



NTUC DUE : 13/6/19
14/6/19

10.30pm - 11pm

SCENE VIDEO

**Letter of Claims
Request for direct settlement.**

91191191

We are submitting a claim on behalf of our customer JOSEPH LEE HURT CHERR

NRIC 57021653A insured of vehicle SLZ 7178X against

your insured vehicle number SJY 9894C. (AK)

On the accident dated on 2.6.19 (ddmmyyy) along JIN ST. HO
SAGE BEFORE LOWER DELTA RD.

Dated this _____ (day) of _____ (month) 2019 .

Charmaine Kong
Volkswagen Group Singapore
Accident Claims Dept.
charmaine.kong@vw.com.sg
DID : 63057176/ 63057299
HP: 92361399

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
 Singapore 639176
 Biz. Reg. No.: 199101494Z
 GST No.: M200985052



Quotation
 Non binding - Preview

Page 1/2
 Document no.
 Document date 03-06-2019
 Customer no. 5211034793
 Customer GST-ID
 Dealer 39999
 Job order number 2019000846/ 1
 Job order date 03-06-2019
 Service Advisor EDMUND, HUI HUANG GOH

Mr
 LEE
 HUAT CHERH, JOSEPH
 3 MOUNT FABER ROAD
 #06-05
 Singapore 099196

License plate	Model code	First registration	VIN	Model	Mileage
SLZ7178X	BQ14HZ	16-05-2018	WWWZZZAUZH330857	Golf 1.4 HLBM 92 TSI D7F	7,255

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
5G6807417BQGRU	Cover For Bumper Primed	1	pcs.	1,080.14	#1	1,080.14	1,155.75
5G6807568S 9B9	Rear Diffusor Satin Black	1	pcs.	295.39	#1	295.39	316.07
5G0807305D	Bumper (BUMPER REINFORCEMENT)	1	pcs.	572.31	#1	572.31	612.37
5G6807863C	Attachment Strip	1	pcs.	59.89	#1	59.89	64.08
5G6807393A	Guide Piece (BUMPER GUIDE LH)	1	pcs.	34.51	#1	34.51	36.93
5G6807394A	Guide Piece (BUMPER GUIDE RH)	1	pcs.	34.51	#1	34.51	36.93
5G6807393	Guide Piece (BUMPER BRACKET LH)	1	pcs.	34.51	#1	34.51	36.93
5G6807394	Guide Piece (BUMPER BRACKET RH)	1	pcs.	34.51	#1	34.51	36.93
5G0919491D	Sensor Bracket	1	pcs.	10.98	#1	10.98	11.75
5G0919491E	Sensor Bracket	1	pcs.	10.98	#1	10.98	11.75
5G0919492D	Sensor Bracket	1	pcs.	11.67	#1	11.67	12.49
5G0919491D	Sensor Bracket	1	pcs.	10.98	#1	10.98	11.75
D 822150A1	Bonding Agent For Plastic	1	pcs.	56.90	#1	56.90	60.88
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	74.29	#1	74.29	79.49
	NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	LABOUR	3	pcs.	840.00	#1	2,520.00	2,696.40
	Spray Painting	3	pcs.	800.00	#1	2,400.00	2,568.00

Quotation valid till 10-06-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	7,321.57	7%	565.71	8,081.57	8,647.28
Total	760.00	7,321.57		565.71	8,081.57	8,647.28

Customer

Service Advisor

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

NTUC
VS
A1H
Out.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	02/06/2019 16:56
Date Of Accident	02/06/2019 14:45
Exact Location Of Accident	JALAN BUKIT HO SWEE BEFORE LOWER DELTA ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLZ7178X
Insured/Policyholder	
Name Of Registered Owner	JOSEPH LEE HUAT CHERH
NRIC No	S7021653A
Email Address	911BENZ@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91191191
Alternative Phone No	OFFICE-NOPHONE
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	GOLF-1.4 (A)
Exact Purpose for which vehicle was being used at time of accident	PERSONAL
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5106864621
Cover Note Number	
Driver	
Name of Driver	JOSEPH LEE HUAT CHERH
NRIC No	S7021653A
Date Of Birth	27/06/1970
Occupation	INDOOR
Date Of Driving Pass	31/12/1998
Driving Experience	20 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91191191
Fax Number	
Contact Number	OFFICE-NOPHONE
EMail Address	911BENZ@GMAIL.COM

Address	3 MOUNT FABER ROAD #06-05 THE PEARL @ MOUNT FABER SINGAPORE
Postcode	099196
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	TO SEND TO MOTORVIDEO@INCOME.COM.SG
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJY9894C
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	RENDY
NRIC/Passport Number	
Contact Number	97311069
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

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- 3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information"); and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"); the Insurers, law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police) for the purposes: of

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes");

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers, law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;

(d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;

(e) the information so collected under (d) above may be shared / disclosed

(i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or

(ii) for complying with requirements under any regulations, laws or court orders.

JOSEPH LEE HUAT CHERH
02/06/2019 16:06

Policyholder's Signature / Date & Time

JOSEPH LEE HUAT CHERH
02/06/2019 16:06

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan #2

Sketch Plan

The sketch plan is based on the closest scenario.
Please refer to "Circumstances of the Accident".



Describe Circumstances of the Accident

BLACK CAR : SJY9894C

WHITE CAR : SLZ7178X

DESCRIPTION :

On 2 June 2019 at around 1449hr I was on the filter lane of Jalan Bukit Ho Swee entering into Lower Delta Rd. I stopped to check for traffic on the right when suddenly SJY9894C collided onto the rear of my car.

Declaration

I/We declare the foregoing particulars are true in every respect.

JOSEPH LEE HUAT CHERN
02/06/2019 16:06

Policyholder's Signature / Date &
Time

JOSEPH LEE HUAT CHERN
02/06/2019 16:06

Driver's Signature (If driver is not the policyholder) / Date
& Time

Witnessed by Reporting Centre
Personnel