

REF:

A19 CC3/A19 19009620/TIVD 362

repairer:

ASSIGNMENT

From:

Date: 30-5-2019

Veh No:

SLN 35594

or Regn: 2017, April

Estimated Cost:

Type: ☒ M.Chr / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

Truck / Trailer or

To Inspect Vehicle No: SLN 35594

Make:

Audi A4

c.c.

1395

at Workshop n/s Premium Automobile

Colour:

Blue

A/G:

Insured / Std / NI / NA

at 231 Alexandra Road

Sp Reading:

16779

T/Radio:

Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

999994451

C/No:

WPA4222F45U4014717

Claims No.

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

1200

Steering: Inorder / Jammed / Leaked / Burnt or

(Client's Record)

Brake: Inorder / Jammed / Leaked / Burnt or

Make of Veh:

10-000-m Owner waiting

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/60R16

R:

L-

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

9114K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV

REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

18/5/19

D.O.A.

30/5/19

Survey held at

Premium Automobile

Des. of Damages: Fnt / Rear / O/S / N/S / UIC / Rooftop or

Rear n/c

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

30/5/19

Informed Tony CIA ex TBC by email

31/5/19

Informed George vehicle ex \$1200 by email

6/8/19

Final fig \$ 5076.88 (Red 3523.12, 419) confirmed by email

RECEIVED 27 AUG 2019

Date/Time, File Pass to?

☐

: Prel. Report

Days Of Repair:

4

i)

☐

: Final Report

Resurvey No. of Trip:

1

Survey Fee:

200

Date/Time, File Return to?

Transportation

3) 27/8 - typst

Add Fee:

☐

: Site Insp

(\$)

☐

: Interview

(\$)

☐

: Tech. Insp

(\$)

☐

: Workshop

(\$)

Notes

Notes

TOTAL

Report Format:

merimen

Lump Sum / T.B.R. (\$)

5076.88

n

211

CC3/AIG19009620/T1vd3

Assign File No. Tanpin | Ref: A19
 Member

ASSIGNMENT

From: Date: 30-5-2019

Estimated Cost:

☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

To Inspect Vehicle No: SLN 3559U
 at Workshop n/s Premium Automobile
 at 281 Alexandra Road

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh: 10-000-m Owner waiting

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 9114K.

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / ☒ REV REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No:

Type: SLN 3559U at Flag: 2017, April
☒ M.Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer n/s

Make:

Colour:

Sp. Reading:

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 205/60R16
 R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at:

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

SLN 3559U -X

Date/Time, File Pass to?

1) ☐ : Prel. Report
☐ : Final Report
 Date/Time, File Return to?

2)

Report Format:

Lump Sum / L.B.B. is

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Insp (\$☐ : Material (\$

Survey Fee:

Transportation:

1. 3 + PS. 01

1. Hubs

1. 4hr



Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 31 May 2019 2:01 PM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SLN 3559 U-DOA: 18/5/2019

Dear George,

Vehicle excess \$1200/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 31 May 2019 9:21 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Claims <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SLN 3559 U-DOA: 18/5/2019

Dear Veron,

Noted on the below email.

Please assist to follow up with AIG on the excess amount.

Thank you.

Best Regards,
George Wong
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No. 199902271W)
55 Ubi Road 1 Road Singapore 408599
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Friday, 31 May, 2019 9:16 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SLN 3559 U-DOA: 18/5/2019

Dear George,

Refer below email to Tony.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 31 May 2019 9:09 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Claims <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SLN 3559 U-DOA: 18/5/2019

Dear Veron,

Any update on the approval?

Thank you.

Best Regards,
George Wong

Premium Automobiles Pte Ltd (Reg No 189902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 30 May, 2019 4:46 PM
To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SLN 3559 U-DOA: 18/5/2019

Dear Veron,

Attached DL for your kind reference.

Thank you.

Best Regards
 Tony Foong
 Claims Advisor (35)

Premium Automobiles Pte Ltd (Reg No 199902271W)
 281 Alexandra Road Singapore 159938
 p. +65 6388 2223 f. +65 6475 1023
 e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, 30 May 2019 4:42 PM

To: Claims; SUR

Subject: RE: OD CLAIM FOR SLN 3559 U-DOA: 18/5/2019

Dear Tony,

Kindly forward us a copy of driver's driving licensed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 30 May 2019 2:20 PM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SLN 3559 U-DOA: 18/5/2019

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SLN 3559U (Excess TBA)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 30 May 2019 1:58 PM

To: SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SLN 3559 U

Dear all,

Attached interview form and revise estimate for your kind reference.

Kindly assist follow up on repair approval.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6366 2323, option 1
e. Claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Thursday, 23 May 2019 4:11 PM
To: 'PAL Claim'; assignments
Subject: RE: OD CLAIM FOR SLN 3559 U

Dear Tony,

Appointment confirmed.

Best Regards,

G.Nivitha | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 22 May 2019 4:54 PM
To: SUR <sur@lkkauto.com>; Admin-B <admin-b@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SLN 3559 U

Dear all,

Kindly assist register OD claim(AIG) and arrange survey on 30/5/2019@10am –owner waiting on 281 Alexandra Road Singapore 159938.

Please confirm

Thanks.
Best Regards
Tony Foong
Service / Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 f. +65 6475 1023

e. kenji.ng@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Veron Chen (LKKAUTO)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Friday, 31 May 2019 12:40 PM
To: Taufikh (LKKAUTO)
Subject: SLN3559U / OD / 18/05/2019 / Coverage & Excess update

This mail is associated with :
***SLN3559U (3194354958SG)**
OD
May 18 2019 6:00PM
[PREMIUM LEASING PTE LTD]
Premium Automobiles Pte Ltd - Alexandra

Dear LKK Auto Consultants Pte Ltd

Please note that policy is in force and excess amount is \$1200.00

Thank you
Chan, Yoke Shi

This is an auto-generated email. Do not reply to this email.

Sent by : Nadaraja, Deeban (AIG Asia Pacific Insurance Pte. Ltd.)



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www.avg.com

Nivitha (LKK Auto)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Wednesday, 22 May 2019 4:55 PM
To: assignments
Subject: FW: OD CLAIM FOR SLN 3559 U

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 22 May 2019 4:54 PM
To: SUR <sur@lkkauto.com>; Admin-B <admin-b@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SLN 3559 U

Dear all,

Kindly assist register OD claim(AIG) and arrange survey on 30/5/2019@10am –owner waiting on 281 Alexandra Road Singapore 159938.

Please confirm

Thanks.

Best Regards

Tony Foong

Service / Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 f. +65 6475 1023

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FAX 653 6419 3721

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1958 (MALAYSIA)

M 2 450

COMPREHENSIVE COMMERCIAL MOTOR	OWN DAMAGE EXCESS	S\$1,200.00 (1)
CERTIFICATE NO. 999994451/100864021-00000	WINDSCREEN EXCESS	S\$100.00
	(for policies with effect from 1st November 2002)	
	SUM INSURED	S\$1.00
	INSURING WITH COE/PARF	YES
1) VEHICLE REGISTRATION NO.	SLN3559U	
2) NAME OF INSURED	Premium Leasing Pte Ltd	
3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT	21 Jul 2018	
4) DATE OF EXPIRY OF INSURANCE	20 Jul 2019	
5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *		

Any person who is driving on the Insured's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use for the carriage of passengers or goods in connection with the Insured's business

Use for social, domestic, pleasure purposes and business purposes of any person whom the vehicle is hired

The Policy does not cover

1) Use for racing, pace-making, reliability trial or speed testing

2) Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle

3) Use for the carriage of passengers for hire or reward by any person to whom the vehicle is hired

LOSS OF USE NOT INCLUDED

* NAMED DRIVER N/A

HIRE PURCHASE COMPANY DBS BANK LTD

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act 1987 (Malaysia) are not to be included under these headings

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act 1987 (Malaysia)

Issued At Singapore 14 Sep 2018

AIG ASIA PACIFIC INSURANCE PTE. LTD.

504108-222
PREMIUM AUTOMOBILES PTE LTD
55 UBI ROAD -
AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 408699

Authorized Representative

ORIGINAL

55C115A

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	9676M
Vehicle Details	
Vehicle No.:	SLN3559U
Vehicle to be Exported:	No
Intended Deregistration Date:	30 May 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 AVANT 1.4 TFSI S TRONIC
Primary Colour:	Blue
Manufacturing Year:	2016
Engine No.:	CVN016063
Chassis No.:	WAUZZZF45HA014717
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$34,598.00
Original Registration Date:	28 Apr 2017
First Registration Date:	28 Apr 2017
Transfer Count:	1
Actual ARF Paid:	\$35,438.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Apr 2027
PARF Rebate Amount:	\$26,578.00
Intended COE Rebate Details	
COE Expiry Date:	27 Apr 2027
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$54,616.00
COE Rebate Amount:	\$43,040.00
Total Rebate Amount:	\$69,618.00

The information contained herein is correct as at 30 May 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 22/05/2019 15:45
Date Of Accident 18/05/2019 18:00
Exact Location Of Accident 55K JALAN LIM TAI SEE CAR PARK
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SLN3559U
Insured/Policyholder
Name Of Registered Owner PREMIUM LEASING PTE LTD
Co Reg No 201009676M
Email Address NOEMAIL
Mobile Phone No
Alternative Phone No OFFICE-64712123
Vehicle Particulars
Manufacturer AUDI
Model Q5 SPORT 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle? YES
If No, Please state action to be taken
Vehicle Category PRIVATE CAR
Insurance Company
Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage COMPREHENSIVE
Fleet Policy NO
Policy Number 999994451/100864021-00000
Cover Note Number -
Driver
Name of Driver NORBERT TUELLMANN
Passport No/FIN G3197407R
Date Of Birth 28/06/1969
Occupation INDOOR
Date Of Driving Pass 14/06/2016
Driving Experience 2 YEARS AND 11 MONTHS
Gender MALE
Mobile Number (LOCAL) +65-90604226
Fax Number
Contact Number
Email Address NTUELLMANN@WEB.DE

Address	55K JALAN LIM TAI SEE
Postcode	266233
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO THE ACCIDENT STATEMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (b) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time

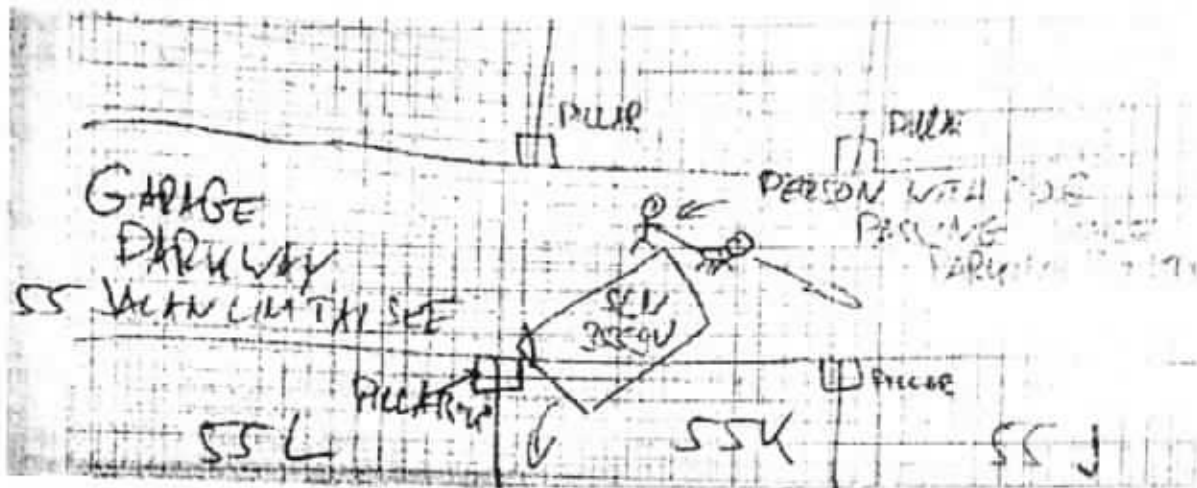
2/10/2019, 6:00pm



Reporting Centre Personnel's Signature
Name: Tommy
NRIC/SIN No: 62041173

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Driver of SLN33559U, Norbert TUELLMAN, FIN G3197407R, was parking the car backwards at home at the parking slot, allocated to the drivers home at 55K Jalan Lintai See, Singapore 266233. While the driver already had started the parking procedure, a person with a little dog approached suddenly the scene from backwards at the car's nearside. Thus, the driver was irritated and distracted, since he did not want to affect neither the person nor the animal. Due to these circumstances, the driver miscalculated the angle to park the car properly and touched the pillar „K“ with the car's left rear indicator/backlight and wing softly. This soft collision caused breaking the backlight's plastic cover and some colour adhesions at the car's left rear wing, to proceed from the pillar's plastic protector, previously touched up due to condo renovation's reasons.

DECLARATION

I/We declare the foregoing particulars are true in every respect

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time

24/05/2024 6:00pm

Reporting Centre Person's Signature
Name: Tony Fong
NRIC/ID No: 62043191





AIG Asia Pacific Insurance Pte. Ltd
AIG Building
78 Shenton Way
#07-16

MOTOR ACCIDENT INTERVIEW FORM

NAME : NORBERT TUELMANN
VEHICLE NUMBER : SLN 3559 U
DATE/ TIME OF ACCIDENT : 18/05/2019, 18:30
PLACE OF ACCIDENT : SSK JALAN LINTAI SEE (GARAGE @ HOME)
THIRD PARTY VEHICLE (IF ANY) : N.A. | SG 266233

.....
WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

EAST COAST PARK (START)
HOME (SG 266233) (DESTINATION)

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

NO

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

TOUCHING A CONCRETE PILLAR WHILE PARKING BACKWARDS
WITH LEFT REAR WING (BUMPER & BACKLIGHT COVER) @ OWN
VEHICLE. NO FURTHER VEHICLE WAS INVOLVED.

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

NO. N.A.

NAME:

NORBERT TUELMANN

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE

UNDERTAKING

I, NORBERT TUELMAN, (NRIC No. G3197407R), hereby confirm that the Singapore Accident Statement lodged by me on 22/5/19 at 1400 hours pertaining to the accident involving motor car Reg. No: SLN 3559 U, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature

: 

Name of Insured / Driver

: NORBERT TUELMAN

Nric No.

: G3197407R

Date

: 28/05/2019

Signature

:

Name of Policyholder

: Premium Leasing Pte Ltd

Nric No.

:

Date

: 30/5/19

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0672/2019/DY/TF
Date : 25-May-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Premium Leasing Pte Ltd
Address : 9 Leng Kee Road
Singapore 159090
Telephone : (HP) +65 90604226 (Drv.Mr Norbert)
Type of Claim : Own damage Claim
Policy No. : 999994451/100864021-00000
Vehicle No : **SLN 3559 U**
Model Code : A4 Avant 1.4 TFSI S
Model / Year : 28-04-17
Engine No : CVN 016063
Chassis No : WAUZZZF45HA014717
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 18-May-19

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLN 3559 U

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Calibrate park assistance.	S/N \$ 280.00 ✓	✓
2	To dismantle and renew rear bumper and lower spoiler. Re-organise rear crash management components. Reinstall all parts removed. Repair lhs rear fender, replace lhs tailamp.	\$ 1,500.00 500. ✓	✓
3	To respray rear bumper, lhs rear fender.	\$ 1,500.00 1100. ✓	✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ 3,472.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLN 3559 U

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 2,015.00	de - 1612
2	REAR BUMPER FIXING PARTS	\$ 66.00	? X u n
3	REAR BUMPER SPOILER	\$ 227.00	? X u n
4	REAR BUMPER REFLECTOR - LH	\$ 38.00	cu - X u n
5	REAR BUMPER TAIL LIGHT - LH	\$ 931.00	cu - de - 744.80
6	REAR BUMPER GUIDE SECTION - LH	\$ 40.00	? 31.52
7	REAR TAIL LIGHT TRIM - LH	\$ 27.00	? X u n
8	SUNDRIES	\$ 300.00	? X u n
TOTAL SPARE PARTS CHARGES		\$ 3,644.00	
TOTAL LABOUR CHARGES		\$ 3,472.00	
GRAND TOTAL		\$ 7,116.00	8600

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

2682.56

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax


3/6/19

Name : Tan Jiah 97495744
Surveyed Date : Not Applicable
Authorised Date : Ex: to be advise
Excess Cost : 04 days
Liability : 30/5/19 @ 1225
Remarks : Being before point
surellhant.com.

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/0672/2019/DY/TF

5-Jul-19

Glory Tan

1 of 1

SLN 3559 U

A4 Avant 1.4 TFSI S

Quantity	Description	Unit Price	Amount
----------	-------------	------------	--------

Parts

1	Guide section upper LHS <i>included</i>	\$ 20.00	→ 15.42
2	Air vent trim LHS <i>included</i>	\$ 64.00	→ 50.64

\$ 84.00

LABORS

1	To repair and respray taillamp panel LHS	\$ 1,400.00 ^{350 ✓}	<i>250 Repair 300 Spray Painting</i>
---	--	---	--

TOTAL \$ 1,484.00

For Premium Automobiles Pte Ltd

Adrian Ling
HLB 08/07/19

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0672/2019/DY/TF
Date : 25-May-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Taufikh,

4 days - ok - Jy - 05 AUG 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Premium Leasing Pte Ltd
Address : 9 Leng Kee Road
Singapore 159090
Telephone : (HP) +65 90604226 (Drv.Mr Norbert)
Type of Claim : Own damage Claim
Policy No. : 999994451/100864021-00000
Vehicle No : **SLN 3559 U**
Model Code : A4 Avant 1.4 TFSI S
Model / Year : 28/4/2017
Engine No : CVN 016063
Chassis No : WAUZZZF45HA014717
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 18-May-19

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLN 3559 U

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Calibrate park assistance.	S/N	\$ 280.00	\$ 280.00
2	To dismantle and renew rear bumper and lower spoiler. Re-organise rear crash management components. Reinstall all parts removed. Repair lhs rear fender, replace lhs tailamp.		\$ 1,500.00	\$ 500.00
3	To respray rear bumper, lhs rear fender.		\$ 1,500.00	\$ 1,100.00
4	Supplementary		\$ 1,400.00	\$ 550.00
5	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 4,872.00</u>	<u>\$ 2,622.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLN 3559 U

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	Remark
1	REAR BUMPER	\$ 2,015.00	\$ 1,612.00
2	REAR BUMPER FIXING PARTS	\$ 66.00	
3	REAR BUMPER SPOILER	\$ 227.00	
4	REAR BUMPER REFLECTOR - LH	\$ 38.00	
5	REAR BUMPER TAIL LIGHT - LH	\$ 931.00	\$ 744.80
6	REAR BUMPER GUIDE SECTION - LH	\$ 40.00	\$ 31.52
7	REAR TAIL LIGHT TRIM - LH	\$ 27.00	
8	SUPPLEMENTARY	\$ 84.00	\$ 66.56
9	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS CHARGES		\$ 3,728.00	\$ 2,454.88
TOTAL LABOUR CHARGES		\$ 4,872.00	\$ 2,622.00
GRAND TOTAL		\$ 8,600.00	\$ 5,076.88

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0672/2019/DY/TF 5-Jul-19 Glory Tan 1 of 1 SLN 3559 U A4 Avant 1.4 TFSi S	
Quantity	Description	Unit Price	Amount	
<u>Parts</u>				
1	Guide section upper LHS	\$ 20.00	\$	15.92
2	Air vent trim LHS	\$ 64.00	\$	50.64
		\$ 84.00	\$	66.56
<u>LABORS</u>				
1	To repair and respray taillamp panel LHS	\$ 1,400.00	\$	550.00
	TOTAL	\$ 1,484.00	\$	616.56

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 6 August 2019 9:25 AM
To: jiajee.yap@premiumauto.com.sg
Cc: 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'; SUR
Subject: RE: FINAL REVISION - SLN3559U - OD AIG - SURVEYED 30 MAY 19

Dear Jia Yee,

Confirm repair cost of \$5076.88 before excess \$1200 and GST @ 4 days of repair.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>
Sent: Monday, 5 August 2019 11:26 AM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SLN3559U - OD AIG - SURVEYED 30 MAY 19

Hi Adrian, Taufikh and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$5076.88 @ 4 days of repair.

Your early closure is well appreciated.

Thanks & Best Regard
JiaYee Yap
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. jiajee.yap@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLN 3559 U

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0672/2019/KK

23 Aug 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

1

total pages

RE: INSURANCE CLAIM FOR SLN 3559 U, Audi A4 AVANT 1.4 TFSI S TRO.

With reference to the above-mentioned vehicle, no. **SLN 3559 U**, claimant, **Premium Leasing Pte Ltd**, please find the related document per attached.

1. A copy of the Original invoice no. 85014156 – S\$4,148.26.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLN 3559 U

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

C

INS TAX INVOICE

Page 1 17:30

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014156 Date : 22/08/2019 Order : SLN3559U Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SLN3559U (V 31027) Regn Date: 28/04/2017 Mileage: 17694 WIP No.: 54330

Model: A4 AVANT 1.4 TFSI S tronic 8W5 Chassis: WAUZZZF45HA014717 Engine: CVN 016063 Dept: U

You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1200.00	1.00	-1,200.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CALIBRATE PARK ASSISTANCE	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REPAIR LHS REAR FENDER. REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND LHS REAR FENDER	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO REPAIR AND RESPRAY LHS TAILLAMP PANEL	550.00	1.00	550.00
X	A8W9807889B	007318/ (V) (SK) GUIDE Less 020%	1.00	19.90	15.92
X	A8W9945091	(A) (SK) TAIL LIGHT 27 Less 020%	1.00	931.00	744.80
X	A8W9807067A GRU	COVER (LAST) Less 020%	1.00	2015.00	1,612.00
X	A6R0819465B	TRIM Less 020%	1.00	63.30	50.64
X	A8W9807453	007249/ (V) (GER) GUIDE Less 020%	1.00	39.40	31.52

Parts 2,454.88
Labour 0.00
Sublet 2,622.00
Menus 0.00
Lubricant 0.00

Sub-Total 3,876.88

7% GST 271.38

Grand Total 4,148.26



22/8

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLN3559U

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/672/2019/TF
11 July 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 AVANT 1.4 TFSI S tronic
Vehicle Chassis No. : WAUZZZF45HA014717
Vehicle Regn No. : SLN3559U
Vehicle Mileage : 17694KM
Vehicle Owner : Premium Leasing Pte Ltd
Certificate No : 999994451/100864021-00000
Own Damage Excess : \$1,284.00 (7% GST)
Accident Date : 18 May 2019
Place : 55K Jalan Lim Tai See, Sg 266233
Repair Cost : \$ 4,148.00
WIP No. : 54330
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.



Owner / Insured Signature : _____
Time : _____
Date : 13/7/14

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 May 2019		30 May 2019 16:27 Edit Adj Rpt	S\$5,076.88 Edit Estimates	S\$5,076.88 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	-----------------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	PREMIUM LEASING PTE LTD , Co. Reg. No.: 201009676M, Tel: +6590604226		
Vehicle Reg. No.:	SLN3559U	Date of Loss:	18/05/2019 18:00 - :59 [24 Months and 20 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 3194354958SG	Policy/Cover Note No.:	0999994451 (Comprehensive)
		Excess:	S\$1,200.00
Repairer:	Premium Automobiles Pte Ltd - Alexandra (HQ) 281 Alexandra Pte Ltd, Level B2, 159938 Alexandra - Tel: 63882233		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Yoke Shi] yokeshi.chan@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 11/06/2019]		
Driver/Custodian:	NORBERT TUELLMANN (49 / Male), NRIC: G3197407R, Tel: +6590604226 Email: ntuellmann@web.de		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (31/05/2019): **excess**

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLN3559U (3194354958SG)
 OD
 May 18 2019 6:00PM
 [PREMIUM LEASING PTE LTD]
 Premium Automobiles Pte Ltd - Alexandra

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Photos/Images														3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print		
1	05/07/19 16:10	General View												Load JPG	☒		
2	05/07/19 16:10	General View												Load JPG	☒		
3	05/07/19 16:10	General View												Load JPG	☒		
4	05/07/19 16:10	General View												Load JPG	☒		
5	05/07/19 16:10	General View												Load JPG	☒		
6	05/07/19 16:10	General View												Load JPG	☒		
7	05/07/19 16:10	General View												Load JPG	☒		
8	05/07/19 16:10	General View												Load JPG	☒		
9	05/07/19 16:10	General View												Load JPG	☒		
10	05/07/19 16:10	General View												Load JPG	☒		
11	05/07/19 16:10	General View												Load JPG	☒		
12	05/07/19 16:10	General View												Load JPG	☒		
13	05/07/19 16:10	General View												Load JPG	☒		
14	05/07/19 16:10	General View												Load JPG	☒		
15	05/07/19 16:10	General View												Load JPG	☒		
16	05/07/19 16:10	General View												Load JPG	☒		
17	05/07/19 16:10	General View												Load JPG	☒		
18	05/07/19 16:10	General View												Load JPG	☒		
19	05/07/19 16:10	General View												Load JPG	☒		
20	05/08/19 14:40	Reinspection Photo												Load JPG	☒		
21	05/08/19 14:40	Reinspection Photo												Load JPG	☒		
22	05/08/19 14:40	Reinspection Photo												Load JPG	☒		
23	05/08/19 14:40	Reinspection Photo												Load JPG	☒		
24	05/08/19 14:40	Reinspection Photo												Load JPG	☒		
25	05/08/19 14:40	Reinspection Photo												Load JPG	☒		
26	05/08/19 14:40	Reinspection Photo												Load JPG	☒		
27	05/08/19 14:40	Reinspection Photo												Load JPG	☒		
28	05/08/19 14:40	Reinspection Photo												Load JPG	☒		
29	05/08/19 14:40	Reinspection Photo												Load JPG	☒		
30	05/08/19 14:40	Reinspection Photo												Load JPG	☒		
Documentation														1 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print		
1	30/05/19 16:48	Singapore Accident Statement												Load PDF			
2	30/05/19 16:49	Certificate of Insurance												Load PDF			
3	30/05/19 16:49	INTERVIEW FORM AND UNDERTAKING												Load PDF			
4	30/05/19 16:49	MARK ESTIMATE												Load PDF			
5	30/05/19 16:54	Driver's Driving License												Load PDF			
6	05/07/19 16:00	SUPPLEMENTARY												Load PDF			
7	25/09/19 09:41	Workshop Invoice												Load PDF			
8	25/09/19 09:41	Discharge Voucher												Load PDF			

Linked Accident Report Documents

View View in Browser

Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	22/05/19 16:38	Accident Statement		Load HTM	
2	27/05/19 16:25	Addendum Sheet		Load JPG	☒
3	27/05/19 16:25	Accident Statement Addm. #1		Load HTM	
Photos/Images				3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	22/05/19 16:26	Accident Photo		Load JPG	☒
2	22/05/19 16:26	Accident Photo		Load JPG	☒
3	22/05/19 16:26	Accident Photo		Load JPG	☒
4	22/05/19 16:26	Accident Photo		Load JPG	☒
5	22/05/19 16:26	Accident Photo		Load JPG	☒
6	22/05/19 16:26	Accident Photo		Load JPG	☒
7	22/05/19 16:26	Accident Photo		Load JPG	☒
8	22/05/19 16:26	Accident Photo		Load JPG	☒
9	22/05/19 16:26	Accident Photo		Load JPG	☒
10	22/05/19 16:26	Accident Photo		Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	22/05/19 16:37	Sketch Plan		Load JPG	☒
2	22/05/19 16:37	Sketch Plan #2		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19009620/T1VD3E2

Date: 25/09/2019

REFERENCE

Insured/Claimant: PREMIUM LEASING PTE LTD
Date of Loss: 18/05/2019

Policy No: 0999994451
Nature of Claim: OD

Claim No: 3194354958SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLN3559U**
Make & Model: AUDI Q5 SPORT, 2.0 TFSI QU S TRONIC (A) Engine No: CVN016063
Reg. Date: 28/04/2017 (Man. Year: 2016) Chassis No: WAUZZZF45HA014717
Colour: Blue Odometer: 16779 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$114,000.00
Price:
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60R16 Rear Tyre Size: 205/60R16
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,710.56	2,454.88	1,255.68	33.84
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,872.00	2,622.00	2,250.00	46.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,582.56	5,076.88	3,505.68	40.85
- Excess (S\$)	1,200.00	1,200.00	0.00	0.00
(S\$)	7,382.56	3,876.88	3,505.68	47.49
+ GST 7.00/7.00% (S\$)	516.78	271.38	245.40	47.49
Nett Amount (S\$)	7,899.34	4,148.26	3,751.08	47.49

INSPECTION

Date of Assignment: 30/05/2019

Date Inspected: 30/05/2019 Inspected At:

Premium Automobiles Pte Ltd -
Alexandra (HQ)
281 Alexandra Pte Ltd, Level B2,
159938

Estimated Period of Repair: 4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	2,015.00 FS	*1,612.00 FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	66.00 FS	*- FS
3	1		*REAR BUMPER SPOILER	Not Necessary	227.00 FS	*- FS
4	1		*REAR BUMPER TAIL LIGHT-LH	Cracked	931.00 FS	*744.80 FS
5	1		*REAR BUMPER GUIDE SECTION-LH	Deformed	40.00 FS	*31.52 FS
6	1		*REAR TAIL LIGHT TRIM-LH	Not Necessary	27.00 FS	*- FS
7	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
8	1		*GUIDE SECTION UPPER LHS	Cracked	15.92 FS	*15.92 FS
9	1		*AIR VENT TRIM LHS	Cracked	50.64 FS	*50.64 FS
10	1		*REAR BUMPER REFLECTOR - LH	Not Necessary	38.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) **3,710.56** **2,454.88**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID.CALIBRATE PARK ASSISTANCE	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER AND LOWER SPOILER.RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.REPAIR LHS REAR FENDER,REPLACE LHS TAILLAMP	New	1,500.00	500.00
3	TO RESPRAY REAR BUMPER,LHS REAR FENDER	New	1,500.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
5	TO REPAIR AND RESPRAY TAILLAMP PANEL LHS	New	1,400.00	550.00
Gross Labour Cost (\$\$)			4,872.00	2,622.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >