

22/03/2012

ASS. REC. BY:

REF: CS/MSG/19009657/JS/3

Special Instruction:

Surveyor: Hwa JieASSIGNMENT (Office)From (Person): Kenny Ong Thian Beng of MSG Date/Time: 31.5.19 10.57 a.m

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SHB 17454 Insured: SLN 570Eat Workshop m/s SMRT Tel: 68662628of 60 Woodland Industrial Park E4Policy No: 2911 4736MEP Claim No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 29.5.2019  
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement: \_\_\_\_\_

Date/Time: 31.5.19 11.24 a.m Person Contacted: Shawn Vehicle IN/OUT

| Date/Time | Action/Instruction                             | Estimate |                     |
|-----------|------------------------------------------------|----------|---------------------|
|           | SHB 17454 - CS/TIT 09028474/TI91K1             |          | D.O.A. - 13/12/2009 |
|           | SLN 570E - CC4/111190/6679/KWA3                |          | D.O.A. - 10/03/2012 |
| 03/06/19  | @ 17:50 pm revised ZA to Kenny Ong via meimer. |          |                     |
|           |                                                |          |                     |
|           |                                                |          |                     |

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

|     |     |
|-----|-----|
| N/S | O/S |
|     |     |

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHB17454 Yr Regn: 11 Feb 2015Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Toyota Prius c.c. 1798Colour: maroon A/C: Insured / Std / NI / NASp. Reading: 563208 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTDKN36U30S758472Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_Brake: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_Tyre Size: F: 195/65R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Westlake

|                    |                    |
|--------------------|--------------------|
| Front              | Rear               |
| R/Bal. <u>6</u> mm | R/Bal. <u>6</u> mm |
| L/Bal. <u>6</u> mm | L/Bal. <u>6</u> mm |

D.O.A. 29/5/19 D.O.I. 31/5/19Survey held at SumitDes. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or \_\_\_\_\_

The U/C / Chassis frame / Body Structure affected due to collision.

| Date / Time | Action / Instruction                                                  |
|-------------|-----------------------------------------------------------------------|
|             | Confirmed L/S \$3800/- 4 days of repair.<br>( \$ 5,484.19 Red - 59% ) |
|             | <u>18/6/2019</u>                                                      |
|             | RECEIVED 18 JUN 2019                                                  |

Date/Time, File Pass to?

18/06/191) Typeist  
Date/Time, File Return to?

2) \_\_\_\_\_

☐ : Preli. Report☒ : Final ReportDays Of Repair: 4Resurvey No. of Trip: 1Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)Survey Fee: 200

Transportation: \_\_\_\_\_

S + RS \$ \_\_\_\_\_

Photos \_\_\_\_\_

Others 11

TOTAL

Report Format :

Lump Sum / I.B.I. (\$ 3,800/- HS)

You are returning to a previous page. This page may be outdated.  
Please click 'Refresh' to refresh the page.

### ...CLAIM SUBFOLDER...(New Assignment)

#### CLAIM SUBFOLDER TRACKING

| Case | Notified             | Est Submitted | Adj Assigned                   | Adj Rpt | Adj Submitted | Ins Auth'd | Status                               |
|------|----------------------|---------------|--------------------------------|---------|---------------|------------|--------------------------------------|
| Main | 31 May 2019<br>10:01 |               | 31 May 2019<br>10:51<br>Assign |         |               |            | <b>New Assignment</b><br>Cancel Case |

Main

Reference

Claim Details

Documents

Show All

#### CLAIM SUBFOLDER DETAILS

[Created by insurer]

|                             |                                                                                                                                                                   |                        |                                                                                 |
|-----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|---------------------------------------------------------------------------------|
| Insured:                    | GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G                                                                                                                    |                        |                                                                                 |
| Main Claimant:              | SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K                                                                                                                      |                        |                                                                                 |
| Vehicle Reg. No.:           | SHB1745Y                                                                                                                                                          | Date of Loss:          | 29/05/2019 21:00 - :59<br>[51 Months and 18 Days From<br>LTA Reg Date (Man Yr)] |
| Claim Type:                 | TP                                                                                                                                                                | Policy/Cover Note No.: | 29114756MKF (Comprehensive)<br>Coverage: 01/02/2019 -<br>31/01/2020             |
| Vehicle Reg. No. (Insured): | SLN570E                                                                                                                                                           | Policy No. (Claimant): |                                                                                 |
|                             |                                                                                                                                                                   | Excess:                |                                                                                 |
| Repairer:                   | SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands -<br>Tel: 68662628                                                 |                        |                                                                                 |
| Handling Insurer:           | MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Keny Ong Thiam<br>Beng - 6643 1309]                                                |                        |                                                                                 |
| Adjuster:                   | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 01/06/2019]                                                                                |                        |                                                                                 |
| Driver/Custodian (Insured): | PANG MIN CHONG ( / Male), NRIC: S2503774Z Email:                                                                                                                  |                        |                                                                                 |
| Adj Asg. Remarks:           | Car in. To outsource LKK as per WC. OI: Grab. Liab: dispute. Contact: Shanti @ 6866 2671/2 on WP. Please<br>contact us ASAP if you cannot attend this assignment. |                        |                                                                                 |

#### ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.



#### ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

| Due Date    | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. |          |      |            |         |         |             |              |            |       |

## Shirley Hiew (LKK Auto)

---

**From:** Hwee Jie (LKK Auto) <hweejie@lkkauto.com>  
**Sent:** Tuesday, 18 June 2019 9:36 AM  
**To:** Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)  
**Cc:** Shirley Hiew (LKK Auto)  
**Subject:** RE: SHB1745Y

Hi,

Finalized L/S \$3,800/- 4days of repair.

Best Regards,  
Hwee Jie | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9180 3151 | Email: Hweejie@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) [mailto:YeoPohsuan@smrt.com.sg]  
Sent: Monday, 17 June, 2019 4:37 PM  
To: Hwee Jie (LKK Auto)  
Cc: SUR; CS A Team  
Subject: SHB1745Y

Hi Hwee Jie,

Attached herewith the repair estimate of SHB 1745Y having Case No: TAX/05/19/2136.

There is no change to the approved amount of \$3,800 @ 4 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards  
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)  
Sent: Monday, 17 June 2019 4:37 PM  
To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)  
Subject: Scan Data from FX-D421D6

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Keny Ong Thiam Beng

Date: 03 Jun 2019

## Preliminary Advice

|                    |                                                                                                       |                         |              |
|--------------------|-------------------------------------------------------------------------------------------------------|-------------------------|--------------|
| Insured Vehicle No | : SLN570E                                                                                             | Accident Date           | : 29/05/2019 |
| TP Vehicle No      | : SHB1745Y                                                                                            | Assignment Date         | : 31/05/2019 |
| Make               | : TOYOTA PRIUS TAXI                                                                                   | Est. Duration of Repair | : 4 days     |
| Date of Inspection | : 31/05/2019                                                                                          |                         |              |
| Inspection At      | : SMRT Automotive Services Pte Ltd (Woodlands)<br>60 Woodlands Industrial Park E4<br>Singapore 757705 |                         |              |

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

|                             |      |          |
|-----------------------------|------|----------|
| Repairer's Estimate (Gross) | :S\$ | 8,961.46 |
| Revised Amount              | :S\$ | 5,099.53 |
| Check Items (Estimated)     | :S\$ | 871.73   |
| Total                       | :S\$ | 5,971.26 |

Lump Sum Repair :S\$

### **Total Loss Consideration**

|                    |      |
|--------------------|------|
| New for Old Value  | :S\$ |
| Pre-Accident Value | :S\$ |
| COE / PARF Rebate  | :S\$ |
| Salvage Value      | :S\$ |
| Margin for Repair  | :S\$ |

### Remarks

( ) The vehicle is economical/not economical for repair.

( X ) The above survey was conducted on a 'without prejudice' basis.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GiA Records Management Centre established by the General Insurance Association of Singapore (GiA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                                       |
|----------------------------|---------------------------------------|
| Date Of Report             | 30/05/2019 12:33                      |
| Date Of Accident           | 29/05/2019 21:50                      |
| Exact Location Of Accident | YISHUN AVENUE 7 TOWARDS GAMBAS AVENUE |
| Country/State of Loss      | SINGAPORE                             |

### DETAILS OF OWN VEHICLE

|                             |                    |
|-----------------------------|--------------------|
| Vehicle Registration Number | SHB1745Y           |
| <b>Insured/Policyholder</b> |                    |
| Name Of Registered Owner    | SMRT TAXIS PTE LTD |
| Co Reg No                   | 198905369K         |
| Email Address               | NOEMAIL            |
| Mobile Phone No             |                    |
| Alternative Phone No        | OFFICE-80000000    |

### Vehicle Particulars

|                                                                              |                    |
|------------------------------------------------------------------------------|--------------------|
| Manufacturer                                                                 | TOYOTA             |
| Model                                                                        | PRIUS TAXI-1.8 (A) |
| Exact Purpose for which vehicle was being used at time of accident           | HIRE AND REWARD    |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO                 |
| If No, Please state action to be taken                                       | THIRD PARTY        |
| Vehicle Category                                                             | TAXI               |

### Insurance Company

|                           |                                |
|---------------------------|--------------------------------|
| Name of Insurance Company | MS FIRST CAPITAL INSURANCE LTD |
| Type Of Coverage          | THIRD PARTY FIRE AND/OR THEFT  |
| Fleet Policy              | YES                            |
| Policy Number             | D-19093197MFSH                 |
| Cover Note Number         |                                |

### Driver

|                      |                        |
|----------------------|------------------------|
| Name of Driver       | YEN SOON WENG          |
| NRIC No              | S1484482A              |
| Date Of Birth        | 02/09/1961             |
| Occupation           | OUTDOOR                |
| Date Of Driving Pass | 19/06/1982             |
| Driving Experience   | 36 YEARS AND 11 MONTHS |
| Gender               | MALE                   |
| Mobile Number        | (LOCAL) +65-80000000   |
| Fax Number           |                        |
| Contact Number       |                        |
| Email Address        | NOEMAIL                |

Address 11  
 Postcode  
 Was driver an employee of the Insured's Company NO  
 If No, Relationship of the Driver with the Insured OTHER - HIRER  
 Vehicle Registration Number of Driver's Own Vehicle -  
 -  
 -  
 Insurance Company of Driver's Own Vehicle -  
 -  
 -

#### General Information of the Accident

Type Of Accident SIDE SWIPE  
 Weather Conditions RAINING  
 Road Surface WET

#### Other Information

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles (including own vehicle) involved in the accident 2  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance? NO  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 2  
 Passenger 1  
 NAME: : UNKNOWN  
 GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police? NO  
 If Yes, Please state which Police Station  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

#### Circumstances of Accident

I WAS TRAVELLING STRAIGHT ALONG YISHUN AVENUE 7 TOWARDS GAMBAS AVENUE WITH ONE PASSENGER (FEMALE CHINESE) ON BOARD. SUDDENLY A VEHICLE SLN570E CAME OUT FROM THE CAR PARK ON MY LEFT WITHOUT STOPPING, AS SUCH MY TAXI COLLIDED ONTO THE RIGHT PORTION OF THE VEHICLE. MY PASSENGER CLAIMED TO HAVE INJURED HER HAND. THERE WAS A MOTORIST(SJP2594L) WHO CLAIMED TO BE FROM INSURANCE COMPANY TOLD MY PAX AND THIRD PARTY THAT HE WILL ASSIST THEM IN THE CLAIM MATTERS

#### Attachment(s)

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? YES  
 Remarks/ Reasons: FIEL TOO BIG  
 Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLN570E  
 Vehicle Make/Model/Colour  
 Details Of Properties  
 Vehicle Category PRIVATE CAR  
 Name of Driver PANG MIN CHONG  
 NRIC/Passport Number S2503774Z  
 Contact Number  
 Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Yishun Ave 7  
towards Gambas Ave.

627  
30-05-19.

SHB  
A 1745Y  
B SLN 570E

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature: \_\_\_\_\_  
Date & Time: \_\_\_\_\_

Driver's Signature \_\_\_\_\_ (If driver is not policyholder)  
Date & Time \_\_\_\_\_

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the Accident to a Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, the report being made available aforesaid, I hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**  
I understand, acknowledge, agree and consent to the following:  
 (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data (collectively the "Personal Information") and any other personal information provided by me or possessed by my insurer, for the purpose of settling my claims and/or processing my claims including the settlement of the claims and any necessary investigations relating to the claims;
 (b) My Personal Information may/can be disclosed to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any other government agency/authority (such as the police), for the purpose(s) of:
 (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 (ii) investigating the accident and/or my claims or responding to any enquiries by me;
 (iii) carrying out and/or dealing with my claims or responding to any enquiries by me;
 (iv) administering my claims (including the settlement of my claims) which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packets and/or
 (v) complying with applicable law in administering my claims (collectively the "Purposes");
 (c) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 (d) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms) who may be sited outside of Singapore, for one or more of the above Purposes.
 (e) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and future claims.
 (f) the information so collected under (d) above may be shared / disclosed:
 (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 (ii) for complying with requirements under regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

200519

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

20/5/2019

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

[> Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

|                                                                                                                                                                                                                         |                                      |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|
| <b>Vehicle Owner Particulars</b>                                                                                                                                                                                        |                                      |
| Owner ID Type:                                                                                                                                                                                                          | Company                              |
| Owner ID:                                                                                                                                                                                                               | 5369K                                |
| <b>Vehicle Details</b>                                                                                                                                                                                                  |                                      |
| Vehicle No.:                                                                                                                                                                                                            | SHB1745Y                             |
| Vehicle to be Exported:                                                                                                                                                                                                 | No                                   |
| Intended Deregistration Date:                                                                                                                                                                                           | 03 Jun 2019                          |
| Vehicle Make:                                                                                                                                                                                                           | TOYOTA                               |
| Vehicle Model:                                                                                                                                                                                                          | PRIUS TAXI (SMRT)                    |
| Primary Colour:                                                                                                                                                                                                         | Maroon                               |
| Manufacturing Year:                                                                                                                                                                                                     | 2015                                 |
| Engine No.:                                                                                                                                                                                                             | 2ZR1509922                           |
| Chassis No.:                                                                                                                                                                                                            | JTDKN36U305758472                    |
| Maximum Power Output:                                                                                                                                                                                                   | 100.0 kW (134 bhp)                   |
| Open Market Value:                                                                                                                                                                                                      | \$32,920.00                          |
| Original Registration Date:                                                                                                                                                                                             | 11 Feb 2015                          |
| First Registration Date:                                                                                                                                                                                                | 11 Feb 2015                          |
| Transfer Count:                                                                                                                                                                                                         | 0                                    |
| Actual ARF Paid:                                                                                                                                                                                                        | \$8,088.00                           |
| <b>Intended PARF Rebate Details</b>                                                                                                                                                                                     |                                      |
| PARF Eligibility:                                                                                                                                                                                                       | Yes                                  |
| PARF Eligibility Expiry Date:                                                                                                                                                                                           | 10 Feb 2023                          |
| PARF Rebate Amount:                                                                                                                                                                                                     | \$6,066.00                           |
| <b>Intended COE Rebate Details</b>                                                                                                                                                                                      |                                      |
| COE Expiry Date:                                                                                                                                                                                                        | 10 Feb 2023                          |
| COE Category:                                                                                                                                                                                                           | A - Car up to 1600cc & 97kW (130bhp) |
| COE Period(Years):                                                                                                                                                                                                      | 8                                    |
| PQP Paid:                                                                                                                                                                                                               | \$52,904.00                          |
| COE Rebate Amount:                                                                                                                                                                                                      | \$24,385.00                          |
| <b>Total Rebate Amount:</b>                                                                                                                                                                                             | <b>\$30,451.00</b>                   |
| <b>Message</b>                                                                                                                                                                                                          |                                      |
| Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier. |                                      |

The information contained herein is correct as at 03 Jun 2019

OK



## Case Details

Case Reference Number : TAX/05/19/2136  
 Type of Repair : Accident Repair  
 Vehicle Registration Number : SHB1745Y

Company Type : SMRT Taxis Pte Ltd  
 Estimation ID : EST-7093-ID  
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : MSiG Insurance (S) Pte Ltd  
 Accident Date and Time : 29/05/2019 01:50 PM  
 Vehicle Age(In Months) : 51

## Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

## Estimation Details

### Spare Part's Cost Detail

| SMRT Recommendation |              |         |                 |                               |     |                         |                |        |                 |                 | Surveyor Approval |                          |                |         |
|---------------------|--------------|---------|-----------------|-------------------------------|-----|-------------------------|----------------|--------|-----------------|-----------------|-------------------|--------------------------|----------------|---------|
| BOM Type            | Costing Type | Portion | Material Number | Part Name                     | Qty | List Price Per Unit(\$) | List Price(\$) | Dis(%) | Final Price(\$) | Repair/ Replace | Surveyor Quantity | Surveyor Final Price(\$) | Repair/Replace | Remarks |
| One Time Key In     | Main         |         |                 | BUMPER FRT                    | 1   | 482.00                  | 482.00         | 30.00  | 361.50          | Replace         | 1                 | 337.40<br>361.5          | Replace ▾      | DEF     |
| One Time Key In     | Main         |         |                 | BUMPER CLIPS                  | 10  | 1.61<br>16.10           | 16.10          | 30.00  | 12.08           | Replace         | 10                | 118.27<br>12.08          | Replace ▾      | rec     |
| One Time Key In     | Main         |         |                 | BUMPER ENERGY ABSORBER FRT    | 1   | 78.80                   | 78.80          | 30.00  | 59.10           | Replace         | 0                 | 55.16<br>0               | Check ▾        | CRA     |
| One Time Key In     | Main         |         |                 | BUMPER REINFORCEMENT FRT      | 1   | 498.40                  | 498.40         | 30.00  | 373.80          | Replace         | 0                 | 348.88<br>0              | Check ▾        | DD      |
| One Time Key In     | Main         |         |                 | ARM SUB-ASSY, FR BUMPER LH    | 1   | 250.40                  | 250.40         | 30.00  | 187.80          | Replace         | 0                 | 0                        | Check ▾        | nn      |
| One Time Key In     | Main         |         |                 | ARM SUB-ASSY, FR BUMPER RH    | 1   | 250.40                  | 250.40         | 30.00  | 187.80          | Replace         | 0                 | 0                        | Not Give ▾     | nn      |
| One Time Key In     | Main         |         |                 | BUMPER SUPPORT F/LH           | 1   | 76.40                   | 76.40          | 30.00  | 57.30           | Replace         | 1                 | 53.46<br>57.30           | Replace ▾      | CRA     |
| One Time Key In     | Main         |         |                 | BUMPER GRILLE SUB-ASSY, LOWER | 1   | 311.10                  | 311.10         | 30.00  | 233.33          | Replace         | 1                 | 217.77<br>233.3          | Replace ▾      | SCR     |
| One Time Key In     | Main         |         |                 | FOG LAMP LH                   | 1   | 280.10                  | 280.10         | 10.00  | 252.09          | Replace         | 0                 | 0                        | Not Give ▾     | nn      |

Total Spare Part Cost 6,804.32

Surveyor Total 2,900.48

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 20

Final Spare Part Cost 5,443.46

Final Sur Total 2,320.38

| SMRT Recommendation |              |         |                 |                            |     |                         |                |        |                 |                | Surveyor Approval |                          |                |         |
|---------------------|--------------|---------|-----------------|----------------------------|-----|-------------------------|----------------|--------|-----------------|----------------|-------------------|--------------------------|----------------|---------|
| BOM Type            | Costing Type | Portion | Material Number | Part Name                  | Qty | List Price Per Unit(\$) | List Price(\$) | Dis(%) | Final Price(\$) | Repair/Replace | Surveyor Quantity | Surveyor Final Price(\$) | Repair/Replace | Remarks |
| One Time Key In     | Main         |         |                 | BRACKET, FR TURN CENTER LH | 1   | 58.20                   | 58.20          | 30.00  | 43.65           | Replace        | 0                 | 0                        | Check          | nn      |
| One Time Key In     | Main         |         |                 | BRACKET, FR TURN LOWER LH  | 1   | 26.00                   | 26.00          | 30.00  | 19.50           | Replace        | 0                 | 0                        | Check          | nn      |
| One Time Key In     | Main         |         |                 | BRACKET, FR TURN UPPER LH  | 1   | 24.40                   | 24.40          | 30.00  | 17.08           | Replace        | 1                 | 18.30                    | Replace        | nee     |
| One Time Key In     | Main         |         |                 | LENS & BODY, FR TURN LH    | 1   | 511.80                  | 511.80         | 10.00  | 460.62          | Replace        | 1                 | 460.6                    | Replace        | CRA     |
| One Time Key In     | Main         |         |                 | EMBLEM FRONT               | 1   | 86.50                   | 86.50          | 30.00  | 60.55           | Replace        | 1                 | 64.88                    | Replace        | ms      |
| One Time Key In     | Main         |         |                 | BUMPER LIP FRT             | 1   | 139.60                  | 139.60         | 30.00  | 104.70          | Replace        | 0                 | 0                        | Not Give       | nn      |
| One Time Key In     | Main         |         |                 | BUMPER FRT ABSORBER LOWER  | 1   | 127.70                  | 127.70         | 30.00  | 95.78           | Replace        | 0                 | 0                        | Check          | nn      |
| One Time Key In     | Main         |         |                 | WIRE, ENGINE ROOM, NO.3    | 1   | 242.00                  | 242.00         | 10.00  | 217.80          | Replace        | 0                 | 0                        | Not Give       | nn      |
| One Time Key In     | Main         |         |                 | SUPPORT SUB-ASSY           | 1   | 1,460.40                | 1,460.40       | 30.00  | 1,095.30        | Replace        | 0                 | 0                        | Not Give       | nn      |
| One Time Key In     | Main         |         |                 | COVER, RADIATOR            | 1   | 122.80                  | 122.80         | 30.00  | 92.10           | Replace        | 0                 | 0                        | Check          | nn      |
| One Time Key In     | Main         |         |                 | HEAD LAMP LH               | 1   | 945.20                  | 945.20         | 10.00  | 850.68          | Replace        | 1                 | 850.6                    | Replace        | CRA     |
| One Time Key In     | Main         |         |                 | COOLANT                    | 1   | 12.32                   | 12.32          | 0.00   | 12.32           | Replace        | 0                 | 0                        | Not Give       | nn      |
| One Time Key In     | Main         |         |                 | FENDER FRT/LH              | 1   | 723.40                  | 723.40         | 30.00  | 506.39          | Replace        | 1                 | 542.5                    | Replace        | BUC     |
| One Time Key In     | Main         |         |                 | NAME PLATE (HYBRID)        | 1   | 51.90                   | 51.90          | 30.00  | 36.33           | Replace        | 1                 | 38.92                    | Replace        | nee     |

Total Spare Part Cost 6,804.32

Surveyor Total 2,900.48

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 20

Final Spare Part Cost 5,443.46

Final Sur Total 2,320.38

| SMRT Recommendation   |              |         |                 |                               |     |                         |                |        |                 |                  | Surveyor Approval |                          |                |         |
|-----------------------|--------------|---------|-----------------|-------------------------------|-----|-------------------------|----------------|--------|-----------------|------------------|-------------------|--------------------------|----------------|---------|
| BOM Type              | Costing Type | Portion | Material Number | Part Name                     | Qty | List Price Per Unit(\$) | List Price(\$) | Dis(%) | Final Price(\$) | Repair/ Replace  | Surveyor Quantity | Surveyor Final Price(\$) | Repair/Replace | Remarks |
| One Time Key In       | Main         |         |                 | FENDER LINER FRT/LH           | 1   | 171.70                  | 171.70         | 30.00  | 128.77          | Replace          | 1                 | 120.19<br>128.7          | Replace        | CVF     |
| One Time Key In       | Main         |         |                 | FENDER LINER PAD, FR WHEEL LH | 1   | 49.30                   | 49.30          | 30.00  | 36.97           | Replace          | 1                 | 34.51<br>36.97           | Replace        | hec     |
| One Time Key In       | Main         |         |                 | FENDER PROTECTOR FRT/LH UPPER | 1   | 46.10                   | 46.10          | 30.00  | 34.58           | Replace          | 1                 | 32.27<br>34.58           | Replace        | DEF     |
| One Time Key In       | Main         |         |                 | FENDER APRON SUB FRT/LH       | 1   | 637.80                  | 637.80         | 30.00  | 478.35          | Replace          | 0                 | 0                        | Not Give       | hec     |
| One Time Key In       | Main         |         |                 | DOOR FRT/LH                   | 1   | 894.40                  | 894.40         | 30.00  | 670.80          | Replace          | 1                 | 0                        | Repair         |         |
| One Time Key In       | Main         |         | 580             | STICKER DECAL SMRT (DOOR)     | 1   | 60.00                   | 60.00          | 0.00   | 60.00           | Replace          | 1                 | 60.00                    | Replace        | hec     |
| One Time Key In       | Main         |         |                 | COVER, FR BUMPER HOLE LH      | 1   | 18.50                   | 18.50          | 30.00  | 12.95           | Replace          | 1                 | 0                        | Repair         |         |
| Total Spare Part Cost |              |         |                 |                               |     |                         |                |        | 6,804.32        | Surveyor Total   |                   | 2,900.48                 |                |         |
| Lump Sum Discount (%) |              |         |                 |                               |     |                         |                |        | 20.00           | Lump Sum Dis (%) |                   | 20                       |                |         |
| Final Spare Part Cost |              |         |                 |                               |     |                         |                |        | 5,443.46        | Final Sur Total  |                   | 2,320.38                 |                |         |

Labour's Cost Detail

| S.No.  | Costing Type | Job Scope                  | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|--------|--------------|----------------------------|-------------------------|-------------------------|---------|
| 1      | Main         | TO REPAIR FRONT LH PORTION | 1,014.00                | 600                     |         |
| Total: |              |                            | 1,014.00                | 600.00                  |         |

Spray Cost Detail

| S.No.  | Costing Type | Job Scope                              | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|--------|--------------|----------------------------------------|-------------------------|-------------------------|---------|
| 1      | Main         | TO REPSRAY FRONT BUMPER                | 378.00                  | 200                     |         |
| 2      | Main         | TO SPRAY FRONT BUMPER LOWER SUB GRILLE | 180.00                  | 0                       |         |
| 3      | Main         | TO RESPRAY FRONT SUPPORT PANEL         | 180.00                  | 0                       |         |
| 4      | Main         | TO RESPRAY FRONT FENDER LH             | 378.00                  | 200                     |         |
| Total: |              |                                        | 1,674.00                | 600.00                  |         |

| S.No.  | Costing Type | Job Scope                 | SMRT<br>Recommendation(\$) | Surveyor<br>Adjustment(\$) | Remarks |
|--------|--------------|---------------------------|----------------------------|----------------------------|---------|
| 5      | Main         | TO RESPRAY APRON PANEL LH | 180.00                     | 0                          |         |
| 6      | Main         | TO RESPRAY FRONT DOOR LH  | 378.00                     | 200                        |         |
| Total: |              |                           | 1,674.00                   | 600.00                     |         |

**Other Cost Detail**

| S.No.  | Costing Type | Job Scope                                                                             | SMRT<br>Recommendation(\$) | Surveyor<br>Adjustment(\$) | Remarks |
|--------|--------------|---------------------------------------------------------------------------------------|----------------------------|----------------------------|---------|
| 1      | Main         | TO CHECK WIRING AND SYSTEM<br>FUNCTION                                                | 80.00                      | 20                         |         |
| 2      | Main         | TO APPLY RUST-PROOFING ON<br>AFFECTED AREA                                            | 100.00                     | 30                         |         |
| 3      | Main         | TO TOP UP A/C GAS                                                                     | 120.00                     | 0                          |         |
| 4      | Main         | TO REMOVE AND REFIT WIRE<br>HARDESS                                                   | 250.00                     | 0                          |         |
| 5      | Main         | TO REMOVE & REFIX FAN ENGINE &<br>RADIATOR ASSY & INNER COOLER &<br>AIR CON CONDENSER | 120.00                     | 0                          |         |
| 6      | Main         | TO REPLACE SUNDRY PARTS                                                               | 100.00                     | 0                          |         |
| 7      | Main         | TO WASH AND VACUUM                                                                    | 60.00                      | 0                          |         |
| Total: |              |                                                                                       | 830.00                     | 50.00                      |         |

12171.72

**Summary**

|                          | Estimator Assesment(\$) | Surveyor Assesment(\$) |
|--------------------------|-------------------------|------------------------|
| Total Spare Part Detail  | 5,443.46                | 2,320.38               |
| Total Labour Cost        | 1,014.00                | 600.00                 |
| Total Spray Painting     | 1,674.00                | 600.00                 |
| Other                    | 830.00                  | 50.00                  |
| Overall Total            | 8,961.46                | 3,570.38               |
| Lump Sum Repair Option   |                         |                        |
| Lump Sum Total           | 8,950.00                | 3,570.38               |
| Surveyor Approved Amount |                         | 3,570.38               |
| No of Repair Days*       | 7                       | 4                      |

Estimator Assessment(\$)

Surveyor Assessment(\$)

Remarks

I/s repair, photo after paint.

Surveyor Name

Hwee Jie

Signature

  
4/6/19

Save

Clear

Survey Date

31/05/2019

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Section A - Accident Details

|                                    |                    |
|------------------------------------|--------------------|
| Registration Number                | SHB1745Y           |
| Case Reference Number              | TAX/05/19/2136     |
| Registration Date                  | 11/2/2015          |
| Company Type                       | SMRT Taxis Pte Ltd |
| Make                               | TOYOTA             |
| Model                              | PRIUS              |
| Name of Driver                     | YEN SOON WENG      |
| Type of Accident                   | Head To Side       |
| Accident Date and Time             | 29/5/2019 9:50 PM  |
| Accident Reported Date and Time    | 30/5/2019 11:43 AM |
| Is Surveyor Required?              | Yes                |
| Survey by                          |                    |
| Vehicle is Towed Back?             | No                 |
| Towed Back Date and Time           |                    |
| Replacement Vehicle issued?        | No                 |
| Job Card Number                    | 24101749           |
| Special Instruction to ARC, if any | DROVE IN/ TP MSIG  |
| Prepared Date and Time             | 30/5/2019 3:50 PM  |
| Chassis Number                     |                    |
| Mileage                            |                    |
| Work Shop                          |                    |
| Repair Completion Date and Time    |                    |

## Section B - Summary of Repair Estimates

| Summary of Repair Estimates  |                                                                                     |                                                                                     |
|------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
|                              | Quotation from ARC                                                                  | Adjusted by Surveyor, if applicable                                                 |
| Total Labour Cost            | \$1,014.00                                                                          | \$600.00                                                                            |
| Total Spray Cost             | \$1,674.00                                                                          | \$600.00                                                                            |
| Total Spare Part Cost        | \$5,766.69                                                                          | \$2,562.07                                                                          |
| Total Other Cost             | \$830.00                                                                            | \$50.00                                                                             |
| <b>TOTAL COST</b>            | <b>\$9,284.69</b>                                                                   | <b>\$3,812.07</b>                                                                   |
| Lump Sum Total               | \$9,300.00                                                                          | \$3,800.00 (L/S)                                                                    |
| Number of Repair Days        | 7.0                                                                                 | 4.0                                                                                 |
| Prepared / Adjusted By       | Tuck Foo Kok                                                                        | Hwee Jie (LKK) / MSIG                                                               |
| ARC / Surveyor Sign Off Date | 31/05/2019 3:34 PM                                                                  | 31/05/2019 2:26 PM                                                                  |
| Signature                    |  |  |
| Remarks                      | 1/s repair, photo after paint.                                                      |                                                                                     |

## Section C - Quotation and Accident Invoice Details

|                  |              |                |  |
|------------------|--------------|----------------|--|
| Quotation Number | QN-1906-0176 | Invoice Number |  |
| Quotation Date   | 14.08.2019   | Invoice Date   |  |
| Invoice Amount   |              | Prepared Date  |  |

## Section D - Details of Repair Estimates

## Part 1 - Labour Works

| Job Scope                  | Quotation from AR | Adjusted by Surveyor, if applicable |
|----------------------------|-------------------|-------------------------------------|
| TO REPAIR FRONT LH PORTION | \$1,014.00        | \$600.00                            |
| Total Labour               | \$1,014.00        | \$600.00                            |

## Part 2 - Spray Painting &amp; Panel Beating Related Works

| Job Scope                              | Quotation from ARC | Adjusted by Surveyor, if applicable |
|----------------------------------------|--------------------|-------------------------------------|
| TO REPSRAY FRONT BUMPER                | \$378.00           | \$200.00                            |
| TO SPRAY FRONT BUMPER LOWER SUB GRILLE | \$180.00           | \$0.00                              |
| TO RESPRAY FRONT SUPPORT PANEL         | \$180.00           | \$0.00                              |
| TO RESPRAY FRONT FENDER LH             | \$378.00           | \$200.00                            |
| TO RESPRAY APRON PANEL LH              | \$180.00           | \$0.00                              |
| TO RESPRAY FRONT DOOR LH               | \$378.00           | \$200.00                            |
| Total Spray Painting & Panel Beating   | \$1,674.00         | \$600.00                            |

## Part 3 - Other Costs - Accident and Accident Repair Related Expense

| Job Scope                                                                       | Quotation from ARC | Adjusted by Surveyor, if applicable |
|---------------------------------------------------------------------------------|--------------------|-------------------------------------|
| TO CHECK WIRING AND SYSTEM FUNCTION                                             | \$80.00            | \$20.00                             |
| TO APPLY RUST-PROOFING ON AFFECTED AREA                                         | \$100.00           | \$30.00                             |
| TO TOP UP A/C GAS                                                               | \$120.00           | \$0.00                              |
| TO REMOVE AND REFIT WIRE HARDESS                                                | \$250.00           | \$0.00                              |
| TO REMOVE & REFIX FAN ENGINE & RADIATOR ASSY & INNER COOLER & AIR CON CONDENSER | \$120.00           | \$0.00                              |
| TO REPLACE SUNDRY PARTS                                                         | \$100.00           | \$0.00                              |
| TO WASH AND VACUUM                                                              | \$60.00            | \$0.00                              |
| Total Other Costs                                                               | \$830.00           | \$50.00                             |

## Part 4 - Spare Parts / Material Usage

| Part Number | Portion | Stock Number | Part Name                     | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | Estimator Approved | Surveyor Approved |
|-------------|---------|--------------|-------------------------------|----------|-----------------|--------------|------------------|--------------------|-------------------|
|             |         | 52119-47930  | BUMPER FRT                    | 1.00     | \$482.00        | 30.00        | \$337.40         | Replace            | Replace ✓         |
|             |         | 52161-16010  | BUMPER CLIPS                  | 10.00    | \$1.61          | 30.00        | \$11.27          | Replace            | Replace ✓         |
|             |         | 52611-47080  | BUMPER ENERGY ABSORBER FRT    | 0.00     | \$78.80         | 0.00         | \$0.00           | Replace            | Check X           |
|             |         | 52021-47023  | BUMPER REINFORCEMENT FRT      | 0.00     | \$498.40        | 0.00         | \$0.00           | Replace            | Check X           |
|             |         | 57014-47030  | ARM SUB-ASSY, FR BUMPER LH    | 0.00     | \$250.40        | 0.00         | \$0.00           | Replace            | Check X           |
|             |         | 57013-47030  | ARM SUB-ASSY, FR BUMPER RH    | 0.00     | \$250.40        | 0.00         | \$0.00           | Replace            | Not Given X       |
|             |         | 52116-47040  | BUMPER SUPPORT F/LH           | 1.00     | \$76.40         | 30.00        | \$53.48          | Replace            | Replace ✓         |
|             |         | 53102-47020  | BUMPER GRILLE SUB-ASSY, LOWER | 1.00     | \$311.10        | 30.00        | \$217.77         | Replace            | Replace ✓         |
|             |         | 81220-12230  | FOG LAMP LH                   | 0.00     | \$280.10        | 0.00         | \$0.00           | Replace            | Not Given X       |

|             |                               |      |            |        |            |         |           |   |
|-------------|-------------------------------|------|------------|--------|------------|---------|-----------|---|
| 81529-47060 | BRACKET, FR TURN CENTER LH    | 0.00 | \$58.20    | 0.00   | \$0.00     | Replace | Check     | ✓ |
| 81529-47050 | BRACKET, FR TURN LOWER LH     | 0.00 | \$26.00    | 0.00   | \$0.00     | Replace | Check     | ✓ |
| 81529-47040 | BRACKET, FR TURN UPPER LH     | 1.00 | \$24.40    | 30.00  | \$17.08    | Replace | Replace   | ✓ |
| 81521-47050 | LENS & BODY, FR TURN LH       | 1.00 | \$511.80   | 10.00  | \$460.62   | Replace | Replace   | ✓ |
| 75310-47010 | EMBLEM FRONT                  | 1.00 | \$86.50    | 30.00  | \$60.55    | Replace | Replace   | ✓ |
| 76851-47020 | BUMPER LIP FRT                | 0.00 | \$139.60   | 0.00   | \$0.00     | Replace | Not Given | ✓ |
| 52618-47050 | BUMPER FRT ABSORBER LOWER     | 0.00 | \$127.70   | 0.00   | \$0.00     | Replace | Check     | ✓ |
| 82113-47180 | WIRE, ENGINE ROOM, NO.3       | 0.00 | \$242.00   | 0.00   | \$0.00     | Replace | Not Given | ✓ |
| 53201-47902 | SUPPORT SUB-ASSY              | 0.00 | \$1,460.40 | 0.00   | \$0.00     | Replace | Not Given | ✓ |
| 53289-47032 | COVER, RADIATOR               | 0.00 | \$122.80   | 0.00   | \$0.00     | Replace | Check     | ✓ |
| 81170-47500 | HEAD LAMP LH                  | 1.00 | \$945.20   | 10.00  | \$850.68   | Replace | Replace   | ✓ |
|             | COOLANT                       | 0.00 | \$12.32    | 0.00   | \$0.00     | Replace | Not Given | ✓ |
| 53802-47050 | FENDER FRT/LH                 | 1.00 | \$723.40   | 30.00  | \$506.38   | Replace | Replace   | ✓ |
| 75374-47051 | NAME PLATE (HYBRID)           | 1.00 | \$51.90    | 30.00  | \$36.33    | Replace | Replace   | ✓ |
| 53876-47030 | FENDER LINER FRT/LH           | 1.00 | \$171.70   | 30.00  | \$120.19   | Replace | Replace   | ✓ |
| 53852-47020 | FENDER LINER PAD, FR WHEEL LH | 1.00 | \$49.30    | 30.00  | \$34.51    | Replace | Replace   | ✓ |
| 53826-47010 | FENDER PROTECTOR FRT/LH UPPER | 1.00 | \$46.10    | 30.00  | \$32.27    | Replace | Replace   | ✓ |
| 53702-47050 | FENDER APRON SUB FRT/LH       | 0.00 | \$637.80   | 0.00   | \$0.00     | Replace | Not Given | ✓ |
| 67002-47070 | DOOR FRT/LH                   | 1.00 | \$894.40   | 100.00 | \$0.00     | Replace | Repair    | ✓ |
|             | STICKER DECAL SMRT (DOOR)     | 1.00 | \$60.00    | 0.00   | \$60.00    | Replace | Replace   | ✓ |
| 52128-47903 | COVER, FR BUMPER HOLE LH      | 1.00 | \$18.50    | 100.00 | \$0.00     | Replace | Repair    | ✓ |
| Total       |                               |      | \$8,639.23 |        | \$2,798.53 |         |           |   |

Added Spare Parts / Material Usage After Surveyor Signed off

| Part Number | Portion | Stock Number | Part Name                  | Quantity | List Price \$ | Discount (%) | Final Price (\$) | ARC Check | Surveyor Check |
|-------------|---------|--------------|----------------------------|----------|---------------|--------------|------------------|-----------|----------------|
|             |         | 52611-47080  | BUMPER ENERGY ABSORBER FRT | 1.00     | \$78.80       | 30.00        | \$55.16          | Replace   | Replace        |
|             |         | 52021-47023  | BUMPER REINFORCEMENT FRT   | 1.00     | \$498.40      | 30.00        | \$348.88         | Replace   | Replace        |
| Total       |         |              |                            |          | 577.20        |              | 404.04           |           |                |

3202.57

- 202

2562.06

+ 600.00

+ 650.00

3812.06

US \$3800/-

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

| Case | Notified             | Est Submitted | Adj Assigned                                         | Adj Rpt                                              | Adj Submitted                                  | Ins Auth'ed | Status                                                          |
|------|----------------------|---------------|------------------------------------------------------|------------------------------------------------------|------------------------------------------------|-------------|-----------------------------------------------------------------|
| Main | 31 May 2019<br>10:01 |               | 31 May 2019<br>10:51<br><a href="#">Edit Adj Rpt</a> | <b>S\$3,800.00</b><br><a href="#">Edit Estimates</a> | <b>S\$3,800.00</b><br><a href="#">View Rpt</a> |             | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

|                             |                                                                                                                                                                |                        |                                                                              |
|-----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|------------------------------------------------------------------------------|
| Insured:                    | GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G                                                                                                                 |                        |                                                                              |
| Main Claimant:              | SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K                                                                                                                   |                        |                                                                              |
| Vehicle Reg. No.:           | SHB1745Y                                                                                                                                                       | Date of Loss:          | 29/05/2019 21:00 - :59<br>[51 Months and 18 Days From LTA Reg Date (Man Yr)] |
| Claim Type:                 | TP / 595105                                                                                                                                                    | Policy/Cover Note No.: | A29069766MKF (Comprehensive)<br>Coverage: 01/02/2019 - 31/01/2020            |
| Vehicle Reg. No. (Insured): | SLN570E                                                                                                                                                        | Policy No. (Claimant): |                                                                              |
|                             |                                                                                                                                                                | Excess:                |                                                                              |
| Repairer:                   | SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628                                                 |                        |                                                                              |
| Handling Insurer:           | MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by <b>Keny Ong Thiam Beng</b> - 6643 1309]                                         |                        |                                                                              |
| Adjuster:                   | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by <b>ONG HWEE JIE</b> ] ... [Final Rpt due 30/06/2019]                                        |                        |                                                                              |
| Driver/Custodian (Insured): | PANG MIN CHONG ( / Male) , NRIC: S2503774Z Email:                                                                                                              |                        |                                                                              |
| Adj Asg. Remarks:           | Car in. To outsource LKK as per WC. OI: Grab. Liab: dispute. Contact: Shanti @ 6866 2671/2 on WP. Please contact us ASAP if you cannot attend this assignment. |                        |                                                                              |

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

| Due Date    | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. |          |      |            |         |         |             |              |            |       |



## Claim Documents

**\*SHB1745Y (595105)**  
**[SLN570E]**  
**TP**  
**SMRT TAXIS PTE LTD**  
**May 29 2019 9:00PM**  
**[GRAB RENTALS PTE LTD]**  
**SMRT Automotive Services Pte Ltd**

Upload Documents Upload Photos Compose New Letter

View View in Browser

### Assessment Reports

1 per page

| No | Finalized On   | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail                                                                                    | Print                                                                               |
|----|----------------|-----------------------------------|----------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
| 1  | 03/06/19 17:50 | Adjuster Immediate Advice         |  Load HTM |  |

### Photos/Images

3 per page

| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail                                                                                      | Print                                                                                 |
|----|-----------------|-----------------------------------|------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| 1  | 18/06/19 09:39  | General View                      |  Load JPG   |    |
| 2  | 18/06/19 09:39  | General View                      |  Load JPG   |    |
| 3  | 18/06/19 09:39  | General View                      |  Load JPG   |    |
| 4  | 18/06/19 09:39  | General View                      |  Load JPG   |    |
| 5  | 18/06/19 09:39  | General View                      |  Load JPG   |    |
| 6  | 18/06/19 09:39  | General View                      |  Load JPG  |   |
| 7  | 18/06/19 09:39  | General View                      |  Load JPG |  |
| 8  | 18/06/19 09:39  | General View                      |  Load JPG |  |
| 9  | 18/06/19 09:39  | General View                      |  Load JPG |  |
| 10 | 18/06/19 09:39  | General View                      |  Load JPG |  |
| 11 | 18/06/19 09:39  | General View                      |  Load JPG |  |
| 12 | 18/06/19 09:39  | General View                      |  Load JPG |  |
| 13 | 18/06/19 09:39  | General View                      |  Load JPG |  |
| 14 | 18/06/19 09:39  | General View                      |  Load JPG |  |
| 15 | 18/06/19 09:39  | General View                      |  Load JPG |  |
| 16 | 18/06/19 09:39  | General View                      |  Load JPG |  |
| 17 | 18/06/19 09:39  | General View                      |  Load JPG |  |
| 18 | 18/06/19 09:39  | General View                      |  Load JPG |  |
| 19 | 18/06/19 09:39  | General View                      |  Load JPG |  |
| 20 | 18/06/19 09:39  | General View                      |  Load JPG |  |
| 21 | 18/06/19 09:39  | General View                      |  Load JPG |  |
| 22 | 18/06/19 09:39  | General View                      |  Load JPG |  |
| 23 | 18/06/19 09:39  | General View                      |  Load JPG |  |
| 24 | 18/06/19 09:39  | General View                      |  Load JPG |  |
| 25 | 18/06/19 09:39  | General View                      |  Load JPG |  |
| 26 | 18/06/19 09:39  | General View                      |  Load JPG |  |
| 27 | 18/06/19 09:39  | General View                      |  Load JPG |  |
| 28 | 18/06/19 09:39  | General View                      |  Load JPG |  |
| 29 | 18/06/19 09:39  | General View                      |  Load JPG |  |
| 30 | 18/06/19 09:40  | Dismantled Parts                  |  Load JPG |  |
| 31 | 18/06/19 09:40  | Dismantled Parts                  |  Load JPG |  |
| 32 | 18/06/19 09:40  | Dismantled Parts                  |  Load JPG |  |

| Assessment Reports |                |                                                          | 1 per page ▼ | <input checked="" type="checkbox"/> |
|--------------------|----------------|----------------------------------------------------------|--------------|-------------------------------------|
| No                 | Finalized On   | LKK Auto Consultants Pte Ltd (HQ)                        | Thumbnail    | Print                               |
| 33                 | 18/06/19 09:40 | Dismantled Parts                                         | Load JPG     | <input checked="" type="checkbox"/> |
| 34                 | 18/06/19 09:40 | Dismantled Parts                                         | Load JPG     | <input checked="" type="checkbox"/> |
| 35                 | 18/06/19 09:40 | Photo After Spray                                        | Load JPG     | <input checked="" type="checkbox"/> |
| 36                 | 18/06/19 09:40 | Photo After Spray                                        | Load JPG     | <input checked="" type="checkbox"/> |
| 37                 | 18/06/19 09:40 | Photo After Spray                                        | Load JPG     | <input checked="" type="checkbox"/> |
| Documentation      |                |                                                          | 1 per page ▼ | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | MSIG Insurance (Singapore) Pte. Ltd. (HQ)                | Thumbnail    | Print                               |
| 1                  | 31/05/19 10:02 | SHB1745Y E-file report                                   | Load PDF     |                                     |
| 2                  | 31/05/19 10:02 | OI SLN570E E-file report                                 | Load PDF     |                                     |
| 3                  | 31/05/19 10:02 | PRI from SMRT                                            | Load PDF     |                                     |
| No                 | Finalized On   | MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor) | Thumbnail    | Print                               |
| 1                  | 31/05/19 10:47 | Outsource Instruction                                    | Load PDF     |                                     |

## Documents Checklist

| DOCUMENTS CHECKLIST                          | Reset | Save | Print |
|----------------------------------------------|-------|------|-------|
| There are no document checklists configured. |       |      |       |

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19009657/JSD3S2

Date: 19/06/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: A29069766MKF

Claimant Vehicle No: SHB1745Y

Insured Vehicle No: SLN570E

Date of Loss: 29/05/2019

Nature of Claim: TP

Claim No: 595105

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB1745Y

Make &amp; Model: TOYOTA PRIUS TAXI, 1.8 (A)

Engine No: 2ZR1509922

Reg. Date: 11/02/2015 (Man. Year: 2015)

Chassis No: JTDKN36U305758472

Colour: Maroon

Odometer: 563208 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65R15

Rear Tyre Size: 195/65R15

Front Left Side: West Lake 6 mm

Rear Left Side: West Lake 6 mm

Front Right Side: West Lake 6 mm

Rear Right Side: West Lake 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                           | Repairer's       | Adjuster's      | Difference      | Diff %       |
|------------------------------------------|------------------|-----------------|-----------------|--------------|
| Parts                                    | 8,653.72         | 3,202.57        | 5,451.15        | 62.99        |
| Miscellaneous Items                      | 0.00             | 0.00            | 0.00            |              |
| Labour                                   | 3,518.00         | 1,250.00        | 2,268.00        | 64.47        |
| Paintwork Labour                         | 0.00             | 0.00            | 0.00            |              |
| Towing                                   | 0.00             | 0.00            | 0.00            |              |
| <b>Calculated Gross Total (S\$)</b>      | <b>12,171.72</b> | <b>4,452.57</b> | <b>7,719.15</b> | <b>63.42</b> |
| <b>Approved Total (Overridden) (S\$)</b> |                  | <b>3,800.00</b> |                 |              |
| <b>Nett Amount (S\$)</b>                 | <b>12,171.72</b> | <b>3,800.00</b> | <b>8,371.72</b> | <b>68.78</b> |

INSPECTION

Date of Assignment: 31/05/2019

Date Inspected: 31/05/2019 Inspected At:

SMRT Automotive Services Pte Ltd (Woodlands)  
60 Woodlands Industrial Park E4  
Singapore 757705

Estimated Period of Repair: 4.0 days

Adjuster: ONG HWEE JIE

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Reference

|                      |                                                                                                                                                                              |                                                             |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------|
| <b>Part Source:</b>  | MRM-SG                                                                                                                                                                       | Version: 1.0 (Last Synchronised: 19 Jun 2019)               |
| <b>Parts:</b>        | 144                                                                                                                                                                          | TOYOTA PRIUS TAXI 1.8 (A) (Catalogue:Merimen Singapore 1.0) |
| <b>Labour:</b>       | Repairer's                                                                                                                                                                   | (Price-denominated Standard List)                           |
| <b>Print Code:</b>   | (Unsubmitted, no print-code for SHB1745Y)                                                                                                                                    |                                                             |
| <b>Validity:</b>     | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |                                                             |
| <b>Further Info:</b> | Items/values not in reference catalogue are prefixed with an asterisk *.                                                                                                     |                                                             |

## Recommended Parts

| No. | Qty | Part No. | Particulars                               | Condition     | Repairer's | Amount    |
|-----|-----|----------|-------------------------------------------|---------------|------------|-----------|
| 1   | 1   |          | *BUMPER FRT (DISC 30%)                    | Deformed      | 482.00 F   | *337.40 F |
| 2   | 1   |          | *BUMPER CLIPS (DISC 30%)<br>10pcs         | Necessary     | 16.10 F    | *11.27 F  |
| 3   | 1   |          | *BUMPER ENERGY ABSORBER FRT (DISC 30%)    | Cracked       | 78.80 F    | *55.16 F  |
| 4   | 1   |          | *BUMPER REINFORCEMENT FRT (DISC 30%)      | Dented        | 498.40 F   | *348.88 F |
| 5   | 1   |          | *BUMPER SUPPORT F/LH (DISC 30%)           | Cracked       | 76.40 F    | *53.48 F  |
| 6   | 1   |          | *BUMPER GRILLE SUB-ASSY, LOWER (DISC 30%) | Scratched     | 311.10 F   | *217.77 F |
| 7   | 1   |          | *BRACKET, FR TURN UPPER LH (DISC 30%)     | Necessary     | 24.40 F    | *17.08 F  |
| 8   | 1   |          | *EMBLEM FRONT (DISC 30%)                  | Missing       | 86.50 F    | *60.55 F  |
| 9   | 1   |          | *FENDER FRT/LH (DISC 30%)                 | Buckled       | 723.40 F   | *506.38 F |
| 10  | 1   |          | *NAME PLATE (HYBRID) (DISC 30%)           | Necessary     | 51.90 F    | *36.33 F  |
| 11  | 1   |          | *FENDER LINER FRT/LH (DISC 30%)           | Cut           | 171.70 F   | *120.19 F |
| 12  | 1   |          | *FENDER LINER PAD, FR WHEEL LH (DISC 30%) | Necessary     | 49.30 F    | *34.51 F  |
| 13  | 1   |          | *FENDER PROTECTOR FRT/LH UPPER (DISC 30%) | Deformed      | 46.10 F    | *32.27 F  |
| 14  | 1   |          | *LENS & BODY, FR TURN LH (DISC 10%)       | Cracked       | 511.80 F   | *460.62 F |
| 15  | 1   |          | *HEAD LAMP LH (DISC 10%)                  | Cracked       | 945.20 F   | *850.68 F |
| 16  | 1   |          | *STICKER DECAL SMRT (DOOR) (SN)           | Necessary     | 60.00 F    | *60.00 F  |
| 17  | 1   |          | *ARM SUB-ASSY, FR BUMPER LH               | Not Necessary | 250.40 F   | *- F      |
| 18  | 1   |          | *ARM SUB-ASSY FR BUMPER RH                | Not Necessary | 250.40 F   | *- F      |
| 19  | 1   |          | *FOG LAMP LH                              | Not Necessary | 280.10 F   | *- F      |
| 20  | 1   |          | *BRACKET, FR TURN CENTER LH               | Not Necessary | 58.20 F    | *- F      |
| 21  | 1   |          | *BRACKET, FR TURN LOWER LH                | Not Necessary | 26.00 F    | *- F      |
| 22  | 1   |          | *BUMPER LIP FRT                           | Not Necessary | 139.60 F   | *- F      |
| 23  | 1   |          | *BUMPER FRT ABSROBER LOWER                | Not Necessary | 127.70 F   | *- F      |
| 24  | 1   |          | *WIRE, ENGINE ROOM, NO.3                  | Not Necessary | 242.00 F   | *- F      |
| 25  | 1   |          | *SUPPORT SUB-ASSY                         | Not Necessary | 1,460.40 F | *- F      |
| 26  | 1   |          | *COVER, RADIATOR                          | Not Necessary | 122.80 F   | *- F      |
| 27  | 1   |          | *COOLANT                                  | Not Necessary | 12.32 F    | *- F      |
| 28  | 1   |          | *FENDER APRON SUB FRT/LH                  | Not Necessary | 637.80 F   | *- F      |
| 29  | 1   |          | *DOOR FRT/LH                              | Repair        | 894.40 F   | *- F      |
| 30  | 1   |          | *COVER, FR BUMPER HOLE LH                 | Repair        | 18.50 F    | *- F      |

F=Franchise part.

|                          |                 |                 |
|--------------------------|-----------------|-----------------|
| <b>Total Parts (S\$)</b> | <b>8,653.72</b> | <b>3,202.57</b> |
|--------------------------|-----------------|-----------------|

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                              | Particulars                                                                      | Lab.Type | Repairer's      | Amount          |
|---------------------------------|----------------------------------------------------------------------------------|----------|-----------------|-----------------|
| <b>Labour Items</b>             |                                                                                  |          |                 |                 |
| 1                               | PANEL BEATING & BODYWORK.                                                        | New      | 1,014.00        | 600.00          |
| 2                               | SPRAY PAINT.                                                                     | New      | 1,674.00        | 600.00          |
| 3                               | TO CHECK WIRING AND SYSTEM FUNCTION.                                             | New      | 80.00           | 20.00           |
| 4                               | TO APPLY RUST-PROOFING ON AFFECTED AREA.                                         | New      | 100.00          | 30.00           |
| 5                               | TO TOP UP A/C GAS.                                                               | New      | 120.00          | 0.00            |
| 6                               | TO REMOVE AND REFIT WIRE HARDESS.                                                | New      | 250.00          | 0.00            |
| 7                               | TO REMOVE & REFIX FAN ENGINE & RADIATOR ASSY & INNER COOLER & AIR CON CONDENSER. | New      | 120.00          | 0.00            |
| 8                               | TO REPLACE SUNDRY PARTS.                                                         | New      | 100.00          | 0.00            |
| 9                               | TO WASH AND VACUUM.                                                              | New      | 60.00           | 0.00            |
| <b>Gross Labour Cost (\$\$)</b> |                                                                                  |          | <b>3,518.00</b> | <b>1,250.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >