

Vic (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 11 February, 2020 3:06 PM
To: Vic (LKKAUTO)
Cc: Admin A; Alfred Toh; Claims Dept of CTI
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLP5542T (OI : CTI - SNM19D202429/C02/TKL) and SHF362D (TP : LKK REF - CC3/CTI19009691/Jha3) on 27/05/2019

Without Prejudice

Dear Vic,

We refer to the above matter.

Please proceed to settle the matter at \$17,987.42.

We await your payment advice for our processing.

Thank you.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, February 10, 2020 5:32 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLP5542T (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI19009691/Jha3) on 27/05/2019

CTI REF – TBA
LKK REF – CC3/CTI19009691/Jha3

Dear Sir/Madam,

We refer to the below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Thursday, 21 November, 2019 11:05 AM

To: claimsdept@sg.cntaiping.com

Cc: Admin A; Vic (LKKAuto); Alfred Toh; Tan Kah Leong

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLP5542T (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI19009691/Jha3) on 27/05/2019

CTI REF – TBA

LKK REF – CC3/CTI19009691/Jha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SLP 5542T (OI) AND SHF 362D (TP) ON 27/05/2019

We refer to the above matter.

It was reported that Insured vehicle was about to make a right turn at the cross junction when collided by the TP taxi that was travelling straight on the opposite lane. TP repairer provided a copy of the PIR that shows action will be taken against Insured for this accident (see attached PIR in LOD).

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **SMRT AUTOMOTIVE SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 59,748.72	\$ 16,317.64
Loss of Rental (\$118.77 x 14.5 days)	\$ 1,722.16	\$ 1,662.78 (\$118.77 x 14 days)
LTA Search Fee	\$ 7.00	\$ 7.00
TOTAL	\$ 61,477.88	\$ 17,987.42

Breakdown of days is as follows:

Recommended Days	9 days
Weekend / Downtime	5 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
Pte Ltd

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From: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>

Sent: Tuesday, 4 June, 2019 10:55 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SLP5542T (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI19009691/Jha3) on 27/05/2019

Without Prejudice

Dear Mei Kwan,

Noted your email.

Attached our insured's GIA report as per your request.

Thank you.

Ong Chin Kiat

Assistant Claims Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6174 | F: (65) 6224 7174 / 6224 7478

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 4 June, 2019 10:34 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; CS A Team <cs-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLP5542T (OI : CTI - TBA) and SHF362D (TP : LKK REF - CC3/CTI19009691/Jha3) on 27/05/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 362D at M/s SMRT Automotive Services Pte Ltd (Woodlands) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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