

INS. CASE OWNER:

CC 4, III 1900

IDAC:

Surveyor:

DOI:

ASSIGNMENT

Date / Time:

Pre-Assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time: 24/10/19.

Confirm with: STEVEN

Confirm by: GUO QIANG

Repair Cost: PIP

S\$ 7359.48

(5 days) Reduction: \$6000.00 % 44

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 11/12/19.

Confirm with: STEVEN

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.: 15

If NO or B 28, Ass. Lia:

Repair Cost: (W/GRST)

S\$ 8300.50

01 Change lane bar TP

Loss of Rental (LOR):

S\$ -

(days)

Loss of Use (LOU):

S\$ 700

(S\$ 100 x 7 days)

Loss of Income (LOI):

S\$ -

(S\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ -

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 9000.50

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Payee 1:

S\$ 9000.50

Name 1:

VOLKSWAGEN GROUP SINGAPORE PTE LTD

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

COPY SENT 16/01/2020

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$500.00

28 Dec 2018

28/10 Tim: 31 \$7757.48 with Steven
(Rid. 46003 / 44%)

w/s

The U/C / Chassis frame / Body Structure affected due to collision.

TOTAL

Lump Sum / I.B.I: (\$)

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page 1/2

Company
INDIA INTERNATIONAL INSURANCE
64 CECIL STREET
#04-05 IOB BUILDING
Singapore 049711

Customer Details:
Ms.
LEE
EE MEEN
10 ANGKLONG LANE
#01-02
Singapore 579982

Document no.
Document date 30-05-2019
Customer no. 5211000972
Customer GST-ID 198703792K
Dealer 39999
Job order number 2019000811/ 1
Job order date 30-05-2019
Service Advisor TIOU CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SMG6960Z	3H74PT	28-12-2018	WVWZZZ3HZKE005995	Arteon R-Line 2.0 TSI 206kW 4Motion DSG	2,279

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
3G8807417 GRU	Cover Primed	1	pcs.	1,555.13	#1	1,555.13	1,663.99
	REAR BUMPER						
3G8919397	Sensor Bracket	1	pcs.	10.29	#1	10.29	11.01
3G8919398	Sensor Bracket	1	pcs.	10.29	#1	10.29	11.01
3G8919491	Sensor Bracket	1	pcs.	10.29	#1	10.29	11.01
3G8919491A	Sensor Bracket	1	pcs.	10.29	#1	10.29	11.01
3G8919492A	Sensor Bracket	1	pcs.	10.29	#1	10.29	11.01
3G8919491	Sensor Bracket	1	pcs.	10.29	#1	10.29	11.01
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	74.29	#1	74.29	79.49
D 822150A1	Bonding Agent For Plastic	1	pcs.	56.90	#1	56.90	60.88
5Q0919275B GRU	Sensor Primed	2	pcs.	164.62	#1	329.24	352.29
5Q0919133 9B9	Seal Ring Satin Black	2	pcs.	1.18	#1	2.36	2.53
3G8807521D GRU	Spoiler Primed	1	pcs.	271.47	#1	271.47	290.47
	SPOILER						
3G0807305T	Bumper	1	pcs.	501.32	#1	501.32	536.41
	REINFORCEMENT						
3G8807863	Attachment Strip	1	pcs.	62.20	#1	62.20	66.55
	REAR CTR BRACKET						
3G8807484	Guide	1	pcs.	20.09	#1	20.09	21.50
	TAILLIGHT BRACKET RH						
3G8807376	Guide Piece	1	pcs.	66.81	#1	66.81	71.49
	REAR SIDE BRACKET RH						
WHT005263	Rivet	4	pcs.	1.09	#1	4.36	4.67
3G8853835 2ZZ	Decorative Moulding Brigh	1	pcs.	146.09	#1	146.09	156.32
	RR CTR CHROME						
3G8853841 2ZZ	Decorative Moulding Brigh	1	pcs.	80.71	#1	80.71	86.36
	RR LH CHROME						
3G8853842 2ZZ	Decorative Moulding Brigh	1	pcs.	80.71	#1	80.71	86.36
	RR RH CHROME						
3G0807056	Bracket	1	pcs.	49.06	#1	49.06	52.49
	RH EXHAUST BRACKET						
3G8945208J	Led Tail Light	1	pcs.	563.53	#1	563.53	602.98
	RH OUTER						
3G8945308P	Led Tail Light	1	pcs.	459.09	#1	459.09	491.23
	RH INNER						
1K8943021D	Led Licence Place Light	2	pcs.	91.78	#1	183.56	196.41
3G8945104A	Reflector	1	pcs.	63.86	#1	63.86	68.33
	RH INNER						
3G8945106	Reflector	1	pcs.	63.86	#1	63.86	68.33
	RH OUTER						
	LABOUR	4	pcs.	840.00	#1	3,360.00	3,595.20
	SPRAY PAINT	4	pcs.	800.00	#1	3,200.00	3,424.00
	B&P NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60

3G8807441 GRU (my primed) / cut
low cost

24.10

24.10

25.79

Supplementary or Omitted List



VEHICLE NUMBER: **SMG6960Z**

MODEL **ARTEON**

CLAIMS DETAILS

	LABOUR DESCRIPTION	AMOUNT		
		Qty	Unit	Amount
1	labour to repair end panel	1	\$ 840.00	\$ 840.00
2	spray painting end panel	1	\$ 800.00	\$ 800.00
3				
Total				\$1,640.00



No.	Item No.	Description	Qty	Unit Pricing	Discount	Amount
TOTAL:						\$0.00

Total Labour & Parts

\$1,640.00

Survey By

Guo Xiang

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	78311
Vehicle No.:	SMG6960Z
Vehicle to be Exported:	No
Intended Deregistration Date:	05 Jun 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	ARTEON R-LINE
Primary Colour:	Grey
Manufacturing Year:	2018
Engine No.:	DJH068311
Chassis No.:	WVWZZZ3HZKE005995
Maximum Power Output:	206.0 kW (276 bhp)
Open Market Value:	\$45,416.00
Original Registration Date:	28 Dec 2018
First Registration Date:	28 Dec 2018
Transfer Count:	0
Actual ARF Paid:	\$55,583.00

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Dec 2028
PARF Rebate Amount:	\$41,687.00

COE Expiry Date:	27 Dec 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,001.00
COE Rebate Amount:	\$29,634.00
Total Rebate Amount:	\$71,321.00

The information contained herein is correct as at 05 Jun 2019

OK

Volkswagen Centre Singapore



Biz Reg. No. 53103069E
GST No. M20096505-2

DISCHARGE VOUCHER

I / We Lee Ee Meen (Passport No. S1487831I) the
owner of vehicle number SMG6960Z hereby accept from
India (Insurance Company) the sum of
\$7,345.70 (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SMG6960Z & SHA7924M along Braddel Tunnel towards Bishan /
on 29/5/2019 Thomson Road.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to
VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on 2/7/2019 (DD/MM/YYYY)


(Signature of owner / Company stamp)

Name : Lee Ee Meen
NRIC No. : S1487831I
Date : 2/7/2019

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 31 May 2019 11:09 AM
To: Chee Steven (VGS - SG/Singapore); 'sur@lkkauto.com'; admin-d@lkkauto.com
Cc: Tang Shu Shi (VGS - SG/Singapore); Pooi Chin Han Daniel
Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMG6960Z & SHA7924M
DOA : 29/05/2019
Attachments: 0314_001.pdf

11:16am @ 31/5/19

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMG6960Z and let us have your report urgently.

This claim will be handled by Daniel.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

P: Steven

T: 1:41p.m

V: Out

E: ✓

From: Chee Steven (VGS - SG/Singapore) [mailto:steven.chee@vw.com.sg]
Sent: 31 May, 2019 9:12 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMG6960Z & SHA7924M DOA : 29/05/2019

Dear Gabriel,

We will choose LKK Auto Consultants Pte Ltd as our surveyor.

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3511
Mobile: +65 8511-2203
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Friday, 31 May 2019 9:10 AM

To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>

Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMG6960Z & SHA7924M DOA : 29/05/2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Chee Steven (VGS - SG/Singapore) [<mailto:steven.chee@vw.com.sg>]

Sent: 30 May, 2019 6:05 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMG6960Z & SHA7924M DOA : 29/05/2019

Dear claims,

Please revert on liability & arrange survey for this claims.

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3511

Mobile: +65 8511-2203

Main Line : +65 6305-7299

Main Fax: +65 6285-8620

steven.chee@vw.com.sg

<https://www.volkswagen.com.sg/>



From: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>

Sent: Thursday, 30 May 2019 5:59 PM

To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>

Subject: Scan Image

Internal

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Print Received Message

This mail is associated with :

***SMG6960Z (MCT19050819)**
[SHA7924M]

TP

LEE EE MEEN

May 29 2019 10:00AM

[COMFORT TRANSPORTATION PTE LTD]

Volkswagen Centre Singapore

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 27/11/2019 16:16 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9000.50) - SMG6960Z - Claim Handler: Pooi Chin Han Daniel

Approved:9000.50:

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Jun 2019 Edit Reg		31 May 2019 00:00 Edit Adj Rpt	\$57,757.48 Edit Estimates	\$57,757.48 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	LEE EE MEEN, ID: S14878311								
Vehicle Reg. No.:	SMG6960Z	Date of Loss:	29/05/2019 10:00 - :59 [6 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19050819	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	SHA7924M	Policy No. (Claimant):	A29113730AV2						
		Excess:							
Repairer:	Volkswagen Group Singapore Pte Ltd (HQ) 1 KAMPONG AMPAT OFF MACPHERSON ROAD, 368314 Macpherson - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Pool Chin Han Daniel]								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 12/06/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (27/11/2019): Alert - Adj Mandate Approved (\$9000.50) - SMG6960Z - Claim Handler: Pool Chin H... - III_SG (04/06/2019): Alert - Adj Mandate Approved (\$0.00) - SMG6960Z - Claim Handler: Pool Chin Han ...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMG6960Z (MCT19050819)
 [SHA7924M]
 TP
 LEE EE MEEN
 May 29 2019 10:00AM
 [COMFORT TRANSPORTATION PTE LTD]
 Volkswagen Group Singapore Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/10/19 11:54	General View	 Load JPG	☒
2	24/10/19 11:54	General View	 Load JPG	☒
3	24/10/19 11:54	General View	 Load JPG	☒
4	24/10/19 11:54	General View	 Load JPG	☒
5	24/10/19 11:54	General View	 Load JPG	☒
6	24/10/19 11:54	General View	 Load JPG	☒
7	24/10/19 11:54	General View	 Load JPG	☒
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10	24/10/19 11:54	General View	 Load JPG	☒
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22	24/10/19 11:54	General View	 Load JPG	☒
23	24/10/19 11:54	General View	 Load JPG	☒
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25	24/10/19 11:54	General View	 Load JPG	☒
26	24/10/19 11:54	General View	 Load JPG	☒
27	24/10/19 11:54	General View	 Load JPG	☒
28	24/10/19 11:54	General View	 Load JPG	☒
29	24/10/19 11:54	General View	 Load JPG	☒
30	24/10/19 11:54	General View	 Load JPG	☒
31	24/10/19 11:55	Odometer Reading	 Load JPG	☒
32	24/10/19 11:55	Chassis Number	 Load JPG	☒
33	24/10/19 11:55	Dismantled Parts	 Load JPG	☒
34	24/10/19 11:55	Dismantled Parts	 Load JPG	☒
35	24/10/19 11:55	Dismantled Parts	 Load JPG	☒
36	24/10/19 11:55	Dismantled Parts	 Load JPG	☒
37	24/10/19 11:55	Dismantled Parts	 Load JPG	☒
38	24/10/19 11:55	Dismantled Parts	 Load JPG	☒
39	24/10/19 11:55	Dismantled Parts	 Load JPG	☒
40	24/10/19 11:55	Dismantled Parts	 Load JPG	☒
41	24/10/19 11:55	Dismantled Parts	 Load JPG	☒
42	24/10/19 11:55	Dismantled Parts	Load JPG	☒
43	24/10/19 11:55	Dismantled Parts	Load JPG	☒

Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
44	24/10/19 11:55	Dismantled Parts	 Load JPG	☒
45	24/10/19 11:55	Dismantled Parts	 Load JPG	☒
46	24/10/19 11:55	Dismantled Parts	 Load JPG	☒
47	24/10/19 11:55	Dismantled Parts	 Load JPG	☒
48	24/10/19 11:56	Reinspection Photo	 Load JPG	☒
49	24/10/19 11:56	Reinspection Photo	 Load JPG	☒
50	24/10/19 11:56	Reinspection Photo	 Load JPG	☒
51	24/10/19 11:56	Reinspection Photo	 Load JPG	☒
52	24/10/19 11:56	Reinspection Photo	 Load JPG	☒
53	24/10/19 11:56	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	31/05/19 17:53	ACKNOWLEDGEMENT EMAIL TO III DD 31.05.2019	 Load PDF	
2	31/05/19 17:53	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	 Load PDF	
3	10/06/19 19:23	TP ESTIMATE - MARKED	 Load PDF	
4	21/11/19 08:09	WORKSHOP INVOICE	 Load PDF	
5	21/11/19 08:09	LOD	 Load PDF	
6	17/01/20 10:05	AUTHORISATION TO ACT FORM	 Load PDF	
7	17/01/20 10:05	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	03/06/19 08:51	Singapore Accident Statement	 Load PDF	
2	05/08/19 12:05	Singapore Accident Statement TP SMG6960Z	 Load PDF	
3	05/08/19 18:12	Letter of Demand from Third Party TPD LOD FROM VOLKSWAGEN GROUP (SMG6960Z)	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19009692/GGA3Q2

Date: 17/01/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant SMG6960Z Insured Vehicle No: SHA7924M
 Vehicle No: SMG6960Z
 Date of Loss: 29/05/2019 Nature of Claim: TP Claim No: MCT19050819

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMG6960Z
 Make & Model: VOLKSWAGEN ARTEON, 2.0 R-LINE (A) Engine No: DJH068311
 Reg. Date: 28/11/2018 (Man. Year: 2018) Chassis No: WWWZZZ3HZKE005995
 Colour: Grey Odometer: 4202 km
 Engine Capacity: 1984 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/35 R20 Rear Tyre Size: 245/35 R20
 Front Left Side: Pirelli 9 mm Rear Left Side: Pirelli 9 mm
 Front Right Side: Pirelli 9 mm Rear Right Side: Pirelli 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,800.48	3,317.48	1,483.00	30.89
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,960.00	4,440.00	4,520.00	50.45
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	13,760.48	7,757.48	6,003.00	43.62
+ GST 7.00/7.00% (S\$)	963.23	543.02	420.21	43.63
Nett Amount (S\$)	14,723.71	8,300.50	6,423.21	43.62
+ Loss of Use (7.0 x S\$100.00/day) (S\$)		700.00		
Nett Liability (S\$)		9,000.50		

INSPECTION

Date of Assignment: 31/05/2019
 Date Inspected: 04/06/2019 Inspected At: 1 KAMPONG AMPAT OFF
 MACPHERSON ROAD
 SINGAPORE 368314
 Repairer: VOLKSWAGEN GROUP
 SINGAPORE PTE LTD
 Estimated Period of Repair: 5.0 days

Adjuster: XING GUO QIANG

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Nov 2019)
Parts:	143	VOLKSWAGEN ARTEON 2.0 R-LINE (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMG6960Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*COVER PRIMED REAR BUMPER	Deformed	1,555.13 FS	*1,555.13 FS
2	1	*SENSOR BRACKET	Necessary	10.29 FS	*10.29 FS
3	1	*SENSOR BRACKET	Necessary	10.29 FS	*10.29 FS
4	1	*SENSOR BRACKET	Necessary	10.29 FS	*10.29 FS
5	1	*SENSOR BRACKET	Necessary	10.29 FS	*10.29 FS
6	1	*SENSOR BRACKET	Necessary	10.29 FS	*10.29 FS
7	1	*SENSOR BRACKET	Necessary	10.29 FS	*10.29 FS
8	1	*2K-PLASTIC ADHESIVE	Necessary	74.29 FS	*74.29 FS
9	1	*BONDING AGENT FOR PLASTIC	Necessary	56.90 FS	*56.90 FS
10	2	*SENSOR PRIMED	Necessary	329.24 FS	*329.24 FS
11	2	*SEAL RING SATIN BLACK	Necessary	2.36 FS	*2.36 FS
12	1	*SPOILER PRIMED SPOILER	Deformed	271.47 FS	*271.47 FS
13	1	*BUMPER REINFORCEMENT	Bent	501.32 FS	*501.32 FS
14	1	*ATTACHMENT STRIP REAR CTR BRACKET	Not Necessary	62.20 FS	*- FS
15	1	*GUIDE TAILLIGHT BRACKET RH	Not Necessary	20.09 FS	*- FS
16	1	*GUIDE PIECE REAR SIDE BRACKET RH	Not Necessary	66.81 FS	*- FS
17	1	*RIVET (4 PCS)	Necessary	4.36 FS	*4.36 FS
18	1	*DECORATIVE MOULDING BRIGH RR CTR CHROME	Cut	146.09 FS	*146.09 FS
19	1	*DECORATIVE MOULDING BRIGH RR LH CHROME	Necessary	80.71 FS	*80.71 FS
20	1	*DECORATIVE MOULDING BRIGH RR RH CHROME	Cut	80.71 FS	*80.71 FS
21	1	*BRACKET RH EXHAUST BRACKET	Broken	49.06 FS	*49.06 FS
22	1	*LED TAIL LIGHT RH OUTER	Not Necessary	563.53 FS	*- FS
23	1	*LED TAIL LIGHT RH INNER	Not Necessary	459.09 FS	*- FS
24	2	*LED LICENCE PLATE LIGHT	Not Necessary	183.56 FS	*- FS
25	1	*REFLECTOR RH INNER	Not Necessary	63.86 FS	*- FS
26	1	*REFLECTOR RH OUTER	Not Necessary	63.86 FS	*- FS
27	1	*B&P NUMBER PLATE	Bent	80.00 FS	*80.00 FS
28	1	*CAP PRIMED TOW COVER	Cut	24.10 FS	*24.10 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	4,800.48	3,317.48
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	3,360.00	840.00
2	SPRAY PAINT	New	3,200.00	1,200.00
3	DIAGNOSTIC AND PROGRAMMING	New	480.00	480.00
4	CHECK SHORT CIRCUIT/HARNESS REPAIR	New	280.00	280.00
5	LABOUR TO REPAIR END PANEL	New	840.00	840.00
6	SPRAY PAINTING END PANEL	New	800.00	800.00
Gross Labour Cost (S\$)			8,960.00	4,440.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >