Mei Kwan (LKKAuto)

Best Regards, **Gabriel Wee**

Admin-D (LKKAuto) From: Sent: Friday, 31 May, 2019 3:10 PM 'Motor Claim - III'; assignments To: Cc: 'Pooi Chin Han Daniel'; Admin A RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMG6960Z & SHA7924M Subject: DOA: 29/05/2019 **HMK Categories:** Dear Sir/Mdm, Thank you for the assignment. Please be informed that vehicle is not in the workshop, repairer arrange on 04/06/2019. Best Regards, G.Nivitha | Admin LKK Auto Consultants Pte Ltd Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Motor Claim - III [mailto:motorclaim@iii.com.sg] Sent: Friday, 31 May 2019 11:09 AM To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; admind@lkkauto.com Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Pooi Chin Han Daniel <danielpooi@iii.com.sg> Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMG6960Z & SHA7924M DOA: 29/05/2019 Dear Sir / Mdm, Please conduct a survey on TP vehicle SMG6960Z and let us have your report urgently. This claim will be handled by Daniel. *Kindly upload this survey request email to merimen. Thank You.



64 Cecil Street; #05 - IOB Building

Singapore 049711 Tel: 6347 6100, Ext – 248

From: Chee Steven (VGS - SG/Singapore) [mailto:steven.chee@vw.com.sg]

Sent: 31 May, 2019 9:12 AM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Tang Shu Shi (VGS - SG/Singapore) < shushi.tang@vw.com.sg

Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMG6960Z & SHA7924M DOA: 29/05/2019

Dear Gabriel,

We will choose LKK Auto Consultants Pte Ltd as our surveyor.

Thanks You,

Best Regards,

Steven Chee, Insurance Service Advisor Aftersales

Volkswagen Centre Singapore (Macpherson) 1 Kampong Ampat Singapore 368314

DID: +65 6922-3511 Mobile: +65 8511-2203 Main Line: +65 6305-7299 Main Fax: +65 6285-8620 steven.chee@vw.com.sg

https://www.volkswagen.com.sg/



Internal

From: Motor Claim - III < motorclaim@iii.com.sg>

Sent: Friday, 31 May 2019 9:10 AM

To: Chee Steven (VGS - SG/Singapore) < steven.chee@vw.com.sg>

Cc: Tang Shu Shi (VGS - SG/Singapore) < shushi.tang@vw.com.sg>

Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMG6960Z & SHA7924M DOA: 29/05/2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext – 248

From: Chee Steven (VGS - SG/Singapore) [mailto:steven.chee@vw.com.sg]

Sent: 30 May, 2019 6:05 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMG6960Z & SHA7924M DOA: 29/05/2019

Dear claims,

Please revert on liability & arrange survey for this claims.

Thanks You,

Best Regards,

Steven Chee, Insurance Service Advisor Aftersales

Volkswagen Centre Singapore (Macpherson) 1 Kampong Ampat Singapore 368314

DID: +65 6922-3511 Mobile: +65 8511-2203 Main Line: +65 6305-7299 Main Fax: +65 6285-8620 steven.chee@vw.com.sg https://www.volkswagen.com.sg/



From: Chee Steven (VGS - SG/Singapore) < steven.chee@vw.com.sg

Sent: Thursday, 30 May 2019 5:59 PM

To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>

Subject: Scan Image

Internal

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