

INSURANCE

INS. CASE OWNER:

CC 4/III1900

aaa3, U plb3g

LKK

IDAC

Surveyor:

Mams

DOI:

ASSIGNMENT

10/6/19

Date / Time:

6/6/19

Registered in Meriton:

6/6/19

Pre-assign / CCU / FTE

SH 80632



Insured Vehicle No.

CTPL

Name of Insured

Insured Tel No.

HP:

4/5/19

Excess Sec II :SS

D.O.A:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

LAI Kim PEE

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

M100000

Policy No.:

Make / Model:

HUMMER

Place of Accident:

PATTEKSON RD

OI GLA REPORT: YES / NO

TP GLA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

PA 9950M



INSRS:
WSP:
Tel:
Liability:
RMKS:

Think one.



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

PA 9950M - 1
SH 80632 - 10/6/19 10:15/19 10/6/19 10/6/19

| STAGE | DATE / PIC |
|---------------------------------|----------------|
| Non-Reporting hr (1st) | |
| Non-Reporting hr (2nd) | |
| Non-Reporting hr (Final) | |
| Notification hr (if non-pickup) | |
| Call OI | |
| After call hr to OI | |
| Documentation Check List: | Handler Typist |
| Notification hr (if non-pickup) | |
| After call hr to OI | |
| Authorisation To Act | |
| Release Voucher | |
| Final Repair Bill | |
| Car Rental Invoice | |
| Towing Invoice | |
| LTA / GLA | |
| Medical Bill | |
| PIR | |
| Mandate/Reject Instruction | |
| LOD | |
| Payment Breakdown Form | |
| Post-Repair Photos | |
| Others | |

26/2/19 - 110000 50%
1/7/19 - TP ✓ 50%
21/8/19 - File → type mandate
28/9/19 - File → Summary to send DV

| | | | | | |
|--|-----------------|---------------------|-------------------------|----------------------------|---|
| PRELIMINARY ADVICE | | Date/Time: | 20/9/19 | Sent By: | Michael Hic |
| FINALIZATION | | Date/Time: | 20/9/19 | Confirm with: | Michael Hic |
| Repair Cost: | SS | (days) Reduction: | % | Confirm by: | Email <input checked="" type="checkbox"/> Call <input type="checkbox"/> |
| FINAL SETTLEMENT | | Date/Time: | 20/9/19 | Confirm with: | Michael Hic |
| Final Liability: | % | (Agreed / Proposed) | BOLA S/N No.: | If NO or B 28, Ass. Ltr: | |
| Repair Cost: | SS | 202.50 | | | |
| Loss of Rental (LOR): | SS | 200.00 | (days) | | |
| Loss of Use (LOU): | SS | 200.00 | (days) | | |
| Loss of Income (LOI): | SS | (\$) | (days) | | |
| LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> | [Tick only one] | | | | |
| GLA/LTA Search | SS | - | | | |
| Medical: | SS | - | | | |
| Disbursement | SS | - | (e.g. Tow/ Independent) | | |
| Legal Cost: | SS | - | | | |
| Total: | SS | 1002.50 | Global Sum SS: | 1000.00 | |
| FINAL PAYMENT | | Date/Time: | 20/9/19 | Confirm with: | Michael Hic |
| Payment 1: | SS | 1000.00 | Name 1: | Think One Autokare Pte Ltd | |
| Payment 2: (Strike if N.A.) | SS | - | Name 2: | | |
| Payment 3: (Strike if N.A.) | SS | - | Name 3: | | |

Think One Autocare Pte Ltd
No.18 Defu Avenue 2
Singapore 539522

P 191
not Allowed
Late
10/6/19
2/5/1500/
the price 119-
4dy

PA9956M Toyota Regius

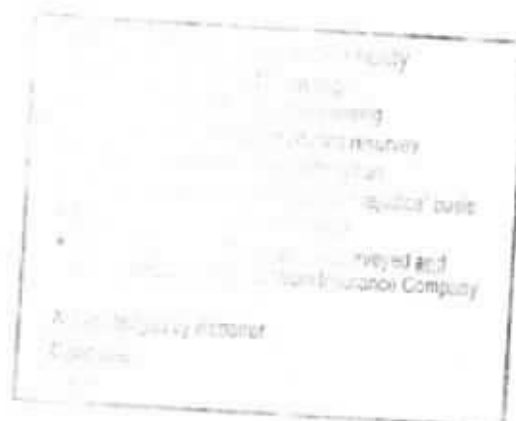
| No | Qty | Parts Description | Estimated Parts Price |
|----------|-----|---------------------------------|-----------------------|
| 1 | 1 | Rear bumper assy | \$ 1,260.00 |
| 2 | 1 | Rear bumper right bracket | \$ 86.00 |
| 3 | 1 | Rear bumper inner beam | \$ 287.00 |
| 4 | 1 | Rear tailgate assy | \$ 1,862.00 |
| 5 | 1 | Rear right taillamp | \$ 785.00 |
| 6 | 1 | Rear right taillamp lower panel | \$ 120.00 |
| 7 | 1 | Rear right fender panel assy | \$ 6,800.00 |
| 8 | 1 | Rear right fender glass assy | \$ 850.00 |
| | | | \$ 12,050.00 |
| Less 25% | | | \$ 3,012.50 |
| | | | \$ 9,037.50 |

Special Nett Items

| | | | |
|---|----|---------------------------------|-------------|
| 1 | 10 | Rear bumper clips | \$ 50.00 |
| 2 | 1 | Rear right fender panel sealant | \$ 80.00 |
| 3 | 1 | Rear right fender glass sealant | \$ 80.00 |
| 4 | 1 | Rear right wheel rim | \$ 450.00 |
| 5 | 1 | Rear right tyre | \$ 350.00 |
| | | | \$ 1,010.00 |

Total Parts

\$ 10,047.50



P-1186.30
252
889.72
1919.12
1535.1

Think One Autocare Pte Ltd
No.18 Defu Avenue 2
Singapore 539522

PA9956M Toyota Regius

| No | Description | Labour Charges | |
|----------------|--|----------------|-----|
| 1 | Labour for panel beating, cut, weld, straighten rear right affected area and replace rear right damaged parts. | \$ 1,600.00 | 500 |
| 2 | To putty and spray painting rear right portion. | \$ 1,600.00 | 400 |
| 3 | To check rear lighting and wiring. | \$ 50.00 | 20 |
| 4 | To remove and install rear inner trim to facilitate the repair. | \$ 150.00 | 60 |
| 5 | To apply anti rust proofing to rear right affected area. | \$ 120.00 | X |
| 6 | To balance rear right wheel. | \$ 50.00 | X |
| 7 | To conduct wheel alignment. | \$ 120.00 | X |
| 8 | To remove and install rear right fender glass to facilitate the repair. | \$ 140.00 | X |
| 9 | Towing service. | \$ 100.00 | X |
| Total labour : | | \$ 3,930.00 | |

Total parts : \$ 10,047.50

Total labour : \$ 3,930.00

Total repair cost : \$ 13,977.50

Think One Autocare Pte Ltd
No.18 Defu Avenue 2
Singapore 539522

not allocated
Late
10/6/19

2/25
Take? to H. 119-
Hdy.

PA9956M Toyota Regius

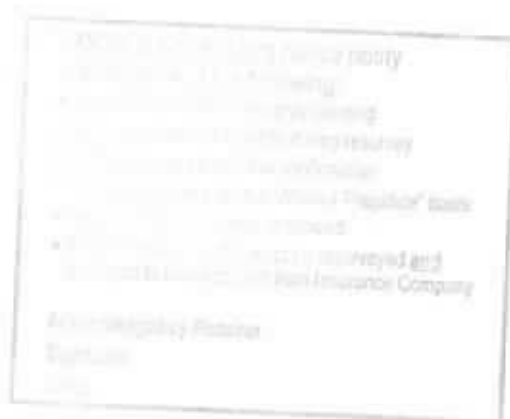
| No | Qty | Parts Description | Estimated Parts Price |
|----------|-----|---------------------------------|-----------------------|
| 1 | 1 | Rear bumper assy | Des \$ 1,260.00 — |
| 2 | 1 | Rear bumper right bracket | 117 \$ 86.00 X |
| 3 | 1 | Rear bumper inner beam | 117 \$ 287.00 X |
| 4 | 1 | Rear tailgate assy | 117 \$ 1,862.00 X |
| 5 | 1 | Rear right taillamp | 385.20 \$ 785.00 — |
| 6 | 1 | Rear right taillamp lower panel | CU \$ 120.00 — |
| 7 | 1 | Rear right fender panel assy | 2 \$ 6,800.00 X |
| 8 | 1 | Rear right fender glass assy | 117 \$ 850.00 X |
| | | | \$ 12,050.00 |
| Less 25% | | | \$ 3,012.50 |
| | | | \$ 9,037.50 |

Special Nett Items

| | | | |
|---|----|---------------------------------|-----------------|
| 1 | 10 | Rear bumper clips | 117 \$ 50.00 — |
| 2 | 1 | Rear right fender panel sealant | 117 \$ 80.00 X |
| 3 | 1 | Rear right fender glass sealant | 117 \$ 80.00 X |
| 4 | 1 | Rear right wheel rim | 117 \$ 450.00 X |
| 5 | 1 | Rear right tyre | 117 \$ 350.00 X |
| | | | \$ 1,010.00 |

Total Parts

\$ 10,047.50



Think One Autocare Pte Ltd
No.18 Defu Avenue 2
Singapore 539522

PA9956M Toyota Regius

| No | Description | Labour Charges | |
|----------------|--|----------------|-----|
| 1 | Labour for panel beating, cut, weld, straighten rear right affected area and replace rear right damaged parts. | \$ 1,600.00 | 500 |
| 2 | To putty and spray painting rear right portion. | \$ 1,600.00 | 400 |
| 3 | To check rear lighting and wiring. | \$ 50.00 | 20 |
| 4 | To remove and install rear inner trim to facilitate the repair. | \$ 150.00 | 60 |
| 5 | To apply anti rust proofing to rear right affected area. | \$ 1120.00 | X |
| 6 | To balance rear right wheel. | \$ 50.00 | X |
| 7 | To conduct wheel alignment. | \$ 120.00 | X |
| 8 | To remove and install rear right fender glass to facilitate the repair. | \$ 1140.00 | X |
| 9 | Towing service. | \$ 1100.00 | X |
| Total labour : | | \$ 3,930.00 | |

Total parts : \$ 10,047.50

Total labour : \$ 3,930.00

Total repair cost : \$ 13,977.50

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 5609M

Vehicle Details

Vehicle No.: PA9956M

Vehicle to be Exported: No

Intended Deregistration Date: 10 Jun 2019

Vehicle Make: TOYOTA

Vehicle Model: REGIUS ACE 3.0DX A

Primary Colour: Silver

Manufacturing Year: 2008

Engine No.: 1KD1789151

Chassis No.: KDH2210002558

Maximum Power Output: -

Open Market Value: \$39,827.00

Original Registration Date: 16 Nov 2010

First Registration Date: 16 Nov 2010

Transfer Count: 1

Actual ARF Paid: \$1,992.00

Intended PARF Rebate Details

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 15 Nov 2020

COE Category: C - Goods Vehicle & Bus

COE Period(Years): 10

QP Paid: \$30,002.00

COE Rebate Amount: \$5,388.00

Total Rebate Amount: \$5,388.00

The information contained herein is correct as at 10 Jun 2019

OK

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Thursday, 6 June 2019 10:22 AM
To: 'sur@lkkauto.com'; admin-d@lkkauto.com
Cc: Karen Tan
Subject: RE: PA9956M & SH8063Z ACCIDENT DATED ON 24.05.2019
Attachments: SAS2607208.pdf

10:50am @ 6/6/2019
passed Karen
VNI

Dear Sir / Mdm,

Please conduct a survey on TP vehicle PA9956M and let us have your report urgently.

This claim will be handled by Ms Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Motor Claim - III
Sent: 03 June, 2019 10:26 AM
To: 'Karen Tan' <karentan@thinkone.com.sg>
Subject: RE: PA9956M & SH8063Z ACCIDENT DATED ON 24.05.2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street, #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Karen Tan [<mailto:karentan@thinkone.com.sg>]
Sent: 03 June, 2019 9:25 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: PA9956M & SH8063Z ACCIDENT DATED ON 24.05.2019
Importance: High

Dear Sir/Mdm,

I would like to arrange a surveyor for PA9956M. As my client is claiming against your insured SH8063Z for the above mention accident.

Thank you.

Karen Tan
Claim Advisor
Think One Autocare Pte Ltd
No.18 Defu Avenue 2
Singapore 539522
HP : 9128 8488
DID : 6844 3300 FAX : 6842 4988

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

Claim Audit

AUDIT TRAIL

| No. | On | Audit | Remarks | By |
|-----|-------------------|-------------------------------|---|-----------------------|
| 1 | 06 Jun 2019 16:39 | Clim Dtl Modified | Claimant's Name: -> THINK ONE LEASING PTE LTD. Claimant's ID: -> 201115609M. | [A] Lau Shu Pei |
| 2 | 06 Jun 2019 16:39 | Clim Veh Model Changed | (202515) TOYOTA REGIUS ACE 3.0 D DX (A). | [A] Lau Shu Pei |
| 3 | 06 Jun 2019 16:39 | Clim Created | Reg No: PA9956M, Acct Date: 2019/05/24, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Think One Autocare (HQ) | [A] Lau Shu Pei |
| 4 | 06 Jun 2019 16:39 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] Lau Shu Pei |
| 5 | 06 Jun 2019 16:39 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2019/06/17 | [A] Lau Shu Pei |
| 6 | 06 Jun 2019 16:39 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] Lau Shu Pei |
| 7 | 06 Jun 2019 16:39 | Label Added | (30653):Direct Settlement. | [A] Lau Shu Pei |
| 8 | 06 Jun 2019 16:39 | Adj Adjuster Assigned | [None] -> MARCUS CHUA | [A] Lau Shu Pei |
| 9 | 11 Jun 2019 09:29 | Clim Dtl Modified | Insured Name: -> COMFORT TRANSPORTATION PTE LTD. | [A] Lau Shu Pei |
| 10 | 11 Jun 2019 12:11 | Adj Mandate Request | Cur.Req:0.00:PODS Liability: TBA Remarks: Kindly assist to upload insured video for our viewing. | [A] CHEW HSIAO TONG |
| 11 | 11 Jun 2019 15:33 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2019/06/17. Mandate Remarks: We will upload the video once we receive it | [I] Sundari Nagarajan |
| 12 | 11 Jun 2019 15:33 | Adj Mandate Set | Approved:0.00:We will upload the video once we receive it | [I] Sundari Nagarajan |
| 13 | 18 Jun 2019 09:42 | Adj Mandate Request | Cur.Req:0.00:PODS Liability: TBA Remarks: Kindly assist to upload insured video for our viewing. | [A] CHEW HSIAO TONG |
| 14 | 18 Jun 2019 10:52 | Adj Next Rpt Changed | Cur Rpt:Final Rpt, Cur Due Date:2019/06/17. Mandate Remarks: We will upload the video once we receive it. Chaser sent out to CTPL | [I] Sundari Nagarajan |
| 15 | 18 Jun 2019 10:52 | Adj Mandate Set | Approved:0.00:We will upload the video once we receive it. Chaser sent out to CTPL | [I] Sundari Nagarajan |
| 16 | 20 Jun 2019 11:54 | Adj Mandate Request | Cur.Req:0.00:PODS Liability:TBA Remarks: Based on scene photos from 3rd party, it is likely that OIV had encroached into 3rd party lane. Kindly uploaded OIV video once available. Thanks. | [A] CHEW HSIAO TONG |

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|------------------|----------|------------------------------|--|---------|---------|--------|
| 2169502 | 07/06/2019 09:06 | Motor | LKK Auto Consultants Pte Ltd | India International Insurance Pte Ltd (HQ) | PA9956M | SH8063Z | 11.77 |

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|------------------------|---|-----------------------|
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| 3 | 06 Jun 2019 16:39 | Clim Created | Reg No: PA9956M, Acct Date: 2019/05/24, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Think One Autocare (HQ) | [A] Lau Shu Pei |
| 4 | 06 Jun 2019 16:39 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] Lau Shu Pei |
| 5 | 06 Jun 2019 16:39 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2019/06/17 | [A] Lau Shu Pei |
| 6 | 06 Jun 2019 16:39 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] Lau Shu Pei |
| 7 | 06 Jun 2019 16:39 | Label Added | (30653):Direct Settlement. | [A] Lau Shu Pei |
| 8 | 06 Jun 2019 16:39 | Adj Adjuster Assigned | [None] -> MARCUS CHUA | [A] Lau Shu Pei |
| 9 | 11 Jun 2019 09:29 | Clim Dtl Modified | Insured Name: -> COMFORT TRANSPORTATION PTE LTD. | [A] Lau Shu Pei |
| 10 | 11 Jun 2019 12:11 | Adj Mandate Request | Cur.Req:0.00:PODS Liability: TBA Remarks: Kindly assist to upload insured video for our viewing. | [A] CHEW HSIAO TONG |
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| 17 | 21 Jun 2019 15:50 | Adj Next Rpt Changed | Cur Rpt:Final Rpt. Cur Due Date:2019/06/17. Mandate Remarks: uploaded | [I] Sundari Nagarajan |
| 18 | 21 Jun 2019 15:50 | Adj Mandate Set | Maintained:uploaded | [I] Sundari Nagarajan |
| 19 | 24 Jun 2019 10:52 | Video Downloaded | Downloaded Video - Accident | [A] CHEW HSIAO TONG |

Date From Date To Audit Type None Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|------------------|----------|--|--|---------|-------------------|--------|
| 2169502 | 07/06/2019 09:06 | Motor | LKK Auto Consultants Pte Ltd | India International Insurance Pte Ltd (HQ) | PA9956M | SH8063Z | 11.77 |
| 2186000 | 21/06/2019 15:50 | Motor | India International Insurance Pte Ltd (HQ) | India International Insurance Pte Ltd (HQ) | PA9956M | Sundari Nagarajan | xx.xx |

Claim Audit

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| 4 | 06 Jun 2019 16:39 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] Lau Shu Pei |
| 5 | 06 Jun 2019 16:39 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2019/06/17 | [A] Lau Shu Pei |
| 6 | 06 Jun 2019 16:39 | Adj Mandate Set | Approved:0.00,Reinsp:Adj decides. | [A] Lau Shu Pei |
| 7 | 06 Jun 2019 16:39 | Label Added | (30653):Direct Settlement. | [A] Lau Shu Pei |
| 8 | 06 Jun 2019 16:39 | Adj Adjuster Assigned | [None] -> MARCUS CHUA | [A] Lau Shu Pei |
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| 11 | 11 Jun 2019 15:33 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2019/06/17, Mandate Remarks: We will upload the video once we receive it | [I] Sundari Nagarajan |
| 12 | 11 Jun 2019 15:33 | Adj Mandate Set | Approved:0.00:We will upload the video once we receive it | [I] Sundari Nagarajan |
| 13 | 18 Jun 2019 09:42 | Adj Mandate Request | Cur.Reg:0.00:PODS Liability: TBA Remarks: Kindly assist to upload insured video for our viewing. | [A] CHEW HSIAO TONG |
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| 16 | 20 Jun 2019 11:54 | Adj Mandate Request | Cur.Reg:0.00:PODS Liability:TBA Remarks: Based on scene photos from 3rd party, it is likely that OIV had encroached into 3rd party lane. Kindly uploaded OIV video once available. Thanks. | [A] CHEW HSIAO TONG |
| 17 | 21 Jun 2019 15:50 | Adj Next Rpt Changed | Cur Rpt:Final Rpt. Cur Due Date:2019/06/17, Mandate Remarks: uploaded | [I] Sundari Nagarajan |
| 18 | 21 Jun 2019 15:50 | Adj Mandate Set | Maintained:uploaded | [I] Sundari Nagarajan |
| 19 | 24 Jun 2019 10:52 | Video Downloaded | Downloaded Video - Accident | [A] CHEW HSIAO TONG |
| 20 | 23 Jul 2019 11:46 | Adj Mandate Request | Cur.Reg:0.00:PODS: Liability: 100% Remarks: From insured video & third party scene photos, it is likely that insured driver had encroached into third party lane and resulted the accident. | [A] CHEW HSIAO TONG |
| 21 | 25 Jul 2019 09:30 | Video Downloaded | Downloaded Video - Accident | [I] Sundari Nagarajan |
| 22 | 25 Jul 2019 09:32 | Video Downloaded | Downloaded Video - Accident | [I] Sundari Nagarajan |
| 23 | 25 Jul 2019 09:48 | Adj Next Rpt Changed | Cur Rpt:Final Rpt, Cur Due Date:2019/06/17, Mandate Remarks: Both turning. Offer 50% | [I] Sundari Nagarajan |
| 24 | 25 Jul 2019 09:48 | Adj Mandate Set | Approved:0.00:Both turning, Offer 50% | [I] Sundari Nagarajan |

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|------------------|----------|--|--|---------|-------------------|--------|
| 2169502 | 07/06/2019 09:06 | Motor | LKK Auto Consultants Pte Ltd | India International Insurance Pte Ltd (HQ) | PA9956M | SH8063Z | 11.77 |
| 2186000 | 21/06/2019 15:50 | Motor | India International Insurance Pte Ltd (HQ) | India International Insurance Pte Ltd (HQ) | PA9956M | Sundari Nagarajan | xx.xx |

Hsiao Tong (LKKAuto)

From: Karen Tan <karentan@thinkone.com.sg>
Sent: Tuesday, 30 July 2019 4:25 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: PA9956M & SH8063Z ACCIDENT DATED ON 24.05.2019 *LKK REF: CC4/III19009993/Upb3

Importance: High

Hi Hsiao Tong
We accept your offer,

Thank you.

Michael Ng
Claim Advisor
Think One Autocare Pte Ltd
No.18 Defu Avenue 2
Singapore 539522
HP : 9128 8488
DID : 6844 3300 FAX : 6842 4988

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 26 July, 2019 4:44 PM
To: Karen Tan <karentan@thinkone.com.sg>
Subject: RE: PA9956M & SH8063Z ACCIDENT DATED ON 24.05.2019 *LKK REF: CC4/III19009993/Upb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer 50% towards your client claim as both parties were turning.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 20 June 2019 11:21 AM

To: Karen Tan <karentan@thinkone.com.sg>

Subject: RE: PA9956M & SH8063Z ACCIDENT DATED ON 24.05.2019 *LKK REF: CC4/III19009993/Upb3

Without Prejudice

Hi Karen,

Received with thanks.

We will look into the matter and get back to you.

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Tan <karentan@thinkone.com.sg>

Sent: Thursday, 20 June 2019 11:17 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: PA9956M & SH8063Z ACCIDENT DATED ON 24.05.2019 *LKK REF: CC4/III19009993/Upb3

Importance: High

Hi Hsiao Tong,

Please find as per attach.

Thank you.

Karen Tan

Claim Advisor

Think One Autocare Pte Ltd

No.18 Defu Avenue 2

Singapore 539522

HP : 9128 8488

DID : 6844 3300 FAX : 6842 4988

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Tuesday, 18 June, 2019 12:48 PM

To: Karen Tan <karentan@thinkone.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PA9956M & SH8063Z ACCIDENT DATED ON 24.05.2019 *LKK REF: CC4/III19009993/Upb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Tan <karentan@thinkone.com.sg>

Sent: Tuesday, 18 June 2019 11:54 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: PA9956M & SH8063Z ACCIDENT DATED ON 24.05.2019

Importance: High

Hi Hsiao Tong,

I would like to check with you on the liability for the above mention accident.

Thank you.

Karen Tan

Claim Advisor

Think One Autocare Pte Ltd

No.18 Defu Avenue 2

Singapore 539522

HP : 9128 8488

DID : 6844 3300 FAX : 6842 4988

Print Received Message

This mail is associated with :

***PA9956M (MCT19050689)**

[SH8063Z]

TP

THINK ONE LEASING PTE LTD

May 24 2019 5:00PM

[COMFORT TRANSPORTATION PTE LTD]

Think One Autocare

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 20/09/2019 13:52 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1002.50) - PA9956M - Claim Handler: Sundari Nagarajan

Approved:1002.50.

Hsiao Tong (LKKAuto)

From: michaelng@thinkone.com.sg
Sent: Tuesday, 24 September 2019 9:10 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: PA9956M & SH8063Z ACCIDENT DATED ON 24.05.2019 *LKK REF: CC4/III19009993/Upb3

Importance: High

Hi Hsiao Tong,

We accept the offer kindly issue the DV

Thank you

Michael Ng

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 24 September, 2019 7:47 AM
To: michaelng@thinkone.com.sg
Subject: RE: PA9956M & SH8063Z ACCIDENT DATED ON 24.05.2019 *LKK REF: CC4/III19009993/Upb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$1,000.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Tan <karentan@thinkone.com.sg>
Sent: Tuesday, 30 July 2019 4:25 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: PA9956M & SH8063Z ACCIDENT DATED ON 24.05.2019 *LKK REF: CC4/III19009993/Upb3
Importance: High

Hi Hsiao Tong
We accept your offer,

Thank you.

Michael Ng
Claim Advisor
Think One Autocare Pte Ltd
No.18 Defu Avenue 2
Singapore 539522
HP : 9128 8488
DID : 6844 3300 FAX : 6842 4988

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 26 July, 2019 4:44 PM
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Claim Advisor

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Singapore 539522

HP : 9128 8488

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To: Karen Tan <karentan@thinkone.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

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Importance: High

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Thank you.

Karen Tan

Claim Advisor

Think One Autocare Pte Ltd

No.18 Defu Avenue 2

Singapore 539522

HP : 9128 8488

DID : 6844 3300 FAX : 6842 4988



THINK ONE LEASING PTE LTD

(of Think One Group of Companies)

20 Ubi Road 4 #02-06 Think One Building Singapore 408622

Tel: (65) 6844 3300 24/7 roadside asst: 9678 8488 Fax: +65 6844 4164 Email: info@tol.com.sg Website: www.tol.com.sg

ROC No.: 201115609M GST Reg No.: 20-1115609M



Bill To : INDIA*INTERNATION INSURANCE

Address : 64 CECIL STREET IOB BUILDING
#04-05
SINGAPORE 049711

Attn : MOTOR CLAIMS DEPT

Tel :

Fax :

HP :

Invoice Ref : JO201908-0211

Date : 15/08/2019

Vehicle Num : PA9956M

Make/Model : TOYOTA HIACE

Mileage(km) : 0.00

Staff ID : MICHAEL

Remarks/Ref :

| S/N | Description | Qty | Unit Price | Disc % | Amount SS |
|-----|---|-----|------------|--------|-----------|
| 1 | BEING RENTAL OF TOYOTA HIACE PC1567U FOR 4DAYS FROM 10.6.2019 TO 14.6.2019 | 4 | 120 | 0.00 | 480.00 |

E & O.E.

SUB TOTAL : 480.00

GST 7% : 33.60

TOTAL SGD : 513.60



Customer's Signature / Co. Stamp

for Think One Leasing Pte Ltd.

DISCHARGE \ SATISFACTION VOUCHER

Claim no:

I / We THINK ONE LEASING PTE LTD NRIC/ ROC 201115609 M

hereby state that the repairs to vehicle no PA 9956 M have been carried out to my/our entire satisfaction and I/We agree that the discharge to the account of **Think One Auto Care Pte Ltd**

shall be in full discharge of all claims under policy no 510778123

with regards to the damage to my/our vehicle as a result of accident which occurred on

24.5.2019 along / at COCHRAN BLVD PATERSON at around _____
(date) (time)

Vehicle Owner

Name THINK ONE LEASING PTE LTD

NRIC 201115609 M

Address 20 UBI ROAD Y

THINK ONE BUILDING

SINGAPORE 408622



Signature

1

(with company stamp if applicable)



THINK ONE AUTOCARE PTE LTD

RCB: 201322501G GST: 201322501G
No 18 Defu Avenue 2, Singapore 539522
Tel: (65)6844 3300 Fax: (65)6842 4988
Email: enquiry_autocare@thinkone.com.sg

Our Ref : PA9956M
Your Ref :
Date : 15.08.2019

INDIA INTERNATIONAL INSURANCE
64 CECIL STREET IOPB BUILDING
#04-05
SINGAPORE 049711

Dear Sirs,

Accident Involving **PA9956M** along **ORCHARD BLVD PATERSON** on **17.15hrs**

We are authorized by the owner **THINK ONE LEASING PTE LTD** of vehicle **PA9956M** to claim damages and losses against your insured in connection with the above road traffic accident.

Our client's vehicle was damaged and our client has been put to loss and expenses, particular of which are as follows:

| | | |
|--|----------|-------------------|
| Cost of Repair (inc 7%gst) | : | \$1,605.00 |
| Loss of Rental (\$120 x 04.00days) inc 7%gst | : | \$513.60 |
| Total | : | \$2,118.60 |

We enclose herewith the supporting documents for your perusal.

Please let us have your cheque payment made in favour of 'Think One Autocare Pte Ltd'

Yours Faithfully

Think One Autocare Pte Ltd
18 Defu Lane Avenue 2
Singapore 539522
Tel: 6844 3300 Fax: 6842 4988

Michael Ng
Claim Advisor
HP: 91288488
DID: 68443300
michaelng@thinkone.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: TP / MCT19050688
Claimant Ref: PA9956M

We/I, THINK ONE AUTOCARE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,000.00 (Global Sum) S\$ 1,000.00 S\$ 1,000.00 vehicle no. PA9956M that was damaged pursuant to the accident which occurred on 24/05/2019 (date) at ORCHARD BLVD PATERSON (location) involving vehicle no. SH8063Z (insured vehicle). This is pursuant to the inspection conducted on 10/06/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner THINK ONE LEASING PTE LTD ("the third party claimant") of vehicle no. PA9956M to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to PA9956M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,000.00 to THINK ONE AUTOCARE PTE LTD.

Dated this 25 day of SEPT 20 19

CLAIMANT: Think One Autocare Pte Ltd
18 Defu Lane Avenue 2

Signature: Singapore 539522
Signed by "the workshop" PA9956M
Tel: 6844 3300 Fax: 6842 4988

Name: 201322501 G

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____

WITNESS:

Signature: [Signature]

Name: LKK Auto Consultants Pte Ltd

NRIC: 199607198R

Address: 51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality: _____

Occupation: _____





THINK ONE AUTOCARE PTE LTD
RCB:201322501G GST:201322501G
No.18 Defu Lane Avenue 2 Singapore 539522
Tel:(65)6844 3300 Fax:(65)6842 4988
Email:enquiry_autocare@thinkone.com.sg

Bill To : INDIA INTERNATIONAL INSURANCE
Address : 64 CECIL STREET IOB BUILDING
#04-05
SINGAPORE 049711

Invoice Ref :JO201908-0181
Date :15 AUG 2019
Vehicle No :PA9956M
Make/Model :TOYOTA HIACE
Mileage(km) :
Staff ID NSP
Remarks/Ref

| S/N | Description | Amount S\$ |
|-----|----------------|------------|
| 1 | COST OF REPAIR | 1,500.00 |

E & O.E.

| | | |
|-----------|----|----------|
| SUB TOTAL | \$ | 1,500.00 |
| GST 7% | \$ | 105.00 |
| TOTAL SGD | \$ | 1,605.00 |

Think One Autocare Pte Ltd
18 Defu Lane Avenue 2
Singapore 539522
Tel: 6844 3300 Fax: 6842 4988

Customer's Signature / Co.Stamp

for Think One Autocare Pte Ltd

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|---|---------------|---|--|--|------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
| Main | 06 Jun 2019 Edit Reg | | 06 Jun 2019 00:00 Edit Adj Rpt | \$51,500.00 Edit Estimates | \$51,500.00 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All |
|------|-----------|---------------|-----------|----------|
|------|-----------|---------------|-----------|----------|

| CLAIM SUBFOLDER DETAILS | | [Created by adjuster] |
|-----------------------------|--|--|
| Insured: | COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: - | |
| Main Claimant: | THINK ONE LEASING PTE LTD, Co. Reg. No.: 201115609M | |
| Vehicle Reg. No.: | PA9956M | Date of Loss: 24/05/2019 17:00 - :59 [102 Months and 8 Days From LTA Reg Date (Man Yr)] |
| Claim Type: | TP / MCT19050689 | Policy/Cover Note No.: MCOMD015 |
| Vehicle Reg. No. (Insured): | SH8063Z | Policy No. (Claimant): 5107781238 |
| | | Excess: |
| Repairer: | Think One Autocare Pte Ltd (HQ) No. 18 Defu Avenue 2, 539522 Ubi - Tel: 68443300 | |
| Handling Insurer: | India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071] | |
| Claimant's Insurer: | NTUC Income Insurance Co-operative Ltd (HQ) - Tel: | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 17/06/2019] | |

| ASSOCIATED MAIL RECEIVED | View All | Compose Case Mail |
|---|--------------------------|-----------------------------------|
| <ul style="list-style-type: none"> • III_SG (20/09/2019): Alert - Adj Mandate Approved (\$51002.50) - PA9956M - Claim Handler: Sundari Naga... • III_SG (25/07/2019): Alert - Adj Mandate Approved (\$50.00) - PA9956M - Claim Handler: Sundari Nagara... • III_SG (21/06/2019): Alert - Adj Mandate Maintained - PA9956M - Claim Handler: Sundari Nagarajan • III_SG (18/06/2019): Alert - Adj Mandate Approved (\$50.00) - PA9956M - Claim Handler: Sundari Nagara... • III_SG (11/06/2019): Alert - Adj Mandate Approved (\$50.00) - PA9956M - Claim Handler: Sundari Nagara... | | |

| ALL ASSOCIATED TASKS | | View All | Search Tasks | Create New Task | Complete | | | | |
|----------------------|----------|--------------------------|------------------------------|---------------------------------|--------------------------|-------------|--------------|------------|-------|
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*PA9956M (MCT19050689)
[SH8063Z]
TP
THINK ONE LEASING PTE LTD
May 24 2019 5:00PM
[COMFORT TRANSPORTATION PTE LTD]
Think One Autocare Pte Ltd

[Upload Documents](#) | [Upload Photos](#) | [Compose New Letter](#)

View View in Browser

| Video | | | | 1 per page | <input checked="" type="checkbox"/> |
|-------|----------------|--|-----------|------------|-------------------------------------|
| No | Finalized On | India International Insurance Pte Ltd (HQ) | Thumbnail | Print | |
| 1 | 21/06/19 15:50 | Video - Accident | Load MP4 | | |

| Photos/Images | | | | 3 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|-----------|-------------------------------------|-------------------------------------|
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print | |
| 1 | 18/06/19 12:44 | Odometer Reading | Load JPG | <input checked="" type="checkbox"/> | |
| 2 | 18/06/19 12:44 | General View | Load JPG | <input checked="" type="checkbox"/> | |
| 3 | 18/06/19 12:44 | Chassis Number | Load JPG | <input checked="" type="checkbox"/> | |
| 4 | 18/06/19 12:44 | General View | Load JPG | <input checked="" type="checkbox"/> | |
| 5 | 18/06/19 12:44 | General View | Load JPG | <input checked="" type="checkbox"/> | |
| 6 | 18/06/19 12:44 | General View | Load JPG | <input checked="" type="checkbox"/> | |
| 7 | 18/06/19 12:44 | General View | Load JPG | <input checked="" type="checkbox"/> | |
| 8 | 18/06/19 12:44 | General View | Load JPG | <input checked="" type="checkbox"/> | |
| 9 | 18/06/19 12:44 | General View | Load JPG | <input checked="" type="checkbox"/> | |
| 10 | 18/06/19 12:44 | General View | Load JPG | <input checked="" type="checkbox"/> | |
| 11 | 18/06/19 12:44 | General View | Load JPG | <input checked="" type="checkbox"/> | |
| 12 | 18/06/19 12:44 | General View | Load JPG | <input checked="" type="checkbox"/> | |
| 13 | 18/06/19 12:44 | General View | Load JPG | <input checked="" type="checkbox"/> | |
| 14 | 18/06/19 12:44 | General View | Load JPG | <input checked="" type="checkbox"/> | |
| 15 | 18/06/19 12:44 | General View | Load JPG | <input checked="" type="checkbox"/> | |
| 16 | 18/06/19 12:44 | General View | Load JPG | <input checked="" type="checkbox"/> | |
| 17 | 18/06/19 12:44 | General View | Load JPG | <input checked="" type="checkbox"/> | |
| 18 | 18/06/19 12:44 | General View | Load JPG | <input checked="" type="checkbox"/> | |
| 19 | 18/06/19 12:44 | General View | Load JPG | <input checked="" type="checkbox"/> | |
| 20 | 18/06/19 12:44 | General View | Load JPG | <input checked="" type="checkbox"/> | |
| 21 | 18/06/19 12:44 | General View | Load JPG | <input checked="" type="checkbox"/> | |
| 22 | 18/06/19 12:44 | General View | Load JPG | <input checked="" type="checkbox"/> | |
| 23 | 20/09/19 10:25 | Reinspection Photo | Load JPG | <input checked="" type="checkbox"/> | |
| 24 | 20/09/19 10:25 | Reinspection Photo | Load JPG | <input checked="" type="checkbox"/> | |
| 25 | 20/09/19 10:25 | Reinspection Photo | Load JPG | <input checked="" type="checkbox"/> | |

| Documentation | | | | 1 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|-----------|------------|-------------------------------------|
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print | |
| 1 | 06/06/19 16:39 | EMAIL FROM III DO 06062019 | Load PDF | | |
| 2 | 06/06/19 16:39 | TP GIA REPORT | Load PDF | | |
| 3 | 11/06/19 19:51 | TP ESTIMATE- MARKED | Load PDF | | |
| 4 | 20/06/19 11:49 | SCENE PHOTOS FROM TP_PA9956M | Load PDF | | |
| 5 | 20/09/19 10:24 | TP LOD | Load PDF | | |
| 6 | 20/09/19 10:24 | Workshop Final Bill. | Load PDF | | |
| 7 | 08/10/19 09:11 | DISCHARGE VOUCHER | Load PDF | | |

| No | Finalized On | India International Insurance Pte Ltd (HQ) | Thumbnail | Print |
|----|----------------|--|-----------|-------|
| 1 | 07/06/19 09:02 | Singapore Accident Statement | Load PDF | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|---------------------|-------|------|-------|
| | | | |

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

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VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19009993/UPB3Q2

Date: 08/10/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant PA9956M Insured Vehicle No: SH8063Z
 Vehicle No: PA9956M Insured Vehicle No: SH8063Z
 Date of Loss: 24/05/2019 Nature of Claim: TP Claim No: MCT19050689

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: PA9956M
 Make & Model: TOYOTA REGIUS ACE, 3.0 D DX (A) Engine No: 1KD1789151
 Reg. Date: 16/11/2010 (Man. Year: 2008) Chassis No: KDH2210002558
 Colour: Silver Odometer: 436626 km
 Engine Capacity: 2982 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195 R15 Rear Tyre Size: 195 R15
 Front Left Side: Luxotik 6 mm Rear Left Side: Luxotik 6 mm
 Front Right Side: Luxotik 6 mm Rear Right Side: Luxotik 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|--|------------------|-----------------|------------------|--------------|
| Parts | 10,047.50 | 939.72 | 9,107.78 | 90.65 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 3,930.00 | 980.00 | 2,950.00 | 75.06 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 13,977.50 | 1,919.72 | 12,057.78 | 86.27 |
| Approved Total (Overridden) (S\$) | | 1,500.00 | | |
| (S\$) | 13,977.50 | 1,500.00 | 12,477.50 | 89.27 |
| + GST 7.00/7.00% (S\$) | 978.43 | 105.00 | 873.43 | 89.27 |
| Nett Amount (S\$) | 14,955.93 | 1,605.00 | 13,350.93 | 89.27 |
| + Loss of Use (4.0 x S\$100.00/day) (S\$) | | 400.00 | | |
| (S\$) | | 2,005.00 | | |
| Liabe Amount (50.00%) (S\$) | | 1,002.50 | | |
| Global Sum Settlement (S\$) | | 1,000.00 | | |

INSPECTION

Date of Assignment: 06/06/2019
 Date Inspected: 10/06/2019 Inspected At: Think One Autocare (HQ)
 NO 18 DEFU AVENUE 2
 Singapore 539522

Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

| | | |
|----------------------|--|--|
| Reference | | |
| Part Source: | (Last Synchronised: 04 Sep 2019) | |
| Parts: | N/A | TOYOTA REGIUS ACE 3.0 D DX (A) (Model not available in database) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for PA9956M) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|----------------------------------|--------------------------------|-------------|------------|
| 1 | 1 | | *REAR BUMPER ASSY | Distorted | 1,260.00 FL | *681.10 FL |
| 2 | 1 | | *REAR BUMPER RIGHT BRACKET | Not Necessary | 86.00 FL | *- FL |
| 3 | 1 | | *REAR BUMPER INNER BEAM | Not Necessary | 287.00 FL | *- FL |
| 4 | 1 | | *REAR TAILGATE ASSY (DENTED) | Not Consistent With The Impact | 1,862.00 FL | *- FL |
| 5 | 1 | | *REAR RIGHT TAILLAMP | Scratched | 785.00 FL | *385.20 FL |
| 6 | 1 | | *REAR RIGHT TAILLAMP LOWER PANEL | Cut | 120.00 FL | *120.00 FL |
| 7 | 1 | | *REAR RIGHT FENDER PANEL ASSY | Repair | 6,800.00 FL | *- FL |
| 8 | 1 | | *REAR RIGHT FENDER GLASS ASSY | Not Necessary | 850.00 FL | *- FL |
| 9 | 10 | | *REAR BUMPER CLIPS | Necessary | 50.00 FS | *50.00 FS |
| 10 | 1 | | *REAR RIGHT FENDER PANEL SEALANT | Not Necessary | 80.00 FS | *- FS |
| 11 | 1 | | *REAR RIGHT FENDER GLASS SEALANT | Not Necessary | 80.00 FS | *- FS |
| 12 | 1 | | *REAR RIGHT WHEEL RIM | Not Necessary | 450.00 FS | *- FS |
| 13 | 1 | | *REAR RIGHT TYRE | Not Necessary | 350.00 FS | *- FS |

F=Franchise part. S=SpcNett. L=ListItemDisc.

| | | |
|---|------------------|-----------------|
| Sub Total (S\$) | 13,060.00 | 1,236.30 |
| - List Item Discount on L Items 25.00/25.00% (S\$) | 3,012.50 | 296.58 |
| Total Parts (S\$) | 10,047.50 | 939.72 |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|---|----------|------------|--------|
| Labour Items | | | | |
| 1 | LABOUR FOR PANEL BEATING ,CUT ,WELD ,STRAIGHTEN REAR RIGHT AFFECTED AREA AND REPLACE REAR RIGHT DAMAGED PARTS | New | 1,600.00 | 500.00 |
| 2 | TO PUTTY AND SPRAY PAINTING REAR RIGHT PORTION | New | 1,600.00 | 400.00 |
| 3 | TO CHECK REAR LIGHTING AND WIRING | New | 50.00 | 20.00 |
| 4 | TO REMOVE AND INSTALL REAR INNER TRIM TO FACILITATE THE REPAIR | New | 150.00 | 60.00 |
| 5 | TO APPLY ANTI RUST PROOFING TO REAR RIGHT AFFECTED AREA | New | 120.00 | 0.00 |
| 6 | TO BALANCE REAR RIGHT WHEEL | New | 50.00 | 0.00 |
| 7 | TO CONDUCT WHEEL ALIGNMENT | New | 120.00 | 0.00 |
| 8 | TO REMOVE AND INSTALL REAR RIGHT FENDER GLASS TO FACILITATE THE REPAIR | New | 140.00 | 0.00 |
| 9 | TOWING SERVICE | New | 100.00 | 0.00 |
| Gross Labour Cost (S\$) | | | 3,930.00 | 980.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >