

Surveyor:

KSC

DOI:

30/5/19

Date / Time:

30/5/19

Registered in Merit:

31/5/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SMJ 3646K → SLV 666 X

Name of Insured:

Nanyang Heritage Group Pte

Insured Tel No.:

HP:

Claim No.:

Excess Sec II : SS

D.O.A.:

29/5/2019

Policy No.:

Make / Model:

Place of Accident:

Is driver the owner?

(YES)

(NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) YES / NO

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SHD 9766Z



INSRS:

WSP:

Tel:

Liability:

RMKS:

Trans-Cab



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SHD 9766Z. X
17/6/19 1st RA → \$2.54

31/7 OI GIA Report in

6/1/2020
Khachua

File pass to mk to close.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

14/06/2019

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

22/10/14

Documentation Check List: Handler: Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: 415 \$5,750 (2 1/2 days) Reduction: 89 %

Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 6/1/2020 Confirm with: NgWaiYin

Email ☒ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27

If NO or B 28, Ass. Lia:

Repair Cost: (415) \$5,750

(OLD REAR END TP)

Loss of Rental (LOR): \$5,237.60 (2 1/2 days) x \$95.04

Loss of Use (LOU): \$5, - (\$ - x - days)

Loss of Income (LOI): \$5, - (\$ - x - days)

LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: \$5, -

Medical: \$5, -

Disbursement: \$5, - (e.g. Tow/ Independent)

Legal Cost: \$5, -

Total: \$5, 6,390.10 Global Sum \$5: 6,390

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

TP
\$320

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: \$5, 6,390

Name 1:

TRANS-CAB SERVICES PTE LTD

Payee 2: (Strike if N.A.) \$5, -

Name 2:

Payee 3: (Strike if N.A.) \$5, -

Name 3:

COPY SENT
31/1/2020

ASS. REC. BY:

REF:

1761

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured

Policy No.

Claims No.

Sum Insured:

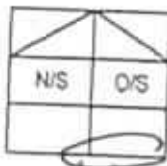
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

242 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

S14D 97662

Yr Regn:

03, 14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Perady Latitude

c.c

1895

Colour

m. white / Red

A/C:

Insured / Std / NI / NA

Sp. Reading

747685

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

VIFIABL15AUC 277248

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Xli / S/Rim / STD A/Rim or

Tyre Size:

F:

215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Giti

Front

Rear

R/Bal.

8

mm

R/Bal.

8

mm

L/Bal.

8

mm

L/Bal.

8

mm

D.O.A.

29/5/19

D.O.I.

30/5/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Rear O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1

File pass to

61 Lp 85750/

(Red \$45,337.07 / 89 / 1)

Date/Time, File Pass to?



: Prel. Report

1)

Date/Time, File Return to?



: Final Report

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation:

S - RS - SI

F - RS

G - RS

RA

\$2.54

Add Fee:



Site Insp (S)



Interview (S)



Tech Invs (S)



Weekend (S)

Report Format:

Lump Sum / I.B.I: (S)

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No.: 6287 6666 Fax No.: 6257 1330

CO./GST Reg. No. 201019626G

SHD 9766Z**AAD1905-271***Not Authorized
L/Sing \$ 5750h*

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

Date Of Registration:

SHD 9766Z

VF1ABL15AUC277248

RENAULT

LATITUDE

29.5.19

+lh.

31/3/2014

PART**LIST**

1	1	BUMPER COVER REAR
2	1	BUMPER LOWER REAR
3	1	BUMPER BRACKET CTR REAR
4	1	BUMPER BRACKET SIDE RH REAR
5	1	BUMPER RETAINER RH REAR
6	1	BUMPER REFLECTOR RH
7	1	BUMPER BRACKET SIDE LH REAR
8	1	BUMPER RETAINER LH REAR
9	1	BUMPER REFLECTOR LH
10	1	BUMPER BEAM REAR
11	1	BUMPER BEAM BRACKET LH REAR
12	1	BUMPER BEAM BRACKET RH REAR
13	1	BOOT REAR
14	1	BOOT FINISHER
15	1	BOOT WHEATERSTRIP
16	1	BOOT REFLECTOR LAMP LH
17	1	BOOT REFLECTOR LAMP RH
18	1	BOOT BADGE 'RENAULT'
19	1	BOOT BADGE
20	1	BOOT STRUT LH
21	1	BOOT STRUT RH
22	1	BOOT HINGE LH
23	1	BOOT HINGE RH
24	1	BOOT INNER TRIM
25	1	BOOT SWITCH
26	1	BOOT LOCK
27	1	BOOT LOCK CATCH
28	2	LICENCE PLATE LAMP
29	2	BOOT RUBBER PLUG
30	1	FENDER PANEL INNER TRIM REAR RH

\$	<i>Bu</i>	1,108.46	✓
\$	<i>Null Gen</i>	768.84	—
\$	<i>Sn</i>	113.47	X
\$	<i>Sn</i>	135.97	X
\$	<i>Sn</i>	44.99	X
\$	<i>CM</i>	43.61	✓
\$	<i>Sn</i>	135.97	X
\$	<i>Sn</i>	44.99	X
\$	<i>Sn</i>	43.61	X
\$	<i>Bu</i>	777.52	✓
\$	<i>R</i>	225.95	X
\$	<i>R</i>	225.95	X
\$	<i>Bu</i>	2,872.68	✓
\$	<i>Sn</i>	470.06	X
\$	<i>Sn</i>	323.05	X
\$	<i>Sn</i>	493.35	X
\$	<i>Sn</i>	493.35	X
\$	<i>R</i>	225.36	✓
\$	<i>R</i>	225.36	✓
\$	<i>Sn</i>	276.08	} X
\$	<i>Sn</i>	276.08	
\$	<i>R</i>	367.84	
\$	<i>R</i>	367.84	
\$	<i>Sn</i>	586.45	
\$	<i>Sn</i>	168.13	
\$	<i>R</i>	202.67	
\$	<i>R</i>	74.40	
\$	<i>Sn</i>	50.52	
\$	<i>Sn</i>	221.81	
\$	<i>Sn</i>	671.45	

Trans-cab Auto Services Pte Ltd

AAD1905-271

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No.: 6287 6666 Fax No.: 6257 1330

CO./GST Reg. No. 201019626G

SHD 9766Z

31	1	FENDER PANEL REAR RH	\$	R	3,299.13	X
32	1	WHEELARCH REAR RH	\$	SL	543.47	X
33	1	FENDER PANEL REAR LH	\$	R	3,299.13	X
34	1	FENDER PANEL INNER TRIM REAR LH	\$	SL	671.45	X
35	1	WHEELARCH REAR LH	\$	SL	543.47	X
36	1	TAILLAMP RH	\$	CM	552.55	✓
37	1	TAILLAMP PANEL RH	\$	R	986.70	} X
38	1	TAILLAMP LH	\$	SL	552.55	
39	1	TAILLAMP PANEL LH	\$	R	986.70	
40	1	OUTER PANEL REAR (End Panel)	\$	R	1,471.77	
41	1	OUTER PANEL REAR (End Panel)TRIM	\$	SL	404.56	
42	1	SPARE WHEEL PANEL (Luggage Floor Panel)	\$	R	2,189.88	
43	1	SPARE WHEEL PANEL TRIM	\$	SL	612.21	
44	1	EXHAUST REAR	\$	R	7,489.05	
45	1	EXHAUST CAP REAR	\$	R	230.49	
TOTAL			\$		35,868.94	
10%			\$		3,586.89	
			\$		32,282.05	

Special Nett

1	1SET	PARKING AID	\$	SL	700.00	X
2	1SET	REAR BUMPER CLIP	\$	na	66.00	✓
3	1SET	BUMPER BRACKET CTR CLIP	\$	na	33.00	✓
4	1SET	BUMPER BRACKET SIDE CLIP RH RR	\$	na	10.00	X
5	1SET	BUMPER RETAINER RH CLIP RR	\$	na	20.00	X
6	1SET	BUMPER BRACKET SIDE CLIP LH RR	\$	na	10.00	X
7	1SET	BUMPER RETAINER CLIP LH RR	\$	na	20.00	X
8	1SET	BUMPER LOWER REAR RIVET	\$	na	22.00	X
9	1SET	BUMPER LOWER REAR CLIP	\$	na	66.00	✓
10	1	EXHAUST MOUNTING REAR	\$	SL	17.82	X
11	1SET	BOOT FINISHER CLIP	\$	na	24.20	X
12	1	BOOT STICKER "Trans-cab"	\$	na	30.00	✓
13	1	BOOT STICKER "6555-3333"	\$	na	30.00	✓
14	1	BOOT INNER TRIM CLIP	\$	na	45.00	X
15	1SET	FENDER WHEELARCH REAR RH CLIP	\$	na	35.00	X
16	1	SPARE TYRE RIM (ROUE 7J 16H 2547)	\$	SL	385.00	X
17	1	SPARE TYRE	\$	SL	330.00	X
18	1	FENDER INNER TRIM CLIP RH	\$	na	28.00	X

Trans-cab Auto Services Pte Ltd

AAD1905-271

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 9766Z

19	1	TAILLAMP CLIP RH	\$	<i>nn</i>	5.00	✓
20	2	REAR WINDSCREEN SEALANT	\$	<i>nn</i>	80.00	} X
21	1	WINDSCREEN MOULDING	\$	<i>nn</i>	100.00	
22	1	REAR WINDSCREEN INNER SPONGE SEAL	\$	<i>nn</i>	100.00	
23	1	TAILLAMP CLIP LH	\$	<i>nn</i>	5.00	
24	1	FENDER INNER TRIM CLIP LH	\$	<i>nn</i>	28.00	
25	1SET	FENDER WHEELARCH REAR LH CLIP	\$	<i>nn</i>	35.00	
TOTAL			\$		2,225.02	

TOTAL PARTS	\$	34,507.07
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LABOUR

Putty And Spray Painting Of The Affected Portion.	\$	6,000.00	<i>4401</i>
Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	6,000.00	<i>4001</i>
To reinstall rear bumper parking sensor.	\$	170.00	<i>601</i>
To transfer of bootlid fittings, attachments and perform water seepage test.	\$	170.00	<i>601</i>
To drop rear exhaust box, renew the same, to repair and realign centre exhaust pipe.	\$	<i>nn</i> 170.00	X
To transfer of rear end panel fittings, attachment and perform water seepage test.	\$	<i>4</i> 170.00	X
To transfer of rear luggage floor panel fittings, attachment and perform water seepage test.	\$	<i>4</i> 170.00	X
To check steering geometry and computer wheel alignment	\$	220.00	X
To Rust-Proofing Of The Affected Areas.	\$	170.00	<i>301</i>
To repair and realign rear exhaust pipe.	\$	<i>4</i> 170.00	X

Trans-cab Auto Services Pte Ltd

AAD1905-271

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CQ./GST Reg. No. 201019626G

SHD 9766Z

To supply and re-do rear luggage floor panel insulation padding.	\$	nn	380.00	✓
To transfer of tire, rim and on wheel balancing.	\$	nn	170.00	✓
To transfer of rear fender fittings, attachment and perform water seepage test.	\$	nn	380.00	✓
To transfer of rear windscreen fittings and conduct water seepage test.	\$	nn	170.00	✓
To transfer of rear bumper fittings, attachment and perform water seepage test.	\$	nn	380.00	✓
To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.	\$	nn	380.00	✓
To Check Electrical Lighting Concerned.	\$		170.00	201
To apply paint protection system (PPS) maintain and enhancement	\$	nn	380.00	✓
Labour charge to mount and dismount vehicle on jig bench, to facilitate repair.	\$	nn	380.00	✓
To drop diesel tank, pipes, hoses to facilitate bodywork repair, final checking and testing.	\$	nn	380.00	✓
TOTAL	\$		16,580.00	
Over All Total	\$		51,087.07	

(LUMP SUM) Repair Days**20 DAYS****2 1/2 days**

LKK Auto Consultants hence notify the Repairer of the following:

- To remove before any painting
- To display damaged part(s) being repaired
- Parts prices are subject to confirmation
- Third party survey is on a "without Prejudice" basis
- For dispute resolution, it is agreed
- Supplementary items must be researched and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature
Date:

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Company
Owner ID:	3878K
Vehicle Details	
Vehicle No.:	SHD9766Z
Vehicle to be Exported:	Yes
Intended Deregistration Date:	29 May 2019
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE 2.0L DCI AUTO D/AB 4DR
Primary Colour:	Red
Manufacturing Year:	2013
Engine No.:	M9R8839C001001
Chassis No.:	VF1ABL15AUC277248
Maximum Power Output:	127.0 kW (170 bhp)
Open Market Value:	\$19,998.00
Original Registration Date:	31 Mar 2014
First Registration Date:	31 Mar 2014
Transfer Count:	0
Actual ARF Paid:	\$12,498.00

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Mar 2022
PARF Rebate Amount:	\$8,748.00

COE Expiry Date:	30 Mar 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$58,745.00
COE Rebate Amount:	\$20,825.00
Total Rebate Amount:	\$29,573.00

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

OK

View Received Message

This mail is associated with :

***SHD9766Z**
[SMJ3646K]

TP
TRANS-CAB SERVICES PTE LTD
May 29 2019 12:00PM

Trans-cab Auto Services Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From: AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 03/06/2019 11:01 AM.
To: LKK_HQ
Subject: No OI GIA Report

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions

OI name : NANYANG HERITAGE GROUP PTE LTD

Address :
37 JALAN PEMIMPIN
#06-12 MAPEX
Singapore 577177

Mobile No: 98268688

Thank you.

Regards,
Wah Xin

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19009689/Kka3

03 June, 2019

NANYANG HERITAGE GROUP PTE LTD
37 JALAN PEMIMPIN
#06-12 MAPEX
SINGAPORE 577177

Dear Sirs,

ACCIDENT INVOLVING SMJ 3646K AND SHD 9766Z ON 29/05/2019 ALONG / AT IRRAWADDY ROAD TOWARDS THOMSON ROAD

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Khanchna
Claims
Tel : 6841 2360
Fax: 6741 4108
Email : khanchna@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

31 UHI AVE 1, #01-25 PAYA UHI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19009689/Kka3

14 JUNE 2019

By Registered Mail
First Reminder

NANYANG HERITAGE GROUP PTE LTD
37 JALAN PEMIMPIN
#06-12 MAPEX
SINGAPORE 577177

Dear Sir,

**ACCIDENT INVOLVING SHD 9766Z AND SMJ 3646K ON 29/05/2019 ALONG/
AT IRRAWADDY ROAD TOWARDS THOMSON ROAD**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 03/06/2019

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by 01/07/2019).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Khanchna
Case Handler
Tel : 6841 2360
Fax: 6741 4108
Email : Khanchna@lkkauto.com

c.c *Claims Manager*
 AIG Asia Pacific Insurance Pte. Ltd
 (Motor Claims Dept)

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 26 November 2019 6:09 PM
To: Ng Wai Yin; claims@transcab.com.sg
Cc: Admin A
Subject: OFFER - Accident involving SHD 9766Z & (SMJ 3646K / SLV 666X - AIG) on 29/05/2019

Tracking:	Recipient	Delivery
	Ng Wai Yin	
	claims@transcab.com.sg	
	Admin A	
	shupei@lkkauto.com	Delivered: 26/11/2019 6:09 PM
	olivialau@lkkauto.com	Delivered: 26/11/2019 6:09 PM
	Meikwan@lkkauto.com	Delivered: 26/11/2019 6:09 PM

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

For amicable settlement on a without prejudice basis, we propose settlement on a global sum for **\$6,390.00(all in)**.

Please confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 30 December 2019 2:35 PM
To: Ng Wai Yin
Cc: Admin A; claims@transcab.com.sg
Subject: DV - Accident involving SHD 9766Z & (SMJ 3646K / SLV 666X - AIG) on 29/05/2019
Attachments: AIG DV.pdf

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

Thank you for the acceptance.

We attach herewith a copy of the DV for your further action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Monday, 23 December 2019 2:38 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; claims@transcab.com.sg
Subject: RE: OFFER - Accident involving SHD 9766Z & (SMJ 3646K / SLV 666X - AIG) on 29/05/2019

Without Prejudice

Dear Khanchna

Please proceed to send us the DV.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19009689/Kka3

22 OCTOBER 2019

NANYANG HERITAGE GROUP PTE LTD
37 JALAN PEMIMPIN
#06-12 MAPEX
SINGAPORE 577177

Dear Sir/Madam,

**ACCIDENT INVOLVING SMJ3646K/SLV666X [AIG] AND SHD 9766Z ON
29/05/2019 ALONG / AT IRRAWADDY ROAD TOWARDS THOMSON ROAD**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Khanchua

Case Handler
DID: 6841-2360
FAX: 6741 4108
Email: khanchua@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Jun 2019 Edit Reg		30 May 2019 00:00 Edit Adj Rpt	S\$5,750.00 Edit Estimates	S\$5,750.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: NANYANG HERITAGE GROUP PTE LTD , Co. Reg. No.: 201304368G, Tel: +6599999999									
Main Claimant: TRANS-CAB SERVICES PTE LTD , Co. Reg. No.: 200303878K									
Vehicle Reg. No.:	SHD9766Z	Date of Loss:	29/05/2019 12:00 - :59 [61 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 3181821562SG	Policy/Cover Note No.:	1900059647 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLV666X	Policy No. (Claimant):	VPX/P1680520						
		Excess:							
Repairer: Trans-cab Auto Services Pte Ltd () No 2 Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel:									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJiQian.Ler@aig.com									
Claimant's Insurer: AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 12/06/2019]									
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
<ul style="list-style-type: none"> AIG_SG (26/07/2019): Re: Request For OI GIA Report AIG_SG (12/06/2019): Re: Fw: No OI GIA Report AIG_SG (03/06/2019): Request To Upload TP GIA Report AIG_SG (03/06/2019): No OI GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD9766Z (3181821562SG)
[SLV666X]
TP
TRANS-CAB SERVICES PTE LTD
May 29 2019 12:00PM
[NANYANG HERITAGE GROUP PTE LTD]
Trans-cab Auto Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit
Photos/Images				
			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/11/19 18:00	General View		Load JPG <input checked="" type="checkbox"/>
2	26/11/19 18:00	General View		Load JPG <input checked="" type="checkbox"/>
3	26/11/19 18:00	General View		Load JPG <input checked="" type="checkbox"/>
4	26/11/19 18:00	General View		Load JPG <input checked="" type="checkbox"/>
5	26/11/19 18:00	General View		Load JPG <input checked="" type="checkbox"/>
6	26/11/19 18:00	General View		Load JPG <input checked="" type="checkbox"/>
7	26/11/19 18:00	General View		Load JPG <input checked="" type="checkbox"/>
8	26/11/19 18:00	General View		Load JPG <input checked="" type="checkbox"/>
9	26/11/19 18:00	General View		Load JPG <input checked="" type="checkbox"/>
10	26/11/19 18:00	General View		Load JPG <input checked="" type="checkbox"/>
11	26/11/19 18:00	General View		Load JPG <input checked="" type="checkbox"/>
12	26/11/19 18:00	General View		Load JPG <input checked="" type="checkbox"/>
13	26/11/19 18:00	General View		Load JPG <input checked="" type="checkbox"/>
Documentation				
			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/06/19 20:25	TP ESTIMATE - MARKED		Load PDF
2	03/06/19 20:25	TP GIA REPORT		Load PDF
3	03/06/19 20:36	Non reporting letter		Load PDF
4	22/10/19 15:36	LETTER TO OI		Load PDF
5	10/01/20 09:55	WORKSHOP INVOICE		Load PDF
6	10/01/20 09:55	AUTHORISATION TO ACT FORM		Load PDF
7	10/01/20 09:55	Release Voucher		Load PDF
8	10/01/20 09:55	RENTAL RECEIPT		Load PDF
9	10/01/20 09:55	RENTAL MILEAGE		Load PDF
10	10/01/20 09:55	Registered Mail Fee		Load PDF
11	10/01/20 09:55	LOD		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	31/07/19 09:51	OI GIA Report		Load PDF
2	31/07/19 10:01	LTA Letter		Load PDF

Documents Checklist

Reset Save Print		
DOCUMENTS CHECKLIST There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>		

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLV666X (Insd veh)	Model:	RENAULT LATITUDE 2.0
	SHD9766Z (TP veh)		DCI AUTO D/AB 4DR (A)
Date of Accident:	29/05/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	54,663.14
Final Repair Cost	:	\$	6,390.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	2.5 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	6,390.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Trans-cab Auto Services Pte Ltd	:	\$ 6,390.00
2)		:	\$

JOANNE LEE KHANG MIN

10 Jan
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19009689/KKA3Q2

Date: 10/01/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1900059647
Claimant
Vehicle No : SHD9766Z **Insured Vehicle No :** SLV666X
Date of Loss: 29/05/2019 **Nature of Claim:** TP **Claim No:** 3181821562SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHD9766Z**
 Make & Model: RENAULT LATITUDE, 2.0 DCI AUTO D/AB 4DR (A) Engine No: M9R8839C001001
 Reg. Date: 31/03/2014 (Man. Year: 2013) Chassis No: VF1ABL15AUC277248
 Colour: Metallic White/Red Odometer: 747685 km
 Engine Capacity: 1995 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: Giti 8 mm Rear Left Side: Giti 8 mm
 Front Right Side: Giti 8 mm Rear Right Side: Giti 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	34,507.05	6,146.94	28,360.11	82.19
Miscellaneous Items	0.00	0.00	0.00	
Labour	16,580.00	1,010.00	15,570.00	93.91
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	51,087.05	7,156.94	43,930.11	85.99
Approved Total (Overridden) (S\$)		5,750.00		
(S\$)	51,087.05	5,750.00	45,337.05	88.74
+ GST 7.00/7.00% (S\$)	3,576.09	402.50	3,173.59	88.74
Nett Amount (S\$)	54,663.14	6,152.50	48,510.64	88.74
+ Car Rental (2.5 x S\$95.04/day) (S\$)		237.60		
Nett Liability (S\$)		6,390.10		
Global Sum Settlement (S\$)		6,390.00		

INSPECTION

Date of Assignment: 30/05/2019
 Date Inspected: 30/05/2019 Inspected At: Trans-cab Auto Services Pte Ltd
 No 2 Ang Mo Kio Street 63
 Singapore 569111
 Estimated Period of Repair: 2.5 days

Adjuster: KENNETH KONG**Manager:** Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER REAR	Buckled	1,108.46 FL	*1,108.46 FL
2	1		*BUMPER LOWER REAR	Dented / Cut	768.84 FL	*768.84 FL
3	1		*BUMPER BRACKET CTR REAR	Serviceable	113.47 FL	*- FL
4	1		*BUMPER BRACKET SIDE RH REAR	Serviceable	135.97 FL	*- FL
5	1		*BUMPER RETAINER RH REAR	Serviceable	44.99 FL	*- FL
6	1		*BUMPER REFLECTOR RH	Cracked	43.61 FL	*43.61 FL
7	1		*BUMPER BRACKET SIDE LH REAR	Serviceable	135.97 FL	*- FL
8	1		*BUMPER RETAINER LH REAR	Serviceable	44.99 FL	*- FL
9	1		*BUMPER REFLECTOR LH	Serviceable	43.61 FL	*- FL
10	1		*BUMPER BEAM REAR	Bent	777.52 FL	*777.52 FL
11	1		*BUMPER BEAM BRACKET LH REAR	Repair	225.95 FL	*- FL
12	1		*BUMPER BEAM BRACKET RH REAR	Repair	225.95 FL	*- FL
13	1		*BOOT REAR	Bent	2,872.68 FL	*2,872.68 FL
14	1		*BOOT FINISHER	Serviceable	470.06 FL	*- FL
15	1		*BOOT WEATHERSTRIP	Serviceable	323.05 FL	*- FL
16	1		*BOOT REFLECTOR LAMP LH	Serviceable	493.35 FL	*- FL
17	1		*BOOT REFLECTOR LAMP RH	Serviceable	493.35 FL	*- FL
18	1		*BOOT BADGE RENAULT	Necessary	225.36 FL	*225.36 FL
19	1		*BOOT BADGE	Necessary	225.36 FL	*225.36 FL
20	1		*BOOT STRUT LH	Serviceable	276.08 FL	*- FL
21	1		*BOOT STRUT RH	Serviceable	276.08 FL	*- FL
22	1		*BOOT HINGE LH	Repair	367.84 FL	*- FL
23	1		*BOOT HINGE RH	Repair	367.84 FL	*- FL
24	1		*BOOT INNER TRIM	Serviceable	586.45 FL	*- FL
25	1		*BOOT SWITCH	Serviceable	168.13 FL	*- FL
26	1		*BOOT LOCK	Repair	202.67 FL	*- FL
27	1		*BOOT LOCK CATCH	Repair	74.40 FL	*- FL
28	2		*LICENCE PLATE LAMP	Serviceable	50.52 FL	*- FL
29	2		*BOOT RUBBER PLUG	Serviceable	221.81 FL	*- FL
30	1		*FENDER PANEL INNER TRIM REAR RH	Serviceable	671.45 FL	*- FL
31	1		*FENDER PANEL REAR RH	Repair	3,299.13 FL	*- FL
32	1		*WHEELARCH REAR RH	Serviceable	543.47 FL	*- FL
33	1		*FENDER PANEL REAR LH	Repair	3,299.13 FL	*- FL
34	1		*FENDER PANEL INNER TRIM REAR LH	Serviceable	671.45 FL	*- FL
35	1		*WHEELARCH REAR LH	Serviceable	543.47 FL	*- FL
36	1		*TAILLAMP RH	Cracked	552.55 FL	*552.55 FL
37	1		*TAILLAMP PANEL RH	Repair	986.70 FL	*- FL
38	1		*TAILLAMP LH	Serviceable	552.55 FL	*- FL
39	1		*TAILLAMP PANEL LH	Repair	986.70 FL	*- FL
40	1		*OUTER PANEL REAR (END PANEL)	Repair	1,471.77 FL	*- FL
41	1		*OUTER PANEL REAR (END PANEL)TRIM	Serviceable	404.56 FL	*- FL
42	1		*SPARE WHEEL PANEL (LUGGAGE FLOOR PANEL)	Repair	2,189.88 FL	*- FL
43	1		*SPARE WHEEL PANEL TRIM	Serviceable	612.21 FL	*- FL
44	1		*EXHAUST REAR	Repair	7,489.05 FL	*- FL
45	1		*EXHAUST CAP REAR	Repair	230.49 FL	*- FL
46	1		*SET PARKING AID	Serviceable	700.00 FS	*- FS
47	1		*SET REAR BUMPER CLIP	Necessary	66.00 FS	*66.00 FS
48	1		*SET BUMPER BRACKET CTR CLIP	Necessary	33.00 FS	*33.00 FS
49	1		*SET BUMPER BRACKET SIDE CLIP RH RR	Not Necessary	10.00 FS	*- FS
50	1		*SET BUMPER RETAINER RH CLIP RR	Not Necessary	20.00 FS	*- FS
51	1		*SET BUMPER BRACKET SIDE CLIP LH RR	Not Necessary	10.00 FS	*- FS
52	1		*SET BUMPER RETAINER CLIP LH RR	Not Necessary	20.00 FS	*- FS
53	1		*SET BUMPER LOWER REAR RIVET	Not Necessary	22.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
54	1		*SET BUMPER LOWER REAR CLIP	Necessary	66.00 FS	*66.00 FS
55	1		*EXHAUST MOUNTING REAR	Serviceable	17.82 FS	*- FS
56	1		*SET BOOT FINISHER CLIP	Not Necessary	24.20 FS	*- FS
57	1		*BOOT STICKER TRANS-CAB	Necessary	30.00 FS	*30.00 FS
58	1		*BOOT STICKER 6555-3333	Necessary	30.00 FS	*30.00 FS
59	1		*BOOT INNER TRIM CLIP	Not Necessary	45.00 FS	*- FS
60	1		*SET FENDER WHEELARCH REAR RH CLIP	Not Necessary	35.00 FS	*- FS
61	1		*SPARE TYRE RIM (ROUE 7J 16H 2547)	Serviceable	385.00 FS	*- FS
62	1		*SPARE TYRE	Serviceable	330.00 FS	*- FS
63	1		*FENDER INNER TRIM CLIP RH	Not Necessary	28.00 FS	*- FS
64	1		*TAILLAMP CLIP RH	Necessary	5.00 FS	*5.00 FS
65	2		*REAR WINDSCREEN SEALANT	Not Necessary	80.00 FS	*- FS
66	1		*WINDSCREEN MOULDING	Not Necessary	100.00 FS	*- FS
67	1		*REAR WINDSCREEN INNER SPONGE SEAL	Not Necessary	100.00 FS	*- FS
68	1		*TAILLAMP CLIP LH	Not Necessary	5.00 FS	*- FS
69	1		*FENDER INNER TRIM CLIP LH	Not Necessary	28.00 FS	*- FS
70	1		*SET FENDER WHEELARCH REAR LH CLIP	Not Necessary	35.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) **38,093.94** **6,804.38**
 - List Item Discount on L Items 10.00/10.00% (\$\$) 3,586.89 657.44

