

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: April 23, 2020 2:33 PM
To: jenny.toh@qbe.com; andrew.lim@qbe.com
Cc: Vic (LKKAuto); claims-singapore@qbe.com
Subject: RE: <SEEK MANDATE> FW: VC012646 Direct Settlement - Accident Involving SLN4394X (OI : QBE - TBA) and SHD382G (TP : LKK REF - CC3/QBE19009869/Kha3s2) on 30/05/2019
Attachments: 1 LKK INSPECTION REPORT.PDF; 2 LKK ADJUSTMENT REPORT.PDF; 3 LKK INSPECTION PHOTOS.PDF; LETTER_TO_OI.PDF; TP_LOD.PDF

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver beat red light.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 52,882.85	\$ 5,938.50
Loss of Rental (\$101.27 x 11 days)	\$ 1,113.97	\$ 1,113.97
Loss of Income (\$50.00 x 11 days)	\$ 550.00	\$ 550.00
LTA Search Fee	\$ 7.49	\$ 7.49
Proposed Total	\$ 54,554.31	\$ 7,609.96

Breakdown of days is as follows:

Recommended days	5 Days
Weekends / Downtime	6 Days
CLAIM DAYS	11 Days

For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 22 April, 2020 4:13 PM
To: Jenny Toh; Vic (LKKAUTO)
Cc: claims-singapore; Admin A
Subject: RE: VC012646 Direct Settlement - Accident Involving SLN4394X (OI : QBE - TBA) and SHD382G (TP : LKK REF - CC3/QBE19009869/Kha3s2) on 30/05/2019

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]
Sent: Wednesday, 22 April 2020 4:01 PM
To: Mei Kwan (LKKAUTO)
Cc: claims-singapore
Subject: VC012646 Direct Settlement - Accident Involving SLN4394X (OI : QBE - TBA) and SHD382G (TP : LKK REF - CC3/QBE19009869/Kga3) on 30/05/2019

Hi Mei Kwan

May I know what is the outcome for this case?

regards

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, 24 June 2019 5:37 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLN4394X (OI : QBE - TBA) and SHD382G (TP : LKK REF - CC3/QBE19009869/Kga3) on 30/05/2019

Our ref: VC012646

Hi Mei Kwan

Please find attached as per requested.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 19 June 2019 8:55 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLN4394X (OI : QBE - TBA) and SHD382G (TP : LKK REF - CC3/QBE19009869/Kga3) on 30/05/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 382G at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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