

INSURANCE

INS. CASE OWNER

Cynthia

CC 4 ASM / AXA1900 10020, K wibz sr

LKK  
IDAC

Surveyor:

STEVE

DOI:

10/6/19

Date / Time:

6/6/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGW 3607B

Name of Insured

TAW FOCK NAW

Insured Tel No.

HP:

Excess Sec II :SS

D.O.A:

2/6/19

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

Samozpsp / 119951

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT YES / NO ; TP GIA REPORT YES / NO

Insured Liability:

%

Final ? Yes / No

SLA 71050



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

into france



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

SLA 71050 - X

SGW 3607B - X

- OIKR, sent out 1st letter.

10/06/19 - DI GIA Report in.

10/06/19 2pm Called OI, informed TP claim

20/06/19 Seek Mandate via SMART

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-risk)

Call OI:

After call ltr to OI

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA

Medical Bill

PIR

Mandate/Reject Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

271

Repair Cost:

SS

2557.64

Loss of Rental (LOR):

SS

224.70

(

3

days)

x 70 \* GST.

Loss of Use (LOU):

SS

(S

x

days)

Loss of Income (LOI):

SS

(S

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

2824.34

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1:

SS

2824.34

Name 1:

Vantage Automotive Limited

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Email

Call

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

ASS. REC. BY:

Sten

REF:

ASM(A&gt;A)

W

## ASSIGNMENT

From:

Date:

10/6/19

Veh No:

SLQ 71950

Yr Regn:

20/7/17

Estimated Cost:

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /OD / ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To inspect Vehicle No:

SLQ 7105D

Make:

Peugeot 308

C.C.

1199

at Workshop m/s

Vantage Automotive

Colour:

Grey

A/C:

Insured / Std / NI / NA

of

305 Alexandra Road

Sp. Reading

041005

T/Radio:

Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

C/No:

VFJLRHINYW H/S127913

Claims No.

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: ☒ Inorder / Jammed / Leaked / Burnt or

(Client's Record)

Brake: ☒ Inorder / Jammed / Leaked / Burnt or

Make of Veh:

Melody @ 9278 2710

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/55R16

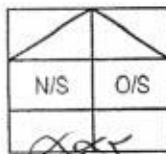
R:

1

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.



Bal. or Market Value:

BS / DUN / EXNOVA / ☒ GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

IDAC Accident Rpt:

Consistent? : Yes or No

Front

Rear

GIA / PR Seen:

Consistent? : Yes or No

R/Bal.

mm

R/Bal.

mm

Est. Repairs:

4

days

Res.:

Yes or No

L/Bal.

mm

L/Bal.

mm

Lum Sum:

1-b-1 %

3 Val.:

Yes or No

D.O.A.

21/6/19

D.O.I.

10/6/19

Survey held at

Vantage

CA / REV / REP. / 24 HRS

hup

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MV-80k

P/P = \$2427.70

CRD - \$3921.70 / 6:17

Date/Time, File Pass to?

☐ : Preli. Report  
☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL

Report Format:

Lump Sum / L&amp;L

Add Fee:

☐ Site Insp (\$)  
☐ Interview (\$)  
☐ Tech. Invs (\$)  
☐ Weekend (\$)  
☐

# AUTOFRANCE

(A Division of Vantage Automotive Limited)

Business Registration No. 52907220C GST Registration No. M2-0000551-1

305 Alexandra Road

159942, Singapore

Tel : 6376 2288

Fax : 6477 7373



vivian

Steve (LKK) w/ M/L 10/6/19, 12.00 pm  
4 days  
P/P, Rery bef spray  
8322 8813

GST Registration No. M2-0000551-1

## ESTIMATE

Estimate No. : BP 4193  
Date Estimated : 03/06/2019  
Prepared By : Melody Teoh Man Lin

Page No. : 1 of 2

### - ESTIMATE REPAIR FOR -

Chong Hoi Sun  
174C Edgedale Plains  
#10-181

Singapore 823174

- ACCOUNT - 2000

CASH - Sale service

| REGN. NO. | CHASSIS NO.       | REGN. DATE | MODEL       | MILEAGE |
|-----------|-------------------|------------|-------------|---------|
| SLQ7105D  | VF3LRHNYWHS127913 | 20/07/2017 | 308SW ALL16 | 0       |

### DESCRIPTION

TO CONDUCT TP CLAIM AGAINST SGW3607B (AXA) - DOA-  
02/06/2019

VALUE

0.00

LABOUR TO REMOVE, REPLACE, REPAIR, REALIGN END PANEL,  
REAR BUMPER, BUMPER REINFORCEMENT & ALL AFFECTED  
AREAS

500 / 2,000.00

LABOUR TO PUTTY & RESPRAY PAINT ON END PANEL, REAR  
BUMPER & ALL AFFECTED AREAS

500 / 2,000.00

TO REMOVE & REINSTALL REAR BUMPER REVERSE SENSORS,  
CONDUCT DISTANCE SETTINGS (NETT)

120.00

TUFF KOTE, ANTI RUST PRESERVATIONS, BODY CAVITY  
PRESERVATIONS (PER PANEL \$60-NETT)

120.00

TO CONDUCT ECU PROGRAMMING CHECK & CLEAR FAULT  
CODES, RESTORE ALL PROGRAMME MODULE (NETT)

600.00

SUNDRIES

100.00

Total Labour 1: 4,940.00

| PART NUMBER | DESCRIPTION                         | QTY | PRICE  | DISC  | VALUE  |
|-------------|-------------------------------------|-----|--------|-------|--------|
| 1611608880  | REAR BUMPER - W/OUT SENSOR          | 1   | 650.00 | 10.00 | 585.00 |
| 9677378480  | RR BPR REINFORCEMENT                | 1   | 225.00 | 10.00 | 202.50 |
| 98009970XT  | RR BUMPER SKIRT                     | 1   | 210.00 | 10.00 | 189.00 |
| 1611616480  | RR BUMPER SIDE BRACKET SET          | 1   | 60.00  | 10.00 | 54.00  |
| 1611616580  | RR BUMPER FIXING STIFFENER SET      | 1   | 80.00  | 10.00 | 72.00  |
| 9800981980  | RR BUMPER CENTRAL BRACKET           | 1   | 80.00  | 10.00 | 72.00  |
| 1611616780  | RR BUMPER BRACKET SUPERIEUR         | 1   | 59.00  | 10.00 | 53.10  |
| 1611616380  | SUPPORT - SET OF 4PCS RR BPR SENSOR | 1   | 103.00 | 10.00 | 92.70  |
| 1608321780  | SENSOR-OBSTACLE DETECTION FRT/REAR  | 1   | 99.00  | 10.00 | 89.10  |

Total Parts : 1,409.40

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305 Alexandra Road

159942, Singapore

Tel : 6376 2288

Fax : 6477 7373



GST Registration No. M2-0000551-1

## ESTIMATE

Estimate No. : BP 4193  
Date Estimated : 03/06/2019  
Prepared By : Melody Teoh Man Lin

Page No. : 2 of 2

| REGN. NO. | CHASSIS NO.       | REGN. DATE | MODEL       | MILEAGE |
|-----------|-------------------|------------|-------------|---------|
| SLQ7105D  | VF3LRHNYWHS127913 | 20/07/2017 | 308SW ALL16 | 0       |

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Customer Name & Signature / Company Stamp

Date

|                |   |          |
|----------------|---|----------|
| Labour 1       | : | 4,940.00 |
| Parts          | : | 1,409.40 |
| Labour 2       | : | 0.00     |
| Excess         | : | 0.00     |
| Total GST @ 7% | : | 444.46   |
| Grand Total    | : | 6,793.86 |

The above estimates are base on visual inspection and it is possible that further materials and labour may be required upon dismantling. Should this occur, we will submit supplementary quotation for further approval. This estimate is valid for a period of 30 days only.

