

INS CASE OWNER:

CC 4 /AIG1900 9988, 6462/

LKK

IDAC:

Surveyor:

x6Q

DOI:

ASSIGNMENT

6/6/19

Date/Time:

4/6/19

Registered in Merimen:

6/6/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGM 3R

Name of Insured:

VIM LAM GEE

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A.:

7/5/19

Is driver the owner?

YES / NO

Nature of Accident:

Claim No.:

289577M9956

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) YES / NO

OI GIA REPORT YES / NO : TP GIA REPORT YES / NO

Insured Liability:

Final ? Yes / No

SUH 715H



INSRS:

WSP:

Tel:

Liability:

RMKS:

877

MOTORSPORTS



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

11/7/19

05/08

10/8/19

5/11/19

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## ASSIGNMENT

(-2029)

From:

Date:

06/6/19

Veh No:

GH 315H

Yr Regn:

13 Jan 2010

Estimated Cost:

Type: ☒ M.Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SLH 315H

Make:

Toyota Lexus iS250 c.c. 2500

at Workshop n/s

833 MOTORSPORTS

Colour:

white

A/C:

Insured / Std / NI / NA

of 160 s/m Drive #02-09 s/m Industry

Sp. Reading

243765

T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

C/No:

JTHBK 262 X 0511 3477

Claims No.

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt

Sum Insured:

Excess:

Steering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

(Client's Record)

Brake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Make of Veh:

83322833

Modi: ☒ Nil / ☐ S/Rim / ☐ STD A/Rim or

(Policy Condition)

11am - 12pm

Tyre Size:

F: 245 / 40 R18

R:

11

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

Front

Rear

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal.

6 mm

R/Bal.

6 mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal.

6 mm

L/Bal.

6 mm

Est. Repairs:

3

days

Res.:

Yes or No

D.O.A.

D.O.I.

06-06-19

Lump Sum:

20

%

3 Val.:

Yes or No

Survey held at

w/s

Des. of Damages ☒ F/R / ☐ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

4:30pm

CA / REV / REP. / 24 HRS

'DS'

Vehicle: IN / OUT

Date:

Person Contacted:

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

06/6

Estimate Give later.

( 4/5 \$2,200 / Red \$1,740 / 44% )

3 + 1 Sunday + 2 RES = 6 days.

Date/Time, File Pass in?

☐

Prel. Report

Days Of Repair:

1)

☐

Final Report

Resurvey No. of Trip:

Date/Time, File Return in?

2)

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

3 + RS, 50

Photos

Others RA

\$2.54

TOTAL

Report Format :

Lump Sum / I.B.I. (\$

OUR REF NO.: 12062019-1/SLH315H

## DAMAGE AND REPAIR ESTIMATED COST

NO.	PARTS DESCRIPTION	QTY	COMMENTS	WORKSHOP ESTIMATE(S)
1	FRONT RIGHT HEADLAMP ✓ CPA	1		\$ 900.00 ✓
2	FRONT BUMPER GARNISH (upper) ✓ <del>BR</del> Re	1		\$ 355.00 282
3	FRONT BUMPER ✓ BR	1		\$ 570.00 ✓
4	FRONT LOWER BUMPER GRILL ✓ BR	1		\$ 160.00 93.4
5	NUMBER PLATE HOLDER & BRACKET ✓ <del>BR</del> Re	1		\$ 140.00 50 (SN)
6	FRONT BUMPER GRILL SUPPORT (grill) ✓ BR	1		\$ 320.00 ✓
7	FRONT BUMPER GRILL <del>CPA</del> ✓ Re	1		\$ 370.00 ✓
8	FRONT CUSHION (inner for top) ✓ CPA	1		\$ 107.00 ✓
9	FRONT BUMPER BRACKET ✓ CPA	1		\$ 118.00 ✓
2760.4				
25%: 2070.3				
TOTAL ESTIMATE (\$)				\$ 3,040.00



160 SIN MING DRIVE, #02-09, SIN MING AUTOCITY, SINGAPORE 575722  
BUS REG NO.: 200921645R, EMAIL: ELDRED@833MOTORSPORTS.COM  
FAX: 69123280

OUR REF NO.: 12062019-1/SLH315H

DAMAGE AND REPAIR ESTIMATED COST

NO.	JOB DESCRIPTION	QTY	WORKSHOP ESTIMATE(\$)
1	REMOVE, JACK OUT, STRAIGHTEN, PANEL BEATING, ALIGN	1	\$ 500.00
2	PUTTY AND RESPRAY AFFECTED AREAS REPAIRS	1	\$ 300.00
3	CHECK WIRING AND LIGHTING	1	\$ 100.00

300

300

30

2750

~~2650~~ 3

20%: ~~2400~~ ~~300~~ 2200

3 Days.

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

TOTAL LABOUR (\$)

\$ 900.00

TOTAL PARTS COST (\$)

\$ 3,040.00

TOTAL REPAIR COST (\$)

\$ 3,940.00

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3350D
Vehicle Details	
Vehicle No.:	SLH315H
Vehicle to be Exported:	No
Intended Deregistration Date:	07 Jun 2019
Vehicle Make:	TOYOTA
Vehicle Model:	LEXUS IS250 AUTO STD FL
Primary Colour:	White
Manufacturing Year:	2009
Engine No.:	4GR0611853
Chassis No.:	JTHBK262X05113477
Maximum Power Output:	153.0 kW (205 bhp)
Open Market Value:	\$38,495.00
Original Registration Date:	13 Jan 2010
First Registration Date:	13 Jan 2010
Transfer Count:	3
Actual ARF Paid:	\$38,495.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Jan 2020
PARF Rebate Amount:	\$19,247.00
Intended COE Rebate Details	
COE Expiry Date:	30 Apr 2029
COE Category:	E - Open Category
COE Period(Years):	10
PQP Paid:	\$35,411.00
COE Rebate Amount:	\$35,047.00
<b>Total Rebate Amount:</b>	<b>\$54,294.00</b>

The information contained herein is correct as at 07 Jun 2019

OK

## Khanchna (LKK Auto)

---

**From:** Khanchna (LKK Auto)  
**Sent:** Thursday, 24 October 2019 11:43 AM  
**To:** 833Motorsports Admin  
**Cc:** Admin A  
**Subject:** RE: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGM3R AND SLH315H ON 31/05/2019

Tracking:	Recipient	Delivery
	833Motorsports Admin	
	Admin A	
	shupeil@lkkauto.com	Delivered: 24/10/2019 11:43 AM
	Meikwan@lkkauto.com	Delivered: 24/10/2019 11:43 AM
	olivialau@lkkauto.com	Delivered: 24/10/2019 11:43 AM

Without Prejudice  
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 2,200.00
2. Loss of Rental (6 days x \$120.00)	\$ 720.00
3. LTA Search Fee	\$ 7.45
<b>TOTAL</b>	<b>\$ 2,927.45</b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Khanchna (LKK Auto)  
**Sent:** Friday, 11 October 2019 8:56 AM  
**To:** 833Motorsports Admin <[admin@833motorsports.com](mailto:admin@833motorsports.com)>

## Khanchna (LKK Auto)

---

**From:** 833Motorsports Admin <admin@833motorsports.com>  
**Sent:** Tuesday, 5 November 2019 11:07 AM  
**To:** Khanchna (LKK Auto)  
**Subject:** RE: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGM3R AND SLH315H ON 31/05/2019  
**Attachments:** SLH315H DV.pdf

DV is signed. Thanks

---

**From:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Sent:** Monday, November 04, 2019 12:57 PM  
**To:** 833Motorsports Admin <admin@833motorsports.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGM3R AND SLH315H ON 31/05/2019

**Without Prejudice**  
**(save as to costs)**

Dear Sir/Madam,

No need, we will do the necessary(i.e. sign and chop) once we have received the RV from your side with your chop and signature.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,  
**Khanchna | Case Handler**  
**LKK Auto Consultants Pte Ltd**  
DID: 6841 2360 | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** 833Motorsports Admin <admin@833motorsports.com>  
**Sent:** Monday, 4 November 2019 12:21 PM  
**To:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Subject:** RE: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGM3R AND SLH315H ON 31/05/2019

Release voucher which require signature from the appointed surveyor which under LKK at your own company . Do you still need ?



**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Sent:** Monday, November 04, 2019 12:15 PM  
**To:** 833Motorsports Admin <[admin@833motorsports.com](mailto:admin@833motorsports.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGM3R AND SLH315H ON 31/05/2019

**Without Prejudice**  
**(save as to costs)**

Dear Sir/Madam,

Thank you for the acceptance.

We attach herewith a copy of the DV & LOA form for your further action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,  
Khanchna | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841 2360 | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** 833Motorsports Admin <[admin@833motorsports.com](mailto:admin@833motorsports.com)>  
**Sent:** Monday, 4 November 2019 11:59 AM  
**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Subject:** RE: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGM3R AND SLH315H ON 31/05/2019

Accepted .

---

**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Sent:** Monday, November 04, 2019 11:58 AM  
**To:** 833Motorsports Admin <[admin@833motorsports.com](mailto:admin@833motorsports.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGM3R AND SLH315H ON 31/05/2019

**WITHOUT PREJUDICE**

Dear Sir/Madam,

Please refer to the attachment.

PRE-REPAIR INSPECTION REQUEST - SLH315H vs SGM3R (06) on D.O.A.: 30/05/2019

From: Hor, Yinnul  
To: 'assignments@kkkauto.com', Admin A (admin-a@kkkauto.com)  
Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Marissa, Azlan, Syazairidina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Subramaniam, Divyashni, Tor  
Sent: 6/6/2019 4:43:21 PM  
Attachments: SLH315H vs SGM3R.PDF

Hi,

Please refer to the enclosed request from **833 Motorsports Pte Ltd**.  
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.  
Kindly assist to assign **Xing Guo Qiang** as Single Joint Expert as requested.

Thanks & Regards,

Hor Yin Rul (Vivian)  
AIG  
Claim Adjuster II, Singapore FNOCL Claims Operations - Auto  
Yinnul.Hor@aig.com | yinnul.aig.ae

06/6/19 @ 11am  
Mr Lin

From: eldred@833motorsports.com [mailto:eldred@833motorsports.com]  
Sent: Tuesday, June 04, 2019 4:28 PM  
To: Hor, Yinnul  
Cc: eldred@833motorsports.com  
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGM3R AND SLH315H ON 30/05/2019

Xing Guo Qiang will be fine . Please give me a date and time . Thanks

From: Hor, Yinnul  
Sent: Tue, 4 Jun 2019 01:43:49 +0000  
To: eldred@833motorsports.com  
Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Marissa, Azlan, Syazairidina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Subramaniam, Divyashni, Tong, Wahnin  
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGM3R AND SLH315H ON 30/05/2019  
Without Prejudice

Your Reference : SLH315H  
Our Reference : SGM3R

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Loi	Automobile Inspection Services Pte Ltd
Pang Kiah Koon (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Muhammad Taufiq	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Vivian)  
AIG  
Claim Adjuster II, Singapore FNOCL Claims Operations - Auto  
Yinnul.Hor@aig.com | yinnul.aig.ae

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have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

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160 SIN MING DRIVE, #02-09, SIN MING AUTOCITY, SINGAPORE 575722  
BUS REG NO.: 200921645R, EMAIL: ELDRED@833MOTORSPORTS.COM  
FAX: 69123280

TO:

AIG Aisa Pacific Insurance Pte Ltd  
ATTN: MOTOR CLAIM DEPARTMENT  
FAX: 64153727  
YOUR REF: SGM3R  
OUR REF: SLH315H

### NOTICE OF ACCIDENT

Dear Sir / Mdm,

We are instructed by our client to notify you of a road traffic accident on 30-May-19  
at about 1509 hours involving our client's vehicle registration number  
SLH315H and vehicle registration number SGM3R

As a result of the accident, our client's vehicle has been damaged. Before our client/we  
proceed to repair the damage vehicle, please let us know within 2 working days of your  
receipt of this notice and conduct a pre-repair survey of the vehicle at our workshop.

Please do contact us at the following :

Name: Eldred Goh

Contact: 8332-2833

Yours Faithfully,



Eldred Goh  
Director  
833 Motorsports Pte Ltd

For Surveyor  
Please initial here after completion of  
pre-repair inspection. Thank you.

Appointed Surveyor  
(Name & Signature)

Date & Time of inspection



Auto  
Consultants  
Pte Ltd

51 UBI AVE L, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19009988/Gkb3

20 June, 2019

**Lim Lay Gee**

448 Brighthill Drive #02-143

Singapore 570448

Dear Sirs,

**ACCIDENT INVOLVING SGM 3R AND SLH 315H ON 30/05/2019 ALONG/ AT  
SIN MING AVE**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Khanchna

Claims

Tel : 6841 2360

Fax: 6741 4108

Email : [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com)

c.c. *Claims Manager*  
*AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19009988/Gkb3

10 JULY 2019

By Registered Mail  
First Reminder

**Lim Lay Gee**  
448 Brighthill Drive  
#02-143  
Singapore 570448

Dear Sir,

**ACCIDENT INVOLVING SGM 3R AND SLH 315H ON 30/05/2019 ALONG/ AT  
SIN MING AVE**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 20/06/2019

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by 26/07/2019).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Khanchna  
Case Handler  
Tel : 6841 2360  
Fax: 6741 4108  
Email : [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com)

c.c     *Claims Manager*  
         *AIG Asia Pacific Insurance Pte. Ltd*  
         *(Motor Claims Dept)*



# POSTING RECEIPT FOR REGISTERED ARTICLE(S)

Singapore Post Limited  
(Reg. No. 199201023M)  
10 Eunos Road 8  
#06-00 Singapore Post Centre  
Singapore 408600

Tel: 1925  
Fax: 6842 3114  
To check delivery status or to raise an enquiry  
on your registered article(s), please visit  
www.singpost.com

(Signature)

## NOTES:

- Separate forms are to be used for Insured and Non-Insured Registered Article.
- Please provide all information required and produce this receipt for all enquiries.
- Please tick where applicable. It shall be assumed no Advice of Receipt (AR) is required or delivery by air is requested if relevant \* is left blank.
- Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post item(s) at the post office counter according to the sequence stated below.

For Official Use Only  
(Item numbers are printed in order of posting at counter)

1. Name & Address of Addressee Mark Marketing Pte Ltd 9 Tagore Lane #03-04 9 @ Tagore Singapore 784472 (S799781U)	AR* : <input checked="" type="checkbox"/> Y ( ) N Insurance* : <input type="checkbox"/> Y <input checked="" type="checkbox"/> S ( ) N	By* : <input type="checkbox"/> AIR ( ) SUN
2. Name & Address of Addressee Lim Lay Gee 448 Brighthill Drive #02-1213 Singapore 570448 (S4M3R)	AR* : <input checked="" type="checkbox"/> Y ( ) N Insurance* : <input type="checkbox"/> Y <input checked="" type="checkbox"/> S ( ) N	By* : <input type="checkbox"/> AIR ( ) SUN
Contents:		

## Sender's Acknowledgment

I have read, understood and agreed to the terms and conditions of posting overleaf. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

P110

09/2014



MPR-03119192000790



MacPherson Road  
Singapore Post Limited  
10 Eunos Road 8  
Singapore Post Centre  
Singapore 408600  
GST Reg. No.: M2-0105651-9  
Customer Service Hotline: 1605

Date/Time 11/7/2019 09:46

No. Description Amount(S\$)

1 Accept Registered Article Item 0.00  
1. Ref: RC2825118175G Ctry: SG  
Transaction No.: 8024191920022  
2. Ref: RC2825118255G Ctry: SG  
Transaction No.: 8024191920023  
3. Ref: RC2825118345G Ctry: SG  
Transaction No.: 8024191920024  
4. Ref: RC2825118485G Ctry: SG  
Transaction No.: 8024191920025

2 Sale of Postage Label (Domestic) 2.54  
Quantity: 1  
Unit price: 2.54  
Total GST: 0.17  
Ref.: RC2825118175G  
Insurance: 0.00  
Postage paid: 2.54  
Transaction No.: 8024191920026

3 Sale of Postage Label (Domestic) 2.54  
Quantity: 1  
Unit price: 2.54  
Total GST: 0.17  
Ref.: RC2825118255G  
Insurance: 0.00  
Postage paid: 2.54  
Transaction No.: 8024191920026

4 Sale of Postage Label (Domestic) 2.54  
Quantity: 1  
Unit price: 2.54  
Total GST: 0.17  
Ref.: RC2825118345G  
Insurance: 0.00  
Postage paid: 2.54  
Transaction No.: 8024191920026

5 Sale of Postage Label (Domestic) 2.54  
Quantity: 1  
Unit price: 2.54  
Total GST: 0.17  
Ref.: RC2825118485G  
Insurance: 0.00  
Postage paid: 2.54  
Transaction No.: 8024191920026

Total GST 0.68  
Total Amount 10.16

Cash 10.16

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card. No minimum spend required. T&Cs apply.

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Thank you for giving us the opportunity to serve you. Please visit [www.singpost.com](http://www.singpost.com) for detailed Terms and Conditions.

## Khanchna (LKK Auto)

---

**From:** Khanchna (LKK Auto)  
**Sent:** Friday, 16 August 2019 4:55 PM  
**To:** NO3CRABS@HOTMAIL.COM  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SGM 3R AND SLH 315H ALONG/AT CARPARK LOT AT BLK 448 BRIGHTHILL DRIVE ON 30/05/2019  
**Attachments:** GIA Addendum form SGM3R.pdf

Our Ref: CC4/AIG19009988/Gkb3  
Your Ref: SGM3R

**LIM LAY GEE**  
**[POLICY HOLDER]**

Dear Sir/Madam,

**ACCIDENT INVOLVING SGM 3R [AIG] AND SLH 315H ALONG/AT CARPARK LOT AT BLK 448 BRIGHTHILL DRIVE ON 31/05/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim from SLH 315H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

**Kindly also re-confirm the date of Accident as to whether it occurred on 30/05/2019 or 31/05/2019 and fill/sign the GIA Addendum form (as attached) only if it is on 31/05/2019.**

Please call us if you have further queries.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Jun 2019 <a href="#">Edit Reg</a>		04 Jun 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,200.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,200.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	Lim Lay Gee, ID: S1239570A, Tel: +6598370231								
Main Claimant:	TANG WUN SOW, ID: S1103350D								
Vehicle Reg. No.:	SLH315H	Date of Loss:	31/05/2019 17:00 - :59 [112 Months and 18 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7603475432SG	Policy/Cover Note No.:	2100441911 (Comprehensive)						
Vehicle Reg. No. (Insured):	SGM3R	Policy No. (Claimant):	MA001695						
		Excess:							
Repairer:	833 Motorsports Pte Ltd ( ) 160 SIN MING DR #02-09, SIN MING AUTOCITY, 575722 Sin Ming - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	Etika Insurance Pte Ltd (HQ) - Tel: 63360477								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 17/06/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (05/08/2019): Re: Request For OI GIA Report</li> <li>AIG_SG (08/07/2019): Re: No OI GIA Report</li> <li>AIG_SG (19/06/2019): Re: No OI GIA Report</li> <li>AIG_SG (19/06/2019): AIGENCRYPT [EXTERNAL] Re: No OI GIA Report</li> <li>AIG_SG (07/06/2019): Request To Upload TP GIA Report</li> <li>AIG_SG (07/06/2019): No OI GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLH315H (76034754325G)  
[SGM3R]  
TP  
TANG WUN SOW  
May 31 2019 5:00PM  
[Lim Lay Gee]  
833 Motorsports Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown															Edit			
Assessment Reports															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)													Thumbnail		Print			
1	05/08/19 16:38	Accident Statement From: SC - Reg. No: SGM3R, Claimant: LIM LAY GEE															Load HTM			
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	10/10/19 09:13	General View															Load JPG <input checked="" type="checkbox"/>			
2	10/10/19 09:13	General View															Load JPG <input checked="" type="checkbox"/>			
3	10/10/19 09:13	General View															Load JPG <input checked="" type="checkbox"/>			
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11	10/10/19 09:13	General View															Load JPG <input checked="" type="checkbox"/>			
12	10/10/19 09:13	General View															Load JPG <input checked="" type="checkbox"/>			
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14	10/10/19 09:13	General View															Load JPG <input checked="" type="checkbox"/>			
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16	10/10/19 09:13	General View															Load JPG <input checked="" type="checkbox"/>			
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18	10/10/19 09:13	General View															Load JPG <input checked="" type="checkbox"/>			
19	10/10/19 09:13	General View															Load JPG <input checked="" type="checkbox"/>			
20	10/10/19 09:13	General View															Load JPG <input checked="" type="checkbox"/>			
21	10/10/19 09:13	General View															Load JPG <input checked="" type="checkbox"/>			
22	10/10/19 09:13	General View															Load JPG <input checked="" type="checkbox"/>			
23	10/10/19 09:13	General View															Load JPG <input checked="" type="checkbox"/>			
24	10/10/19 09:13	Chassis Number															Load JPG <input checked="" type="checkbox"/>			
25	10/10/19 09:13	Odometer Reading															Load JPG <input checked="" type="checkbox"/>			
26	10/10/19 09:14	Dismantled Parts															Load JPG <input checked="" type="checkbox"/>			
27	10/10/19 09:14	Dismantled Parts															Load JPG <input checked="" type="checkbox"/>			
28	10/10/19 09:14	Dismantled Parts															Load JPG <input checked="" type="checkbox"/>			
29	10/10/19 09:14	Dismantled Parts															Load JPG <input checked="" type="checkbox"/>			
30	10/10/19 09:14	Dismantled Parts															Load JPG <input checked="" type="checkbox"/>			
31	10/10/19 09:14	Dismantled Parts															Load JPG <input checked="" type="checkbox"/>			
32	10/10/19 09:14	Dismantled Parts															Load JPG <input checked="" type="checkbox"/>			
33	10/10/19 09:14	Dismantled Parts															Load JPG <input checked="" type="checkbox"/>			
34	10/10/19 09:14	Dismantled Parts															Load JPG <input checked="" type="checkbox"/>			
35	10/10/19 09:14	Dismantled Parts															Load JPG <input checked="" type="checkbox"/>			
36	10/10/19 09:14	Dismantled Parts															Load JPG <input checked="" type="checkbox"/>			

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
					<input checked="" type="checkbox"/>
37	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
38	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
39	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
40	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
41	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
42	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
43	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
44	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
45	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
46	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
47	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
48	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
49	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
50	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
51	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
52	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
53	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
54	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
55	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
56	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
57	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
58	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
59	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
60	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
61	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
62	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
63	10/10/19 09:14	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>
64	11/10/19 09:00	accident photo time stamp	1	Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	10/06/19 14:33	EMAIL FROM AIG DD 04062019	1	Load PDF	
2	10/06/19 14:33	WKSP NOTICE	1	Load PDF	
3	19/06/19 09:36	TP GIA REPORT	1	Load PDF	
4	20/06/19 10:31	Non reporting letter.	1	Load PDF	
5	11/10/19 09:19	LETTER TO OI	1	Load PDF	
6	14/11/19 09:58	WORKSHOP INVOICE	1	Load PDF	
7	14/11/19 09:58	AUTHORISATION TO ACT FORM	1	Load PDF	
8	14/11/19 09:58	Release Voucher	1	Load PDF	
9	14/11/19 09:58	RENTAL RECEIPT	1	Load PDF	
10	14/11/19 09:58	LTA SEARCH	1	Load PDF	
11	14/11/19 09:58	LOD	1	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	01/08/19 14:16	TP LOD	1	Load PDF	
2	24/10/19 11:19	OI GIA addendum #1	1	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGM3R (Insd veh)	Model:	TOYOTA LEXUS GS250
	SLH315H (TP veh)		AUTO 2.5 (A)
Date of Accident:	31/05/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	3,940.00
Final Repair Cost	:	\$	2,200.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	720.00 6 days
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,927.45

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	833 Motorsports Pte Ltd	:	\$ 2,927.45
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

14 Nov  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19009988/GKB3Q2

Date: 14/11/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100441911  
 Claimant Vehicle No : SLH315H Insured Vehicle No : SGM3R  
 Date of Loss: 31/05/2019 Nature of Claim: TP Claim No: 7603475432SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLH315H  
 Make & Model: TOYOTA LEXUS GS250 AUTO, 2.5 (A) Engine No: 4GR0611853  
 Reg. Date: 13/01/2010 (Man. Year: 2009) Chassis No: JTHBK262X05113477  
 Colour: White Odometer: 243765 km  
 Engine Capacity: 2500 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18  
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm  
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,040.00	2,120.30	919.70	30.25
Miscellaneous Items	0.00	0.00	0.00	
Labour	900.00	630.00	270.00	30.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>3,940.00</b>	<b>2,750.30</b>	<b>1,189.70</b>	<b>30.20</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,200.00</b>		
<b>Nett Amount (S\$)</b>	<b>3,940.00</b>	<b>2,200.00</b>	<b>1,740.00</b>	<b>44.16</b>
<b>+ Car Rental (6.0 x S\$120.00/day) (S\$)</b>		720.00		
<b>+ Doc/Search Fee (S\$)</b>		7.45		
<b>Nett Liability (S\$)</b>		<b>2,927.45</b>		

## INSPECTION

Date of Assignment: 04/06/2019  
 Date Inspected: 06/06/2019 Inspected At: 833 Motorsports Pte Ltd  
 160 SIN MING DR #02-09, SIN MING  
 AUTOCITY  
 Singapore 575722  
 Estimated Period of Repair: 3.0 days

Adjuster: XING GUO QIANG

Manager: Khanchna Pothuraj

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT RIGHT HEADLAMP	Cracked	900.00 F	*900.00 FL
2	1		*FRONT BUMPER GARNISH (UPPER)	Deformed	355.00 F	*282.00 FL
3	1		*FRONT BUMPER	Broken	570.00 F	*570.00 FL
4	1		*FRONT LOWER BUMPER GRILL	Broken	160.00 F	*93.40 FL
5	1		*NUMBER PLATE HOLDER & BRACKET	Deformed	140.00 FS	*50.00 FS
6	1		*FRONT BUMPER GRILLE SUPPORT (GRILLE)	Broken	320.00 F	*320.00 FL
7	1		*FRONT BUMPER GRILLE	Deformed	370.00 F	*370.00 FL
8	1		*FRONT CUSHION	Cracked	107.00 F	*107.00 FL
9	1		*FRONT BUMPER BRACKET	Cracked	118.00 F	*118.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>3,040.00</b>	<b>2,810.40</b>
<b>- List Item Discount on L Items 0.00/25.00% (\$\$)</b>	<b>0.00</b>	<b>690.10</b>
<b>Total Parts (\$\$)</b>	<b>3,040.00</b>	<b>2,120.30</b>

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE,JACK OUT ,STRAIGHTEN ,PANEL BEATING ,ALIGN	New	500.00	300.00
2	PUTTY AND RESPRAY AFFECTED AREAS REPAIRS	New	300.00	300.00
3	CHECK WIRING AND LIGHTING	New	100.00	30.00
Gross Labour Cost (S\$)			900.00	630.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >