

Insurance

ASS. REC. BY:

REF: CSS/116/19009748/ d3

Special Instructions:

Survey:

ASSIGNMENT (Office)

merman

From (Person): Hor Yinnul

of Atg

Date/Time: 03/6/19

Estimated Cost:

Bill by:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKC 28704

Insured: SJU 28955

at Workshop m/s

Teamwork Garage

Tel: 68442475

of

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:
(Client's Record)

D.O.A. 28/5/19

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN / OUT

Date/Time	Action/Instruction
	<u>Estimate (X)</u>
	<u>SKC 28704 X</u>
	<u>SJU 28955 X</u>
<u>19/8/19 @ 3.13pm</u>	<u>Tricia said that the owner already withdrawn.</u>
<u>26/8/19</u>	<u>Reverted through email and merimen. <u>Caline</u> 27/8/2019</u>

Nivitha (LKK Auto)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 26 August 2019 12:57 PM
To: 'Hor, Yinrul'; assignments; SUR
Cc: 'Fong, Andy-SY'; 'Chin, Lee-Ying'; 'Kaur, Baljit'; 'Abu Kassim, Noor Mariesa'; 'Azlan, Syazairdina'; 'Chan, Yoke Shi'; 'Lim, Sheng Yang'; 'Mithoosingh, Aashweenjeetkaur'; 'Subramaniam, Divyashni'; 'Tong, Wahxin'
Subject: RE: PRE-REPAIR INSPECTION REQUEST – SKC2810U vs SJU2895S (OI) on D.O.A.: 28/05/2019

Dear Sir/Mdm,

Please be informed that according to the repairer TP owner already withdraw the claim.

No survey was done for this case.

We will close this file at our end without billing.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Monday, 3 June 2019 2:02 PM
To: 'Hor, Yinrul' <Yinrul.Hor@aig.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Fong, Andy-SY' <Andy-SY.Fong@aig.com>; 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; 'Kaur, Baljit' <Baljit.Kaur@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Azlan, Syazairdina' <Syazairdina.Azlan@aig.com>; 'Chan, Yoke Shi' <yokeshi.chan@aig.com>; 'Lim, Sheng Yang' <ShengYang.Lim@aig.com>; 'Mithoosingh, Aashweenjeetkaur' <Aashweenjeetkaur.Mithoosingh@aig.com>; 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; 'Tong, Wahxin' <Wahxin.Tong@aig.com>
Subject: RE: PRE-REPAIR INSPECTION REQUEST – SKC2810U vs SJU2895S (OI) on D.O.A.: 28/05/2019

Dear Yinrul,

Thank you for the assignment.

Please be informed that the vehicle currently not in the workshop and repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

View Sent Message

This mail is associated with :

***SKC2810U (9221822173SG)**
[SJU2895S]

TP
LIM HIANG BOON
May 28 2019 9:00PM
[MARIC CAR RENTAL PTE LTD]
Teamwork Garage Pte Ltd

[Resend](#) [View Recipients](#) [Print Message](#) [Delete Message](#) [Forward](#)

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 26/08/2019 14:14 PM.
To Kianmeng.Chan1@alg.com
Subject SKC2810U

Dear Sir/Mdm,

Please be informed that according to the repairer TP owner already withdraw the claim.

No survey was done for this case.

We will close this file at our end without billing.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DOCUMENTS SUMMARY

There are no documents.

Nivitha (LKK Auto)

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Wednesday, 21 August 2019 11:20 AM
To: TEAMWORK; Admin-D (LKKAuto); SUR
Cc: CS A Team; Admin A
Subject: RE: OUR REF : 1905-100 SKC2810U

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi,

Kindly assist - CS3/AIG19009748/d3

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TEAMWORK <claims@teamworkgarage.com>
Sent: Wednesday, 21 August 2019 11:18 AM
To: CS A Team <cs-a@lkkauto.com>
Cc: TEAMWORK <claims@teamworkgarage.com>
Subject: OUR REF : 1905-100 SKC2810U

Dear all,

We wish to inform you that vehicle SKC2810U had withdrawn from our workshop.

Thank you and have a nice day.

Regards,

Shu Shan

Teamwork Garage Pte Ltd
Blk 53 Ubi Avenue 1
#01-24
Paya Ubi Industrial Park
Singapore 408934
Tel: 6844 2475
Fax: 6844 2474

PRE-REPAIR INSPECTION REQUEST – SKC2810U vs 6JU2895S (OI) on D.O.A.: 28/05/2019

From: Hor, Yinnul
To: 'waignamrta@kkauto.com', Admin A (admin-a@kkauto.com)
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam, Divyashni; Tor
Sent: 6/3/2019 1:35:22 PM
Attachments:  logo.png  lkk.pdf 2019-05-31_02_24_08.pdf

Hi,

Please refer to the enclosed request from **Teamwork Garage Pte Ltd**.
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours.

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yinnul (Viviane)
AG
Claim Adjuster II, Singapore FNOI, Claims Operations – Auto
Yinnul.Hor@ag.com | www.ag.com

OUT

From: Darren [mailto:claims@teamworkgarage.com]
Sent: Monday, June 03, 2019 12:24 PM
To: Hor, Yinnul
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur
Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLESJU2895S AND SKC2810U ON 28/05/2019

This message is from an external sender; be cautious with links and attachments.

Hi Yinnul,

We refer to your list of surveyor, we agreed on LKK as the SJE.

Darren
Teamwork Garage Pte Ltd
53 Ubi Avenue 1
#01-24 Paya Ubi Industrial Park
Singapore 408934
Tel: 68442475
Fax: 68442474

From: Hor, Yinnul
Sent: Monday, 3 June 2019 10:20 AM
To: claims@teamworkgarage.com
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLESJU2895S AND SKC2810U ON 28/05/2019

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2019-06-10 10:20 +08 to read your message.
After that, open the attachment.

[More info](#)

Disclaimer: This email and its contents are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

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IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or

other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Yinnul.Hor@aig.com
To: claims@teamworkgarage.com
Cc: Andy-SY.Fong@aig.com, Lee-Ying.Chin@aig.com, Baljit.Kaur@aig.com, NoorMarissa.AbuKassim@aig.com, Syazairdina.Azlan@aig.com, yoke.shi.chan@aig.com, ShengYang.Lim@aig.com, Aashweenjeetkaur.Mithoosingh@aig.com
Subject: RE: algencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJU28955 AND SKC2810U ON 28/05/2019
Date: Mon, 3 Jun 2019 02:20:11 +0000
Dear Sir/Madam,

Reminder for pre-repair survey.

Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations - Auto

Yinnul.Hor@aig.com | www.aig.sg

From: Hor, Yinnul

Sent: Friday, May 31, 2019 10:10 AM

To: claims@teamworkgarage.com

Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Marissa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur

Subject: algencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJU28955 AND SKC2810U ON 28/05/2019

Without Prejudice

Your Reference : 1905-100

Our Reference : SJU28955

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiang	Formteam Adjusters Pte Ltd
Chun Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufiqh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations - Auto

Yinnul.Hor@aig.com | www.aig.sg

From: TEAMWORK [mailto:claims@teamworkgarage.com]

Sent: Friday, May 31, 2019 9:25 AM

To: Hor, Yinnul; Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Marissa; Azlan, Syazairdina; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi

Cc: TEAMWORK

Subject: [EXTERNAL] OUR REF : 1905-100 // YOUR REF : SJU28955 ACCIDENT INVOLVING SJU28955 AND SKC2810U

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

OUR REF : 1905-100

YOUR REF : SJU28955

Dear Sir / Madam,
PRE-REPAIR INSPECTION FOR SKC2810U

ACCIDENT INVOLVING SJU28955 AND SKC2810U ON 28.05.2019.

We refer to the above matter and enclosed herewith our client's GIA report and notification of Pre-repair inspection for your attention.

We also enclosed herewith the State Court of the Republic of Singapore Practice Direction-Amendment No. 1 of 2016 of 2016 of Pre-repair inspection for your attention.

Regards,

Shu Shan

Teamwork Garage Pte Ltd
Blk 53 Ubi Avenue 1
#01-24
Paya Ubi Industrial Park
Singapore 408934
Tel: 6844 2475
Fax: 6844 2474

MBH41907009 / Ajax Mars Pte Ltd - Buai Marsh
ENTRY DATE & TIME: 29/05/2019 20:12
SUBMITTED BY: Boey Loke

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	29/05/2019 20:12
Date Of Accident	28/05/2019 21:40
Exact Location Of Accident	ALONG TYRWHITT ROAD TOWARDS LAVENDER STREET
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SKC2810U
Insured/Policyholder	
Name Of Registered Owner	LIM HIANG BOON
NRIC No	S1623560A
Email Address	JONATHANLIMYK@GMAIL.COM
Mobile Phone No	(LOCAL) +65-93830648
Alternative Phone No	OTHERS-93830648
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	SCIROCCO R 2.0L AT 137RX3
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	SOMPO INSURANCE SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D18MTPV01014463
Cover Note Number	N.A
Driver	
Name of Driver	JONATHAN LIM YONG KUAN
NRIC No	S9103720C
Date Of Birth	05/01/1991
Occupation	INDOOR
Date Of Driving Pass	07/06/2010
Driving Experience	8 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90097740
Fax Number	
Contact Number	
Email Address	JONATHANLIMYK@GMAIL.COM

Address NIL
 Postcode
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured CHILDREN
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles (including own vehicle) involved in the accident 2
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 2
 Passenger 1
 NAME: : NORMAN LAW
 GENDER: : MALE

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

I was driving my car along Tyrwhitt road towards lavender street. When I was going out to lavender street, I was checked of the traffic. Suddenly vehicle SJU2895S come from behind and collided onto my car rear side position. Damages of my car rear side position. No injuries were involved.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? YES
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJU2895S
 Vehicle Make/Model/Colour HYUNDAI AVANTE 1.6 AT / GREY
 Details Of Properties NIL
 Vehicle Category PRIVATE CAR
 Name of Driver KISHENRAJ S/O RENGARAJ
 NRIC/Passport Number S9135431D
 Contact Number 82928301
 Address
 Postcode
 Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

3

Passenger 1

NAME : PASSENGER 1

GENDER : MALE

Passenger 2

NAME : PASSENGER 2

GENDER : MALE

Sketch Plan

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving, and that copies of this report will for a fee be made available upon request by interested parties.
7. At the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

 - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may be permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes");
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may be permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may (can) be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

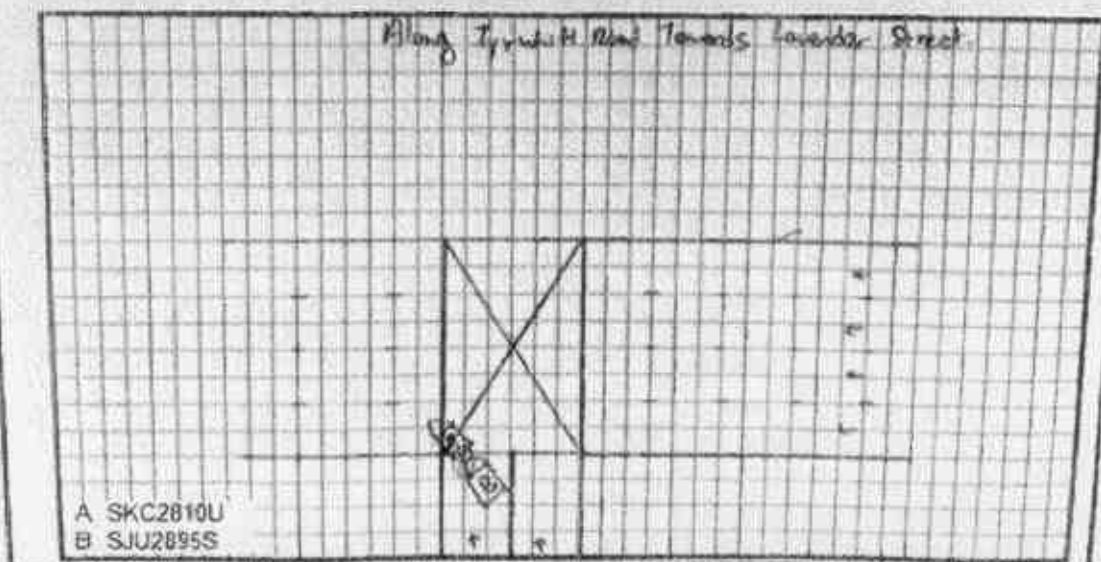
VERIFIED BY AJAX MARK
REPORTING OFFICER
JOHNNY VOO

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre
Personnel

Sketch Plan



Common Statement Pg. 1

ACCIDENT STATEMENT (2000 characters)

I was driving my car along Tyrwhitt road towards lavender street. When I was going out to lavender street, I was checked of the traffic. Suddenly vehicle SJU2895S come from behind and collided onto my car rear side position. Damages of my car rear side position. No injuries were involved.

Taxi Voucher No.:

DECLARATION

We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY ALIAX MARS REPORTING OFFICER -
JOHNNY VOO CHEON YEE

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

29 May 2019 at 4:03 PM

Date/Time:

29 May 2019 at 4:03 PM

Accident Photo



Accident Photo

