Reporting hr (Final):	
	Notification hr (if non-pickup):	
	Call OI:	email 15/6/19
	After call hr to OI:	
	Documentation Check List:	Handler Typist
	Notification hr (if non-pickup):	<input type="checkbox"/>
	After call hr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD:	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:
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FINALIZATION	Date/Time:	Confirm with:	Confirm by: CT
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Repair Cost:	P/P \$5 3,929.36	7 4 days) Reduction:	40 %	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
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FINAL SETTLEMENT	Date/Time: 29.08.19	Confirm with: MIA	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
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Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	25	If NO or B 28, Ass. Lia:
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Repair Cost:	4/6/19 \$5 4,207.36	ON 4th TP PROCEED YES	
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Loss of Rental (LOR):	4/6/19 \$5 642.00	1 3 days) x + 00	
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Loss of Use (LOU):	\$5 -	(5 x days)	
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Loss of Income (LOI):	\$5 -	(5 x days)	
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LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	[Tick only one]	
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GIA/LTA Search	\$5 2.00		
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Medical:	\$5 -		
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Disbursement:	\$5 -	(e.g. Tow/ Independent)	
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Legal Cost	\$5 -		
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Total:	\$5 4,848.36	Global Sum \$5:	
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FINAL PAYMENT	Date/Time: 29.08.19	Confirm with: MIA	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
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Payee 1:	\$5 4,207.36	Name 1: VOLKSWAGEN CENTRE SINGAPORE	
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Payee 2: (Strike if N.A.)	\$5 642.00	Name 2: ROAD RENT A CAR PTE LTD	
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Payee 3: (Strike if N.A.)	\$5 -	Name 3:	
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6/9/19

ASSIGNMENT

From:

Date:

11/6/19

Veh No:

SMK 774 OP

Vt Regre:

24/4/19

Estimated Cost:

Type: ☒ M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /OD / ☒ TP AWS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No:

SMK 774 OP

Make:

Volkswagen Sharan

c.c

1984

at Workshop m/s

volkswagen

Colour:

Brown

A/C:

Insured / Std / NI / NA

of

247 Alexandra Road

Sp. Reading

2055

T/Radio:

Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

C/No:

WWW2227N2K V0H173

Claims No.

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: ☒ In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: ☒ In order / Jammed / Leaked / Burnt or

Make of Veh:

Ham (waiting)

Modi: Nil / ☒ S/Rim / STD A/Rim or

(Policy Condition)

Tyre Size:

F:

225/50R17

R:

11

Remark: The veh had commenced its repair at the time of inspection.

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or *Confidential*

Bal. or Market Value:

Front

Rear

IDAC Accident Rpt:

Consistent?: Yes or No

R/Bal.

7

mm

R/Bal.

7

mm

GIA / PR Seen:

Consistent?: Yes or No

L/Bal.

7

mm

L/Bal.

7

mm

Est. Repairs:

7

days

Res.:

Yes or No

D.O.A.

2/6/19

D.O.A.

11/6/19

Lum Sum:

-

%

3 Val.:

Yes or No

Survey held at

Volkswagen, Alexandra Rd

CA / REV / REP. / 24 HRS

1up

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frd LH

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MR-165K

P/O: 3,929.34 (RED: 2,597.11 40%)

Date/Time, File Pass k/7

☐

Prel. Report

11

☐

Final Report

Date/Time, File Return k/7

3

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

3 + RS, 01

Fluorid

Other:

TOTAL

Report Format:

Lump Sum / U/C: 12

Add Fee:

☐

Site Insp. (\$

☐

Interview (\$

☐

Tech. Insp. (\$

☐

Wheel end (\$

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg No: 199101494Z
GST No: M200985052



Store (LKK) with April 11/6/19, 11:40
83228813 4 days
P/P
Ry bnf spg

Quotation
Non binding - Preview

Ms.
LIM
YUNG WEI
110 MCNAIR ROAD
#06-255
Singapore 320110

Page 1/1
Document no.
Document date 04-06-2019
Customer no. 5211027136
Customer GST-ID
Dealer 39999
Job order number 2019000834/1
Job order date 03-06-2019
Service Advisor EDMUND, HUI HUANG
GOH

License plate SMK7740P	Model code 7N24MYH0	First registration 24-04-2019	VIN WWWZZZ7N2KV011173	Model Sharan Highline 2.0 TSI 162kW DSG	Mileage 678		
Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs	280.00	#1	280.00	299.60
	Fender	1	pcs	729.31	#1	729.31	780.36
7N0821021B	(LHF)						
	Wheelhouse Liner	1	pcs	117.11	#1	117.11	125.31
7N0805911B	LABOUR	21	pcs	840.00	#1	17640.00	2,696.40
	Spray Painting	22	pcs	800.00	#1	17600.00	2,568.00

Quotation valid till 10-06-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	5,766.42	7%	456.85	6,526.42	6,983.27
Total	760.00	5,766.42		456.85	6,526.42	6,983.27

Customer

Service Advisor

— VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions) —

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

Page 1/2

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms.
LIM
YUNG WEI
110 MCNAIR ROAD
#06-255
Singapore 320110

Document no. 11-07-2019
Document date 5211043795
Customer no. 201009404M
Customer GST-ID 39999
Dealer 2019000999/ 1
Job order number 17-06-2019
Job order date EDMUND, HUI HUANG
Service Advisor GOH

License plate SMK7740P	Model code 7N24MYH0	First registration 24-04-2019	VIN WVWZZZ7NZKV011173	Model Sharan Highline 2.0 TSI 162kW DSG	Mileage 2,713		
Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
7N0821021B	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	Fender (LHF)*XR-190619	1	pcs.	729.31	#1	729.31	780.36
	LABOUR	1	pcs.	840.00	#1	840.00	898.80
	Spray Painting	2	pcs.	800.00	#1	1,600.00	1,712.00
	AIG DIRECT SETTLEMENT DOA: 2.6.19 TP VEH: SGM1624S SURVEYED BY: LKK STEVE						
Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST	
#1	760.00	3,169.31	7%	275.05	3,929.31	4,204.36	
Total	760.00	3,169.31		275.05	3,929.31	4,204.36	

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial
Vehicles

Tax invoice

Preview

Page

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Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms.
LIM
YUNG WEI
110 MCNAIR ROAD
#06-255
Singapore 320110

Document no.
Document date
Customer no.
Customer GST-ID
Dealer
Job order number
Job order date
Service Advisor
11-07-2019
5211043795
201009404M
39999
2019000999/ 1
17-06-2019
EDMUND, HUI HUANG
GOH

License plate	Model code	First registration	VIN	Model	Mileage
SMK7740P	7N24MYH0	24-04-2019	WWWZZZ7NZKV011173	Sharan Highline 2.0 TSI 162kW DSG	2,713

This is an authorised document. No signature is required.

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Steve (LKK) wrl per L 11/6/19, 11.40
83228813 4 days
P/P
Ry brk sp'g

Quotation
Non binding - Preview

Ms.
LIM
YUNG WEI
110 MCNAIR ROAD
#06-255
Singapore 320110

Page 1/1
Document no.
Document date 04-06-2019
Customer no. 5211027136
Customer GST-ID
Dealer 399999
Job order number 2019000834/ 1
Job order date 03-06-2019
Service Advisor EDMUND, HUI HUANG GOH

License plate	Model code	First registration	VIN	Model	Mileage
SMK7740P	7N24MYHD	24-04-2019	WVWZZZ7NZKV011173	Sharan Highline 2.0 TSI 162kW DSG	678

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs	280.00	#1	280.00	299.60
7N0821021B	Fender (LHF)	1	pcs	729.31	#1	729.31	780.36
7N0805911B	Wheelhouse Liner	1	pcs	117.11	#1	117.11	125.31
	LABOUR	21	pcs	840.00	#1	2,520.00	2,696.40
	Spray Painting	22	pcs	800.00	#1	2,400.00	2,568.00

Quotation valid till 10-06-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	5,766.42	7%	456.85	6,526.42	6,983.27
Total	760.00	5,766.42		456.85	6,526.42	6,983.27

Customer

Service Advisor

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

[➤ Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5933D
Vehicle Details	
Vehicle No.:	SMK7740P
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Jun 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	SHARAN 2.0 TSI 7N24MY
Primary Colour:	Brown
Manufacturing Year:	2019
Engine No.:	DED034028
Chassis No.:	WVWZZZ7NZKV011173
Maximum Power Output:	162.0 kW (217 bhp)
Open Market Value:	\$35,900.00
Original Registration Date:	24 Apr 2019
First Registration Date:	24 Apr 2019
Transfer Count:	0
Actual ARF Paid:	\$42,260.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	23 Apr 2029
PARF Rebate Amount:	\$31,695.00
Intended COE Rebate Details	
COE Expiry Date:	23 Apr 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$48,000.00
COE Rebate Amount:	\$47,360.00
Total Rebate Amount:	\$79,055.00

The information contained herein is correct as at 11 Jun 2019

OK

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Saturday, 15 June 2019 5:20 PM
To: Kong Charmaine (VGS - SG/Singapore); Shu Pei (LKKAuto)
Cc: Wong MeiY (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore); assignments; Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMK7740P & SGM1624S ON 2.6.19 ***LKK REF:CC3/AIG19010036/eb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Sent: Tuesday, 11 June 2019 12:04 PM
To: Shu Pei (LKKAuto) <shupe@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMK7740P & SGM1624S ON 2.6.19 ***LKK REF:CC3/AIG19010036/eb3

Dear Asher/Shu Pei,

Has your insured reported? Please revert on liability.

Thanks.

Best regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



Internal

From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Sent: Friday, 7 June 2019 12:19 PM

To: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>

Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: FW: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMK7740P & SGM1624S ON 2.6.19 ***LKK REF:CC3/AIG19010036/eb3

Dear Charmaine,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>

Sent: Friday, 7 June 2019 8:06 AM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Mel Kwan (LKKAuto) <Meikwan@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMK7740P & SGM1624S ON 2.6.19

Hi,

As spoken & confirmed with Nivitha yesterday, survey is arranged to be on 11.6.19 Tuesday 11am.

Thanks.

Best regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176

Main Line: +65 6305 7299

Main Fax: +65 6474 3643

charmaine.kong@vw.com.sg

<http://www.vw.com.sg>



Internal

From: Kong Charmaine (VGS - SG/Singapore)

Sent: Thursday, 6 June 2019 10:45 PM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>

Cc: Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMK7740P & SGM1624S ON 2.6.19

Dear LKK,

Please revert on liability & arrange survey on Tuesday 11.6.19 at 10.30am at VW Alexandra. Please confirm.

Thanks.

Best regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>

Sent: Thursday, 6 June 2019 11:30 AM

To: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>

Subject: Scan Image

Internal

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SGM16245 - - - - -

Claimant's Vehicle No. SK 77402 - - - - -

Accident on 2-6-79 - - - - - involving vehicle/s No. - - - - -

- - - - - along/at - - - - -

- - - - -

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 4204-36 Payable to Volkswagen Centre Singapore

2. Loss-of-Use/
Car Rental S\$ 648-00 Payable to BKW

3. ~~Medical~~ and
Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : - - - - -

- - - - -

Service Adviser - - - - -

Contact No./P. - - - - -

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Saturday, 15 June 2019 5:19 PM
To: GRAYTANLC@OCBCSEC.COM
Subject: ACCIDENT INVOLVING SGM 1624S AND SMK 7740P ON 02/06/2019

Our Ref: CC3/AIG19010036/Eeb3

15 JUNE 2019

TAN LAY CHIEW

Dear Sir/Madam,

ACCIDENT INVOLVING SGM 1624S AND SMK 7740P ON 02/06/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, Lim Yung Wei (the third party claimant) of Blk 110 Macao Road #06-855 Singapore 320110 (address), owner of SMK 77101 (vehicle no.) hereby authorize VOLKSWAGEN CENTRE SINGAPORE ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMK 77101 that was damaged pursuant to the accident which occurred on 07/06/19 (date) along MACAO ROAD (location) involving vehicle no/s SGMB688 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 11 (day) of 06 (month) 20 19 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOEKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ 4,204.36 (Repair Cost), S\$ 643.00 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SMK 7140P that was damaged pursuant to the accident which occurred on 02-05-2019 (date) along MCHAMUE ROAD (location) involving vehicle no/s SMK 8095. This is pursuant to the inspection conducted on 11-06-2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LM YUNG WEE ("the third party claimant") of vehicle no. SMK 7140P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMK 7140P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of 08 (month) 2019 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 1/2

Document no. 12333900647
Document date 11-07-2019
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2019000999/ 1
Job order date 17-06-2019
Service Advisor EDMUND, HUI HUANG GOH

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms.
LIM
YUNG WEI
110 MCNAIR ROAD
#06-255
Singapore 320110

License plate SMK7740P	Model code 7N24MYH0	First registration 24-04-2019	VIN WVWZZZ7NZKV011173	Model Sharan Highline 2.0 TSI 162kW DSG	Mileage 2,713
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
7N0821021B	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	Fender (LHF)*XR-190619	1	pcs.	729.31	#1	729.31	780.36
	LABOUR	1	pcs.	840.00	#1	840.00	898.80
	Spray Painting	2	pcs.	800.00	#1	1,600.00	1,712.00
	AIG DIRECT SETTLEMENT DOA: 2.6.19 TP VEH: SGM1624S SURVEYED BY: LKK STEVE						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	3,169.31	7%	275.05	3,929.31	4,204.36
Total	760.00	3,169.31		275.05	3,929.31	4,204.36

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: altersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSG33. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial
Vehicles

Tax invoice

Page	2/2
Document no.	12333900847
Document date	11-07-2019
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	39999
Job order number	2019000999/ 1
Job order date	17-06-2019
Service Advisor	EDMUND, HUI HUANG GOH

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms.
LIM
YUNG WEI
110 MCNAIR ROAD
#06-255
Singapore 320110

License plate	Model code	First registration	VIN	Model	Mileage
SMK7740P	7N24MYH0	24-04-2019	WVWZZZ7NZKV011173	Sharan Highline 2.0 TSI 162kW DSG	2,713

This is an authorised document. No signature is required.



TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
11-Jul-2019	P 2594

DESCRIPTION	VHA NO.	DUE DATE	VEH. NO.
	P 2594	11-Jul-2019	SKK 7641 R
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 04 JULY 2019 (0930 HRS) TO 08 JULY 2019 (1630 HRS) (INCLUDED ONE SATURDAY AND ONE SUNDAY) YOUR REF: SMK7740P & SGM1624S (VOLKSWAGEN)	5	120.00	600.00
GST @ 7%			\$42.00
TOTAL			\$642.00

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.



HIRER'S PARTICULARS

Name (as in IC): Lim Yung Wei
 NRIC/Passport No: S7635933D Date of Birth: 13-11-1971
 Address: BK 110 MCNAIR Road Age: 42
#06-255 S: 320110
 Name & Address of Employer: -
 Occupation: - Driving Exp: 22.
 Driving Licence No: S7635933D Passed Date: 11 Feb 1997
 D/L Type: Local/Int'l/Other: -
 Tel(O): - (R): - HP: 90057737

DRIVER'S PARTICULARS

Name (as in IC): -
 NRIC/Passport No: - Date of Birth: -
 Address: - Age: -
 S: -
 Occupation: - Driving Exp: - Yrs
 Driving Licence No: - Passed / Expiry Date: -
 D/L Type: Local/Int'l/Other: - Contact No: -

Hirer's Own Vehicle No: SMIS 740R Replace Veh No: -
 Loan Vehicle No: SKK 764R VR No: -
 Make & Model: CAMRY Auto/Manual Group: -
CHARGES : \$ cts
 Daily 5 day @ \$ 120 Per day 600 00
 Weekly/Monthly week @ \$ Per week/Monthly
 Others
 CDW/PAI @ \$ Per day/Monthly
 Delivery/Collection Svc
 GST
 OR No: (A) SUB-TOTAL
 Petrol Level & Surcharge: OUT ☒ E ☒ 1/4 ☒ 1/2 ☒ 3/4 ☒ F
 First - km FREE per day GST 7% 4200
 Excess mileage is chargeable at - cents per km TOTAL CHARGES 642 00

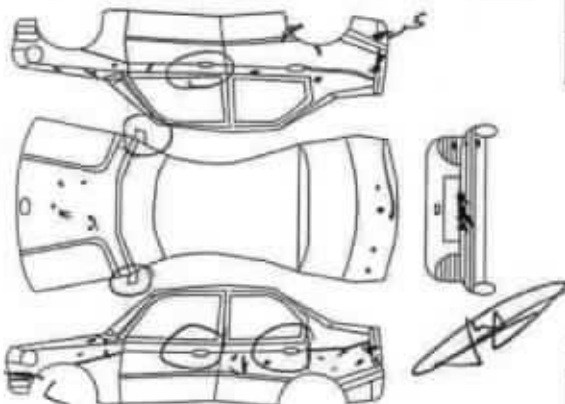
Security Deposit : \$ Bank: OCBC
 CASH/NETS/VISA/MC/AMEX/CHQ No: 1349 2202 0109 5631
 Expiry Date: 4/12 Card ID No: 310
 Name as in Card: LIM YUNG WEI

NON WAIVER EXCESS (Subject to GST): \$ 3000/-
ACCESSORIES CHECK
☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : Additional Driver's Signature :

SINGAPORE Use Only

INDICATE:
 A - Accidents
 D - Dents
 S - Scratches
 X - Crack



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given by BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/Driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of compiling the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
4/7/19	0930	98286	Lamy	98240297

Return Of Vehicle: The Hirer Driver is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)*

Date In	Time In	Mileage	Check By	Remarks
08.07.19	1630	98490	34	

Hirer's/Driver Signature



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-089101

Date of Request: 04/06/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 04/06/2019

Enquiry By Pearlyn Cheong Pei Fang

TP Vehicle No. SGM1624S

Accident Date 02/06/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-089101

Date of Request: 04/06/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 04/06/2019
Enquiry By Pearlyn Cheong Pei Fang
TP Vehicle No. SGM1624S
Accident Date 02/06/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGM1624S	AIG Asia Pacific Insurance Pte. Ltd.	10/10/2018-09/10/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Jun 2019 Edit Reg		11 Jun 2019 00:00 Edit Adj Rpt	S\$3,929.31 Edit Estimates	S\$3,929.31 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	TAN LAY CHIEW, ID: S0022032I								
Main Claimant:	LIM YUNG WEI, ID: S7635933D								
Vehicle Reg. No.:	SMK7740P	Date of Loss:	02/06/2019 21:00 - :59 [1 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1657750384SG	Policy/Cover Note No.:	1800106770 (Comprehensive)						
Vehicle Reg. No. (Insured):	SGM1624S	Policy No. (Claimant):	29123092						
		Excess:							
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 18/06/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMK7740P (1657750384SG)
[SGM1624S]
TP
LIM YUNG WEI
Jun 2 2019 9:00PM
[TAN LAY CHIEW]
Volkswagen Centre Singapore

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
[Upload Video](#)
[Upload Audio](#)

View [View in Browser](#)

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	[Draft]	Third Party Express Settlement - Payment Breakdown	1	Edit	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	11/06/19 19:29	General View	1	Load JPG	<input checked="" type="checkbox"/>
2	11/06/19 19:29	General View	1	Load JPG	<input checked="" type="checkbox"/>
3	11/06/19 19:29	General View	1	Load JPG	<input checked="" type="checkbox"/>
4	11/06/19 19:29	General View	1	Load JPG	<input checked="" type="checkbox"/>
5	11/06/19 19:29	General View	1	Load JPG	<input checked="" type="checkbox"/>
6	11/06/19 19:29	Odometer Reading	1	Load JPG	<input checked="" type="checkbox"/>
7	11/06/19 19:29	Chassis Number	1	Load JPG	<input checked="" type="checkbox"/>
8	11/06/19 19:29	General View	1	Load JPG	<input checked="" type="checkbox"/>
9	11/06/19 19:29	General View	1	Load JPG	<input checked="" type="checkbox"/>
10	11/06/19 19:29	General View	1	Load JPG	<input checked="" type="checkbox"/>
11	11/06/19 19:29	General View	1	Load JPG	<input checked="" type="checkbox"/>
12	11/06/19 19:29	General View	1	Load JPG	<input checked="" type="checkbox"/>
13	11/06/19 19:29	General View	1	Load JPG	<input checked="" type="checkbox"/>
14	11/06/19 19:29	General View	1	Load JPG	<input checked="" type="checkbox"/>
15	11/06/19 19:29	General View	1	Load JPG	<input checked="" type="checkbox"/>
16	11/06/19 19:29	General View	1	Load JPG	<input checked="" type="checkbox"/>
17	11/06/19 19:29	General View	1	Load JPG	<input checked="" type="checkbox"/>
18	30/07/19 17:13	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
19	30/07/19 17:13	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
20	30/07/19 17:13	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	07/06/19 11:52	TP EST & GIA REPORT	1	Load PDF	
2	12/06/19 19:33	TP ESTIMATE- MARKED	1	Load PDF	
3	15/06/19 17:19	LETTER TO OI	1	Load PDF	
4	15/07/19 09:23	RENTAL RECEIPT.	1	Load PDF	
5	11/09/19 12:19	WORKSHOP INVOICE	1	Load PDF	
6	11/09/19 12:19	AUTHORISATION TO ACT FORM	1	Load PDF	
7	11/09/19 12:19	Release Voucher	1	Load PDF	
8	11/09/19 12:19	GIA SEARCH	1	Load PDF	
9	11/09/19 12:19	LOD	1	Load PDF	
10	11/09/19 12:19	LETTER TO OI	1	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	10/06/19 10:18	OI GIA report	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGM1624S (Insd veh)	Model:	VOLKSWAGEN SHARAN 2.0
	SMK7740P (TP veh)		(A)
Date of Accident:	02/06/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	6,983.27
Final Repair Cost	:	\$	4,204.36
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	642.00 5 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	4,848.36
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop: Agreed Liability ____100____(%)			
B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____			
BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)			
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 4,206.36
2)	BKW Rent-A-Car Pte Ltd	:	\$ 642.00
3)		:	\$

JOANNE LEE KHANG MIN

11 Sep
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19010036/EEB3Q2

Date: 11/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800106770
 Claimant: SMK7740P Insured Vehicle No: SGM1624S
 Vehicle No: SMK7740P
 Date of Loss: 02/06/2019 Nature of Claim: TP Claim No: 1657750384SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMK7740P**
 Make & Model: VOLKSWAGEN SHARAN, 2.0 (A) Engine No: DED034028
 Reg. Date: 24/04/2019 (Man. Year: 2019) Chassis No: WVVZZZ7NZKV011173
 Colour: Brown Odometer: 2055 km
 Engine Capacity: 1984 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/50 R17 Rear Tyre Size: 225/50 R17
 Front Left Side: Continental 7 mm Rear Left Side: Continental 7 mm
 Front Right Side: Continental 7 mm Rear Right Side: Continental 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	846.42	729.31	117.11	13.84
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,680.00	3,200.00	2,480.00	43.66
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,526.42	3,929.31	2,597.11	39.79
+ GST 7.00/7.00% (S\$)	456.85	275.05	181.80	39.79
Nett Amount (S\$)	6,983.27	4,204.36	2,778.91	39.79
+ Car Rental (5.0 x S\$120.00/day + 7.00% GST) (S\$)		642.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		4,848.36		

INSPECTION

Date of Assignment: 11/06/2019
 Date Inspected: 11/06/2019 Inspected At: Volkswagen Centre Singapore (HQ)
 247 Alexandra Road
 Singapore 159934
 Estimated Period of Repair: 4.0 days

Adjuster: CHEN TSUE YEE

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FENDER (LHF)	Dented	729.31 FS	*729.31 FS
2	1		*WHEELHOUSE LINER	Not Necessary	117.11 FS	*-FS
F=Franchise part. S=SpcNett.						
Total Parts (\$\$)					846.42	729.31

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	2,520.00	840.00
2	SPRAY PAINTING	New	2,400.00	1,600.00
3	DIAGNOSTIC AND PROGRAMMING	New	480.00	480.00
4	CHECK SHORT CIRCUIT /HARNESS REPAIR	New	280.00	280.00
Gross Labour Cost (S\$)			5,680.00	3,200.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >