PRE-REPAIR INSPECTION REQUEST - GY5195Z vs SMJ2415S (OI) on D.O.A.: 28/05/2019

From: Hor, Yinrul

To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)

Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur

Sent: 5/31/2019 2:17:44 PM

Hi,

Please refer to the enclosed request from SIN YEW HUP AUTO PTE LTD.

Claim no : 7034860380SG003

Case Owner : NORSIAH BTE MD NOOR

If you have any queries/concerns, please let us know.

Kindly assist to assign Mohamad Taufikh as Single Joint Expert as requested.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations - Auto

Yinrul.Hor@aig.com | www.aig.sg

From: Sin Yew Hup Auto Pte Ltd [mailto:sinyewhup@gmail.com]

Sent: Friday, May 31, 2019 12:25 PM

To: Hor, Yinrul

Subject: [EXTERNAL] Re: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMJ2415S AND GY5195Z ON 28/05/2019

This message is from an external sender; be cautious with links and attachments.

Dear Yinrul,

Kindly arrange Mr. Mohamad Taufikh from LKK Auto Consultants Pte Ltd to survey our claimant GY5195Z as soon as possible.

Best Regards, Josephine Teo

SIN YEW HUP AUTO PTE LTD

T: +65 67600819 F: +65 67690221



Virus-free. www.avg.com

On Thu, May 30, 2019 at 5:21 PM Hor, Yinrul < Yinrul.Hor@aig.com wrote:

Dear Sir/Madam,

This email contains a secure message attachment, please click on it and it will lead you to a page with the AIG logo. Continue with clicking "to read the message" and you will be asked to complete a one-time registration to create an account. Upon completion of this registration, you will be able to read the email securely.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations - Auto

Yinrul.Hor@aig.com | www.aig.sg

From: Sin Yew Hup Auto Pte Ltd [mailto:sinyewhup@gmail.com]

Sent: Thursday, May 30, 2019 5:01 PM

To: Hor, Yinrul

Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMJ2415S AND GY5195Z ON 28/05/2019

This message is from an external sender; be cautious with links and attachments.

Dear Yinrul,

Kindly informed that I cannot open the attached.

Kindly advise.

Best Regards, Josephine Teo

SIN YEW HUP AUTO PTE LTD

T: +65 67600819 F: +65 67690221



Virus-free. www.avg.com

On Thu, May 30, 2019 at 2:09 PM Hor, Yinrul < <u>Yinrul.Hor@aig.com</u>> wrote:

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息,请开启附件。

้นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมัน ให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

<u>Click here</u> by 2019-06-06 14:09 +08 to read your message. After that, open the attachment.

More Info

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From: Yinrul.Hor@aig.com
To: sinyewhup@gmail.com

Cc: Andy-SY.Fong@aig.com ,Lee-Ying.Chin@aig.com ,Baljit.Kaur@aig.com ,NoorMariesa.AbuKassim@aig.com ,Syazairdina.Azlan@aig.com ,yokeshi.chan@aig.com ,ShengYang.Lim@aig.com ,Aashweenjeetkaur.Mithoosingh@aig.com

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMJ2415S AND GY5195Z ON 28/05/2019

Date: Thu, 30 May 2019 06:09:08 +0000

Without Prejudice

Your Reference : GY5195Z

Our Reference : 7034860380SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations - Auto

Yinrul.Hor@aig.com | www.aig.sg

From: Sin Yew Hup Auto Pte Ltd [mailto:sinyewhup@gmail.com]

Sent: Thursday, May 30, 2019 10:41 AM

To: Hor, Yinrul

Subject: [EXTERNAL] ACCIDENT INVOLVING GY5195Z AND SMJ2415S ALONG PIE TOWARDS CHANGI AIRPORT NEAR SHUANG LIN TEMPLE

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

Kindly let us have your list of panel of surveyors to conduct PRI.

Best Regards, Josephine Teo

SIN YEW HUP AUTO PTE LTD

T:+65 67600819 F:+65 67690221

