

創 CHARN'S CUSTOMCRAFT

*Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray-Painting, Mechanical Repair And Customizing of Cars*
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 6271 7054, 6273 3304 FAX: 6273 6676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M GST Reg. No. M90367863L

NTUC/III(SHD7281T)
DOA: 28/05/2019@0805

INDIA INTERNATIONAL INSURANCE PTE LTD

03/06/2019

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:

SKZ 9337 C - RENAULT FLUENCE 1.6L CVT ABS D/AB 2WD 4DR SR

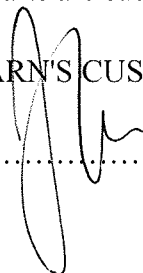
CHASSIS: VF1LZB50TUC248585 (05/2011)

1 pc	Front fender LH	\$ 490.00
1 pc	Front door LH	\$ 1,400.00
		<u>\$ 1,890.00</u>
	LESS 5%	\$ 94.50
		<u>\$ 1,795.50</u>
	Remove and reinstall front door glass & fittings.	\$ 60.00
	Remove necessary parts: jacking, panel beating, repair and straighten front bumper, front fender LH, front door protector LH, rear door LH and rear door protector.	\$ 550.00
	Putty and respray front bumper, front fender LH, front door LH, front door protector, rear door LH and rear door protector and LH side mirror cover.	\$ 1,100.00
		<u>\$ 3,505.50</u>
	ADD 7% GST	\$ 245.39
		<u><u>\$ 3,750.89</u></u>

Note: The above is an estimate only. IF other parts requested during the course of repair, we will inform you accordingly.

All parts are subject to availability.

CHARN'S CUSTOMCRAFT

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	28/05/2019 12:42
Date Of Accident	28/05/2019 08:05
Exact Location Of Accident	CHIN SWEE ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKZ9337C
Insured/Policyholder	
Name Of Registered Owner	SOH TZE CHYN (SU ZIQIN)
NRIC No	S7202442G
Email Address	STCCY@YAHOO.COM
Mobile Phone No	(LOCAL) +65-93877230
Alternative Phone No	OTHERS-93877230

Vehicle Particulars

Manufacturer	RENAULT
Model	FLUENCE-1.6 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5103032243
Cover Note Number	DRIVO CLASSIC

Driver

Name of Driver	SOH TZE CHYN
NRIC No	S7202442G
Date Of Birth	18/01/1972
Occupation	INDOOR
Date Of Driving Pass	22/05/2002
Driving Experience	17 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93877230
Fax Number	
Contact Number	
E-Mail Address	NOEMAIL

Address	BLK 55 #24-3607 GEYLANG BAHRU GEYLANG BAHRU RIVERPOINT
Postcode	330055
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING STRAIGHT WITHIN MY LANE WHEN VEHICLE B CUT INTO MY LANE ABRUPTLY AND GRAZED THE LEFT PORTION OF MY VEHICLE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHD7281T
Vehicle Make/Model/Colour	BLUE HYUNDAI COMFORT
Details Of Properties	RIGHT PORTION
Vehicle Category	TAXI
Name of Driver	YEOW BENG KIONG
NRIC/Passport Number	S1476285Z
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan Pg. 1

NRIC Income Motor Service Centre

Report No: M1

D.O.A

Vehicle No:

Make / Model

Report Date:

Reporting Type:

Start Date: 28/5/2019

End Date:

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies **to repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonable required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, law or court orders.

28/5/2019 12:35

Policyholder's Signature
Date & Time:

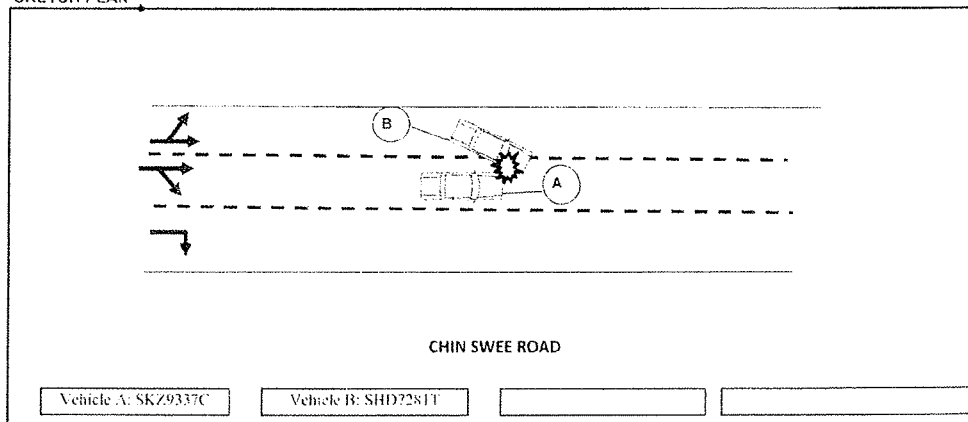
28/5/2019 12:35

Driver's Signature (If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Eric Woo Jun Kiat
NRIC/ Fin No: S992753

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS DRIVING STRAIGHT WITHIN MY LANE WHEN VEHICLE B CUT INTO MY LANE ABRUPTLY AND GRAZED THE LEFT PORTION OF MY VEHICLE.

DECLARATION

We declare the foregoing particulars are true in every respect

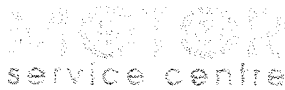
28/5/2019 12:35

Policyholder's Signature
Date & Time:

28/5/2019 12:35

Driver's Signature (if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Eric Woo Jun Kiat
NRIC/ Fin No: S992753

**Income Co-operative Limited**81 Ubi Avenue 4 #01 - 18/19 UB One, Singapore 408830
Tel: 6841 9000Website: www.income.com.sgEmail: msc@income.com.sg**Guidance Note****This Guidance Note is intended to assist you with your policy details and accident reporting procedures.****If you require further assistance, please call our Customer Care Executive at 6841 9000.**

Vehicle Number: SKZ9337C

Policy Details: drivo CLASSIC

Policy No: 5103032243

Policy Date: 14/08/2018 to 13/08/2019

Excess (Subject to Prevailing GST)Standard Excess: \$300 / \$500 / \$600 / \$1500 / \$2000 / N.A.Additional Excess: \$500 / \$1000 / \$1500 / N.A.Unnamed Driver Excess: \$500 / \$1000 / \$2500 / N.A.Third Party Excess: \$1500 / \$2000 / N.A.No Claims Discount (NCD): 0 / 10 / 15 / 20 / 30 / 40 / 50NCD Protector * ☐ Yes ☒ No**Own Damage (OD)**

- ☐ Premium may be affected upon renewal (Claim Loading)
- ☐ NCD affected upon renewal (30% affected)
- ☐ Standard excess waiver
- ☐ Tendering process apply (NTUC Income to allocate workshop) (Min **2** working days, exclude Reporting Date, Sat, Sun and PH)
- ☐ SGD\$50 transport allowance. (Up to **7 days** after repair commence in the workshop)
- ☐ For recovery of uninsured losses (UIL), you must sign the UIL form before Income proceed to do a claim recovery.
- ☐ Damage to third party property
- ☐ Medical expenses (Up to \$1000 - Refer to policy details)
- ☐ Personal Accident benefits (Refer to policy details)

(Outcome will not be guaranteed)**Third Party (TP)**

- ☒ Able to revert to OD claim if repair is done at Income Quality Workshops (within a year)
- ☒ The preferred workshop will follow up with all claim matters and advice (To check with preferred workshop on claims outcome)

Self-Repair (SR) / Reporting Only (RO)

- ☐ Premium & NCD may not be affected if there is **NO** claim against your policy
- ☐ Premium may be affected upon renewal (Claim Loading)
- ☐ Third Party Excess Apply
- ☐ NCD affected upon renewal (30% affected)

Remarks

- ☐ Vehicle continue driving after accident reporting, any further damage e.g. overheat / further accident will not be covered.
- ☐ Usage of Refurbish & Repair / New parts **(Subject to Surveyor Approval)**
- ☐ Survey necessary as cost of repair above \$3000 (before repair / before paint / after repair). Repair period may extend
- ☐ Subject to parts availability, repair deadline may extend. Income will **NOT** pay for any transport expenses or any losses due to unavailability of parts or accessories.
- ☐ NCD (10%) will be affected due to late reporting. Please write in to motor@income.com.sg for NCD loss appeal

Signature of Authorised Person/Driver

Relationship

Date (dd/mm/yyyy) - Time

Name / Contact Number

Note taken by

Staff Code

Date (dd/mm/yyyy) - Time

Eric Woo

S992753

28/5/2019 12:36

For Official Use

Soh Tze

Chen.

9387
7230.

REPUBLIC OF SINGAPORE DRIVING LIC

License Number: S7202442G

SOH TZE CHYN
(SU ZIQIN)

Date of Birth: 18 Jan 1972
Valid Date: 08 May 2003

000462312D

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7202442G

Name

SOH TZE CHYN
(SU ZIQIN)
苏自勤

Race
CHINESE

Date of Birth 18-01-1972 Sex M

Country of Birth
SINGAPORE

S7202442G

YOU ARE PERMITTED TO DRIVE VEHICLES OF THE FOLLOWING CLASS

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

22 May 2002

1857845

NRIC No: S7202442G

Blood Group B+ Date of issue 22-10-1993

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2442G
Vehicle Details	
Vehicle No.:	SKZ9337C
Vehicle to be Exported:	No
Intended Deregistration Date:	28 May 2019
Vehicle Make:	RENAULT
Vehicle Model:	FLUENCE 1.6L CVT ABS D/AB 2WD 4DR SR
Primary Colour:	Silver
Manufacturing Year:	2011
Engine No.:	H4MC721F096566
Chassis No.:	VF1LZB50TUC248585
Maximum Power Output:	82.0 kW (109 bhp)
Open Market Value:	\$15,864.00
Original Registration Date:	31 May 2011
First Registration Date:	31 May 2011
Transfer Count:	2
Actual ARF Paid:	\$15,864.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 May 2021
PARF Rebate Amount:	\$9,518.00
Intended COE Rebate Details	
COE Expiry Date:	30 May 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$44,000.00
COE Rebate Amount:	\$8,823.00
Total Rebate Amount:	\$18,341.00

The information contained herein is correct as at 28 May 2019

OK