

15/01/2019
15/01/2019

REF:

CC3/AIG/19009935/Atd3n2

ASSIGNMENT

Adrian
Mumun

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: \$1600

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 15010

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 07/12/18 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SMD1861A Yr Regn: 2018, August

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 cc 1984

Colour White A/C: Insured / Std / Nil / NA

Sp. Reading 9257 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: WAUZZZF4XJA176588

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / SR / STD A/Rim or

Tyre Size: F: 205/60R16

R: 205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 04/06/18

Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front N/S O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

ODAIG

SMD1861A - X

Part by Part \$6,933.36 (Red: 15,882.64; 69%)

mv:

PV:

Nett:

RECEIVED 02 DEC 2019

Date/Time, File Pass to?

1) Mr Typist

3) _____

5) _____

Print Report:

Final Report:

Date/Time, File Return to?

2) _____

4) _____

6) _____

Part Prices Check:

IN

OUT

Survey Fee:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

Date:

100

11

211

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4705D
Vehicle Details	
Vehicle No.:	SMD1861A
Vehicle to be Exported:	No
Intended Deregistration Date:	07 Jun 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	CVK062569
Chassis No.:	WAUZZZF4XJA176588
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,419.00
Original Registration Date:	06 Aug 2018
First Registration Date:	06 Aug 2018
Transfer Count:	0
Actual ARF Paid:	\$38,787.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	05 Aug 2028
PARF Rebate Amount:	\$29,090.00
Intended COE Rebate Details	
COE Expiry Date:	05 Aug 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$32,551.00
COE Rebate Amount:	\$29,820.00
Total Rebate Amount:	\$58,910.00

The information contained herein is correct as at 07 Jun 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GiA Records Management Centre established by the General Insurance Association of Singapore (GiA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	25/05/2019 12:17
Date Of Accident	23/05/2019 22:00
Exact Location Of Accident	7 SIN MING WALK BASEMENT CAR-PARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMD1861A
Insured/Policyholder	
Name Of Registered Owner	ZHAI SHUAI
NRIC No	S8874705D
Email Address	ZHAISHUAI@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91152527
Alternative Phone No	OTHERS-91152527

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI 8W
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	ZHAI SHUAI
NRIC No	S8874705D
Date Of Birth	15/01/1988
Occupation	INDOOR
Date Of Driving Pass	03/03/2016
Driving Experience	3 YEARS AND 2 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91152527
Fax Number	
Contact Number	OTHERS-91152527
EMail Address	ZHAISHUAI@GMAIL.COM

Address	7 SIN MING WALK #09-15
Postcode	575577
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - ROUNDABOUT
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : WU YUREN GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON THE DATE OF 23 MAY, I DROVE BACK HOME AFTER WORK. WHEN I TRIED TO PARK MY CAR AT B1 OF CAR-PARK IN MY CONDOMINIUM, THERE IS NO EMPTY PARKING LOT, HENCE I DROVE FROM B1 TO B2, ITS A SWIRLING DOWN SLOPE AND ITS VERY NARROW. I GOT THE CAR SIDE COLLISION AT AROUND 10PM. I EXAMINED THE CAR IMMEDIATELY ONCE I PARKED THE CAR AND NOTICED BOTH LEFT FRONT/RIGHT BEHIND ARE DAMAGED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 25 May 2019

Driver's Signature

(if driver is not the policyholder)

Date & Time:

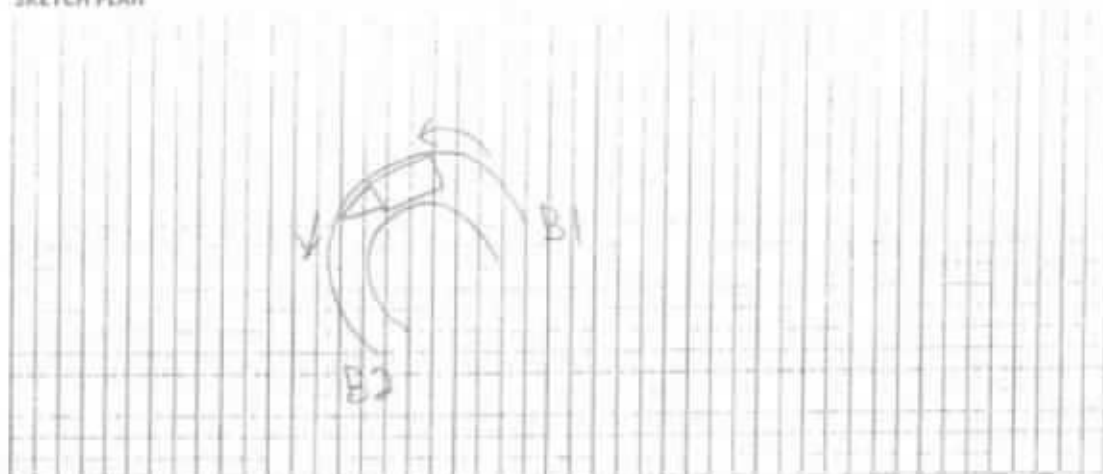
Reporting Centre Personnel's Signature

Name: Kelvin Chen

NRIC/IN No.: G1461903L

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the date of 25 May, I drove back home after work when I tried to park my car at B1 of the car park in my condominium, there is no empty parking lot. Hence I drove from B1 to B2, it's a sweeping down slope and it's very narrow. I got the car side collision at around 10pm. I examined the car immediately once I parked the car, and noticed both left front / right behind are damaged.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 25 May 2019

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: Kelvin Woon

NRIC/FIN No: 93966802

Accident Photo





Name of Policyholder : ZHAI SHUAI
Period of Insurance : 06 Aug 2018 To 05 Aug 2020
Engine No. : CVK 062569
Chassis No. : WAUZZZF4XJA176568

Vehicle No. : SMD1861A
Policy No. : 1800067844
Endorsement No. :
Issued Date : 17 Aug 2018

Make/Model	AUDI A4 Sedan 2.0 TFSI S tronic		
Engine Capacity/Tonnage	1,984.00 CC	Sum Insured	: Market Value
Driver Restriction	: NA	Off Peak Car	: No
Person or Classes of Persons Entitled to Drive*			First Year of Registration : 2018 Insuring with COE/PARF : Yes

c) Any other person who is driving on the Policyholder's order or with his/her permission
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDP") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition	All Age Condition
Limitation as to use*	

Use only for social, domestic and pleasure purposes and for the Policyholders's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 159) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

Section 1
Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreens : \$100

Named Driver and Excess (where applicable)

ZHAI SHUAI - \$1600 (Own Damage)

1. Audi Customer Service Center, Add: 55 Ubi Road 1 Singapore 408699 83882329

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1967 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125286

PREMIUM LEASING - ALL
261 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159038
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd
AUTHORISED REPRESENTATIVE

© 2000 Blackwell Science Ltd

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0681/2019/DY
Date	:	28-May-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Zhai Shuai
Address	:	7 Sin Ming Walk #09-15 Singapore 575577
Telephone	:	HP +65 91152527
Type of Claim	:	Own Damage Claims
Policy No.	:	
Vehicle No	:	SMD 1861 A ✓
Model Code	:	A4 Sedan 2.0 TFSI
Model / Year	:	Aug-18
Engine No	:	CVK 062569
Chassis No	:	WAUZZZF4XJA176588
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	23-May-19
Place of Accident	:	7 Sin Ming Walk Basement Car-Park

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SMD 1861 A - FRONT

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N	\$280.00	✓
2	To remove front fittings, dismantle and renew front bumper, lhs front fender and align to position. Reinstall all parts removed.	\$	1,000.00	✓
3	To respray paint on front bumper and lhs front fender.	\$	1,100.00	1100 ✓
FRONT-TOTAL LABOUR CHARGES		:	<u>\$2,380.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SMD 1861 A - REAR

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid. Check function.	S/N	\$280.00 X	
2	To remove and reinstall rear seats, back rest, ABCD pillar trims, roof liner, hat trays, carpets, curtain air bag and sill trims.	S/N \$	1,400.00 X	
3	To remove and renew lhs quarter glass and rear windscreen for fender renewal.	S/N \$	600.00 X	
4	To dislodge and reinstall rear wire harness for tail lights, fuse units, battery manager, fuse and relay trays and electrical components.	S/N \$	1,400.00 X	
5	To remove rear fittings, rear bumper, rear lid. Cut out and reweld rhs rear fender and align to position. Reinstall all parts removed.	\$	3,800.00 750 1000	
6	To respray rhs rear fender, rear door, entrance, drain panel, roof channel and sill panel. Carry out stone chip primer, joint sealer work and stone chip treatment.	\$	3,600.00 1200 Handle. 350 x 2 = 1100 1200 Handle 100	
7	To carry out diagnostic check.	\$	384.00 192	✓
REAR - TOTAL LABOUR CHARGES		:	<u><u>\$11,464.00</u></u>	

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Material List for Accident Vehicle Regn No. SMD 1861 A - FRONT

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>old</i>	\$ 1,999.00	✓ 1599.20
2	FRONT BUMPER FIXING PARTS	\$ 258.00	+
3	FRONT BUMPER AIR GUIDE GRILLE - LH	\$ 123.00	+
4	FRONT BUMPER AIR GUIDE - LH	\$ 56.00	+
5	FRONT BUMPER GUIDE SECTION - LH	\$ 33.00	+
6	FRONT FENDER - LH <i>Dented</i>	\$ 700.00	✓ 559.60
7	FRONT FENDER BRACE - LH <i>Not Nec</i>	\$ 107.00	?
8	FRONT FENDER CLOSING ELEMENT - LH <i>Not Nec</i>	\$ 45.00	?
9	FRONT FENDER BRACKET - LH <i>Not Nec</i>	\$ 32.00	?
10	FRONT FENDER RIVET <i>Not</i>	\$ 36.00	✓ 28.80
11	SUNDRIES <i>Not</i>	\$ 200.00	✓ 23.76
FRONT -TOTAL SPARE PARTS CHARGES		\$ 3,589.00	
FRONT -TOTAL LABOUR CHARGES		\$ 2,380.00	
FRONT GRAND TOTAL		\$ 5,969.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

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Telefax

Material List for Accident Vehicle Regn No. SMD 1861 A - REAR

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	Remark
1	REAR FENDER - RH <i>Regis</i>	\$ 2,443.00	<i>✓</i>
2	REAR WINDSCREEN <i>2</i>	\$ 1,049.00	<i>+</i>
3	REAR 1/4 GLASS - RH <i>6/11/11</i>	\$ 561.00	<i>+</i>
4	1/4 GLASS SEALANT	S/N \$ 100.00	<i>+</i>
5	REAR WINDSCREEN SEALANT <i>2</i>	S/N \$ 200.00	<i>+</i>
6	ACRYLIC SEALANT	S/N \$ 180.00	<i>+</i>
7	CAVITY WAX <i>1/11/11</i>	S/N \$ 140.00	<i>+</i>
8	STONE CHIP TREATMENT <i>me</i>	S/N \$ 180.00	<i>+</i>
9	METAL FILLER POWDER	S/N \$ 280.00	<i>+</i>
10	SUNDRIES <i>Not Nec.</i>	\$ 300.00	<i>X</i>
REAR -TOTAL SPARE PARTS CHARGES		: \$ 5,433.00	
REAR -TOTAL LABOUR CHARGES		: \$ 11,464.00	
GRAND TOTAL (FRONT + REAR)		: \$ 22,866.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian King*
Surveyed Date : *04/06/15*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorised Repair, 07 Days*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0681/2019/DY
Date : 28-May-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian,

7 days - ok - Jy - 02 AUG 2019

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Zhai Shuai
Address : 7 Sin Ming Walk
#09-15
Singapore 575577
Telephone : HP +65 91152527
Type of Claim : Own Damage Claims
Policy No. :
Vehicle No : **SMD 1861 A**
Model Code : A4 Sedan 2.0 TFSI
Model / Year : Aug-18
Engine No : CVK 062569
Chassis No : WAUZZZF4XJA176588
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 23-May-19
Place of Accident : 7 Sin Ming Walk Basement -

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SMD 1861 A - FRONT

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N	\$280.00	\$ 280.00
2	To remove front fittings, dismantle and renew front bumper, lhs front fender and align to position. Reinstall all parts removed.	\$	1,000.00	\$ 1,000.00
3	To respray paint on front bumper and lhs front fender.	\$	1,100.00	\$ 1,100.00
FRONT-TOTAL LABOUR CHARGES		:	<u>\$2,380.00</u>	<u>\$2,380.00</u>

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Estimated Labour Charges for Accident Vehicle. SMD 1861 A - REAR

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid. Check function.	S/N	\$280.00	
2	To remove and reinstall rear seats, back rest, ABCD pillar trims, roof liner, hat trays, carpets, curtain air bag and sill trims.	S/N \$	1,400.00	
3	To remove and renew lhs quarter glass and rear windscreen for fender renewal.	S/N \$	600.00	
4	To dislodge and reinstall rear wire harness for tail lights, fuse units, battery manager, fuse and relay trays and electrical components.	S/N \$	1,400.00	
5	To remove rear fittings, rear bumper, rear lid. Cut out and reweld rhs rear fender and align to position. Reinstall all parts removed.	\$	3,800.00	\$ 1,000.00
6	To respray rhs rear fender, rear door, entrance, drain panel, roof channel and sill panel. Carry out stone chip primer, joint sealer work and stone chip treatment.	\$	3,600.00	\$ 1,200.00
7	To carry out diagnostic check.	\$	384.00	\$ 192.00
REAR - TOTAL LABOUR CHARGES		:	<u>\$11,464.00</u>	<u>\$2,392.00</u>

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		S/Nett	Remark
1	FRONT BUMPER	\$ 1,999.00	\$ 1,599.20
2	FRONT BUMPER FIXING PARTS	\$ 258.00	
3	FRONT BUMPER AIR GUIDE GRILLE - LH	\$ 123.00	
4	FRONT BUMPER AIR GUIDE - LH	\$ 56.00	
5	FRONT BUMPER GUIDE SECTION - LH	\$ 33.00	
6	FRONT FENDER - LH	\$ 700.00	\$ 559.60
7	FRONT FENDER BRACE - LH	\$ 107.00	
8	FRONT FENDER CLOSING ELEMENT - LH	\$ 45.00	
9	FRONT FENDER BRACKET - LH	\$ 32.00	
10	FRONT FENDER RIVET	\$ 36.00	\$ 28.80
11	SUNDRIES	\$ 200.00	\$ 23.76
FRONT -TOTAL SPARE PARTS CHARGES		\$ 3,589.00	\$ 2,211.36
FRONT -TOTAL LABOUR CHARGES		\$ 2,380.00	\$ 2,380.00
FRONT GRAND TOTAL		\$ 5,969.00	\$ 4,591.36

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMD 1861 A - REAR

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR FENDER - RH	\$ 2,443.00	
2	REAR WINDSCREEN	\$ 1,049.00	
3	REAR 1/4 GLASS - RH	\$ 561.00	
4	1/4 GLASS SEALANT	S/N \$ 100.00	
5	REAR WINDSCREEN SEALANT	S/N \$ 200.00	
6	ACRYLIC SEALANT	S/N \$ 180.00	
7	CRAVITY WAX	S/N \$ 140.00	
8	STONE CHIP TREATMENT	S/N \$ 180.00	
9	METAL FILLER POWDER	S/N \$ 280.00	
10	SUNDRIES	\$ 300.00	
REAR -TOTAL SPARE PARTS CHARGES		\$ 5,433.00	\$ -
REAR -TOTAL LABOUR CHARGES		\$ 11,464.00	\$ 2,392.00
GRAND TOTAL (FRONT + REAR)		\$ 22,866.00	\$ 6,983.36

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMD 1861 A

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0681/2019/NH

28 Nov 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SMD 1861 A, Audi A4 SEDAN 2.0 TFSI.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SMD 1861 A**, claimant, **Ms. Zhai Shuai**, please find the related document per attached.

1. A copy of the Original invoice no. 85014511 – S\$ 5,760.20
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

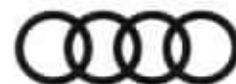
Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SMD 1861 A

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 11:48

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014511 Date : 27/11/2019 Order : SMD1861A Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SMD1861A (V 38378) Regn Date: 06/08/2018 Mileage: 22822 WIP No.: 54645

Model: A4 SEDAN 2.0 TFSI 8WZADG (NAV. Chassis: WAUZZZF4XJA176588 Engine: CVK 062569 Dept: U

You have been assisted by :- US-Kelvin Khoo (138)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1600.00	1.00	-1,600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE FRONT FITTINGS, TO DISMANTLE AND RENEW FRONT BUMPER AND LHS FRONT FENDER, REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY PAINT ON FRONT BUMPER AND LHS FRONT FENDER	1100.00	1.00	1,100.00
S	BODYWORK	M: TO REMOVE REAR FITTINGS, REAR BUMPER, REAR LID, CUT OUT AND REWELD RHS REAR FENDER AND ALIGN TO POSITION, REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY RHS REAR FENDER, REAR DOOR AND DOOR HANDLE, TO CARRY OUT STONE CHIP PRIMER, JOINT SEALER WORK AND STONE CHIP TREATMENT	1200.00	1.00	1,200.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W0821105A	FENDER	Less 020%	1.00	699.50
X	A8W0807065D GRU	COVER	Less 020%	1.00	1999.00
X	A8W0821111	PLATE	Less 020%	1.00	29.70
X	AN 0161857	POP-RIVET	Less 020%	12.00	3.00
Sub-Total					5,383.36
7% GST					376.84
Grand Total					5,760.20

Parts 2,211.36
Labour 0.00
Sublet 4,772.00
Menus 0.00
Lubricant 0.00



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMD 1861 A

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0681/2019/KK
28 June 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 2.0 TFSI
Vehicle Chassis No. : WAUZZZF4XJ4176588
Vehicle Regn No. : SMD 1861 A
Vehicle Mileage : 9582 KM
Vehicle Owner : Ms. Zhai Shuai
Certificate No : 1800087844
Own Damage Excess : \$1712.00 (Incl. 7% GST)
Accident Date : 23/5/2019
Place : 7 Sin Ming Walk Basement Car-Park
Repair Cost : \$ 5,760.20
WIP No. : 54645
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : _____
Time : 9.30a
m
Date : 2019.07.02

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Jun 2019		07 Jun 2019 15:58 Edit Adj Rpt	S\$6,983.36 Edit Estimates	S\$6,983.36 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	ZHAI SHUAI, ID: S8874705D, Tel: +6591152527, Email: ZHAISHUAI@GMAIL.COM								
Vehicle Reg. No.:	SMD1861A	Date of Loss:	23/05/2019 22:00 - :59 [9 Months and 17 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 8977825725SG	Policy/Cover Note No.:	1800087844 (Comprehensive)						
		Excess:	S\$1,600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Gan, Hunchung] Hunchung.Gan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 18/06/2019]								
Driver/Custodian:	ZHAI SHUAI (31 / Female), NRIC: S8874705D, Tel: +6591152527 Email: ZHAISHUAI@GMAIL.COM								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
AIG_SG (18/06/2019): SMD1861A / OD / 23/05/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMD1861A (8977825725SG)
 OD
 May 23 2019 10:00PM
 [ZHAI SHUAI]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View	Use Viewer
Photos/Images															1 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print
1	18/06/19 08:54	General View														Load JPG
2	18/06/19 08:54	General View														Load JPG
3	18/06/19 08:54	General View														Load JPG
4	18/06/19 08:54	General View														Load JPG
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27	18/06/19 08:54	General View														Load JPG
28	18/06/19 08:54	General View														Load JPG
29	18/06/19 08:54	General View														Load JPG
Documentation															1 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print
1	07/06/19 16:49	Certificate of Insurance														Load PDF
2	07/06/19 16:49	Driver's Driving License														Load PDF
3	07/06/19 16:49	estimate														Load PDF
4	07/06/19 16:49	Singapore Accident Statement														Load PDF
5	18/06/19 08:53	INTERVIEW FORM AND UNDERTAKING LETTER														Load PDF
6	03/12/19 10:31	WORKSHOP INVOICE														Load PDF
7	03/12/19 10:31	DISCHARGE VOUCHER														Load PDF

Linked Accident Report Documents

			View	Use Viewer
Assessment Reports			1 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	25/05/19 12:30	Accident Statement		Load HTM

Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	25/05/19 12:28	Accident Photo		☒
2	25/05/19 12:28	Accident Photo		☒
3	25/05/19 12:28	Accident Photo		☒
4	25/05/19 12:28	Accident Photo		☒
5	25/05/19 12:28	Accident Photo		☒
6	25/05/19 12:28	Accident Photo		☒
7	25/05/19 12:28	Accident Photo		☒
8	25/05/19 12:28	Accident Photo		☒
9	25/05/19 12:28	Accident Photo		☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	25/05/19 12:24	Sketch Plan		☒
2	25/05/19 12:24	Sketch Plan #2		☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19009935/ATD3N2

Date: 03/12/2019

REFERENCE

Insured/Claimant:	ZHAI SHUAI	Policy No:	1800087844	
Date of Loss:	23/05/2019	Nature of Claim:	OD	Claim No: 8977825725SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMD1861A	Engine No:	CVK062569
Make & Model:	AUDI A4, 2.0 TFSI Limited Edition (A)	Chassis No:	WAUZZZF4XJA176588
Reg. Date:	06/08/2018 (Man. Year: 2018)	Odometer:	9257 km
Colour:	White		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$150,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/60R16	Rear Tyre Size:	205/60R16
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,022.00	2,211.36	6,810.64	75.49
Miscellaneous Items	0.00	0.00	0.00	
Labour	13,844.00	4,772.00	9,072.00	65.53
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	22,866.00	6,983.36	15,882.64	69.46
- Excess (S\$)	1,600.00	1,600.00	0.00	0.00
(S\$)	21,266.00	5,383.36	15,882.64	74.69
+ GST 7.00/7.00% (S\$)	1,488.62	376.84	1,111.78	74.69
Nett Amount (S\$)	22,754.62	5,760.20	16,994.42	74.69

INSPECTION

Date of Assignment:	07/06/2019	
Date Inspected:	04/06/2019	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	7.0 days	

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,999.00 FS	*1,599.20 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	258.00 FS	*- FS
3	1		*FRONT BUMPER AIR GUIDE GRILLE-LH	Not Necessary	123.00 FS	*- FS
4	1		*FRONT BUMPER AIR GUIDE-LH	Not Necessary	56.00 FS	*- FS
5	1		*FRONT BUMPER GUIDE SECTION-LH	Not Necessary	33.00 FS	*- FS
6	1		*FRONT FENDER-LH	Dented	700.00 FS	*559.60 FS
7	1		*FRONT FENDER BRACE-LH	Not Necessary	107.00 FS	*- FS
8	1		*FRONT FENDER CLOSING ELEMENT-LH	Not Necessary	45.00 FS	*- FS
9	1		*FRONT FENDER BRACKET-LH	Not Necessary	32.00 FS	*- FS
10	1		*FRONT FENDER RIVET	Necessary	36.00 FS	*28.80 FS
11	1		*SUNDRIES	Necessary	200.00 FS	*23.76 FS
12	1		*REAR FENDER-RH	Repair	2,443.00 FS	*- FS
13	1		*REAR WINDSCREEN	Not Necessary	1,049.00 FS	*- FS
14	1		*REAR 1/4 GLASS-RH	Not Necessary	561.00 FS	*- FS
15	1		*1/4 GLASS SEALANT	Not Necessary	100.00 FS	*- FS
16	1		*REAR WINDSCREEN SEALANT	Not Necessary	200.00 FS	*- FS
17	1		*ACRYLIC SEALANT	Not Necessary	180.00 FS	*- FS
18	1		*CAVITY WAX	Not Necessary	140.00 FS	*- FS
19	1		*STONE CHIP TREATMENT	Not Necessary	180.00 FS	*- FS
20	1		*METAL FILLER POWDER	Not Necessary	280.00 FS	*- FS
21	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					9,022.00	2,211.36

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	280.00	280.00
2	TO REMOVE FRONT FITTINGS,DISMANTLE AND RENEW FRONT BUMPER,LHS FRONT FENDER AND ALIGN TO POSITION.REINSTALL ALL PARTS REMOVED	New	1,000.00	1,000.00
3	TO RESPRAY PAINT ON FRONT BUMPER AND LHS FRONT FENDER	New	1,100.00	1,100.00
4	TO REMOVE AND REINSTALL REAR PARKING AID.CHECK FUNCTION	New	280.00	0.00
5	TO REMOVE AND REINSTALL REAR SEATS,BACK REST,ABCD PILLAR TRIMS,ROOF LINER,HAT TRAYS,CARPETS,CURTAIN AIR BAG AND SILL TRIMS	New	1,400.00	0.00
6	TO REMOVE AND RENEW LHS QUARTER GLASS AND REAR WINDSCREEN FOR FENDER RENEWAL	New	600.00	0.00
7	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR TAIL LIGHTS,FUSE UNITS,BATTERY MANAGER,FUSE AND RELAY TRAYS AND ELECTRICAL COMPONENTS	New	1,400.00	0.00
8	TO REMOVE REAR FITTINGS,REAR BUMPER,REAR LID.CUT OUT AND REWELD RHS REAR FENDER AND ALIGN TO POSITION.REINSTALL ALL PARTS REMOVED	New	3,800.00	1,000.00
9	TO RESPRAY RHS REAR FENDER,REAR DOOR,ENTRANCE,DRAIN PANEL,ROOF CHANNEL AND SILL PANEL.CARRY OUT STONE CHIP PRIMER,JOINT SEALER WORK AND STONE CHIP TREATMENT	New	3,600.00	1,200.00
10	TO CARRY OUT DIAGNOSTIC CHECK	New	384.00	192.00
Gross Labour Cost (S\$)			13,844.00	4,772.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >