

INSURANCE CASE OWNER: CC 4 / III 1900 9996, T1 1063 / LKK: IDAC:

Surveyor: Taufikh DOI: 25/06/2019 P 6/6/19 Date / Time: 6/6/19 Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.: SHA 102H  
Name of Insured: CTOL  
Insured Tel No.: HP: 24/5/19  
Excess Sec II :SS D.O.A.:  
Is driver the owner? ( YES / NO ) Nature of Accident:  
If NO, Driver Name / Age: ROHMAN BIN BOYAMEN  
Driver Tel No.: (VA: YES / NO )

Claim No.:  
Policy No.: M 000005  
Make / Model: HYUNDAI  
Place of Accident: BRABDELL RD TMS UPP  
SEWANHUN RD  
O/GIA REPORT: YES / NO : TP GIA REPORT: YES / NO  
Insured Liability: % Final ? Yes / No

SJM 8615L



INSRS:  
WSP: Burned  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time	STAGE	DATE / PIC
10/6/19	Non-Reporting Itr (1st)	
10/6/19	Non-Reporting Itr (2nd)	
11/6/19	Non-Reporting Itr (Final)	
18/6/19	Notification Itr (if non-pickup)	
4/11/19	Call OI	
19/4/19	After call Itr to OI	
22/4/19	Documentation Check List: Handler Typist	
	Notification Itr (if non-pickup)	
	After call Itr to OI	
	Authorisation To Act	
	Release Voucher	
	Final Repair Bill	
	Car Rental Invoice	
	Towing Invoice	
	LTA / GIA	
	Medical Bill	
	PIR	
	Multirate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS	( days) Reduction: %
FINAL SETTLEMENT	Date/Time: 4/11/19	Confirm with: Angela
Final Liability:	% 100	(Agreed / Assessed) BOLA SN No.: 15
Repair Cost:	SS 3921.89	
Loss of Rental (LOR):	SS	( days)
Loss of Use (LOU):	SS 50.00	(5 x 5 days)
Loss of Income (LOI):	SS	(5 x days)
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> [Tick only one]		
GIA/LTA Search	SS 7.45	
Medical:	SS	
Disbursement:	SS	(e.g. Tow/ Independent )
Legal Cost:	SS	
Total:	SS 4429.34	Global Sum SS:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS 4429.34	Name 1: Burneo Motors (Sringaperi) Pte Ltd
Payee 2 (Strike if N.A.)	SS	Name 2:
Payee 3 (Strike if N.A.)	SS	Name 3:

ASSIGNMENT

6E 2029 Jan

From: \_\_\_\_\_ Date: 25.6.2019

Estimated Cost: \_\_\_\_\_

OD (TP/WS/TP RES/OD RES/EVA/INV/MV)

To Inspect Vehicle No: SJM 8615 L

at Workshop n/s Borneo Motors

of 17 Ubi Road 4

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: After 10.30am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \$60K

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Date / Time Action / Instruction

9/24/6209  
PIP \$ 3665.32 (Reel # 4036.64/52%)

Veh No: SJM 8615 L Yr Regn: 2009 Jan

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Camry c.c. 2100

Colour: 8/12 A/C: Insured / Std / NI / NA

Sp. Reading: 122412 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: MRO535K 4007 05234

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/55R17

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

R/Bal. 2 mm

L/Bal. 6 mm

D.O.I. 25/6/19

Borneo Ubi

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

1)

Date/Time, File Return to?

2)

☐ : Preli. Report

☐ : Final Report

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

Survey Fee:

Transportation:

☐ : G + RS, SR

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$) )



Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

**ESTIMATE**

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Account Detail	Account No	Customer Detail
India International Insurance P L 64 Cecil Street #06-02 IOB Building Singapore 049711 Attn: Motor Claims Dept	S1000006 / ICIII1	Ms Leong Lai Ching 29 Lorong Lew Lian #04-07 Singapore 536471 Mobile: 81238924
	Document No 0	
	Document Date 19/06/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
08	JEAGKT	ACV40R	19/01/2009	SJM8615L	0	18385	67/DS/SJM8615L
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
MR053BK4007032347	2AZK122459	60	Sam San Joi	29/05/2019 16.05	--/--/----	0.00	

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES TP-DIRECT SETTLEMENT TP-SHA1021H ACC DATE:24/05/2019 DRIVE IN:29/05/2019 DATE-IN: DATE SURVEY: NO OF REPAIR DAYS: BY: AUTHORIZED ON:				30.00
2	B	BP-LAB2 CHECK LIGHTING & WIRING SYSTEM				104.72
3	Z	BP-SLANT SUPPLY SEALANT (NETT)-LH FRT DOOR				80.00
4	B	BP-LAB2 TRANSFER & INSTALL COMPONENTS TO NEW DOOR				308.00
5	B	BP-ECU2 TO RESET ECU AND REPROGRAMME				164.00
6	B	BP-LAB2 REPLACE LH FRT ACCIDENT DAMAGED PARTS STRAIGHTEN & ALIGN LH FRT ACCIDENT AFFECTED AREAS				1848.00
7	I	BP-RES2 RESPRAY JOB ON LH FRT ACCIDENT AFFECTED AREAS				2360.00
8	1	S53802-06140 L/FRT FENDER ASSY,	1.00	930.00		930.00
9	2	S67002-06110 PANEL ASSY, FR DR	1.00	1603.50		1603.50
10	3	S75986-06020 L/FRT DOOR STRIPE,	1.00	48.20		48.20
11	4	S75976-06020 L/FRT DOOR STRIPE,	1.00	22.10		22.10
12	5	S75732-06912 L/FRONT DOOR MLDG,	1.00	110.00		110.00

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	<p>LIK Auto Consultants hereby notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>To resurvey before/after spray painting</li> <li>To display damaged part(s) during resurvey</li> <li>Parts prices are subject to confirmation</li> <li>Third party survey is on a "Without Prejudice" basis</li> <li>No illegal modification(s) is allowed</li> <li>Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company</li> </ul>	<p>Parts</p> <p>Labour</p> <p>Materials</p> <p>Lubrication/Fluid</p> <p>Others</p>	Less
			Amount Due

3996902

3996902

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.

VEHICLE NO SJM8615L

CUSTOMER


SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD

**Borneo Motors**

Inchcape

Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9**ESTIMATE**

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account &amp; more!

Account Detail		Account No <b>S1000006/ICIIII</b>		Customer Detail				
<b>India International Insurance P L</b> 64 Cecil Street #06-02 IOB Building Singapore 049711 Attn: Motor Claims Dept		Document No <b>0</b>		<b>Ms Leong Lai Ching</b> 29 Lorong Lew Lian #04-07 Singapore 536471 Mobile: 81238924				
		Document Date <b>19/06/2019</b>						
Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks	
<b>08</b>	<b>JEAGT</b>	<b>ACV40R</b>	<b>19/01/2009</b>	<b>SJM8615L</b>	<b>0</b>	<b>18385</b>	<b>67/DS/SJM8615L</b>	
Chassis No		Engine No		Terms	Service Engineer	Vehicle In	Collected On	
<b>MR053BK4007032347</b>		<b>2AZE122459</b>		<b>60</b>	<b>Sam San Joi</b>	<b>29/05/2019 16.05</b>	<b>--/--/---- 0.00</b>	
L	Cd	Job/Parts Description			Qty	Unit Price	Disc %	Amount
13	6	S75794-06020 L/F DOOR INSERT MLDG,			1.00	22.50		22.50
14	7	S75443-06260 "VVTI" EMBLEM, LH			1.00	44.10		44.10
15	8	T90269-06013 RIVETS			8.00	1.70		13.60
16	9	T90269-06017 RIVET			4.00	3.30		13.20
<p><i>Taufik 97495749/67418434</i></p> <p><i>WP</i></p> <p><i>25/6/19 @ 3pm</i></p> <p><i>Repairing before paint</i></p> <p><i>sur @ kharo.com</i></p> <p><i>Taufik @ kharo.com</i></p> <p><i>05 days</i></p> <p>Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.</p>								
For & on behalf of <b>Borneo Motors</b>		Customer's Signature		Change Summary		Total <b>7,701.92</b>		
		Please acknowledge receipt of vehicle		Parts		<b>2,807.20</b>		
				Labour		<b>4,894.72</b>		
				Materials		<b>0.00</b>		
				Lubrication/Fluid		<b>0.00</b>		
				Others		<b>0.00</b>		
				GST 7.00%		<b>539.13</b>		
				Less		<b>0.00</b>		
				Amount Due		<b>8,241.05</b>		

PLEASE TEAR ALONG PERFORATED LINE

**3996903**

TO SECURITY GUARD

**3996903**PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE **19/06/2019**  
TIME **11:26**VEHICLE NO. **SJM8615L**

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**

Inchcape



Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

# ESTIMATE

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Borneo Motors (Singapore) Pte Ltd

Online Service Booking:

www.toyota.com.sg  
Toyota Bodycare Centre  
17 Ubi Road 4  
Singapore 409611  
Tel no.: 6631 1188

Account Detail	Account No	Customer Detail
India International Insurance P L 64 Cecil Street #06-02 IOB Building Singapore 049711 Attn: Motor Claims Dept	S1000006 / ICI1111	Ms Leong Lai Ching 29 Lorong Lew Lian #04-07 Singapore 536471 Mobile: 81238924
	Document No 0	
	Document Date 19/06/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
08	JEAGRT	ACV40R	19/01/2009	SJM8615L	0	18385	67/DS/SJM8615L
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
MR053BK4007032347	2A1E122459	60	Sam San Joi	29/05/2019 16.05	--/--/----	0.00	

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES TP-DIRECT SETTLEMENT TP-SHA1021H ACC DATE:24/05/2019 DRIVE IN:29/05/2019 DATE-IN: DATE SURVEY: NO OF REPAIR DAYS: BY: AUTHORIZED ON:				30.00
2	B	BP-LAB2 CHECK LIGHTING & WIRING SYSTEM				104.72
3	Z	BP-SLANT SUPPLY SEALANT (NETT)-LH FRT DOOR				80.00
4	B	BP-LAB2 TRANSFER & INSTALL COMPONENTS TO NEW DOOR				308.00
5	B	BP-ECU2 TO RESET ECU AND REPROGRAMME				164.00
6	B	BP-LAB2 REPLACE LH FRT ACCIDENT DAMAGED PARTS STRAIGHTEN & ALIGN LH FRT ACCIDENT AFFECTED AREAS				1848.00
7	I	BP-RES2 RESPRAY JOB ON LH FRT ACCIDENT AFFECTED AREAS				2360.00
8	1	S53802-06140 L/FRT FENDER ASSY,	1.00	930.00		930.00
9	2	S67002-06110 PANEL ASSY, FR DR	1.00	1603.50		1603.50
10	3	S75986-06020 L/FRT DOOR STRIPE,	1.00	48.20		48.20
11	4	S75976-06020 L/FRT DOOR STRIPE,	1.00	22.10		22.10
12	5	S75732-06912 L/FRONT DOOR MLDG,	1.00	110.00		110.00

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	LKK Auto Consultants hence notify the Repairer of the following: • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company	Parts Labour Material Lubrication/Fluid Others	Less Amount Due

3996902

3996902

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

VEHICLE NO SJM8615L

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motor

Email Sam 16/10  
COK \$3665.32 15 days

# TAX INVOICE

Toyota Bodycare Centre  
17 Ubi Road 4  
Singapore 409611  
Tel no.: 6631 1188

S1000006/ICIIII

India International Insurance P L  
64 Cecil Street  
#06-02 IOB Building  
Singapore 049711  
Attn: Motor Claims Dept

39009511

02/10/2019

Ms Leong Lai Ching  
29 Lorong Lew Lian  
#04-07  
Singapore 536471  
Mobile: 81238924

08 JEAGKT ACV40R 19/01/2009 SJM8615L 122412 18385 67/DS/SJM8615L  
MR053BK4007032347 2AZE122459 60 Sam San Joi 28/06/2019 9.52 02/10/2019 8.43

1	2	BP-SUNDRY	SUNDRIES	TP-DIRECT SETTLEMENT				30.00
		TP-SHA1021H		ACC DATE:24/05/2019				
		DRIVE IN:29/05/2019						
		DATE-IN:25/06/2019		DATE SURVEY:25/06/2019				
		NO OF REPAIR DAYS:5 DAYS						
		BY:TAUFIK(LKK)						
2	B	BP-LAB2	CHECK LIGHTING & WIRING SYSTEM					104.72
3	B	BP-ECU2	TO RESET ECU AND REPROGRAMME					164.00
4	B	BP-LAB2	REPLACE LH FRT ACCIDENT DAMAGED PARTS					1080.00
		STRAIGHTEN & ALIGN LH FRT ACCIDENT AFFECTED AREAS						
5	B	BP-RES2	RESPRAY JOB ON LH FRT ACCIDENT AFFECTED AREAS					1180.00
6	1	S53802-06140	FENDER SUB-ASSY LHSS	1.00	930.00			930.00
7	2	S75794-06020	INSERT, FR DR MLDG LH	1.00	22.50		Net ✓	22.50
8	3	S75443-06260	PLATE, LUGGAGE	1.00	44.10		Net ✓	44.10
9	4	S75732-06912	MOULDING, FR DR LH	1.00	110.00			110.00

			3,665.32
1,106.60	GST 7.00%		256.57
2,558.72			
0.00			0.00
0.00			
0.00			
			3,921.89

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 128462

02/10/2019  
08:43

SJM8615L

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC  
Owner ID: 3334E

**Vehicle Details**

Vehicle No.: SJM8615L  
Vehicle to be Exported: No  
Intended Deregistration Date: 25 Jun 2019  
Vehicle Make: TOYOTA  
Vehicle Model: CAMRY 2.4 AUTO ABS AIRBAG  
Primary Colour: Silver  
Manufacturing Year: 2008  
Engine No.: 2AZE122459  
Chassis No.: MR053BK4007032347  
Maximum Power Output: 123.0 kW (164 bhp)  
Open Market Value: \$27,382.00  
Original Registration Date: 19 Jan 2009  
First Registration Date: 19 Jan 2009  
Transfer Count: 0  
Actual ARF Paid: \$27,382.00

**Intended PARF Rebate Details**

PARF Eligibility: Forfeited  
PARF Eligibility Expiry Date: -  
PARF Rebate Amount: \$0.00

**Intended COE Rebate Details**

COE Expiry Date: 18 Jan 2029  
COE Category: E - Open Category  
COE Period(Years): 10  
PQP Paid: \$31,335.00  
COE Rebate Amount: \$29,970.00  
**Total Rebate Amount: \$29,970.00**

The information contained herein is correct as at 25 Jun 2019

OK



## Nivitha (LKK Auto)

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Thursday, 6 June 2019 9:14 AM  
**To:** Ashlyn Chng; 'sur@lkkauto.com'; admin-d@lkkauto.com  
**Cc:** Suraidah B Saidi PTCBC  
**Subject:** RE: Direct Settlement (SM) - Accident involving SJM8615L & SHA1021H DOA 24/05/2019  
**Attachments:** SJM8615L\_EST INV & EFILE.PDF

q. 48um @ 6/6/19  
person @ 8am  
vehicle Not In

Dear Sir / Mdm,

SJM 8615L ← ✓

Please conduct a survey on TP vehicle ~~SHD2878E~~ and let us have your report urgently.

This claim will be handled by Ms Sherini.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

**From:** Ashlyn Chng [mailto:Ashlyn.Chng@inchcape.com.sg]  
**Sent:** 06 June, 2019 8:25 AM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Cc:** Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>  
**Subject:** RE: Direct Settlement (SM) - Accident involving SJM8615L & SHA1021H DOA 24/05/2019

Dear Sir / Mdm,

We would like to choose LKK to conduct the assessment. Please revert with your insured liability.

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: [Ashlyn.chng@inchcape.com.sg](mailto:Ashlyn.chng@inchcape.com.sg)

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg) | [www.toyotasingapore.com.sg](http://www.toyotasingapore.com.sg) | [www.hino.com.sg](http://www.hino.com.sg) | [www.suzukicar.com.sg](http://www.suzukicar.com.sg)



**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Monday, 3 June 2019 12:13 PM  
**To:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>  
**Cc:** Suraidah B Saidi PTCBC <[SuraidahB.Saidi@inchcape.com.sg](mailto:SuraidahB.Saidi@inchcape.com.sg)>  
**Subject:** RE: Direct Settlement (SM) - Accident involving SJM8615L & SHA1021H DOA 24/05/2019

**CAUTION:** This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street, #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

**From:** Ashlyn Chng [<mailto:Ashlyn.Chng@inchcape.com.sg>]  
**Sent:** 03 June, 2019 11:31 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Suraidah B Saidi PTCBC <[SuraidahB.Saidi@inchcape.com.sg](mailto:SuraidahB.Saidi@inchcape.com.sg)>  
**Subject:** Direct Settlement (SM) - Accident involving SJM8615L & SHA1021H DOA 24/05/2019

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SHC1021H** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$150 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, Sam Joi @ 9847 6209 / 6631 1687 is located at 17 Ubi Road 4 for an appointment to inspect our client's vehicle (currently vehicle NOT in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: [Ashlyn.chng@inchcape.com.sg](mailto:Ashlyn.chng@inchcape.com.sg)

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg) | [www.toyotasingsapore.com.sg](http://www.toyotasingsapore.com.sg) | [www.hino.com.sg](http://www.hino.com.sg) | [www.suzukicar.com.sg](http://www.suzukicar.com.sg)

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

#### DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

## View Received Message

This mail is associated with :

**\*SJM8615L (MCT19050683)**  
**[SHA1021H]**

TP  
LEONG LAI CHING (LIAG LIQING)  
May 24 2019 6:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Borneo Motors (S) Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 10/06/2019 15:32 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$0.00) - SJM8615L - Claim Handler: Zuhaidah Bte Samsuri

Approved:0.00:OID changed lane

### DOCUMENTS SUMMARY

There are no documents.

## Hsiao Tong (LKKAuto)

---

**From:** Suwanna (LKK Auto)  
**Sent:** Tuesday, 15 October 2019 3:48 PM  
**To:** SanJoi.Sam@borneomotors.com.sg  
**Cc:** Taufikh (LKKAuto); Hsiao Tong (LKKAuto); Admin A  
**Subject:** FW: FINALIZE SJM8615L  
**Attachments:** 64b47ee4-f504-41c7-ba34-d0651e3c03d3.JPG;  
7d84e4d0-6418-45f1-8b9c-800209bac85f.JPG; 9ddec531-e647-4e50-  
b407-8ab78378d7c0.JPG; 164227d2-71a8-4275-93a6-17466b4ebaa7.JPG; 8615.pdf

### *Without Prejudice*

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Miss. Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/III19009996/T1pb3

Thank you.

Best Regards,

**Suwanna Te-Uttaruang** | Admin support

**LKK Auto Consultants Pte Ltd**

Email [Suwanna@lkkauto.com](mailto:Suwanna@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Sent:** Tuesday, 15 October 2019 1:56 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** Fw: FINALIZE SJM8615L

CC4/III19009996/T1wb3

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Shir@lkkauto.com](mailto:Shir@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Sam San Joi UBI <[SanJoi.Sam@borneomotors.com.sg](mailto:SanJoi.Sam@borneomotors.com.sg)>  
**Sent:** Tuesday, 15 October 2019 1:44 PM  
**To:** Taufikh (LKKAUTO) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>  
**Subject:** FINALIZE SJM8615L

---

# TAX INVOICE

Toyota Bodycare Centre  
17 Ubi Road 4  
Singapore 409611  
Tel no.: 6631 1188

India International Insurance P L  
64 Cecil Street  
#06-02 IOB Building  
Singapore 049711  
Attn: Motor Claims Dept

S1000006/IC1111

39009511

02/10/2019

Ms Leong Lai Ching  
29 Lorong Lew Lian  
#04-07  
Singapore 536471  
Mobile: 81238924

08 JEAGKT ACV40R 19/01/2009 SJM8615L 122412 18385 67/DS/SJM8615L  
MR053BK4007032347 2AZE122459 60 Sam San Joi 28/06/2019 9.52 02/10/2019 8.43

1	2	BP-SUNDRY	SUNDRIES	TP-DIRECT SETTLEMENT		30.00
		TP-SHA1021H		ACC DATE:24/05/2019		
		DRIVE IN:29/05/2019				
		DATE-IN:25/06/2019		DATE SURVEY:25/06/2019		
		NO OF REPAIR DAYS:5 DAYS				
		BY:TAUFIK(LMK)				
2	B	BP-LAB2	CHECK LIGHTING & WIRING SYSTEM	*		104.72
3	B	BP-ECU2	TO RESET ECU AND REPROGRAMME	*		164.00
4	B	BP-LAB2	REPLACE LH FRT ACCIDENT DAMAGED PARTS	*		1080.00
		STRAIGHTEN & ALIGN LH FRT ACCIDENT AFFECTED AREAS				
5	B	BP-RES2	RESPRAY JOB ON LH FRT ACCIDENT AFFECTED AREAS	*		1180.00
6	1	S53802-06140	FENDER SUB-ASSY LHSS		1.00	930.00
7	2	S75794-06020	INSERT,FR DR MLDG LH		1.00	22.50
8	3	S75443-06260	PLATE,LUGGAGE		1.00	44.10
9	4	S75732-06912	MOULDING,FR DR LH		1.00	110.00

3,665.32

1,106.60 GST 7.00% 256.57

2,558.72

0.00 0.00

0.00

0.00

3,921.89

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 128462

02/10/2019  
08:43

SJM8615L



## Hsiao Tong (LKKAuto)

---

**From:** Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>  
**Sent:** Tuesday, 29 October 2019 4:58 PM  
**To:** Vivian Lau (LKKAuto)  
**Subject:** YOUR REF: CC4/III19009996/wbs (SHA1021H) OUR REF: BMS2019/11/PD10034/DS(SM) (SJM8615L) DOA: 24.05.2019  
**Attachments:** letter of demand.pdf

Hi

We refer to the attach reference.

Please find attached a copy of our letter of demand for your kind perusal.

We would appreciate if you could revert us with your offer soonest.

Thank you and awaiting for your favorable reply.

Best Regards,  
ANGELA TAN  
TPR Team

DIRECT LINE +65 6631 1885 | FAX +65 6872 7260  
EMAIL: [Angela.Tan@inchcapemotors.com.sg](mailto:Angela.Tan@inchcapemotors.com.sg)  
Inchcape – Borneo Motors | No. 2 Pandan Crescent Singapore 128462  
[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.toyotasingapore.com.sg](http://www.toyotasingapore.com.sg)

A TOYOTA  
LIKE YOU'VE NEVER SEEN.

The All-New Corolla Altis. The Legend Redefined.



Toyota. Always Better.

[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg)

UNBOX BOLD  
THE FIRST-EVER LEXUS LC



Be a fan on our [Facebook page](#) and follow us at [@Lexus\\_SG](#) on Twitter.

## Claim Audit

AUDIT TRAIL					By
No	On	Audit	Remarks		
1	06 Jun 2019 16:59	Clim Dtl Modified	Claimant's Name: -> LEONG LAI CHING (LIAG LIQING). Claimant's ID: -> 57203334E.	[A] Lau Shu Pei	
2	06 Jun 2019 16:59	Clim Veh Model Changed	(20456Z) TOYOTA CAMRY 2.4 (A).	[A] Lau Shu Pei	
3	06 Jun 2019 16:59	Clim Created	Reg No: SJM8615L. Acct Date: 2019/05/24. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Borneo Motors (S) Pte Ltd (Ubi)	[A] Lau Shu Pei	
4	06 Jun 2019 16:59	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei	
5	06 Jun 2019 16:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/17	[A] Lau Shu Pei	
6	06 Jun 2019 16:59	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei	
7	06 Jun 2019 16:59	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei	
8	06 Jun 2019 16:59	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei	
9	10 Jun 2019 10:26	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei	
10	10 Jun 2019 12:10	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: BOLA 15	[A] VIVIAN LAU PEI FENG	
11	10 Jun 2019 15:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/17, Mandate Remarks: OID changed lane	[I] Zuhaidah Bte Samsuri	
12	10 Jun 2019 15:32	Adj Mandate Set	Approved:0.00:OID changed lane	[I] Zuhaidah Bte Samsuri	
13	26 Jun 2019 14:47	Adj Adjuster Assigned	ADRIAN LING -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei	
14	21 Oct 2019 15:04	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN	
15	21 Oct 2019 15:04	Clim Dtl Modified	Insured ID: -> -.	[A] JOANNE LEE KHANG MIN	
16	21 Oct 2019 15:04	Clim Dtl Modified	JPJ Reg. Date: -> 2009/01/19.	[A] JOANNE LEE KHANG MIN	
17	21 Oct 2019 15:04	Clim Details Notified		[A] JOANNE LEE KHANG MIN	
18	30 Oct 2019 12:24	Adj Mandate Request	Cur.Req:4429.34:PODS Liability: 100% *Quantum: (a)CORw/GST: \$3,921.89 + (b)LO U(5days x \$100.00): \$500.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$4,429.34 *Vehicle Model: Toyota Camry (2400cc) *5 recommendation repair days *For your approval	[A] CHEW HSIAO TONG	

Date From



Date To



Audit Type: None



Go

### ACTIVITY

[11/06/2019 11:01] VIVIAN LAU PEI FENG:  
11.6.19 Liability approve via merimen  
[10/06/2019 12:10] VIVIAN LAU PEI FENG:  
seek liability via merimen

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Submitter	OD Number (Submitter)	Ref 1	Ref 2	Amount
2319708	21 Oct 2019 15:04:13	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJM8615L	SHA1021H	11.77

## Print Received Message

This mail is associated with :

\*SJM8615L (MCT19050683)

[SHA1021H]

TP

LEONG LAI CHING (LIAG LIQING)

May 24 2019 6:00PM

[COMFORT TRANSPORTATION PTE LTD]

Borneo Motors (S) Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 31/10/2019 10:08 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4429.34) - SJM8615L - Claim Handler: Zuhaidah Bte Samsuri

Approved:4429.34.

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 4 November 2019 9:00 AM  
**To:** Angela.Tan@inchcape.com.sg  
**Cc:** Su Li (LKK Auto)  
**Subject:** RE: YOUR REF: CC4/III19009996/wbs (SHA1021H) OUR REF: BMS2019/11/PD10034/DS(SM) (SJM8615L) DOA: 24.05.2019  
**Attachments:** DV\_SJM8615L.pdf

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,921.89
2. Loss of Use (5days x \$100.00)	\$ 500.00
3. LTA/GIA Search Fee	\$ 7.45
<b>Total</b>	<b>\$ 4,429.34</b>

Please duly sign the DV enclosed and return the original copy to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Su Li (LKK Auto) <suli@lkkauto.com>  
**Sent:** Tuesday, 29 October 2019 5:05 PM  
**To:** Angela.Tan@inchcape.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** CS A Team <cs-a@lkkauto.com>  
**Subject:** FW: YOUR REF: CC4/III19009996/wbs (SHA1021H) OUR REF: BMS2019/11/PD10034/DS(SM) (SJM8615L) DOA: 24.05.2019

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/III19009996/T1pb3

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 (Ext:119) Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Angela Tan Hong Choo PTCBC [<mailto:Angela.Tan@inchcape.com.sg>]

**Sent:** Tuesday, 29 October 2019 5:02 PM

**To:** CS A Team; Vic (LKKAuto)

**Subject:** RE: YOUR REF: CC4/III19009996/wbs (SHA1021H) OUR REF: BMS2019/11/PD10034/DS(SM) (SJM8615L)

DOA: 24.05.2019

Hi Sir/Madam,

We refer to the attach reference.

Please find attached a copy of our letter of demand for your kind perusal.

We would appreciate if you could revert us with your offer soonest.

Thank you and awaiting for your favorable reply.

Best Regards,

ANGELA TAN

TPR Team

DIRECT LINE +65 6631 1885 | FAX +65 6872 7260

EMAIL: [Angela.Tan@inchcapemotors.com.sg](mailto:Angela.Tan@inchcapemotors.com.sg)

Inchcape – Borneo Motors | No. 2 Pandan Crescent Singapore 128462

[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.toyotasingapore.com.sg](http://www.toyotasingapore.com.sg)

A TOYOTA  
LIKE YOU'VE NEVER SEEN.

The All-New Corolla Altis. The Legend Redefined.



Toyota. Always Better.

[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg)



Be a fan on our [Facebook page](#) and follow us at [@Lexus\\_SG](#) on Twitter.

## THE SCHEDULE

### Private Car Insurance Policy

This Policy sets out the terms of a contract between NTUC Income Insurance Co-operative Limited (INCOME) and you (the Policyholder named in the schedule to this Policy).

The statements, information and declaration provided by you at the time of proposal shall form the basis of this contract.

We (INCOME) will provide the insurance set out in this Policy in respect of events occurring during the Period of Insurance shown in the Schedule and any further period for which we may accept a renewal premium.

The provision of this insurance is subject to:

1. any Endorsement specified as operative in the Schedule
2. the Conditions and General Exclusions of this Policy, and
3. the payment of the premium specified in the Schedule.

This Policy, the Schedule and the Certificate of Insurance are to be read together as one document.

GST Reg No. M4-0003030-8

Policy Number	: 5047911870-08
The Policyholder	: LEONG LAI CHING (LIANG LIQING) 29 LORONG LEW LIAN #04-07 CHERRY HILL CONDOMINIUM SINGAPORE 536471

Period of Insurance	: 19 Jan 2019 To 18 Jan 2020
Sum Insured	: Market Value of Insured Vehicle at Time of Loss
Premium (inclusive GST)	: S\$921.40

#### Interest Insured

Cover Type	: drive CLASSIC		
Primary Driver	: LEONG LAI CHING (LIANG LIQING)		
Named Driver (1)	: TEO LIP SENG		
Named Driver (2)	: N/A		
Make/Model	: TOYOTA/CAMRY	Capacity	: 2400cc
Registration Number	: SJM8615L	Registration Year	: 2009
Chassis Number	: MR053BK4007032347	Off-peak Car	: No
Repair at Owner's Preferred Workshop	: No	Insure with COE	: Yes
Excess (Section 1)	: N/A	NCD Entitlement	: 50%
Excess (Section 2)	: N/A	NCD Protection	: Yes(Free)
Windscreen Excess	: S\$100	Loyalty Discount	: 5%
Additional Excess	: N/A		
Unnamed Driver Excess	: Please refer to Terms and Conditions		
Hire Purchase Company	: HONG LEONG FINANCE LIMITED		

#### Optional Cover

Transport Allowance	: Yes
Excess Waiver	: Yes

Memo A : N/A

Endorsement Operative : M4, M8, M9

Agency	: DIRECT SALES (00000607953)
Date of Issue	: 03 Jan 2019 23:44 hrs

#### DUTY OF DISCLOSURE

We would remind you that you must disclose to us, fully and faithfully, the facts you know or ought to know, otherwise you may not receive any benefit from your Policy.

Signed in Singapore by order of the Board of Directors



Chief Executive




**Borneo Motors**

**Borneo Motors (Singapore) Pte Ltd**  
 Inchcape Centre  
 Level 4, Bodycare Centre  
 2 Pandan Crescent  
 Singapore 128462  
 Tel: +65 6631 1855/1500  
 Fax: +65 6872 7260  
[www.borneomotors.com.sg](http://www.borneomotors.com.sg)

Our Claim Ref: BMS2019/11/PD10034/DS(SM)  
 Your Ref: CC4/III19009996/wbs (SHA1021H)

RECEIVED 27 DEC 2019

18 December 2019

BY HAND



**M/S. INDIA INTERNATIONAL INSURANCE PTE LTD C/O LKK AUTO CONSULTANTS PTE LTD**

Attention : Claims Payable / Officer In-Charge

Department : Motor Claims

**RE: ACCIDENT INVOLVING SJM8615L & SHA1021H ON 24 May 2019**

Reference to the above-mentioned.

Enclosed is the duly signed release voucher for your kind perusal.

Kindly let us have the cheque **\*WITHIN 14 WORKING DAYS\*** from date of this letter.

Please **quote our claim reference** on your cheque.

To avoid any inconvenience, please make the cheque payable as per details below:-

- **BORNEO MOTORS (SINGAPORE) PTE LTD - \$4,429.34**

**Cheque to be mail to:-**

**Borneo Motors (Singapore) Pte Ltd**

**Inchcape Centre**

**2 Pandan Crescent**

**Level 4, Bodycare Centre**

**Singapore 128462**

**Attention: Claims Service Department / TPR Team**

Thank you.

Yours faithfully,

TPR Team / Claims Services Department

D: 6631 1855 or 6631 1500 / F: 6872 7260 / E: [claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)

encl.

(As this is a computer generated letter, no signature is required.)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Jun 2019 <a href="#">Edit Reg</a>		06 Jun 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$53,665.32</b> <a href="#">Edit Estimates</a>	<b>\$53,665.32</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -		
Main Claimant:	LEONG LAI CHING (LIANG LIQING), ID: S7203334E		
Vehicle Reg. No.:	SJM8615L	Date of Loss:	24/05/2019 18:00 - :59 [124 Months and 5 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT19050683	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHA1021H	Policy No. (Claimant):	5047911870-08
		Excess:	
Repairer:	Borneo Motors (S) Pte Ltd (Ubi) 17 Ubi Road 4, 408611 Ubi - Tel: 6631 1868		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 17/06/2019]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

- III\_SG (31/10/2019): Alert - Adj Mandate Approved (\$4429.34) - SJM8615L - Claim Handler: Zuhaidah Bt...
- III\_SG (10/06/2019): Alert - Adj Mandate Approved (\$0.00) - SJM8615L - Claim Handler: Zuhaidah Bte S...

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SJM8615L (MCT19050683)

[SHA1021H]




















TP

LEONG LAI CHING (LIANG LIQING)

May 24 2019 6:00PM

[COMFORT TRANSPORTATION PTE LTD]

Borneo Motors (S) Pte Ltd

Upload Documents   Upload Photos   Compose New Letter			View <span>View in Browser</span>	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/10/19 12:19	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
2	30/10/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
3	30/10/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
4	30/10/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
5	30/10/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
6	30/10/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
7	30/10/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
8	30/10/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
9	30/10/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
10	30/10/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
11	30/10/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
12	30/10/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
13	30/10/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
14	30/10/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
15	30/10/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
16	30/10/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
17	30/10/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
18	30/10/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
19	30/10/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
20	30/10/19 12:19	General View	 Load JPG	<input checked="" type="checkbox"/>
21	30/10/19 12:19	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
22	30/10/19 12:19	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
23	30/10/19 12:19	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
24	30/10/19 12:19	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/06/19 16:59	EMAIL FROM III DD 06062019	 Load PDF	
2	06/06/19 16:59	TP EST & GIA REPORT	 Load PDF	
3	27/06/19 08:37	TP ESTIMATE- MARKED	 Load PDF	
4	06/01/20 08:55	WORKSHOP INVOICE	 Load PDF	
5	06/01/20 08:55	AUTHORISATION TO ACT FORM	 Load PDF	
6	06/01/20 08:55	DISCHARGE VOUCHER	 Load PDF	
7	06/01/20 08:55	LTA SEARCH	 Load PDF	
8	06/01/20 08:55	LOD	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	07/06/19 08:56	Singapore Accident Statement	 Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19009996/T1PB3Q2

Date: 06/01/2020

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant Vehicle No : SJM8615L Insured Vehicle No : SHA1021H  
 Date of Loss: 24/05/2019 Nature of Claim: TP Claim No: MCT19050683

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SJM8615L  
 Make & Model: TOYOTA CAMRY, 2.4 (A) Engine No: 2AZE122459  
 Reg. Date: 19/01/2009 (Man. Year: 2008) Chassis No: MR053BK4007032347  
 Colour: Silver Odometer: 122412 km  
 Engine Capacity: 2362 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/55 R17 Rear Tyre Size: 215/55 R17  
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm  
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,917.20	1,136.60	1,780.60	61.04
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,784.72	2,528.72	2,256.00	47.15
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>7,701.92</b>	<b>3,665.32</b>	<b>4,036.60</b>	<b>52.41</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>539.13</b>	<b>256.57</b>	<b>282.56</b>	<b>52.41</b>
<b>Nett Amount (S\$)</b>	<b>8,241.05</b>	<b>3,921.89</b>	<b>4,319.16</b>	<b>52.41</b>
<b>+ Loss of Use (5.0 x S\$100.00/day) (S\$)</b>		<b>500.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.45</b>		
<b>Nett Liability (S\$)</b>		<b>4,429.34</b>		

## INSPECTION

Date of Assignment: 06/06/2019  
 Date Inspected: 25/06/2019 Inspected At: Borneo Motors (S) Pte Ltd (Ubi)  
 17 Ubi Road 4  
 Singapore 408611  
 Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 21 Oct 2019)
<b>Parts:</b>	143	TOYOTA CAMRY 2.4 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SJM8615L)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	30.00 FS	*30.00 FS
2	1		*SEALANT -LH FRT DOOR	Not Necessary	80.00 FS	*- FS
3	1		*L/FRT FENDER ASSY	Bent	930.00 FS	*930.00 FS
4	1		*PANEL ASSY ,FR DR	Repair	1,603.50 FS	*- FS
5	1		*L/FRT DOOR STRIPE	Not Necessary	48.20 FS	*- FS
6	1		*L/FRT DOOR STRIPE	Not Necessary	22.10 FS	*- FS
7	1		*L/FRONT DOOR MLDG	Cut	110.00 FS	*110.00 FS
8	1		*L/F DOOR INSERT MLDG	Necessary	22.50 FS	*22.50 FS
9	1		*VVTI EMBLEM ,LH	Necessary	44.10 FS	*44.10 FS
10	8		*RIVETS	Not Necessary	13.60 FS	*- FS
11	4		*RIVET	Not Necessary	13.20 FS	*- FS
F=Franchise part. S=SpccNett.						
<b>Total Parts (\$\$)</b>					<b>2,917.20</b>	<b>1,136.60</b>

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	CHECK LIGHTING & WIRING SYSTEM	New	104.72	104.72
2	TRANSFER & INSTALL COMPONENTS TO NEW DOOR	New	308.00	0.00
3	TO RESET ECU AND REPROGRAMME	New	164.00	164.00
4	REPLACE LH FRT ACCIDENT DAMAGED PARTS STRAIGHTEN & ALIGN LH FRT ACCIDENT AFFECTED AREAS	New	1,848.00	1,080.00
5	RESPRAY JOB ON LH FRT ACCIDENT AFFECTED AREAS	New	2,360.00	1,180.00
Gross Labour Cost (S\$)			<b>4,784.72</b>	<b>2,528.72</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >