

INS. CASE OWNER:

CC 4 / M9 1900 9796 / E dasy

IDAC

Surveyor: Steve

DOI: 4/6/2019

Date / Time: 3/6/19

Registered in Merimen: 3/6/19

Policy / CCU / FEE



Insured Vehicle No.: SJY 9894 C

Claim No.:

Name of Insured: Yap Te Chow

Policy No.:

Insured Tel No. HP: \_\_\_\_\_

Make / Model:

Excess Sec II :SS D.O.A: 2/6/19

Place of Accident:

Is driver the owner?  YES / NO ) Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT:  YES / NO ; TP GIA REPORT:  YES / NO

Driver Tel No.: (V/L)  YES / NO )

Insured Liability: % Final ? Yes / No

SLZ 7178 X



INSRS: WSP: Wolks wagen  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_

Date/ Time	STAGE	DATE / PIC
<u>SLZ 7178 X - X</u>	Non-Reporting ltr (1st):	<u>21/06/19</u>
<u>4/6 OMR. font out of letter</u>	Non-Reporting ltr (2nd):	
<u>24/6 1st RA -&gt; S2-SF</u>	Non-Reporting ltr (Final):	
<u>24/7 OI GIA Report in</u>	Notification ltr (if non-pickup):	
<u>8/10/17 FILE PART TO HMR TO CLOSE</u>	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA :	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD:	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

FINALIZATION Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: \_\_\_\_\_

Repair Cost: \$ ( days) Reduction: % Email  Call

FINAL SETTLEMENT Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 27

Repair Cost: \$

Loss of Rental (LOR): \$ ( days)

Loss of Use (LOU): \$ (\$ x days)

Loss of Income (LOI): \$ (\$ x days)

LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]

GIA/LTA Search \$

Medical: \$

1) Claim status: Normal/Reject/Private Settle  
2) Report Format: WP  
3) Survey fee: \$290

Disbursement: \$ (e.g. Tow/ Independent)

Legal Cost \$

Total: \$ Global Sum \$:

FINAL PAYMENT Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call

Payee 1: \$ Name 1: \_\_\_\_\_

Payee 2: (Strike 1) \$ Name 2: \_\_\_\_\_

Payee 3: (Strike 1) \$ Name 3: \_\_\_\_\_

Steve

REF A16

9796 / ed + (SW) - ONE

ASSIGNMENT

From: \_\_\_\_\_ Date: 4/6/19

Veh No: SLZ7178X Yr Regn: 16/5/18

Estimated Cost: \_\_\_\_\_

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or \_\_\_\_\_

To inspect Vehicle No: SLZ 7178

Make: Volkswagen golf c.c. 1395

at Workshop m/s Volkswagen

Colour: Silver A/C: Insured / Std / NI / NA

of 247 Alexandra Road

Sp. Reading: 8413 T/Radio: Insured / Std / NI / NA

Insured: \_\_\_\_\_

Eng/No: \_\_\_\_\_

Policy No. \_\_\_\_\_

C/No: WVVW 222 A4 ZH W 330 F57

Claims No. \_\_\_\_\_

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Steering: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_

(Client's Record)

Brake: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_

Make of Veh: 1:00pm owner waiting

Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_

(Policy Condition)

Tyre Size: F: 225/40ZR18

Remark: The veh had commenced its repair at the time of inspection.



R: \_\_\_\_\_

Bal. or Market Value: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Firelli

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

Front R/Bal. 7 mm

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Rear R/Bal. 7 mm

Est. Repairs: 3 days Res.: Yes or No

L/Bal. 7 mm

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

D.O.A. 2/6/19 D.O.I. 4/6/19

CA / REV / REP. / 24 HRS

Survey held at Volkswagen, Alex. Rd

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or \_\_\_\_\_

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	MV - 100K
	R/P - \$3044.96 (Red \$5036.61 / 62%) Excluded check items \$1461.22

Date/Time, File Pass to?  : Preli. Report  : Final Report

Days Of Repair: \_\_\_\_\_

1) Date/Time, File Return to?

Resurvey No. of Trip: \_\_\_\_\_

2) \_\_\_\_\_

Add Fee:  : Site Insp (\$)  : Interview (\$)  : Tech. Invs (\$)  : Weekend (\$)

Survey Fee:	
Transportation:	\$ + RS, \$
Photos	
Others RA	\$2.5K /
TOTAL	

Report Format : \_\_\_\_\_  
Lump Sum / I.B.I: (\$ \_\_\_\_\_)

**VOLKSWAGEN CENTRE SINGAPORE**

9 Tuas Avenue  
Singapore 639178  
Biz. Reg. No. 199101494Z  
GST No.: M200985052



*Store (LKK) w/L Repaire 3/6/19  
3 days  
P/P  
Ry Bet spray*

Mr  
LEE  
HUAT CHERH, JOSEPH  
3 MOUNT FABER ROAD  
#06-05  
Singapore 099196

1,380.14 +  
34.51 +  
34.51 +  
10.98 +  
10.98 +  
11.67 +  
56.9 +  
74.29 +  
80.00 =  
1404.96

10.98  
1404.96

580.00 +  
280.00 +  
572.31 +  
59.89 +  
34.51 +  
34.51 +  
0.00 =  
1,461.22

1404.96  
1,640.00 =  
2,044.96

10.98  
#1 56.90 60.88  
#1 74.29 79.49  
#1 80.00 85.60  
#1 840.00 2,696.40  
#1 800.00 2,568.00

1-2019  
J34793  
100846/1  
2019  
IND, HUI HUANG

Mileage  
7,255

1 Total amount  
incl. GST  
0 513.60  
0 299.60  
4 1,155.75  
3 316.07  
1 612.37  
64.08  
36.93  
36.93  
36.93  
36.93  
11.75  
11.75  
12.49  
11.75  
60.88  
79.49  
85.60  
2,696.40  
2,568.00

License plate SLZ7178X	Model code BQ14HZ	First registration 16-05-2018	VIN WWWZZZAUZH+W3308
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Position no	Description	Quantity	Unit
	Diagnostic and Programming	1	pcs.
	Check Short Circuit / Harness Repair	1	pcs.
5G6807417BQGRU	Cover For Bumper Primed	1	pcs.
5G6807568S 9B9	Rear Diffuser Satin Black	1	pcs.
5G0807305D	Bumper (BUMPER REINFORCEMENT)	1	pcs.
5G6807863C	Attachment Strip	1	pcs.
5G6807393A	Guide Piece (BUMPER GUIDE LH)	1	pcs.
5G6807394A	Guide Piece (BUMPER GUIDE RH)	1	pcs.
5G6807393	Guide Piece (BUMPER BRACKET LH)	1	pcs.
5G6807394	Guide Piece (BUMPER BRACKET RH)	1	pcs.
5G0919491D	Sensor Bracket	1	pcs.
5G0919491E	Sensor Bracket	1	pcs.
5G0919492D	Sensor Bracket	1	pcs.
5G0919491D	Sensor Bracket	1	pcs.
D 822150A1	Bonding Agent For Plastic	1	pcs.
D 180KU2A1	2k-Plastic Adhesive	1	pcs.
	NUMBER PLATE	1	pcs.
	LABOUR	3-1	pcs.
	Spray Painting	3-1	pcs.

*check items*

Quotation valid till 10-06-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	7,321.57	7%	565.71	8,081.57	8,647.28
<b>Total</b>	<b>760.00</b>	<b>7,321.57</b>		<b>565.71</b>	<b>8,081.57</b>	<b>8,647.28</b>

—VISIT OUR WEBSITE and promotions)—

**Customer**

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

**Service Advisor**

—VISIT OUR WEBSITE and promotions)—

> [Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1653A
Vehicle Details	
Vehicle No.:	SLZ7178X
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Jun 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	GOLF 1.4 TSI HL
Primary Colour:	Silver
Manufacturing Year:	2017
Engine No.:	CZC809785
Chassis No.:	WVWZZZAUZH330857
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$24,502.00
Original Registration Date:	16 May 2018
First Registration Date:	16 May 2018
Transfer Count:	1
Actual ARF Paid:	\$26,303.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 May 2028
PARF Rebate Amount:	\$19,727.00
Intended COE Rebate Details	
COE Expiry Date:	15 May 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$38,830.00
COE Rebate Amount:	\$34,738.00
<b>Total Rebate Amount:</b>	<b>\$54,465.00</b>

The information contained herein is correct as at 04 Jun 2019

OK

## View Received Message

This mail is associated with :

**\*SLZ7178X (12498129825G)**  
**[SJY9894C]**

TP  
JOSEPH LEE HUAT CHERH  
Jun 2 2019 2:00PM  
[YAP TSI CHOW]  
Volkswagen Centre Singapore

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 04/06/2019 09:07 AM  
**To** LKK\_HQ  
**Subject** No OI GIA Report

Hi,

Pls be advice that no OI GIA report received.  
Pls find OI details below for your further actions.

OI name : Yap Tsi Chow (Ye Xuzhou)

Address : Blk 421 Canberra Road  
#07-419  
Singapore 750421

Mobile No: 97311089

Thank you.

Regards,  
Divya

### DOCUMENTS SUMMARY

There are no documents.

## Nivitha (LKK Auto)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Monday, 3 June 2019 11:53 AM  
**To:** assignments  
**Subject:** FW: ACCIDENT INVOLVING SDQ2388G & SHA4994E ON 28.05.2019  
INS/IC/LAW/0280/2019 DIRECT SETTLEMENT

Hi

*FYNA please.*

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



---

**From:** Lawrence Teo <lawrenceteo@tanchong.com>  
**Sent:** Friday, 31 May, 2019 5:12 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** Re: ACCIDENT INVOLVING SDQ2388G & SHA4994E ON 28.05.2019 INS/IC/LAW/0280/2019 DIRECT  
SETTLEMENT

Dear All,

Lkk please.

Get [Outlook for iOS](#)

---

**From:** Lawrence Teo  
**Sent:** Friday, May 31, 2019 5:11:52 PM  
**To:** Motor Claim - III; Surveyor LKK; Team A  
**Subject:** Re: ACCIDENT INVOLVING SDQ2388G & SHA4994E ON 28.05.2019 INS/IC/LAW/0280/2019 DIRECT  
SETTLEMENT

Dear All,

Kindly advise on Liability and car not in.

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---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Friday, May 31, 2019 1:31:55 PM  
**To:** Lawrence Teo  
**Subject:** RE: ACCIDENT INVOLVING SDQ2388G & SHA4994E ON 28.05.2019 INS/IC/LAW/0280/2019 DIRECT  
SETTLEMENT

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- \* LKK Auto Consultants Pte Ltd
- \* Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,  
Gabriel Wee

64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

-----Original Message-----

From: Lawrence Teo [<mailto:lawrenceteo@tanchong.com>]

Sent: 31 May, 2019 12:07 PM

To: Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

Subject: FW: ACCIDENT INVOLVING SDQ2388G & SHA4994E ON 28.05.2019 INS/IC/LAW/0280/2019 DIRECT SETTLEMENT

Dear Office In Charge,

Our customer, GAN CHEE KONG owner was insured with AIG Insurance at the material time of the accident. The 3rd party SHA4994E is insured with you at the material time of the accident.

Our customer holds your insured driver liable for the accident and would like to claim against your insured driver. On behalf of our customer, we hereby enquire whether you would like to have a Direct Settlement with our customer.

Our customer's claiming for Cost Of Repair and Loss Of Rental @\$100/Day.GIA Report / Estimate attached for your action.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd  
913 Bukit Timah Road  
Singapore 589622  
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472  
Email: [lawrenceteo@tanchong.com](mailto:lawrenceteo@tanchong.com)  
Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)

-----Original Message-----

From: Singapore Printer <[printsg@tanchong.org](mailto:printsg@tanchong.org)>

Sent: 31 May 2019 11:49

To: Lawrence Teo <[lawrenceteo@tanchong.com](mailto:lawrenceteo@tanchong.com)>

Subject: Scan Data from FX-2D8799

Sent by: T00381W [lawrenceteo@tanchong.com] Number of Images: 17 Attachment File Type: PDF

Device Name: BT-INSURANCE-381461

Device Location:

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

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India International Insurance Pte Ltd.

Registration No. 198703792-K



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19009796/da3

04 June, 2019

**Yap Tsi Chow (Ye Xuzhou)**

Blk 421 Canberra Road

#07-419

Singapore 750421

Dear Sirs,

**ACCIDENT INVOLVING SJY 9894C AND SLZ 7178X ON 02/06/2019 ALONG/  
AT JALAN BUKIT HO SWEE BEFORE LOWER DELTA ROAD**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

**Carlor Chan**

Claims

Tel : 6841 2132

Fax: 6741 4108

Email : Jiale@lkkauto.com

c.c. *Claims Manager*  
*AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19009796/da3

21 JUNE 2019

By Registered Mail

**Yap Tsi Chow (Ye Xuzhou)**  
Blk 421 Canberra Road  
#07-419  
Singapore 750421

Dear Sir,

**ACCIDENT INVOLVING SJY 9894C AND SLZ 7178X ON 02/06/2019 ALONG/  
AT JALAN BUKIT HO SWEE BEFORE LOWER DELTA ROAD**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 04/06/2019

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by 08/07/2019).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Carlor Chan  
Claims  
Tel : 6841 2132  
Fax: 6741 4108  
Email : [jjale@lkkauto.com](mailto:jjale@lkkauto.com)

c.c *Claims Manager*  
*AIG Asia Pacific Insurance Pte. Ltd*  
*(Motor Claims Dept)*



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19009796/Eda3

26 JULY 2019

**YAP TSI CHOW**  
APT BLK 421 CANBERRA ROAD  
#07-419  
SINGAPORE 750421

Dear Sir/Madam,

**ACCIDENT INVOLVING SJY 9894C & SLZ 7178X ALONG/AT INTERSECTION BTW  
JLN BKT HO SWEE & LOWER DELTA RD ON 02/06/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLZ 7178X against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

**Jia Le (LKK Auto)**

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**From:** Jia Le (LKK Auto)  
**Sent:** Tuesday, 8 October 2019 9:53 AM  
**To:** Foo, Chityan  
**Subject:** Your ref:1249812982SG [ACCIDENT INVOLVING VEHICLES SJY9894C AND SLZ7178X ON 02/06/2019]

Dear Jimmy,

Third Party has withdraw the claim, we will proceed to close and submit W/P report to you soon.

Thank you.

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



POSTING RECEIPT FOR REGISTERED ARTICLES

Singapore Post Limited  
Reg. No. 12023223M  
10 Eunos Road 8  
#06-20 Singapore Post Centre  
Singapore 408600

Tel: 1800  
Fax: 6342 5114  
To check delivery status or to raise an enquiry  
on your registered article, please visit  
www.singpost.com

(Sivarama)

NOTES

- a) Separate forms are to be used for Insured and Non-Insured Registered Articles.
- b) Please provide all information required and produce this receipt for all supplies.
- c) \* Please tick where applicable. It shall be assumed no Advice of Receipt (AOR) is required or delivery by air is requested if relevant \* is left blank.
- d) Please indicate the return address on the Item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- e) Please post Item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee: Yap Tsi Chou (Ye Xuzhou) BLE 421 Camberra Road # 07-119 Singapore 150421 (STP 9894C)		AIR* ( <input checked="" type="checkbox"/> ) Y ( <input type="checkbox"/> ) N Insurance* ( <input type="checkbox"/> ) Y ( <input type="checkbox"/> ) S ( <input type="checkbox"/> ) N Contents: AIR* ( <input checked="" type="checkbox"/> ) Y ( <input type="checkbox"/> ) N B* ( <input type="checkbox"/> ) AIR ( <input type="checkbox"/> ) SUN Insurance* ( <input type="checkbox"/> ) Y ( <input type="checkbox"/> ) S ( <input type="checkbox"/> ) N Contents:	For Official Use Only (Item numbers are printed in order of posting at count) RA TSN Ref: 1926/175/0046 Date: 24 Jun 2019 RA No: RC12230091056 RC12230092356
2. Name & Address of Addressee: Ng See Hi (Chuang Sihui) 18 Chon Chu Kang Grove Sol Acres # 17-116 Singapore 680211 (SLL 7A9QT)		AIR* ( <input type="checkbox"/> ) Y ( <input type="checkbox"/> ) N Insurance* ( <input type="checkbox"/> ) Y ( <input type="checkbox"/> ) S ( <input type="checkbox"/> ) N Contents:	

Sender's Agreement

I have read, understood and agreed to the terms and conditions of posting overleaf. I accept the maximum liability payable for Registered Mail Services and certify that all information provided by me is true and the Item(s) does not contain any hazardous or prohibited Item(s).

Name & Signature

Date

SINGAPORE POST  
MACPHERSON RD  
GST Reg. Add: SINGAPORE POST CENTRE  
10 EUNOS ROAD 8  
SINGAPORE 408600  
GST Reg. No : M2-0105651-9  
Date: 24 Jun 2019 Time: 09:58:48

Description	Amount(S\$)	GST@7%
Ref. No: PSL01/1926/175/0043 Postage Label LOCAL 3 X	2.54	7.62 0.50
<b>SUB TOTAL</b>	<b>7.62</b>	<b>0.50</b>

TOTAL AMOUNT 7.62  
GST COLLECTED BY SINGPOST 0.50  
MOP:CASH : \$7.62

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Thank you for visiting Singapore Post

#Zero-rated for GST  
\*Exempt  
+Out of Scope  
\*\*Supplier Item  
Price inclusive of 7% GST where applicable  
I have checked & confirmed the product is visually good, functional & performed within expectation.

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 Jun 2019 <a href="#">Edit Reg</a>		04 Jun 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,044.96</b> <a href="#">Edit Estimates</a>	<b>S\$3,044.96</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float:right">[Created by adjuster]</span>									
Insured: <b>YAP TSI CHOW</b> , ID: S7530024G									
Main Claimant: <b>JOSEPH LEE HUAT CHERN</b> , ID: S7021653A									
Vehicle Reg. No.:	<b>SLZ7178X</b>	Date of Loss:	02/06/2019 14:00 - :59 [12 Months and 17 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 1249812982SG</b>	Policy/Cover Note No.:	2100463620 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SJY9894C</b>	Policy No. (Claimant):	5106864621						
Excess:									
Repairer: <b>Volkswagen Centre Singapore (HQ)</b> 247 Alexandra Road, 159934 Alexandra - Tel: 63057288									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Foo, Chit Yan</b> ] Chityan.Foo@aig.com									
Claimant's Insurer: <b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>CHEN TSUE YEE</b> ] ... <b>[Final Rpt due 13/06/2019]</b>									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float:right"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (19/06/2019): <b>AIGENCRYPT [EXTERNAL] Re: No OI GIA Report</b></li> <li>AIG_SG (04/06/2019): <b>No OI GIA Report</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float:right"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

### Claim Documents

**\*SLZ7178X (1249812982SG)  
[SJY9894C]  
TP  
JOSEPH LEE HUAT CHERH  
Jun 2 2019 2:00PM  
[YAP TSI CHOW]  
Volkswagen Centre Singapore**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <input type="button" value="View in Browser"/>	
<b>Photos/Images</b>														3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	04/06/19 19:00	General View											Load JPG <input checked="" type="checkbox"/>			
2	04/06/19 19:00	General View											Load JPG <input checked="" type="checkbox"/>			
3	04/06/19 19:00	General View											Load JPG <input checked="" type="checkbox"/>			
4	04/06/19 19:00	General View											Load JPG <input checked="" type="checkbox"/>			
5	04/06/19 19:00	General View											Load JPG <input checked="" type="checkbox"/>			
6	04/06/19 19:00	Odometer Reading											Load JPG <input checked="" type="checkbox"/>			
7	04/06/19 19:00	Chassis Number											Load JPG <input checked="" type="checkbox"/>			
8	04/06/19 19:00	General View											Load JPG <input checked="" type="checkbox"/>			
9	04/06/19 19:00	General View											Load JPG <input checked="" type="checkbox"/>			
10	04/06/19 19:00	General View											Load JPG <input checked="" type="checkbox"/>			
11	04/06/19 19:00	General View											Load JPG <input checked="" type="checkbox"/>			
12	04/06/19 19:00	General View											Load JPG <input checked="" type="checkbox"/>			
13	04/06/19 19:00	General View											Load JPG <input checked="" type="checkbox"/>			
14	04/06/19 19:00	General View											Load JPG <input checked="" type="checkbox"/>			
15	04/06/19 19:00	General View											Load JPG <input checked="" type="checkbox"/>			
<b>Documentation</b>														1 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	03/06/19 18:52	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT											Load PDF			
2	04/06/19 16:16	Non reporting letter											Load PDF			
3	11/06/19 16:18	TP ESTIMATE - MARKED											Load PDF			
4	20/06/19 16:59	first Reminder Letter											Load PDF			
5	08/10/19 11:38	EMAIL TO AIG DD 08102018											Load PDF			
6	14/10/19 11:00	Registered Mail Fee											Load PDF			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail	Print			
1	23/07/19 14:12	OI GIA REPORT											Load PDF			

### Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<input type="button" value="Reset"/>	<input type="button" value="Save"/>	<input type="button" value="Print"/>
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>
<div style="border: 1px solid black; height: 40px;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19009796/EDA3Q2

Date: 14/10/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100463620  
 Claimant Vehicle No : SLZ7178X Insured Vehicle No : SJY9894C  
 Date of Loss: 02/06/2019 Nature of Claim: TP Claim No: 1249812982SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SLZ7178X**  
 Make & Model: VOLKSWAGEN GOLF, 1.4 TSI HL (A) Engine No: CZC809785  
 Reg. Date: 16/05/2018 (Man. Year: 2017) Chassis No: WVVZZZAUZH330857  
 Colour: Silver Odometer: 8413 km  
 Engine Capacity: 1395 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 225/40Z R18 Rear Tyre Size: 225/40Z R18  
 Front Left Side: Firelli 7 mm Rear Left Side: Firelli 7 mm  
 Front Right Side: Firelli 7 mm Rear Right Side: Firelli 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,401.57	1,404.96	996.61	41.50
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,680.00	1,640.00	4,040.00	71.13
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>8,081.57</b>	<b>3,044.96</b>	<b>5,036.61</b>	<b>62.32</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>565.71</b>	<b>213.15</b>	<b>352.56</b>	<b>62.32</b>
<b>Nett Amount (S\$)</b>	<b>8,647.28</b>	<b>3,258.11</b>	<b>5,389.17</b>	<b>62.32</b>
<b>Global Sum Settlement (S\$)</b>		<b>0.00</b>		

## INSPECTION

Date of Assignment: 04/06/2019  
 Date Inspected: 04/06/2019 Inspected At: Volkswagen Centre Singapore (HQ)  
 247 Alexandra Road  
 Singapore 159934  
 Estimated Period of Repair: 3.0 days

Adjuster: CHEN TSUE YEE

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*COVER FOR BUMPER PRIMED	Crushed	1,080.14 FS	*1,080.14 FS	
2	1		*REAR DIFFUSOR SATIN BLACK	Not Necessary	295.39 FS	*- FS	
3	1		*BUMPER (BUMPER REINFORCEMENT)	*Check	572.31 FS	*- FS	
4	1		*ATTACHMENT STRIP	*Check	59.89 FS	*- FS	
5	1		*GUIDE PIECE (BUMPER GUIDE LH)	*Check	34.51 FS	*- FS	
6	1		*GUIDE PIECE (BUMPER GUIDE RH)	*Check	34.51 FS	*- FS	
7	1		*GUIDE PIECE (BUMPER BRACKET LH)	Broken	34.51 FS	*34.51 FS	
8	1		*GUIDE PIECE (BUMPER BRACKET RH)	Broken	34.51 FS	*34.51 FS	
9	1		*SENSOR BRACKET	Necessary	10.98 FS	*10.98 FS	
10	1		*SENSOR BRACKET	Necessary	10.98 FS	*10.98 FS	
11	1		*SENSOR BRACKET	Necessary	11.67 FS	*11.67 FS	
12	1		*SENSOR BRACKET	Necessary	10.98 FS	*10.98 FS	
13	1		*BONDING AGENT FOR PLASTIC	Necessary	56.90 FS	*56.90 FS	
14	1		*2K-PLASTIC ADHESIVE	Necessary	74.29 FS	*74.29 FS	
15	1		*NUMBER PLATE	Bent	80.00 FS	*80.00 FS	
					<b>Total Parts (\$\$)</b>	<b>2,401.57</b>	<b>1,404.96</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	2,520.00	840.00
2	SPRAY PAINTING	New	2,400.00	800.00
3	DIAGNOSTIC AND PROGRAMMING (*Check)	New	480.00	0.00
4	CHECK SHORT CIRCUIT /HARNESS REPAIR (*Check)	New	280.00	0.00
<b>Gross Labour Cost (\$)</b>			<b>5,680.00</b>	<b>1,640.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >