

Ashley

COMFORTDELGRO ENGINEERING

Our Ref : T 0619 / SHD3356M /WT(st)

Your Ref :

Date : 05-Jul-19

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

CHINA TAIPING INSURANCE CO LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD3356M YOUR INSURED PC 7954X
AND OTHER _____ ON 02.06.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD3356M which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving PC 7954X we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 5,297.05
6	5 days Loss of Rental @ \$ 125.40 per day	\$ 627.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 5,931.54

HIRER'S CLAIM

7	5 days Loss of Income @ \$ 80.00 per days	\$ 400.00
Total Claims :		\$ 6,331.54

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : PC 7954X
- c) GIA / Police report/s of : SHD3356M
- d) Letter of authority from owner / hirer / operator
- () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
- (X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CTI19009849/T1ea3

03 JUL 2019

BRILLIANCE BUS SERVICES
527 HOUGANG AVENUE 6
#02-207
SINGAPORE 530527

Dear Sir/Madam,

ACCIDENT INVOLVING PC 7954X AND SHD 3356M ON 02/06/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SHD3356M , PC7954X
CHANGI AIRPORT T2 TOWARDS DEPARTURE****ON 02-Jun-19 05:40**

I / We

LIM CHOON KWEE(Hirer) NRIC No.: **S0698643I**

and/or

(Relief) NRIC No.:

Taxi Number

SHD3356M

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

02-Jun-2019

Name of Hirer

LIM CHOON KWEE

Hirer NRIC

S0698643I

Signature :



Address

**853 JURONG WEST STREET 81 #09-...
640853**

Contact No.

97712322

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SN1909871900

Claim No : SNM19D202658C02/4

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$6,090.00

DOLLARS SIX THOUSAND AND NINETY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 3356M

Insured Vehicle No. : PC 7954X

Date of Loss : 02/06/2019

Place of Accident : CHANGI AIRPORT T2 TOAWRDS DEPARTURE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : BRILLIANCE BUS SERVICES

Driver Name : WOO KOK HONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 6,090.00
	=====
TOTAL	S\$ 6,090.00
	=====

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No :

Signature :

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Date :

11/4/2020

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

12-5197

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S) PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD3356M

INV. NO/DATE
91452652 29.06.2019

MAKE
TOYOTA

JOB NO.
305300288

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
25.05.2017

DATE/TIME IN
02.06.2019 08:50

CHASSIS CODE
JTDKB3FU003557147

Description : 3P 02.06.19

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2282	PRIG4 COVER REAR BUMPER	1	458.60	25.00	343.95
0002	04-01-0302-2288	PRIG4 REINFORCEMENT SUB-ASSY REAR BUMPER	1	318.80	25.00	239.10
0003	04-01-0302-2287	PRIG4 GUARD-REAR BUMPER CENTER	1	552.60	25.00	414.45
0004	04-01-0302-2286	PRIG4 COVER REAR BUMPER-TOW HOOK COVER	1	82.70	25.00	62.02
0005	04-01-0302-2267	PRIVC BUMPER PIECE	10	2.20	25.00	16.50
0006	09-01-0302-2005	PRIG4 REVERSE SENSOR ASSY	1	135.70	0.00	135.70
0007	04-01-0302-1150	PRIG4 BUMPER PROTECTOR MAT	1	50.00	0.00	50.00
0008	04-01-0302-2256	PRIG4 PANEL SUB-ASSY BACK DOOR	1	1,126.60	25.00	844.95

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91452652	5,297.05	

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S) PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD3356M

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
25.05.2017

CHASSIS CODE
JTDKB3FU003557147

INV. NO/DATE
91452652 29.06.2019

JOB NO.
305300288

ODOMETER READING

DATE/TIME IN
02.06.2019 08:50

S/No	Part No.		Qty	Unit Price	%Disc	Net
0009	04-01-0302-2257	PRIG4 GLASS BACK WINDOW FIX	1	733.50	25.00	550.12
0010	04-01-0302-2258	PRIG4 GLASS BACK DOOR	1	1,778.30	25.00	1,333.72
SUB-TOTAL			:			3,990.51

JOB NATURE

0001	PB	PANEL BEATING		500.00		500.00
0002	SP	SPRAYPAINT CHARGE		400.00		400.00
0003	17-01	CHECK ALL LIGHTING		30.00		30.00
0004	L	REMOVE/REFIX REVERSE SENSOR		30.00		30.00
SUB-TOTAL			:			960.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK
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Singapore 579701

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ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91452652	5,297.05	

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969 24 Senoko Loop Singapore 758156
383 Sin Ming Drive Singapore 575717 7 Sungai Kadut Way Singapore 728791
45 Pandan Road Singapore 609286 501 Yishun Industrial Park A Singapore 768732
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W
Page: 3

VEHICLE NO
SHD3356M

INV. NO/DATE
91452652 29.06.2019

MAKE
TOYOTA

JOB NO.
305300288

MODEL
PRIUS HYBRID(G4)

ODMETER READING

DATE OF REG
25.05.2017

DATE/TIME IN
02.06.2019 08:50

CHASSIS CODE
JTDKB3FU003557147

Items total	4,950.51
Add GST @ 7.000 %	346.54
Invoice amount	5,297.05

Issued by : KATHERINETAN 01.07.2019 14:49:47
Repair type : CISO/57/57
Payment Type/Term: /Credit 30 days

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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT19060010

Date: 01 July 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 02/06/2019 @ 05:40 hrs
ALONG CHANGI AIRPORT T2 TOWARDS DEPARTURE
INVOLVING PC7954X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3356M** (the "Taxi"). The Taxi was hired to **LIM CHOON KWEE IC NO S0698643I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	MILEAGE TRAVELLED (KM)	MILEAGE READING	HOURS OPERATED (TIME)	
			FROM	TO
29/5/19	340	714	1335	0005
30/5/19	341	209	0443	1323
30/5/19	341	502	1340	2320
31/5/19	341	817	0215	1240
31/5/19	342	186	1345	0225
1/6/19	342	46	0445	1655
2/6/19	342	642	0500	0856
02-06-19	114		0850	-
06-06-19	1217		-	1130

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
PC7954X	02 Jun 2019 / 05:40:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

SND 3356M

[MANDATE REQUEST] RE: OUR REF: SNM19D202658-PC7954X-CML - FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving PC7954X and SHD3356M (TP : LKK REF - CC3/CTI19009849/T1ka3) on 02/06/2019

Alfred Toh <alfred.toh@sg.cntaiping.com>

Wed 4/1/2020 5:24 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Skylink Insurance <skylinkinsurance@gmail.com>

Cc: Ben Tang <Ben.Tang@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

 1 attachments (97 KB)

LETTER TO OI.pdf;

LKK REF - CC3/CTI19009849/T1ka3
CTPIS REF – SNM19D202658C02/4(cml/bt)
Section II Excess: \$3,000.00

Dear Asher

We refer to the above matter.

Please proceed to resolve the third party property damage claim at \$6,093.84.

Aside to Ben, [please assist to follow up on the Section II Excess Recovery from Insured.](#)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, April 1, 2020 4:31 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: OUR REF: SNM19D202658-PC7954X-CML - FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving PC7954X (OI : CTI - TBA) and SHD3356M (TP : LKK REF - CC3/CTI19009849/T1ka3) on 02/06/2019

Hi Sir,

We refer to our email dated 29/08/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 11 December 2019 2:08 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D202658-PC7954X-CML - FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving PC7954X (OI : CTI - TBA) and SHD3356M (TP : LKK REF - CC3/CTI19009849/T1ka3) on 02/06/2019

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Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 14 November 2019 12:31 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D202658-PC7954X-CML - FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving PC7954X (OI : CTI - TBA) and SHD3356M (TP : LKK REF - CC3/CTI19009849/T1ka3) on 02/06/2019

Dear Sir,

Please note that officer in charge – Ben Tang

Dear Ben,

Fya

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]

Sent: Tuesday, 12 November, 2019 3:14 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D202658-PC7954X-CML - FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving PC7954X (OI : CTI - TBA) and SHD3356M (TP : LKK REF - CC3/CTI19009849/T1ka3) on 02/06/2019

Hi Sir,

We refer to our email dated 29/08/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO)

Sent: Wednesday, 18 September 2019 4:16 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D202658-PC7954X-CML - FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving PC7954X (OI : CTI - TBA) and SHD3356M (TP : LKK REF - CC3/CTI19009849/T1ka3) on 02/06/2019

Hi Sir,

We refer to our email dated 19/08/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO)

Sent: Monday, 19 August 2019 6:00 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

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Hi Sir,

We refer to the email dated 05/08/2019.

Kindly let us have your approval as third party is chasing for settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 5 August 2019 10:54 AM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: OUR REF: SNM19D202658-PC7954X-CML - FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving PC7954X (OI : CTI - TBA) and SHD3356M (TP : LKK REF - CC3/CTI19009849/T1ka3) on 02/06/2019

Dear Elaine,

Fya.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]

Sent: Monday, 5 August, 2019 9:54 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving PC7954X (OI : CTI - TBA) and SHD3356M (TP : LKK REF - CC3/CTI19009849/T1ka3) on 02/06/2019

Your ref : TBA

Our ref : CC3/CTI19009849/T1ea3n2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$6,093.84 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 5,654.98	\$ 5,297.05
2. Loss of Rental (5days x \$125.40)	\$ 627.00	\$ 564.30 (4.5days x \$125.40)
3. Loss of Income (5days x \$80)	\$ 400.00	\$ 225.00 (4.5days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 6,689.47	\$ 6,093.84

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Wednesday, 19 June 2019 9:06 PM

To: claimsdept@sg.cntaiping.com

Cc: CS A Team <cs-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving PC7954X (OI : CTI - TBA) and SHD3356M (TP : LKK REF - CC3/CTI19009849/T1ka3) on 02/06/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 3356M at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Khanchna and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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