

## ASSIGNMENT

From: \_\_\_\_\_ Date: 3.6.2019

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SML 7377Aat Workshop m/s Premium Automobileof 281 Alexandra Road

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

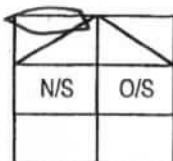
Sum Insured: \_\_\_\_\_

Excess: IBA \$4000

(Client's Record)

Make of Veh: 10.00 a.m

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.Bal. or Market Value: 138k

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

"up"

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SML 7377AYr Regn: 2019 / APRType: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Audi Q2 1.0 Ac.c. 999Colour: BLACKA/C: Insured / Std / NI / NASp. Reading: 2718T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WAU2ZZHA7KA020952Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt or \_\_\_\_\_Brake: In order / Jammed / Leaked / Burnt or \_\_\_\_\_Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_Tyre Size: F: 205/60R16R: 7BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or \_\_\_\_\_

Front

Rear

R/Bal. 6 mmR/Bal. 6 mmL/Bal. 6 mmL/Bal. 6 mmD.O.A. 15/05/19D.O.I. 03/06/19Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

FRT N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

SML 7377A4/6 - Report via ~~men~~men.6/6 @ 12:54pm - mandate approval by Chang Wai S. - KL6/6 @ 1:29pm - email inform premium authority excess \$4000.21/6 @ 6:57pm - inform by Kelvin owner withdraw claim.24/6 - Submit preli report.

RECEIVED 24 JUN 2019

Date/Time, File Pass to?

Days Of Repair: 4Resurvey No. of Trip: -

Date/Time, File Return to?

2)

Report Format: ODLump Sum / I.B.I. (\$) -

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Survey Fee: 200

Transportation: \_\_\_\_\_

Photos

Others 11TOTAL 211

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	0503A
<b>Vehicle Details</b>	
Vehicle No.:	SML7377A
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Jun 2019
Vehicle Make:	AUDI
Vehicle Model:	Q2 1.0 TFSI S TRONIC
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	CHZC26292
Chassis No.:	WAUZZZGA7KA020952
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$23,678.00
Original Registration Date:	26 Apr 2019
First Registration Date:	26 Apr 2019
Transfer Count:	0
Actual ARF Paid:	\$25,150.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Apr 2029
PARF Rebate Amount:	\$18,862.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	25 Apr 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$33,199.00
COE Rebate Amount:	\$32,839.00
<b>Total Rebate Amount:</b>	<b>\$51,701.00</b>

The information contained herein is correct as at 04 Jun 2019

OK

## Denise Tay (LKKAUTO)

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**From:** Denise Tay (LKKAUTO)  
**Sent:** Thursday, 6 June 2019 1:29 PM  
**To:** claims@premiumauto.com.sg; SUR  
**Subject:** RE: OD CLAIM FOR SML 7377 A

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SML 7377A (Excess \$4,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Monday, 3 June 2019 6:29 PM  
**To:** SUR <sur@lkkauto.com>  
**Cc:** claims@premiumauto.com.sg  
**Subject:** OD CLAIM FOR SML 7377 A

Dear All,

Attached is the marking estimate, AIG report, CI, NRIC and DRLC for your kind reference.

Kindly assist who is the OIC to follow up repair approval.

Thank you.

Best Regards  
Kelvin Khoo  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

## Denise Tay (LKKAuto)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Friday, 21 June 2019 6:57 PM  
**To:** Denise Tay (LKKAuto); SUR  
**Cc:** claims@premiumauto.com.sg  
**Subject:** RE: OD CLAIM FOR SML 7377 A

Dear Denise,

Kindly be informed owner has decided to withdraw claims.

Thank you.

Best Regards,  
Kelvin Khoo  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, 6 June 2019 1:33 PM  
**To:** 'Denise Tay (LKKAuto)' <denisetay@lkkauto.com>; 'SUR' <sur@lkkauto.com>  
**Cc:** claims@premiumauto.com.sg  
**Subject:** RE: OD CLAIM FOR SML 7377 A

Dear Denise,

Noted on approval.

Thank you.

Best Regards  
Kelvin Khoo  
Claims Advisor

## View Received Message

This mail is associated with :

**\*SML7377A (5600716082SG)**

OD

May 15 2019 6:00PM

[TAN HOON MOI]

Premium Autocare Centre

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 06/06/2019 12:54 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$9162.00) - SML7377A - Claim Handler: Nadaraja, Deeban

Approved:9162.00:RE-INSPECTION require on check item, hidden item and supplementary

### DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 04 Jun 2019

**Preliminary Advice**

Vehicle No	: SML7377A	Accident Date	: 15/05/2019
Make	: AUDI Q2	Policy No.	: 1900090688
Assignment Date	: 04/06/2019	Excess	: S\$0.00
Date of Inspection	: 03/06/2019	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOCARE CENTRE (ALEXANDRA) 281 ALEXANDRA ROAD SINGAPORE 159938		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,628.00
Revised Amount	:S\$	9,162.00
Check Items (Estimated)	:S\$	2,816.00
Total	:S\$	11,978.00

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	138,000.00
COE / PARF Rebate	:S\$	51,701.00
Salvage Value	:S\$	
Margin for Repair	:S\$	86,299.00

**Remarks**

- ( x ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	16/05/2019 16:46
Date Of Accident	15/05/2019 18:35
Exact Location Of Accident	JEWEL AT CHANGI BASEMENT 2 CARPARK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SML7377A
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TAN HOON MOI
NRIC No	S1790503A
Email Address	HOON8@OUTOOK.COM
Mobile Phone No	(LOCAL) +65-91068618
Alternative Phone No	OFFICE-91068618

### Vehicle Particulars

Manufacturer	AUDI
Model	Q2-999CC TFSI S-TRONIC (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

### Driver

Name of Driver	KYRIE CHEW SU ANN
NRIC No	S9019397Z
Date Of Birth	15/05/1990
Occupation	INDOOR
Date Of Driving Pass	05/03/2019
Driving Experience	0 YEAR AND 2 MONTH
Gender	FEMALE
Mobile Number	(LOCAL) +65-87773037
Fax Number	
Contact Number	
Email Address	KYRIECHEW@OUTLOOK.COM

Address	TAMPINES ST 82 BLK 842C #15-40 S523842
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS CONFUSED BY WHICH RIGHT TURN TO TAKE AND AS I TURNED I COLLIDED WITH SKP6439P. THIS HAPPENED ON THE 15TH OF MAY 2019 AND 635PM

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKP6439P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE HIRE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



Sketch Plan #2

SKETCH PLAN

Refer to attached  
Sketch.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS confused by which <sup>right</sup> turn to take,  
and as I turned, I collided with SKP 6439P.  
This happened on the 15th of May 2019, at 6:35 pm..

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: NG KENJI  
NRIC/FIN No.: S91443410



## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

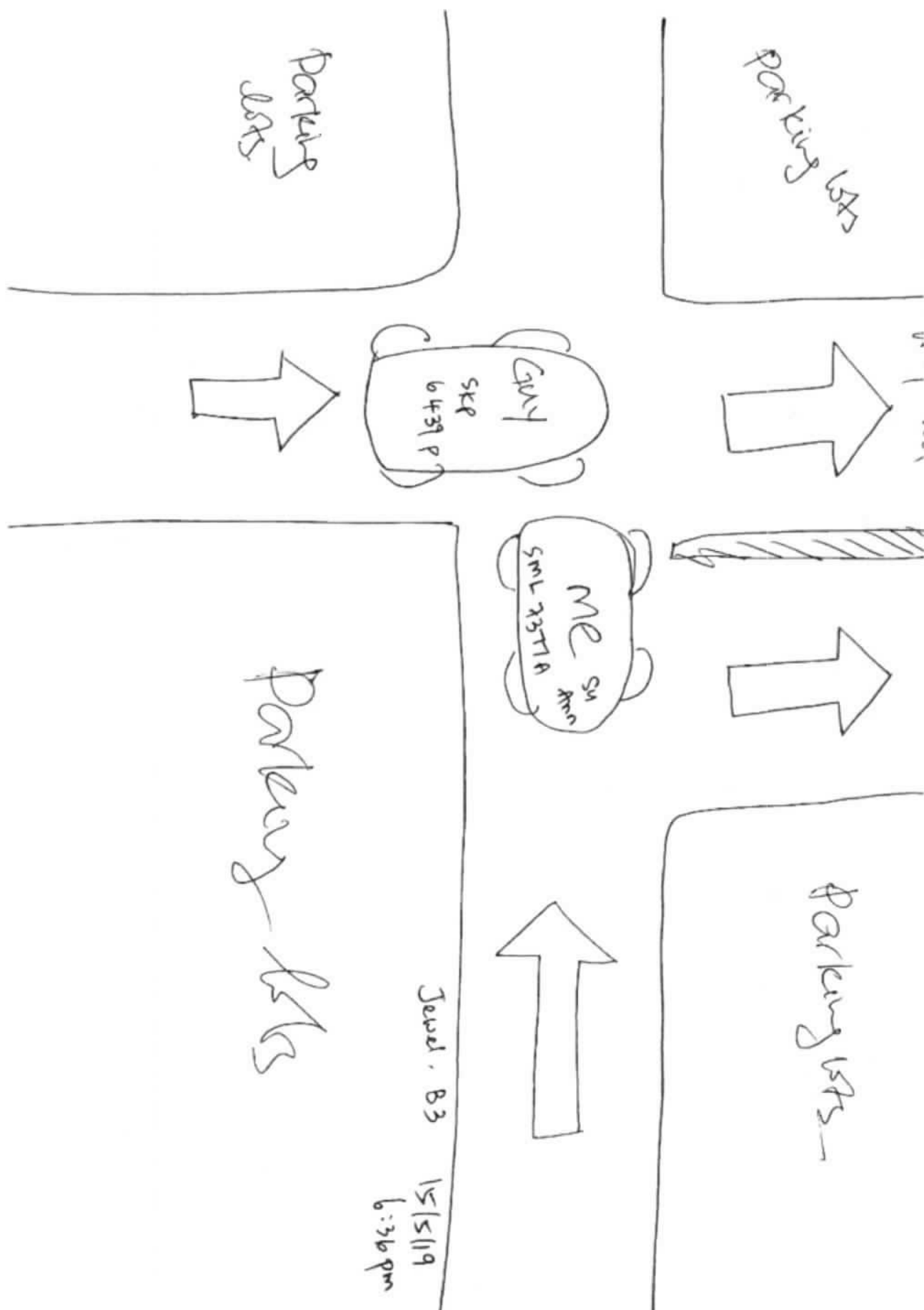
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages), and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time.

Driver's Signature  
(If driver is not the policyholder)  
Date & Time.

Reporting Centre Personnel's Signature  
Name: NG KEH  
NRIC/FIN No.: S9144341D

Accident Sketch Plan



**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

### ADDENDUM

**(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:**

Original Report No : MPA119063914 Vehicle Registration No: SMH 7377A  
Name (as shown in NRIC) : Tan Hoon Moi NRIC/FIN/Passport No : S1790503A  
(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
Address : Tampines St Blk 842C #15-40 Singapore (523842)  
Contact (Tel) : \_\_\_\_\_ Mobile No. : 91068618  
Email Address : Hoon8@outlook.com  
Date of Accident : 15/5/2019 Time of Accident : 1835 pm  
Place of Accident : Jewel at Changi Basement 2 Carpark  
Insurance Company : ALG Asia Pacific Insurance PTE. LTD.

**(B) ADDITIONAL INFORMATION / AMENDMENTS:**

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Convert to Reporting only



Policyholder / Driver's Signature  
Date:



Reporting Centre Personnel's Signature  
Name: Helvin Khoo  
NRIC/FIN No.: G87689026  
Date:



AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way  
#07-16  
AIG Building  
Singapore 079120  
Co.Reg.No.201009404M

04 May 2019

Ms. TAN HOON MOI  
842C TAMPINES STREET 82  
15-40  
SINGAPORE 523842

Dear Ms. TAN HOON MOI

AUDI AUTO PROTECTOR PRIVATE VEHICLE Insurance Policy 1900090688  
Period Of Insurance: 26 Apr 2019 - 25 Apr 2020 For Vehicle Registration No. SML7377A

Thank you for placing your insurance policy with AIG Asia Pacific Insurance Pte. Ltd.

Your policy documents will be sent to you in a separate mail. A copy of the Proposal Form containing details of Information disclosed and declared to us prior to the inception of your motor insurance cover ("Disclosed Information") is enclosed.

Please take note that this insurance cover is incepted on the basis of the Disclosed Information contained in the Proposal Form. You have an obligation to disclose all facts which you know or ought to know in the Proposal Form fully and faithfully. Any inaccuracy, discrepancy and/or omission may result in the policy being void or affect your rights at the time of claim. Please notify us in writing or call our Customer Care Centre at +65 6419 3000 (9am - 5pm, Mondays to Fridays, excluding public holidays) within 15 days from the date of this letter to advise us of any inaccuracy, discrepancy and/or omission in the Disclosed Information. If we do not hear from you within this period, the Disclosed Information shall be taken to have been verified by you as true and accurate and we shall rely on the Disclosed Information as the basis of this insurance cover.

Please also take note that it is a fundamental and absolute Special Condition of the insurance that the total premium due must be paid to us, or via our agent or broker on or before the inception of your insurance cover. Otherwise, the insurance cover shall not attach and no benefits whatsoever shall be payable by us.

This letter also confirms your undertaking to pay to us the shortfall in premium for your motor insurance within 14 working days from the date of our notification in the event the No Claim Discount disclosed by you in the Proposal Form is incorrect thereby resulting in the shortfall in the premium paid. Your policy will lapse automatically upon the exhaustion of the premium paid term in the event you fail to pay the premium within the above said period.

Once again, thank you for choosing AIG as your preferred insurer.

Yours sincerely

Bucha Manik  
Head of Individual Personal Insurance

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Statement pursuant to Section 25(5) of the Insurance Act (Cap. 142) (or any subsequent Amendments thereof). You are to disclose in this Proposal Form, fully and faithfully, all the facts which you know or ought to know in respect of the risk that is being proposed, otherwise, the policy hereunder may be void.

Quotation No. : 1900090688 V1

Producer Name

: PREMIUM LEASING - AP

Issue Date : 04 May 2019

Producer Code

: 0504125200

### ABOUT THE POLICYHOLDER ( FOR VEHICLE REGISTERED OWNER ONLY)

Name as in ID/ROC : TAN HOON MOI

Address : 842C TAMPINES STREET 82  
15-40  
SINGAPORE 523842

ID/ROC No. : S1790503A

Nationality : Singaporean

Tel No. (Mobile) : 91068618

Tel No. (Office) :

Tel No. (Home) :

Email : hoon8@outlook.com

Is Policyholder driving the vehicle: No

Nature of Business : Homemaker/Housewife

### ABOUT THE PRIMARY DRIVER

Name as in ID : CHEW CHIAO KEE

ID No. : S1369676D

Nationality : Singaporean

Gender : Male

Date of Birth : 24 Jul 1959

Marital Status : Married

Relationship to Policyholder : Spouse

Driving Experience : 42Yrs

Occupation : Retirees

Name of Employer : -

1. Is your employment in the business of night entertainment/gambling establishment? (If yes, please provide details.)

☒ No ☐ Yes

2. Do you have any physical disability or illness that may impair your driving? (If yes, please provide details.)

☒ No ☐ Yes

3. If yes to Question 2, is there any doctor letter certifying you are fit to drive? (If yes, please attach supporting documents.)

☐ No ☐ Yes

### CLAIMS HISTORY ( POLICYHOLDER / PRIMARY DRIVER )

At Fault Claim<sup>#</sup> experience in last 3 years (If yes, please provide details below.)

☐ No ☒ Yes

1. 16-Jun-2018 10,481.20 HIT TP NIL Third Party Close At Fault

No Claim Discount (NCD)% of Policyholder : 50%

If NCD is nil or 10% with no claims experience, please provide the reason:

Previous Insurer : AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous Vehicle No./Policy No.: SKF7621A

<sup>#</sup>At Fault Claim refer to claims which result in the reduction of the No Claim Discount (NCD) [including claims where NCD is not affected only due to the NCD Protector benefit].

### REVOKED AND SUSPENDED LICENCE OF PRIMARY DRIVER

Has your driving licence been revoked/suspended in the last 10 years? (If yes, please provide details.) ☒ No ☐ Yes

Date Revoked/Suspended :

Duration of Revocation/Suspension of Licence :

Reason :

Alcohol Limit (in case of drunk driving) : mg/breath or mg/blood

Driving experience before the licence was revoked/suspended :

Any accident leading to licence being revoked/suspended :

NCD % before the licence was revoked/suspended :

Quotation No. : 1900090688 V1  
Issue Date : 04 May 2019

Producer Name : PREMIUM LEASING - AP  
Producer Code : 0504125200

## ABOUT THE VEHICLE

Registration No. : SML7377A First Year of Registration : 2019  
Make/Model : AUDI Q2/ Q2 Sport 1.0 TFSI S tronic  
Body Type : SUV Engine capacity : 999.00 CC  
Seating Capacity : 5 Sum Insured : Market Value  
Chassis No. : WAUZZZGAXKA020952 Off Peak Car : No Engine No. : CHZ C26292  
Hire Purchase Company/Employer's Loan : United Overseas Bank Limited  
Vehicle Usage :  
☐ For motor trade ☐ For hire and reward  
☐ For embassy use ☐ For delivery/logistic purpose  
☐ For driving instruction ☐ For rallying or racing purposes  
☐ For test drive purposes ☐ For business of Insured, Insured's Employer or Partner  
☐ For social, domestic and pleasure purposes ☐ For Law Enforcing, Security and/or Emergency services  
☐ For social, domestic and pleasure purposes, travelling to and from work and business of Insured, Insured's Employer or Partner ☒ For social, domestic and pleasure purposes and travelling to and from work  
☐ For Hire & Reward to carry goods and/or passengers

Has the vehicle been modified (including the addition of accessories)? ☒ No ☐ Yes

If yes, please provide the list of fixtures and accessories added, its sum insured and whether it affects the vehicle's performance. Please also attach all supporting documents, including LTA approval and a copy of invoice(s) relating to the modification(s). Further supporting documents/ information may be requested if necessary.

## ABOUT THE NAMED DRIVER(S)

Details of the named driver(s) to be included (Name, ID No., Nationality, Birth Date, Gender, Marital Status, Driving Experience, Occupation, Relationship to Policyholder)

CHEW CHIAO KEE, S1369676D, Singaporean, 24-Jul-1959, Male, Married, 42.00Yrs, Retirees, Spouse

Driver's Name	Any physical disability or illness that may impair your driving?	Any doctor letter certifying you are fit to drive?	If Yes, please provide details.
CHEW CHIAO KEE	<input type="checkbox"/> No <input type="checkbox"/> Yes	<input type="checkbox"/> No <input type="checkbox"/> Yes	
	<input type="checkbox"/> No <input type="checkbox"/> Yes	<input type="checkbox"/> No <input type="checkbox"/> Yes	
	<input type="checkbox"/> No <input type="checkbox"/> Yes	<input type="checkbox"/> No <input type="checkbox"/> Yes	

Please provide At Fault Claim\* history in the last 3 years and/or record of revoked/suspended licence in the last 10 years. Otherwise, declaration will be taken as 'NIL'.

Driver's Name	Date of Accident	Date and Duration of Licence Revoked/Suspended	Reason for Revoked/Suspended Licence/Details of Accident	Applicable for At Fault Claims Only	
				Amount (\$)	Type of Claim (Own Damage / Third Party / Theft / Bodily Injury)
CHEW CHIAO KEE					

\*At Fault Claim refer to claims which result in the reduction of the No Claim Discount (NCD) [including claims where NCD is not affected only due to the NCD Protector benefit].

## ABOUT THE COVER

Period of Insurance : 26 Apr 2019 to 25 Apr 2020 Driver Restriction : NA  
Age Condition\* : All Age Condition Insuring with COE/PARF+ : Yes

\* This policy is subject to driver's age condition as stated above. If it is not a named driver basis policy, please note that the policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.  
\* When insuring without COE/PARF, please inform the financier(s) if vehicle financing is involved. In this instance, in the event of total loss, the Policyholder will recover the residual value of COE/PARF from LTA.



# COPY OF PROPOSAL FORM

Quotation No. : 1900090688 V1  
Issue Date : 04 May 2019

Producer Name : PREMIUM LEASING - AP  
Producer Code : 0504125200

## KEY BENEFIT DETAILS

Your Motor Insurance covers the following benefits:

Act of God, Strike, Riots and Civil Commotions, PA to Authorised Driver / Unnamed Passengers- \$10000, Dealer + AIG Authorised Workshops, PA Insured- \$100000, Fixture and Accessories (Cosmetic)- \$5000, Solar Film- \$1150, New For Old (36 months), Loss of Use 1800cc - 2000cc Optional, In-Car Camera Excess Waiver, Glass Roof/ Moon Roof/ Sun Roof/ Panoramic Glass Roof, NCD Protector

## EXCESS

### Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

### Section 2

Property Damage - \$0

Windscreen : \$100

### Named Driver

CHEW CHIAO KEE - \$1000 (Own Damage), CHEW CHIAO KEE - \$1000 (Own Damage)

## PREMIUM

Premium	: \$	1,912.34
GST ( 7%)	: \$	133.86
Total	: \$	2,046.20

Your Premium includes the following discount(s):

No Claim Discount - 50%

## TERMS AND CONDITIONS TO NOTE

Other terms and conditions apply. Please refer to the policy terms and conditions.



Quotation No. : 1900090688 V1  
Issue Date : 04 May 2019

Producer Name : PREMIUM LEASING - AP  
Producer Code : 0504125200

## IMPORTANT NOTICE

- If this proposal is accepted, it is a condition of this contract of insurance that for individually-owned policies, the premium due must be paid to the insurer/broker/agent before the inception of the cover. For corporate-owned policies, payment within 60 days of inception of cover on specified terms applies. If payment is not made within the required time, there will be no liability under this insurance.
- This document is not a contract of insurance. The specific terms, exclusions and conditions applicable to this insurance are set out in the policy terms and conditions.
- This quote is valid for only 30 days from date of issue. The premium quoted will change according to your latest No Claim Discount (NCD) and Safe Driving Discount (SDD) entitlements as well as changes in the risk.
- If the policy is subject to Driver's Age Condition, We will indemnify you or any authorised driver only if he/she meets the specified age condition. Please refer to the policy terms and conditions.
- This is an authorised workshop scheme that requires all claims-related repairs to be done at AIG's authorised workshops. The Certificate of Insurance will indicate where the motor vehicle ("Vehicle") can be repaired after an accident.
- In addition to the policy Excess, Young, and/or Inexperienced Driver Excess (YIDR) of \$3,000 (before GST) will apply to you or your authorised driver who is below the age of 23 (in the case of All Age Condition policies) and/or has less than 2 years' driving experience. The YIDR Excess is not applicable to (i) Named Drivers policies and (ii) any other policies which expressly exclude the YIDR Excess.
- All modifications made to the Vehicle must also be declared to AIG and is subject to AIG's acceptance. If accepted, additional terms and conditions may apply. If you fail to disclose such modifications to AIG, the policy may be void and you may not receive any benefits under the policy.
- If you have the NCD Protector benefit, please note that the NCD protected under this benefit is not transferable to any other insurer and offer to renew the policy is not guaranteed.
- If the policy is a private car policy, all third party liability incurred by your authorised driver will be settled by AIG even if your authorised driver owns a vehicle insured by another insurer.
- This Policy is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact AIG Asia Pacific Insurance Pte. Ltd. or visit the AIG, GIA or SDIC web-sites ([www.aig.com.sg](http://www.aig.com.sg) or [www.gia.org.sg](http://www.gia.org.sg) or [www.sdic.org.sg](http://www.sdic.org.sg))

## ACKNOWLEDGEMENT AND DECLARATION

I/We declare that:

- I/we am/are the registered owner of the above mentioned Vehicle.
- The Vehicle has been and will be kept in good condition.
- The above particulars are true and correct and I/we agree that my/our warranties, declarations and disclosures herein shall form the basis of the contract between AIG and myself/ourselves.
- I/we understand that I/we must inform AIG immediately if any of the information that I/we have given AIG changes or is no longer accurate. I/we understand and acknowledge that it is my/our duty to disclose fully and faithfully, all the facts which I/we know or ought to know in respect of this proposed insurance and to ensure that all information provided to AIG is accurate and updated. Information that I/we should disclose to AIG would relate to the Vehicle and to myself/ourselves or my/our authorised driver(s). Examples of such information include a change in occupation or nature of business, a change in claim experience, revocation/suspension of driver licence/ traffic related convictions, physical impairment(s) or illness(es) affecting driving ability, modification(s) done to the Vehicle or a change in the usage of the Vehicle. I/we understand and acknowledge that these information could result in additional premium being payable by me/us and different terms and conditions being applied to this insurance. I/we understand and acknowledge that if such information is not disclosed to AIG, my/our policy may be void and I/we may not receive any benefits under the policy.
- I/we understand that AIG will verify the No Claim Discount (NCD) with my/our existing/ex-insurer on the declared NCD entitlement. Unless otherwise required to do so by AIG, I/we hereby undertake to pay any difference in the premium amount owing which may arise in the event of a discrepancy between the NCD provided by my/our existing/ex-insurer and the declared NCD by me/us. I/we understand and acknowledge that failure to pay the difference in premium will result in the policy ceasing to be in force either upon the expiry of any notice which AIG may give for the purpose of cancelling the policy or if no such notice is given, upon the expiry of such reduced period of coverage as I/we am/are ratably entitled to, having regard to the portion that the premium paid bears to the actual premium payable.
- I/we am/are ordinarily resident(s) in Singapore as defined by the Insurance Act (Cap. 142) (Amendment of First Schedule) Order 2010.
- I/we have received, read and understood, or have been advised of and understand, the contents of the brochure and/or any information material relating to this insurance product. I agree and consent, and if I am submitting information relating to another individual, I represent and warrant that I have the authority to provide that information to AIG. I have informed the individual about the purposes for which his/her personal information is collected, used and disclosed as well as the parties to whom such personal information may be disclosed by AIG, as set out in the contents of the consent clause contained below and the individual agrees and consents, that AIG may collect, use and process my/his/her personal information (whether obtained in this application form or otherwise obtained) and disclose such information to the following, whether in or outside of Singapore:
  - AIG's group companies;
  - AIG's (or AIG's group companies') service providers, reinsurers, agents, distributors, business partners;
  - brokers, my/his/her authorized agents or representatives, legal process participants and their advisors, other financial institutions;
  - governmental/regulatory authorities, industry associations, courts, other alternative dispute resolution forums, for the purposes stated in AIG's Data Privacy Policy which include:
    - Processing, underwriting, administering and managing my/his/her relationship with AIG;
    - Audit, compliance, investigation and inspection purposes and handling regulatory/governmental enquiries;
    - Compliance with legal or regulatory obligations, risk management procedures and AIG internal policies;
    - Managing AIG's infrastructure and business operations; and
    - Carrying out market research and analysis and satisfaction surveys.

Note: Please refer to (and if submitting information relating to another individual, refer such individual to) the full version of AIG's Data Privacy Policy found at [http://www.aig.com.sg/sg-privacy\\_1030\\_237853.html](http://www.aig.com.sg/sg-privacy_1030_237853.html) before you provide your consent, and/or the above representation and warranty.

I also consent, and if I am submitting information relating to another individual, I represent and warrant that such individual also consents, to AIG, AIG's group companies, service providers and business partners using, processing and disclosing my/his/her personal information to:

- Enroll me/him/her in contests, prize draws and similar promotions; and
- Contact me/him/her to market other insurance, and/or financial products and/or services of AIG, AIG's group companies and/or AIG's business partners.

If you or such individual wishes to opt out of being enrolled in contests, prize draws and similar promotions and from receiving marketing messages, please send an SMS to 76161 in the following format "optout<space>NRIC/FIN number" or call us at +65 6419 3000. Alternatively, you or such individual can opt out via our website at <https://www-411.aig.com.sg/contactus/CustomerForm.aspx>.

0504125200

PREMIUM LEASING - AP  
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Signature of Proposer & Company Stamp (if applicable)

Date:

Steffany Loh

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/0671/2019/DY/TF  
**Date** : 25-May-19

**Vehicle NOT IN workshop. Kindly arrange for survey.**

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mdm. Tan Hoon Moi  
**Address** : Blk 842C Tampines Street 82  
#15-40  
Singapore 523842  
**Telephone** : (HP)+65 91068618  
**Type of Claim** : Own Damage Claims  
**Policy No.** :  
**Vehicle No** : **SML 7377 A**  
**Model Code** : Audi Q2 1.0 TFSI S tronic  
**Model / Year** : Apr-19  
**Engine No** : CHZ C26292  
**Chassis No** : WAUZZZGA7KA020952  
**Mileage** :  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 15-May-19  
**Place of Accident** : Jewel Changi at Basement 2-

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SML 7377 A

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy.	S/N \$ 360.00 ✓
2	To remove and transfer aircon condenser, radiator, additional radiator, electrical fans and control unit. To carry out vacuum/regas and to pressurise cooling system.	S/N \$ 1,200.00 ?
3	To remove front fittings, dismantle front bumper, lhs front fender. Remove and renew lock carrier and aling console to position. Renew bumper, fender, damaged fittings and reinstall all parts removed.	\$ <del>3,500.00</del> 825
4	To respray front bumper, rhs front fender and bonnet.	\$ <del>2,300.00</del> 1000
5	To carry out diagnostic check.	S/N \$ 192.00 ✓
TOTAL LABOUR CHARGES		: <u>\$ 7,552.00</u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SML 7377 A

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>de ✓</i>	\$ 1,706.00	
2	FRONT BUMPER ADAPTER - LH <i>?</i>	\$ 32.00	
3	FRONT BUMPER GUIDE SECTION - LH <i>?</i>	\$ 32.00	
4	FRONT BUMPER SPOILER <i>X M</i>	\$ 273.00	
5	FRONT FENDER - LH <i>repair ✓</i>	\$ 1,047.00	
6	FRONT FENDER ATTACHMENT PARTS <i>X M</i>	\$ 36.00	
7	FRONT FENDER BRACE - LH <i>X M</i>	\$ 29.00	
8	FRONT FENDER RIVET <i>X M</i>	\$ 36.00	
9	FRONT FENDER BRACKET - LH <i>X M</i>	\$ 43.00	
10	FRONT FENDER SMALL BRACKET - LH <i>X M</i>	2 \$ 28.00	
11	FRONT WHEEL HOUSING LINER - LH <i>X M</i>	\$ 183.00	
12	FRONT WHEEL ARCH TRIM - LH / RH <i>X M</i>	\$ 588.00	
13	HEADLIGHT - LH <i>sc -</i>	\$ 4,491.00	
14	HEADLIGHT MOUNTING - LH <i>?</i>	\$ 107.00	
15	LOCK CARRIER <i>?</i>	\$ 907.00	
16	COOLANT <i>?</i>	\$ 138.00	
17	SUNDRIES <i>?</i>	\$ 400.00	
<b>TOTAL SPARE PARTS</b>		<b>\$ 10,076.00</b>	
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 7,552.00</b>	
<b>GRAND TOTAL</b>		<b>\$ 17,628.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 6841 1183

*Handwritten signature and date 4/6/19*

## Telefax

Name

: *Pasul - Hp 90010068*

Surveyed Date

: *03/06/19 @ 1045*

Authorised Date

: *4 days*

Excess Cost

: *EXCESS: TBA*

Liability

: *REVERT*

Remarks

: *Resurvey before part*

## Please Note

- : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 May 2019		04 Jun 2019 12:16 <a href="#">Edit Adj Rpt</a>	<b>S\$9,162.00</b> <a href="#">Edit Estimates</a>	<b>S\$9,162.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	TAN HOON MOI, ID: S1790503A, Tel: +6591068618								
Vehicle Reg. No.:	SML7377A	Date of Loss:	15/05/2019 18:00 - :59 [19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 5600716082SG	Policy/Cover Note No.:	1900090688 (Comprehensive)						
		Excess:	S\$4,000.00						
Repairer:	Premium Autocare Centre (Alexandra) 281 Alexandra Road, 159938 Alexandra - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Nadaraja, Deeban] Deebanalnadaraja.Nadaraja@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 14/06/2019]								
Driver/Custodian:	KYRIE CHEW SU ANN (29 / Female) , NRIC: S9019397Z, Tel: +6587773037 Email: KYRIECHEW@OUTLOOK.COM								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (06/06/2019): Alert - Adj Mandate Approved (S\$9162.00) - SML7377A - Claim Handler: Nadaraja, D...</li> <li>AIG_SG (04/06/2019): SML7377A / OD / 15/05/2019 / Coverage &amp; Excess update</li> <li>AIG_SG (04/06/2019): SML7377A / OD / 15/05/2019 / Coverage &amp; Excess update</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents


































**\*SML7377A (5600716082SG)**

OD

May 15 2019 6:00PM

[TAN HOON MOI]

Premium Autocare Centre

<a href="#">Upload Documents</a>		<a href="#">Upload Photos</a>	<a href="#">Compose New Letter</a>	<a href="#">Upload Video</a>	<a href="#">Upload Audio</a>	<b>View</b> <a href="#">View in Browser</a> <input type="button" value="v"/>	
<b>Assessment Reports</b>						1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	04/06/19 14:03	Adjuster Immediate Advice		Load HTM	<input type="checkbox"/>		
<b>Photos/Images</b>						3 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
2	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
3	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
4	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
5	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
6	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
7	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
8	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
9	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
10	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
11	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
12	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
13	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
14	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
15	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
16	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
17	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
18	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
19	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
20	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
21	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
22	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
23	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
24	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
25	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
26	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
27	04/06/19 13:38	General View		Load JPG	<input checked="" type="checkbox"/>		
<b>Documentation</b>						1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	04/06/19 13:38	estimate		Load PDF	<input type="checkbox"/>		
2	04/06/19 13:38	Singapore Accident Statement		Load PDF	<input type="checkbox"/>		
3	04/06/19 13:38	Certificate of Insurance		Load PDF	<input type="checkbox"/>		
4	04/06/19 13:38	Driver's Driving License and NRIC		Load PDF	<input type="checkbox"/>		
5	24/06/19 08:57	ADDENDUM SHEET		Load PDF	<input type="checkbox"/>		

## Linked Accident Report Documents

			View	View in Browser
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	16/05/19 17:30	Accident Statement	Load HTM	
2	21/06/19 18:37	Addendum Sheet	Load JPG	<input checked="" type="checkbox"/>
3	21/06/19 18:37	Accident Statement Addm. #1	Load HTM	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	16/05/19 17:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	16/05/19 17:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	16/05/19 17:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	16/05/19 17:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
5	16/05/19 17:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
6	16/05/19 17:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
7	16/05/19 17:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
8	16/05/19 17:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
9	16/05/19 17:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
10	16/05/19 17:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
11	16/05/19 17:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
12	16/05/19 17:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
13	16/05/19 17:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
14	16/05/19 17:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
15	16/05/19 17:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
16	16/05/19 17:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	16/05/19 17:26	Sketch Plan	Load JPG	<input checked="" type="checkbox"/>
2	16/05/19 17:26	Sketch Plan #2	Load JPG	<input checked="" type="checkbox"/>
3	16/05/19 17:30	Accident Sketch Plan	Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid #ccc; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			



# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG19009832/R1TD3E2

Date: 26/06/2019

### REFERENCE

Insured/Claimant: TAN HOON MOI Policy No: 1900090688  
Date of Loss: 15/05/2019 Nature of Claim: OD Claim No: 5600716082SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SML7377A**  
Make & Model: AUDI Q2, 999cc TFSI S-TRONIC (A) Engine No: CHZC26292  
Reg. Date: 26/04/2019 (Man. Year: 2018) Chassis No: WAUZZZGA7KA020952  
Colour: Black Odometer: 2718 km  
Engine Capacity: 999 cc  
Market Value/New Car Price: S\$138,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16  
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm  
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,076.00	6,785.00	3,291.00	32.66
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,552.00	2,377.00	5,175.00	68.52
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>17,628.00</b>	<b>9,162.00</b>	<b>8,466.00</b>	<b>48.03</b>
<b>- Excess (S\$)</b>	<b>4,000.00</b>	<b>4,000.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>13,628.00</b>	<b>5,162.00</b>	<b>8,466.00</b>	<b>62.12</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>953.96</b>	<b>361.34</b>	<b>592.62</b>	<b>62.12</b>
<b>Nett Amount (S\$)</b>	<b>14,581.96</b>	<b>5,523.34</b>	<b>9,058.62</b>	<b>62.12</b>

### INSPECTION

Date of Assignment: 04/06/2019  
Date Inspected: 03/06/2019 Inspected At: Premium Autocare Centre (Alexandra)  
281 Alexandra Road  
Singapore 159938  
Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL

Manager: DENISE TAY KWEE CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$2,816.00 NETT)

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,706.00 FS	*1,706.00 FS
2	1		*FRONT BUMPER ADAPTER - LH	* Check	32.00 FS	*- FS
3	1		*FRONT BUMPER GUIDE SECTION - LH	* Check	32.00 FS	*- FS
4	1		*FRONT BUMPER SPOILER	Not Necessary	273.00 FS	*- FS
5	1		*FRONT FENDER - LH	Repair	1,047.00 FS	*- FS
6	1		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	36.00 FS	*- FS
7	1		*FRONT FENDER BRACE - LH	Not Necessary	29.00 FS	*- FS
8	1		*FRONT FENDER RIVET	Not Necessary	36.00 FS	*- FS
9	1		*FRONT FENDER BRACKET - LH	Not Necessary	43.00 FS	*- FS
10	2		*FRONT FENDER SMALL BRACKET - LH	Not Necessary	28.00 FS	*- FS
11	1		*FRONT WHEEL HOUSING LINER - LH	Not Necessary	183.00 FS	*- FS
12	2		*FRONT WHEEL ARCH TRIM - LH / RH	Necessary	588.00 FS	*588.00 FS
13	1		*HEADLIGHT - LH	Scratched	4,491.00 FS	*4,491.00 FS
14	1		*HEADLIGHT MOUNTING - LH	* Check	107.00 FS	*- FS
15	1		*LOCK CARRIER	* Check	907.00 FS	*- FS
16	1		*COOLANT	* Check	138.00 FS	*- FS
17	1		*SUNDRIES	* Check	400.00 FS	*- FS
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					10,076.00	6,785.00

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO REMOVE AND TRANSFER AIRCON CONDENSER, RADIATOR, ADDITIONAL RADIATOR, ELECTRICAL FANS AND CONTROL UNIT. TO CARRY OUT VACUUM / REGAS AND TO PRESSURISE COOLING SYSTEM (* Check)	New	1,200.00	0.00
3	TO REMOVE FRONT FITTINGS, DISMANTLE FRONT BUMPER, LHS FRONT FENDER. REMOVE AND RENEW LOCK CARRIER AND ALING CONSOLE TO POSITION. RENEW BUMPER, FENDER, DAMAGED FITTINGS AND REINSTALL ALL PARTS REMOVED	New	3,500.00	825.00
4	TO RESPRAY FRONT BUMPER, RHS FRONT FENDER AND BONNET	New	2,300.00	1,000.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>7,552.00</b>	<b>2,377.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >