

Vic (LKKAUTO)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Wednesday, 15 January, 2020 2:05 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Your Ref: 9737784956SG - RE: Request For OI GIA Report - LKK REF CC6/AIG19009779/Uhb3

Hi Vic,

Please call OI again to remind her on reporting.

Do let her know that we will repudiate the matter under policy T&C if she have not report the accident in the next 14 days.

Kindly update me on the outcome.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 10 January 2020 09:50
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: [EXTERNAL] BLOCKED ATTACHMENT: Your Ref: 9737784956SG - RE: Request For OI GIA Report - LKK REF CC6/AIG19009779/Uhb3

This message is from an external sender; be cautious with links and attachments.

This email contained an attachment that is potentially malicious. To protect the AIG network and users, the attachment named ~wrd000.jpg,image001.png,image003.wmz.gz,image003.wmz.wmf was removed from the email. If you believe that this is a legitimate email from a trusted source, please contact either the sender or your helpdesk to have the message resent in compliance with the corporate electronic messaging standard.

Please be aware that SPAM and other malicious email often have a forged sender to make it appear to be sent from someone on your contact list or otherwise trust.

Dear Bernard,

We refer to the subject matter.

Please be informed that till date, we have not receive any OI GIA report yet.

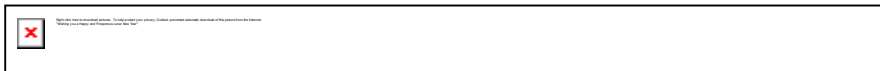
We had already sent out the necessary letters for Insured to lodge the GIA report.

We had also spoken to the Insured Mdm Soh and she was informed of the TP claim and to lodge the GIA report asap to any AIG authorized reporting centre or on the website. Our last conversation was on 28/08/2019.

TP repairer is now chasing for update/settlement.

Please advise further instructions.

Thank you.



Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]

Sent: Friday, 11 October, 2019 5:00 PM

To: do-not-reply@merimen.com

Cc: Admin A; Vic (LKKAuto); NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com; Divyashni.Subramaniam@aig.com

Subject: Re: Request For OI GIA Report

This mail is associated with :
*SKW7051E (9737784956SG)

[SGP870M]
TP
TEIN BOH GOH
May 26 2019 2:00PM
[SOH HUEY MEI]
Jin Auto Services Pte Ltd

Hi Suwanna,

OI GIA Report is not available and sent OI details through Merimen.

Regards,
Divya

<-- Original Message -->

From: LKK_HQ

To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com; Divyashni.Subramaniam@aig.com

CC: AIG_SG; admin-a@lkkauto.com; vicalpeh@lkkauto.com

Sent On: 04/10/2019 03:26 PM

Subject: Request For OI GIA Report

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Suwanna Te-Uttauang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG_SG

To: LKK_HQ

CC: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com; Divyashni.Subramaniam@aig.com; Wahxin.Tong@aig.com; admin-a@lkkauto.com; vicalpeh@lkkauto.com

Sent On: 26/07/2019 04:27 PM

Subject: Re: Request For OI GIA Report

Hi Suwanna

We still haven't receive any OI GIA report till date.

You may refer OI details as shown as below.

Thank you.

Best Regards,
Wah Xin

<-- Original Message -->

From: LKK_HQ

To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com; Divyashni.Subramaniam@aig.com; Wahxin.Tong@aig.com

CC: AIG_SG; admin-a@lkkauto.com; vicalpeh@lkkauto.com

Sent On: 25/07/2019 12:26 PM

Subject: Request For OI GIA Report

2nd Reminder

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: LKK_HQ

To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com

CC: AIG_SG; admin-a@lkkauto.com

Sent On: 22/07/2019 03:03 PM

Subject: AIGENCRYPT [EXTERNAL] Re: No OI GIA Report

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: LKK_HQ

To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; admin-a@lkkauto.com; vicalpeh@lkkauto.com
Sent On: 15/07/2019 05:31 PM
Subject: Re: AIGENCRYPT [EXTERNAL] Re: No OI GIA Report

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,
Suwanna Te-Uttarung | Admin support
LKK Auto Consultants Pte Ltd
Email Suwanna@lkkauto.com fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
CC: admin-a@lkkauto.com; vicalpeh@lkkauto.com; NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
Sent On: 19/06/2019 02:58 PM
Subject: AIGENCRYPT [EXTERNAL] Re: No OI GIA Report

Hi Suwanna,

Please be informed that we still haven't received any OI GIA report till date. OI details sent via Merimen.

Regards,
Divya
?

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; admin-a@lkkauto.com; vicalpeh@lkkauto.com
Sent On: 18/06/2019 05:59 PM
Subject: Re: No OI GIA Report

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,
Suwanna Te-Uttaruang | Admin support
LKK Auto Consultants Pte Ltd
Email Suwanna@lkkauto.com fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
CC: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com;
Divyashni.Subramaniam@aig.com; Wahxin.Tong@aig.com
Sent On: 12/06/2019 05:34 PM
Subject: Re: Fw: Re: No OI GIA Report

Hi Shu Pei,

Please be informed that we still haven't received any OI GIA Report till date and OI details sent in Merimen.

Regards,
Divya

<-- Original Message -->

From: LKK_HQ
To: AIG_SG; NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com;
Divyashni.Subramaniam@aig.com; Wahxin.Tong@aig.com
Sent On: 12/06/2019 08:59 AM
Subject: Fw: Re: No OI GIA Report

Dear Sir / Madam,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,
Shu Peil Admin
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ
To: AIG_SG; NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com;
Divyashni.Subramaniam@aig.com; Wahxin.Tong@aig.com
CC: admin-a@lkkauto.com
Sent On: 11/06/2019 10:59 AM

Subject: Re: No OI GIA Report

Dear Sir / Madam,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,
Shu Peil Admin
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
Sent On: 04/06/2019 10:10 AM
Subject: No OI GIA Report

Hi,

Pls be advice that no OI GIA report received.
Pls find OI details below for your further actions.

OI name : Soh Huey Mei

Address : 122 Geylang East Central
#06-80
Singapore 380122

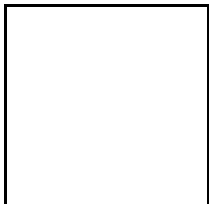
Mobile No: 82000986

Thank you.

Regards,
Divya

This is an auto-generated email. Do not reply to this email.

Sent by : Subramaniam, Divyashni (AIG Asia Pacific Insurance Pte. Ltd.)



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