6349.40

**AUTOFRANCE**

(A Division of Vantage Automotive Limited)  
Co. Regs. No. 52907220C GST Regs. No. M2-0000551-1

305 Alexandra Road  
Vantage Automotive Centre  
Singapore 159942  
Service Booking: 6477 7377  
Parts: 6477 7420  
Vantage 24-Hour Assist: 6473 8588  
Fax: 6477 7300

**PEUGEOT**

*finalized*  
**SERVICE TAX INVOICE**  
RE-PRINT

|                                      |   |   |                        |
|--------------------------------------|---|---|------------------------|
| REPAIR ORDER NO.<br><b>BP 115020</b> | Date IN<br><b>24/06/2019</b><br>Payment Term<br><b>30 Days From Invoice</b><br>Customer Service Advisor<br><b>Melody Teoh Man Lin</b> | Invoice Number<br><br>Invoice Date<br><b>??</b><br>Invoice By<br><b>Katherine Chong Fui Poh</b> | Page No. <b>1 of 1</b> |
|--------------------------------------|---|---|------------------------|

|   |   |
|---|---|
| CUSTOMER INFORMATION<br><b>Chong Hoi Sun</b><br>174C Edgedale Plains<br>#10-181<br>Singapore 823174 | INVOICE TO <b>77</b><br><b>Axa Insurance Pte Ltd</b><br>No. 8 Shenton Way<br>#24-01 Axa Tower<br>Singapore 068811 |
|---|---|

|                                     |   |                            |  |                             |                         |
|-------------------------------------|---|----------------------------|--|-----------------------------|-------------------------|
| REGISTRATION No.<br><b>SLQ7105D</b> | CHASSIS No.<br><b>VF3LRHNYWHS127913</b> | STOCK No.<br><b>210147</b> | REGISTRATION DATE<br><b>20/07/2017</b> | MODEL<br><b>308SW ALL16</b> | MILEAGE<br><b>41854</b> |
|-------------------------------------|---|----------------------------|--|-----------------------------|-------------------------|

| CODE | DESCRIPTION  | UNITS | DISC % | NETT            |
|------|--|-------|--------|-----------------|
|      | TO CONDUCT TP CLAIM - AXA AGAINST SGW3607B.  | 0     | 0.00   | 0.00            |
|      | DOA.02/06/2019   |       |        |                 |
|      | LABOUR TO REMOVE, REPLACE, REPAIR, REALIGN END PANEL, REAR BUMPER, BUMPER REINFORCEMENT & ALL AFFECTED AREAS | 1     | 0.00   | 500.00          |
|      | LABOUR TO PUTTY & RESPRAY PAINT ON END PANEL, REAR BUMPER & ALL AFFECTED AREAS                               | 1     | 0.00   | 500.00          |
|      | TO REMOVE & REINSTALL REAR BUMPER REVERSE SENSORS, CONDUCT DISTANCE SETTINGS (NETT)                          | 1     | 0.00   | 120.00          |
|      | TO CONDUCT ECU PROGRAMMING CHECK & CLEAR FAULT CODES, RESTORE ALL PROGRAMME MODULE (NETT)                    | 2     | 0.00   | 600.00          |
|      | SUNDRIES   | 1     | 0.00   | 30.00           |
|      | <b>Sub-Total :</b>   |       |        | <b>1,750.00</b> |

| CODE       | DESCRIPTION                         | UNITS | DISC % | NETT          |
|------------|-------------------------------------|-------|--------|---------------|
| 1611608880 | REAR BUMPER - W/OUT SENSOR          | 1     | 10.00  | 585.00        |
| 1611616380 | SUPPORT - SET OF 4PCS RR BPR SENSOR | 1     | 10.00  | 92.70         |
|            | <b>Sub-Total :</b>                  |       |        | <b>677.70</b> |

Attending CSO : Melody Teoh

Should you require further explanation, please reach me at 92782710

|   |                 |  |                     |
|---|-----------------|--|---------------------|
| Service Packages                                      | <b>0.00</b>     | Total Labour/Parts/Service Package Charges | <b>S\$ 2,427.70</b> |
| Labour Charges  | <b>1,750.00</b> | Less Insurance Excess                      | <b>S\$ 0.00</b>     |
| Parts Charges   | <b>677.70</b>   | GST @ 7%                                   | <b>S\$ 169.94</b>   |
| Lubricant/Misc  | <b>0.00</b>     | Invoice Total Amounts                      | <b>S\$ 2,597.64</b> |
|   |                 | Less Deposit/Voucher                       | <b>S\$ 0.00</b>     |
| Computer generated invoice. No signature is required. |                 | Amount Payable                             | <b>S\$ 2,597.64</b> |

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





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Tel : 6376 2288

Fax : 6477 7373



PEUGEOT

Steve (LKK) WL M/L 10/6/19, 12.00 pm  
4 days  
8322 8813  
p/p, Rery bef spray

GST Registration No. M2-0000551-1

## ESTIMATE

Estimate No. : BP 4193  
Date Estimated : 03/06/2019  
Prepared By : Melody Teoh Man Lin

Page No. : 1 of 2

### - ESTIMATE REPAIR FOR -

Chong Hoi Sun  
174C Edgedale Plains  
#10-181

Singapore 823174

- ACCOUNT - 2000

CASH - Sale service

| REGN. NO. | CHASSIS NO.       | REGN. DATE | MODEL       | MILEAGE |
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### DESCRIPTION

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02/06/2019

VALUE

0.00

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REAR BUMPER, BUMPER REINFORCEMENT & ALL AFFECTED  
AREAS

500 2,000.00

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TO REMOVE & REINSTALL REAR BUMPER REVERSE SENSORS,  
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120.00

TUFF KOTE, ANTI RUST PRESERVATIONS, BODY CAVITY  
PRESERVATIONS (PER PANEL \$60 NETT)

120.00

TO CONDUCT ECU PROGRAMMING CHECK & CLEAR FAULT  
CODES, RESTORE ALL PROGRAMME MODULE (NETT)

600.00

SUNDRIES

30 100.00

Total Labour 1: 4,940.00

| PART NUMBER | DESCRIPTION                         | QTY | PRICE  | DISC  | VALUE  |
|-------------|-------------------------------------|-----|--------|-------|--------|
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PEUGEOT

GST Registration No. M2-0000551-1

## E S T I M A T E

Estimate No. : BP 4193  
Date Estimated : 03/06/2019  
Prepared By : Melody Teoh Man Lin

Page No. : 2 of 2

| REGN. NO. | CHASSIS NO.       | REGN. DATE | MODEL       | MILEAGE |
|-----------|-------------------|------------|-------------|---------|
| SLQ7105D  | VF3LRHNYWHS127913 | 20/07/2017 | 308SW ALL16 | 0       |

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- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Customer Name & Signature / Company Stamp

Date

|                |   |          |
|----------------|---|----------|
| Labour 1       | : | 4,940.00 |
| Parts          | : | 1,409.40 |
| Labour 2       | : | 0.00     |
| Excess         | : | 0.00     |
| Total GST @ 7% | : | 444.46   |
| Grand Total    | : | 6,793.86 |

The above estimates are base on visual inspection and it is possible that further materials and labour may be required upon dismantling. Should this occur, we will submit supplementary quotation for further approval. This estimate is valid for a period of 30 days only.

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax. 64747770280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Fax. 63449773315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 51388**  
Date Estimated : **03/06/2019**  
Prepared By : **Han Kwan Yong**Page No. : **2 of 4**

| REGN. NO.      | CHASSIS NO.    | REGN. DATE        | MODEL       | MILEAGE  |
|----------------|----------------|-------------------|-------------|----------|
| <b>SMG697Z</b> | <b>WE60338</b> | <b>28/09/2018</b> | <b>520i</b> | <b>0</b> |

**Terms & Conditions of Service**

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.



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Sime Darby Performance Centre  
Singapore 159941  
Fax. 64747770280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Fax. 63449773315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 51388**  
Date Estimated : **03/06/2019**  
Prepared By : **Han Kwan Yong**Page No. : **3 of 4**

| REGN. NO.      | CHASSIS NO.    | REGN. DATE        | MODEL       | MILEAGE  |
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| <b>SMG697Z</b> | <b>WE60338</b> | <b>28/09/2018</b> | <b>520i</b> | <b>0</b> |

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
  - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
  - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
  - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
  - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
  - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
  - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
  - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
  - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
  - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
  - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
  - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
  - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
  - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.