Total Parts (\$\$) **34,507.05** **6,146.94**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	6,000.00	440.00
2	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.	New	6,000.00	400.00
3	TO REINSTALL REAR BUMPER PARKING SENSOR	New	170.00	60.00
4	TO TRANSFER OF BOOTLID FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	60.00
5	TO DROP REAR EXHAUST BOX ,RENEW THE SAME ,TO REPAIR AND REALIGN CENTRE EXHAUST PIPE	New	170.00	0.00
6	TO TRANSFER OF REAR END PANEL FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
7	TO TRANSFER OF REAR LUGGAGE FLOOR PANEL FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
8	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
9	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	30.00
10	TO REPAIR AND REALIGN REAR EXHAUST PIPE	New	170.00	0.00
11	TO SUPPLY AND RE-DO REAR LUGGAGE FLOOR PANEL INSULATION PADDING	New	380.00	0.00
12	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING	New	170.00	0.00
13	TO TRANSFER OF REAR FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	380.00	0.00
14	TO TRANSFER OF REAR WINDSCREEN FITTINGS AND CONDUCT WATER SEEPAGE TEST	New	170.00	0.00
15	TO TRANSFER OF REAR BUMPER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	380.00	0.00
16	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR	New	380.00	0.00
17	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	20.00
18	TO APPLY PAINT PROTECTION SYSTEM (PPS) MAINTAIN AND ENHANCEMENT	New	380.00	0.00
19	LABOUR CHARGE TO MOUNT AND DISMOUNT VEHICLE ON JIG BENCH TO FACILITATE REPAIR	New	380.00	0.00
20	TO DROP DIESEL TANK ,PIPES HOSES TO FACILITATE BODYWORK REPAIR ,FINAL CHECKING AND TESTING	New	380.00	0.00
Gross Labour Cost (\$\$)			16,580.00	1,010.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >