

INS. CASE OWNER:

CC 4/EG11906 10009, Ak639

LKK:  
IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

4/6/19

Date / Time:

4/6/19

Registered in Meritum:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBG 7659T

Name of Insured:

V3 FOOD MONSTER

Insured Tel No.:

HP:

Excess Sec II :\$S

D.O.A.:

2/6/19

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

ng ngo kint

Driver Tel No.:

(V/L: YES / NO )

Claim No.:

Policy No.:

Make / Model:

NISSAN

Place of Accident:

KIM KEE LINE BIE NYI CP

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SKQ 4567

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Kai motor

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time:

SKQ 4567 - 1

GBG 7659T - 1

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OH

After call hr to OH

3/7/2019 Khonding

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OH

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others: photos

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

L/S

\$S

3950

(

5

days) Reduction:

66

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

24

Repair Cost:

\$S

Loss of Rental (LOR):

\$S

(

days)

Loss of Use (LOU):

\$S

(S

x

days)

Loss of Income (LOI):

\$S

(S

x

days)

LOR only

LEU only

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

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GLA/LTA Search:

\$S

Medical:

\$S

Disbursement:

\$S

(e.g. Tow/ Independent)

Legal Cost:

\$S

Total:

\$S

Global Sum \$S:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$S

Name 1:

Payee 2: (Strike if N.A.)

\$S

Name 2:

Payee 3: (Strike if N.A.)

\$S

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 350

3/7/19 @ 11:55am  
Khonding

-called at twice, no answer.

13/9/19

File pass to Shu Rei to submit WP.

14/10/19

Adrian

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
To Inspect Vehicle No: \_\_\_\_\_  
at Workshop m/s \_\_\_\_\_  
of \_\_\_\_\_  
Insured: \_\_\_\_\_  
Policy No: \_\_\_\_\_  
Claims No: \_\_\_\_\_  
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
(Client's Record)  
Make of Veh: \_\_\_\_\_

(Policy Condition)  
Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_  
IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
Est. Repairs: 5 days Res.: Yes or No  
Lum Sum: 10 % 3 Val.: Yes or No  
CA / REV / REP. / 24 HRS  
Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SKR456Z Yr Regn: 2017 August  
Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
Truck / Trailer or \_\_\_\_\_  
Make: Nissan Pulsar cc 1197  
Colour: White A/C: Insured / Std / Nil / NA  
Sp. Reading 42530 T/Radio: Insured / Std / Nil / NA  
Eng/No: \_\_\_\_\_  
C/No: VSKDDAC1340107367  
Gen. Cond: Good / Fair / Poor / Burnt  
Steering: In order / Jammed / Leaked / Burnt or \_\_\_\_\_  
Brake: In order / Jammed / Leaked / Burnt or \_\_\_\_\_  
Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_  
Tyre Size: F: 205/50R17  
R: 205/50R17  
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or Continental  
Front \_\_\_\_\_ Rear \_\_\_\_\_  
R/Bal. 06 mm R/Bal. 06 mm  
L/Bal. 06 mm L/Bal. 06 mm  
D.O.A. \_\_\_\_\_ D.O.L. 09/06/19  
Survey held at Kew Motors  
Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or \_\_\_\_\_  
The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>TP Ego</u>
	<u>C45 \$3,550 / Red \$7,035.57 / 66 / 1</u>
	<u>MV :</u>
	<u>PV :</u>
	<u>Nett :</u>

Date/Time, File Pass to?	Date/Time, File Return to?	Part Prices Check:	Survey Fee:	Date:
1)	2)	IN	Basic & Add.	
3)	4)	OUT	S + RS, \$	
5)	6)		Photos	
Prel. Report			Others	
Final Report			TOTAL	



# 凱摩哆服務 KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701.  
TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com  
BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務：汽車意外保險賠償·拖車·汽車修理及維修服務·打嗎呷·噴漆·  
Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

LKK

Adrian 9689 3735

WITHOUT PREJUDICE

Date: 04/06/2019

Attn: The Motor Claims Department

Your Insured veh no: GBG 7659

ERGO Insurance Pte Ltd

5 Temasek Boulevard

#04-01 Suntec Tower Five

Singapore 038985

Ichanching

(By Email Only)

Tel: 6829 9199

Fax: 6829 9247

Dear Sir / Madam

Estimate Cost Repair Bill To Nissa Pulser No SKQ 456 Z & GBG 7659 T on 02/06/2019 @18:30:00

To Supply:

1pc	Rear door LH Dislaid	\$ 1,163.90	nett ✓
1pc	Rear door inner rubber Not on	\$ 177.90	nett ✗
1pc	Rear door hander LH Drgl	\$ 48.00	nett ✓
1pc	Rear door outter mouldong ✗	\$ 126.40	nett ✗
1pc	Rear door sticker ✗	\$ 126.40	nett ✓
1pc	Rear door logo ✗	\$ 90.70	nett +
1pc	Rear door emblem ✗	\$ 90.70	nett +
1pc	Rear door inner lock Drgl	\$ 244.30	nett ✓
1pc	Rear fender LH Dislaid	\$ 5,402.00	nett ✓ 1265
1pc	Rear fender glass moulding ✗	\$ 458.50	nett ✓
1pc	Rear fender inner cowlng ✗	\$ 216.00	nett ✗
1pc	Rear sticker ✗	\$ 79.80	nett +
1pc	Rear door hinge top ✗	\$ 67.90	nett ✗
1pc	Rear door hinge lower ✗	\$ 67.90	nett ✗
1pc	Rear door glass sealer LH ✗	\$ 65.00	nett ✓
		\$ 9,517.30	
	less	10%	\$ 951.73
			\$ 8,565.57

3371.10

3033.99

To dismantle & replace damaged parts, panel beat where necessary. Repairer of the following:  
To remove & replace spray painting.  
To apply primer & spray paint on the affected portion.  
labour charge to remove & refix door glass LH  
To check wiring functions.

- No illegal modification(s) is allowed
- Supplementary (extra) must be received by the insurer and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

\$ 890.00 600

\$ 950.00 750

1440 \$ 100.00 60

\$ 80.00 30

\$ 10,585.57

total: 4473.98 Adrian hng.

4/5: 3550

4/5: 050mg.



## Nivitha (LKK Auto)

**From:** Jeannie Cheng <jeannie.cheng@ergo.com.sg>  
**Sent:** Tuesday, 4 June 2019 2:20 PM  
**To:** admin-d@lkkauto.com  
**Cc:** sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.)  
**Subject:** FW: PRS IRO SKQ456Z | OI : GBG7659T | DOA: 02/06/2019| ERGO REF: GBG7659T/SL/jc  
**Attachments:** GBG7659T OI.PDF; SKQ456Z TP.PDF

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs. Their client's vehicle can be surveyed at the location as stated in the email below.  
(Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

(Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.)

Thank you.

*Wksp will direct  
contact Adrian.*

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Surtec Tower Five  
Singapore 038985  
DID: +65 6826 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

# ERGO

[www.ergo.com.sg](http://www.ergo.com.sg)

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**From:** Jeannie Cheng  
**Sent:** Tuesday, June 04, 2019 2:18 PM  
**To:** 'Kai Motor'  
**Cc:** Rohaini Bte Hussain; Survey Report (ERGO Insurance Pte. Ltd.)  
**Subject:** RE: PRS IRO SKQ456Z | OI : GBG7659T | DOA: 02/06/2019| ERGO REF: GBG7659T/SL/jc

WITHOUT PREJUDICE

Dear Ms Kym,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-01 Suntec Tower Five  
Singapore 038985  
DID : +65 6829 5195 x 194  
[jeannie\\_cheng@ergo.com.sg](mailto:jeannie_cheng@ergo.com.sg)

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**From:** Kai Motor [<mailto:kaimotor@gmail.com>]  
**Sent:** Tuesday, June 04, 2019 1:39 PM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Cc:** Rohaini Bte Hussain; Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)  
**Subject:** Re: PRS IRO SKQ456Z | OI : GBG7659T | DOA: 02/06/2019| ERGO REF: GBG7659T/SL/jc

Hi Sir,

We had Choose : 🗨️ 🗨️ 🗨️

6	LKK	LKK Auto Consultants Pte Ltd
---	-----	------------------------------

🙏 Have a nice day w thanks.

Ms Kym

On Tue, 4 Jun 2019 at 13:07, ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)> wrote:

**WITHOUT PREJUDICE**

Dear Sir,

We acknowledged receipt of your email for the PRS request as below.

In compliance with **"State Courts Practice Directions Amendment No.1 of 2016"**, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,

Jeannie Cheng

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01, Suntec Tower Five

Singapore 038885

Did : +65 8828 9199 x 194

[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

[www.ergo.com.sg](http://www.ergo.com.sg)

# ERGO

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**From:** Kai Motor [<mailto:kaimotor@gmail.com>]

**Sent:** Tuesday, June 04, 2019 12:50 PM

**To:** ERGO Insurance Pte. Ltd. (Claims Department); Rohaini Bte Hussain

**Subject:** ACCIDENT INVOLVING VEHICLE NO SKQ 456 Z & GBG 7659 T on 02/06/2019 @18:30:00

## KAI MOTOR TRADING

BLK 3007 UBI ROAD 1

#01-440, SINGAPORE 408701

TEL: 67474006 FAX: 67437591

E-mail : [kaimotor@gmail.com](mailto:kaimotor@gmail.com)

REG NO: 44223100L

Date : 04/06/2019

Attn: The Motor Claims Department  
Your Insured veh no : GBG 7659  
ERGO Insurance Pte Ltd  
5 Temasek Boulevard  
#04-01 Suntec Tower Five  
Singapore 038985

WITHOUT PREJUDICE

(By Email Only)

Tel : 6829 9199

Fax : 6829 9247

Dear Sir / Madam

**ACCIDENT INVOLVING VEHICLE NO SKQ 456 Z & GBG 7659 T on 02/06/2019 @18:30:00**

We are writing on behalf of Mr Chin Koon Fatt the registered owner of SKQ 456 Z which was involved on the above mentioned accident between GBG 7659 .

Investigation reveals that the motor vehicle number GBG 7659 was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number GBG 7659 . Therefore, our client is holding you liable for the repair costs and other consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at **KAI MOTOR TRADING** Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within two (2) days from the date hereof as to avoid further losses incur.

We enclosed hereby the GIA report of SKQ 456 Z for your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and the will be forward to you for reimbursement.

Yours faithfully,

--

☺ Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440



Singapore 408701  
Telephone: 6747 4006

--

Have a nice day w thanks.

**Ms Kym**

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440  
Singapore 408701  
Telephone: 6747 4006



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EGII9010009/Akb3

3 JULY 2019

**V3 FOOD INDUSTRIES**  
678 CHOA CHU KANG CRESCENT  
#03-632  
SINGAPORE 680678

Dear Sir/Madam,

**ACCIDENT INVOLVING GBG 7659T & SKQ 456Z ALONG ON 02/06/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, ERGO Insurance Company Limited to deal with the third party claim against your policy.

We have received a claim from SKQ 456Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

KHANCHNA  
Case Handler  
DID: 6841-2360  
FAX: 6741 4108  
Email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)

c.c. **ERGO INSURANCE COMPANY LIMITED**  
(Motor Claims Dept)

## Khanchna (LKK Auto)

---

**From:** Khanchna (LKK Auto)  
**Sent:** Thursday, 29 August 2019 2:45 PM  
**To:** CS A Team  
**Subject:** FW: PRS IRO SKQ456Z | OI : GBG7659T | DOA: 02/06/2019| ERGO REF: GBG7659T/SL/jc \*\*\* LKK REF: CC4/EGI19010009/Akb3

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Thursday, 29 August 2019 2:44:48 PM (UTC+08:00) Kuala Lumpur, Singapore  
**To:** Ivy Yong; Khanchna (LKK Auto)  
**Cc:** CS A Team; Admin A  
**Subject:** RE: PRS IRO SKQ456Z | OI : GBG7659T | DOA: 02/06/2019| ERGO REF: GBG7659T/SL/jc \*\*\* LKK REF: CC4/EGI19010009/Akb3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,  
Kindly assist.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>  
**Sent:** Thursday, 29 August, 2019 11:11 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Subject:** RE: PRS IRO SKQ456Z | OI : GBG7659T | DOA: 02/06/2019| ERGO REF: GBG7659T/SL/jc

CDMCG19001046

Mei Kwan,

Please let us have your survey report.

Thank you.

Data Classification: Confidential, C3

Warmest Regards,  
Ivy Yong  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9197  
[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)

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---

**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Tuesday, 4 June, 2019 2:33 PM  
**To:** Jeannie Cheng  
**Cc:** SUR; Survey Report (ERGO Insurance Pte. Ltd.)  
**Subject:** RE: PRS IRO SKQ456Z | OI : GBG7659T | DOA: 02/06/2019 | ERGO REF: GBG7659T/SL/jc

Dear Jeannie,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jeannie Cheng [mailto:[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)]  
**Sent:** Tuesday, 4 June 2019 2:20 PM  
**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)  
**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com); Survey Report (ERGO Insurance Pte. Ltd.) <[Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg)>  
**Subject:** FW: PRS IRO SKQ456Z | OI : GBG7659T | DOA: 02/06/2019 | ERGO REF: GBG7659T/SL/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs. Their client's vehicle can be surveyed at the location as stated in the email below.  
(Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

(Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.)

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

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**From:** Jeannie Cheng  
**Sent:** Tuesday, June 04, 2019 2:18 PM  
**To:** 'Kai Motor'  
**Cc:** Rohaini Bte Hussain; Survey Report (ERGO Insurance Pte. Ltd.)  
**Subject:** RE: PRS IRO SKQ456Z | OI : GBG7659T | DOA: 02/06/2019 | ERGO REF: GBG7659T/SL/jc

WITHOUT PREJUDICE

Dear Ms Kym,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

[www.ergo.com.sg](http://www.ergo.com.sg)

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**From:** Kai Motor [<mailto:kaimotor@gmail.com>]  
**Sent:** Tuesday, June 04, 2019 1:39 PM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Cc:** Rohaini Bte Hussain; Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)  
**Subject:** Re: PRS IRO SKQ456Z | OI : GBG7659T | DOA: 02/06/2019 | ERGO REF: GBG7659T/SL/jc

Hi Sir,

We had Choose : 🐱🐱🐱

6	LKK	LKK Auto Consultants Pte Ltd
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🍷 Have a nice day w thanks.

Ms Kym

On Tue, 4 Jun 2019 at 13:07, ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)> wrote:

**WITHOUT PREJUDICE**

Dear Sir,

We acknowledged receipt of your email for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

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**From:** Kai Motor [mailto:kaimotor@gmail.com]

**Sent:** Tuesday, June 04, 2019 12:50 PM

**To:** ERGO Insurance Pte. Ltd. (Claims Department); Rohaini Bte Hussain

**Subject:** ACCIDENT INVOLVING VEHICLE NO SKQ 456 Z & GBG 7659 T on 02/06/2019 @18:30:00

## KAI MOTOR TRADING

BLK 3007 UBI ROAD 1

#01-440, SINGAPORE 408701

TEL: 67474006 FAX:67437591

E-mail : [kaimotor@gmail.com](mailto:kaimotor@gmail.com)

REG NO: 44223100L

Date : 04/06/2019

Attn: The Motor Claims Department

Your Insured veh no : GBG 7659

ERGO Insurance Pte Ltd

5 Temasek Boulevard

#04-01 Suntec Tower Five

Singapore 038985

WITHOUT PREJUDICE

(By Email Only)

Tel : 6829 9199

Fax : 6829 9247

Dear Sir / Madam

**ACCIDENT INVOLVING VEHICLE NO SKQ 456 Z & GBG 7659 T on 02/06/2019 @18:30:00**

We are writing on behalf of Mr Chin Koon Fatt the registered owner of SKQ 456 Z which was involved on the above mentioned accident between GBG 7659 .

Investigation reveals that the motor vehicle number GBG 7659 was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number GBG 7659 . Therefore, our client is holding you liable for the repair costs and other consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at **KAI MOTOR TRADING** Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within two (2) days from the date hereof as to avoid further losses incur.

We enclosed hereby the GIA report of SKQ 456 Z for your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and



the will be forward to you for reimbursement.

Yours faithfully,

--

☺ Have a nice day w thanks.

**Ms Kym**

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440  
Singapore 408701  
Telephone: 6747 4006

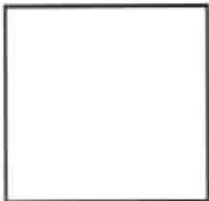
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Have a nice day w thanks.

**Ms Kym**

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440  
Singapore 408701  
Telephone: 6747 4006



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[www.avg.com](http://www.avg.com)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CC4/EGI19010009/Akb3q2

5 TEMASEK BOULEVARD  
#04-05 SUNTEC TOWER FIVE  
SINGAPORE 038985

Date : 19-09-2019



Code : EGI

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBG 7659T	Veh. Inspected	SKQ 456Z
Policy No.	DMCG18004775	Coverage (\$)	0.00
Claim No.	CDMCG19001046	Excess (\$)	0.00
Assign From	JEANNIE	Assign Date	04/06/2019

## 2. Vehicle Particulars & Condition

Make & Model	NISSAN PULSAR	c.c	1197
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	VSKDDAC13U0107367	Colour	WHITE
Odometer	45930	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/50 R17	CONTINENTAL	6 mm
L/H Front Tyre	205/50 R17	CONTINENTAL	6 mm
R/H Rear Tyre	205/50 R17	CONTINENTAL	6 mm
L/H Rear Tyre	205/50 R17	CONTINENTAL	6 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY.  
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	02/06/2019	Inspection Date	04/06/2019
Survey held at	KAI MOTOR TRADING BLK 3007 UBI ROAD 1 #01-434 SINGAPORE 408701		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKQ 456Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	REAR DOOR LH (N)	DISTORTED	1,163.90	1,163.90
1	REAR DOOR INNER RUBBER (N)	NOT NECESSARY	177.90	-
1	REAR DOOR HANDER LH (N)	DAMAGED	48.00	48.00
1	REAR DOOR OUTER MOULDONG (N)	NOT NECESSARY	126.40	-
1	REAR DOOR STICKER (N)	NECESSARY	126.40	126.40
1	REAR DOOR LOGO (N)	NOT NECESSARY	90.70	-
1	REAR DOOR EMBLEM (N)	NOT NECESSARY	90.70	-
1	REAR DOOR INNER LOCK (N)	DAMAGED	244.30	244.30
1	REAR FENDER LH (N)	DISTORTED	6,493.90	1,265.00
1	REAR FENDER GLASS MOULDING (N)	NECESSARY	458.50	458.50
1	REAR FENDER INNER COWLING (N)	NOT NECESSARY	216.00	-
1	REAR STICKER (N)	NOT NECESSARY	79.80	-
1	REAR DOOR HINGE TOP (N)	NOT NECESSARY	67.90	-
1	REAR DOOR HINGE LOWER (N)	NOT NECESSARY	67.90	-
1	REAR DOOR GLASS SEALER LH (N)	NECESSARY	65.00	65.00
	LESS 10% DISCOUNT		-951.73	-337.11
			8,565.57	3,033.99
	<b>LABOUR</b>			
	TO DISMANTLE & REPLACE DAMAGE PARTS ,PANEL BEAT WHERE NECESSARY .		890.00	600.00
	TO PUTTY APPLY PRIMER & SPRAY PAINT ON THE AFFECTE PORTION.		950.00	750.00
	LABOUR CHARGE TO REMOVE & REFIX DOOR GLASS LH.		100.00	60.00
	TO CHECK WIRING FUNCTIONS.		80.00	30.00
			-	-
			-	-
			-	-
			2,020.00	1,440.00
	<b>GRAND TOTAL</b>		<b>10,585.57</b>	<b>4,473.99</b>

Report Ref No. CC4/EG19010009/Akb3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,550.00
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Report Ref No. CC4/EG19010009/Akb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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