Vic (LKKAuto)

From: Vic (LKKAuto)

Saturday, 15 June, 2019 2:43 PM Sent:

Cora Chee To:

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Accident Reporting Acknowledgement LKK REF CC4/AIG19009984/hb3

Dear Cora,

We refer to your below email.

Yes, there is still a need to lodge the accident report.

You may try to lodge the accident report online via our principal's website as below:

https://online.aig.com.sg/AIGSingapore/apps/services/www/AIGSG/desktopbrowser/default/AIGSG.html#accidentreport-claim

If you are unable to report online, you may visit any of AIG's Authorized Reporting Centre (listed on your Insurance Cert) or you may come to our office as per my below details during Mon – Saturday between 9:00AM – 5PM.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)





Save the Earth Print only when necessary

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From: Cora Chee [mailto:cora.chee@gmail.com]

Sent: Saturday, 15 June, 2019 9:11 AM

To: Vic (LKKAuto)

Subject: Fwd: Accident Reporting Acknowledgement

Hi Vic,

This is the accident you asked my mother to do yesterday SKR4314T.

The other side refused to withdraw the claim.

Do you still need her to see you this morning? Please advise what to do next.

cc

Forwarded message
From: <do_not_reply@aig.com></do_not_reply@aig.com>
Date: Fri, 14 Jun 2019 at 20:00
Subject: Accident Reporting Acknowledgement
To: < <u>cora.chee@gmail.com</u> >
Dear Customer,
We have received your accident report.
You will be receiving your Accident Statement via email within 1 working day.
If you need any further assistance, please call us at 6419 3000 from Mondays to Fridays, 9am to 5pm, excluding Pupleased to assist you.

This is an automatically generated email, so please do not reply to this email address.

Yours sincerely,

AIG Singapore

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