

INSURANCE CASE OWNER: CC 4/AIG1900 9989, Kkbb.9/1 LKK IDAC: 6/6/19  
 Surveyor: ESC DOI: ASSIGNMENT 6/6/19 Date / Time: 6/6/19  
 Registered in Meritum: 6/6/19

Pre-assign / CCU / FTE



Insured Vehicle No.: SKZ 9550C  
 Name of Insured: SKBI SHINEE  
 Insured Tel No.: HP: 1/6/19  
 Excess Sec II :SS D.O.A: 1/6/19  
 Is driver the owner? (YES / NO) Nature of Accident:

Claim No.: 790264741754  
 Policy No.: 210045729  
 Make / Model: MAZDA  
 Place of Accident: WEST LANT RISE

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OF GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLN 41256



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Estern



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time	STAGE	DATE / PIC
4/6/19	Non-Reporting 1st (1st):	
	Non-Reporting 1st (2nd):	
	Non-Reporting 1st (Final):	
	Notification 1st (if non-pickup):	
16/9/19 Khanhchun	Call 01:	Khanhchun
	After call 1st to 01:	- 1/6/19
	Documentation Check List: Handler	Typist
	Notification 1st (if non-pickup):	<input type="checkbox"/>
	After call 1st to 01:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost: P/P	SS 1,461.74	(4 days) Reduction: 68%
FINAL SETTLEMENT	Date/Time: 10/9/19	Confirm with: Carmen
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No. 9
Repair Cost: (4/6/19)	SS 1,564.06	
Loss of Rental (LOR):	SS 389.70	(5 days) x \$77.94
Loss of Use (LOU):	SS -	(5 days) x -
Loss of Income (LOI):	SS -	(5 days) x -
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOI <input type="checkbox"/> LOR + LO <input type="checkbox"/>	(Tick only one)
GIA/LTA Search	SS 7.45	
Medical:	SS -	
Disbursement:	SS -	(e.g. Tow/Independent)
Legal Case:	SS -	
Total:	SS 1,961.21	Global Sum SS:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS 1,961.21	Name 1: ESTERN PERFORMANCE PTE LTD
Payee 2: (Strike if N.A.)	SS -	Name 2:
Payee 3: (Strike if N.A.)	SS -	Name 3:

ASS. REC. BY:

REF

AIG

## ASSIGNMENT

From:

Date:

06/6/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SLN 41256

at Workshop n/s

Esteem PML

of

5033 PARK IND PARK 2401-255

Insured:

Policy No.

Claims No.

Sum Insured:

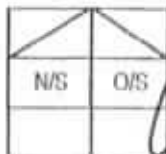
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

04 days

Res:

Yes or No

Lump Sum:

1-B.1%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLN 41256

Yr Regn:

05, 17

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Pro

c.c.

1788

Colour:

M. P. White

NC:

Insured / Std / NI / NA

Sp. Reading:

202684

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JTDKB3FU 603556696

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size:

F: Yokohama 195/65R15

R: Yokohama

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

2 mm

R/Bal.

5 mm

L/Bal.

2 mm

L/Bal.

5 mm

D.O.A.

2/6/19

D.O.A.

6/6/19

Survey held at

✓

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

O/S Acc body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

CP/P \$1,461.74 / Red \$3,142.62 / 65% )

4 days + 1 Sunday = 5 days

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

3 + RS 31

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$



KK

## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569538.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

### Repair Estimates

SLN 4125 G

Finalised

Parts	(a) Cost / List Price Items	\$ 195.65	3,192.48
	Plus/Less 25%	\$ 47.91	798.12
	Total of Cost / List	\$ 146.74	2,394.36
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items		
Total Parts Cost			
Labour		\$ 1315.00	2,240.00
Total		\$ 1461.74	4,634.36

Not Authorized  
Running Bypassing

The above total will be subjected to 7% G.S.T.

Name of Surveyor

:

Henrich

Company

:

KKK

Survey conducted on

:

6/6/19

at

#### Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 04 day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$

(e) Signature of surveyor

:

Se

Date:

6/6/19



# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

## Spare Parts

Vehicle No. : SLN 4125 G  
Make & Model : TOYOTA PRIUS  
Chassis No : JTDKB3FU603556696

Submit By : Carmen Lim  
Year Manufacture : 2017  
Engine No. :   
Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Rear bumper	1	\$497.50		X
2	Rear bumper clip	10	\$40.00		X
3	Rear bumper side retainer RH	1	\$112.70		X
4	Rear bumper lower garnish RH	1	\$149.70		X
5	RH rear hub cap	1	\$195.65		
6	RH rear door	1	\$1,181.75		X
7	RH rear door hinge top	1	\$78.34		X
8	RH rear door hinge bottom	1	\$78.34		X
9	RH rear door lock	1	\$411.70		X
10	RH rear door checker	1	\$156.79		X
11	RH rear door weatherstrip	1	\$178.40		X
12	RHR door glass outer moulding	1	\$111.61		X
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Blk 5033 Ang Mo Kio Industrial Park 2 #01-259 Singapore 569536 Tel: 64841221 Fax: 64847829  
Company Reg No. 200005485N / GST No. 20-0005485-N

195.65



Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: [www.esteemperf.com.sg](http://www.esteemperf.com.sg)

Vehicle No. : SLN 4125 G Submit By : Carmen Lim  
Make & Model : TOYOTA PRIUS Year of Manufacture : 2017

[illegible]

Company Reg No. 200005485N / GST No. 20-0005485-N

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# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

## Repair Estimates

SLN 4125 G

Parts	(a) Cost / List Price Items	\$	3,192.48
	Plus/Less 25%	\$	798.12
	<b>Total of Cost / List</b>	<b>\$</b>	<b>2,394.36</b>
	(b) Nett Price Items		
	Less		
	<b>Total of Nett Item</b>		
	(c) Special Nett Items		
<b>Total Parts Cost</b>			
Labour		\$	2,240.00
<b>Total</b>		<b>\$</b>	<b>4,634.36</b>

The above total will be subjected to 7% G.S.T.

Not Authorized  
Runny Bepain



Name of Surveyor	:	<u>Henneth</u>
Company	:	<u>L&amp;K</u>
Survey conducted on	:	<u>6/6/19</u> at _____
<u>Remarks By Surveyor</u>		
(a)	The repair of this vehicle is <u>authorized</u> / is not authorized until further notice.	
(b)	Recommended Days of Repair	: <u>04</u> day(s)
(c)	Resurvey	: Required / <u>Not Required</u>
(d)	Excess	: \$ _____
(e)	Signature of surveyor	: <u>Le</u> Date: <u>6/6/19</u>



## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

### Spare Parts

Vehicle No. :	<b>SLN 4125 G</b>	Submit By :	<b>Carmen Lim</b>
Make & Model :	<b>TOYOTA PRIUS</b>	Year Manufacture :	<b>2017</b>
Chassis No. :	<b>JTDKB3FU603556696</b>	Engine No. :	

**Cost / List**

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Rear bumper	1	\$497.50		?
2	Rear bumper clip	10	\$40.00		?
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5	RH rear hub cab	1	\$195.65		—
6	RH rear door	1	\$1,181.75		X
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9	RH rear door lock	1	\$411.70		X
10	RH rear door checker	1	\$156.79		X
11	RH rear door weatherstrip	1	\$178.40		X
12	RHR door glass outer moulding	1	\$111.61		X
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

### Labour

Vehicle No. :	<u>SLN 4125 G</u>	Submit By :	<u>Carmen Lim</u>
Make & Model :	<u>TOYOTA PRIUS</u>	Year of Manufacture :	<u>2017</u>

[illegible]

*Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.*



## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Monday, 9 September 2019 5:33 PM  
**To:** Carmen Lim  
**Cc:** Admin A; jenny chong; coleen kwok  
**Subject:** RE: LOD SLN4125G (TP - AIG)  
**Attachments:** AIG DV.pdf

Tracking:	Recipient	Delivery
	Carmen Lim	
	Admin A	
	jenny chong	
	coleen kwok	
	Meikwan@lkkauto.com	Delivered: 9/9/2019 5:33 PM
	shupe@lkkauto.com	Delivered: 9/9/2019 5:33 PM
	olivialau@lkkauto.com	Delivered: 9/9/2019 5:33 PM

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows:

1. Cost of Repair (w/GST)	\$ 1,564.06
2. Loss of Rental (5 days x \$ 77.94)	\$ 389.70
3. LTA Search Fee	\$ 7.45
<b>Total</b>	<b>\$ 1,961.21</b>

We attach herewith a copy of the DV for your further action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,  
Khanchna | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108



## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 250, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Your Ref : SKZ 9550 C

Our Ref : SLN 4125 G

Date : 09-07-19

AIG ASIA PACIFIC INSURANCE PTE LTD

AIG Building

78 Shenton Way

#07-16

Singapore 079120

RE : ACCIDENT INVOLVING SLN 4125 G & SKZ 9550 C  
ACCIDENT DATE 02-06-2019  
ACCIDENT ALONG WEST COAST RISE OUTSIDE MONTEREY PARK

We are the workshop for the owner of motor vehicle no : SLN 4125 G which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SKZ 9550 C we are submitting these claims for your consideration.

1	Cost of repair	S \$	1,564.06
2	Loss of rental <u>5</u> days @ \$ <u>77.94</u> / day	S \$	389.70
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		<b>S \$</b>	<b>1,961.21</b>

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

*Carmen Lim*

Claims Executive

Email : [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19009989/Kkb3

11 JUNE 2019

**SAGI SUDHEER**  
**31 WEST COAST RISE**  
**#10-19**  
**SINGAPORE 127474**

Dear Sir/Madam,

**ACCIDENT INVOLVING SKZ9550C & SLN4125G ALONG WEST COAST RISE ON  
02/06/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLN4125G against your motor insurance policy.

We have reviewed the matter and based on the accident report and accident scenario, your vehicle was turning into the main road and the Third party was moving straight. As such, based on the information on hand, we are of the opinion that liability is not in our favor as the said Third party has the right of way and any vehicle making a turn into the main road should ensure greater caution and ensure that it is safe to complete the turn. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within **10 days** from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

**KHANCHNA**  
Case Handler  
DID: 6841-2360  
FAX: 6741 4108  
Email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SLN 4125G & SKZ 9550C along west coast  
rise outside monterey park on 02/06/2019 @ 12:10

I, Grab Rentals Pte Ltd Nric No. 201617200G  
of 18 Sin Ming Lane #01-08 Midview City Singapore 573960  
Owner of motor vehicle no. SLN 4125G do hereby appoint M/S  
ESTEEM PERFORMANCE PTE LTD as my authorized representation and  
\_\_\_\_\_ as my solicitors to write, to negotiate and settle my claim against  
the other party/parties involved in the above mentioned accident. M/S ESTEEM  
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best  
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to  
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final  
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge  
voucher on my behalf.

Signature of Owner

A circular stamp with the text "MIDVIEW CITY" and "SIN MING LANE" is visible. Overlaid on the stamp is a handwritten signature in black ink.

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, ESTEEM PERFORMANCE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,564.06 (Repair Cost), S\$389.70 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SLN 4125G that was damaged pursuant to the accident which occurred on 02/06/2019 (date) along WEST COAST RISE (location) involving vehicle no/s SKZ 9550C. This is pursuant to the inspection conducted on 06/06/2019 (date) at "the workshop".


We/I confirm that we/I are/am authorized by the owner GRAB RENTALS PTE LTD (the third party claimant") of vehicle no. SLN 4125G make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

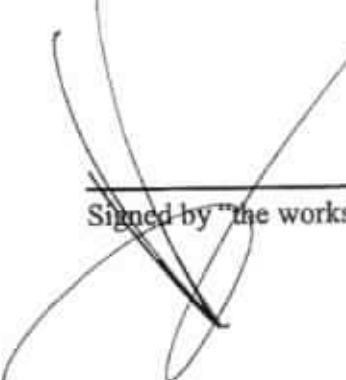
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLN 4125G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of Sep (month) 2019 (year)

  
KSC  
Signed by appointed surveyor

  
Signed by "the workshop" (with chop)





# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.  
Tel : 6484 1221 Fax : 6484 7829  
385 Sin Ming Drive (Inside Vicom) Singapore 575718.  
Tel : 6753 2112 Fax : 6451 0394  
Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : AIG ASIA PACIFIC INSURANCE PTE.LTD  
AIG BUILDING  
78 SHENTON WAY  
#07-16 SINGAPORE 079120

ATTN: Motor Claim Department

Your Ref No: SKZ9550C  
Claim Type: Third Party  
Accident Date: 02/06/2019  
TP Veh Reg No: SKZ9550C

Claim No: CER1301562  
Final No: CIV1302040  
Date: 06 Jul 2019  
Policy No:  
Veh Reg No: SLN4125G  
Make/Model: TOYOTA PRIUS  
HYBRID 1.8S  
Chassis No: JTDKB3FU603556696  
Engine No: 2ZRS042052  
Reg. Date:

## Tax Invoice to Vehicle No :SLN4125G

Description	Quantity	List Price	Amount
		S\$	S\$
Others			
1 COST OF REPAIR	1 PCS	1,461.74	1,461.74
		1,461.74	1,461.74
	Total		S\$ 1,461.74
	Add GST @ 7%		102.32
	Total Amount Payable		S\$ 1,564.06

TOTAL: SINGAPORE DOLLAR ONE THOUSAND FIVE HUNDRED SIXTY FOUR AND CENTS SIX ONLY

The above vehicle was surveyed by KENNETH on 06/06/2019

For Esteem Performance Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

**CONFIDENTIAL**  
**SCHEDULE TO VEHICLE RENTAL AGREEMENT**

Date:	08/08/2018	Vehicle Rental Agreement No.	9753
<b>Renter Details</b>		<b>Additional Driver (if any)</b>	
<input checked="" type="checkbox"/> Name	Rahmat Bin Diman	<input checked="" type="checkbox"/> Name	AZHARUDIN BIN SANIF
<input checked="" type="checkbox"/> Address	BLK 537 Woodlands Drive 16 #05-171	<input checked="" type="checkbox"/> Address	APT BLK 166B TECK WHYE CRESCENT #07
<input checked="" type="checkbox"/> Date of Birth	06/18/1952	<input checked="" type="checkbox"/> Date of Birth	10/23/1984
<input checked="" type="checkbox"/> NRIC/Passport No.		<input checked="" type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Driving License No.	80209341c	<input checked="" type="checkbox"/> Driving License No.	S1647097Z
<input checked="" type="checkbox"/> Telephone No.	8590060340	<input checked="" type="checkbox"/> Telephone No.	6581487314
<input checked="" type="checkbox"/> Mobile No.	6590060340	<input checked="" type="checkbox"/> Mobile No.	
<b>Vehicle Description</b>		<b>Additional Driver (if any)</b>	
<input checked="" type="checkbox"/> Vehicle No	SLN4125G	<input checked="" type="checkbox"/> Name	
<input checked="" type="checkbox"/> Make/Model	TOYOTA Prius	<input checked="" type="checkbox"/> Address	
<b>Rental Period</b>		<input checked="" type="checkbox"/> Date of Birth	
<input checked="" type="checkbox"/> Minimum Rental Period	306	<input checked="" type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Date/ Time Checked Out	08/08/2018	<input checked="" type="checkbox"/> Driving License No.	
<input checked="" type="checkbox"/> No. of Days	314	<input checked="" type="checkbox"/> Telephone No.	
<input checked="" type="checkbox"/> Expected Date/Time of Return	08/16/2018	<input checked="" type="checkbox"/> Mobile No.	
<input checked="" type="checkbox"/> Actual Date/Time of Return	08/16/2018		
<b>Rental Charges* &amp; Deposit</b>			
<input checked="" type="checkbox"/> ( ) RR Rental Charges/Day	Per day @ S\$85.00 Per week @ S\$595.00	Deposit Received	S \$1,500.00
<input checked="" type="checkbox"/> (X) ER Promotion Rental Charges/Day	Per day @ S\$77.94 Per week @ S\$545.58	Total Amount Received*	S \$25,895.57
<input checked="" type="checkbox"/> (X) CDW Charges/Day	Per day @ S\$4.28 Per week @ S\$29.96	* inclusive GST	
Rental Period	306 days / 2 weeks	Total Rental Charges	S \$25,340.20

Insurance Matters (Accident/Theft)				
Liability Assessment / Nature of incident	Non-Refundable Excess Payable by Renter*			Rental Charge / Replacement Vehicle
	Section 1 (Own Damage)*	Section 2 (3 <sup>rd</sup> Party Damage if applicable)*	Renter or authorised driver(s) is below 26 years of age	
3 <sup>rd</sup> Party Fault	S\$2,140.00	S\$2,140.00	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Own Fault (inclusive of accidents in Malaysia)	S\$2,140.00	S\$2,140.00	S\$1,605.00	No waiver of Rental Charges & no replacement vehicle provided
Act of God	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Stolen Vehicle	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Damage to Windscreen	S\$107.00	Not Applicable	Not Applicable	No waiver of Rental Charges & no replacement vehicle provided
Unreported or late reporting of accidents	Renter is liable for 3 <sup>rd</sup> parties & own vehicle repair costs associated with the accident			No waiver of Rental Charges & no replacement vehicle provided

\* excess payable is accumulative & inclusive of GST

<b>Payment Method</b>			
<input checked="" type="checkbox"/> Driver Wallet		<input type="checkbox"/> Cash	S\$
<input type="checkbox"/> Credit Card		<input type="checkbox"/> Debit Account	
Type		Bank Name	
Card No.		Account No.	

CONFIDENTIAL

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at [www.grab.com/sg/privacy/](http://www.grab.com/sg/privacy/)):

- (a) administration of the vehicle rental under the Agreement;
- (b) to help maintain the safety, security and integrity of the products and services of the Grab group;
- (c) to improve and enhance the products and services of the Grab group;
- (d) to administer the driver-partner relationship between the Grab group and myself;
- (e) for internal tracking, analysis and administrative purposes;
- (f) to communicate with me; &
- (g) for the Lessor to comply with its obligations under law.

☒ X

Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

**Additional Notes:**

Where the Renter & all authorised drivers (each of which hold a valid PDVL or TDVL) are 26 years of age or older, the Renter shall enjoy the following Discount:

Renter shall only be liable to pay S\$535.00 in insurance excess (for each section) instead of the excess amount indicated in the Insurance Matters table above (Sections 1 & 2 ONLY) PROVIDED THAT the Renter fulfils all of the following:

- fulfilment of Minimum Rental Period
  - timely payment of all Rental Charges at all times
  - timely reporting of all accidents, thefts & other incidents in accordance with the Agreement
  - there are no accidents, thefts or other incidents occurring within the first week of rental
  - the Renter at all times is in full compliance with the Agreement & any other undertakings & arrangements entered into with Lessor or its affiliated entities
- ("Qualifying Incident").

The Lessor may at its sole discretion allow or disallow an incident to count as a Qualifying Incident.

The above Discount may be cancelled at any time at the Lessor's sole discretion. In the case of cancellation, the CDW Charges rate shall no longer apply & instead the ER Promotion Rental Charges rate (only) shall apply (subject to the relevant terms & conditions being continually fulfilled in order for the ER Promotion Rental Charges rate to apply), & the Lessor shall hold to the credit of the Renter the amount comprised in the CDW Charges (where paid) ("Credit Amount"). The Credit Amount may be applied by the Lessor to satisfy any & all costs & payments due to the Lessor under the Agreement.

Subject to Renter's fulfilment of Minimum Rental Period, Renter shall enjoy the following Discounts:  
[insert description of promotion(s) &/or refer to relevant section above if already described above]

**Agreement**

The Renter has read, understood & agrees with all terms & conditions of this Agreement.



Renter's Signature/Stamp  
Date:



Authorised Signatory/Stamp  
Grab Rentals Pte Ltd



> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time : 04 Jun 2019 / 10:21:01

Receipt Date/Time : 04 Jun 2019 / 10:21:01

### Tax Invoice/Receipt

Receipt No.: ITNET-00000-190604-000656

Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-----	--	-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SKZ9550C

As at 02 Jun 2019/12:20:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1	Insurance Enquiry - SKZ9550C Enquiry Fee 20190604102000890564	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45

Paid By

20190604102007817 Direct Debit: eNETS Debit  
(Internet Banking) 7.45

Total	7.45
Cash Change	0.00
Tendered Amount	7.45
Excess Refundable Amount	0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Jun 2019 <a href="#">Edit Reg</a>		04 Jun 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,461.74</b> <a href="#">Edit Estimates</a>	<b>S\$1,461.74</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>SAGI SUDHEER</b> , ID: 568606961								
Main Claimant:	<b>GRAB RENTALS PTE LTD</b> , Co. Reg. No.: 201617200G								
Vehicle Reg. No.:	<b>SLN4125G</b>	Date of Loss:	02/06/2019 12:00 - :59 [24 Months and 30 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 7902647517SG</b>	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SKZ9550C</b>	Policy No. (Claimant):	A29114756MKF						
		Excess:							
Repairer:	<b>Esteem Performance Pte Ltd (HQ)</b> Blk 5033 Ang Mo Kio Ind Park 2, #01-259, 569536 Ang Mo Kio - Tel: 64841221								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Chan, Kian-Meng</b> ] <a href="mailto:Kianmeng.Chan1@aig.com">Kianmeng.Chan1@aig.com</a>								
Claimant's Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... [Final Rpt due 17/06/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLN4125G (7902647517SG)  
[SKZ9550C]  
TP  
GRAB RENTALS PTE LTD  
Jun 2 2019 12:00PM  
[SAGI SUDHEER]  
Esteem Performance Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Letters/Correspondences</b>			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		<a href="#">Edit</a>
<b>Photos/Images</b>				
			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/09/19 08:49	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
2	16/09/19 08:49	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
3	16/09/19 08:49	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
4	16/09/19 08:49	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
5	16/09/19 08:49	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
6	16/09/19 08:49	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
7	16/09/19 08:49	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
8	16/09/19 08:49	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
9	16/09/19 08:49	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
10	16/09/19 08:49	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
11	16/09/19 08:49	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
12	16/09/19 08:49	General View		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
13	16/09/19 08:49	Chassis Number		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
<b>Documentation</b>				
			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/06/19 16:23	EMAIL FROM AIG DD 06042019		<a href="#">Load PDF</a>
2	06/06/19 16:23	TP EST & GIA REPORT		<a href="#">Load PDF</a>
3	07/06/19 17:20	TP ESTIMATE- MARKED		<a href="#">Load PDF</a>
4	11/06/19 14:13	Letter to OI		<a href="#">Load PDF</a>
5	25/09/19 11:15	WORKSHOP INVOICE		<a href="#">Load PDF</a>
6	25/09/19 11:15	AUTHORISATION TO ACT FORM		<a href="#">Load PDF</a>
7	25/09/19 11:15	Release Voucher		<a href="#">Load PDF</a>
8	25/09/19 11:15	RENTAL RECEIPT		<a href="#">Load PDF</a>
9	25/09/19 11:15	LTA SEARCH		<a href="#">Load PDF</a>
10	25/09/19 11:15	LOD		<a href="#">Load PDF</a>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	07/06/19 11:45	OI GIA REPORT		<a href="#">Load PDF</a>

## Documents Checklist

<a href="#">Reset</a>   <a href="#">Save</a>   <a href="#">Print</a>		
DOCUMENTS CHECKLIST There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>		



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKZ9550C (Insd veh)	Model:	TOYOTA PRIUS HYBRID 1.8
	SLN4125G (TP veh)		CVT (A)
Date of Accident:	02/06/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	4,958.77
Final Repair Cost	:	\$	1,564.06
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	389.70 5 days
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	1,961.21

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Esteem Performance Pte Ltd	:	\$ 1,961.21
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

25 Sep  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19009989/KKB3Q2

Date: 25/09/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

## Claimant

Vehicle No : SLN4125G

Insured Vehicle No : SKZ9550C

Date of Loss: 02/06/2019

Nature of Claim: TP

Claim No: 7902647517SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLN4125G

Make &amp; Model: TOYOTA PRIUS HYBRID, 1.8 CVT (A)

Engine No: 2ZRS042052

Reg. Date: 03/05/2017 (Man. Year: 2017)

Chassis No: JTDKB3FU603556696

Colour: Metallic Pearl White

Odometer: 202684 km

Engine Capacity: 1798 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side: Yokohama 2 mm

Rear Left Side:

Davanti 5 mm

Front Right Side: Yokohama 2 mm

Rear Right Side:

Davanti 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,394.36	146.74	2,247.62	93.87
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,240.00	1,315.00	925.00	41.29
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>4,634.36</b>	<b>1,461.74</b>	<b>3,172.62</b>	<b>68.46</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>324.41</b>	<b>102.32</b>	<b>222.09</b>	<b>68.46</b>
<b>Nett Amount (S\$)</b>	<b>4,958.77</b>	<b>1,564.06</b>	<b>3,394.71</b>	<b>68.46</b>
<b>+ Car Rental (5.0 x S\$77.94/day) (S\$)</b>		<b>389.70</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.45</b>		
<b>Nett Liability (S\$)</b>		<b>1,961.21</b>		

## INSPECTION

Date of Assignment: 04/06/2019

Date Inspected: 06/06/2019 Inspected At:

Esteem Performance Pte Ltd (HQ)  
Blk 5033 Ang Mo Kio Ind Park 2, #01-259  
Singapore 569536

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: Khanchna Pothuraj

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	497.50 FL	*- FL
2	10		*REAR BUMPER CLIP	Not Necessary	40.00 FL	*- FL
3	1		*REAR BUMPER SIDE RETAINER RH	Serviceable	112.70 FL	*- FL
4	1		*REAR BUMPER LOWER GARNISH RH	Serviceable	149.70 FL	*- FL
5	1		*RH REAR HUB CAB	Cracked	195.65 FL	*195.65 FL
6	1		*RH REAR DOOR	Repair	1,181.75 FL	*- FL
7	1		*RH REAR DOOR HINGE TOP	Repair	78.34 FL	*- FL
8	1		*RH REAR DOOR HINGE BOTTOM	Repair	78.34 FL	*- FL
9	1		*RH REAR DOOR LOCK	Repair	411.70 FL	*- FL
10	1		*RH REAR DOOR CHECKER	Serviceable	156.79 FL	*- FL
11	1		*RH REAR DOOR WEATHERSTRIP	Serviceable	178.40 FL	*- FL
12	1		*RHR DOOR GLASS OUTER MOULDING	Serviceable	111.61 FL	*- FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>3,192.48</b>	<b>195.65</b>
- List Item Discount on L Items 25.00/25.00% (\$\$)	798.12	48.91
<b>Total Parts (\$\$)</b>	<b>2,394.36</b>	<b>146.74</b>

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA (REAR BUMPER ,RHR FENDER ,RHR DOOR )	New	1,000.00	500.00
2	TO PUTTY ,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA (REAR BUMPER ,RHR FENDER ,RHR DOOR)	New	800.00	660.00
3	TO CHECK WIRING	New	50.00	15.00
4	TO TUFF COAT	New	120.00	0.00
5	TO REMOVE & REFIT DOOR TRIM ,DOOR GLASS ,WINDOW REGULATOR ,DOOR LOCK TO ASSIST WORK LOAD	New	150.00	80.00
6	TO DO WHEEL ALIGNMENT	New	120.00	60.00
<b>Gross Labour Cost (S\$)</b>			<b>2,240.00</b>	<b>1,315.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >