

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 16 July 2019 2:43 PM
To: Don Bong Kiong Hua
Cc: Andre Chow En De; Coco Lu Ting; Goh Edmund (VGS - SG/Singapore)
Subject: FW: SURVEYOR APPOINTED; OUR REF : D19003462MFSH ; YOUR REF: SMH5059C
Attachments: My Movie 01.mp4

Importance: High

Dear Mr Don,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>

Sent: Friday, 28 June 2019 9:25 AM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Subject: FW: SURVEYOR APPOINTED; OUR REF : D19003462MFSH ; YOUR REF: SMH5059C

Importance: High

Hi Veron,

As spoken, please forward attached video scene to First Capital.

Many Thanks

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Friday, 21 June 2019 7:21 PM
To: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Cc: Eileen Lee <EileenLee@msfirstcapital.com.sg>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D19003462MFSH ; YOUR REF: SMH5059C

This email was sent outside of your organization

Without Prejudice

Dear Sir,

Please share the video using JustAttach where you can attach the video and share us the Web Link else you can resize the video(below 8 MB) and send us.

Thank you.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited

From: Don Bong Kiong Hua [<mailto:kionghua.bong@cyclecarriage.com.sg>]
Sent: Tuesday, June 18, 2019 1:07 PM
To: CWS Motor Claims
Cc: Eileen Lee
Subject: RE: SURVEYOR APPOINTED; OUR REF : D19003462MFSH ; YOUR REF: SMH5059C
Importance: High

Please send me the link, so we attached the video scene.

Thanks

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Tuesday, 18 June 2019 10:48 AM
To: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Cc: Eileen Lee <EileenLee@msfirstcapital.com.sg>; CWS Motor Claims

[<cwsmotorclaims@msfirstcapital.com.sg>](mailto:cwsmotorclaims@msfirstcapital.com.sg)

Subject: RE: SURVEYOR APPOINTED; OUR REF : D19003462MFSH ; YOUR REF: SMH5059C

Without Prejudice

Dear Sir,

We are unable to receive the video footage sent from your end due to large size.

Please send the video footage in a link or size below 8 MB.

Thank you.

Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

From: Don Bong Kiong Hua [<mailto:kionghua.bong@cyclecarriage.com.sg>]

Sent: Tuesday, June 11, 2019 2:16 PM

To: CWS Motor Claims ; Eileen Lee

Cc: Andre Chow En De ; Coco Lu Ting ; Edwin Abcede Caina

Subject: RE: SURVEYOR APPOINTED; OUR REF : D19003462MFSH ; YOUR REF: SMH5059C

Importance: High

Hi Officer in charge,

Please response on the liability as customer is chasing this matter.

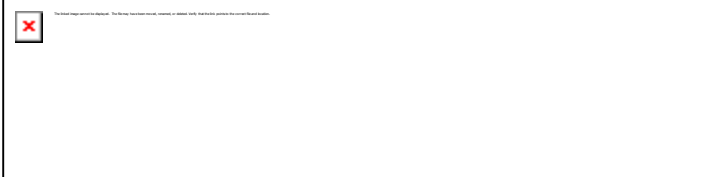
Thanks

Don Bong

Claim Division Operations

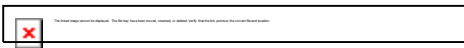
209 Pandan Gardens

Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865202 • www.cyclecarriage.com.sg



From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Thursday, 30 May 2019 3:47 PM

To: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Eileen Lee
<EileenLee@msfirstcapital.com.sg>

Subject: SURVEYOR APPOINTED; OUR REF : D19003462MFSH ; YOUR REF: SMH5059C

Dear Sir/Madam

PRI Request For **SMH5059C** Accident Involving **SHA7088B** On 24-05-2019 AT 18:00:00HRS.

Please find below details for your reference

- **Claim number** : D19003462MFSH
- **Insured vehicle number** : SHA7088B
- **Accident date** : 24-05-2019
- **Third-party vehicle number** : SMH5059C
- **Assignment type** : WITHOUT PREJUDICE
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : EILEEN LEE

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

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