

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 19 June 2019 5:35 PM
To: Mei Kwan (LKKAUTO); Jared Liu
Cc: Vivian Lau (LKKAUTO); Admin A; SUR
Subject: RE: Survey Report : LOD to NTUC from SMRT BUS/05/19/1068/AW - Accident involving SG1178C and SHD1428C on 23/05/2019 along Jalan Kayu [MT/1045641 -002]
Attachments: NACAdjustment1a.pdf; NACInspection.pdf; NACInvoice1.pdf; photo.pdf; resurvey photos.pdf

Dear Jared,

Enclosed herewith survey report.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 19 June 2019 2:34 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: FW: Survey Report : LOD to NTUC from SMRT BUS/05/19/1068/AW - Accident involving SG1178C and SHD1428C on 23/05/2019 along Jalan Kayu [MT/1045641 -002]

[NS/INC19009723/Jvd3s2](#)

From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) <audrey@smrt.com.sg>
Sent: Wednesday, 19 June, 2019 2:25 PM
To: Jared Liu <Jared.Liu@income.com.sg>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Subject: Survey Report : LOD to NTUC from SMRT BUS/05/19/1068/AW - Accident involving SG1178C and SHD1428C on 23/05/2019 along Jalan Kayu [MT/1045641 -002]

SMRT : BUS/05/19/1068/AW
NTUC : SHD1428C

Dear Sir/Mdm (LKK),

Lkk was the appointed surveyor by NTUC for this case. Please furnish your surveyor report and bus photos to NTUC's Jared. Thank you.

Audrey Woo | DID : 6556 3521 | FAX : 6481 9221 | Email : audrey@smrt.com.sg | Claims Department | 6 Ang Mo Kio Street 62 Singapore 569140



From: Jared Liu [<mailto:Jared.Liu@income.com.sg>]

Sent: Wednesday, 19 June, 2019 2:00 PM

To: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)

Subject: RE: LOD to NTUC from SMRT BUS/05/19/1068/AW - Accident involving SG1178C and SHD1428C on 23/05/2019 along Jalan Kayu [MT/1045641 -002]

'WITHOUT PREJUDICE'

Dear Audrey,

Kindly send survey report over.

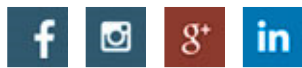
Thank you

Jared Liu

Claims Executive, Motor Insurance

T +65 6430 7922

www.income.com.sg



From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:audrey@smrt.com.sg>]

Sent: Wednesday, 19 June 2019 9:10 AM

To: NTUC Income Motor Dept <motor@income.com.sg>

Subject: LOD to NTUC from SMRT BUS/05/19/1068/AW - Accident involving SG1178C and SHD1428C on 23/05/2019 along Jalan Kayu

SMRT : BUS/05/19/1068/AW

NTUC : SHD1428C

Dear Sir/Mdm,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SG1178C. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 1950.00
Loss of Use	\$ 875.00
LTA Search Fee	\$ 7.00
Total	\$ 2832.00

We enclose the following documents,

- Repair Invoice
- GIA Report
- LTA Search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Note : There is a standing agreement between NTUC Income and SMRT BUSES LTD to settle loss of use at flat rate of \$875 regardless of bus size and repair days.

Audrey Woo | DID : 6556 3521 | FAX : 6481 9221 | Email : audrey@smrt.com.sg | Claims
Department | 6 Ang Mo Kio Street 62 Singapore 569140



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