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Rapid Effect Pte Ltd

805-03, Block B, 37 Kallang Pudding Road Tong Lee Building Singapore 349315 Phone No 62353867 Fax No 62354483



To

Date: 14th June 2019

Whomsoever concerned Singapore

Dear Sir / Madam

This refers to the Car Number Plate SGG 9611H which is owned Rapid Effect Pte Ltd. We wish to inform you that we have given the Car to Mr. GOVINDARAJAN VIJAY ANAND for both Official and Personal usage.

Position Held: Senior Project Manager IC No: S7465311A

Thanks

P. M. Gudi

Director

Rapid Effect Pte Ltd

Regd. Office: #05-03, Block B, 37 Kallang Pudding Road Tong Lee Building Singapore 349315

Performance Motors Limited

A member of the Sime Darby Group Co. Reg. No. 187401559W. OST Reg. No. M2-0020081-X



FINAL REPORT

Estimate No. :

b1 51430

Page No.:

Date Estimated :

06/06/2019

Prepared By :

Gary Poh Chai Hoon

REPAIR FOR -

- ACCOUNT - 238

Lau Puay Cheng

AXA Insurance Pte Ltd

54 Seletar Hills Drive

8 Shenton Way

#24-01 AXA Tower

Singapore 068811

Singapore 807069

REGN. NO.	CHASSIS NO.	REGN. DATE	MOD	EL		MILEA	GE
SBQ100G	0R99854	31/03/2017	хз	sDrive20		0	
DESCRIPTION	N			ORIGIN	IAL PRICE	DISC. %	NETT
	r bumper and attachme sed by the accident	ents include knocking			850.00	10.00	765.00
To spray paint	rear bumper				934.00	10.00	840.60
	trical wiring systems an r proper function	d lightings at the			150.00	10.00	135.00
Sundries					80.00	0.00	80.00
DESCRIPTION	N		U	NIT PRICE	QTY	DISC. %	NETT
REAR BUMPE REAR BUMPE	CARRIER ECE ER CLADDING (PDC/SC ER PANEL PRIMED (XL GUARD PRIMED REAR RIVET BLACK *	INE/PDC		1.55 797.80 210.25 1,501.70 260.00 1.35	5.00 1.00 1.00 1.00 1.00 1.00	3.00 3.00 3.00 3.00 3.00 3.00	7.52 773.87 203.94 1,456.65 252.20 13.09
# SUPPLEMENTA	RYITEMS		170	otal Labour :			1,820.60 2,707.27
			T	otal Labour & eduction for E	xcess:		4,527.87 0.00
				otal Repair Co ST @7%:	osts less Exc	ess:	4,527.87 316.95

Grand Total:

4,844,82

Performance Motors Limited

A member of the Sime Darby Group Co. Reg. No. 197401559W. GST Reg. No. M2-0030081-X



SUPPLEMENTARY

Estimate No. :

b1 51430

Page No.:

Date Estimated :

06/06/2019

Prepared By

Gary Poh Chai Hoon

REPAIR FOR -

- ACCOUNT -

238

Lau Puay Cheng

AXA Insurance Pte Ltd

8 Shenton Way

#24-01 AXA Tower Singapore 068811

Singapore 807069

54 Seletar Hills Drive

REGN. NO.

CHASSIS NO

REGN DATE

MODEL

MILEAGE

SBQ100G

OR99854

31/03/2017

X3 sDrive20

0

DESCRIPTION

ORIGINAL PRICE DISC. %

NETT

wei-

week

CLAMP * 1.55 5.00 3.00 7.52 # EXPANDING RIVET BLACK * 1.35 10.00 3.00 13.09

 Total Labour :
 0.00

 Total Parts :
 20.61

 Total Labour & Parts :
 20.61

\$ 75m. m'

med Dealer

Performance Motors Limited

A Sime Darby Motors Company Co. Reg. No. 197401559W GST Reg. No NO-0020081-X TG11-Free Number (1800-2155269)

303, Alexandra Road Sime Darby Performance Centre Singapore 159943 Fax. 64747770 280, Eampong Arang Road Bast Coast Centre Gingapore 438180 Fax. 63449773

315, Alexandra Boad Sime Darby Business Centre Singapore 159944 Fax. 64796601 64796624



GST REG. NO : M2 - 0020081 - X

ESTIMATE

0 6 JUN 2019

Estimate No.

: b1

51430

Page No. : 1 of 5

Date Estimated

: 06/06/2019

Prepared By

: Gary Poh Chai Hoon

- ESTIMATE REPAIR FOR -

Lau Puay Cheng

54 Seletar Hills Drive

- ACCOUNT -

40000

Cash Sales - Service

Singapore

Singapore 807069

REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL.

MILEAGE

SBQ100G

OR99854

31/03/2017

X3 sDrive20

0

125.00

DESCRIPTION

To replace rear bumper and attachment include knocking

cause by the accident.

painting rear bumper

To check electrical wiring systems and lightings at the

rear section for proper function.

NUN

Sundries.

PRIC

80.00

VALUE 1,700.00

1,038.00

Total Labour 1:

QTY

2,995.00

VALUE 797.80

> × 37.00 7 137.75X

7 137.75 X

7 192.15×

? 192.15x

DESCRIPTION
RR BUMPER CARRIER ECE
FLAP TOWING EYE REAR
RR LH BUMPER MIDDLE MOUNTING
RR RH BUMPER MIDDLE MOUNTING
RR BUMPER LH MOUNT
RR BUMPER RH MOUNT
COVER MIDDLE BOTTOM
REAR BUMPER CLADDING (PDC/SCHWARZ) /
REAR BUMPER PANEL PRIMED (XLINE/PDC /
UNDERRIDE GUARD PRIMED REAR (X LINE /
DECOUPLING RING PDC TORQUE CONVERTE
BUMPER PDC SENSOR (SCHWARZ)

797.80 37.00 137.75 137.75 192.15 192.15 72.55 210.25 1,501.70 260.00 5.05

7 72.55X de 210.25; dl 1,501.70 260.00 nu har 20.20

JM - \$ 947.40 KIN

Total Parts

236.85

4,506.70

:

Performance Motors Limited

A Sine Darby Motors Company Co. Reg. No. 187401559W GGT Reg. No M2-0030081-w Soll-Free Number (1800-2255269)

303, Alexandra Road Sime Darby Performance Centre Singapore 159941 Fax. 64747770

280, Kampong Arang Road Bast Coast Centre Singapore 438180 Fax. 63449773

315. Alexandra Road Sine Darty Business Centre Singapore 159944 Fax. 64796603 64796634 (AfterSales)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No.

Prepared By

: b1 51430 Page No. : 2 of 5

Date Estimated

: 06/06/2019

: Gary Poh Chai Hoon

REGN. NO.

mow Dealer

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

SBQ100G

OR99854

31/03/2017

X3 sDrive20

0

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis.
- . No illegal modification(s) is allowed
- . Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Regn No.	ninsured losses / Direct Settlemen Claim No
DetectTime SI L 1	1 12 Pm Exoms S\$
Surveyor's Name \ \ \(\alpha \cdot \)	hin sign pyller
Surveyor's Tel 4744	X149 Authorised Yes / No
Authorised Date	Time
RESURVEY PARTS PHOTO 8	Y SURVEYOR Yes I No PML Yes I I
Surveyor's E-mail	annin () marson
No. of Working Days Recommen	of days

Labour 1 2,995.00 Parts 4,506.70 0.00 Labour 2 0.00 Excess ; Total GST @ 7% 525.12 Grand Total 8.026.82

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

^{**} PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **



971

Performance Motors Limited

A Bise Darby Motors Company Co. Reg. No. 197401859W GBT Reg. No M2-0030081-x Toll-Free Number (1800-2255269)

353. Alexandra Road Sine Darby Performance Centre Singapore 159941 Fax. 84747770 280, Eampong Arang Road East Comet Centire Singapore 438180 Fax. 63449773

313. Alexandra Road Sime Darby Business Centre Singapore 159944 AfterSales)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No.

: b1 51430

Date Estimated

Page No. : 3 of 5

Prepared By

: 06/06/2019

: Gary Poh Chai Hoon

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

REGN. NO.

31/03/2017

X3 sDrive20

0

SBQ100G

OR99854

Terms & Conditions of Service

- 1. All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- 2. The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed \$\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- 3. Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever
- 5. The Vehicle may be driven on the road if and when PML in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- 6. PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- 7. Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- 8. Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever
- 9. The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer; (whether orally or otherwise), that the Vehicle is ready for collection, in the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer falls to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- 10. If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- 11. If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- 12. PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- 13. These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- 14. If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.



Performance Motors Limited

A Sine Darby Motors Company Co. Reg. No. 197401559W OST Reg. No M2-0020061-x Toll-Free Number (1800-2255269)

363, Alexandra Road Sine Darby Performance Centre Singapore 159941 Fax. 64747770 280, Kampony Arang Road East Coast Centre Singapore 438182 Fax: 43449773 111, Alexandra Road Sime Darby Business Centre Singapore 159944 Fax 64796601 (AfterSales) 64796604 (Motorrad)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No.

: b1 51430

Page No. : 4 of 5

Date Estimated

: 06/06/2019

Prepared By

: Gary Poh Chai Hoon

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

REGN. NO. SBO100G

OR99854

31/03/2017

X3 sDrive20

0

- 15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
- 16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
- 17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
 - 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
 - (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer.
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions.
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle.
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
 - 17.2 The Vendor shall also disclose the Customer's personal data
 - (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore.
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions.
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits,
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
 - 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
 - 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
 - 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
 - 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or.
 - (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his
 personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.



Performance Motors Limited

A Sime Darby Motors Company Co. Reg. No. 187401559W GST Reg. No MG-0020081-x Toll-Free Number (1600-2265269)

305. Alexandra Road Sime Darby Performance Centre Sinpapore 189941 Fax. 54747770 280, Kampong Arang Hoad East Coast Centre Bingapore 438180 Fam. 63449773

315. Alexandra Road Sime Darby Business Centre Singapore 159944 (AfterSales) (Motorrad)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No.

51430 : b1

Page No. : 5 of 5

Date Estimated

: 06/06/2019

: Gary Poh Chai Hoon

Prepared By

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MODEL

MILEAGE

REGN. NO. SBQ100G

OR99854

31/03/2017

X3 sDrive20

0

- The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall
 - (a) put his request in writing:
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with

The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.

- The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or.
 - (a) put his request in writing by way of an email sent to the Vendor.
 - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer, and
 - (c) If the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12. The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer Performance Motors Limited

Address: Sime Darby Performance Centre 303 Alexandra Road Singapore 159941

Email address: dataprotection@pml.com.sg AKA INSURANCE PTE LTD

8 Shenton Way, #24-01 AXA Tower, Singapore 068811 Customer Centre #01-21 Tel:1800 8804888 Fax:-Website:www.axa.com.sq GST Registration Number: 199903512M customer.care@axa.com.sg



CERTIFICATE OF INSURANCE

■ Motor Vehicles (Third-Party Risks and Compensation) Act. (Chapter 189) ■ Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 ■ Road Transport Act. 1987 (Malaysia) ■ Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

CERTIFICATE NO.

: VPA/P1999186

Account No. : 13854

Coverage

: Comprehensive

Sum Insured

: Market Value At The Time Of Loss

Name of Policy Holder

: LAU PUAY CHENG

Vehicle Registration No. : SBQ100G

Period of Insurance

: From 01/10/2018 To 30/09/2019 (Both Dates Inclusive)

PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE*

(a) The Policyholder

The Policyholder may also drive a Motor Car not belonging to or not hired (under a hire purchase agreement or otherwise) to him or his employer or his partner

(b) Any other person who is driving on the Policyholder's order or with his permission Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

LIMITATIONS AS TO USE*

Use only for social, domestic and pleasure purposes and for the Policyholder's business The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speedtesting, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

(01)

Basic Own Damage Excess

: SGD 600.00

An Additional Excess is applicable as follows: S\$500.00 for Unnamed Authorized Driver &/or Declared Young & Inexperienced Driver. S\$5,000.00 for Undeclared Young and Inexperienced Driver. (Please refer to your policy on the terms & conditions)

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA INSURANCE PTE LTD

Authorized Signature

Issued by - SGOTCAS2 on 29/08/2018

IMPORTANT .

IMPORTANT:
Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation Act (Cap. 189)

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, covernote and





CLAIM REF

INSURED

She 1006

	DISCHARGE VOUCHER	
of dollars [) paid to us/me by AXA INSURANCE including damages for personal inju AXA INSURANCE PTE LTD or their I result of an accident along [Source:	, NRIC NO. 3777483 he PTE LTD as full and final settlement tries and damages to property that we need or the driver of motor vehicle as Bush and Bush Dewinder passenger/rider/pillion/	of all claims of whatever kind e/I may have against the said e no. [SGCTGHH] as a
for any further claim(s) whatsoever	nsurer or owner and/or driver of insurand whosoever present or future the fivehicle no. [Sandha] in connectull and final discharge.	at we/I may have against the
	/am the person(s) entitled to receive A INSURANCE PTE LTD against any of	
	yment herein is made without admiss and/or driver of vehicle no. [SSS96	
Dated this	day of	2017
Claimant's Signature : _	Janly -	
NRIC no./ Company Stamp : Occupation/ Business :		
Address :_		•
Telephone No. :_	GARY PURLUHAL HOON	
Witness's Name :_	One Burby Performance Centre	• :
Witness's Signature :	Singapore 159941	20

Witness's NRIC No.

Service Request Details

59M01F5G None / 5 June 2019 6 Jun 2019 12:17:23 PM 6 June 2019 13 June 2019 LKK AUTO CONSULTANTS PTE LTD (TP) Third Party Vehicle Damage Pending verification - Direct Settlement Actions Agree to perform service

Vehicle Information

SBQ100G

TPVD BMW

x

RAPID EFFECT PTE LTD

37 KALLANG PUDDING ROAD, #05-03 TONG LEE BUILDING BLOCK, 349315, Singapore

97848367

MEEITING@INSMART.SG

Claim Handler

KHOR Saw Theng 6568804754 sawtheng.khor@axa.com.sg

Additional Instructions

GIA NOT REPORTED

Manager	Involces	History	Documents	Assessment	Metrics	Notes		
TYPE					0			
SENT			6/6/19 2:35 PM	1				
FROM			KHOR Saw Theng					
SUBJECT			NR-PLS ACK TO INS					
BODY								

Date: 21/09/2019



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933. TEL: (065) 62563561 FAX: (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Survey Details:

Date of loss	5-Jun-19
Date of appointment	6-Jun-19
Date of survey	21-Jun-19
Location of survey	PERFORMANCE MOTORS LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SBQ 100G
Make and Model	B.M.W.X3 SDRIVE 20I HID SR NAV
Date of registration	31/3/2017
Excess	
Market Value	\$150,000
Parf Rebate	\$73,769
Nett Loss	\$76,231

Repair details:

Initial Estimate	\$	7,522.31
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Proposed/Revised repair cost:

Parts	\$	2,707.27
Check items (estimate)	S	2
Labour	\$	1,820.60
Total	\$	4,527.87
Lump Sum(if applicable)	\$	

Number of days for repair	3



51 UBLAVE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

03 RECOMI	MENDED REPAIR	R DAYS + 1PRS=	4 DAYS	

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 4,844.82	W/GST
Loss of use	\$	
Loss of rental (W/GST)	\$ 770.40	4days x \$192.60
Loss of income	\$	
LTA search fees	\$ 2.00	
Others (MEDICAL FEE)	\$ 30.00	
Proposed Total	\$ 5,647.22	

LKK AUTO CONSULTANTS PTE LTD (TP) *

Menu



<MANDATE IA> -S9M01PSG {ACCIDENT INVOLVING SGG 9611H (OI) & SBQ 100G (TP) ON 05/06/2019}

Type

Question

Message

LIABILITY: 100% BOLA S27: INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$5,647.22 (CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CECILIA

Reply



9620 1169



Thu, 13 Jun, 4:20 PM

Dear Ms Lau, SBQ100G 3rd party not reporting yet. Will update you once we have status from 3rd party insurance company. Thanks Gary

Today 10:46 AM

Dear Ms Lau , just to confirm that your medical claim only for one time medical bill \$ 30/- .
Pls revert .
Thanks Gary

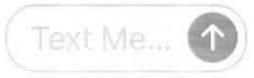
Yes

Thanks









LKK AUTO CONSULTANTS PTE LTD (TP) .

Menu



Re:<MANDATE IA> -S9M01PSG {ACCIDENT INVOLVING SGG 9611H (OI) & SBQ 100G (TP) ON 05/06/2019}

Type

Question

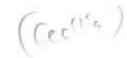
Message

PLS PROCEED

Reply

Performance Motors Limited

A member of the Sime Darby Group





AXA Insurance Pte Ltd 8 Shenton Way #27-01 Singapore 068811 Attention: Motor Claims

"Without Prejudice"

Your Ref.

Date

08 Aug 2019

ACCIDENT INVOLVING VEHICLES SBQ100G & SGG9611H ON 05.06.2019

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

 Cost of Repair
 : S\$ 4844.82

 Car Rental
 : S\$ 635.58

 Medical fee
 : S\$ 30.00

 GIA search fee
 : S\$ 2.00

 Total
 : S\$ 5512.40

Performance Motors Limited 1800-Call-BMW (1800-2255-269)

www.pmi.com.sg

303 Alexandra Road Sine Darty Performance Centre Singapore 1599x1 Tel Sales 6319 0100 Tel Afterioles 6319 0111 Fax 6474 7770

315 Alexandris Road #01-01 Sime Oarby Business Centrie Singapore 159844 Tel Selles 6319 0517 Tel Afficades 6319 0527 Fax 6479 6624

Kampong Avang Rid East Coast Centre Singapore 438190 Tel Aftersales 6319 0888 Fax 6344 1332

Registered office 305 Alexandra Road #02-01 Vertage Automotive Centre Singapore 159842

> Co. Reg. No. 197401559W

A copy of each of the following supporting documents is enclosed:

- Copy of Accident Report
- 2. Copy of Final Repair bill & GIA search slip
- 3. Copy of Car Rental bill & Car Rental Agreement
- 4. Copy of Medical slip & Certificate of Insurance
- Copy of Identification Card & Driving License
- Copy of Letter of Authorisation & Discharge Voucher

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@simedarby.com.sq.

Yours sincerely

Cresendo Lagman

Clistomer Service Manager, Body & Paint

Cecilia Chong (LKK Auto)

From:

Cecilia Chong (LKK Auto)

Sent:

Thursday, 13 June 2019 5:13 PM

To:

vijay@rapid.sq

Subject:

<Standard Notification Letter> Your ref: SGG 9611H (Our ref: CC4/ASM19010025/gb3)

*** ACCIDENT INVOLVING SGG 9611H & SBQ 100G ON 05/06/2019 ***

RAPID EFFECT PTE LTD

ATTN: MR VIJAY Dear Sir/ Mdm

OUR REF : CC4/ASM19010025/gb3

YOUR REF : SGG 9611H

ACCIDENT INVOLVING SGG 9611H AND SBQ 100G ALONG/AT SENGKANG EAST ROAD ON 05/06/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Performance Motor Limited acting on behalf of the owner of SBQ 100G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter/ Authorisation letter from your company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Save the Earth Print only when necessary

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING	SBQ100G	&	SGG9611H	ON	5 June 2019
I, Lan Puay Chen hereby authorise Perform settle my claim for cost of r	owner nance Motors Li	of Vel	nicle Registration	No.	SBQ100G d, negotiate and
I further authorise Perfor documents whatsoever in due to me in respect of my	relation to this m				
I hereby declare that all ac on my behalf shall be good the same had been done of	d valid and effectu	al to a	Il intents and pur		
I further confirm that the a amount in respect of such such loss and damage.					
Signed by:					
Lowly					
Name: Lan Pury 11. NRIC No.: SI777418B		61	6/2019		
In the presence of: GARY POH Performance M 303 Alexan Sime Darby Perfo	otors Limited dra Road grance Centre				
Name : NRIC No.:	(Date	2)			





CLAIM REF

camourc 6

INSURED

: RAPID EFFECT PTELTD

GRO 1006

DISCHARGE VOUCHER

We/I Law Pucy Chery NRIC NO. S17774188 hereby agree to accept the sum	
of dollars FIVE THOUSAND FIVE HUNDRED TWELVE POLLARS AND CENTS FORTY ONLY ISS	5512,40
) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind	100
including damages for personal injuries and damages to property that we/I may have against the said	
AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. [SG 9614] as a	
result of an accident along [Somblem East Rd aron) Buangkot Drive Knew on [5/6/19] of	
which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [:	380 1190C
].	

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SCSGN] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [Section].

Dated this30	day of September	2017
Claimant's Signature	: S1777418B	
NRIC no./ Company Stamp	:S177418B	
Occupation/ Business	i	
Address	16	
Telephone No.	GARY FUH CHALHOON	
Witness's Name	Performance Motors Umited 303 Alexandra Road Since Daiby Performance Centre	
Witness's Signature	Singapore 159941	
Witness's NRIC No.	:	

mow Dealer.

Performance Motors Limited

A member of the Sime Darby Group Co. Reg. No. 197401559W GDT Reg. No MI-0020081-a

303. Alexandra Road
Sime Darty Performance Centre
Singapore 159941
Tel. 63190200 (Sales a Admin)
63190211 (AfterSales)
Fax. 64747770

115. Alexandra Road Sime Darby Business Centre Singapore 159944 Tel. 63190528 (AfterSales) 63190533/530 (Motocrad) Fas. 64796624 (Motocrad) 64796624 (Motocrad)



SERVICE TAX INVOICE

Repair Order No.

: B1 1372359 Page No.

: 1 of 2

Date IN

1 21/06/2019

Invoice Number: 2134072 / WSB

Invoice Date : 06/08/2019

Motor Claim Advisor: Gary Poh Chai Hoon

Payment Terms : 30 Days From Invoice

Invoice By : Toh Jing Xuan

CUSTOMER INFORMATION -

Mdm Lau Puay Cheng

54 Seletar Hills Drive

- INVOICE TO -238

AXA Insurance Pte Ltd

8 Shenton Way #24-01 AXA Tower Singapore 068811

Singapore 807069

REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL V3 CDDTURSO MILEAGE

SBQ100G	0R99854 31/03	/2017 X	S SDRIVE20			35140
				Retail		
	LABOUR 1	-			DISCA	NETT
	To replace rear bumper and attachments in	cluding knock		850.00	10.00	765.00
	out dented area caused by the accident.			101001/0000		
	To respray rear bumper.			934.00	10.00	840.60
	To check electrical wiring systems and light rear section for proper function.	ings at the		150.00	10.00	135.00
	Sundries.			80.00	0.00	80.00
	INS CLAIMS : ACCIDENT REPAIR. DIRECT DATE OF ACCIDENT : 05.06.2019. 3RD PA YOUR REF NO : NIL.		9611H.	0.00	0.00	0.00
	VEHICLE WAS SURVEYED BY MR TAUFIN 21.06.2019 AT 12PM. AUTHORISED RE CHONG FROM LKK AUTO ON 14.06.2019	EPAIR BY MS C				
	PROPOSE CAR RENTAL = \$635.58. THE A TO INSURANCE COMPANY CONFIRMATI		JECTED	0.00	0.00	0.00
	MEDICAL FEE = \$30.00.			0.00	0.00	0.00
	GIA SEARCH FEE = \$2.00.			0.00	0.00	0.00
				Total Labo	ur 1: *	1,820.60
				Retail		
	PARTS	-	Qt	y Price	DISCA	NETT
	REAR BUMPER PANEL PRIMED (XLINE/F	PDC		1 1,501.70	3.00	1,456.65
	RR BUMPER CARRIER ECE			1 797.80	3.00	773.87
	REAR BUMPER CLADDING (PDC/SCHWA	ARZ)		1 210.25	3.00	203.94
	UNDERRIDE GUARD PRIMED REAR (X L	INE		1 260.00	3.00	252.20
	CLAMP			5 1.55	3.00	7.52
	EXPANDING RIVET BLACK		-	1.35	3.00	13.09
				Total Part	s : •	2,707.27

BMN Dealer,

Performance Motors Limited

A member of the Sime Darby Group Co. Reg. No. 197401619W GST Reg. No MI-0020081-X

303, Alexandra Road Sime Darby Performance Centre Singapore 159941

Tel 63190100 (Sales a Admin) 61190111 (AfterSales) Fax 64747770

280. Kampong Arang Road Bast Coast Centre Singapore 436180 Tel. 81190888 (AfterSales) FAX. 81449773

315, Alexandra Boad Sime Darby Business Centre Singapore 159984 Tel 63190518 (AfterSales) 63190513/830 (Motorrad) Fam 64796601 (AfterSales) 64796634 (Motorrad)



SERVICE TAX INVOICE

1372359 Repair Order No. : B1

: 2 of 2 Page No.

: 21/06/2019 Date IN

Invoice Number : 2134072 / WSB

Invoice Date 06/08/2019

Motor Claim Advisor: Gary Poh Chai Hoon

30 Days From Invoice Payment Terms :

Toh Jing Xuan Invoice By

Labour Charges	1	1,740.60	Total Labour & Parts Charges :	S\$	4,527.87
Parts Charges	1	2,707.27	Less Insurance Excess :	S\$	0.00
Lubricant/Misc		80.00	Invoice Total Amount Exclude GST :	S\$	4,527.87
			GST @ 7% :	S\$	316.95
			Invoice Total Amount Include GST :	SS	4,844.82

Amount Payable Include GST

All amounts are in Singapore Dollars.

Computer generated invoice. No signature is required.

Work was carried out subject to the Company's Terms and Conditions of Service. No complaints will be entertained unless reported within seven (7) days of the date of this invoice. For credit purchases, interest @1% per month will be debited on overdue amounts.



S\$



Our Ref: HA201906-000068 21 June, 2018 To

LAU PUAY CHENG

Breakdown Hothne 9297 2485

Delivery to hirer 50 Ubi Ave 3 Frontier

#01-01/02 5(408866) Collection from hirar 50 Ubi Ave 3 Frontier

#01-01/02 57/4088661

Date Time

22/06/2019 16:00

26/06/2019 Date: 15:59

RENTAL ACCEPTANCE

Contact No.

D.O.B

DriveLicNo.

NRIC/Passport

MR. LAU PUAY CHENG

9620 1169

13/10/1966

= \$ 3.96

S1777418B

S1777418B

Car Make & Model

From FARAHIN

TOYOTA ESTIMA AERAS PREMIUM 2.4A

Reg. No.

SLV7833J

Rental Period

22/06/2019 16:00 - 26/06/2019 15:59

Rental Type

No.

SHORT TERM

Rental Rate Security Deposit

Singapore Dollars

\$ 198.00 Per Day (Excl. GST) (Excl.GST)

\$ 500.00

FIVE HUNDRED DOLLARS ONLY

Bank Transfer Details

Account Holder: ACE DRIVE PTE LTD I) OCBC Account No : 629-119322-001

Bank Code - 7339

OCBC Swift Code: OCBCSGSG 2) DBS Account No: 005-918921-4

Bank Code - 7171

DBS Swift Code: DBSSSGSG

Maximum Speed Limit

mileage excess charges = 2% X Daily rate \$ 198.00 X excess mileage(KM)

Mileage Cap

UNLIMITED

Remarks:

-Full comprehensive insurance coverage with Insurance excess @ \$ 1,500.00 (Maximum Liability), restricted to Singapore use and up to 2 named driver(s).

-All Payments must be issued to "Ace Drive Pte Ltd".

-All bank transfer must be made to "Ace Drive Pte Ltd" & bank account number can be found above.

-Kindly send your cash payment request to payment@acedrive.sg.

-Please only make cash payment to our designated employee upon receiving our email acknowledgement.

-Please request for an official receipt for all cash payments made to our designated employees.

-Ace Drive will not be held responsible for any loss of cash payment made to any staff, otherwise authorized over email.

-In the event of an accident and the driver is not the name driver, your maximum liability is unlimited

-Contact us immediately should you met with an accident. Do not attempt to repair our car, failing which minimum penalty \$300

-Security deposit required before the start of rental and will be forfeited with additional charges for recovery of vehicle if driver is not the approved named driver(s) or car is driven out of Singapore.

-Deposit refundable 7 working days from return date subject to traffic violations, summons, and un-paid penalties for, mileage, time extensions, petrol, and damages to our vehicle, if any

-Speeding beyond the stated limit will incur a penalty of \$10/- per km/hr.

-Smoking, eating and drinking in the car will incur a charge of \$250/- for detailing and pest control.

-20% of rental fee will be charged for late return per hour. 15 mins grace allowed and extensions are subject to availability.

-Delivery/pick up services available @ \$50/trip with additional \$20/- for requests less than 3 days before start of rental. \$50 chargeable for bookings on Sunday / Public Holiday.

-Any excess in mileage will be charged at 2% of rental amount per kilometer

-Signee is fully responsible to inform other name driver of our terms & conditions.

-All other terms and conditions apply, please see overleaf.

-All prices quoted are subject to prevailing GST rate.

Confirmed and acknowledge by:

LAU PUAY CHENG

Authorized Signature

E.& O.E

ACE DRIVE PTE LTD. BRN 201004348K, www.acedrive.sg 50 Ubi Ave 3, #01-01/02 Frontier, S408866. tel 6444 4400. fax 6444 4455, hotline 6585 5555 A related entity of Cars & Stars Pte Ltd and Speed Credit Pte Ltd.

1. PAYMENT

K 1 1

a) You will pay the Company on demand, and time is of the essence.

-) Rental Charges All time, mileage (determined by factory- Installed odometer) service, minimum and all other charges and applicable taxes specified on Page 1 at the rates and as provided by the terms and conditions of this Agreement.
- i) Collection Expenses Expensed of collection or repossession, including court costs and reasonable legal & administration fee incurred by the Company in pursuing claims against Authorized Driver.
- b) CDR If you elect to accept and pay Collision Damaged Reducer as indicated on Page 1 and Authorized Driver complies with all terms and conditions of this Agreement, you are relieved from liability for damages to Vehicle caused by collision. This COLLISION DAMAGED REDUCER IS NOT INSURANCE.
- c) Payment Guarantees If you have directed the Company to bill charges to some other person, firm or organisation who fails to make payment promptly when due you will promptly pay the Company upon demand.
- d) Final Audit ALL CHARGES ARE SUBJECT TO FINAL AUDIT and resulting credits or additional charges, if any, will be made and paid by the deposit withheld by us or separated payment by you.
- a) All Hirers are required to pay the deposit on or before the collection of the vehicle. Deposit are required to pay by cash or credit card only. Otherwise if you choose to pay by cheque you are required to issue the full Insurance Excess amount required.

ADDITIONAL CHARGES - The deposit will be use to offset any additional charges incurred, charges are subjected to GST.

- a) Mileage Cap Every vehicle has different maximum mileage cap for usage per day. Penalty charge in excess of the mileage cap will be calculated base on 2% per km of the rental fee. You can purchase extra mileage cap at 1.5% of the rental fee per km (pay per km use), or at 1% of the rental fee for 10km per block (1% x 10). All purchase of extra mileage must be done before taking over the vehicle & it is non refundable.
- 5) Excess Hours All rental are base on 24hrs basis. Any late return is chargeable at 20% of the rental fee. Any extension will be charge at 10% of the rental rates, subject to payment before collection & availability.
- c) Fuel Surcharge All vehicle will be given a full tank or otherwise stated on the collection date. You are expected to return with the same level of fuel. Any level less than the given level will be charge at \$5 per litre. All vehicles must pump with Shell Ron 98 fuel, we will check.
- 1) Delivery & Collection For every delivery or pick-up, a \$50 one-way charge applies. \$70 per trip will be charge for request less han 3 days in advance from the actual rental date.
- a) Damage We will use the deposit to offset the cost of repair to any damage, dent or scratch to our rental car. If you wish to separately settle the payment, please inform us on the day of return otherwise we will clear your cheque or make settlement on your credit card.
-) CDR All Hirers can opt to reduce the insurance excess by reducing their Collision Damage Reducer (CDR) with additional topups of every \$100.00 paid for every \$2,500.00 reduced, subject to approval.
- 3) Excess Loading If the insurance comes back with additional excess loadings, you will be require to top-up the additional amount ndicated.
- 1) Repair time If the vehicle you return have to be send to workshop for repair, the repair time spend in workshop will be chargeable to you accordingly.
-) Restricted to Singapore use only Any vehicle found to be driven out of Singapore will have their deposit forfeited. Ace Drive reserved the right to further claim damages should we deemed fit.
-) Any overdue payment (upon demand) will be charge at 18% PA, if not paid within 3 days.
- c) Incidental charges \$50 per trip will be charge for breakdown recovery due to flat battery or puntured tyre.

3. SECURITY DEPOSIT & INSURANCE

- a) The security deposit & insurance excess will change depending on the type of car rented. It will change from time to time without prior notice. Please refer to (http://www.acedrive.sg/auto-responder/) for full details.
- b) Insurance declaration It is your duty to inform us should you meet with an accident even after you have cleared your insurance, our insurance company will conduct a final round of check before we can handover you the car. So in order not to inconvenience yourself, should you meet with any accident (regardless whose fault) you are to report to us & get another clearance. Failing which, we will not be able to rent you the car. If you inform us 1 week earlier & if you cannot pass the insurance, we will give you a full refund. But if you did not inform us earlier & you fail the insurance, your rental will be forfeited.
- 2) Should you meet with an accident, the deposit will be withheld until the case is fully settled & close.

1. Cancellation, change of date & penalty.

Any change in date will be subject to availability & if the dates are taken it will be deem that you have to cancel the booking. Any cancellation penalty will base on the terms below.

- a) 100% forfeiture of rental if it is cancel less than 2 weeks from date of rental or no show no refund.
- 3) 80% forfeiture of rental if it is cancel less than 4 weeks from date of rental or change of date on the date of rental.
- 2) 60% forfeiture of rental if it is cancel less than 6 weeks from date of rental or change of date 3 days before date of rental.
- 1) 40% forfeiture of rental if it is cancel less than 8 weeks from date of rental or change of date 1 week before date of rental.
- 3) 20% forfeiture of rental if it is cancel less than 3 months from date of rental or change of date 2 weeks before date of rental
-) 10% forfeiture of rental if it is cancel more than 3 months from date of rental or change of date 3 weeks before date of rental.

5. Speed Limit.

i) Having impose a speed limit does not imply that we encourage speeding. You are to adhere to Singapore law.

3.Replacement Vehicle

- 3) In the event the Vehicle becomes temporarily unroadworthy (other than as a result of accident, theft or vandalism) or if the Owner feems it impracticable or inexpedient to repair any damage caused to the Vehicle (but not amounting to a total loss), the Owner shall in its absolute discretion (within Singapore only) make available a replacement vehicle [not necessarily of the same type or nodel, and age or capacity.
- 3)The Owner reserves the right not to provide a replacement in the following circumstances:-
- i) the damage caused to the Vehicle was the result of the deliberate act omission negligence and/or in contravention of this Agreement and/or any statute or regulation by the Hirer;



ACE DRIVE PTE LTD

NO. 50 UBI AVE 3, #01-01/02 FRONTIER, SINGAPORE 408866 GST/Co. Reg. 201004348K

TAX INVOICE

Bill To:

LAU PUAY CHENG

INVOICE

AR201906-000260

DATE

22/06/2019

AMOUNT(S\$)

TERMS

: C.O.D

STAFF ID

: FARAHIN

AGREEMENT NO

HA201906-000068

NO. DESCRIPTION

Vehicle Reg No

: SLV7833J

Make / Model

: TOYOTA ESTIMA AERAS PREMIUM 2.4A

Rental Dates

: Rental Billing From 22/06/2019 16:00:00 To 26/06/2019 15:59:00 (SLV7833J.)

Period

: 4 day(s)

Rental Rate

792.00

REMARKS:

0% DISCOUNT FOR WEEKDAY

0% DISCOUNT FOR WEEKEND

0% DISCOUNT FOR CAR PROMO 0% DISCOUNT FOR ADVANCE BOOKING

2 MOTOR INSURANCE

50.00



Please request for an official receipt for all cash payments made to our designated employees.

AMOUNT: S\$

NINE HUNDRED DOLLARS AND NINETY-FOUR CENTS ONLY

SUB TOTAL GST 7% 842.00 58.94

TOTAL S\$

900.94

ACE DRIVE PTE LTD

Authorized Signature

1

Customer's Signature

Printed @ 22/06/2019 17:15:15



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-19-089335

Date of Request:

06/06/2019

Your Ref No:

Online Purchase

Performance Motors Limited 303 Alexandra Road Sime Darby Performance Centre Singapore 159941

Dear Sir/Madam,

Enquiry Date

06/06/2019

Enquiry By

Melanie Setiawati

TP Vehicle No.

SGG9611H

Accident Date

05/06/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGG9611H	AXA Insurance Pte Ltd	26/05/2019-25/05/2020	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-19-089335

Date of Request:

06/06/2019

Your Ref No:

Online Purchase

Performance Motors Limited 303 Alexandra Road Sime Darby Performance Centre Singapore 159941

Dear Sir/Madam,

Enquiry Date

06/06/2019

Enquiry By

Melanie Setiawati

TP Vehicle No.

SGG9611H

Accident Date

05/06/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque



305, UBI AVE 1 #01-177 SINGAPORE 400305 TEL: 67417958

Co Reg No: T06CM1092G

INVOICE

LAU PUAY CHENG AGNES 54 SELETAR HILLS DRIVE

SELETAR HILLS ESTATE

S(807069)

Patient LAU PUAY CHENG AGNES (\$1777418B)

Invoice No.

3156

Our Reference

01041

= 96 Jun 2019

Doctor: DR. QUAH SIOK CHUAN

DESCRIPTION	QTY	FEE (SS)
NEUROMETHYN	10.00 caps	5.00
ROSIDEN GEL	1.00 tube	6.00
CONSULTATION		19.00
	Total Amount Payable	30:00
Receipt No. 29	75 - CASH Payment Received	30.00
	Outstanding Balance	0.00

All cheques should be crossed and made payable to

MEDIPLUS CLINIC & SURGERY

This is a computer generated invoice which does not require a signature E & O.E.

Diagnosis Contusion of Head

DR. PATRICK HO M.B.B.S. (S'PORE) MEDIPLUS CLINIC & SURGERY BLK 305 UBI AVE 1 #01-177 SINGAPORE 400305

ORIGINAL	MEDICAL CERTIFI	CATE MPCS 1168	37
Name LAU PUNY	CHENG ABNE	S NAICHE 8/22/8/	PB
*This is to certify that the about TLJO day *Fit for normal/light duty from *The abovenamed patient attelleft at am/pr No medical leave is necessa This certificate is not valid for	s from 6/6/19 to the standard my clinic at in	to 7/6//9 inclusive.	
			_
Diagnosis Contrusion	Surgic	cal Operation (if applicable)	
MEDIPLUS CLINIC AND SURGERY Bik 305, Ubi Asenue, #01-177 Singapore 400305 Tel: 6741 7958	6/6/9	Signature Z DR. PATRICK HO M.B.B.S. IS PORES	

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGG 9611H	Insd veh)	Model:	B.M.	W. X3
	SBQ 100G	(TP veh)			
Date of Accident:	05/06/2019				
Global Sum Settler	nent [] Yes	1	X] No	7	
Repair Estimate		: \$	8,048.8	37	
Final Repair Cost		: \$	5,512.4	10	
Loss of Use		: \$			days at \$0.00 per day
Rental (if any)		: \$		4	days
LTA / GIA Search F	ee	\$			
Others: Medical Fe	e	\$		7	
		: \$			
Final Settlement Si	im	: \$	5,512.4	10	
Is Third Party Wo elow)	rkshop GIA Registere	id? [)	() YES	[] N	O (Kindly indicate
A) For Non GIA F	Registered Workshop	:	Agreed Liabilit	ty	_(%)
B) For GIA Regis	tered Workshop:		27		BOLA Scenario No:
	100(%) ability to be filled only f				(%) re BOLA does not apply.
Remarks					
-					
Payment Instructi	on: Payee's Breakdo	wn			
1) PERFORMAN	ICE MOTORS LIMITE	D	: \$		5,512.4
1041015	LEE KHANG MIN		14/10/2019		
JOANNE	EE KHANG MIN		120 / 11 1/2/11 17 14		

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Intern	ationale Des Experts En Auton	nobile			
AXA INSURANCE PT	E LTD	Ref : CC4/ASM1901	0025/T1gb3q2			
8 SHENTON WAY #2 AXA TOWERSINGAP ATTN:KHOR SAW TH	ORE 068811	Date: 14-10-2019 Code: ASM				
1.	203122	ars :- THIRD PARTY CLA	IM			
Insured Veh.	SGG 9611H	Veh. Inspected	SBQ 100G			
Policy No.	GA104738/1	Coverage (\$)	0.00			
Claim No.	S9M01PSG	Excess (\$)	0.00			
Assign From		Assign Date	06/06/2019			
2.	Vehicle Pa	articulars & Condition				
Make & Model	B.M.W. X3	c.c	1997			
Engine No.	HIDDEN	Year of Reg.	2017			
Chassis No.	WBAWY920400R99854	Colour	BROWN			
Odometer	35140	Steering	IN ORDER			
Brakes	IN ORDER	Modification	SPORTS RIM			
General	GOOD					
3.	Con	ditions of Tyres				
	Size	Make	Balance			
R/H Front Tyre	245/50 R18	PIRELLI	6 mm			
L/H Front Tyre	245/50 R18	PIRELLI	6 mm			
R/H Rear Tyre	245/50 R18	PIRELLI	6 mm			
L/H Rear Tyre	245/50 R18	PIRELLI	6 mm			
4.	Descri	ption of Damages				
THE VEHICLE S	USTAINED DAMAGES AT THE	REAR PORTION.				
DAMAGES SEE	DETAILS.					
5.	Gen	eral Information				
Accident Date	05/06/2019	Inspection Date	21/06/2019			
Survey held at	PERFORMANCE MOTORS	LTD				
	303 ALEXANDRA ROAD SINGAPORE 159941					
5a.		Remarks				
A)THE INSPECT	ION WAS CONDUCTED ON A"	WITHOUT PREJUDICE" BAS	SIS. SED REPAIRS			
5b.		ate Days of Repair				

3 Working Days

ESTIMATED NORMAL PERIOD FOR REPAIR:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SBQ 100G

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	80.00	80.00
-1	RR BUMPER CARRIER ECE (SN) (CONSISTENT)	BENT	797.80	773.87
1	FLAP TOWING EYE REAR (SN) (CONSISTENT)	NOT NECESSARY	37.00	
1	RR LH BUMPER MIDDLE MOUNTING (SN) (CONSISTENT)	NOT NECESSARY	137.75	
1	RR RH BUMPER MIDDLE MOUNTING (SN) (CONSISTENT)	NOT NECESSARY	137.75	9
1	RR BUMPER LH MOUNT (SN) (CONSISTENT)	NOT NECESSARY	192.15	
1	RR BUMPER RH MOUNT (SN) (CONSISTENT)	NOT NECESSARY	192.15	
1	COVER MIDDLE BOTTOM (SN) (CONSISTENT)	NOT NECESSARY	72.55	9
1	REAR BUMPER CLADDING (PDC/SCHWARZ) (SN) (CONSISTENT)	DEFORMED	210.25	203.94
1	REAR BUMPER PANEL PRIMED (XLINE/PDC) (SN) (CONSISTENT)	DEFORMED	1,501.70	1,456.65
1	UNDERRIDE GUARD PRIMED REAR (X LINE)	DEFORMED	260.00	252.20
4	DECOUPLING RING PDC TORQUE CONVERTE (SN) (CONSISTENT)	NOT NECESSARY	20.20	1.5
4	BUMPER PDC SENSOR (SCHWARZ) (SN) (CONSISTENT)	NOT NECESSARY	947.40	0
5	CLAMP (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	7.52	7.52
10	EXPANDING RIVET BLACK (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	13.09	13.09
			4,607.31	2,787.27
	LABOUR			
	TO REPLACE REAR BUMPER AND ATTACHMENT INCLUDE KNOCKING CAUSE BY THE ACCIDENT.		1,700.00	765.00
	PAINTING REAR BUMPER .		1,038.00	840.60
	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION.		177.00	135.00
				9
			2,915.00	1,740.60
	GRAND TOTAL		7,522.31	4,527.87

Report Ref No. CC4/ASM19010025/T1gb3q2



Page No.:2 of 2

RECOMMENDED COST OF REPAIRS 4,527.87

Report Ref No. CC4/ASM19010025/T1gb3q2

.....

MOHAMAD TAUFIKH M.MATAI, AMSAE-A

Automotive Assessor

Amort's

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tent, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

10/14/2019

SERVICE REQUESTS

*

CLAIMS

Wait for: Approve invoice Next Step Actions

CC4/ASM19010025/T1g63q2

Reference

S9M01PSG

6 Am 2019 12:17:23 PM

Report Date

6 June 2019

Request Date

Dise Date

5 Anne 2019

toss Date

TPVD BMW SHQ100G Vehicle Information Service Address Incident Wehide Registration # Make

37 KALLANG PUDDING ROAD, #05-03 TONG LEE BUILDING BLOCK, 349315, Sneypore Primary Contact/Insured RAPID EFFECT PTELTD

LKK AUTO CONSULTANTS PTE

Vendor Name

(TD (TP)

Pending verification - Direct

Services

Settlement

Third Party Wehicle Damage

Type of Loss

sawtheng.khor@asa.com.sg KHOR Saw Theng Claim Handler 6568804754

MEETTINGBINSMARTSG

Motes Metrics History Documents Assessment GIA NOT REPORTED Document Sufflype **Bryokes** Additional Instructions Document Type Messages

SUBTYPE TYPE Accident Statement MAME

4 United Documents

Merimen

UPLOADED

AUTHOR

Aughtronia (13) pef	- Control	SULPHIN Assessor expense	LIKK AUTO COMSULTANTS PTE	MONOS CONTRACTOR
WORIGHOP PWORE pdf	Imelice	Repairer	LIKK AUTO CONSUCTANTS PTE. LTD (TP)	14 October 2019
REMTAL RECEIPT, adf	Forms / Claim Documents	Others	LICK ALUTO CONSULTANTS PTE LTD (TP)	14 October 2019
B DAYMENT BREAKDOWN LIKK pelf	Forms / Claim Documents	Others	LIKK AUTD CONSULTANTS PTE LTD (TP)	14 October 2019
MEDICAL FEE pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 October 2019
*LOD polit	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 October 2019
Little thropection (III political)	Forms / Claim Documents	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	14 October 2019
LickAdjustment1a (8) poff	Forms / Claim Documents	Others	LIK AUTO CONSULTANTS PTE LTD (TP)	14 October 2019
SGA SEARCH per	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 October 2019
DISCHARGE VOUCHER, pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	14 October 2019
MAUTHORISATION TO ACT FORM adf	Forms / Claim Documents	POA / Authority Letter	LKK AUTD CONGULTANTS PTE LTD (TP)	14 October 2019
LETTER TO CLUSH	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	14 Octuber 2019
■ LOD AND OTHER DOCLIMENTS pet	Reports & Statement	Others	LIK AUTO CONSULTANTS PTE	21 September 2019
LKK SURVEY PHOTO put	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE	21 September

Claim Portal

10/14/2019

estNumber=119949&tab=invoices
uests/?serviceRequ
ests.html#/service-req
Itml/index-vendor-service-requ
is.axa.com.sg/claim-portal/h
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SUBTYPE	Others	Others	Others	Others	Others	Policy Schedule / Covernote / Cardificate of insurance	Policy Schedule / Covernote / Certificate of insurance	Workshop
Æ	Reports & Statement	Reports & Statement	Reports & Statement	Reports & Statement	Reports & Statement	Forms / Claim Documents	Forms / Claim Documents	Letters and Correspondence
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