Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Wednesday, 12 June, 2019 4:31 PM

To: **PBSP**

Cc: Admin A; Vic (LKKAuto)

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SJP2S & SLD7617L ON 29/05/2019 ***

LKK REF: CC3/AIG19009794/ha3

WITHOUT PREJUDICE

Dear Caroline,

We refer to the above matter and we confirmed in receipt of the video footage (CD).

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Wednesday, 12 June, 2019 2:02 PM

To: Vic (LKKAuto); Hsiao Tong (LKKAuto); Vivian Lau (LKKAuto); Cecilia Chong (LKK Auto); Poh Kin (LKKAuto)

Subject: Fw: REQUEST FOR DIRECT SETTLEMENT - SJP2S & SLD7617L ON 29/05/2019 *** LKK REF:

CC3/AIG19009794/ha3

Dear Sirs

Our Advisor Inthiran had passed the video to Steve. Please confirm receipt and let us have your reply on liability.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

From: Inthiran Thurasamy

Sent: Tuesday, 11 June 2019 12:00 PM

To: PBSP

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SJP2S & SLD7617L ON 29/05/2019 *** LKK REF:

CC3/AIG19009794/ha3

Dear Caroline,

I have passed accident video disk to Steve.

Thank you.

Warm regards
Inthiran
Customer Service Advisor
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Body & Paint Department

H/P: 81214600



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From: PBSP

Sent: Monday, 10 June, 2019 2:07 PM

To: Inthiran Thurasamy < inthiran.thurasamy@simedarby.com.sg>

Subject: Fw: REQUEST FOR DIRECT SETTLEMENT - SJP2S & SLD7617L ON 29/05/2019 *** LKK REF:

CC3/AIG19009794/ha3

From: Vic (LKKAuto) < vicalpeh@lkkauto.com>

Sent: Monday, 10 June 2019 1:52 PM

To: PBSP

Cc: 甯珺 ©; Vic (LKKAuto)

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SJP2S & SLD7617L ON 29/05/2019 *** LKK REF:

CC3/AIG19009794/ha3

Without Prejudice

Dear Caroline,

Please furnish us a copy of your client's video footage for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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