

Surveyor:

0113

DOI:

ASSIGNMENT

31/5/19

Date / Time:

31/5/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.

FBL 1466 X

Name of Insured

Mohammad Thaqif B. Ishak

Insured Tel No.

HP:

Excess Sec II :SS

D.O.A:

30/5/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.

DM194001590-JG

Policy No.

DMMPH218-000435

Make / Model:

YAMAHA MT-09A ABS

Place of Accident:

PIE TO CTE

If NO, Driver Name / Age:

Driver Tel No.:

(VL: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHB 5850 A



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMKT, m



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SHB 5850 A - 03/11/19 15/11/19 14/12/19 14/12/19 004: 31/5/19

FBL 1466 X - X

24/9 - send log.

10/10 - offer \$3202.84 (pending acceptance).

16/10 - settle @ \$3202.84, No DV required. File pass Admin to close.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

2592.96

(3 days)

Reduction:

\$3432.93

%

57

FINAL SETTLEMENT

Date/Time:

15/10/19

Confirm with

see GKK

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

(5)

Repair Cost:

SS

2592.96

Loss of Rental (LOR):

SS

435.38

(375 days)

x

\$116.10

Loss of Use (LOU):

SS

-

(\$

x

days)

Loss of Income (LOI):

SS

187.50

(\$ 50

x 375 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☒

[Tick only one]

GIA/LTA Search

SS

7.00

Medical:

SS

-

Disbursement:

SS

-

Legal Cost

SS

-

(e.g. Tow/ Independent)

Total:

SS

3202.84

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

3202.84

Name 1:

SMKT TAXIS PTE LTD

Payee 2: (Strike if N.A.)

SS

-

Name 2:

Payee 3: (Strike if N.A.)

SS

-

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$4001-

COPY SENT
27/10/19

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s SMRT

of _____

Insured: _____

Policy No. _____

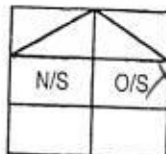
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or NoLum Sum: 1.41 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHB58050A Yr Regn: 12 Dec 2017Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi Prime Mover /

Truck / Trailer or

Make: Toyota Prius c.c. 1796Colour: maroon A/C: Insured / Std / NI / NASp. Reading: 200888 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDKB3FU10375916Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/65 R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Westlake

Front

R/Bal. 6 mmL/Bal. 6 mmD.O.A. 30/5/19

Rear

R/Bal. 6 mmL/Bal. 6 mmD.O.I. 31/5/19Survey held at SmurDes. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

05/19/2137

PP : \$2572.96 (Red: \$3432.93 / 571.0)

FBL1466 X

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee:

Transportation:

S + RS \$ _____

Photos

Others

TOTAL

Report Format : _____

Lump Sum / I.B.I: (\$ _____)



Cecilia

Case Details

Case Reference Number : TAX/05/19/2137
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHB5850A

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-7097-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : EQ Insurance Company Ltd
 Accident Date and Time : 30/05/2019 12:15 AM
 Vehicle Age(In Months) : 17

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			COVER, FR BUMPER	1	495.50	495.50	25.00	371.63	Replace	1	0.00	Repair	XR
One Time Key In	Main			FENDER SUB-ASSY, FR , RH	1	933.10	933.10	25.00	699.83	Replace	1	0.00	Repair	XR
One Time Key In	Main			EMBLEM, SIDE PANEL (HYBRID)	1	52.90	52.90	25.00	39.67	Replace	1	39.67	Replace	nel
One Time Key In	Main			LINER, FR FENDER, RH	1	198.40	198.40	25.00	148.80	Replace	0	0.00	Not Give	uu
One Time Key In	Main			COVER SUB-ASSY, FRONT PILLAR , UPR RH	1	96.90	96.90	25.00	72.68	Replace	0	0.00	Not Give	uu
One Time Key In	Main			MIRROR ASSY, OUTER REAR VIEW , RH	1	1,373.50	1,373.50	10.00	1,236.15	Replace	1	1,236.15	Replace	CRA
One Time Key In	Main			COVER, OUTER MIRROR, RH	1	89.50	89.50	25.00	67.13	Replace	1	67.13	Replace	mlf
Total Spare Part Cost									2,635.89	Surveyor Total		1,342.95		
Lump Sum Discount (%)									0.00	Lump Sum Dis (%)		0.00		
Final Spare Part Cost									2,635.89	Final Sur Total		1,342.95		

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR RH PORTION	338.00	200.00 /	
Total:			338.00	200.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPSRAY FRONT BUMPER	378.00	200.00 /	
2	Main	TO RESPRAY FRONT FENDER RH	378.00	200.00 /	
3	Main	TO RESPRAY VIEW MIRROR	180.00	50.00 /	
Total:			936.00	450.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20.00 /	NP
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00	
3	Main	TO REMOVE AND REFIX WING MIRROR	120.00	50.00 /	NP
4	Main	TO WASH AND VACUUM	60.00	0.00	
Total:			360.00	70.00	

4873.80

5241.80

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	2,635.89	1,342.95
Total Labour Cost	338.00	200.00
Total Spray Painting	936.00	450.00
Other	360.00	70.00
Overall Total	4,269.89	2,062.95
Lump Sum Repair Option		
Lump Sum Total	0.00	2,062.95
Surveyor Approved Amount		2,062.95

	Estimator Assessment(\$)	Surveyor Assessment(\$)
No of Repair Days*	3	2
Remarks		p/p repair, photo before paint.
Surveyor Name		Hwee Jie
Signature		
Survey Date	31/05/2019	

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

REQUEST FOR SUPPLYMENT PARTS

Contractor:		WEGA ENGINEERING PTE LTD	
Accident Case Number	70X/05/19/2137	Date of Collection	31/5/19
Vehicle No	SHB 5850 A	Date of Request	31/5/19
Vehicle Model	TOYOTA PRIUS 4	Number of Days to Extend (If any)	18 DAYS

S/N	Part Number	Part Description	Quantity	Unit Price
	1533, 34, 35, 36 1537	To Repair FRT RH DOOR		#250.00 \$200 /
		To Respray FRT RH DOOR		#378.00 200 /
	1531, 32	To Respray FRT RH RIM		#150.00 \$50
		Sticker Decal SMRT (DOOR) ON		#60.00 / n/c

<<<Please submit photographs for damaged parts>>>

I, (Name)

CAI A

(Position)

Do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

Signature of person making this declaration

[To be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

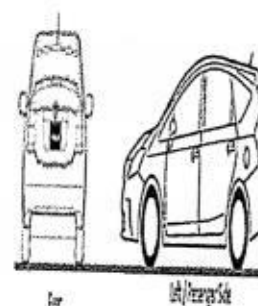
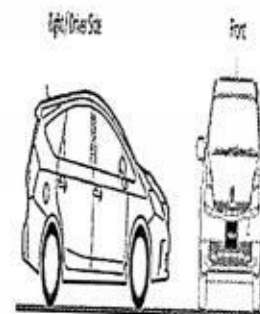
For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission

46005.89

Section A - Accident Details

Registration Number	SHB5850A
Case Reference Number	TAX/05/19/2137
Registration Date	12/12/2017
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	FOO TEE CHYE SIMON
Type of Accident	Side Swipe
Accident Date and Time	30/5/2019 8:15 AM
Accident Reported Date and Time	30/5/2019 1:55 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle Is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24101754
Special Instruction to ARC, if any	TP
Prepared Date and Time	31/5/2019 8:47 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$588.00	\$400.00
Total Spray Cost	\$1,494.00	\$700.00
Total Spare Part Cost	\$2,695.89	\$1,402.96
Total Other Cost	\$360.00	\$70.00
TOTAL COST	\$5,137.89	\$2,572.96 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	4.0	3.0
Prepared / Adjusted By	ARC Manager Team	Hwee Jie (LKK) / EQ
ARC / Surveyor Sign Off Date	31/05/2019 9:56 AM	31/05/2019 2:28 PM
Signature		
Remarks		p/p repair, photo before paint.

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1908-0100	Invoice Number	
Quotation Date	08.08.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	\$338.00	\$200.00
TO REPAIR FRONT DOOR RH	\$250.00	\$200.00
Total Labour	\$588.00	\$400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00
TO RESPRAY FRONT FENDER RH	\$378.00	\$200.00
TO RESPRAY VIEW MIRROR	\$180.00	\$50.00
TO RESPRAY FRONT DOOR RH	\$378.00	\$200.00
TO RESPRAY RIM	\$180.00	\$50.00
Total Spray Painting & Panel Beating	\$1,494.00	\$700.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$0.00
TO REMOVE AND REFIX WING MIRROR	\$120.00	\$50.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$360.00	\$70.00

1402.96
+ 400.00
+ 770.00
2572.96

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52119479 62	COVER, FR BUMPER	1.00	\$495.50	100.00	\$0.00	Replace	Repair
		53801470 60	FENDER SUB-ASSY, FR, RH	1.00	\$933.10	100.00	\$0.00	Replace	Repair
		75374471 40	EMBLEM, SIDE PANEL (HYBRID)	1.00	\$52.90	25.00	\$39.68	Replace	Replace
		53875470 70	LINER, FR FENDER, RH	0.00	\$198.40	0.00	\$0.00	Replace	Not Given
		60117470 20	COVER SUB-ASSY, FRONT PILLAR, UPR RH	0.00	\$96.90	0.00	\$0.00	Replace	Not Given
		87910474 50	MIRROR ASSY, OUTER REAR VIEW, RH	1.00	\$1,373.50	10.00	\$1,236.15	Replace	Replace
		87915470 70A1	COVER, OUTER MIRROR, RH	1.00	\$69.50	25.00	\$67.13	Replace	Replace
Total					\$3,239.80		\$1,342.96		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
			STICKER DECAL SMRT (DOOR)	1.00	\$60.00	0.00	\$60.00	Replace	Replace
Total					60.00		60.00		



Case Details

Case Reference Number : TAX/05/19/2137

Type of Repair : Accident Repair

Vehicle Registration Number : SHB5850A

Company Type : SMRT Taxis Pte Ltd

Estimation ID : EST-7097-ID

Assigned By : Taxi Claims Manager Team

Insurance Company Name : EQ Insurance Company Ltd

Accident Date and Time : 30/05/2019 12:15 AM

Vehicle Age(In Months) : 17

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	SMRT Recommendation					Repair/ Replace	Surveyor Approval			Remarks
						List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Surveyor Quantity		Surveyor Final Price(\$)	Repair/Replace		
One Time Key In	Main			COVER, FR BUMPER	1	495.50	495.50	25.00	371.63	Replace	1	0.00	Repair	▼	
One Time Key In	Main			FENDER SUB-ASSY, FR , RH	1	933.10	933.10	25.00	699.83	Replace	1	0.00	Repair	▼	
One Time Key In	Main			EMBLEM, SIDE PANEL (HYBRID)	1	52.90	52.90	25.00	39.67	Replace	1	39.67	Replace	▼	nel
One Time Key In	Main			LINER, FR FENDER, RH	1	198.40	198.40	25.00	148.80	Replace	0	0.00	Not Give	▼	uu
One Time Key In	Main			COVER SUB-ASSY, FRONT PILLAR , UPR RH	1	96.90	96.90	25.00	72.68	Replace	0	0.00	Not Give	▼	uu
One Time Key In	Main			MIRROR ASSY, OUTER REAR VIEW , RH	1	1,373.50	1,373.50	10.00	1,236.15	Replace	1	1,236.1	Replace	▼	CRA
One Time Key In	Main			COVER, OUTER MIRROR, RH	1	89.50	89.50	25.00	67.13	Replace	1	67.13	Replace	▼	mlf

Total Spare Part Cost 2,635.89

Lump Sum Discount (%) 0.00

Final Spare Part Cost 2,635.89

Surveyor Total 1,342.95

Lump Sum Dis (%) 0.00

Final Sur Total 1,342.95

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR RH PORTION	338.00	200.00	
Total:			338.00	200.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPSRAY FRONT BUMPER	378.00	200.00	
2	Main	TO RESPRAY FRONT FENDER RH	378.00	200.00	
3	Main	TO RESPRAY VIEW MIRROR	180.00	50.00	
Total:			936.00	450.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20.00	
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00	
3	Main	TO REMOVE AND REFIX WING MIRROR	120.00	50.00	
4	Main	TO WASH AND VACUUM	60.00	0.00	
Total:			360.00	70.00	

Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	2,635.89	1,342.95
Total Labour Cost	338.00	200.00
Total Spray Painting	936.00	450.00
Other	360.00	70.00
Overall Total	4,269.89	2,062.95
Lump Sum Repair Option		
Lump Sum Total	0.00	2,062.95
Surveyor Approved Amount		2,062.95

Estimator Assessment(\$)

3

Surveyor Assessment(\$)

2

No of Repair Days*

Remarks

p/p repair, photo before paint.

Surveyor Name

Signature

Hwee jie

Survey Date

31/05/2019

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5369K
Vehicle Details	
Vehicle No.:	SHB5850A
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Jun 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8 CVT
Primary Colour:	Maroon
Manufacturing Year:	2017
Engine No.:	2ZR8253572
Chassis No.:	JTDKB3FU103575916
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$29,007.00
Original Registration Date:	12 Dec 2017
First Registration Date:	12 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Dec 2025
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	11 Dec 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$34,159.00
COE Rebate Amount:	\$27,846.00
Total Rebate Amount:	\$31,596.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	
The information contained herein is correct as at 03 Jun 2019	

OK

Mei Kwan (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Friday, 21 June, 2019 10:07 AM
To: Mei Kwan (LKKAUTO)
Cc: Cecilia Chong (LKK Auto); CS A Team; Admin A
Subject: RE: Direct Settlement - Accident Involving FBL1466X (OI : EQI - DM19HO01590-JG) AND SHB5850A (TP : LKK REF - CC3/EQI19009747/Jga3) on 30/05/2019
Attachments: FBL1466X.PDF
Categories: HMK

Dear Mei Kwan

Attached our insured's accident report for your attention.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Tan Wei Yin
Sent: Thursday, June 20, 2019 10:20 AM
To: Mei Kwan (LKKAUTO)
Cc: Cecilia Chong (LKK Auto); CS A Team; Admin A; EQI PRS
Subject: RE: Direct Settlement - Accident Involving FBL1466X (OI : EQI - DM19HO01590-JG) AND SHB5850A (TP : LKK REF - CC3/EQI19009747/Jga3) on 30/05/2019

Thks

Regards,

Tan Wei Yin
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 64969882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Thursday, June 20, 2019 10:18 AM
To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; EQI PRS <EQIPRS@eqinsurance.com.sg>
Subject: RE: Direct Settlement - Accident Involving FBL1466X (OI : EQI - DM19HO01590-JG) AND SHB5850A (TP : LKK REF - CC3/EQI19009747/Jga3) on 30/05/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Wei Yin,

TP video enclosed.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 4 June, 2019 11:15 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Poh Kin (LKKAuto) <pohkin@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving FBL1466X (OI : EQI - DM19HO01590-JG) AND SHB5850A (TP : LKK REF - CC3/EQI19009747/Jfa3) on 30/05/2019

