

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 4 May, 2020 2:59 PM
To: jous
Cc: Admin A; Vic (LKKAUTO); Jasper Chua (LKK Auto)
Subject: RE: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019 ***LKK REF:CC6/AIG19009779/Uhb3

Without Prejudice

Dear Jouis,

We refer to your below email.

Please be informed that we are still pending for final instructions from our principal.

We had already sent out reminders and will continue to follow up on the matter.

We will get back to you for an update.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: jous [mailto:jous@jinauto.com.sg]
Sent: Monday, 4 May, 2020 2:27 PM
To: Vic (LKKAUTO)
Subject: RE: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019 ***LKK REF:CC6/AIG19009779/Uhb3

Hi Vic,

What's the instruction given By AIG insurance ?

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: jouis [<mailto:jouis@jinauto.com.sg>]
Sent: Wednesday, 8 April 2020 11:04 AM
To: 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>
Subject: RE: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019 ***LKK
REF:CC6/AIG19009779/Uhb3

Hi Vic,

What's the instruction given By AIG insurance ?

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: jouis [<mailto:jouis@jinauto.com.sg>]
Sent: Friday, 10 January 2020 10:27 AM
To: 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>
Subject: RE: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019 ***LKK
REF:CC6/AIG19009779/Uhb3

Without Prejudice

Dear Vic ,

Thank you for your reply.

What is the time frame for your client to lodge the accident report ?

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Friday, 10 January 2020 9:53 AM
To: jouis <jouis@jinauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019 ***LKK
REF:CC6/AIG19009779/Uhb3

Without Prejudice

Dear Jouis,

We refer to your below email and to our telephone conversation earlier.

As spoken, we are still pending for our Insured's GIA report.

We had already spoken to our Insured and necessary reminder letters were sent out for his/her further action.

Meanwhile, we are pending for further instruction from our principal on this matter.

We will continue to follow up and will get back to you for an update.

Thank you.



«Wishing you a Happy and Prosperous Lunar New Year»

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: jouis [<mailto:jouis@jinauto.com.sg>]

Sent: Thursday, 19 December, 2019 2:07 PM

To: Vic (LKKAuto)

Subject: RE: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019 ***LKK
REF:CC6/AIG19009779/Uhb3

Without Prejudice

Dear Vic,

What's is AIG Instruction for this case , are they able to give any conclusion ?

Thank you & Best Regards,

Jouis Seow

Jin Auto Services Pte Ltd

Blk 14 #01-412 Defu Lane 10

Singapore 539195.

Tel : (65) 62898126

Fax : (65) 62870590

Email : jouis@jinauto.com.sg

From: jouis [<mailto:jouis@jinauto.com.sg>]

Sent: Thursday, 14 November 2019 10:07 AM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Subject: RE: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019 ***LKK
REF:CC6/AIG19009779/Uhb3

Dear Vic,

Refer to our earlier conversation .

Please assist to follow up .

Await for your reply .

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Thursday, 17 October 2019 9:46 AM
To: jouis <jouis@jinauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019 ***LKK
REF:CC6/AIG19009779/Uhb3

Without Prejudice

Dear Jouis,

We refer to your below email.

Please be informed that till date, we are still pending for our Insured's report and further instruction from our principal.

We will continue to follow up on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: jouis [<mailto:jouis@jinauto.com.sg>]
Sent: Wednesday, 16 October, 2019 12:14 PM
To: Vic (LKKAuto)
Subject: RE: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019 ***LKK
REF:CC6/AIG19009779/Uhb3
Importance: High

Without Prejudice

Dear Vic

Please reply.

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: jouis [<mailto:jouis@jinauto.com.sg>]
Sent: Tuesday, 8 October 2019 1:07 PM
To: 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>
Subject: RE: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019 ***LKK
REF:CC6/AIG19009779/Uhb3

Dear Vic,

Please advise the claim status whether we could proceed with direct settlement .

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Friday, 13 September 2019 1:16 PM
To: jouis <jouis@jinauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019 ***LKK
REF:CC6/AIG19009779/Uhb3

Without Prejudice

Dear Jouis,

We refer to your below email.

Please be informed that we will seek instruction from our principal and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: jouis [<mailto:jouis@jinauto.com.sg>]

Sent: Friday, 13 September, 2019 11:58 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019 ***LKK

REF:CC6/AIG19009779/Uhb3

Importance: High

Without Prejudice

Dear Vic ,

Refer to our earlier conversation that till date SGP870M have not make any accident report.

As mentioned in your email that your principal will then review and will decide for their next course of action.

Please let us have your expedite reply .

Thank you & Best Regards,

Jouis Seow

Jin Auto Services Pte Ltd

Blk 14 #01-412 Defu Lane 10

Singapore 539195.

Tel : (65) 62898126

Fax : (65) 62870590

Email : jouis@jinauto.com.sg

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Thursday, 15 August 2019 3:10 PM

To: jouis <jouis@jinauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019 ***LKK

REF:CC6/AIG19009779/Uhb3

Without Prejudice

Dear Jouis,

We refer to your below email.

We had inform Insured to report the accident on/or before 19/08/2019.

If our Insured has still failed to report on/or before 19/08/2019, our principal will then review and will decide for their next course of action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: jouis [<mailto:jouis@jinauto.com.sg>]

Sent: Thursday, 15 August, 2019 1:57 PM

To: Vic (LKKAuto)

Subject: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019 ***LKK

REF:CC6/AIG19009779/Uhb3

Without Prejudice

Hi Vic,

What is the due date given to you insured ?

After the due date if your insured still did not make any report

Meaning SKW7051E owner have to claim for your insured directly correct ?

Please reply

Thank you & Best Regards,

Jouis Seow

Jin Auto Services Pte Ltd

Blk 14 #01-412 Defu Lane 10

Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Thursday, 15 August 2019 1:50 PM
To: jouis <jouis@jinauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019 ***LKK
REF:CC6/AIG19009779/Uhb3

Without Prejudice

Dear Jouis,

We refer to your below email.

Please be informed that we are still pending for our Insured to lodge the GIA report.

Final reminder had been sent out and we will continue to follow up on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: jouis [<mailto:jouis@jinauto.com.sg>]
Sent: Thursday, 15 August, 2019 1:22 PM
To: Vic (LKKAuto)
Subject: RE: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019 ***LKK
REF:CC6/AIG19009779/hb3

Hi Vic,

Please let us have your offer to settle.

Thank you & Best Regards,
Jouis Seow

Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: jouis [<mailto:jouis@jinauto.com.sg>]
Sent: Tuesday, 25 June 2019 1:10 PM
To: 'Shu Pei (LKKAuto)' <shupeil@lkkauto.com>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>
Subject: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019 ***LKK
REF:CC6/AIG19009779/hb3

Without Prejudice

Dear Sir/Madam

Letter of demand attached.

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Wednesday, 12 June 2019 6:17 PM
To: jouis <jouis@jinauto.com.sg>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019 ***LKK
REF:CC6/AIG19009779/hb3

Dear Jouis,

We refer to the above matter.

Please be informed that our insured haven't reporting the said accident.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,
Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jouis <jouis@jinauto.com.sg>

Sent: Tuesday, 11 June 2019 10:22 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019 ***LKK
REF:CC6/AIG19009779/hb3

Dear Shu Pei

Your insured reported ?

Liability clear ?

Thank you & Best Regards,

Jouis Seow

Jin Auto Services Pte Ltd

Blk 14 #01-412 Defu Lane 10

Singapore 539195.

Tel : (65) 62898126

Fax : (65) 62870590

Email : jouis@jinauto.com.sg

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, 3 June 2019 5:29 PM

To: jouis <jouis@jinauto.com.sg>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019 ***LKK
REF:CC6/AIG19009779/hb3

Dear Jouis,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report.**

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 3 June 2019 11:48 AM
To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Subject: FW: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019

From: jouis <jouis@jinauto.com.sg>
Sent: Monday, 3 June, 2019 11:45 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: FW: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 3 June 2019 11:18 AM
To: jouis <jouis@jinauto.com.sg>
Cc: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Subject: RE: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019

GIA report?

Thank you.
Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jouis <jouis@jinauto.com.sg>
Sent: Monday, 3 June, 2019 11:17 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019

Without Prejudice

Dear Sir/Madam

Accident Involving vehicle SKW7051E and SGP870M (AIG INSURED) ON 26/5/2019

We are assisting owner SKW7051E handling his third party claim

recovery against SGP870M

Please arrange third party survey at our workshop

Name of Workshop: Jin Auto Services Pte Ltd

Address of Survey Location: Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Kindly establish liability for this case.

Thank you & Best Regards,

Jouis Seow

Jin Auto Services Pte Ltd

Blk 14 #01-412 Defu Lane 10

Singapore 539195.

Tel : (65) 62898126

Fax : (65) 62870590

Email : jouis@jinauto.com.sg