

ASS. REC. BY:

REF: CS/Asm 1900989 / Bvd307 Special Instruction:

Surveyor: Lim**ASSIGNMENT (Office)**From (Person): Chun Xin you of Asm (AXA) Date/Time: 31.5.2019

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

**OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS**To Inspect Vehicle No: YP 3374XInsured: YQ 277Bat Workshop m/s Kaizen motorTel: 91500670of 68 Kaki Bukit Ave 6 #02-12

Policy No: \_\_\_\_\_

Claim No: 59 mo10HF

Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_

(Client's Record)

D.O.A. 16.5.20196.6.2019 After 12:00pm

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement: \_\_\_\_\_

Date/Time: 3.6.2019 10:11a.mPerson Contacted: Shawn YapVehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate Inspection: 48 sending Craxent Singapore 416615.
	YP 3374X - NA/INC 19008790/h4 D.O.A. - 16/05/2019

12/6/19	Send preli revised via SMART claim
---------	------------------------------------

19/6/19	@ 204pm LS \$2700 confirmed with Shawn (Red 2552, 4990)
---------	---



## New Message

Type \*

☒ Message

Subject \*

IA SUBMITTED FOR YP 3374X

Message \*

Dear Xin You,  
Please be informed that IA submitted. Thanks Veron Chen

Cancel

Send



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

### Immediate Advice

To : AXA Insurance Pte Ltd

Date: 12/6/2019

#### Survey details

Date of loss	16/5/2019
Date of appointment	31/5/2019
Date of survey	7/6/2019
Location of survey	KAIZEN MOTORS PTE LTD

#### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	YP 3374X
Make and Model	ISUZU NHR85AUE4A R1
Date of registration	28/6/2016
Excess	NIL
Market Value	\$44,000.00
Parf Rebate	\$12,592.00
Nett Loss	\$31,408.00

#### Repair details

Initial Estimate	\$5,252.00
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#### Proposed/Revised repair cost:

Parts	\$1,907.00
"Check items (Estimated)	\$1,820.00
Labour	\$3,727.00
Total	
Lump Sum (Estimated)	

Number of days of repair	4 (estimated)
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#### Remarks:

The vehicle sustained damages at the front portion

Damages Consistent




## Service Request Details

Claim

S9M01OHF

Reference

None 

Loss Date

16 May 2019

Report Date

24 May 2019 10:02:24 AM

Request Date

31 May 2019

Due Date

10 June 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pre-Repair Survey

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

YP3374X

Model

TBC

Service Address

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...

Primary Contact/Insured

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LIM KIAN SENG FOOD SUPPLIER PTE LTD  
BLOCK 6 PASIR PANJANG, WHOLESALE CENTRE, #01-224, 110006, Singapore  
63380083  
JEUNESSE@VIRTUALINVEST.BIZ

Claim Handler

---

CHEN Xinyou

chen.xinyou@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

From: Elaine Toh <Elainetoh@visionlawllc.com>  
Sent: Friday, 31 May, 2019 11:37 AM  
To: 'DHAKAL Raghav'  
Cc: 'motor.survey@axa.com.sg'  
Subject: RE: Acknowledgement Your ref : YP 3374 X (et) Our ref :S9M01OHF MC/DOM  
  
Importance: High

Our Ref: YP 3374 X (et)  
WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your email on even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of LKK Auto Consultants Pte Ltd - Marcus as the Single Joint Expert for this matter.

Venue: KAIZEN MOTORS PTE LTD  
68 Kaki Bukit Ave 6  
#02-12 ARK@KB  
Singapore 417896  
Contact: Shawn Yap @ 6384 1956 / 9150 0670 (Please call before going)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards,  
Elaine Toh  
Vision Law LLC  
Tel: 65342811 (Ext. 122)  
Fax: 65356802



**FOR SURVEYOR**

Please initial here after completion of pre-repair inspection.  
Thank you.

Appointed surveyor :  
(Name & Signature)

Date & Time of Inspection :

cc: YP 3374 X – By email only

From: DHAKAL Raghav [mailto:raghav.dhakal@axa.com.sg]  
Sent: Friday, 31 May, 2019 10:17 AM  
To: Elaine Toh  
Cc: CHIA Mary  
Subject: Acknowledgement Your ref : YP 3374 X (et) Our ref :S9M01OHF MC/DOM

Dear Sir

Without Prejudice

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Business  
Owner ID: 9000D

### Vehicle Details

Vehicle No.: YP3374X  
Vehicle to be Exported: No  
Intended Deregistration Date: 11 Jun 2019  
Vehicle Make: ISUZU  
Vehicle Model: NHR85AUE4A R1  
Primary Colour: White  
Manufacturing Year: 2016  
Engine No.: 4JJ12M4696  
Chassis No.: JAANHR85EG7100149  
Maximum Power Output: -  
Open Market Value: \$28,322.00  
Original Registration Date: 28 Jun 2016  
First Registration Date: 28 Jun 2016  
Transfer Count: 0  
Actual ARF Paid: \$1,417.00

### Intended PARF Rebate Details

PARF Eligibility: No  
PARF Eligibility Expiry Date: -  
PARF Rebate Amount: \$0.00

### Intended COE Rebate Details

COE Expiry Date: 27 Jun 2026  
COE Category: C - Goods Vehicle & Bus  
COE Period(Years): 10  
PQP Paid: \$17,876.00  
COE Rebate Amount: \$12,592.00  
Total Rebate Amount: \$12,592.00

The information contained herein is correct as at 11 Jun 2019

OK

Dep 6,370/yr  
531/mth

MV 44,000/2  
PV 12,592/2  
NV 31,308/yr

*[Signature]*  
11/6/19



## FREE VALUATION

Let us tell you how much your car can sell for!

No obligations and it's FREE!

How much is my car worth?



## Post an Advertisement

Sell it yourself! Advertise it at just

\$58 until it's SOLD!

Post an Ad

Advertiser Login

Ways of Selling

New 5 Years Coe Renewal Toyota Altis 1.6A



3.18%PA \$0 Admin Fees@GV  
 Finances 2 Years Warranty \$1800  
 Down Monthly From \$488  
 GV Credit Pte Ltd



Browse by Category

Sort by Date Posted

20 results/page

2 vehicles

Isuzu NHR85A

Advanced Search

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Isuzu	NHR85A	Any	Any	2016	Any	Any	Any	All
	Isuzu	NHR85A	\$46,000	\$6,370 /yr	29-Aug-2016	2,999 cc	51,800 km	Truck	Available
	<b>Fuel Type: Diesel</b> Low Mileage! 100% Accident Free! 1 Owner Only! Very Well Maintained! Posted: 06-Jun-2019 Tags: 2016 Isuzu NHR85A, 2016 Isuzu nhr85a, Isuzu NHR85A, Isuzu nhr85a, Isuzu, NHR85A, nhr85a, Used Isuzu								
	Isuzu	NHR85A	-	N.A	29-Aug-2016	2,999 cc	-	Truck	SOLD
	<b>Fuel Type: Diesel</b> Latest Arrival! Most Valued Buy! Beautiful White Unit With Original Condition! Peace Of Mind! Fully Serviced At Agent. 100% Accident Free! Lowest Genuine Mileage At 51800km! Well Maintained By Only 1 ... Posted: 15-May-2019 Tags: 2016 Isuzu NHR85A, 2016 Isuzu nhr85a, Isuzu NHR85A, Isuzu nhr85a, Isuzu, NHR85A, nhr85a, Used Isuzu								

Save this search criteria, to get email alerts whenever a match is found.

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	17/05/2019 14:56
Date Of Accident	16/05/2019 13:30
Exact Location Of Accident	W COAST HWY NEAR PASIR PANJANG EXIT
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	YP3374X
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LAU BOON HENG KWEI TEOW & NOODLE MANUFACTORY
Co Reg No	07959000D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-64420784

### Vehicle Particulars

Manufacturer	ISUZU
Model	-
Exact Purpose for which vehicle was being used at time of accident	WORKING

Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY

Vehicle Category	COMMERCIAL VEHICLE
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### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5094109319-01
Cover Note Number	-

### Driver

Name of Driver	ZHAI XIANRONG
NRIC No	G8640070M
Date Of Birth	25/05/1971
Occupation	OUTDOOR
Date Of Driving Pass	13/09/2018
Driving Experience	0 YEAR AND 8 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-93551028
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address 96J JALAN SENANG  
 Postcode 418489  
 Was driver an employee of the Insured's Company YES  
 If No, Relationship of the Driver with the Insured  
 Vehicle Registration Number of Driver's Own Vehicle -  
 -  
 -  
 Insurance Company of Driver's Own Vehicle -  
 -  
 -

#### General Information of the Accident

Type Of Accident HIT BY FALLEN TREE / OTHER OBJECTS  
 Weather Conditions CLOUDY  
 Road Surface WET

#### Other Information

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles (including own vehicle) involved in the accident 2  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance?  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 1

#### Details of Police Action

Was the accident reported to the police? YES  
 If Yes, Please state which Police Station  
 Police Station Name BEDOK SOUTH NEIGHBOURHOOD POLICE CENTRE  
 Police Station Address ROAD: 20 CHAI CHEE DRIVE , POSTCODE: 469045 , COUNTRY: SINGAPORE  
 Police Station Contact TEL NO: 1800-2448999 - FAX NO: 62446558  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

#### Circumstances of Accident

PLEASE REFER TO POLICE REPORT.

#### Attachment(s)

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? NO  
 Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number YQ877B  
 Vehicle Make/Model/Colour  
 Details Of Properties  
 Vehicle Category COMMERCIAL VEHICLE  
 Name of Driver  
 NRIC/Passport Number  
 Contact Number  
 Address  
 Postcode  
 Insurance Company Name  
 Nature Of Damage

No. Of Passenger (Including Driver)

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:



程光榮

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Handwritten signature of Reporting Centre Personnel.

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

B = YQ 877 B

W Coast Hwy near Pasir Panjang Erit

Please Refer to Police Report

I/We declare the foregoing particulars are true in every respect.

翟光榮

*[Signature]*

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



# SINGAPORE POLICE FORCE



T/20190516/2090

Police Station Of Origin:  
Bedok South N.P.C  
20 Chai Chee Drive SINGAPORE 469045  
Tel No: 1800-2448999

1 of 3

Report No. T/20190516/2090

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 16/05/2019 15:53	Vide Report No.:	Station Diary No.: 25
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**Informant's Particulars**

Name of Informant: ZHAI XIANRONG			Address:	
ID Type / ID No.: FIN NO / G8640070M			Contact No.:	Mobile: 9355 1028
Nationality: CHINESE			Home/Office:	
			Email:	
Sex: Male	Age: 47	Date of Birth: 25/05/1971	Type of Informant: Driver	
Race: Chinese			Language:	Institution / School Name:
Occupation: DRIVER			Driving Licence Information: Class: 2B,3	Date of Expiry:

**General Information of the Accident**

Type of Accident:	Injury Government Vehicle	Drink Drive: No	Date/Time of Accident: 16/05/2019 13:30	Type of Location: Straight Road
Location: Along Road 1 PASIR PANJANG ROAD  Towards Kent Ridge Park				
Weather: Cloudy		Road Surface: Wet		Road Speed Limit:
Traffic Flow: Two Way		Traffic Control: Not Controlled		Traffic Volume: Moderate
Type of Collision: Moving Vehicle Against - Road Divider/Kerb/Railings				Anyone conveyed by ambulance: No

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
YP3374X	Lorry			Yellow	Slightly Damaged	0
YQ877B	Lorry			White	Seriously Damaged	0

**Details of Vehicle Insurance**

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
YP3374X	NTUC Income Insurance Co-Operative Limited		28/06/2018	27/06/2019





**SINGAPORE  
POLICE FORCE**



T/20190516/2090

Police Station Of Origin:  
Bedok South N.P.C  
20 Chai Chee Drive SINGAPORE 469045  
Tel No: 1800-2448999

2 of 3

Report No. T/20190516/2090

**CONTINUATION OF REPORT**

<b>Details of Person Involved</b>			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
<b>Driver</b>			
Name	ZHAI XIANRONG	ID No.	G8640070M
Related Vehicle	YP3374X (Lorry)	Contact No.	9355 1028
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 2B,3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

**Brief Details.**

On 16/5/2019 at 1330 hrs, I was driving my lorry along Pasir Panjang Road travelling along the lane nearest to the road divider.

Out of a sudden, a lorry from travelling on the opposite direction, mount on the center divider. The vehicle had knocked down a tree and a lamppost installed at the middle divider. This caused the tree and lamppost to bend and fall to my side of the road.

My vehicle was not able to avoid in time as such collided onto both the debris, head one.

At the point of time, the other driver seems to be injured. I informed my boss and was told to leave the place after taking photos of the scene. The company will be pursuing for insurance claim.

There is no in car camera in my vehicle. There were no police or ambulance at scene.

My front bonnet sustained an inward dent, where as, the other party had a dislodged front bumper.



# KAIZEN MOTORS

KAIZEN MOTORS PTE. LTD.

68 Kaki Bukit Avenue 6, #02-12 Ark@KB, Singapore 417896

UEN: 201502816H

GST Reg No. 201502816H

Tel: (+65) 6384 1956

Fax: (+65) 6384 1957

Webpage: <https://www.kaizenmotors.com.sg>



kaizenmotorsingapore



kaizen\_motors



kaizenmotors

Date : 08/06/2019

Vehicle No : YP3374X

Model : ISUZU

Mileage :

## Accident Damaged Parts

No	Job Description	Qty	Price / Unit	Amount	
1	FRONT PANEL	1	\$ 440.00	\$ 440.00	DDV ✓
2	FRONT GRILLE	1	\$ 302.00	\$ 302.00	CRAV ✓
3	FRONT BUMPER	1	\$ 353.00	\$ 353.00	BT ✓
4	FRONT L/H WIPER NOZZLE	1	\$ 25.00	\$ 25.00	NNX ✓
5	FRONT R/H SIDE MIRROR	1	\$ 98.00	\$ 98.00	CRAV ✓
6	FRONT R/H SIDE MIRROR ARM	1	\$ 226.00	\$ 226.00	BT ✓
7	FRONT R/H SIDE PANEL	1	\$ 185.00	\$ 185.00	BT ✓
8	FRONT R/H HEADLAMP	1	\$ 273.00	\$ 273.00	CRAV ✓
9	CLIPS	10	\$ 3.00	\$ 30.00	NEC ✓
10	LABOUR FOR CHECKING ON WIRING		\$ 120.00	\$ 120.00	✓
11	LABOUR FOR DISMANTLING & REPLACING OF ACCIDENT DAMAGED PARTS, INCLUDING WELDING, KNOCKING, REPAIRING, STRAIGHTENING, RESHAPE & ADJUSTMENT OF FRONT BUMPER, PANEL, GRILLE, SIDE PANEL, SIDE MIRROR ARM & HEADLAMP		\$ 1,900.00	\$ 1,900.00	9.00 ✓
12	SPRAYPAINTING & PUTTY OF FRONT PANEL, GRILLE, BUMPER, SIDE PANEL		\$ 1,100.00	\$ 1,100.00	8.00 ✓
13	LABOUR FOR CHECKING ON AIRCON PIPE & TOP UP GAS		\$ 200.00	\$ 200.00	NNX ✓

Repair days 4  
1-ump sum repair

12/6/19

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

11/6/19 TGM

Sub-Total	\$	5,252.00
GST 7%	\$	367.64
Grand Total	\$	5,619.64

## **Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 17 June 2019 3:04 PM  
**To:** claims@kaizenmotors.com.sg; SUR  
**Subject:** YP 3374X  
**Attachments:** MARKING.pdf

Dear Shawn,

Offer Lump Sum \$2700 @ 4 working days

Parts -\$1907 (less 15%)=\$1620.95

Labour-\$1750

Total-\$3370.95 (less 20%)=\$2696.76

Please check and confirm

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)