Dear Mei Kwan

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, June 4, 2019 11:03 AM

To: Joel Goh; Janet Tan

Cc: EQI PRS; Poh Kin (LKKAuto); CS A Team; Admin A

Subject: Direct Settlement - Accident Involving FBL1466X (OI : EQI - TBA) AND SHB5850A (TP : LKK REF - CC3/EQI19009747/Jfa3) on 30/05/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 5850A at M/s SMRT Automotive Services Pte Ltd (Woodlands) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Cecilia Chong (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, 15 October 2019 9:08 AM
To: Cecilia Chong (LKK Auto)
Subject: YOUR REF: SHB 5850A (OUR REF: CC3/EQ19009747/Jga3) *** ACCIDENT INVOLVING FBL 1466X & SHB 5850A ON 30/05/2019 ***

Dear Cecilia,

We accept your offer of \$3,202.84. Please let us have EQ's cheque issued in favour of **SMRT TAXIS PTE LTD**.

Thanks for the prompt settlement.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: 10/10/2019 18:43
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Subject: YOUR REF: SHB 5850A (OUR REF: CC3/EQ19009747/Jga3) *** ACCIDENT INVOLVING FBL 1466X & SHB 5850A ON 30/05/2019 ***

WITHOUT PREJUDICE

Dear Lee Gek,

We are pleased to offer total amount of \$3202.84 (all-in).

Kindly confirm acceptance.

Thanks

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,
Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQI19009747/Jga3s2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 04-11-2019



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	FBL 1466X	Veh. Inspected	SHB 5850A
Policy No.	DMMPHQ18-000435	Coverage (\$)	0.00
Claim No.	DM19HO01590-JG	Excess (\$)	0.00
Assign From		Assign Date	03/06/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU103575916	Colour	MAROON
Odometer	200888	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	WEST LAKE	6 mm
L/H Front Tyre	195/65 R15	WEST LAKE	6 mm
R/H Rear Tyre	195/65 R15	WEST LAKE	6 mm
L/H Rear Tyre	195/65 R15	WEST LAKE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	30/05/2019	Inspection Date	31/05/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **3 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 5850A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	EMBLEM, SIDE PANEL (HYBRID) (DISC 25%)	NECESSARY	52.90	39.68
1	COVER, OUTER MIRROR, RH (DISC 25%)	MISSING	89.50	67.13
1	MIRROR ASSY, OUTER REAR VIEW, RH (DISC 10%)	CRACKED	1,373.50	1,236.15
1	LINER, FR FENDER, RH	NOT NECESSARY	198.40	-
1	COVER SUB-ASSY, FRONT PILLAR, UPR RH	NOT NECESSARY	96.90	-
1	COVER, FR BUMPER	TO REPAIR SEE LABOUR	495.50	-
1	FENDER SUB-ASSY, FR, RH	TO REPAIR SEE LABOUR	933.10	-
1	STICKER DECAL SMRT (DOOR) (SN) (ADDITIONAL)	NECESSARY	60.00	60.00
			3,299.80	1,402.96
LABOUR				
PANEL BEATING & BODYWORK. INCLUSIVE OF THE REPAIR OF COVER, FR BUMPER AND FENDER SUB-ASSY, FR, RH.			338.00	200.00
SPRAY PAINT.			936.00	450.00
TO CHECK WIRING AND SYSTEM FUNCTION.			80.00	20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA.		NOT NECESSARY	100.00	-
TO REMOVE AND REFIX WING MIRROR.			120.00	50.00
TO WASH AND VACUUM.		NOT NECESSARY	60.00	-
TO REPAIR FRT RH DOOR. (ADDITIONAL)			250.00	200.00
TO RESPRAY FRT RH DOOR. (ADDITIONAL)			378.00	200.00
TO RESPRAY FRT RH RIM. (ADDITIONAL)			180.00	50.00
			2,442.00	1,170.00
GRAND TOTAL			5,741.80	2,572.96
RECOMMENDED COST OF REPAIRS				2,572.96

Report Ref No. CC3/EQ119009747/Jga3s2

ONG HWEE JIE
Automotive Assessor

HO LEONG CHUAN
Automotive Assessor

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