



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

11 JUNE 2019

**TAN FOCK HENG  
BLK 589A MONTREAL DRIVE  
#13-170  
SINGAPORE 751589**

Dear Sir/Madam,

**OUR REF : CC4/ASM19010020/wb3  
YOUR REF : SGW 3607B  
ACCIDENT INVOLVING SGW 3607B AND SLQ 7105D TOWARDS JOHOR  
CAUSEWAY VIA WOODLANDS ON 02.06.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **AUTOFRANCE**, acting on behalf of the owner of **SLQ 7105D** against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had rear-ended the Third-Party vehicle SLQ 7105D. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected because of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third-party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



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- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2928 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Jimmy  
Case Handler  
DID: 6841 2928  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

## LETTER OF AUTHORISATION

ACCIDENT INVOLVING SLQ7105D & SLW3607B ON 02/06/2019

I, CHONG Hoi SUN owner of Vehicle Registration No. SLQ7105D  
hereby authorise **Vantage Automotive Limited** to submit, correspond, negotiate and settle  
my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Vantage Automotive Limited** to execute, sign, seal and deliver all  
documents whatsoever in relation to this matter and to accept and receive any payment due to  
me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my  
behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same  
had been done or executed by me in person.

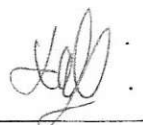
I further confirm that the acceptance by **Vantage Automotive Limited** of the settlement  
amount in respect of such claim shall constitute the full discharge of my claim in respect of such  
loss and damage.

Signed by:



Name: Chong Hoi Sun (Date) 03/06/2019  
NRIC No.: 56848289E

In the presence of:



Name: Katharine Chong (Date)  
NRIC No.: 68288470A

## Acknowledgement

Accident Involving SLQ 7105D and SGW 3607B on 02/06/2019.

I, CHONG HOI SUN the owner of Vehicle Registration Number SLQ 7105D, have been advised by Customer Service Adviser and understand the content of my motor claim as specify herein:

1. Type of claim: ☐ Claiming own-policy only.  
☐ Claiming own-policy and uninsured losses.  
☒ Direct settlement with 3<sup>rd</sup>-Party Insurer [Any reversion to own-policy claim shall be submitted to my insurer within 14 days from date of accident as required by my Policy].
2. Vantage Automotive Limited being an appointed Approved Reporting Centre is bound by GIA not to induce, instigate, encourage or procure any owner or driver of any motor vehicle to engage the services of any solicitors to make any third party claims.
3. The estimated repair costs shall be subjected to insurer surveyors' finalisation on completion of job and after considering additional parts and/or labours discovered in the course of repair.
4. A compulsory policy excess NIL, stated in the Motor Policy taken up by you, is applicable for own-damage claim.
5. Loss of Use and Cost of Rental shall be computed in accordance to the number of days as recommended by the surveyor and the Benchmark Rates published in State Courts Practice Directions for Non-Injury Motor Accident (NIMA) Claims.
6. I am fully aware that Vantage Automotive Limited is assisting me in my claim against the third-party insurer. I shall release Vantage Automotive Limited against any liability, loss claim or proceedings which may arise out of or in the course of or by reasons of execution of the services.
7. In the event that my insurer or third party insurer is not prepared to settle the claim due to breach of policy or other reasons, I shall pay Vantage Automotive Limited the full repair bill.
8. A towing charge of \$120.00, administration fee of \$300.00 and storage fee \$50.00 per day is chargeable to me if my vehicle is not repaired by Vantage Automotive Limited.
9. The average time span to settle a claim is 6 months or longer for complex cases. Any correspondence or status enquiry of the mentioned claim shall be directed to the under-mentioned personnel:

Name: Ms Caroline Tan  
Tel.: 6319 0174  
email: pml-pbsp@sime-darby.com.sg

10. Special Instructions:

COR: \$2,597.64

LOR: \$224.70

Signed by:

GIA  
SEARCH : \$2.00  
FEE

Name: Chong Hoi Sun  
NRIC No.: S6848289E  
Date: 03/06/2019



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SGW 3607B (Insd veh)	Model: <u>Pewee</u>
	SLQ 7105D (TP veh)	
Date of Accident/ Time:	02/06/2019	

Repair Estimate	: \$	<u>6,793.86</u>	
Final Repair Cost	: \$	2,597.64	
Loss of Use	: \$		days at \$ _____ per day
Rental (if any)	: \$	224.70	03 days at \$ 74.90 per day
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	2,824.34	
Payee Name : Vantage Automotive Limited			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ <del>No</del> BOLA Scenario No: <u>27</u>	
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: Date:	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: Date:
 Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date:	

# AUTOFRANCE

(A Division of Vantage Automotive Limited)  
Co. Regs. No. 52907220C GST Regs. No. M2-0000551-1

305 Alexandra Road  
Vantage Automotive Centre  
Singapore 159942  
Service Booking: 6477 7377  
Parts: 6477 7420  
Vantage 24-Hour Assist: 6473 8588  
Fax: 6477 7300



PEUGEOT

## SERVICE TAX INVOICE

REPAIR ORDER NO. <b>BP 115020</b>	Date IN <b>24/06/2019</b> Payment Term <b>30 Days From Invoice</b> Customer Service Advisor <b>Melody Teoh Man Lin</b>	Invoice Number <b>5387369 / WSH</b> Invoice Date <b>16/08/2019</b> Invoice By <b>Katherine Chong Fui Poh</b>	Page No. <b>1 of 1</b>
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CUSTOMER INFORMATION	INVOICE TO <b>77</b>
<b>Chong Hoi Sun</b> 174C Edgedale Plains #10-181  Singapore 823174	<b>Axa Insurance Pte Ltd</b> No. 8 Shenton Way #24-01 Axa Tower Singapore 068811

REGISTRATION No. <b>SLQ7105D</b>	CHASSIS No. <b>VF3LRHNYWHS127913</b>	STOCK No. <b>210147</b>	REGISTRATION DATE <b>20/07/2017</b>	MODEL <b>308SW ALL16</b>	MILEAGE <b>41854</b>
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CODE	DESCRIPTION	UNITS	DISC %	NETT
	TO CONDUCT TP CLAIM - AXA AGAINST SGW3607B. DOA.02/06/2019	0	0.00	0.00
	LABOUR TO REMOVE, REPLACE, REPAIR, REALIGN END PANEL, REAR BUMPER, BUMPER REINFORCEMENT & ALL AFFECTED AREAS	1	0.00	500.00
	LABOUR TO PUTTY & RESPRAY PAINT ON END PANEL, REAR BUMPER & ALL AFFECTED AREAS	1	0.00	500.00
	TO REMOVE & REINSTALL REAR BUMPER REVERSE SENSORS, CONDUCT DISTANCE SETTINGS (NETT)	1	0.00	120.00
	TO CONDUCT ECU PROGRAMMING CHECK & CLEAR FAULT CODES, RESTORE ALL PROGRAMME MODULE (NETT)	2	0.00	600.00
	SUNDRIES	1	0.00	30.00
	<b>Sub-Total :</b>			<b>1,750.00</b>

CODE	DESCRIPTION	UNITS	DISC %	NETT
1611608880	REAR BUMPER - W/OUT SENSOR	1	10.00	585.00
1611616380	SUPPORT - SET OF 4PCS RR BPR SENSOR	1	10.00	92.70
	<b>Sub-Total :</b>			<b>677.70</b>

Attending CSO : Melody Teoh  
Should you require further explanation, please reach me at 92782710

Service Packages	0.00	Total Labour/Parts/Service Package Charges	S\$	2,427.70
Labour Charges	1,750.00	Less Insurance Excess	S\$	0.00
Parts Charges	677.70	GST @ 7%	S\$	169.94
Lubricant/Misc	0.00	Invoice Total Amounts	S\$	2,597.64
		Less Deposit/Voucher	S\$	0.00
Computer generated invoice. No signature is required.		Amount Payable	S\$	2,597.64

All amounts are in Singapore Dollars.  
Work was carried out subject to the Company's Terms and Conditions of Service.  
No complaints will be entertained unless reported within seven (7) days of the date of this invoice.  
For credit purchases, interest @1% per month will be debited on overdue amounts.



**VANTAGE AUTOMOTIVE LTD**

305 ALEXANDRA ROAD  
#02-02 VANTAGE AUTOMOTIVE CENTRE  
159942 SINGAPORE

**SIME DARBY SERVICES PTE LTD**

Thrifty International Licensee

305 Alexandra Road, #03-01  
Vantage Automotive Centre, Singapore 159942  
p (65) 6447 3388 f (65) 6345 7247  
Email: reservation.hertz@sime-darby.com.sg  
Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

**INVOICE DATE : 27-JUN 2019**
**R.A. No. 55005751 / Liyana Binte Sutar**

TITLE	: MR	KILOMETER OUT/IN	: 73018 / 73165
AUTHORIZED DRIVER	: CHONG HOI SUN	KILOMETER DRIVEN	: 147
NRIC/PASSPORT NO.	: S6848289E	PETROL LEVEL OUT/IN	: FULL / FULL
MAKE & MODEL	: KIA FORTE K3 1.6A	DATE & TIME OUT	: 24-JUN 2019 08:45
CAR REGISTRATION NO.	: SLP3836J / UNIT #: 0002958	DATE & TIME IN	: 27-JUN 2019 09:21
CAR GROUP GIVEN	: G	CHECK IN LOCATION	: SHORT TERM-HQ (SIN55)-THRIFTY
CAR GROUP CHARGED	: F	NO. OF DAY(S) CHARGED	: 3 DAY(S)

DESCRIPTION	UNIT PRICE (SGD)	UNIT	AMOUNT BEFORE GST (SGD)	GST @ 7%	AMOUNT (SGD)
VANTAGE AUTOMOTIVE RATES 2017					
3 DAY(S) @ \$70.00 / DAY			210.00	14.70	224.70
<b>SUB-TOTAL</b>			<b>210.00</b>	<b>14.70</b>	<b>224.70</b>

REMARKS: OWNER: SLQ7105D  
CSA: MELODY

**TOTAL (SGD) : 210.00 14.70 224.70**

\* ITEMS NOT SUBJECT TO GST

**SGD DOLLARS : TWO HUNDRED TWENTY-FOUR AND CENTS SEVENTY ONLY.**
**NOTE:**

PAYMENT DUE 10 DAYS FROM INVOICE DATE. ANY OUTSTANDING CHARGES REMAINING UNPAID AFTER DUE DATE WILL ACCRUE AND INTEREST CHARGE OF 2% PER MONTH OR PART THEREOF. CHEQUE SHOULD BE CROSSED AND MADE PAYABLE TO SIME DARBY SERVICES PTE LTD.

HIRER'S AND/OR ADDITIONAL DRIVER'S SIGNATURE

Printed on : 27-Jun-2019 9:27

Entered by : Nur Ezham Omar



**SIME DARBY SERVICES PTE LTD**

Thrifty International Licensee

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

p (65) 6447.3388 f (65) 6345.7247

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

TO BE PAID BY

**PAYMENT : COMPANY****HIRER'S DETAILS**

TITLE : MR  
NAME : CHONG HOI SUN  
ADDRESS : BLK 174C EDGEDALE PLAINS  
#10-181  
823174  
SINGAPORE

NRIC/PASSPORT NO. : S6848289E ISSUE: 04/01/1993

ISSUED BY : SINGAPORE

LICENSE : S6848289E EXPIRY: 01/12/2999

ISSUED BY : SINGAPORE

NATIONALITY : SINGAPOREAN D.O.B.: 20/12/1968

FREQUENT FLYER NO.:

LOCAL CONTACT : 97513719

HOTEL :

**COMPANY'S DETAILS**

NAME : VANTAGE AUTOMOTIVE LTD

ADDRESS : 305 ALEXANDRA ROAD

159942

**IMPORTANT NOTICE**

- Hirer is liable for all traffic fines including admin fees issued by Singapore/ Malaysia authorities for a grace period of 12 months from the date of car return.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Accident has to be reported within the next day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party. Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Thrifty Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys and will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/ Intoxicants/ drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.
- No refund will be given for early return and late pickup of vehicle.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

x

Hirer

x

Additional Driver

ADDITIONAL DRIVERS:

RENTAL AGREEMENT NUMBER : 55005751

RENTAL LOCATION : SHORT TERM-HQ (SIN55)-THRIFTY

**CHECKOUT**

UNIT # / REGN NO. : 00002958 / SLP3836J  
MAKE & MODEL : KIA FORTE K3 1.6A  
CAR GROUP GIVEN : G CHARGE: F  
KILOMETER OUT : 73,018  
PETROL LEVEL OUT : FULL  
DATE & TIME OUT : 24/06/2019 08:45  
DUE DATE & TIME IN : 28/06/2019 08:45  
CHECKIN LOCATION : SHORT TERM-HQ (SIN55)-THRIFTY

**RENTAL RATES**

AS: VANTAGE AUTOMOTIVE RATES 2017

DAILY @ \$70.00

EXTRA DAY @ \$70.00

EXTRA HOUR @ \$14.00

**TOTAL: \$299.60****FOR RATES TO APPLY**

MINIMUM 24 HOURS.

CAR MUST BE RETURNED TO RENTING LOCATION  
ON THE DUE DATE**INSURANCE**

BY INITIALS, THE HIRER

INCLUSIVE LDW

NON-WAIVERABLE DAMAGE EXCESS: \$1,500.00 (SIN USE)

DECLINES PAI @ \$5.00 PER DAY

DECLINES WSC @ \$5.00 PER DAY

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE  
COVERAGE FOR USE OUTSIDE SINGAPORE**OTHER CHARGES**

FUEL SERVICES @ \$2.70 / LITRE

**CASH & CHEQUE DEPOSIT****REMARKS**

OWNER: SLQ7105D

CSA: MELODY

**HI RESERVATION**

RES. ID#

Liyana Binte Sutar

TACO#:

REF SRC: PHONE

Printed on 24-Jun-2019 8:40  
Entered by: Liyana Binte Sutar



### Third Party Insurer Enquiry

Our Ref No: GR-19-088180

Date of Request: 03/06/2019

Your Ref No:

Online Purchase

Vantage Automotive Limited  
1 Ubi Road  
Singapore 408607

Dear Sir/Madam,

Enquiry Date 03/06/2019  
Enquiry By Teoh Man-Lin Melody  
TP Vehicle No. SGW3607B  
Accident Date 02/06/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGW3607B	AXA Insurance Pte Ltd	14/01/2019-13/01/2020	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

## TAX INVOICE

Our Ref No: GR-19-088180  
Date of Request: 03/06/2019

Your Ref No: Online Purchase

Vantage Automotive Limited  
1 Ubi Road  
Singapore 408607

Dear Sir/Madam,

Enquiry Date 03/06/2019  
Enquiry By Teoh Man-Lin Melody  
TP Vehicle No. SGW3607B  
Accident Date 02/06/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque