PRE-REPAIR INSPECTION REQUEST - SLN4125G vs SKZ9550C (OI) on D.O.A.: 02/06/2019

From: Hor. Yinrul

To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)

Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Subramaniam, Divyashni, Tong, Wahxin

Sent: 6/4/2019 4:18:00 PM

Attachments: 20190604104629806.pdf

Hi,

Please refer to the enclosed request from ${\bf Esteem\ Performance\ Pte\ Ltd}.$

Claim no : 7902647517SG003 Case Owner : Chan Kian Meng

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations - Auto

Yinrul.Hor@aig.com | www.aig.sg

From: carmen@esteemperf.com.sg [mailto:carmen@esteemperf.com.sg]

Sent: Tuesday, June 04, 2019 3:51 PM

To: Hor, Yinrul

Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam, Divyashni;

Tong, Wahxin

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKZ9550C AND SLN4125G ON 02/06/2019

Dear YinRul,

We are prefer LKK to survey the car.

Kindly arrange asap.

Thank you

From: Hor, Yinrul

Sent: Tue, 4 Jun 2019 03:01:00 +0000

To: carmen@esteemperf.com.sg

Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur,

Subramaniam, Divyashni, Tong, Wahxin

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKZ9550C AND SLN4125G ON 02/06/2019

Without Prejudice

Your Reference : SLN4125G Our Reference : SKZ9550C

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

| Company Name |
|--|
| AIG Asia Pacific Insurance Pte Ltd |
| Priority Services |
| Priority Services |
| Priority Services |
| Automobile Inspection Services Pte Ltd |
| Formteam Adjusters Pte Ltd |
| Formteam Adjusters Pte Ltd |
| Formteam Adjusters Pte Ltd |
| Formteam Adjusters Pte Ltd |
| Formteam Adjusters Pte Ltd |
| LKK Auto Consultants Pte Ltd |
| LKK Auto Consultants Pte Ltd |
| LKK Auto Consultants Pte Ltd |
| LKK Auto Consultants Pte Ltd |
| LKK Auto Consultants Pte Ltd |
| LKK Auto Consultants Pte Ltd |
| |

| Kenneth Kong | LKK Auto Consultants Pte Ltd |
|--------------|------------------------------|

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane) Claim Adjuster II, Singapore FNOL, Claims Operations - Auto Yinrul.Hor@aig.com | www.aig.sg

From: Carmen Lim [mailto:carmen@esteemperf.com.sg]

Sent: Tuesday, June 04, 2019 10:49 AM

To: AIG SGP, Claims-Survey Cc: serence ctc; jenny chong

Subject: [EXTERNAL] REQUEST FOR PRI SURVEY SLN4125G

This message is from an external sender; be cautious with links and attachments.

Dear AIG,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOAL FOR NON **INJURY MOTOR ACCICDENT CASES (NIMA)**

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SLN 4125 G.

Please be informed that the said vehicle can be inspected at :

Name of workshop: Esteem Performance Pte Ltd

Address: 385, Sin Ming Drive (Inside Vicom) S 575718

Tel: 8799 0066 Fax: 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The abovementioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Thank you

Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259 (Head

Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com

IMPORTANT NOTICE:

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IMPORTANT NOTICE:

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