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- RE: RE: LOD - OD CLAIM FOR SLN 3559 U-DOA: 18/5/2019

From: Chan, Yoke Shi
To: Claims
Cc: 'Veron Chen (LKKAUTO)', 'SUR'
Sent: 2/10/2019 7:58:43 AM

Dear Nadia,

Please be informed that payment has been made and it will be processed within 14 working days.

Thank you.

Regards,

Yoke Shi

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

yokeshi.chan@aig.com | www.aig.com

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, October 01, 2019 4:55 PM
To: Chan, Yoke Shi
Cc: 'Veron Chen (LKKAUTO)'; 'SUR'; claims@premiumauto.com.sg
Subject: [EXTERNAL] RE: LOD - OD CLAIM FOR SLN 3559 U-DOA: 18/5/2019

This message is from an external sender; be cautious with links and attachments.

Dear Yoke Shi,

We would like to follow up on the outstanding payment for this case. Kindly revert to us with the status.

Thank you.

Best Regards,

Nadia

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 23 August, 2019 5:01 PM

To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: LOD - OD CLAIM FOR SLN 3559 U-DOA: 18/5/2019

Dear Veron,

Attached LOD for your perusal, We will pass to original by hand to Adrian.

Thank You.

**Best Regards,
Kelvin Khoo
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

Sent: Friday, 31 May, 2019 9:16 AM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SLN 3559 U-DOA: 18/5/2019

Dear George,

Refer below email to Tony.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 31 May 2019 9:09 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Claims <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SLN 3559 U-DOA: 18/5/2019

Dear Veron,

Any update on the approval?

Thank you.

Best Regards,

George Wong

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 30 May, 2019 4:46 PM
To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SLN 3559 U-DOA: 18/5/2019

Dear Veron,

Attached DL for your kind reference.

Thank you.

Best Regards
Tony Foong
Claims Advisor (3S)

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6388 2223 f. +65 6475 1023
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, 30 May 2019 4:42 PM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SLN 3559 U-DOA: 18/5/2019

Dear Tony,

Kindly forward us a copy of driver's driving licensed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 30 May 2019 2:20 PM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SLN 3559 U-DOA: 18/5/2019

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SLN 3559U (Excess TBA)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 30 May 2019 1:58 PM

To: SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SLN 3559 U

Dear all,

Attached interview form and revise estimate for your kind reference.

Kindly assist follow up on repair approval.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 **p.** +65 68362223



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From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Thursday, 23 May 2019 4:11 PM

To: 'PAL Claim'; assignments

Subject: RE: OD CLAIM FOR SLN 3559 U

Dear Tony,

Appointment confirmed.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 22 May 2019 4:54 PM

To: SUR <sur@lkkauto.com>; Admin-B <admin-b@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SLN 3559 U

Dear all,

Kindly assist register OD claim(AIG) and arrange survey on 30/5/2019@10am –owner waiting on 281 Alexandra Road Singapore 159938.

Please confirm

Thanks.

Best Regards

Tony Foong

Service / Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 f. +65 6475 1023

e. kenji.ng@premiumauto.com.sg w. www.audi.com.sg

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