Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Tuesday, 4 June 2019 2:33 PM

To: Admin A

Subject: FW: PRS IRO SKQ456Z | OI : GBG7659T | DOA: 02/06/2019| ERGO REF: GBG7659T/SL/jc

Attachments: GBG7659T OI.PDF; SKQ456Z TP.PDF

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeannie Cheng [mailto:jeannie.cheng@ergo.com.sg]

Sent: Tuesday, 4 June 2019 2:20 PM

To: admin-d@lkkauto.com

Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg> **Subject:** FW: PRS IRO SKQ456Z | OI : GBG7659T | DOA: 02/06/2019 | ERGO REF: GBG7659T/SL/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs. Their client's vehicle can be surveyed at the location as stated in the email below.

(Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

(Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.)

Thank you.

Warmest Regards, Jeannie Cheng ERGO Insurance Pte. Ltd. 5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985

DID.: +65 6829 9199 x 194 jeannie.cheng@ergo.com.sg



www.ergo.com.sg

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From: Jeannie Cheng

Sent: Tuesday, June 04, 2019 2:18 PM

To: 'Kai Motor'

Cc: Rohaini Bte Hussain; Survey Report (ERGO Insurance Pte. Ltd.)

Subject: RE: PRS IRO SKQ456Z | OI : GBG7659T | DOA: 02/06/2019 | ERGO REF: GBG7659T/SL/jc

WITHOUT PREJUDICE

Dear Ms Kym,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards, Jeannie Chena **ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard, #04-01 Suntec Tower Five Singapore 038985 DID.: +65 6829 9199 x 194 jeannie.cheng@ergo.com.sg



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From: Kai Motor [mailto:kaimotor@gmail.com]

Sent: Tuesday, June 04, 2019 1:39 PM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Cc: Rohaini Bte Hussain; Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)

Subject: Re: PRS IRO SKQ456Z | OI : GBG7659T | DOA: 02/06/2019| ERGO REF: GBG7659T/SL/jc

Hi Sir,

We had Choose : \$\frac{1}{2} \frac{1}{2} \frac{1}{2}\$

6	LKK	LKK Auto Consultants Pte Ltd	1
U	LIXIX	ERR Auto Consultants File Etu	

Have a nice day w thanks.

Ms Kym

On Tue, 4 Jun 2019 at 13:07, ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg> wrote:

WITHOUT PREJUDICE

Dear Sir,

We acknowledged receipt of your email for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd

5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd

• Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,

Jeannie Cheng

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985

DID.: +65 6829 9199 x 194

jeannie.cheng@ergo.com.sg

www.ergo.com.sg



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From: Kai Motor [mailto:kaimotor@gmail.com] **Sent:** Tuesday, June 04, 2019 12:50 PM

To: ERGO Insurance Pte. Ltd. (Claims Department); Rohaini Bte Hussain

Subject: ACCIDENT INVOLVING VEHICLE NO SKQ 456 Z & GBG 7659 T on 02/06/2019 @18:30:00

KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701 TEL: 67474006 FAX:67437591

E-mail: kaimotor@gmail.com REG NO: 44223100L

Date: 04/06/2019

Attn: The Motor Claims Department WITHOUT PREJUDICE

Your Insured veh no: GBG 7659

ERGO Insurance Pte ltd (By Email Only)

5 Temasek Boulevard

#04-01 Suntec Tower Five Tel: 6829 9199

Singapore 038985 Fax: 6829 9247

Dear Sir / Madam

ACCIDENT INVOLVING VEHICLE NO SKQ 456 Z & GBG 7659 T on 02/06/2019 @18:30:00

We are writing on behalf of Mr Chin Koon Fatt the registered owner of SKQ 456 Z which was involved on the above mentioned accident between GBG 7659.

Investigation reveals that the motor vehicle number GBG 7659 was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number GBG 7659. Therefore, our client is holding you liable for the repair costs and

other consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at **KAI MOTOR TRADING**Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within two (2) days from the date hereof as to avoid further losses incur.

We enclosed hereby the GIA report of SKQ 456 Z for your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and the will be forward to you for reimbursement.

Yours faithfully,

--

Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440 Singapore 408701 Telephone: 6747 4006

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Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440 Singapore 408701 Telephone: 6747 4006



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