ASSIGNATENT

| From: Date: | Veh No. SG1178C Yr Regn: 7Jul 2016 |
|--|--|
| Estimated Cost | Type: M.Car / M.Cycle / 809 / Van / Lorry / Taxi / Prime Mover / |
| OD TP WS / TP RES / OD RES / EVA / INV / MV | Truck / Trailer or |
| To Inspect Vehicle No: | Make: Marcedes Citaro 0.0 6374 |
| at Workshop m/s | Colour Multi Colour A/G: Insured/Std/NI/NA |
| of - | Sp.Reading 259882 T/Radio: Insured / Std / NI / NA |
| Insured: SHD 1438C | Eng/No: |
| Policy No. | C/No: WEB62808323/30013 |
| Claims No MT 10456H1 -002 | Gen. Cond: Good / Fair / Poor / Burnt |
| Sum Insured: Excess: | Steering: Inorder / Jammed / Leaked / Burnt or |
| (Client's Record) | Brake: Inorder / Jammed / Leaked / Burnt or |
| Make of Veh: | Modi: Nil / S/Rim / STD A/Rim or |
| | Tyre Size: F: 275 /76 R 2 Z . 5 |
| (Policy Condition) | R: C |
| Remark: The veh had commenced its N/S O/S | BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / |
| repair at the time of inspection. | TOYO/YOKO OF Firenza |
| Bal, or Market Value: | Eront Rear |
| IDAC Accident Rport: Consistent? : Yes or No | R/Bal. 7 mm R/Bal. 7/7 mm |
| GIA / PR Seen: Consistent? : Yes or No | L/Bal. 7 mm L/Bal. 7/7 mm |
| Est Repairs: days Res.: Yes or No | D.O.A. 23/5/19 D.O.I. 31/5/19 |
| Lum Sum: % 3 Val.: Yes or No | Survey held at SunA |
| ON LIPPLIA PER LIPPLIA | Des, of Damages : Frt / Regr / O/S / A/S / U/C / Rooftop or |
| CA / REV / REP. / 24 HRS Vehicle: IN / OUT | See |
| Date: Person Contacted: | The U?C / Chassis frame / Body Structure affected due to collision. |
| Date / Time Action / Instruction | Annual and responsible to the same |
| 36 1178C. X | |
| S410 1428C X | The second secon |
| 10/6/19 Continued Us \$1950/- 2days. | (Red 1832.05 4890 |
| 101911 - 17/men -1- 11 12-1 -20 ags. | (160) 2, 4-19 |
| DI | ECEIVED 1 0 JUN 2019 |
| | CETAED 1 0 - 2017 2010 |
| | ## NO A NO |
| Dalo/Time, File Pasa to? : Preli, Report | Days Of Repair: 2 |
| : Final Report | Resurvey No. of Trip: Survey Fee: |
| Date/Time, File Raturn to? | Transportation |
| 3 106- typist Add Fe | e:: Site Insp -(\$)S+PS SI |
| - 10 | :Interview (\$) shows |
| Report Format: TP | : Tech. Invs (\$) - Ontiers |
| Lump Sum / LB J: (5 1950/2 | Witeland 15 |
| E43 2 | * ****** |

TP Claims against NTUC Income: Follow-Through Survey

| SANO | Income Reference | Claimant (Owner / Taxi Company) | Claimant Vehicle No. Income Vehicle No. | Income Vehicle No. | D.O.A | Time of Accident | Estimate | Tentative repair cost |
|------|------------------|---------------------------------|---|--------------------|-----------|------------------|------------|-----------------------|
| 1 | MT/1045641-002 | SMRT BUSES LTD | SG 1178C | SHD 1428C | 23/5/2019 | 7:16 | \$3,782.05 | \$1,950.00 |
| 2 | 2 MT/1048161-001 | CITYCAB PTE LID | SHA 518Z | FBK 9654Y | 3/6/2019 | 18:15 | \$4,060.20 | \$1,156.80 |
| 3 | 3 MT/1047079-002 | COMFORT TRANSPORTATION PTE LTD | SHA 2598D | SJX 1798E | 30/5/2019 | 12:30 | \$1,514.53 | \$800.00 |
| 4 | MT/1048164-001 | COMFORT TRANSPORTATION PTE LTD | SHC 8665T | SJH 9202P | 31/5/2019 | 11:55 | \$1,464.53 | \$1,000.00 |

Claim received from LKK Auto

Veron Chen (LKKAuto)

From: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses)

<catherineleesc@smrt.com.sg>

Sent: Monday, 3 June 2019 2:05 PM

To: Veron Chen (LKKAuto)

Subject: RE: SG 1178C-DOA: 23/5/2019

Attachments: SAS2609974.pdf

Hi Veron,

As per your request.

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
DID: 6866 2669 Fax: 6368 5592
catherineleesc@smrt.com.sg



From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: 03 June 2019 13:20

To: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses) <catherineleesc@smrt.com.sg>

Subject: SG 1178C-DOA: 23/5/2019

Dear Catherine,

Kindly forward us a copy of GIA report.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

| aforesaid. | |
|--|--|
| An 科學問題可以使用可以可以 | ACCIDENT STATEMENT |
| Date Of Report | 30/05/2019 14:34 |
| Date Of Accident | 23/05/2019 07:15 |
| Exact Location Of Accident | JALAN KAYU BEFORE BS: 68119 (AFT SELETAR CAMP G) |
| Country/State of Loss | SINGAPORE |
| diskast is the manufacture of the c | DETAILS OF OWN VEHICLE |
| Vehicle Registration Number | SG1178C |
| Insured/Policyholder | |
| Name Of Registered Owner | SMRT BUSES LTD |
| Co Reg No | 198202292D |
| Email Address | NOEMAIL |
| Mobile Phone No | |
| Alternative Phone No | OFFICE-NOPHONE |
| Vehicle Particulars | |
| Manufacturer | MERCEDES-BENZ |
| Model | CITARO O530-6.4 L AT TURBO ABS (A) |
| Exact Purpose for which vehicle was being used at time of accident | |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO |
| If No, Please state action to be taken | THIRD PARTY |
| Vehicle Category | BUS |
| Insurance Company | |
| Name of Insurance Company | MS FIRST CAPITAL INSURANCE LTD |
| Type Of Coverage | THIRD PARTY |
| Fleet Policy | YES |
| | |

D-19093203MFBP

Cover Note Number Driver

Policy Number

AL RIDZUAN BIN SAMSUDIN Name of Driver

G8301523W NRIC No 01/04/1984 Date Of Birth OUTDOOR Occupation 11/01/2016 Date Of Driving Pass

3 YEARS AND 4 MONTHS Driving Experience

MALE Gender

(LOCAL) +65-80000000 Mobile Number

Fax Number Contact Number

NOEMAIL EMail Address

Address

6 ANG MO KIO STREET 62

Postcode

569140

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle) involved in the accident

NO

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

30

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

WHILE NEGOTIATING THE BEND ON THE FIRST LANE AT JALAN KAYU, I SUDDENLY FELT AN IMPACT AT THE REAR PORTION OF MY BUS. UPON CHECKING THE LEFT VIEW MIRROR, I SAW A SILVERCAB TAXI (SHD1428C) CAME INTO CONTACT WITH MY BUS. I STOPPED MY BUS AT THE NEXT NEAREST BUS STOP. WHEN I GOT DOWN TO ASSESS THE DAMAGES, I SAW THE SILVERCAB TAXI BEHIND MY BUS. MY BUS SUSTAINED DAMAGES ON THE LEFT REAR BUMPER. THE SILVBERCAB TAXI SUSTAINED SCRATCHES ON THE RIGHT FRONT PORTION. NO INJURIES REPORTED

Attachment(s)

Are accident photos available for attachment?

NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

PENDING DOWNLOAD

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SHD1428C

Vehicle Make/Model/Colour Details Of Properties

SILVER TAXI SILVERCAB

Vehicle Category

TAXI

Name of Driver

LAU AH CHONG

NRIC/Passport Number

Contact Number

Address

Postcode Insurance Company Name

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Nature Of Damage

Page 2 of 5

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

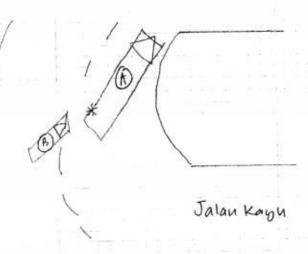
(ii) for complying with requirements under any regulations, laws or court orders.

\$ 118 mg

Policyholder's Signature Date & Time: Driver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature

Name: BALQISH NRIC/FIN No.: S8340325Z SKETCH PLAN

€ SG1178C € SHD1428C (Silver(ab)



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

| REFER T | REPORT | |
|---------|--------|------|
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DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signat Date & Time:



Driver's Signature (If driver is not the policyholder) Date & Time:

Reporting Centre Personnel's Signature Name: BALQISH

NRIC/FIN No.: S8340325Z

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Owner ID:

Vehicle Details

Vehicle No.:

Vehicle to be Exported:

Intended Deregistration Date:

Vehicle Make: Vehicle Model:

Primary Colour: Manufacturing Year:

Engine No.:

Chassis No.:

Maximum Power Output:

Open Market Value: Original Registration Date:

First Registration Date:

Transfer Count:

Actual ARF Paid: Intended PARF Rebate Details

PARF Eligibility:

PARF Eligibility Expiry Date:

PARF Rebate Amount:

Intended COE Rebate Details

COE Rebate Amount: Total Rebate Amount:

The information contained herein is correct as at 06 Jun 2019

Company

2292D

SG1178C

No

06 Jun 2019

MERCEDES BENZ

CITARO O530 6.4L AT TURBO ABS

Multi-Colour

2015

902926C1100696

WEB62808323130013

\$284,614.00 07 Jul 2016

07 Jul 2016

1 \$0.00

No

\$0.00

\$0.00

\$0.00



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63885592

Estimator Telephone Number: 68662623

Accident Reporting Number : 68662672

Date Generated : 27/05/2019 User ID : GohKK2

| | Section A - Acci | dent Details | | | | | |
|---|---|--|------|--|--|--|--|
| Registration Number | SG1178C | | | | | | |
| Case Reference Number | BUS/05/19/1068 | | | | | | |
| Registration Date | 7/7/2016 | | | | | | |
| Company Type | SMRT Buses Ltd | | | | | | |
| Make | MERCEDES | | | | | | |
| Model | CITARO 0530 | | | | | | |
| Name of Driver | Al Ridzuan Bin Samsudin | | | | | | |
| Type of Accident | Side Swipe | | | | | | |
| Accident Date and Time | 23/5/2019 7:16 AM | | | | | | |
| Accident Reported Date and Time | 23/5/2019 9:15 AM | | | | | | |
| Is Surveyor Required? | Yes | | | | | | |
| Survey by | | | | | | | |
| Vehicle is Towed Back? | No | | | | | | |
| Towed Back Date and Time | | | | | | | |
| Replacement Vehicle issued? | No | | | | | | |
| Job Card Number | 24101687 | | | | | | |
| Special Instruction to ARC if any | SG1178C - LEFT REAR PORTION SHD1428C (TP) - SILVERCAB INSURED WITH NTUC | | | | | | |
| Prepared Date and Time | 27/5/2019 12:45 PM | | | | | | |
| Chassis Number | WEB62808323130013 | | | | | | |
| Micage | | | | | | | |
| (Acad Phone | | | | | | | |
| Work Shop | | | | | | | |
| Work Shop Repair Completion Date and Time | | | | | | | |
| | Section B - Summary of | f Ronair Estimates | | | | | |
| Repair Completion Date and Time | Section B - Summary of | f Repair Estimates | | | | | |
| Repair Completion Date and Time | Section B - Summary of | | ible | | | | |
| Repair Completion Date and Time Summary of Repair Estimates | Quotation from ARC | Adjusted by Surveyor, if applica | ible | | | | |
| Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost | Quotation from ARC \$1,060.00 | Adjusted by Surveyor, if applica | ible | | | | |
| Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost | Quotation from ARC \$1,060.00 \$528.00 | Adjusted by Surveyor, if applica \$0.00 \$0.00 | ible | | | | |
| Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost | Quotation from ARC \$1,060.00 \$528.00 \$1,579.72 | Adjusted by Surveyor, if applica \$0.00 \$0.00 \$0.00 | ible | | | | |
| Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost | Quotation from ARC \$1,060.00 \$528.00 \$1,579.72 \$0.00 | Adjusted by Surveyor, if applica \$0.00 \$0.00 \$0.00 \$0.00 | ible | | | | |
| Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST | Quotation from ARC \$1,060.00 \$528.00 \$1,579.72 \$0.00 \$3,167.72 | Adjusted by Surveyor, if application of Social Science Scien | ible | | | | |
| Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total | Quotation from ARC \$1,060.00 \$528.00 \$1,579.72 \$0.00 \$3,167.72 \$0.00 | Adjusted by Surveyor, if applica \$0.00 \$0.00 \$0.00 \$0.00 | ible | | | | |
| Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days | Quotation from ARC \$1,060 00 \$528.00 \$1,579.72 \$0.00 \$3,167.72 \$0.00 3.0 | Adjusted by Surveyor, if applica \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 | ble | | | | |
| Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By | Quotation from ARC \$1,060 00 \$528.00 \$1,579.72 \$0.00 \$3,167.72 \$0.00 3.0 Kok Khoon Goh | Adjusted by Surveyor, if application of Social Science Scien | ible | | | | |
| Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date | Quotation from ARC \$1,060 00 \$528.00 \$1,579.72 \$0.00 \$3,167.72 \$0.00 3.0 | Adjusted by Surveyor, if applica \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 | uble | | | | |
| Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date | Quotation from ARC \$1,060 00 \$528.00 \$1,579.72 \$0.00 \$3,167.72 \$0.00 3.0 Kok Khoon Goh | Adjusted by Surveyor, if applica \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 | uble | | | | |
| Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date | Quotation from ARC \$1,060 00 \$528.00 \$1,579.72 \$0.00 \$3,167.72 \$0.00 3.0 Kok Khoon Goh | Adjusted by Surveyor, if application is a constant of the cons | uble | | | | |
| 200000000000000000000000000000000000000 | Quotation from ARC \$1,060 00 \$528.00 \$1,579.72 \$0.00 \$3,167.72 \$0.00 3.0 Kok Khoon Goh | Adjusted by Surveyor, if application is a constant of the cons | uble | | | | |
| Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature | Quotation from ARC \$1,060 00 \$528.00 \$1,579.72 \$0.00 \$3,167.72 \$0.00 3.0 Kok Khoon Goh | Adjusted by Surveyor, if application is a constant of the cons | ible | | | | |
| Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature | Quotation from ARC \$1,060 00 \$528.00 \$1,579.72 \$0.00 \$3,167.72 \$0.00 3.0 Kok Khoon Goh | Adjusted by Surveyor, if application is a constant of the cons | ible | | | | |
| Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature | Quotation from ARC \$1,060 00 \$528.00 \$1,579.72 \$0.00 \$3,167.72 \$0.00 3.0 Kok Khoon Goh | Adjusted by Surveyor, if application is a constant of the cons | ible | | | | |
| Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Fotal Spare Part Cost Fotal Other Cost FOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature | Quotation from ARC \$1,060 00 \$528.00 \$1,579.72 \$0.00 \$3,167.72 \$0.00 3.0 Kok Khoon Goh | Adjusted by Surveyor, if application is a constant of the cons | ible | | | | |
| Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Fotal Spare Part Cost Fotal Other Cost FOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature Remarks | Quotation from ARC \$1,060 00 \$528.00 \$1,579.72 \$0.00 \$3,167.72 \$0.00 3.0 Kok Khoon Goh | Adjusted by Surveyor, if application of the state of the | ible | | | | |
| Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Part Cost Total Other Cost FOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature Remarks | Quotation from ARC \$1,060.00 \$528.00 \$1,579.72 \$0.00 \$3,167.72 \$0.00 3.0 Kok Khoon Geh 27/05/2019 12:51 PM | Adjusted by Surveyor, if application of the state of the | ible | | | | |
| Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature | Quotation from ARC \$1,060.00 \$528.00 \$1,579.72 \$0.00 \$3,167.72 \$0.00 3.0 Kok Khoon Goh 27/05/2019 12:51 PM | Adjusted by Surveyor, if application of the state of the | ible | | | | |



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number: 68662623

Accident Reporting Number : 68662672

Date Generated : 04/06/2019

User ID : CatherineLee

| | Section A - Accident Deta | ils |
|--|--|---|
| Registration Number | SG1178C | |
| Case Reference Number | BUS/05/19/1068 | |
| Registration Date | 7/7/2016 | |
| Company Type | SMRT Buses Ltd | |
| Make | MERCEDES | |
| Model | CITARO 0530 | |
| Name of Driver | Al Ridzuan Bin Samsudin | |
| Type of Accident | Side Swipe | |
| AND DESCRIPTION OF THE PROPERTY OF THE PROPERT | 23/5/2019 7:16 AM | |
| Accident Date and Time | 23/5/2019 9:15 AM | |
| Accident Reported Date and Time | | |
| Is Surveyor Required? | Yes | |
| Survey by | | |
| Vehicle is Towed Back? | No | |
| Towed Back Date and Time | | |
| Replacement Vehicle issued? | No | |
| Job Card Number | 24101687 | |
| Special Instruction to ARC,fl any | SG1178C - LEFT REAR PORTION SHD1428C (TP) - SILVERCAB INSUR | RED WITH NTUC |
| Prepared Date and Time | 27/5/2019 12:45 PM | |
| Chassis Number | WEB62808323130013 | |
| Mileage | | |
| Work Shop | | |
| | | |
| Repair Completion Date and Time | | |
| Repair Completion Date and Time | Section B. Summers of Banair F | Setimates |
| | Section B - Summary of Repair E | Estimates |
| Repair Completion Date and Time Summary of Repair Estimates | Section B - Summary of Repair E | Estimates Adjusted by Surveyor, if applicable |
| Summary of Repair Estimates | Quotation from ARC | Adjusted by Surveyor, if applicable |
| Summary of Repair Estimates Total Labour Cost | Quotation from ARC \$1,080.00 | Adjusted by Surveyor, if applicable \$795.00 |
| Summary of Repair Estimates Total Labour Cost Total Spray Cost | Quotation from ARC \$1,080.00 \$528.00 | Adjusted by Surveyor, if applicable \$795.00 \$446.00 |
| Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost | Quotation from ARC \$1,080.00 \$528.00 \$876.47 | Adjusted by Surveyor, if applicable \$795.00 \$446.00 \$978.47 |
| Summary of Repair Estimates Total Labour Cost Total Spray Cost | Quotation from ARC \$1,060.00 \$528.00 \$876.47 \$0.00 | Adjusted by Surveyor, if applicable \$795.00 \$446.00 \$978.47 (\$248.20) |
| Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost | Quotation from ARC \$1,080.00 \$528.00 \$876.47 | Adjusted by Surveyor, if applicable \$795.00 \$446.00 \$978.47 (\$248.20) \$1,969.27 |
| Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost | Quotation from ARC \$1,060.00 \$528.00 \$876.47 \$0.00 | Adjusted by Surveyor, if applicable \$795.00 \$446.00 \$978.47 (\$248.20) |
| Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST | S1,080.00 \$1,080.00 \$528.00 \$976.47 \$0.00 \$2,564.47 | Adjusted by Surveyor, if applicable \$795.00 \$446.00 \$978.47 (\$248.20) \$1,969.27 |
| Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total | S1,080.00 \$1,080.00 \$528.00 \$976.47 \$0.00 \$2,564.47 \$0.00 | Adjusted by Surveyor, if applicable \$795.00 \$446.00 \$976.47 (\$248.20) \$1,969.27 \$1,950.00 |
| Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days | S1,080.00 \$1,080.00 \$528.00 \$976.47 \$0.00 \$2,564.47 \$0.00 3.0 | Adjusted by Surveyor, if applicable \$795.00 \$446.00 \$976.47 (\$248.20) \$1,969.27 \$1,950.00 2.0 |
| Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By | S1,080.00 \$1,080.00 \$528.00 \$976.47 \$0.00 \$2,564.47 \$0.00 3.0 Kek Khoon Goh | Adjusted by Surveyor, if applicable \$795.00 \$446.00 \$976.47 (\$248.20) \$1,969.27 \$1,950.00 2.0 Hwee jie |
| Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date | S1,080.00 \$1,080.00 \$528.00 \$976.47 \$0.00 \$2,564.47 \$0.00 3.0 Kek Khoon Goh | Adjusted by Surveyor, if applicable \$795.00 \$446.00 \$978.47 (\$248.20) \$1,969.27 \$1,950.00 2.0 Hwee jie 27/05/2019 2:09 PM |
| Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature Remarks | S1,080.00 \$1,080.00 \$528.00 \$976.47 \$0.00 \$2,564.47 \$0.00 3.0 Kek Khoon Goh | Adjusted by Surveyor, if applicable \$795.00 \$446.00 \$976.47 (\$248.20) \$1,969.27 \$1,950.00 2.0 Hwee jie 27/05/2019 2:09 PM |
| Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature Remarks | Quotation from ARC \$1,080.00 \$528.00 \$876.47 \$0.00 \$2,564.47 \$0.00 3.0 Kok Khoon Goh 27/05/2019 12:51 PM | Adjusted by Surveyor, if applicable \$795.00 \$446.00 \$978.47 (\$248.20) \$1,969.27 \$1,950.00 2.0 Hwee jie 27/05/2019 2:09 PM |
| Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature Remarks | Quotation from ARC \$1,080.00 \$528.00 \$376.47 \$0.00 \$2,564.47 3783-05 \$0.00 3.0 Kok Khoon Goh 27/05/2019 12:51 PM | Adjusted by Surveyor, if applicable \$795.00 \$446.00 \$978.47 (\$248.20) \$1,969.27 \$1,950.00 2.0 Hwee jie 27/05/2019 2:09 PM |



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4. Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Abdident Reporting Number : 68662672

Date Generated : 04/06/2019
User ID : CatherineLee

| | | | Section | on D - Deta | ils of Repair E | stimates | The state | | | |
|--|------------------|--------------------|--|--------------|-----------------|--------------|------------------|---------------------|-------------------|--|
| Part 1 - Labou | r Works | WEI - II | | | | | | | | |
| Job Scope | | 194 | April 1 Burns | Quotation fr | om AR | 10-5-1 | | Adjusted by Surveyo | r, if applicable | |
| | INSTALL ALL A | BOVE ITEMS AND | REPAIR OTHERS | \$1,060.00 | | | | \$795.00 | | |
| Total Labour | EU I EU PI I EPI | | | \$1,060.00 | | | | \$795.00 | | |
| Part 2 - Spray | Painting & P | anel Beating Rela | ted Works | BIP LE | | | | | | |
| Job Scope | 100 | | | Quotation fr | rom ARC | | | Adjusted by Surveyo | or, if applicable | |
| PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS | | | \$528.00 | | | \$446.00 | | | | |
| Total Spray Painting & Panel Beating | | | | \$528.00 | | | | \$446.00 | | |
| Part 3 - Other | Costs - Accid | ent and Accident | Repair Related Expens | se | | | | | | |
| Job Scope | | BON I | | Quotation fr | rom ARC | STANK. | | Adjusted by Surveyo | r, if applicable | |
| Lump Sum Adju | stment by Survi | oyor | | \$0.00 | | | | (\$248.20) | | |
| Total Other Co | sts | | | \$0.00 (\$24 | | | (\$248.20) | | | |
| Part 4 - Spare | Parts / Mater | ial Usage | THE STATE OF THE S | | | | SIL . | | | |
| Part Number | Portion | Stock Number | Part Name | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | Estimator Approved | Surveyor Approved | |
| 6009879 | VE | 0008208864 | LAMP,TAIL REAR LH,FOR MB CITARO 0530 | 1.00 | \$1,261.71 | 10.00 | \$1,135.54 | Replace | Replace Cfq | |
| 6010012 | VE | 0005446911 | LAMP, SIDE MARKER FOR MB CITARO 0530 BUS | 1.00 | \$94.50 | 10.00 | \$85.05 | Replace | Replace SCR | |
| 6009908 | BODY LH | 6288850005 | BUMPER:REAR LH,FOR MB CITARO 0530 | 1.00 | \$837.84 | 100.00 | \$0.00 | Repair | Repair R | |
| Total | | | | | \$2,194.05 | | \$1,220.59 | | | |
| Added Spare | Parts / Mater | ial Usage After Su | rveyor Signed off | I STORY | PAUL E | | The last | | | |
| Part Number | Portion | Stock Number | Part Name | Quantity | List Price \$ | Discount (%) | Final Price (\$) | ARC Check | Surveyor Check | |
| w | - | | | | | | | | | |
| Total | | 7. | | | | | | | | |

3282.05

Veron Chen (LKKAuto)

From:

Hwee Jie (LKK Auto)

Sent:

Monday, 10 June 2019 9:21 AM

To:

Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses)

Cc:

Veron Chen (LKKAuto)

Subject:

RE: Finalisation - SG1178C (BUS/05/19/1068) - NTUC

Hi,

Finalized L/S \$1,950/- 2days of repair.

Best Regards,

Hwee Jie | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9180 3151 | Email: <u>Hweejie@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses) [mailto:catherineleesc@smrt.com.sg]

Sent: Tuesday, 4 June, 2019 5:20 PM To: Hwee Jie (LKK Auto); SUR; Admin A

Cc: Koo Yew Chung (Auto Svcs/ARC/AR & SC); AutoSvs-ARC (Bus)

Subject: Finalisation - SG1178C (BUS/05/19/1068) - NTUC

Hi Hwee Jie,

Attached herewith our copy and your marked copy of the bus repair estimate for the case. Our finalised amount is \$1,950/- @ 2 working days under lump sum repair. Attached after repair photos for your perusal.

Please confirm the COR by return email ASAP.

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
DID: 6866 2669 Fax: 6368 5592
catherineleesc@smrt.com.sg

⊕ SMRT



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





| NTU | JC INCOME INSURANCE CO-OPERATIVE LTD | | | Ref: NS/INC19009723/Jvd3s2 | | |
|------|---|---|-----------|-----------------------------------|--------------|--|
| #05- | 3 BRAS BASAH ROAD 05-01 NTUC TRADE UNION HOUSESINGAPORE 89556 | | Date: | 18-06-2019 INC4 | | |
| ١. | | Policy Particulars | :- THIR | D PARTY CLAIM | | |
| | Insured Veh. | SHD 1428C | Veh. I | nspected | SG 1178C | |
| | Policy No. | | Cover | age (\$) | 0.00 | |
| | Claim No. | MT/1045641-002 | Exces | s (\$) | 0.00 | |
| | Assign From | | Assig | n Date | 31/05/2019 | |
| 2. | | Vehicle Parti | culars & | Condition | | |
| | Make & Model | MERCEDES BENZ CITARO | c.c | | 6374 | |
| | Engine No. | HIDDEN | Year o | of Reg. | 2016 | |
| | Chassis No. | WEB62808323130013 | Colou | r | MULTI-COLOUR | |
| | Odometer | 259882 | Steeri | ng | IN ORDER | |
| | Brakes | IN ORDER | Modif | cation | SPORTS RIM | |
| | General | GOOD | | | | |
| 3. | | Condit | ions of | Tyres | | |
| | | Size | Make | | Balance | |
| | R/H Front Tyre | 275/70 R22.5 | FIREN | ZA | 7 mm | |
| | L/H Front Tyre | 275/70 R22.5 | FIREN | ZA | 7 mm | |
| | R/H Rear Tyre | 275/70 R22.5 (D) | FIREN | ZA | 7/7 mm | |
| | L/H Rear Tyre | 275/70 R22.5 (D) | FIRENZA | | 7/7 mm | |
| 1. | | Descripti | on of D | amages | | |
| | THE VEHICLE SU | STAINED DAMAGES AT THE RE | AR POR | TION AND N/S BOD | DY. | |
| | DAMAGES SEE DETAILS. | | | | | |
| 5. | | Genera | al Inform | nation | | |
| | Accident Date | 23/05/2019 | Inspe | ction Date | 31/05/2019 | |
| | Survey held at | SMRT AUTOMOTIVE SERVICE | S PTE L | TD | | |
| | 12 | 60 WOODLANDS INDUSTRIAL | PARK E | 4 SINGAPORE 757 | 705 | |
| 5a. | | R | temarks | | | |
| | A)THE INSPECTION B)IN ACCORDANCE | ON WAS CONDUCTED ON A"WI" CE TO YOUR INSTRUCTIONS, V | THOUT P | REJUDICE" BASIS NOT AUTHORISED | D REPAIRS. | |
| 5b. | | Estimate | Days o | f Repair | | |
| | ESTIMATED NORMAL PERIOD FOR REPAIR: 2 Working Days | | | | | |



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SG 1178C

(TO ITS PRE-ACCIDENT CONDITION)

(CONFRIMED)

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|--|-------------------------|------------------------------|-------------------|
| | REPLACEMENT OF PARTS | | | |
| 1 | LAMP, TAIL: REAR LH, FOR MB CITARO 0530 | CRACKED | 1,261.71 | 1,261.71 |
| 1 | LAMP, SIDE MARKER: FOR MB CITARO 0530 BUS | SCRATCHED | 94.50 | 94.50 |
| 1 | BUMPER: REAR, LH, FOR MB CITARO 0530 | TO REPAIR SEE LABOUR | 837.84 | |
| | LESS 10% DISCOUNT | | - | -135.62 |
| | | | 2,194.05 | 1,220.59 |
| | LABOUR | | | |
| | TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS. INCLUSIVE OF THE REPAIR OF BUMPER: REAR, LH, FOR MB CITARO 0530. | | 1,060.00 | 795.00 |
| | PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS. | | 528.00 | 446.00 |
| | | | 1,588.00 | 1,241.00 |
| | GRAND TOTAL | | 3,782.05 | 2,461.59 |
| 150 | RECOMMENDED COST OF LUMP SUM REPAIRS | | | 1,950.00 |

Report Ref No. NS/INC19009723/Jvd3s2

ONG HWEE JIE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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