

## Asher Sng (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, 24 July 2019 1:00 PM  
**To:** Asher Sng (LKKAUTO); Admin A  
**Cc:** Elaine Cheong; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); KKLau  
**Subject:** RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SCV2299R (OI: SNM19D202440C03/9(ec) and SHA7533H (TP : LKK REF - CC3/CTI19009874/K1eb3) on 29.05.2019

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

LKK REF - CC3/CTI19009874/K1eb3  
CTI REF - SNM19D202440C03/9(ec)

Dear Asher

We refer to your email pertaining to the above matter.

You may proceed to resolve the property damage claim at \$3,750.22.

We await your payment advice to enable Elaine to act accordingly.

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #XX-00 Springleaf Tower Singapore 079909  
DID : (65) 6389 6183  
FAX: (65) 6224 7478

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]  
**Sent:** Tuesday, 23 July, 2019 5:49 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SCV2299R (OI : CTI - TBA) and SHA7533H (TP : LKK REF - CC3/CTI19009874/K1eb3) on 29.05.2019

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured lost control and collided third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,750.22 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 4,726.34	\$ 2,835.50
2. Loss of Rental (5.5days x \$114.95)	\$ 632.23	\$ 632.23 (5.5days x \$114.95)
3. Loss of Income (5.5days x \$80)	\$ 440.00	\$ 275.00 (5.5days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 5,806.06	\$ 3,750.22

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 4 June 2019 5:36 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SCV2299R (OI : CTI - TBA) and SHA7533H (TP : LKK REF - CC3/CTI19009874/K1eb3) on 29.05.2019

## **WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 7533H at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Priner

# COMFORTDELGRO ENGINEERING

Our Ref : T 0519 / SHA7533H /WT(st)

Your Ref :

Date : 10-Jun-19

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198500009V

**CHINA TAIPING INSURANCE CO LTD**

**3 ANSON ROAD**

**#16-00 SPRINGLEAF TOWER**

**SINGAPORE 079909**

**Attn : Motor Claims Department**

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA7533H YOUR INSURED SCV2299R  
AND OTHER SLT2352Z ON 29.05.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA7533H which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SCV2299R we are submitting these claims for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$	2,835.50
6	<u>5.5</u> days Loss of Rental @ \$ <u>114.95</u> per day	\$	632.23
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation Fees	\$	-
<b>Sub Total :</b>		\$	<b>3,475.22</b>

## HIRER'S CLAIM

7	<u>5.5</u> days Loss of Income @ \$ <u>80.00</u> per days	\$	440.00
<b>Total Claims :</b>		\$	<b>3,915.22</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : SCV2299R
- c) GIA / Police report/s of : SHA7533H
- d) Letter of authority from owner / hirer / operator
  - ( ) Traffic Compound ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
  - ( X ) Photograph/s of Accident Scen ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*William Tan*

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

## Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 608286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
Yishun Industrial Park A  
Singapore 768732

A member of

**COMFORTDELGRO**



**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 19 June 2019 10:45 AM  
**To:** IFORIRFN@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SCV 2299R AND SHA 7533H ON 29/05/2019

**Our Ref: CC3/CTI19009874/K1eb3**

19 JUNE 2019

**MAZLAN BIN SARFIE / MUHAMMAD IRFAN BIN MAZLAN**

Dear Sir/Madam,

**ACCIDENT INVOLVING SCV 2299R AND SHA 7533H ON 29/05/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGI 40 SHA7533H , SCV2299R , SLT2352Z  
TAMPINES AAVE 2 TWDS TAMPINES STREET 21.

ON 29-May-19 17:30

I / We

CHEW YUEN ONN

(Hirer) NRIC No.:

S7414772J

and/or

(Relief) NRIC No.:

Taxi Number:

SHA7533H

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

30-May-2019

Name of Hirer

CHEW YUEN ONN

Hirer NRIC

S7414772J

Signature :



Address

315B ANCHORVALE RD #03-172  
542315

Contact No.

96930018

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3075131800

Claim No : SNM19D202440C03/9

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$3,750.22

DOLLARS THREE THOUSAND SEVEN HUNDRED FIFTY AND CENTS TWENTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 7533H

Insured Vehicle No. : SCV 2299R

Date of Loss : 29/05/2019

Place of Accident : TAMPINES AVE 2 TWDS TAMPINES STREET 21

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MAZLAN BIN SARIFIE

Driver Name : MUHAMMAD IRFAN BIN MAZLAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	2,835.50
(3) Loss of Use/Rental/Earning	S\$	907.23
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
<b>TOTAL . . . . .</b>	<b>S\$</b>	<b>3,750.22</b>

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No :

Signature :

  
COMFORTDELGRO ENGINEERING PTE LTD  
88 LOHANG DRIVE  
SINGAPORE 508588

Date :

29.7.19.

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

## TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S) PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO  
SHA7533H

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
26.03.2015

CHASSIS CODE  
KMHL841UMFU065935

NO/DATE  
91447869 06.06.2019

JOB NO.  
305299676

ODMETER READING

JOB TYPE

Description : 3P 29.05.2019

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt.	2,650.00
Add GST @ 7.000 %	185.50
<b>Total Invoice amount.</b>	<b>2,835.50</b>

Issued by : KATHIRINIYAN 06.06.2019 11:28:37  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

1. VEHICLE TAKING ALL RESPONSIBLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO THE VEHICLE BELONGING TO CUSTOMERS AND VEHICLES ARE PROVIDED AND DELIVERED IN "AS-IS" CONDITION.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 72 HRS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST ON 1% PER MONTH WILL BE CHARGED ON A DAILY BASIS BEARING IN MIND THE TOTAL AMOUNT OF ANY DEFECTS AND SHALL BE PAID BY THE CUSTOMER BY THE COMPANY AND NOT PAID IN THE FULL RATE OR PAYMENT IS GIVEN BY THEM FROM THE DATE OF THE PERIOD OF DELIVERY.

4. PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.



Our Ref: CT19050835

Date: 06 June 2019



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 29/05/2019 @ 17:30 hrs  
ALONG TAMPINES AVE 2 TWDS TAMPINES STREET 21.  
INVOLVING SCV2299R, SLT2352Z

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7533H** (the "Taxi"). The Taxi was hired to **CHEW YUEN ONN IC NO S7414772J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

GE READING	MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)		NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
			FROM	TO						FROM	TO
5414	194		1145	1810	29/5/1979	01100	01100	01100	5414	1730	-
5595	181		1145	2240	03/6/1979	01100	01100	01100	5595	-	1545
5765	170		1425	2240							
5939	174		0705	1540							
6067	128		0620	1020							
6187	120		1325	2145							
6442	255		1010	2300							
6628	186		1255	2000							
6850	222		1525	1600							
7059	209		0715	2245							
7208	149		1105	1730							

## • Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SCV2299R	29 May 2019 / 17:30:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

Sua 7533H