

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 19 June, 2019 7:59 PM
To: Jenny Toh
Cc: Admin A; Vivian Lau (LKKAUTO); CS A Team
Subject: RE: NOA- GBF7984J Claim REF- VC 012631 *** LKK REF: CC4/QBE19009809/Uwa3
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; TP GIA REPORT.pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

QBE ref: TBA
LKK REF: CC4/QBE19009809/Uwa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: GBF 7984J

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Tuesday, 4 June, 2019 9:46 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: NOA- GBF7984J Claim REF- VC 012631 *** LKK REF: CC4/QBE19009809/wa3

Hi Mei Kwan

Please find attached as per requested.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 3 June 2019 7:51 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: NOA- GBF7984J Claim REF- VC 012631 *** LKK REF: CC4/QBE19009809/wa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, 3 June, 2019 2:02 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: NOA- GBF7984J Claim REF- VC 012631

Hi G.Nivitha

Workshop have informed that Vehicle will be available for survey tomorrow. Please get the surveyor to contact them

Thank you

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 31 May 2019 10:09 AM
To: Jenny Toh <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: NOA- GBF7984J Claim REF- VC 012631

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]
Sent: Thursday, 30 May 2019 3:02 PM
To: 'assignments' <assignments@lkkauto.com>
Subject: NOA- GBF7984J Claim REF- VC 012631

Our ref: VC012631

Dear all

Kindly assist to survey the third party vehicle.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: AIM PTE LTD <automim.claim@gmail.com>
Sent: Thursday, 30 May 2019 11:53 AM
To: Jenny Toh <jenny.toh@qbe.com>
Subject: Re: NOA- GBF7984J Claim REF- VC 012631

Hi Jenny,

Please appoint surveyor from LKK Auto Consultants Pte Ltd. Kindly advise the date and time for us to make arrangement with customer.

Thank you.

Regards,
Jacyne

On Thu, May 30, 2019 at 11:45 AM Jenny Toh <jenny.toh@qbe.com> wrote:

Our ref : VC012631

Dear Jacyne

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583



From: AIM PTE LTD <automim.claim@gmail.com>

Sent: Thursday, 30 May 2019 10:01 AM

To: Jenny Toh <jenny.toh@qbe.com>

Subject: NOA- GBF7984J Claim REF- VC 012631

Hi Jenny,

Please find attached to advise further.

Thank you.

Regards,

Jacyne

--

AIM

tel: 91198371

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

--

AIM

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.