

Asher Sng (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 15 October 2019 11:43 AM
To: Asher Sng (LKKAUTO); Admin A; ins@sgml.com.sg; ben@sgml.com.sg
Cc: Ong Chin Kiat; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO)
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBJ1261E (OI: SNM19D202501C02/ock) and EK3323G etc (TP : LKK REF - CC6/CTI19009978/Ueb3) on 04.06.2019
Attachments: LOD.pdf; REPORT OF GBJ1261E.pdf; 20191015110442.pdf; TAX INVOICE.pdf
Follow Up Flag: Follow up
Flag Status: Completed

LKK REF - CC6/CTI19009978/Ueb3
CTPIS REF - SNM19D202501C02(ock)
Section II Excess: \$1,500.00

Dear Asher

We refer to your email of 10 October 2019 pertaining to the above matter.

Please proceed to resolve the third party property claim at \$22,702.00

We await your payment advice to enable Chin Kiat to act accordingly.

Aside to M/s SG Leasing Pte Ltd., please let us have your remittance of \$1,500.00 being Section II Excess payable under the Motor Insurance Policy.

Aside to Chin Kiat, please assist to keep track/follow up on the matter.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, 10 October, 2019 12:30 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBJ1261E (OI: SNM19D202501C02/ock) and EK3323G (TP : LKK REF - CC6/CTI19009978/Ueb3) on 04.06.2019

Your ref : SNM19D202501

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$22,702.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 69,039.09	\$ 21,400.00
2. Loss of Rental (13days x \$150)	\$ 1,950.00	\$ 1,300.00 (13days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 70,991.09	\$ 22,702.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Friday, 7 June 2019 5:00 PM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBJ1261E (OI : CTI - TBA) and EK3323G (TP : LKK REF - CC6/CTI19009978/Ueb3) on 04.06.2019 / our ref: SNM19D202501

Dear Shu Pei,

Pls find insured report and our reference.

Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG 3 Anson Road
#16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Friday, 7 June, 2019 4:44 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBJ1261E (OI : CTI - TBA) and EK3323G (TP : LKK REF - CC6/CTI19009978/Ueb3) on 04.06.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle EK 3323G at M/s Fastech Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

DATE :04.07.2019

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn: Motor Claim Department

ACCIDENT INVOLVING VEHICLE: EK 3323G AND GBJ 1261E ON 04.06.2019

We are the authorized repair workshop for the owner of motor vehicle no: **EK 3323G**, which was involved in the captioned accident with your insured vehicle no: **GBJ 1261E**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	21,400.00
2) Loss Of Rental	\$	1,950.00
3) GIA Search Fee	\$	2.00
	\$	<u>23,352.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|----------------------------------|
| a) Final Repair Invoice | b) Vehicle Registration Log Card |
| c) Rental Agreement/Invoice | d) I/C & Driving Licence |
| e) Insurance Certificate | f) GIA Report/ GIA Search |
| g) Letter of Authorisation, etc... | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.
Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 8 August 2019 2:00 PM
To: 'BEN@SGML.COM.SG'
Subject: ACCIDENT INVOLVING GBJ 1261E AND EK 3323G / OTHERS ON 04/06/2019

Our Ref: CC6/CTI19009978/Ueb3

08 AUG 2019

SG LEASING PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBJ 1261E AND EK 3323G / OTHERS ON 04/06/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

DATE : 4th July 2019

TO : China Taiping Insurance (S) Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. EK 3323G & GBJ1261E

ALONG Esplanade Drive towards Collayer Quay
ON 4/6/19

I/We, Jansen Trans

of (NRIC No./ROC No.) 53362648W

of BK 290.B Bukit Batok St 24 #12-75 S 653290

owner of vehicle no. EK 3323G in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle EK 3323G at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal

proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,

etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and

all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.

Signature of Owner :

Name of Owner :

JANSEN TRANS



2

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1902811900 Claim No : SNM19D202501

Claimant : JANSEN TRANS

Amount : S\$22,702.00
DOLLARS TWENTY TWO THOUSAND SEVEN HUNDRED AND TWO ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : EK 3323G
Insured Vehicle No. : GBJ 1261E

Date of Loss : 04/06/2019
Place of Accident : ESPLANADE DRIVE TWRDS COLLYER QUAY, LM POST 37

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SG LEASING PTE LTD
Driver Name : MUHAMMAD NASEER BIN MUSTAFAH KAMAL

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	21,400.00
(3) Loss of Use/Rental/Earning	S\$	1,300.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	22,702.00

Claimant Name : JANSEN TRANS

NRIC No : 53362648W

Signature : _____



Date : 29.12.2019

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax.Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn: Motor Claim Department

Tax Invoice : 21140

Date: 04.07.2019
Vehicle No: EK 3323G
Make/Model: HONDA VEZEL
Accident Date: 04.06.2019
Claim No : 0619-21140
Reference :
Policy No :

Amount

To proceed on lump sum repair	S\$	20,000.00
-------------------------------	-----	-----------

E. & O. E.

Total : S\$	20,000.00
GST @ 7% : S\$	1,400.00
Amount Due : S\$	21,400.00



for FASTECH AUTO PTE LTD

All Invoices are subjected to GST



CARZ HAVEN

BLK 505B BISHAN STREET 11 #01-420 SINGAPORE 572505

CO. REG: 53338147M

TEL: 63434736

DATE: 04/06/2019

INVOICE NO: C1426a

BLK 290B BUKIT BATOK STREET 24
#12-75
S (653290)

ATTN: MR. LEE KIAN SING

INVOICE

DESCRIPTION	QTY (DAYS)	AMOUNT (\$)
Rental of SME6205G 04 th Jun to 17 th Jun	13	1950
Amount Due:		1950
Total:		1950

This is a computer-generated invoice. No signature is required.



Carz Haven ROC 53338147M

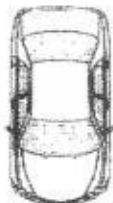



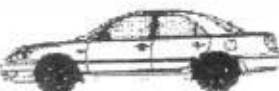

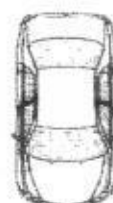

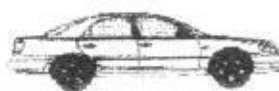

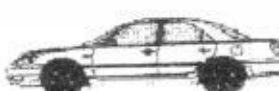

Blk 505B Bishan Street 11
#01-420 S(572505)

www.carzhaven.com

Tel: 8782 9433
Fax: 6353 7717
Email: carzhaven@hotmail.com
Facebook: facebook.com/carzhaven

Nº 10310

CAR RENTAL AGREEMENT

HIRER'S PARTICULARS			
Name: * <u>Lee Kian Sing</u>		NRIC/Passport No: * <u>S6832383E</u>	
Address: * <u>Blk 290B Bukit Batok Street 24 #12-75</u>		Date of Birth: * <u>04.09.1968</u>	
Mobile: * <u>9272 5090</u>		Vehicle No: * <u>SME 6205G</u>	
Make/ Model: * <u>Toyota Noah</u>		Rental Fee: <u>\$ 150.00 / day</u>	
VEHICLE OUT (From <u>04.06.2019</u> to <u>18.06.2019</u>) Date: <u>04/06/19</u> Time: <u>3:45pm</u> P-Plate issued: YES/NO GPS issued: YES/NO Mileage: <div style="display: flex; justify-content: space-around; margin-top: 10px;">    </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;">   </div>			Fuel In Indication 
Remarks: D=Dent S=Scratches C=Chips R=Rust M=Missing B=Broken			
VEHICLE IN Date: P-Plate issued: YES/NO Time: GPS issued: YES/NO Mileage: <div style="display: flex; justify-content: space-around; margin-top: 10px;">    </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;">   </div>			Fuel In Indication 
Remarks: D=Dent S=Scratches C=Chips R=Rust M=Missing B=Broken			

I have read and understood all the terms and conditions on both sides of this Agreement and I hereby agrees to be bound by it.
All the information I have giver in this Agreement are true.

Deposit : \$ _____

Amount paid (Excluding deposit) : \$ 1950.00

No refund will be issued if the Hirer decided to end the vehicle loan period earlier.

[Signature]
Signature of Hirer

OFFICIAL USE:

Date & time of returned: 17.06.2019 at 1:12pm

Deposit returned: YES/NO

Singature of Hirer: [Signature]



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-088485

Date of Request: 04/06/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 04/06/2019
Enquiry By Tang Kok Wee, Allan
Vehicle No. GBJ1261E
Accident Date 04/06/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBJ1261E	China Taiping Insurance (Singapore) Pte. Ltd.	15/01/2019-14/01/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-088485
Date of Request: 04/06/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 04/06/2019
Enquiry By Tang Kok Wee, Allan
P Vehicle No. GBJ1261E
Accident Date 04/06/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You,

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque