



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19009886/hb3

07 June, 2019

Ng See Hui (Huang Sihui)

18 Choa Chu Kang Grove Sol Acres #17-46
Singapore 688211

Dear Sirs,

**ACCIDENT INVOLVING SCZ 6361X AND SLL 7499T ON 14/04/2019 ALONG/
AT CHOACHU KANG ROAD / TECK WHYE AVE**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Vic Alpeh Sanghilan

Claims

Tel : 6841 2096

Fax: 6741 4108

Email : vicalpeh@lkkauto.com

*c.c. Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*



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Our Ref: CC4/AIG19009886/hb3

21 JUNE 2019

By Registered Mail

Ng See Hui (Huang Sihui)

18 Choa Chu Kang Grove Sol Acres
#17-46
Singapore 688211

Dear Sir,

**ACCIDENT INVOLVING SCZ 6361X AND SLL 7499T ON 14/04/2019 ALONG/
AT CHOA CHU KANG ROAD / TECK WHYE AVE**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 07/06/2019

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (**by 08/07/2019**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vic Alpeh Sanghilan
Claims

Tel : 6841 2096

Fax: 6741 4108

Email : vicalpeh@lkkauto.com

c.c *Claims Manager*
 AIG Asia Pacific Insurance Pte. Ltd
 (Motor Claims Dept)



Auto
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Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19009886/Khb3

06 AUGUST 2019

By Registered Mail
(FINAL REMINDER)

Ng See Hui (Huang Sihui)
18 Choa Chu Kang Grove Sol Acres
#17-46
Singapore 688211

Dear Sir/Madam

**ACCIDENT INVOLVING SCZ 6361X AND SLL 7499T ON 14/04/2019
ALONG/AT CHOA CHU KANG ROAD / TECK WHYE AVE**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on **07/06/2019 & 21/06/2019**.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centers. For the listing of AIG reporting centers, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by **22 AUGUST 2019**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vic Alpeh Sanghilan
Claims
Tel : 6841 2096
Fax: 6741 4108
Email : vicalpeh@lkkauto.com

c.c Claims Manager
 AIG Asia Pacific Insurance Pte. Ltd
 (Motor Claims Dept)

To : Traffic Police – Deputy Head, Investigations Department
Fax : 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME
FORM ON NON-REPORTING BY INSURED

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows: -

Date of accident : 14/04/2019
Time of accident : 18:10
Place of accident : CHOA CHU KANG ROAD/TECK WHYE AVE
Third Party's name : SOO LAI CHUAN
Third Party's vehicle number : SCZ6361X
Our insured's name : NG SEE HUI (HUANG SIHUI)
Our insured's vehicle number : SLL7499T
Our insured's NRIC number : NIL
Our insured's address : 18 CHOA CHU KANG GROVE SOL ACRES
#17-46 SINGAPORE 688211
Our Insured's telephone number : 9681 0368

A letter dated **(21/06/2019)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.
(Please cite our reference number: **(CC4/AIG19009886/Khb3)**)

Name and address of insurance company : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#08-16
Singapore 079120

Name of contact person : Vic Alpeh Sanghlan
Contact Number : 6841 2096 Fax: 6741 4108
Date : 05/08/2019

Jasper Chua (LKK Auto)

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Sent: July 13, 2021 2:26 PM
To: Jasper Chua (LKK Auto); Hsiao Tong (LKKAuto)
Cc: Lee, Ming-Yao
Subject: RE: Accident Involving SCZ6361X and SLL7499T on April 14 2019

Dear Jasper,

With inactivity from the repairer > 6 months ago, coupled with no substantive findings from the Traffic Police, please close the file and submit your invoice via Merimen.

Khoo Kay Eng

Manager – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1026
kay-eng.khoo@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

Follow us:



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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Tuesday, July 13, 2021 11:01 AM
To: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Lee, Ming-Yao <MingYao.Lee@aig.com>
Subject: [EXTERNAL] Accident Involving SCZ6361X and SLL7499T on April 14 2019

This message is from an external sender; be cautious with links and attachments.

Dear Kay Eng,

The last communication with TP repairer was on the 18 December 2020 , as per the email uploaded in Merimen.

There is no reply from TP repairer up till today's date.

And there is no PIR results produced.

Kindly advise further instructions or approval to close off the matter.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Khoo, Kay-Eng [<mailto:Kay-Eng.Khoo@aig.com>]

Sent: July 12, 2021 5:29 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Lee, Ming-Yao <MingYao.Lee@aig.com>

Subject: Accident Involving SCZ6361X and SLL7499T on April 14 2019

Our Ref: 5758131233SG003

Dear Jasper/Hsiao Tong,

This is a case listed as "Non Reporting".

For this case, please advise when was the last communication with the repairer on this and if repairer subsequently forwarded additional info on the accident?

Understand insured has mentioned not involved in the accident, was there any Police Report uploaded to this effect?

Please update so that we can contemplate our next course of action, noting too that the case appears to have stagnated since 18 December 2020.

Thank you.

Khoo Kay Eng

Manager – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1026
kay-eng.khoo@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

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Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Friday, 18 December 2020 11:01 AM
To: June Phua (Cheng Hoe Motor)
Cc: Admin A
Subject: ENQUIRY OF LIABILITY - SCZ6361X , doa 14.4.19 (AIG insured- SLL7499T) - LKK REF CC4/AIG19009886/Khb3

WITHOUT PREJUDICE

Dear Sir/Mdm,

We were informed by our Insured that he is not at fault for this accident and did not have so much recollection of this accident.

As such, we would like to request for more evidence to show that our insured driver had collided onto your client vehicle as our insured driver said no accident and no PIR against our insured driver.

We have our principal 's instruction that we are unable to look into this matter and will proceed to close our file if there is no development from you by **28/12/2020**.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)

Sent: Tuesday, 18 February, 2020 2:26 PM

To: Cheng Hoe Motor Pte Ltd (Yishun-June)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: ENQUIRY OF LIABILITY - SCZ6361X , doa 14.4.19 (AIG insured- SLL7499T) - LKK REF CC4/AIG19009886/Khb3

Without Prejudice

Dear June,

We refer further to the below email.

Please be informed that till date, our Insured have not reported the accident yet.

We were informed by our Insured that he is not at fault for this accident and did not have so much recollection of this accident.

As such, we would like to request for any evidence that your client may have for us to look into the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 3 September, 2019 11:27 AM

To: Cheng Hoe Motor Pte Ltd (Yishun-June)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: ENQUIRY OF LIABILITY - SCZ6361X , doa 14.4.19 (AIG insured- SLL7499T)

Without Prejudice

Dear June,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Cheng Hoe Motor Pte Ltd (Yishun-June) [<mailto:chmotor@singnet.com.sg>]
Sent: Wednesday, 28 August, 2019 3:56 PM
To: Vic (LKKAuto)
Subject: Fw: ENQUIRY OF LIABILITY - SCZ6361X , doa 14.4.19 (AIG insured- SLL7499T)

Hi Vic,

Pls advise status.

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: [Shu Pei \(LKKAuto\)](#)
Sent: Tuesday, June 04, 2019 3:51 PM
To: [Cheng Hoe Motor Pte Ltd \(Yishun-June\)](#)
Cc: [Vic \(LKKAuto\)](#)
Subject: FW: ENQUIRY OF LIABILITY - SCZ6361X

Dear June,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report.**

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,
Shu Pei| Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Sent: Tuesday, 4 June 2019 2:59 PM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Subject: ENQUIRY OF LIABILITY - SCZ6361X

Dear Sir,

OUR CLIENT – SCZ6361X

DOA - 14/4/19 @1810hrs
AIG
INSURED : SLL7499T

Attached our client report.

Pls advise OIC and let us have a copy of the sketch/statement of SLL7499T if you have it.

Thank you.

Regards
June
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719