

Surveyor:

cks

DOI:

ASSIGNMENT

4/16/2019

Date / Time:

30/5/19

Registered b. Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.

Name of Insured

Insured Tel No.

Excess Sec II :SS

Is driver the owner?

( YES / NO )

HP:

D.O.A: 24/5/19

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

GBF 7984 J



INSRS:

WSP: Ann

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

GBF 7984 J - X

STAGE

DATE / PIC

25/6/19

Confirm accident details inform TP claim.  
Letter send out

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler: Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

25/6/19

Email workshop liability unclear

26.02.20

GBE REQUESTED TO SUBMIT W/P REPORT.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

50

(Agreed / Assessed) BOLA S/N No.:

NIL 18

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: 10/19

3) Survey fee: +300

COPY SENT

08/11/13

ASS. REC. BY: MARMS

REF

RBE

## ASSIGNMENT

From: \_\_\_\_\_ Date: 04/6/19

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: GBF 7984Jat Workshop m/s AIMof 23 KAWI BUKIT AVE 4 #04-01 KAWI BUKIT

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.Bal. or Market Value: 53k.

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: ✓ Consistent? : Yes or NoEst. Repairs: 4 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

4403N

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: GBF 7984J Yr Regn: 3.17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or (M)

Make: Toyota Dyna c.c. 2982Colour: white A/C: Insured / Std / NI / NASp. Reading: no key T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTFAT35470K207430Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/70R15 CSTireR: 155-R12

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or maxxis

Front

Rear

R/Bal. 6 mm R/Bal. 6/6 mmL/Bal. 6 mm L/Bal. 6/6 mmD.O.A. 24/5/19 D.O.I. 4/6/19

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

6/6/19 LTA 38683  
 1/5 # 2650 confirmed with Kelvin

(850: 13,931.25 60%)

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: \_\_\_\_\_

1)

☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

S + RS \$ \_\_\_\_\_

Photos \_\_\_\_\_

Others \_\_\_\_\_

TOTAL

Report Format : \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA  
Our ref: CC4/QBE19009809/Uwa3

Date: 06/06/2019

The Motor Claims Department  
M/s QBE INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**GBF 7984J**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 04/06/2019 at the premises of M/s Automobile Integrated Management Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	6,581.25	(est.)
Revised Estimate Amount	: S\$	2,650.00	(est.)
"Check" Items Amount	: S\$	-	(est.)
Total (Including Check Items)	: S\$	2,650.00	(est.)
Market Value	: S\$	-	(est.)
LTA Reimbursement Value	: S\$	-	(est.)
Nett Value	: S\$	-	(est.)

**Description of Damage:**

The vehicle sustained damages at the  
O/S Rear Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

MARCUS CHUA  
Licensed Appraiser

# AIM

- Automobile Integrated Management Pte Ltd  
(Business Reg no. 2016052970)  
Office: 28 Sin Ming Lane #07-147  
Midview City Singapore 573972  
Workshop: 23 Kaki Bukit Ave 4 #04-01 (south wing) Singapore 415933  
Email: [automim.claim@gmail.com](mailto:automim.claim@gmail.com)

Our Ref: AC2019014/TP/GBF7984J - 24.05.2019

19

CONC

ITEMS	QTY	PARTICULAR
-------	-----	------------

AMOUNT \$\$

✓	2,100.00	X
✓	<u>2,560.00</u>	
✓	195.00	X
✓	210.00	X
✓	<u>210.00</u>	
\$	5,275.00	
\$	<u>1,318.75</u>	
\$	3,956.25	

LESS 25%

## AMOUNT S\$

mer	280.00	250
mer	320.00	300
mer	25.00	10
\$	625.00	

9 To remove damaged body parts with all necessary components/attachments apply hot-works where necessary repair,reshape body dented panels in accordance with factory specifications replace new parts refit and align into position refit all necessary components/attachments

1,000.00 400

10	To spray paint replaced/repaired body parts inclusive of preparatory works and painting materials
11	To remove,refix rear cargo box aluminium panels

800.00 600

	200.00	50
\$	2,000.00	

not Adult  
also  
To the Adherer-  
4/6/19  
Hahn.

4/5 @ 2650

P-2311  
25%  
P-1737-25  
S.N-560.00  
(ahm-1050-00)  
3343-25  
202  
2024

> **Back to OneMotoring**

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 4403N

### Vehicle Details

Vehicle No.: GBF7984J

Vehicle to be Exported: No

Intended Deregistration Date: 06 Jun 2019

Vehicle Make: TOYOTA

Vehicle Model: DYNA 150 5MT

Primary Colour: White

Manufacturing Year: 2016

Engine No.: 1KD2679197

Chassis No.: JTFAT35Y70K207430

Maximum Power Output: -

Open Market Value: \$26,436.00

Original Registration Date: 13 Mar 2017

First Registration Date: 13 Mar 2017

Transfer Count: 0

Actual ARF Paid: \$1,322.00

### Intended PARF Rebate Details

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

### Intended COE Rebate Details

COE Expiry Date: 12 Mar 2027

COE Category: C - Goods Vehicle & Bus

COE Period(Years): 10

QP Paid: \$49,810.00

COE Rebate Amount: \$38,683.00

**Total Rebate Amount: \$38,683.00**

The information contained herein is correct as at 04 Jun 2019

OK

sgCARMART.COM

Login

Sign up

New Cars

Used Cars

Sell My Car

Directory

Products

Insurance

Articles

Forum

Resources

AVIVA

18% off now, promo code: CAR18

Get a quote

Post an Advertisement


Sell it yourself! Advertise it at just \$58 until it's SOLD!

Post an Ad

Advertiser Login

Ways of Selling


Nice Number Plate SL530005 To Go Along With Car!



Agent Unit With Warranty.  
Classy White On Black  
Avantgarde Scheme. Pristine  
Buy!  
StarAd

ABWIN

ONE-STOP



Browse by Category

Sort by Date Posted







20 results/page

8 vehicles

toyota dyna

Advanced Search

Submit

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	toyota dyna		Any	Any	2017	Any	Any	Any	Available
	Toyota Dyna	150 3.0M	\$57,800	\$6,810 /yr	27-Nov-2017	2,982 cc	7,689 km	Truck	Available
<b>Fuel Type:</b> Diesel Cheapest In Town, Price Negotible, No Need Repair, Still Under Warranty, Flexible In House Finance, Super High Trade In, Call Now! ABWIN Bus Pte Ltd Posted: 01-Jun-2019    Tags: 2017 Toyota Dyna, 2017 toyota dyna, Toyota Dyna, toyota dyna, Toyota, Dyna, dyna, Used Toyota									
	Toyota Dyna	150 3.0M	\$59,800	\$7,290 /yr	17-Aug-2017	2,982 cc	57,000 km	Truck	Available
<b>Fuel Type:</b> Diesel One Owner, Still Under Warranty! Most Reliable Lorry In The Market, Feel Free To Call Our Friendly Sales To Arrange For Viewing. Posted: 31-May-2019    Tags: 2017 Toyota Dyna, 2017 toyota dyna, Toyota Dyna, toyota dyna, Toyota, Dyna, dyna, Used Toyota									
	Toyota Dyna	150 3.0M	\$55,500	\$7,170 /yr	02-Mar-2017	2,982 cc	65,175 km	Truck	Available
<b>Fuel Type:</b> Diesel Urgent Sale, Come With Canopy, Excellent Condition, Road Tax Due On 1st September 2019, All New Tyres, Regular Servicing And Maintenance, Call For Test Drive. Posted: 30-May-2019    Tags: 2017 Toyota Dyna, 2017 toyota dyna, Toyota Dyna, toyota dyna, Toyota, Dyna, dyna, Used Toyota									
	Toyota Dyna	150 3.0M	\$58,800	\$7,200 /yr	02-Aug-2017	2,982 cc	21,650 km	Truck	Available
<b>Fuel Type:</b> Diesel Almost New Condition! Still Under Warranty! Most Reliable Lorry In The Market. One Meticulous Owner That Takes Excellent Care. Retractable Side Mirror Option. Euro 6 Engine. No Admin Charges For Full ... ABWIN (1994) Pte Ltd Posted: 27-May-2019    Tags: 2017 Toyota Dyna, 2017 toyota dyna, Toyota Dyna, toyota dyna, Toyota, Dyna, dyna, Used Toyota									
	Honda Crossroad (For Lease) Kindly approach Gibson at 9672 9559 for more details. Find out more!								
	Toyota Dyna	150 3.0M	\$59,500	\$7,590 /yr	05-Apr-2017	2,982 cc	30,000 km	Truck	Available
<b>Fuel Type:</b> Diesel Excellent Condition, Seldom Driven, \$15k Per Year. Good Mileage. Sale Without Canopy. Posted: 19-May-2019    Tags: 2017 Toyota Dyna, 2017 toyota dyna, Toyota Dyna, toyota dyna, Toyota, Dyna, dyna, Used Toyota									
	Toyota Dyna	150 3.0M	\$62,800	\$7,770 /yr	03-Jul-2017	2,982 cc	33,800 km	Truck	Available
<b>Fuel Type:</b> Diesel Original Condition, Still Under Borneo Warranty, Full Loan Trade In Welcome. Call Us Now For Viewing! ABWIN (1994) Pte Ltd Posted: 14-May-2019    Tags: 2017 Toyota Dyna, 2017 toyota dyna, Toyota Dyna, toyota dyna, Toyota, Dyna, dyna, Used Toyota									

Compare

https://www.sgcarmart.com/used\_cars/listing.php?RGD=2017&MOD=toyota dyna&RPG=20&VEH=0...

04-Jun-19

## Nivitha (LKK Auto)

---

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Thursday, 30 May 2019 3:02 PM  
**To:** 'assignments'  
**Subject:** NOA- GBF7984J Claim REF- VC 012631

10:07am @ 31/5/19  
vehicle. Not in  
person @ Jacyne

Our ref: VC012631

Dear all

Kindly assist to survey the third party vehicle.

regards

---

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



**From:** AIM PTE LTD <automim.claim@gmail.com>  
**Sent:** Thursday, 30 May 2019 11:53 AM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Subject:** Re: NOA- GBF7984J Claim REF- VC 012631

Hi Jenny,

Please appoint surveyor from LKK Auto Consultants Pte Ltd. Kindly advise the date and time for us to make arrangement with customer.

Thank you.

Regards,  
Jacyne

On Thu, May 30, 2019 at 11:45 AM Jenny Toh <jenny.toh@qbe.com> wrote:

Our ref : VC012631

Dear Jacyne

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

regards

---

**Jenny Toh**

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)   [LinkedIn](#)   [Twitter](#)



**From:** AIM PTE LTD <[automim.claim@gmail.com](mailto:automim.claim@gmail.com)>

**Sent:** Thursday, 30 May 2019 10:01 AM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** NOA- GBF7984J Claim REF- VC 012631

Hi Jenny,

Please find attached to advise further.

Thank you.



Regards,

Jacyné

--

**AIM**

tel: 91198371

-----  
IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

--

**AIM**

tel: 91198371

-----  
IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

**Mei Kwan (LKKAUTO)**

---

**From:** Mei Kwan (LKKAUTO)  
**Sent:** Wednesday, 19 June, 2019 7:59 PM  
**To:** Jenny Toh  
**Cc:** Admin A; Vivian Lau (LKKAUTO); CS A Team  
**Subject:** RE: NOA- GBF7984J Claim REF- VC 012631 \*\*\* LKK REF: CC4/QBE19009809/Uwa3  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; TP GIA REPORT.pdf

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**QBE ref: TBA**  
**LKK REF: CC4/QBE19009809/Uwa3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: GBF 7984J

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Tuesday, 4 June, 2019 9:46 AM  
**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** RE: NOA- GBF7984J Claim REF- VC 012631 \*\*\* LKK REF: CC4/QBE19009809/wa3

Hi Mei Kwan

Please find attached as per requested.

regards

---

**Jenny Toh**

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)   [LinkedIn](#)   [Twitter](#)



---

**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Friday, 31 May 2019 10:09 AM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: NOA- GBF7984J Claim REF- VC 012631

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

G.Nivitha| Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]  
**Sent:** Thursday, 30 May 2019 3:02 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** NOA- GBF7984J Claim REF- VC 012631

Our ref: VC012631

Dear all

Kindly assist to survey the third party vehicle.

regards

---

**Jenny Toh**

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)   [LinkedIn](#)   [Twitter](#)



+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



**From:** AIM PTE LTD <[automim.claim@gmail.com](mailto:automim.claim@gmail.com)>  
**Sent:** Thursday, 30 May 2019 10:01 AM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** NOA- GBF7984J Claim REF- VC 012631

Hi Jenny,

Please find attached to advise further.

Thank you.

Regards,

Jacyne

--

**AIM**

tel: 91198371

-----  
**IMPORTANT NOTICE :** The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

--

**AIM**



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/QBE19009809/Uwa3

28 June 2019

**Green City –Scape Pte Ltd**

101 Kitchener Road  
#03-34 Jalan Besar Plaza  
Singapore 208511

Dear Sir/Madam,

**ACCIDENT INVOLVING TP 7184B & GBF 7984J ON 24/05/2019**

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 08/07/2019, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau  
Case Handler

DID: 6841 8625

FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

## Asher Sng (LKKAUTO)

---

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Wednesday, 26 February 2020 2:07 PM  
**To:** Admin-D (LKKAUTO); assignments; Asher Sng (LKKAUTO)  
**Cc:** Admin A; claims-singapore  
**Subject:** RE: NOA- GBF7984J Claim REF- [VC012631]

Hi Asher

Can let me know the survey report ready, cos we need to send it to our lawyer.

Thank you.

regards

---

**Jenny Toh**  
Senior Assistant  
Claims / Asia  
1 Raffles Quay, #29-10 South Tower, Singapore 048583  
+65 6224 6633 | +65 6477 1225  
[Website](#) [LinkedIn](#) [Twitter](#)



---

**From:** Jenny Toh  
**Sent:** Tuesday, 25 February 2020 11:55 AM  
**To:** Nivitha (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'Asher Sng (LKK Auto)' <AsherSng@lkkauto.com>  
**Cc:** 'Admin A' <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>  
**Subject:** RE: NOA- GBF7984J Claim REF- [VC012631]

Hi Asher

Kindly let us have the report ASAP.

---

**From:** Nivitha (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 25 February 2020 11:39 AM  
**To:** Jenny Toh <jenny.toh@qbe.com>; 'assignments' <assignments@lkkauto.com>; 'Asher Sng (LKK Auto)' <AsherSng@lkkauto.com>  
**Cc:** 'Admin A' <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>  
**Subject:** RE: NOA- GBF7984J Claim REF- [VC012631]

Dear Jenny,

Thank you for the email.

Dear Asher,

Kindly assist

**FYNA Our Ref : CC4/QBE19009809/Uea3**

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jenny Toh (<mailto:jenny.toh@qbe.com>)

**Sent:** Tuesday, 25 February 2020 11:37 AM

**To:** Admin-D (LKKAuto); assignments

**Cc:** Admin A; claims-singapore

**Subject:** RE: NOA- GBF7984J Claim REF- [VC012631]

Hi all

Is the vehicle survey by LKK? And check whether the survey report ready?

**From:** Jenny Toh

**Sent:** Friday, 14 February 2020 11:42 AM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>

**Subject:** NOA- GBF7984J Claim REF- [VC012631]

Hi all

Is the survey report ready?

regards

---

**Jenny Toh**

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Friday, 31 May 2019 10:09 AM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: NOA- GBF7984J Claim REF- VC 012631

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

G.Nivitha| Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]  
**Sent:** Thursday, 30 May 2019 3:02 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** NOA- GBF7984J Claim REF- VC 012631

Our ref: VC012631

Dear all

Kindly assist to survey the third party vehicle.

regards

---

**Jenny Toh**

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



**From:** AIM PTE LTD <[automim.claim@gmail.com](mailto:automim.claim@gmail.com)>  
**Sent:** Thursday, 30 May 2019 11:53 AM



To: Jenny Toh <jenny.toh@gbe.com>

Subject: Re: NOA- GBF7984J Claim REF- VC 012631

Hi Jenny,

Please appoint surveyor from LKK Auto Consultants Pte Ltd. Kindly advise the date and time for us to make arrangement with customer.

Thank you.

Regards,  
Jacyne

On Thu, May 30, 2019 at 11:45 AM Jenny Toh <jenny.toh@gbe.com> wrote:

Our ref : VC012631

Dear Jacyne

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

regards

---

Jenny Toh  
Senior Assistant  
Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583  
+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



**From:** AIM PTE LTD <[automim.claim@gmail.com](mailto:automim.claim@gmail.com)>  
**Sent:** Thursday, 30 May 2019 10:01 AM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** NOA- GBF7984J Claim REF- VC 012631

Hi Jenny,

Please find attached to advise further.

Thank you.

Regards,

Jacyne

--

**AIM**

tel: 91198371

---

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

AIM

tel: 91198371

-----  
**IMPORTANT NOTICE :** The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.



This email has been checked for viruses by AVG antivirus software.

[www.avg.com](http://www.avg.com)

----- **IMPORTANT NOTICE :** The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

----- **IMPORTANT NOTICE :** The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC4/QBE19009809/Uea3q2

1 RAFFLES QUAY #29-10 SOUTH  
TOWERSINGAPORE 048583

Date : 27-02-2020



Code : QBE

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	YP 7184B	Veh. Inspected	GBF 7984J
Policy No.	8-V0018472-MVA	Coverage (\$)	0.00
Claim No.	VC012631	Excess (\$)	0.00
Assign From	JENNY	Assign Date	30/05/2019

**2. Vehicle Particulars & Condition**

Make & Model	TOYOTA DYNA (M)	c.c	2982
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTFAT35Y70K207430	Colour	WHITE
Odometer	-	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	195/70 R15	CST TIRES	6 mm
L/H Front Tyre	195/70 R15	CST TIRES	6 mm
R/H Rear Tyre	155 R12 (D)	MAXXIS	6/6 mm
L/H Rear Tyre	155 R12 (D)	MAXXIS	6/6 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION, DAMAGES SEE DETAILS.
--

**5. General Information**

Accident Date	24/05/2019	Inspection Date	04/06/2019
Survey held at	23 KAKI BUKIT AVE 4 #04-01		
Repairer	AUTOMOBILE INTEGRATED MANAGEMENT PL		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>4 Working Days</b>
-------------------------------------	-----------------------



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBF 7984J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	TAIL GATE	TO REPAIR SEE LABOUR	2,100.00	-
1	SIDE GATE RH	DENTED/ BENT	2,560.00	2,101.00
1	TAIL GATE HANDLE RH	TO REPAIR SEE LABOUR	195.00	-
1	TAIL GATE LOCK RH	TO REPAIR SEE LABOUR	210.00	-
1	REAR FENDER RH	BENT	210.00	210.00
	LESS 25% DISCOUNT		-1,318.75	-577.75
			3,956.25	1,733.25
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	TAIL GATE COMPANY NAME STICKER (SN)	NECESSARY	280.00	250.00
1	SIDE GATE COMPANY NAME STICKER (SN)	NECESSARY	320.00	300.00
1	70KM/H STICKER (SN)	NECESSARY	25.00	10.00
			625.00	560.00
	<b><u>LABOUR</u></b>			
	TO REMOVE DAMAGED BODY PARTS WITH ALL NECESSARY COMPONENTS /ATTACHMENTS APPLY HOT-WORKS WHERE NECESSARY REPAIR ,RESHAPE BODY DENTED PANELS IN ACCORDANCE WITH FACTORY SPECIFICATIONS REPLACE NEW PARTS REFIT AND ALIGN INTO POSITION REFIT ALL NECESSARY COMPONENTS /ATTACHMENTS .INCLUSIVE O THE REPAIR OF TAIL GATE HANDLE RH, TAIL GATE AND TAIL GATE LOCK RH .		1,000.00	400.00
	TO SPRAY PAINT REPLACED/ REPAIRED BODY PARTS INCLUSIVE OF PREPARATORY WORKS AND PAINTING MATERIALS.		800.00	600.00
	TO REMOVE,REFIX REAR CARGO BOX ALUMINIUM PANELS.		200.00	50.00
			2,000.00	1,050.00
	<b>GRAND TOTAL</b>		<b>6,581.25</b>	<b>3,343.25</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>2,650.00</b>

Report Ref No. CC4/QBE19009809/Uea3q2



Report Ref No. CC4/QBE19009809/Uea3q2

A handwritten signature in black ink, appearing to read 'Chua'.

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.  
No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.