

INSURANCE

INS CASE OWNER:

CC 4, ALB 1900 9611, UK 6379

LKR
IDAM

Surveyor:

CES

DOI:

ASSIGNMENT

7/6/19

Date / Time:

30/4/19

Registered in Merimen:

30/5/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLW 2956R

Name of Insured:

CHEN HYE

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A.:

28/4/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: TAN CHEE CHOW

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

768581474154

Policy No.:

1800011312

Make / Model:

BMW

Place of Accident:

WENTEN AVE x OPEN UP

PC 7264R



INSRS:
WSP:
Tel:
Liability:
RMKS:

think
one



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

4/6/19

4/6/19 5.30pm
Khanhna

5/6/19
Khanhna

PC 7264R - SLW 2956R -

Requested of VIDEO from ALB
201 video uploaded on Merimen

Spoken to ALO - Mr. Tan - Informal ALO
TP claim, agreed to settle of GENE NED
will be affected.

File pass to Sun Pei to close

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call Of:

After call hr to OI:

4/6/19 Khanhna

Documentation Check List: Handler Typist

Notification hr (if non-pickup):

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GEA:

Medical Bill:

PIR:

Mandate/Insurance Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

8/P

\$5

3,029

4

days) Reduction:

72%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : 24

Repair Cost:

(W/GST)

\$5

3,241.03

Loss of Rental (LOR) (w/gst)

\$5

513.60

4

days) x

\$120

Loss of Use (LOU):

\$5

(S

x

days)

Loss of Income (LOI):

\$5

(S

x

days)

LOR only

☒

LOU only

☐

LOR + LOU

☐

LOR + LO

☐

[Tick only one]

GLA/LTA Search:

\$5

2.00

Medical:

\$5

-

Disbursement:

\$5

-

(e.g. Tow/Independent)

Legal Cost:

\$5

-

Total:

\$5

3,756.63

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

3,756.63

Name 1:

THINK ONE AUTOCARE PTE LTD

Payee 2 (Strike if N.A.):

\$5

Name 2:

Payee 3 (Strike if N.A.):

\$5

Name 3:

1) Claim Status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320

ASS. REC. BY:

REF

A19

ASSIGNMENT

From: _____ Date: 3-6-2019

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: PC7269R

at Workshop m/s Think One Autocare

of NO 18 Dafu Ave 2

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: 200 p.m

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

emp¹⁷ LTA 24352

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: PC7269R Yr Regn: 8118

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or (A)

Make: Toyota hiace super 2754

Colour: white A/C: Insured / Std / NI / NA

Sp. Reading: 42008 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: GIDH2111001620

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/80R14

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front 6 mm Rear 6 mm

R/Bal. mm R/Bal. mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 28/5/18 D.O.I. 3/6/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

MS 304

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

urgent please send liability to workshop

(P/P \$3,029 / Red \$7,641.50 / 72%)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee: _____

Transportation: _____

S + RS, SI

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Think One Autocare Pte Ltd
No.18 Defu Avenue 2
Singapore 539522
Tel: 6844 3300 Fax: 6842 4988

Wof Albert
Hien
3/6/18
Toke plc shipping
Hdy
P/P \$ 3029.00

PC7269R Toyota Hiace

No	Qty	Parts Description	Estimated Parts Price
			\$ 1,612.00
1	1	Rear left sliding door assy	17 \$ 189.00 X
2	1	Rear left sliding door lock	17 \$ 63.00 X
3	1	Rear left sliding door lock catch	17 \$ 218.00 X
4	2	Rear left sliding door lower hinges	17 \$ 125.00 X
5	1	Rear left sliding door outer handle	11 \$ 288.00 X
6	1	Rear left sliding door weatherstrip	17 \$ 118.00 X
7	1	Rear left sliding inner handle	11 \$ 192.00 X
8	1	Rear left sliding door sensor	11 \$ 275.00 X
9	1	Rear left sliding door railing	17 \$ 850.00 X
10	1	Rear left sliding door window glass	17 \$ 850.00 X
11	1	Rear left fender window glass	1 \$ 6,800.00 X
12	1	Rear left fender panel	11 \$ 885.00 X
13	1	Rear left taillamp	11 \$ 109.00 X
14	1	Rear left taillamp lower panel	\$ 12,574.00
		Less 25%	\$ 3,143.50
			\$ 9,430.50

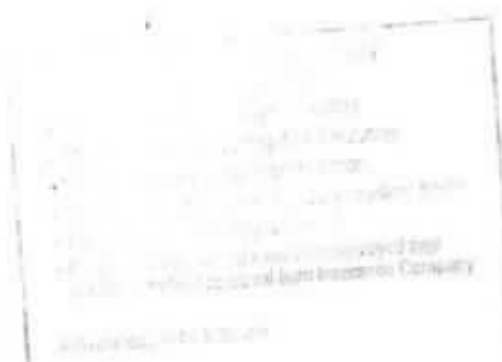
Special Nett Items

1	1	Rear left fender panel sealant
2	1	Rear left sliding door window glass sealant
3	1	Rear left fender window glass sealant
4	1	Rear left sliding door excursion bus sticker
5	1	Rear left wheel rim
6	1	Rear left wheel rim cover
7	1	Rear left tyre

11	\$	80.00 X
11	\$	80.00 X
11	\$	80.00 X
11	\$	50.00 X
11	\$	450.00 X
11	\$	150.00 X
11	\$	350.00 X
	\$	1,240.00

Total Parts

\$ 10,670.50



P-1209
S.W-250
John-1570
3029.00

Think One Autocare Pte Ltd
No.18 Defu Avenue 2
Singapore 539522
Tel: 6844 3300 Fax: 6842 4988

Not Allowed
Helen
3/6/18
To be the beneficiary
of the

PC7269R Toyota Hiace

No	Qty	Parts Description	Estimated Parts Price
1	1	Rear left sliding door assy	1,612.00
2	1	Rear left sliding door lock	189.00 X
3	1	Rear left sliding door lock catch	63.00 X
4	2	Rear left sliding door lower hinges	218.00 X
5	1	Rear left sliding door outer handle	125.00 X
6	1	Rear left sliding door weatherstrip	288.00 X
7	1	Rear left sliding inner handle	118.00 X
8	1	Rear left sliding door sensor	192.00 X
9	1	Rear left sliding door railing	275.00 X
10	1	Rear left sliding door window glass	850.00 X
11	1	Rear left fender window glass	850.00 X
12	1	Rear left fender panel	6,800.00 X
13	1	Rear left taillamp	885.00 X
14	1	Rear left taillamp lower panel	109.00 X
			\$ 12,574.00
Less 25%			\$ 3,143.50
			\$ 9,430.50

Special Nett Items

1	1	Rear left fender panel sealant	80.00 X
2	1	Rear left sliding door window glass sealant	80.00 X
3	1	Rear left fender window glass sealant	80.00 X
4	1	Rear left sliding door excursion bus sticker	50.00 ✓
5	1	Rear left wheel rim	450.00 X
6	1	Rear left wheel rim cover	150.00 ✓
7	1	Rear left tyre	350.00 X
			\$ 1,240.00

Total Parts

\$ 10,670.50



Think One Autocare Pte Ltd
No.18 Defu Avenue 2
Singapore 539522
Tel: 6844 3300 Fax: 6842 4988

PC7269R Toyota Hiace

No	Description	Labour Charges	
1	Labour for panel beating, cut, weld, straighten rear left affected area and replace rear left damaged parts.	\$ 1,800.00	800
2	To putty and spray painting rear left portion.	\$ 1,800.00	500
3	To apply anti rust proofing to rear left affected area.	\$ 120.00	50
4	To check rear lighting and wiring.	\$ 50.00	20
5	To remove and install rear left side inner garnish and trim to facilitate the repair.	\$ 180.00	80
6	To remove and install rear left fender to facilitate the repair.	\$ 120.00	X
7	To remove and install rear left sliding door lock mechanism.	\$ 80.00	60
8	To check centre locking for function.	\$ 80.00	X
9	To transfer rear left sliding door to new door.	\$ 80.00	
10	To balance rear left wheel.	\$ 50.00	X
11	To conduct wheel alignment.	\$ 120.00	60
12	Towing service.	\$ 100.00	X
Total labour :		\$ 4,580.00	
Total parts :		\$ 10,670.50	
Total labour :		\$ 4,580.00	
Total repair cost :		\$ 15,250.50	

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	6306M
Vehicle Details	
Vehicle No.:	PC7269R
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Jun 2019
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE SUPER GL DARK PRIME 2.8 AUTO
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	1GD8298421
Chassis No.:	GDH2111001620
Maximum Power Output:	-
Open Market Value:	\$50,756.00
Original Registration Date:	21 Aug 2018
First Registration Date:	21 Aug 2018
Transfer Count:	0
Actual ARF Paid:	\$2,538.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	20 Aug 2028
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$26,435.00
COE Rebate Amount:	\$24,352.00
Total Rebate Amount:	\$24,352.00

The information contained herein is correct as at 03 Jun 2019

OK

PRE-REPAIR INSPECTION REQUEST – PC7269R vs SLW2956R (OI) on D.O.A.: 28/05/2019

From: Hor, Yinrul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur
Sent: 5/30/2019 12:49:49 PM
Attachments:  SAS2908791.pdf

Hi,

Please refer to the enclosed request from **Think One Autocare Pte Ltd**.
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Yinrul.Hor@aig.com | www.aig.sg

2:18pm 30/5/19
p: Karen
v: Not In

From: karentan@thinkone.com.sg [mailto:karentan@thinkone.com.sg]
Sent: Thursday, May 30, 2019 11:39 AM
To: Hor, Yinrul
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLW2956R AND PC7269R ON 28/05/2019

Hi Yinrul,

We shall proceed with LKK Auto Consultants Pte Ltd, Marcus Chua.

From: Hor, Yinrul
Sent: Thu, 30 May 2019 03:24:48 +0000
To: karentan@thinkone.com.sg
Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLW2956R AND PC7269R ON 28/05/2019

Without Prejudice

Your Reference : PC7269R
Our Reference : SLW2956R

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd

Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Yinrul.Hor@aig.com | www.aig.sg

From: Karen Tan [mailto:karentan@thinkone.com.sg]

Sent: Thursday, May 30, 2019 10:02 AM

To: ClaimsDocManagement

Subject: [EXTERNAL] RE: PC7269R & SLW2956R ACCIDENT DATED ON 28.05.2019

Importance: High

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Mdm,

I would like to arrange for a surveyor for PC7269R. As my client is claiming against your insured SLW2956R for the above mention accident. Kindly advise the case handler of this case.

Thank you.

Karen Tan

Claim Advisor

Think One Autocare Pte Ltd

No.18 Defu Avenue 2

Singapore 539522

HP : 9128 8488

DID : 6844 3300 FAX : 6842 4988

IMPORTANT NOTICE:

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IMPORTANT NOTICE:

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Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 4 September 2019 3:13 PM
To: michaelng@thinkone.com.sg
Cc: Admin A
Subject: RE: PC7269R & SLW2956R ACCIDENT DATED ON 28.05.2019
Attachments: AIG DV.pdf

Tracking:	Recipient	Delivery
	michaelng@thinkone.com.sg	
	Admin A	
	shupei@lkkauto.com	Delivered: 4/9/2019 3:13 PM
	Meikwan@lkkauto.com	Delivered: 4/9/2019 3:13 PM
	olivialau@lkkauto.com	Delivered: 4/9/2019 3:13 PM

Your Ref: PC 7269R
Our Ref: CC4/AIG19009611/Ukb3

**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows:

1. Cost of Repair (W/gst)	\$ 3,241.03
2. Loss of Rental (4 days x \$120)	\$ 513.60
3.LTA Search Fee	\$ 2.00
Total	\$ 3,756.63

We attach herewith a copy of the DV for your further action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler

Khanchna (LKK Auto)

To: Karen Tan
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: PC7269R & SLW2956R ACCIDENT DATED ON 28.05.2019

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,241.03
2. Loss of Rental (4 days x \$100.00)	\$ 428.00
3. LTA Search	\$ 2.00
Total	\$ 3,671.03

Please confirm acceptance.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Tuesday, 4 June 2019 5:46 PM

To: Karen Tan <karentan@thinkone.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: PC7269R & SLW2956R ACCIDENT DATED ON 28.05.2019

Your Ref: PC 7269R

Without Prejudice

Our Ref: CC4/AIG19009611/Ukb3

Dear Sirs/Madam,

DISCHARGE \ SATISFACTION VOUCHER

Claim no: _____

I / We MU Services NRIC/ ROC 53186306M

hereby state that the repairs to vehicle no PCF269R have been carried out to my/our entire satisfaction and I/We agree that the discharge to the account of **Think One Auto Care Pte Ltd**

shall be in full discharge of all claims under policy no 5103202138

with regards to the damage to my/our vehicle as a result of accident which occurred on 28.05.2019 along / at Blk 363 Clementi Ave 2 open Carpark at around 13:05hr
(date) (time)

Vehicle Owner

Name MU Services

NRIC 53186306M

Address Blk 358 #11-289

Clementi Ave 2

Singapore 120358

Signature

: 
(with company stamp if applicable)





THINK ONE AUTOCARE PTE LTD

RCB: 201322501G GST: 201322501G
No 18 Defu Avenue 2, Singapore 539522
Tel: (65)6844 3300 Fax: (65)6842 4988
Email: enquiry_autocare@thinkone.com.sg

Our Ref : PC7269R
Your Ref : CC4/AIG19009611/ukb3
Date : 11.06.2019

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY #07-16
SINGAPORE 079120

Dear Sirs,

Accident Involving **PC7269R** & **SLW2956R** along **BLK 363 CLEMENTI AVE 2 OPEN CARPARK** on **28.05.2019** at **13:05 hr.**

We are authorized by **MU SERVICES** the owner of vehicle **PC7269R** to claim damages and loses against your insured in connection with the above road traffic accident.

Our client's vehicle was damaged and our client has been put to loss and expenses, particular of which are as follows:

Cost of Repair (inc 7%gst)	:	\$3,241.03
Loss of Rental (\$180 x 4.00 days)	:	\$770.40
LTA SERACH FEE	:	\$2.00
Total	:	\$4,013.43

We enclose herewith the supporting documents for your perusal.

Please let us have your cheque payment made in favour of 'Think One Autocare Pte Ltd'

Yours Faithfully
Think One Autocare Pte Ltd
18 Defu Lane Avenue 2
Singapore 539522
Tel: 6844 3300 Fax: 6842 4988

Karen Tan
Claim Advisor
HP: 91288488
DID: 68443300
karentan@thinkone.com.sg



THINK ONE AUTOCARE PTE LTD

RCB: 201322501G GST: 201322501G
No 18 Defu Avenue 2, Singapore 539522
Tel: (65)6844 3300 Fax: (65)6842 4988
Email: enquiry_autocare@thinkone.com.sg

Our Ref : PC7269R
Your Ref : CC4/AIG19009611/ukb3
Date : 11.06.2019

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY #07-16
SINGAPORE 079120

Dear Sirs,

Accident Involving **PC7269R** & **SLW2956R** along **BLK 363 CLEMENTI AVE 2 OPEN CARPARK** on **28.05.2019** at **13:05 hr.**

We are authorized by **MU SERVICES** the owner of vehicle **PC7269R** to claim damages and loses against your insured in connection with the above road traffic accident.

Our client's vehicle was damaged and our client has been put to loss and expenses, particular of which are as follows:

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Total	:	\$4,013.43

We enclose herewith the supporting documents for your perusal.

Please let us have your cheque payment made in favour of 'Think One Autocare Pte Ltd'

Yours Faithfully
Think One Autocare Pte Ltd
18 Defu Lane Avenue 2
Singapore 539522
Tel: 6844 3300 Fax: 6842 4988

Karen Tan
Claim Advisor
HP: 91288488
DID: 68443300
karentan@thinkone.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19009611/Ukb3

4 JUNE 2019

CHEN LIJIE
BLK 356
CLEMENTI AVENUE 2
#22-283
SINGAPORE 120356

Dear Sir/Madam,

ACCIDENT INVOLVING SLW2956R & PC7269R ALONG CLEMENTI AVE 2 OPEN CARPARK (C5) ON 28/05/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from PC7269R against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


KHANCHNA
Case Handler
DID: 6841-2360
FAX: 6741 4108
Email: khanchna@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

AUTHORISATION TO ACT

I / We, MU services of Blk 358 #11-289
("the third party claimant") (address)
Clementi Ave 2 (S) 120358 owner of PC7269R
(vehicle number)

hereby authorised **THINK ONE AUTOCARE PTE. LTD** ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. PC7269R that was damaged pursuant to the accident which
occurred on 28-05-2019 along Blk 363 Clementi Ave 2 open carpark
(date)
involving vehicle number(s) SLW2956R ("the other party").


I/We further authorised the workshop to settle my above mentioned claim in a manner that
they deem fit and the workshop is further authorised to receive payment further to settlement
of my claim with payment cheque(s) being made in favour of the workshop.

I/We further acknowledge that any settlement the workshop may reach on my behalf is on
a without prejudice and without admission of liability basis insofar as the driver / owner /
insurers of the other vehicle(s) is concerned.

*Should the case could not reach to a settlement, I / We authorised Think One Autocare to
proceed with all the necessary legal means and should this case failed,

I/We MU services agreed and will bear / pay
all the repair costs and legal fees costs due incurred by Think One Autocare Pte Ltd

Dated this 28 (day) of 05 (month) 20 19 (year)


Signed by "the third party claimant"
(with company's stamp if applicable)


Think One Autocare Pte Ltd
15 Delfi Lane Avenue 2
Singapore 359522
Tel: 6644 3300 Fax: 6642 4999

Signed by "the workshop"
(with company stamp)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **THINK ONE AUTOCARE PTE LTD**("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,241.03**(Repair Cost), **S\$513.60**(Loss of Use/Rental), **S\$2.00**(Disbursement) for vehicle no. **PC 7269R** that was damaged pursuant to the accident which occurred on **28/05/2019**(date) along **CLEMENTI AVE 2 OPEN CARPARK**(location) involving vehicle no/s **SLW 2956R**. This is pursuant to the inspection conducted on **03/06/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **MU SERVICES**(the third party claimant") of vehicle no. **PC 7269R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **PC 7269R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 04 (day) of Sept (month) 2019 (year)



cks

Signed by appointed surveyor

Think One Autocare Pte
18 Defu Lane Avenue 2
Singapore 539522
Tel: 6844 3300 Fax: 6842 4988

Signed by "the workshop" (with chop)



THINK ONE AUTOCARE PTE LTD

RCB : 201322501G GST : 201322501G
No 18 Defu Avenue 2, Singapore 539522
Tel: (65)6844 3300 Fax: (65)6842 4988
Email: enquiry_autocare@thinkone.com.sg

Bill To : AIG ASIA PACIFIC INSURANCE PTE LTD
Address : 78 SHENTON WAY #07-16
SINGAPORE 079120

Attn :
Tel : 6419 - 3000 **Fax** : 64153723
HP : 6419 - 3000

Invoice Ref : JO201906-0200
Date : 17/06/2019
Vehicle Num : PC7269R
Make/Model : TOYOTA HIACE SUPER GL 2.8
Mileage(km) : 0.00
Staff ID : KARENT
Remarks/Ref :

S/N	Description	Qty	Unit Price	Disc %	Amount S\$
1	REPAIR COST	1	3,029.00	0.00	3,029.00

E & O.E.

	SUB TOTAL	:	3,029.00
	GST 7%	:	212.03
212.03	TOTAL SGD	:	3,241.03

Think One Autocare Pte Ltd
18 Defu Lane Avenue 2
Singapore 539522
Tel: 6844 3300 Fax: 6842 4988

Customer's Signature / Co.Stamp

for Think One Autocare Pte Ltd.



THINK ONE LEASING PTE LTD

(of Think One Group of Companies)

20 Ubi Road 4 #02-06 Think One Building Singapore 408622

Tel: (65) 6844 3300 24/7 roadside asst: 9678 8488 Fax: +65 6844 4164 Email: info@tol.com.sg Website: www.tol.com.sg

ROC No.: 201115609M GST Reg No.: 20-1115609M

Bill To : AIG ASIA PACIFIC INSURANCE PTE LTD

Address : 78 SHENTON WAY #07-16
SINGAPORE 079120

Attn : MOTOR CLAIMS DEPT

Tel :

Fax :

HP :

Invoice Ref : JO201611-0232

Date : 17/06/2019

Vehicle Num : PC7269R

Make/Model : TOYOTA HIACE SUPER GL 2.8

Mileage(km) : 0.00

Staff ID : KARENT

Remarks/Ref :

S/N	Description	Qty	Unit Price	Disc %	Amount SS
1	BEING RENTAL OF PC1576U TOYOTA HIACE 11.06.2019 - 15.06.2019	4	180.00	0.00	720.00

E & O.E.

SUB TOTAL : 720.00

GST 7% : 50.40

TOTAL SGD : 770.40



Customer's Signature / Co. Stamp

for Think One Leasing Pte Ltd.



Think One Leasing Pte Ltd

(of Think One Group of Companies)

20 Ubi Road 4 #02-06 Think One Building Singapore 408622

Tel: +65 6844 3300 24/7 roadside asst: 9678 8488 Fax: +65 6844 4164 Email: info@tol.com.sg Website: www.tol.com.sg

ROC No.: 201115609M GST Reg. No.: 20-1115609M

Date: 11.06.2019

QUOTATION NO:

LEASING AGREEMENT NO: HA/

SCHEDULE

This is a Leasing Agreement made between us, **THINK ONE LEASING PTE LTD** (hereinafter referred to as "TOL" which shall include its successors-in-title and assigns), identified as the Lessor and having our registered address **20, UBI ROAD 4 #02-06 THINK ONE BUILDING, SINGAPORE 408622** AND YOU, the person(s) identified as the Hirer below include (which shall include your successors-in-title and assigns):-

Name of Hirer(s) (in full): MU Services	NRIC/Passport/RC/IRB No:	Tel: 97437590
Address: BK 358 #11-289 Clementi Avenue 2 (S) 120358		
Person in Charge:		

Name of Driver (1) (in full): Wong Mun Yew	NRIC/Passport No: S7528119F	Date of Birth: 21.09.1975
Driving Licence No: S7528119F	Issue/Expiry Date: 13.10.2005	Country of Issue: Singapore
Name of Driver (2) (in full):	NRIC/Passport No:	Date of Birth:
Driving Licence No:	Issue/Expiry Date:	Country of Issue:

1. DESCRIPTION OF VEHICLE ("THE VEHICLE")			
Registration No: PC1567U	Make/Model: Toyota Hiace	Colour:	Engine No: 1K02103170
Chassis No: KDH22100078982	Type: Passenger / Commercial*	Spare Tyre: Y/N*	CD/DVD Player: Y/N*
Tools & Jacks: Y/N*	Remarks: Replacement for Accident Vehicle		
Collection Date / Time and Mileage: 11.6.2019 (date) 11.30 am (time)	Date / Time and Mileage for Return: 15.6.2019 (date) 1.15 pm (time)		
Petrol Out: Empty / 1/4 tank / 1/2 tank / 3/4 tank / Full* (Vehicle must be returned with same level of petrol)			

2. **PERIOD OF LEASE** **4** days from **11.06.19** ("Commencement Date") to **15.06.19** ("Lease Period").

3. LEASE CHARGES FOR RENTAL OF VEHICLE

Amount S\$ _____ per month including/excluding* Vehicle Parking Certificates ("VPC") exclude Goods and Services Tax ("GST") ("Monthly Lease Charges")

Note: The above Monthly Lease Charges are for rental of the Vehicle only. Where Monthly Lease Charges do not include VPC, you are to submit the VPC at least 2 weeks in advance before the road tax for the Vehicle expires, failing which TOL will purchase the VPC on your behalf at market price and you will be charged accordingly.

4. DEPOSIT

Amount S\$ _____ (equivalent to _____ months of Monthly Lease Charge exclusive of GST)

Cash/Cheque* _____ Date: _____

5. INSURANCE

Subject to the payment of the Excess Amount below, the standard insurance for the rental of the Vehicle will only cover (a) Third Party injury and death claims (unlimited), and (b) Third Party Property Damage (up to a sum of S\$500,000.00). Additional charges will apply for additional insurance coverage.

Excess Amount: S\$ **3000** (per accident per claim) in Singapore

Additional Insurance Coverages: Air side insurance: S\$ _____ (per air side) Others _____ (specify): S\$ _____

6. MAXIMUM MILEAGE

Maximum Mileage: 60,000 km/year for Commercial Vehicles. 20,000 km/year for Passenger Vehicles. Addition charges (see below):-

Type of Vehicle	Additional 10,000 km or part thereof	Type of Vehicle	Additional 10,000 km or part thereof
(a) Life Style Van / Goods Van / Panel Van / 10 ft Lorry	S\$500.00	(e) Passenger Vehicle below 1.6cc	S\$1,100.00
(b) 14 ft Lorry	S\$700.00	(f) Passenger Vehicle 1.6cc to 1.99cc	S\$1,400.00
(c) 24 ft 6 Ton Lorry	S\$900.00	(g) Passenger Vehicle 2.0cc and above	S\$2,500.00
(d) 24 ft 10 Ton Lorry / Prime Mover	S\$1,200.00		

The Agreement herein comprises the schedule above and the Terms and Conditions annexed hereto. The Hirer confirms that he has read, understood and agreed to the terms of this Agreement. IN WITNESS whereof the Parties hereto have set their hands that day and the year first above written.

Signed by the Hirer

Signed by Think One Leasing Pte Ltd

Name:
Designation:
Company Stamp:

Name:
Designation:
Company Stamp:

Lessor	Hirer

*delete where inapplicable

Third Party Insurer Enquiry

Our Ref No: GR-19-084479

Date of Request: 28/05/2019

Your Ref No:

Online Purchase

Think One Autocare Pte Ltd
No. 18 Defu Avenue 2
Singapore 539522

Dear Sir/Madam,

Enquiry Date 28/05/2019
Enquiry By Tan Hui Kiang Karen
TP Vehicle No. SLW2956R
Accident Date 28/05/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLW2956R	AIG Asia Pacific Insurance Pte. Ltd.	02/02/2018-01/02/2020	65-6419-3000
SLW2956R	AIG Asia Pacific Insurance Pte. Ltd.	06/02/2018-05/02/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

TAX INVOICE

Our Ref No: GR-19-084479

Date of Request: 28/05/2019

Your Ref No:

Online Purchase

Think One Autocare Pte Ltd
No. 18 Defu Avenue 2
Singapore 539522

Dear Sir/Madam,

Enquiry Date 28/05/2019
Enquiry By Tan Hui Kiang Karen
TP Vehicle No. SLW2956R
Accident Date 28/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 May 2019 Edit Reg		30 May 2019 00:00 Edit Adj Rpt	S\$3,029.00 Edit Estimates	S\$3,029.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	CHEN LIJIE , ID: S8230743E		
Main Claimant:	MU SERVICES , Co. Reg. No.: 53186306M		
Vehicle Reg. No.:	PC7269R	Date of Loss:	28/05/2019 13:00 - :59 [9 Months and 7 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 7685815741SG	Policy/Cover Note No.:	1800011302 (Comprehensive) Coverage: 06/02/2018 - 05/02/2020
Vehicle Reg. No. (Insured):	SLW2956R	Policy No. (Claimant):	5103202138
		Excess:	
Repairer:	Think One Autocare Pte Ltd (HQ) No. 18 Defu Avenue 2, S39522 Ubi - Tel: 68443300		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 11/06/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*PC7269R (7685815741SG)
[SLW2956R]
TP
MU SERVICES
May 28 2019 1:00PM
[CHEN LIJIE]
Think One Autocare Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print			
1	04/06/19 16:48	Video - Accident												1			Load MP4			
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown												1			Edit			
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	03/06/19 15:37	Chassis Number												1			Load JPG <input checked="" type="checkbox"/>			
2	03/06/19 15:37	Odometer Reading												1			Load JPG <input checked="" type="checkbox"/>			
3	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
4	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
5	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
6	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
7	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
8	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
9	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
10	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
11	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
12	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
13	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
14	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
15	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
16	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
17	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
18	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
19	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
20	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
21	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
22	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
23	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
24	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
25	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
26	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
27	03/06/19 15:37	General View												1			Load JPG <input checked="" type="checkbox"/>			
28	12/06/19 20:13	Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>			
29	12/06/19 20:13	Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>			
30	12/06/19 20:13	Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>			
31	12/06/19 20:13	Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>			
32	12/06/19 20:13	Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>			
33	12/06/19 20:13	Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>			
34	12/06/19 20:13	Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>			
35	14/06/19 19:59	Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>			
36	14/06/19 19:59	Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>			

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
37	14/06/19 19:59	Reinspection Photo		<input checked="" type="checkbox"/>
38	14/06/19 19:59	Reinspection Photo		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/05/19 15:31	EMAIL FROM AIG DD 30052019		<input checked="" type="checkbox"/>
2	30/05/19 15:31	TP GIA REPORT		<input checked="" type="checkbox"/>
3	04/06/19 17:36	LETTER TO OI		<input checked="" type="checkbox"/>
4	04/06/19 18:00	TP ESTIMATE- MARKED		<input checked="" type="checkbox"/>
5	18/09/19 10:24	WORKSHOP INVOICE		<input checked="" type="checkbox"/>
6	18/09/19 10:24	AUTHORISATION TO ACT FORM		<input checked="" type="checkbox"/>
7	18/09/19 10:24	Release Voucher		<input checked="" type="checkbox"/>
8	18/09/19 10:24	RENTAL RECEIPT		<input checked="" type="checkbox"/>
9	18/09/19 10:24	GIA SEARCH		<input checked="" type="checkbox"/>
10	18/09/19 10:24	LOD		<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	31/05/19 12:07	OI GIA REPORT		<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLW2956R (Insd veh)	Model:	TOYOTA HIACE 2.8 D GL
	PC7269R (TP veh)		(A)
Date of Accident:	28/05/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	16,318.04
Final Repair Cost	:	\$	3,241.03
Loss of Use	:	\$	_____ days at \$0.00 per day
Rental (if any)	:	\$	513.60 4 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,756.63

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability _____ 100 (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Think One Autocare Pte Ltd	:	\$ 3,756.63
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

18 Sep
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3581 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19009611/UKB3Q2

Date: 18/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800011302

Claimant PC7269R

Insured Vehicle No : SLW2956R

Date of Loss: 28/05/2019

Nature of Claim: TP

Claim No: 7685815741SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: PC7269R

Make & Model: TOYOTA HIACE, 2.8 D GL (A)

Engine No: 1GD8298421

Reg. Date: 21/08/2018 (Man. Year: 2018)

Chassis No: GDH2111001620

Colour: White

Odometer: 42009 km

Engine Capacity: 2754 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/80 R15

Rear Tyre Size: 195/80 R15

Front Left Side: Dunlop 6 mm

Rear Left Side: Dunlop 6 mm

Front Right Side: Dunlop 6 mm

Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,670.50	1,459.00	9,211.50	86.33
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,580.00	1,570.00	3,010.00	65.72
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	15,250.50	3,029.00	12,221.50	80.14
+ GST 7.00/7.00% (S\$)	1,067.54	212.03	855.51	80.14
Nett Amount (S\$)	16,318.04	3,241.03	13,077.01	80.14
+ Car Rental (4.0 x S\$120.00/day + 7.00% GST) (S\$)		513.60		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		3,756.63		

INSPECTION

Date of Assignment: 30/05/2019

Date Inspected: 03/06/2019 Inspected At:

Think One Autocare Pte Ltd (HQ)
No. 18 Defu Avenue 2
Singapore 539522

Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR LEFT SLIDING DOOR ASSY	Badly Dented	1,612.00 FL	*1,612.00 FL
2	1		*REAR LEFT SLIDING DOOR LOCK	Not Necessary	189.00 FL	*- FL
3	1		*REAR LEFT SLIDING DOOR LOCK CATCH	Not Necessary	63.00 FL	*- FL
4	2		*REAR LEFT SLIDING DOOR LOWER HINGES	Not Necessary	218.00 FL	*- FL
5	1		*REAR LEFT SLIDING DOOR OUTER HANDLE	Not Necessary	125.00 FL	*- FL
6	1		*REAR LEFT SLIDING DOOR WEATHERSTRIP	Not Necessary	288.00 FL	*- FL
7	1		*REAR LEFT SLIDING INNER HANDLE	Not Necessary	118.00 FL	*- FL
8	1		*REAR LEFT SLIDING DOOR SENSOR	Not Necessary	192.00 FL	*- FL
9	1		*REAR LEFT SLIDING DOOR RAILING	Not Necessary	275.00 FL	*- FL
10	1		*REAR LEFT SLIDING DOOR WINDOW GLASS	Not Necessary	850.00 FL	*- FL
11	1		*REAR LEFT FENDER WINDOW GLASS	Not Necessary	850.00 FL	*- FL
12	1		*REAR LEFT FENDER PANEL	Repair	6,800.00 FL	*- FL
13	1		*REAR LEFT TAILLAMP	Not Necessary	885.00 FL	*- FL
14	1		*REAR LEFT TAILLAMP LOWER PANEL	Not Necessary	109.00 FL	*- FL
15	1		*REAR LEFT FENDER PANEL SEALANT	Not Necessary	80.00 FS	*- FS
16	1		*REAR LEFT SLIDING DOOR WINDOW GLASS SEALANT	Necessary	80.00 FS	*50.00 FS
17	1		*REAR LEFT FENDER WINDOW GLASS SEALANT	Not Necessary	80.00 FS	*- FS
18	1		*REAR LEFT SLIDING DOOR EXCURSION BUS STICKER	Necessary	50.00 FS	*50.00 FS
19	1		*REAR LEFT WHEEL RIM	Not Necessary	450.00 FS	*- FS
20	1		*REAR LEFT WHEEL RIM COVER	Cut	150.00 FS	*150.00 FS
21	1		*REAR LEFT TYRE	Not Necessary	350.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	13,814.00	1,862.00
- List Item Discount on L Items 25.00/25.00% (S\$)	3,143.50	403.00
Total Parts (S\$)	10,670.50	1,459.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR FOR PANEL BEATING ,CUT ,WELD ,STRAIGHTEN REAR LEFT AFFECTED AREA AND REPLACE REAR LEFT DAMAGED PARTS	New	1,800.00	800.00
2	TO PUTTY AND SPRAY PAINTING REAR LEFT PORTION	New	1,800.00	500.00
3	TO APPLY ANTI RUST PROOFING TO REAR LEFT AFFECTED AREA	New	120.00	50.00
4	TO CHECK REAR LIGHTING AND WIRING	New	50.00	20.00
5	TO REMOVE AND INSTALL REAR LEFT SIDE INNER GARNISH AND TRIM TO FACILITATE THE REPAIR	New	180.00	80.00
6	TO REMOVE AND INSTALL REAR LEFT FENDER TO FACILITATE THE REPAIR	New	120.00	0.00
7	TO REMOVE AND INSTALL REAR LEFT SLIDING DOOR LOCK MECHANISM }	New	80.00	60.00
8	TO CHECK CENTRE LOCKING FOR FUNCTION }	New	80.00	0.00
9	TO TRANSFER REAR LEFT SLIDING DOOR TO NEW DOOR }	New	80.00	0.00
10	TO BALANCE REAR LEFT WHEEL	New	50.00	0.00
11	TO CONDUCT WHEEL ALIGNMENT	New	120.00	60.00
12	TOWING SERVICE	New	100.00	0.00
Gross Labour Cost (S\$)			4,580.00	1,570.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >