

INSURANCE

ISS. CASE OWNER

CC 4/1111900

9999, E phn. 4

LKK  
IDAC

Surveyor

Steve

DOI

ASSIGNMENT

10/6/19

Date / Time

4/6/19 6/6/19

Registered in Meritum

Pre-assign / CCU / FTE



Insured Vehicle No.

SHD 7281T

Name of Insured

STC

Insured Tel No.

HP:

Excess Sec II :SS

D.O.A:

18/4/19

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

YEDW BENG 41yrs

Driver Tel No.:

(V/L: YES / NO)

Claim No.

Policy No.

Make / Model:

Place of Accident:

MCDMOOLY

HYUNDAI

LIEN SWEE KH TWS MYE CROSS  
JUNE OF VIETNAM RD.

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SE7 9337C



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Charles  
Customer



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

SE7 9337C

SHD 7281T

25/6/19 - propose 54TV.  
2/4/19 - TP did not report at char's  
4/11/19 - File -> Shu Par tu (in corp)

STAGE DATE / PIC

Non-Reporting hr (1st):  
Non-Reporting hr (2nd):  
Non-Reporting hr (Final):  
Notification hr (if non-pickup):  
Call OI:  
After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup):  
After call hr to OI:  
Authorisation To Act:  
Release Voucher:  
Final Repair Bill:  
Car Rental Invoice:  
Towing Invoice:  
LTA / GIA:  
Medical Bill:  
PIR:  
Mandate/Reject Instruction:  
LOD:  
Payment Breakdown Form:  
Post-Repair Photos:  
Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia

Repair Cost:

SS

Loss of Rental (LOR):

SS

( days)

Loss of Use (LOU):

SS

15 x days

Loss of Income (LOI):

SS

15 x days

LOI only

LOI only

LOR + LOI

LOR + LOI

(Tick only one)

(JIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Loyal Cost:

SS

1) Claim status: Normal/Reject/Private Settle  
2) Report Format:  
3) Survey fee: 8250.00

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

## ASSIGNMENT

From: \_\_\_\_\_ Date: 10.6.2019

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKZ 9337Cat Workshop m/s Charn's Customcraftof BK1010 Bukit Merah Lane 3 #01-105

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

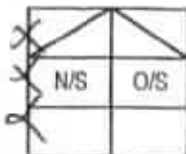
Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: 1000m

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 04 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or NoCA / REV / REP. / 24 HRS mu?

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SKZ 9337C Yr Regn: 31/5/11Type: M/Car M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Renault Fluence C.C. 1598Colour: Slvr A/C: Insured / Std / NI / NASp. Reading: 91670 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: VF1L2B50Tu C74FS85Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim STD A/Rim orTyre Size: F: 205/69R16R: •

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

Front

Rear

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 28/5/19 D.O.I. 18/6/19Survey held at Charn'sDes. of Damages: Frt / Rear / O/S N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

MR-22KSubmit #45 #1CRed #1/5 # 15w.00 (Red # 2005.50 / 577.7)

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: \_\_\_\_\_

1)

☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

S + RS, SI

Photos

Others

TOTAL

Report Format: \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_



# CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,  
Spray-Painting, Mechanical Repair And Customizing of Cars

BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724  
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723  
TEL: 6271 7054, 6273 3304 FAX: 6273 6676 EMAIL: charns@singnet.com.sg  
Bus. Reg. No. 251513/00M GST Reg. No. M90367863L

NTUC/III(SHD7281T)

DOA: 28/05/2019@0805

INDIA INTERNATIONAL INSURANCE PTE LTD

03/06/2019

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:

SKZ 9337 C - RENAULT FLUENCE 1.6L CVT ABS D/AB 2WD 4DR SR

CHASSIS: VF1LZB50TUC248585 (05/2011)

1 pc	Front fender LH	✓ DD	\$ 490.00 ✓
1 pc	Front door LH	× R	\$ 1,400.00 ×
			\$ 1,890.00
	LESS 5%		\$ 94.50
			\$ 1,795.50

Remove and reinstall front door glass & fittings.

\$ 60.00 × 100

Remove necessary parts: jacking, panel beating, repair and straighten front bumper, front fender LH, front door protector LH, rear door LH and rear door protector.

\$ 550.00 400

Putty and respray front bumper, front fender LH, front door LH, front door protector, rear door LH and rear door protector and LH side mirror cover.

\$ 1,100.00 1000

ADD 7% GST

\$ 3,505.50  
\$ 245.39  
\$ 3,750.89

Note: The above is an estimate only. IF other parts requested during the course of repair, we will inform you accordingly.

All parts are subject to availability.

Steve (LKK) WL Prjuch  
8322 8813 10/6/19, 7:00 pm  
Steve Chen @ lkk auto.com 4 days  
L/S  
Ray AF spy

LKK Auto Consultants hence notify the Repairer of CHARN'S CUSTOMCRAFT

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

[➤ Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 2442G

### Vehicle Details

Vehicle No.: SKZ9337C

Vehicle to be Exported: No

Intended Deregistration Date: 10 Jun 2019

Vehicle Make: RENAULT

Vehicle Model: FLUENCE 1.6L CVT ABS D/AB 2WD 4DR SR

Primary Colour: Silver

Manufacturing Year: 2011

Engine No.: H4MC721F096566

Chassis No.: VF1LZB50TUC248585

Maximum Power Output: 82.0 kW (109 bhp)

Open Market Value: \$15,864.00

Original Registration Date: 31 May 2011

First Registration Date: 31 May 2011

Transfer Count: 2

Actual ARF Paid: \$15,864.00

### Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 30 May 2021

PARF Rebate Amount: \$8,725.00

### Intended COE Rebate Details

COE Expiry Date: 30 May 2021

COE Category: A - Car (1600cc &amp; below)

COE Period(Years): 10

QP Paid:	\$44,000.00
----------	-------------

COE Rebate Amount: \$8,669.00

**Total Rebate Amount:** **\$17,394.00**

The information contained herein is correct as at 10 Jun 2019

OK

## Nivitha (LKK Auto)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Tuesday, 4 June 2019 9:10 AM  
**To:** Charn's Customcraft; 'sur@lkkauto.com'; admin-d@lkkauto.com  
**Cc:** Zuhaidah Samsuri  
**Subject:** RE: Accd Invlg: SKZ 9337 C & SHD 7281 T on 28.05.2019  
**Attachments:** PRI.PDF

**Sensitivity:** Confidential

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKZ9337C and let us have your report urgently.

This claim will be handled by Ms Aida.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

---

**From:** Charn's Customcraft [mailto:charns@singnet.com.sg]  
**Sent:** 03 June, 2019 4:54 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** RE: Accd Invlg: SKZ 9337 C & SHD 7281 T on 28.05.2019  
**Importance:** High  
**Sensitivity:** Confidential

LKK please

Thanks & Regards,  
Sharon Lee  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676  
Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
GST Reg. No: M90367863L  
Company Reg No: 25151300M

---

**From:** Motor Claim - III [mailto:motorclaim@iii.com.sg]  
**Sent:** Monday, 3 June, 2019 3:40 PM

**To:** Charn's Customcraft  
**Subject:** RE: Accd Invlg: SKZ 9337 C & SHD 7281 T on 28.05.2019  
**Sensitivity:** Confidential

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

---

**From:** Charn's Customcraft [<mailto:charns@singnet.com.sg>]  
**Sent:** 03 June, 2019 12:25 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** Accd Invlg: SKZ 9337 C & SHD 7281 T on 28.05.2019  
**Importance:** High  
**Sensitivity:** Confidential

Dear Sir/Madam,

Our client's vehicle no. SKZ 9337 C would like to submit a third party claim against your insured: SHD 7281 T

Please find attached relevant documents for your action.

Kindly contact Sharon/Esther on PRI and advise on liability asap.

Thanks & Regards,  
Sharon Lee  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676  
Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
GST Reg. No: M90367863L  
Company Reg No: 25151300M

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	06 Jun 2019 17:13	Cim Dtl Modified	Claimant's Name: -> SOH TZE CHYN (SU ZIQIN). Claimant's ID: -> S7202442G.	[A] Lau Shu Pei
2	06 Jun 2019 17:13	Cim Veh Model Changed	(202200) RENAULT FLUENCE 1.6 (A).	[A] Lau Shu Pei
3	06 Jun 2019 17:13	Cim Created	Reg No: SKZ9337C. Acct Date: 2019/05/28. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Charn's Customcraft (HQ)	[A] Lau Shu Pei
4	06 Jun 2019 17:13	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	06 Jun 2019 17:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/17	[A] Lau Shu Pei
6	06 Jun 2019 17:13	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pei
7	06 Jun 2019 17:13	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	06 Jun 2019 17:13	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
9	10 Jun 2019 10:24	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	11 Jun 2019 12:10	Adj Mandate Request	Cur.Req:0.00:PODS Liability: TBA Remarks: Kindly assist to upload insured video for our viewing.	[A] CHEW HSIAO TONG

Date From ◀ ▶ 📅 Date To ◀ ▶ 📅 Audit Type None ▼ Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History							
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2169489	07/06/2019 08:55	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SKZ9337C	SHD7281T	11.77



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 15 June 2019 3:34 PM  
**To:** Charn's Customcraft (chams@singnet.com.sg)  
**Subject:** Your ref: SKZ 9337C \*Our ref: CC4/III19009999/Epb3 [ACCIDENT INVOLVING SHD 7281T(III) & SKZ 9337C ON 28/05/2019]  
**Attachments:** Statement of SHD7281T.pdf

Your ref: **SKZ 9337C**  
Our ref: CC4/III19009999/Epb3

Without Prejudice

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SHD 7281T(III) & SKZ 9337C ON 28/05/2019**

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that both parties changed lane. Attached is a copy of our insured accident report for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate and early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

---

**From:** Charn's Customcraft <charns@singnet.com.sg>  
**Sent:** Monday, 17 June 2019 12:55 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: Your ref: SKZ 9337C \*Our ref: CC4/III19009999/Epb3 [ACCIDENT INVOLVING SHD 7281T(III) & SKZ 9337C ON 28/05/2019]  
**Attachments:** 20190528\_080055.jpg; 20190528\_080103.jpg; 20190528\_080109.jpg; 20190528\_080302.jpg  
**Importance:** High

Hi Hsiao Tong

As requested, please find attached photos taken at the scene.

Our client's vehicle was in the straight wheel position after the accident.

How about the taxi's in-car camera? Any video footage to justify the taxi's statement?

Thanks & Regards,  
Sharon Lee  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676  
Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)  
GST Reg. No: M90367863L  
Company Reg No: 25151300M

---

**From:** Hsiao Tong (LKKAUTO) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Saturday, 15 June, 2019 3:34 PM  
**To:** Charn's Customcraft (charns@singnet.com.sg)  
**Subject:** Your ref: SKZ 9337C \*Our ref: CC4/III19009999/Epb3 [ACCIDENT INVOLVING SHD 7281T(III) & SKZ 9337C ON 28/05/2019]

Your ref: **SKZ 9337C** Without Prejudice  
Our ref: CC4/III19009999/Epb3

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SHD 7281T(III) & SKZ 9337C ON 28/05/2019**

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that both parties changed lane. Attached is a copy of our insured accident report for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate and early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

### AUDIT TRAIL

No.	On	Audit	Remarks	By
1	06 Jun 2019 17:13	Clim Dtl Modified	Claimant's Name: -> SOH TZE CHYN (SU ZIQIN). Claimant's ID: -> S7202442G.	[A] Lau Shu Pei
2	06 Jun 2019 17:13	Clim Veh Model Changed	(202200) RENAULT FLUENCE 1.6 (A).	[A] Lau Shu Pei
3	06 Jun 2019 17:13	Clim Created	Reg No: SKZ9337C. Acct Date: 2019/05/28. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Charn's Customcraft (HQ)	[A] Lau Shu Pei
4	06 Jun 2019 17:13	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	06 Jun 2019 17:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/17	[A] Lau Shu Pei
6	06 Jun 2019 17:13	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	06 Jun 2019 17:13	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	06 Jun 2019 17:13	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
9	10 Jun 2019 10:24	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	11 Jun 2019 12:10	Adj Mandate Request	Cur.Req:0.00:PODS Liability: TBA Remarks: Kindly assist to upload insured video for our viewing.	[A] CHEW HSIAO TONG
11	11 Jun 2019 14:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/17. Mandate Remarks: OID video footage uploaded	[I] Zuhaidah Bte Samsuri
12	11 Jun 2019 14:24	Adj Mandate Set	Maintained:OID video footage uploaded	[I] Zuhaidah Bte Samsuri
13	11 Jun 2019 15:50	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> CHEN TSUE YEE	[A] Lau Shu Pei
14	15 Jun 2019 15:26	Video Downloaded	Downloaded Video - Accident (OID)	[A] CHEW HSIAO TONG
15	22 Jun 2019 14:39	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 50% Remarks: No video from third party, only scene photos. Propose 50/50.	[A] CHEW HSIAO TONG
16	24 Jun 2019 09:27	Video Downloaded	Downloaded Video - Accident (OID)	[I] Zuhaidah Bte Samsuri
17	24 Jun 2019 09:52	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/06/17. Mandate Remarks: OID reported both changing lanes	[I] Zuhaidah Bte Samsuri
18	24 Jun 2019 09:52	Adj Mandate Set	Approved:0.00:OID reported both changing lanes	[I] Zuhaidah Bte Samsuri

Date From



Date To



Audit Type

None



Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2169489	07/06/2019 08:55	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SKZ9337C	SHD7281T	11.77
2173846	11/06/2019 14:24	Motor	India International	India International	SKZ9337C	Zuhaidah Bte Samsuri	xx.xx

## Hsiao Tong (LKKAUTO)

---

**From:** Charn's Customcraft <charns@singnet.com.sg>  
**Sent:** Saturday, 2 November 2019 9:58 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: Your ref: SKZ 9337C \*Our ref: CC4/III19009999/Epb3 [ACCIDENT INVOLVING SHD 7281T(III) & SKZ 9337C ON 28/05/2019]

**Importance:** High



Hi Hsiao Tong,

Kindly close the case as we did not repair the vehicle.

Thanks & Regards,  
Sharon Lee  
Charn's Customcraft  
Tel: 6272 5429 Fax: 6273 6676  
Email: charns@singnet.com.sg  
GST Reg. No: M90367863L  
Company Reg No: 25151300M

---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Saturday, 2 November, 2019 9:44 AM  
**To:** Charn's Customcraft  
**Subject:** RE: Your ref: SKZ 9337C \*Our ref: CC4/III19009999/Epb3 [ACCIDENT INVOLVING SHD 7281T(III) & SKZ 9337C ON 28/05/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Kindly advise if your client is still pursuing third party claim against our insured / M/s India International Insurance Pte Ltd. If so, kindly forward the LOD and all supporting documents to us if available for our further action.

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we will proceed to close file at our end.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 24 September 2019 3:55 PM

**To:** Charn's Customcraft <[charns@singnet.com.sg](mailto:charns@singnet.com.sg)>

**Subject:** RE: Your ref: SKZ 9337C \*Our ref: CC4/III19009999/Epb3 [ACCIDENT INVOLVING SHD 7281T(III) & SKZ 9337C ON 28/05/2019]

Without Prejudice

Dear Sirs/mdm,

We refer to our below email.

Kindly get back to us.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 25 June 2019 8:55 AM

**To:** Charn's Customcraft <[charns@singnet.com.sg](mailto:charns@singnet.com.sg)>

**Subject:** RE: Your ref: SKZ 9337C \*Our ref: CC4/III19009999/Epb3 [ACCIDENT INVOLVING SHD 7281T(III) & SKZ 9337C ON 28/05/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose 50/50 on this matter.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Saturday, 22 June 2019 2:40 PM

**To:** Charn's Customcraft <[charns@singnet.com.sg](mailto:charns@singnet.com.sg)>

**Subject:** RE: Your ref: SKZ 9337C \*Our ref: CC4/III19009999/Epb3 [ACCIDENT INVOLVING SHD 7281T(III) & SKZ 9337C ON 28/05/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We are currently pending instruction from III.

We will get back to you asap.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Charn's Customcraft <[charns@singnet.com.sg](mailto:charns@singnet.com.sg)>

**Sent:** Friday, 21 June 2019 2:45 PM

**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Your ref: SKZ 9337C \*Our ref: CC4/III19009999/Epb3 [ACCIDENT INVOLVING SHD 7281T(III) & SKZ 9337C ON 28/05/2019]

**Importance:** High

Hi Hsiao Tong

Please advise the below

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)

GST Reg. No: M90367863L

Company Reg No: 25151300M

---

**From:** Charn's Customcraft [<mailto:charns@singnet.com.sg>]

**Sent:** Monday, 17 June, 2019 12:55 PM

**To:** 'Hsiao Tong (LKKAUTO)'

**Subject:** RE: Your ref: SKZ 9337C \*Our ref: CC4/III19009999/Epb3 [ACCIDENT INVOLVING SHD 7281T(III) & SKZ 9337C ON 28/05/2019]

**Importance:** High

Hi Hsiao Tong

As requested, please find attached photos taken at the scene.

Our client's vehicle was in the straight wheel position after the accident.

How about the taxi's in-car camera? Any video footage to justify the taxi's statement?

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: [charns@singnet.com.sg](mailto:charns@singnet.com.sg)

GST Reg. No: M90367863L

Company Reg No: 25151300M

---

**From:** Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

**Sent:** Saturday, 15 June, 2019 3:34 PM

**To:** Charn's Customcraft ([charns@singnet.com.sg](mailto:charns@singnet.com.sg))

**Subject:** Your ref: SKZ 9337C \*Our ref: CC4/III19009999/Epb3 [ACCIDENT INVOLVING SHD 7281T(III) & SKZ 9337C ON 28/05/2019]

Your ref: **SKZ 9337C**

Without Prejudice

Our ref: CC4/III19009999/Epb3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SHD 7281T(III) & SKZ 9337C ON 28/05/2019**



We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that both parties changed lane. Attached is a copy of our insured accident report for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate and early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Print Sent Message

This mail is associated with :

**\*SKZ9337C (MCT19050772)  
[SHD7281T]**

TP

SOH TZE CHYN (SU ZIQIN)  
May 28 2019 12:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Charn's Customcraft

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 02/11/2019 10:46 AM.  
**To** aida@jii.com.sg  
**CC** III\_SG; chewht@lkkauto.com; admin-a@lkkauto.com  
**Subject** <Submit WP Report> MCT19050772

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that third party did not send in vehicle for repair at Charn's Customcraft.

In view of this, we will proceed to close file and submit WP report to your good office.

Thank you.

Hsiao Tong

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Jun 2019 <a href="#">Edit Reg</a>		04 Jun 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,450.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,450.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>







































Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	SOH TZE CHYN (SU ZIQIN), ID: S7202442G								
Vehicle Reg. No.:	SKZ9337C	Date of Loss:	28/05/2019 00:00 - :59 [95 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19050772	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHD7281T	Policy No. (Claimant):	5103032243						
		Excess:							
Repairer:	Charn's Customcraft (HQ) Block 1010 Bukit Merah Lane 3, #01-105, 159724 Bukit Merah - Tel: 62717054								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 17/06/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>									
<ul style="list-style-type: none"> <li>III_SG (24/06/2019): Alert - Adj Mandate Approved (S\$0.00) - SKZ9337C - Claim Handler: Zuhaidah Bte S...</li> <li>III_SG (11/06/2019): Alert - Adj Mandate Maintained - SKZ9337C - Claim Handler: Zuhaidah Bte Samsuri</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SKZ9337C (MCT19050772)  
[SHD7281T]  
TP  
SOH TZE CHYN (SU ZIQIN)  
May 28 2019 12:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Charn's Customcraft

Upload Documents Upload Photos Compose New Letter

View View in Browser

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	11/06/19 14:24	Video - Accident (OID)	 Load MP4	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
2	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
3	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
4	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
5	10/06/19 18:49	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
6	10/06/19 18:49	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
7	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
8	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
9	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
10	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
11	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
12	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
13	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
14	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
15	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
16	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
17	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
18	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
19	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
20	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
21	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
22	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
23	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
24	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
25	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
26	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
27	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
28	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
29	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
30	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
31	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
32	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
33	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
34	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
35	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
36	10/06/19 18:49	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/06/19 17:13	EMAIL FROM III DD 04062019	 Load PDF	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
2	06/06/19 17:13	TP EST & GIA REPORT	 Load PDF	
3	11/06/19 19:48	TP ESTIMATE- MARKED	 Load PDF	
4	22/06/19 14:37	Scene photos from TP	 Load PDF	
5	02/11/19 10:42	Email from TP dd 021119	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	07/06/19 08:52	Singapore Accident Statement	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div> ^ v </div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer Note: Remarks are private unless you show it to other parties.			

# LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19009999/EPB3Q2

Date: 12/11/2019

### REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant Vehicle No: SKZ9337C Insured Vehicle No: SHD7281T  
 Date of Loss: 28/05/2019 Nature of Claim: TP Claim No: MCT19050772

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKZ9337C  
 Make & Model: RENAULT FLUENCE, 1.6 (A) Engine No: H4MC721F096566  
 Reg. Date: 31/05/2011 (Man. Year: 2011) Chassis No: VF1LZB50TUC248585  
 Colour: Silver Odometer: 91670 km  
 Engine Capacity: 1598 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16  
 Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm  
 Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,795.50	465.50	1,330.00	74.07
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,710.00	1,400.00	310.00	18.13
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>3,505.50</b>	<b>1,865.50</b>	<b>1,640.00</b>	<b>46.78</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,450.00</b>		
<b>(S\$)</b>	<b>3,505.50</b>	<b>1,450.00</b>	<b>2,055.50</b>	<b>58.64</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>245.39</b>	<b>101.50</b>	<b>143.89</b>	<b>58.64</b>
<b>Nett Amount (S\$)</b>	<b>3,750.89</b>	<b>1,551.50</b>	<b>2,199.39</b>	<b>58.64</b>

### INSPECTION

Date of Assignment: 04/06/2019  
 Date Inspected: 10/06/2019 Inspected At: Charn's Customcraft (HQ)  
 Block 1010 Bukit Merah Lane 3, #01-105  
 Singapore 159724  
 Estimated Period of Repair: 4.0 days

Adjuster: CHEN TSUE YEE

Manager: CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 11 Nov 2019)
<b>Parts:</b>	143	RENAULT FLUENCE 1.6 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SKZ9337C)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER LH	Dented	490.00 FL	*490.00 FL
2	1		*FRONT DOOR LH	Repair	1,400.00 FL	*- FL
F=Franchise part. L=ListItemDisc.						
Sub Total (S\$)					1,890.00	490.00
- List Item Discount on L Items 5.00/5.00% (S\$)					94.50	24.50
Total Parts (S\$)					1,795.50	465.50

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE AND REINSTALL FRONT DOOR GLASS & FITTINGS	New	60.00	0.00
2	REMOVE NECESSARY PARTS,JACKING ,PANEL BEATING ,REPAIR AND STRAIGHTEN FRONT BUMPER ,FRONT FENDER LH ,FRONT DOOR PROTECTOR LH ,REAR DOOR LH AND REAR DOOR PROTECTOR	New	550.00	400.00
3	PUTTY AND RESPRAY FRONT BUMPER ,FRONT FENDER LH ,FRONT DOOR LH ,FRONT DOOR PROTECTOR ,REAR DOOR LH AND REAR DOOR PROTECTOR AND LH SIDE MIRROR COVER	New	1,100.00	1,000.00
Gross Labour Cost (S\$)			1,710.00	1,400.00

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;