

ASSIGNED BY: Steve

REF: CC3/AIG19009931/Egd3 or

ASSIGNMENT

From:

Date:

4/6/2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SMF 4606 R

at Workshop m/s Premium

of 281 Alexandra Rd

Insured:

Policy No: 1800129858

Claims No: 4621389264SG

Sum Insured:

Excess:

1600 07/6/19

(Client's Record)

Make of Veh:

4/6/2019 10am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 6 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SMF 4606R

or Regn:

13/11/18

Type: M/Car M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4

CC:

1984

Colour:

Grey

AC:

Insured / Std / NI / NA

Sp Reading

8423

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WVAU222F49JA232049

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/60R16

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Pirelli

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A:

18/5/19

D.O.L:

4/6/19

Survey held at

Almion, Alexs Rd.

Des. of Damages: Frt / Rear / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	MV- 148K
	SMF4606R-X
06/6/19 @ 11.47am	Informed Tony CIA to EX = TBA by email. (COR below ASK).
07/6/19 @ 1.34pm	Informed Tony EX = B1600 by email.
06/8/19 @ 9.20am	confirmed with Jia Yee that by B6309.60, 6 days. (Red @ 3,79.40, 34%)

RECEIVED 11 SEP 2019

Date/Time, File Path to?

☐

: Prel. Report

11/9 11.11am

☐

: Final Report

Date/Time, File Path to?

3)

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

☐

: Workshop (\$

Report Format:

MEP-00

Lump Sum / LBL: 00

6309.60

Days Of Repair: 6

• Resurvey No. of Trip: 1

Survey Fee:

200

Transportation:

Site Insp (\$

Interview (\$

Tech. Insp (\$

TOTAL:

211

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 6 August 2019 9:20 AM
To: jiajee.yap@premiumauto.com.sg
Cc: 'Boo seng yak'; Carrine Leong; Claims; SUR
Subject: RE: FINAL REVISION - SMF4606R - OD AIG - SURVEYED 4 JUNE 19

Dear Jia Yee,

WITHOUT PREJUDICE

Confirm final fig \$6,309.60 before excess \$1,600.00 & GST and 6 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Monday, 5 August 2019 2:05 PM
To: SUR <sur@lkkauto.com>
Subject: FW: FINAL REVISION - SMF4606R - OD AIG - SURVEYED 4 JUNE 19

From: jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>
Sent: Saturday, 3 August, 2019 10:12 AM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SMF4606R - OD AIG - SURVEYED 4 JUNE 19

Hi Adrian, Steve and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$6309.60 @6 days of repairs.

Your early closure is well appreciated.

Thanks & Best Regard
JiaYee Yap
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. jiajee.yap@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 7 June 2019 1:34 PM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SMF 4606 R - AIG

Dear Tony,

Please be informed that the excess of above vehicle is \$1,600.00.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 6 June 2019 11:42 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMF 4606 R - AIG

Dear Tony,

Please proceed to repair the insured vehicle SMF 4606R (Excess TBC).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 27 May 2019 12:00 PM
To: SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SMF 4606 R - AIG

Dear all,

Kindly register OD claim and arrange survey on 4/6/2019-10am – 281 Alexandra Road Singapore 159938

Thank you.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 6 June 2019 11:42 AM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SMF 4606 R - AIG

Dear Tony,

Please proceed to repair the **insured vehicle SMF 4606R (Excess TBC)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 27 May 2019 12:00 PM
To: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SMF 4606 R - AIG

Dear all,

Kindly register OD claim and arrange survey on 4/6/2019-10am – 281 Alexandra Road Singapore 159938

Thank you.

Best Regards

Tony Foong

Claims Advisor (3S)

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 f. +65 6475 1023

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4303J
Vehicle Details	
Vehicle No.:	SMF4606R
Vehicle to be Exported:	No
Intended Deregistration Date:	06 Jun 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Primary Colour:	Grey
Manufacturing Year:	2018
Engine No.:	CVK068221
Chassis No.:	WAUZZZF49JA232049
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,432.00
Original Registration Date:	13 Nov 2018
First Registration Date:	13 Nov 2018
Transfer Count:	0
Actual ARF Paid:	\$38,805.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Nov 2028
PARF Rebate Amount:	\$29,103.00
Intended COE Rebate Details	
COE Expiry Date:	12 Nov 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$32,302.00
COE Rebate Amount:	\$30,471.00
Total Rebate Amount:	\$59,574.00

The information contained herein is correct as at 06 Jun 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	27/05/2019 11:37
Date Of Accident	18/05/2019 09:30
Exact Location Of Accident	TEKKA MARKET
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMF4606R
Insured/Policyholder	
Name Of Registered Owner	ANTHONY MELROY MISTRY
NRIC No	S7064303J
Email Address	MISTRY-ANTHONY@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91113251
Alternative Phone No	OTHERS-91113251

Vehicle Particulars

Manufacturer	AUDI
Model	AUDI A4 2.0 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800129858
Cover Note Number	-

Driver

Name of Driver	ANTHONY MELROY MISTRY
NRIC No	S7064303J
Date Of Birth	24/07/1970
Occupation	INDOOR
Date Of Driving Pass	14/05/2012
Driving Experience	7 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91113251
Fax Number	
Contact Number	OTHERS-91113251
Email Address	MISTRY-ANTHONY@GMAIL.COM

Address	477 RIVER VALLEY ROAD #16-05
Postcode	248362
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : LIU YALING GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

SIDE SWIPE WHILE PARKING INTO A TIGHT SPACE GARAGE THE WALL

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: T212 F212
NRIC/FIN No.: 670401071



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Side Swipe while parking into a tight space
Garage til wall

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____
Date & Time _____

Driver's Signature _____
(if driver is not the policyholder)
Date & Time: _____

Reporting Centre Personnel's Signature
Name: *J. M. F. M.*
NRIC/PPIN No: *620401624*

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4303J
Vehicle Details	
Vehicle No.:	SMF4606R
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Jun 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Primary Colour:	Grey
Manufacturing Year:	2018
Engine No.:	CVK068221
Chassis No.:	WAUZZZF49JA232049
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,432.00
Original Registration Date:	13 Nov 2018
First Registration Date:	13 Nov 2018
Transfer Count:	0
Actual ARF Paid:	\$38,805.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Nov 2028
PARF Rebate Amount:	\$29,103.00
Intended COE Rebate Details	
COE Expiry Date:	12 Nov 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$32,302.00
COE Rebate Amount:	\$30,489.00
Total Rebate Amount:	\$59,592.00

The information contained herein is correct as at 04 Jun 2019

OK

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0703/2019/DY/TF
Date	:	01-Jun-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Anthony Melroy Mistry
Address	:	477 River Valley Road #16-05 Singapore 248362
Telephone	:	(HP) +65 91113251
Type of Claim	:	Own Damage Claim
Policy No.	:	1800129858
Vehicle No	:	SMF 4606 R
Model Code	:	Audi A4 Sedan 2.0 TFSI
Model / Year	:	13-11-18
Engine No	:	CVK 068221
Chassis No	:	WAUZZZF49JA32049
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	18-May-19
Place of Accident	:	Tekka Market

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SMF 4606 R

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer lhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$ 280.00 //	
2	To dismantle and renew lhs rear door. To repair lhs rear fender and lhs sill panel. Re-organise rear crash management components. Reinstall all parts removed.	\$10 $\times$ 210 = 2,100.00 \$ 2,100.00	1250/
3	To respray lhs rear door, lhs sill panel and lhs rear fender.	$550 \times 3 = 1,650$ \$ 2,500.00	1650/
4	To renew lhs rear rim and carry out wheel alignment.	S/N \$ 280.00 //	
5	To carry out diagnostic check.	S/N \$ 192.00 //	
TOTAL LABOUR CHARGES		: \$ 5,352.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SMF 4606 R**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR DOOR - LH / NO	\$ 2,152.00	1771.60
2	REAR DOOR OUTER SEAL - LH / MC	\$ 185.00	147.60
3	BONDING AGENT - MC	\$ 45.00	34.92
4	CLEANING SOLUTION / MC	\$ 65.00	51.68
5	APPLICATOR + MC N/A	\$ 7.00	X
6	SEALING STRIP X MC N/A	\$ 15.00	X
7	REAR DOOR ATTACHMENT PARTS - LH ? X N/A	\$ 515.00	X
8	REAR DOOR CATCH - LH X N/A	\$ 109.00	X
9	REAR TYRE RIM - LH / MC	\$ 651.00	520.80
10	RUBBER VALVE X MC N/A	\$ 13.00	X
11	STONE CHIP TREATMENT / MC	S/N \$ 180.00	/
12	SUNDRIES ? X N/A	\$ 200.00	X
TOTAL SPARE PARTS		\$ 4,137.00	
TOTAL LABOUR CHARGES		\$ 5,352.00	
GRAND TOTAL		\$ 9,489.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Steve (LKK)

Surveyed Date

: 4/6/19, 10.30 am

Authorised Date

: DB-Not Author (Revert)

Excess Cost

: EXCESS - ?

Liability

: 6 days

Remarks

: PIP
Ry bnf spy

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0703/2019/DY/TF
Date	:	1-Jun-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Steve,

6 days - ok - Jy - 4 June 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Anthony Melroy Mistry
Address	:	477 River Valley Road #16-05 Singapore 248362
Telephone	:	(HP) +65 91113251
Type of Claim	:	Own Damage Claim
Policy No.	:	1800129858
Vehicle No	:	SMF 4606 R
Model Code	:	Audi A4 Sedan 2.0 TFSI
Model / Year	:	13/11/2018
Engine No	:	CVK 068221
Chassis No	:	WAUZZZF49JA32049
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	18-May-19
Place of Accident	:	Tekka Market

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SMF 4606 R

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer lhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$	280.00	\$ 280.00 ✓
2	To dismantle and renew lhs rear door. To repair lhs rear fender and lhs sill panel. Re-organise rear crash management components. Reinstall all parts removed.	\$	2,100.00	\$ 1,250.00 ✓
3	To respray lhs rear door, lhs sill panel and lhs rear fender.	\$	2,500.00	\$ 1,650.00 ✓
4	To renew lhs rear rim and carry out wheel alignment.	S/N \$	280.00	\$ 280.00 ✓
5	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00 ✓
TOTAL LABOUR CHARGES		:	<u>\$ 5,352.00</u>	<u>\$ 3,652.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SMF 4606 R**

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	REAR DOOR - LH	\$ 2,152.00	\$ 1,721.60
2	REAR DOOE OUTER SEAL - LH	\$ 185.00	\$ 147.60
3	BONDING AGENT	\$ 45.00	\$ 35.92
4	CLEANING SOLUTION	\$ 65.00	\$ 51.68
5	APPLICATOR	\$ 7.00	
6	SEALING STRIP	\$ 15.00	
7	REAR DOOR ATTACHMENT PARTS - LH	\$ 515.00	
8	REAR DOOR CATCH - LH	\$ 109.00	
9	REAR TYRE RIM - LH	\$ 651.00	\$ 520.80
10	RUBBER VALVE	\$ 13.00	
11	STONE CHIP TREATMENT	S/N \$ 180.00	\$ 180.00
12	SUNDRIES	\$ 200.00	
TOTAL SPARE PARTS		\$ 4,137.00	\$ 2,657.60
TOTAL LABOUR CHARGES		\$ 5,352.00	\$ 3,652.00
GRAND TOTAL		\$ 9,489.00	\$ 6,309.60

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMF 4606 R

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0703/2019/KK

9 Sep 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

1

total pages

RE: INSURANCE CLAIM FOR SMF 4606 R, Audi A4 SEDAN 2.0 TFSI.

With reference to the above-mentioned vehicle, no. **SMF 4606 R**, claimant, **Mr Anthony Melroy Mistry**, please find the related document per attached.

1. A copy of the Original invoice no. 85014216 – S\$ 5,039.27.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SMF 4606 R

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

C

INS TAX INVOICE

Page 1 16:45

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014216 Date : 05/09/2019 Order : SMF4606R Term : 30	Account: A0006 (T) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SMF4606R (V 39522) Regn Date: 13/11/2018 Mileage: 8852 WIP No.: 54842

Model: A4 SEDAN 2.0 TFSI 8W2ADG (NAV, Chassis: WAU2ZZF49JA232049 Engine: CVK 068221 Dept: 0

You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1600.00	1.00	-1,600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES.	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW LHS REAR DOOR. TO REPAIR LHS REAR FENDER AND LHS SILL PANEL. REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY LHS REAR DOOR, LHS SILL PANEL AND LHS REAR FENDER	1650.00	1.00	1,650.00
S	BODYWORK	M: TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY STONE CHIP TREATMENT	180.00	1.00	180.00
X	A8W5833051C	DOOR(LAST)	1.00	2152.00	1,721.60
X	A8W0601025EF	(A) (SK) RIM 16" CX1 1	1.00	651.00	520.80
X	A8W5839911A	SEAL(LAST)	1.00	184.50	147.60
X	AD 355205A2	(A) (SK) BONAGENT 11/6	1.00	44.90	35.92
X	AD 00940104	(A) (SK) CLEANER 11/6/	1.00	64.60	51.68

Parts 2,477.60
Labour 0.00
Sublet 3,832.00
Menus 0.00
Lubricant 0.00

Sub-Total 4,709.60

7% GST 329.67

Grand Total 5,039.27



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMF 4606 R

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0703/2019/SM
01/07/2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 2.0 TFSI
Vehicle Chassis No. : WAUZZZF49JA232049
Vehicle Regn No. : SMF 4606 R
Vehicle Mileage : 8852 KM
Vehicle Owner : Mr Anthony Melroy Mistry
Certificate No : 1800129858
Own Damage Excess : \$1712.00 (Inclusive 7%GST)
Accident Date : 18th May 2019
Place : TEKKA MARKET
Repair Cost : \$ 5,039.21
WIP No. : 54842
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1163

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :

11:00am

1 July 2019

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Jun 2019		06 Jun 2019 10:05 Edit Adj Rpt	S\$6,309.60 Edit Estimates	S\$6,309.60 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	ANTHONY MELROY MISTRY, ID: S7064303J, Tel: +6591113251, Email: MISTRY-ANTHONY@GMAIL.COM		
Vehicle Reg. No.:	SMF4606R	Date of Loss:	18/05/2019 09:00 - :59 [6 Months and 5 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 4621389264SG	Policy/Cover Note No.:	1800129858 (Comprehensive)
		Excess:	S\$1,600.00
Repairer:	Premium Automobiles Pte Ltd - Alexandra (HQ) 281 Alexandra Pte Ltd, Level B2, 159938 Alexandra - Tel: 63882233		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Yoke Shi] yokeshi.chan@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 17/06/2019]		
Driver/Custodian:	ANTHONY MELROY MISTRY (48 / Male) , NRIC: S7064303J, Tel: +6591113251 Email: MISTRY-ANTHONY@GMAIL.COM		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (06/06/2019): SMF4606R / OD / 18/05/2019 / Coverage & Excess update

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMF4606R (4621389264SG)
OD
May 18 2019 9:30AM
[ANTHONY MELROY MISTRY]
Premium Automobiles Pte Ltd - Alexandra

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Photos/Images															3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	05/08/19 19:39	General View													Load JPG	☒		
2	05/08/19 19:39	General View													Load JPG	☒		
3	05/08/19 19:39	General View													Load JPG	☒		
4	05/08/19 19:39	General View													Load JPG	☒		
5	05/08/19 19:39	Chassis Number													Load JPG	☒		
6	05/08/19 19:39	General View													Load JPG	☒		
7	05/08/19 19:39	General View													Load JPG	☒		
8	05/08/19 19:39	General View													Load JPG	☒		
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21	05/08/19 19:40	General View													Load JPG	☒		
22	05/08/19 19:40	General View													Load JPG	☒		
23	06/08/19 09:16	Reinspection Photo													Load JPG	☒		
24	06/08/19 09:16	Reinspection Photo													Load JPG	☒		
25	06/08/19 09:16	Reinspection Photo													Load JPG	☒		
Documentation															1 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	06/06/19 12:05	Singapore Accident Statement													Load PDF			
2	06/06/19 12:05	INTERVIEW & UNDERTAKING FORM													Load PDF			
3	06/06/19 12:05	Certificate of Insurance													Load PDF			
4	06/06/19 12:05	Driver's Driving License													Load PDF			
5	06/06/19 12:05	ESTIMATE													Load PDF			
6	24/09/19 13:39	Workshop Invoice													Load PDF			
7	24/09/19 13:39	Discharge Voucher													Load PDF			

Linked Accident Report Documents

			View View in Browser		
Assessment Reports			1 per page		☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	27/05/19 11:57	Accident Statement		Load HTML	
Photos/Images			3 per page		☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	27/05/19 11:53	Accident Photo		Load JPG	☒
2	27/05/19 11:53	Accident Photo		Load JPG	

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
				☒
3	27/05/19 11:53	Accident Photo	 Load JPG	☒
4	27/05/19 11:53	Accident Photo	 Load JPG	☒
5	27/05/19 11:53	Accident Photo	 Load JPG	☒
6	27/05/19 11:53	Accident Photo	 Load JPG	☒
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11	27/05/19 11:53	Accident Photo	 Load JPG	☒
12	27/05/19 11:53	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	27/05/19 11:56	Sketch Plan	 Load JPG	☒
2	27/05/19 11:56	Sketch Plan #2	 Load JPG	☒
3	27/05/19 11:57	INTERVIEW FORM	 Load JPG	☒
4	27/05/19 11:57	INTERVIEW FORM	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) 			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19009931/EQD3E2

Date: 24/09/2019

REFERENCE

Insured/Claimant: ANTHONY MELROY MISTRY

Policy No: 1800129858

Date of Loss: 18/05/2019

Nature of Claim: OD

Claim No: 4621389264SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMF4606R

Make & Model: AUDI A4, 2.0 TFSI QU S-TRONIC (A)

Engine No: CVK068221

Reg. Date: 13/11/2018 (Man. Year: 2018)

Chassis No: WAUZZZF49JA232049

Colour: Grey

Odometer: 8423 km

Engine Capacity: 1984 cc

Market Value/New Car Price: S\$148,000.00

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16

Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm

Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,137.00	2,657.60	1,479.40	35.76
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,352.00	3,652.00	1,700.00	31.76
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,489.00	6,309.60	3,179.40	33.51
- Excess (S\$)	1,600.00	1,600.00	0.00	0.00
(S\$)	7,889.00	4,709.60	3,179.40	40.30
+ GST 7.00/7.00% (S\$)	552.23	329.67	222.56	40.30
Nett Amount (S\$)	8,441.23	5,039.27	3,401.96	40.30

INSPECTION

Date of Assignment: 06/06/2019

Date Inspected: 04/06/2019 Inspected At:

Premium Automobiles Pte Ltd -
Alexandra (HQ)
281 Alexandra Pte Ltd, Level B2
Singapore 159938

Estimated Period of Repair: 6.0 days

Adjuster: CHEN TSUE YEE

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR - LH	Dented	2,152.00 FS	*1,721.60 FS
2	1		*REAR DOOR OUTER SEAL - LH	Necessary	185.00 FS	*147.60 FS
3	1		*BONDING AGENT	Necessary	45.00 FS	*35.92 FS
4	1		*CLEANING SOLUTION	Necessary	65.00 FS	*51.68 FS
5	1		*APPLICATOR	Not Necessary	7.00 FS	*- FS
6	1		*SEALING STRIP	Not Necessary	15.00 FS	*- FS
7	1		*REAR DOOR ATTACHMENT PARTS - LH	Not Necessary	515.00 FS	*- FS
8	1		*REAR DOOR CATCH - LH	Not Necessary	109.00 FS	*- FS
9	1		*REAR TYRE RIM - LH	Cut	651.00 FS	*520.80 FS
10	1		*RUBBER VALVE	Not Necessary	13.00 FS	*- FS
11	1		*STONE CHIP TREATMENT	Necessary	180.00 FS	*180.00 FS
12	1		*SUNDRIES	Not Necessary	200.00 FS	*- FS
Total Parts (\$\$)					4,137.00	2,657.60

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER LHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES	New	280.00	280.00
2	TO DISMANTLE AND RENEW LHS REAR DOOR. TO REPAIR LHS REAR FENDER AND LHS SILL PANEL. RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,100.00	1,250.00
3	TO RESPRAY LHS REAR DOOR, LHS SILL PANEL AND LHS REAR FENDER	New	2,500.00	1,650.00
4	TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			5,352.00	3,652.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >